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Executive Profiles

Meet the people on the CARSTAR Auto Body Repair Experts Corporate team:

David F. Byers *Chief Executive Officer*

Brad Fountain *Chief Financial Officer*

Travis Sill *Chief Information Officer*

Dan Young *Senior Vice President - Insurance*

Emie Laky *Vice President - Purchasing*

Dean Fisher *Vice President - Operations*

David James *Vice President - Marketing*

Willie Ramirez *Vice President - Human Resources*

Scott Robertson *Vice President - Development*

David F. Byers, Chief Executive Officer



David F. Byers, Chief Executive Officer, brings extensive franchise operations, finance, and marketing expertise to North America's largest collision repair company. Byers joined CARSTAR with significant experience in multi-unit, retail franchise businesses. His executive background includes his role as Chief Operating Officer for H&R Block® in Kansas City, where he worked from 1999-2007. In that role, he oversaw the company's retail tax network, including its 13,000 retail locations and 100,000 employees. Byers also served as Chief

Executive Officer for the Mutual Fund Store®, based in Overland Park, KS from 2007 to 2008. Most recently, Byers has been Chief Commercial Officer for Sirva®, a Chicago based global supplier of relocation and moving services operating under the Allied® and North American Van Lines® brands. Byers, who holds a Bachelor of Arts from Michigan State University, graduated from Stanford University Graduate School of Business' Executive Education program with a degree in Finance. He resides in Leawood, KS, with his wife and three children.

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Brad Fountain, Chief Financial Officer



Brad Fountain joined CARSTAR as Chief Financial Officer in 2008 after a transition from JAMI, INC, a Kansas City based office manufacturer, where he also served as Chief Financial Officer. Fountain is a graduate from the University of Missouri, where he earned his BSBA in Accounting and is a certified CPA in the state of Missouri. He has spent his career working with a variety of distribution and manufacturing industries. He has extensive experience in leading and managing all aspects

of accounting and financial organization, establishing collaborative management processes with operations, sales and marketing, and demonstrated leadership roles in working with private equity stakeholders.

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LOCATE

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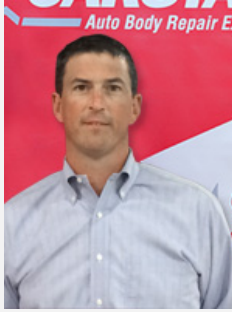
ZIP Code or City & State

SUBMIT

Request an Estimate

ZIP Code or City & State

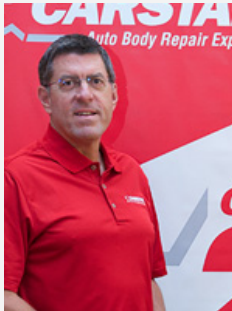
SUBMIT

Travis Sill, Chief Information Officer

Travis Sill is an IT professional with diverse technology experience supporting large franchise networks. He provides strategic direction for CARSTAR's IT initiatives including IT vendor management and oversight, systems communications, management of corporate and system data, and enhancing current IT based solutions and reports. Prior to joining CARSTAR, he was Director of Technology for H&R Block in Kansas City. Sill also has previous consultant experience providing

technology solutions to improve operations within the telecommunications, insurance, financial services and healthcare industries. Sill holds a Bachelor of Science degree in Management from Baker University

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Dan Young, Senior Vice President - Insurance

Dan Young is responsible for the management of the Corporate Insurance Department, where he oversees national and regional insurance program initiatives, claims management and data analysis. Prior to joining CARSTAR Corporate in 2003, he spent 20 years with Allstate in claims management and risk management. He received his CPCU in 2002, is a Collision Industry Council member, served on the inaugural State Farm® Advisory Council and currently participates in the Allstate® Group

Advisory Council. Young has a Bachelor's Degree in Administration from the University of Nebraska.

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Ernie Laky, Vice President - Purchasing

Ernie Laky has been with CARSTAR Corporate since 1998, bringing 20 years of experience in negotiating, materials planning/procurement and product management. His responsibilities include negotiating agreements and managing vendor relationships with all of CARSTAR's national programs. Prior to joining CARSTAR, Laky worked with the Service Line Division of Standard Motor Products, Inc., an automotive aftermarket parts manufacturer.

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Dean Fisher, Vice President - Operations

Dean Fisher, owner of CARSTAR Yorkville in Yorkville, IL, and the 2012 CARSTAR franchisee of the year award winner, leads CARSTAR's field service team, helping store owners maximize growth and profitability, managing store operations, overseeing store integration, leading the financial focus groups in the store markets and guiding the store owners' business groups around the country. He also oversees CARSTAR's corporate-owned CARSTAR Metcalf location in Stilwell, KS, which serves as the company's R&D facility. A

longtime entrepreneur, Fisher has owned multiple automotive-related companies for 36 years. He joined the CARSTAR family in 1990, and is widely recognized as a top operator in the CARSTAR network. ;.

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David James, Vice President - Marketing



James, an award-winning marketing professional with 20 years of experience leading corporate strategy and marketing initiatives, brings his extensive expertise and background to North America's largest collision repair company. James brings a broad background in traditional and online marketing, as well as quantitative and analytical focus and measuring program performance to achieve business objectives. James' background includes extensive senior-level marketing expertise with Wolters Kluwer and H&R Block®, as well as franchise

ownership experience with Great Clips® and insurance claims experience with Progressive® Insurance. James, who holds a BS in Business Administration and a MBA from the University of Missouri, resides in Lee's Summit, MO. He and his wife own 5 Great Clips locations across the Kansas City metro area.

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Willie Ramirez, Vice President - Human Resources



Willie Ramirez joined CARSTAR in 2008 and is currently the VP of Human Resources & Administration for the company. He is a Human Resources professional with 17+ years of experience in various industries including multi-unit retail and service, higher education, telecommunications and now franchising. He began his career in general management and training & development. In recent years, his career progressed to leading corporate Human Resources initiatives including health care and wage administration, recruiting, leading

corporate change initiatives, ensuring legal and regulatory compliance and workforce development. Ramirez completed his Bachelors of Science in Management at the University of Phoenix.

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Scott Robertson, Vice President - Development



Scott Robertson joins CARSTAR as the Vice President of Development to lead a dynamic team that is aggressively expanding the unique CARSTAR brand throughout all 50 states. Robertson previously led the CARSTAR business development program from 1993 to 1998. He most recently was president of Kansas City based BBQ Bug & U Event Inc., a community event management company. Prior to that, Robertson served as National Seminar Marketing Director for Brooke Franchise

Corporation and Vice President, Sales & Customer Service, for CPQ Professional Imaging. Robertson is a graduate of the University of Tennessee at Chattanooga with a degree in Business Administration.

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