

EXHIBIT E-1

**STATE FARM MUTUAL
AUTOMOBILE INSURANCE
COMPANY**

EXHIBIT E-1

CRAWFORD'S AUTO CENTER REPAIR ORDER 4326

Crawford's Auto Center, Inc.
 302 W. Uwchlan Ave, Downingtown, PA 19335
 610-269-1610 Fax 610-269-7513

FINAL BILL for Repair Order Number: 4326 Date 11/19/2010

Work -

09 CADILLAC SRX
 BLACK PRL MET. 6CYL
 GASOLINE 3.6
 Vin: 1G1E111000000000000
 License:
 Mileage In: Out:
 Completion Date :
 Claim Number:
 EPA #:

Bar #:

Type	Operation	Part #	Description	Retail
Parts New		25994576 GM PART	BUMPER,FRONT	\$315.87
Body	REPLACE		BUMPER,FRONT	\$80.00
Parts New		19121106 GM PART	COVER,FRONT BUMPER	\$871.43
Body	REPLACE		COVER,FRONT BUMPER	\$80.00
Paint	REFINISH		COVER,FRONT BUMPER	\$160.00
Parts New		15925771 GM PART	GRILLE ASSEMBLY	\$389.97
Parts New		25772204 GM PART	BRKT,FRONT END PANEL LT	\$36.01
Body	REPLACE		BRKT,FRONT END PANEL LT	\$5.00
Parts New		25772204 GM PART	BRKT,FRONT END PANEL RT	\$36.01
Body	REPLACE		BRKT,FRONT END PANEL RT	\$5.00
Parts New		15926967 GM PART	HEADLAMP ASSY,HALOGEN LT	\$644.53
Parts New		15926966 GM PART	HEADLAMP ASSY,HALOGEN RT	\$651.90
Parts New		25753157 GM PART	BRKT,HEADLAMP MTG LT	\$34.25
Body	REPLACE		BRKT,HEADLAMP MTG LT	\$5.00
Parts New		15915313 GM PART	BRACKET,PARKLAMP LT	\$123.95
Body	REPLACE		BRACKET,PARKLAMP LT	\$5.00
Parts New		15915312 GM PART	BRACKET,PARKLAMP RT	\$120.57
Body	REPLACE		BRACKET,PARKLAMP RT	\$5.00
Parts New		15930685 GM PART	LAMP,FOG/PARKING LT	\$289.53
Parts New		15930686 GM PART	LAMP,FOG/PARKING RT	\$280.63
Parts New		1999382 GM PART	BULB,SIDE MARKER LT	\$3.96
Parts New		89023030 GM PART	PANEL,HOOD	\$929.53
Body	REPLACE		PANEL,HOOD	\$55.00
Paint	REFINISH		PANEL,HOOD	\$270.00
Parts New		MULTI-PART GM PART	CLIP,HOOD INSULATOR	\$10.08
Parts New		25925190 GM PART	W/STRIP,HOOD PANEL	\$20.29
Parts New		15852778 GM PART	CRSMBR,RAD PANEL UPR	\$474.96
Body	REPLACE		CRSMBR,RAD PANEL UPR	\$400.00
Paint	REFINISH		CRSMBR,RAD PANEL UPR	\$30.00
Parts New		25711276 GM PART	REINF,RAD SUPT PANEL LT	\$48.29
Body	REPLACE		REINF,RAD SUPT PANEL LT	\$55.00
Paint	REFINISH		REINF,RAD SUPT PANEL LT	\$10.00

Type	Operation	Part #	Description	Retail
Parts New		12587697 GM PART	LABEL,RADIATOR SUPPORT	\$4.24
Body	REPLACE		LABEL,RADIATOR SUPPORT	\$5.00
Parts New		25802220 GM PART	DEFL,RADIATOR LWR AIR	\$98.27
Parts New		19130248 GM PART	BAFFLE,RADIATOR PANEL LT	\$64.34
Parts New		15946933 GM PART	AIRBAG SENSOR,FRONT LT	\$82.93
Parts New		15946933 GM PART	AIRBAG SENSOR,FRONT RT	\$82.93
Parts New		15903603 GM PART	PANEL,INNER FENDER LT	\$342.47
Body	REPLACE		PANEL,INNER FENDER LT	\$400.00
Paint	REFINISH		PANEL,INNER FENDER LT	\$60.00
Parts New		88890925 GM PART	FENDER,FRONT LT	\$370.16
Paint	REFINISH		FENDER,FRONT LT	\$150.00
Parts New		19256056 GM PART	LABEL,FENDER	\$26.05
Body	REPLACE		LABEL,FENDER	\$5.00
Body	REPLACE		LABEL,FENDER	\$5.00
Parts New		25770515 GM PART	SHIELD,FRONT SPLASH LT	\$38.90
Parts New		25789208 GM PART	HORN	\$45.02
Body	REPLACE		HORN	\$10.00
Parts Other		ADDNL LABOR	SUSPENSION ALIGN,FRT	\$79.95
Parts New		OPERATION		
Parts New		15236156 GM PART	COOLER,P/S PUMP OIL	\$116.83
Parts New		15255467 GM PART	MLDG,W/S REVEAL SIDE LT	\$103.31
Body	REPLACE		MLDG,W/S REVEAL SIDE LT	\$15.00
Parts New		15894240 GM PART	MODULE,AIRBAG CONTROL	\$766.76
Mech	REPLACE		MODULE,AIRBAG CONTROL	\$52.50
Parts New		15940062 GM PART	AIRBAG,STEERING WHEEL	\$766.76
Mech	REPLACE		AIRBAG,STEERING WHEEL	\$52.50
Parts New		15894730 GM PART	AIRBAG,ROOF LT	\$474.78
Mech	REPLACE		AIRBAG,ROOF LT	\$75.00
Parts New		15894731 GM PART	AIRBAG,ROOF RT	\$474.78
Mech	REPLACE		AIRBAG,ROOF RT	\$112.50
Parts New		25802350 GM PART	BUCKLE,FRT SEATBELT LT	\$100.28
Body	REPLACE		BUCKLE,FRT SEATBELT LT	\$30.00
Parts New		19150452 GM PART	SEATBELT,FRONT LT	\$100.76
Body	REPLACE		SEATBELT,FRONT LT	\$65.00
Parts New		19120816 GM PART	MLDG,RCKR PANEL FRONT LT	\$103.00
Paint	REFINISH		MLDG,RCKR PANEL FRONT LT	\$10.00
Parts New		10384760 GM PART	AIRBAG SENSOR,SIDE LT	\$82.93
Mech	REPLACE		AIRBAG SENSOR,SIDE LT	\$30.00
Parts New		10384760 GM PART	AIRBAG SENSOR,SIDE RT	\$82.93
Mech	REPLACE		AIRBAG SENSOR,SIDE RT	\$75.00
Parts New		19151224 GM PART	HEADLINER,ROOF	\$941.59
Body	REPLACE		HEADLINER,ROOF	\$100.00
Parts Other		ADDNL LABOR	FRNT U/BDY-FRAME	\$332.00
Parts AM		OPERATION		
Body	REPLACE	ECONOMY PART	CAR COVERS	\$4.72
			CAR COVERS	\$10.00

Type	Operation	Part #	Description	Retail
Parts AM		ECONOMY PART	FLEX ADD	
Sublet		SUBLET REPAIR	HAZARDOUS WASTE DISPOSAL	\$8.00
Parts AM		ECONOMY PART	REFIDGERANT	\$2.83
Parts Other		ADDNL LABOR	TRANS FLUID	\$21.50
Parts New		OPERATION		
Body	REPLACE	19130397 GM PART	RADIATOR	\$6.00
Parts New			RADIATOR	\$583.20
Parts New		15932850 GM PART	MOUNT,RADIATOR RT	\$25.00
Parts New		19130355 GM PART	CONDENSER,A/C	\$9.89
Parts New	REPLACE	25807366 GM PART	CRADLE,ENGINE	\$569.02
Mech			CRADLE,ENGINE	\$1,517.53
Parts New		12413105 GM PART	HUB,FRONT WHEEL LT	\$262.50
Parts New	REPLACE	25998393 GM PART	KNUCKLE,STEERING L/F	\$440.24
Mech			KNUCKLE,STEERING L/F	\$202.44
Parts New	REPLACE	25862781 GM PART	ARM,LOWER CONTROL L/F	\$135.00
Mech			ARM,LOWER CONTROL L/F	\$287.00
Parts New	REPLACE	25983243 GM PART	GEAR ASSY,STEERING	\$97.50
Mech			GEAR ASSY,STEERING	\$641.49
Parts New		19209530 GM PART	SIDE MEMBER ASSEMBLY LT	\$180.00
Body	REPLACE		SIDE MEMBER ASSEMBLY LT	\$380.47
Paint	REFINISH		SIDE MEMBER ASSEMBLY LT	\$375.00
Parts New		NEW PART	COVER,AIR CLEANER 19151528	\$10.00
Parts New		NEW PART	RIVETS @ 6 P/N#11516807	\$131.61
Parts New		15935511 GM PART	PNL,QUARTER TRIM UPR LT	\$26.76
Body	REPLACE		PNL,QUARTER TRIM UPR LT	\$148.31
Parts New		15935510 GM PART	PNL,QUARTER TRIM UPR RT	\$20.00
Body	REPLACE		PNL,QUARTER TRIM UPR RT	\$148.31
Parts New		NEW PART	COOLANT	\$10.00
Body	REPLACE		COOLANT	\$17.46
Parts New		25729351 GM PART	BRKT,RADIATOR MOUNTING LT	\$15.00
Parts New		NEW PART	CLIP # 25725191	\$20.25
Parts New		25753158 GM PART	BRKT,HEADLAMP MTG RT	\$3.82
Body	REPLACE		BRKT,HEADLAMP MTG RT	\$33.01
Paint	REFINISH		BRKT,HEADLAMP MTG RT	\$5.00
Parts New		15932848 GM PART	PIPE,A/C	\$10.00
Mech	REPLACE		PIPE,A/C	\$431.26
Mech	R & I		PIPE,A/C	\$15.00
Mech	REPLACE		PIPE,A/C	\$15.00
Mech	R & I		PIPE,A/C	\$15.00
Parts New		19130334 GM PART	PIPE,A/C	\$22.50
Parts New		NEW PART	PWR STRNG FLUID	\$139.02
Body	REPLACE		PWR STRNG FLUID	\$19.60
Parts New		10391140 GM PART	COVER,AIR CLEANER	\$15.00
				\$65.10

Type	Operation	Part #	Description	Retail
Parts New		NEW PART	GRILL MLDG #19177175	
Parts New		25759168 GM PART	LABEL,FENDER	\$169.59
Parts New		26097345 GM PART	CLOCK SPRING	\$21.19
Mech	REPLACE		CLOCK SPRING	\$185.41
Parts New		NEW PART	RETAINER @2 #24574578	\$105.00
Parts New		NEW PART	RETAINER @10 # 15795653	\$13.74
Parts New		NEW PART	RETAINER @8 # 11518017	\$36.80
Parts New		NEW PART	RETAINER @2 # 10121502	\$20.88
Parts New		NEW PART	RETAINER @18 # 11589291	\$0.98
Parts New		88956208 GM PART	RETAINER,HEADLINER LT	\$58.88
Parts New		25802360 GM PART	BUCKLE,FRT SEATBELT RT	\$29.75
Body	REPLACE		BUCKLE,FRT SEATBELT RT	\$137.40
Sublet		SUBLET REPAIR	DIAGNOSE A/B-COMPUTER SYS	\$30.00
Parts New		NEW PART	HEADLINER GRAB BRACKET	\$179.96
Parts New		NEW PART	REFINISHING MATL REQUIRED	\$5.88
Parts New		88957462 GM PART	BUCKLE,MIDDLE SEATBELT LT	\$662.92
Body	REPLACE		BUCKLE,MIDDLE SEATBELT LT	\$197.43
Parts New		89022860 GM PART	SEATBELT,MIDDLE LT	\$5.00
Body	REPLACE		SEATBELT,MIDDLE LT	\$139.50
Parts Other		ADDNL LABOR	ENGINE COMPARTMENT MASKIN	\$55.00
Body	REPAIR	OPERATION	ENGINE COMPARTMENT MASKIN	\$10.00
Parts AM		ECONOMY PART	ENGINE COMPARTMENT MASKIN	\$25.00
Body	REPLACE		MASKING FOR PRIMER	\$5.00
Parts New		NEW PART	MASKING FOR PRIMER	\$15.00
Body	REPLACE		WELD THU PRIMER	\$5.00
Parts New		NEW PART	WELD THU PRIMER	\$25.00
Parts AM		ECONOMY PART	ALLIED MATL REQUIRED	\$179.88
Body	REPLACE		RETAPE MLDGS	\$1.85
Sublet		SUBLET REPAIR	RETAPE MLDGS	\$40.00
Sublet		SUBLET REPAIR	TOW VEHICLE TO SANNERS	\$75.00
BODY	REPLACE		TOW VEHICLE FROM SANNERS	\$75.00
PAINT	REFINISH		COVER,TOW HOOK ACCESS	\$0.00
BODY	REPAIR		COVER,TOW HOOK ACCESS	\$10.00
BODY	REPAIR		HEADLAMPS AIM	\$20.00
BODY	R & I		FOG LAMPS AIM	\$15.00
BODY	R & I		LATCH,HOOD PANEL	\$0.00
BODY	R & I		CABLE,HOOD LOCK	\$10.00
BODY	REPAIR		PAD,INSULATOR HOOD	\$15.00
PAINT	REFINISH		REINF,RAD SUPT PANEL RT	\$25.00
BODY	R & I		REINF,RAD SUPT PANEL RT	\$10.00
MECH	REPAIR		TRAY,BATTERY RT	\$20.00
BODY	REPAIR		A/C EVACUATE & RECHARG	\$135.00
PAINT	REFINISH		FENDER,FRONT RT	\$100.00
BODY	R & I		FENDER,FRONT RT	\$120.00
BODY	R & I		EMBLEM,FRONT FENDER LT	\$10.00
			EMBLEM,FRONT FENDER RT	\$10.00

Type	Operation	Part #	Description	Retail
MECH	R & I		COVER,RELAY BOX RT	\$0.00
MECH	R & I		COVER,RELAY BOX	\$0.00
MECH	R & I		MODULE,COMPUTER	\$0.00
MECH	R & I		BRKT,FUSE BOX RT	\$37.50
BODY	REPAIR		FABRICATE FISH PLATES	\$50.00
BODY	REPAIR		SIDE MEMBER ASSEMBLY RT	\$25.00
PAINT	REFINISH		SIDE MEMBER ASSEMBLY RT	\$25.00
MECH	R & I		MOUNT,ENGINE LT	\$120.00
MECH	R & I		MOUNT,ENGINE RT	\$120.00
MECH	R & I		PIPE,TRANS OIL COOLER	\$30.00
MECH	R & I		DISC,FRONT BRAKE LT	\$0.00
MECH	R & I		HOSE,FRONT BRAKE LT	\$30.00
MECH	R & I		PLATE,FRONT BACKING LT	\$0.00
MECH	R & I		CALIPER,BRAKE DISC LT	\$22.50
MECH	R & I		ARM,LOWER CONTROL R/F	\$97.50
MECH	R & I		STRUT ASSEMBLY,FRONT LT	\$45.00
MECH	R & I		SPRING,FRONT COIL LT	\$37.50
MECH	R & I		SPRING,FRONT COIL RT	\$60.00
MECH	R & I		BAR,FRONT STABILIZER	\$30.00
MECH	R & I		COMPRESSOR,AIR RT	\$22.50
MECH	R & I		BRKT,FRONT SUSP SENSOR LT	\$30.00
MECH	R & I		BRKT,FRONT SUSP SENSOR RT	\$30.00
MECH	R & I		SHAFT ASSEMBLY,AXLE L/F	\$52.50
MECH	R & I		SHAFT ASSEMBLY,AXLE R/F	\$112.50
MECH	R & I		YOKE,FRONT AXLE LT	\$7.50
MECH	R & I		HOSE,POWER STRG COOLIN	\$37.50
MECH	R & I		HOSE,POWER STRG COOLIN	\$37.50
MECH	R & I		HOSE,POWER STRG COOLIN	\$37.50
MECH	R & I		HOSE,POWER STRG COOLIN	\$22.50
BODY	R & I		MLDG,W/S REVEAL SIDE RT	\$15.00
BODY	R & I		RESERVOIR,W/S WASHER	\$15.00
BODY	R & I		MLDG,ROCKER PANEL LT	\$15.00
BODY	R & I		MLDG,ROCKER PANEL RT	\$15.00
BODY	REPAIR		DOOR SHELL,FRONT LT	\$25.00
BODY	REPAIR		PNL,FRONT DOOR OUTER LT	\$50.00
PAINT	REFINISH		PNL,FRONT DOOR OUTER LT	\$120.00
BODY	R & I		W/STRIP,BELT OUTER LT	\$0.00
BODY	R & I		PNL,INNER DOOR TRIM LT	\$20.00
BODY	R & I		PNL,UPPER DOOR TRIM LT	\$25.00
BODY	REPAIR		APPLIQUE,FRT DOOR FRAM LT	\$80.00
BODY	R & I		MLDG,FRONT DOOR SIDE LT	\$40.00
PAINT	REFINISH		MLDG,FRONT DOOR SIDE LT	\$20.00
BODY	R & I		MLDG,FRONT DOOR SIDE LT	\$30.00
BODY	R & I		GLASS,FRONT DOOR T LT	\$55.00
BODY	REPAIR		HANDLE,FRONT DOOR OTR LT	\$25.00
PAINT	REFINISH		PNL,REAR DOOR OUTER RT	\$20.00
BODY	R & I		PNL,REAR DOOR OUTER RT	\$105.00
BODY	R & I		W/STRIP,BELT OUTER LT	\$0.00
BODY	R & I		MLDG,REAR DOOR SIDE LT	\$20.00
BODY	R & I		APPLIQUE ASSY,REAR DR LT	\$30.00
BODY	R & I		PNL,INNER DOOR TRIM LT	\$0.00
BODY	R & I		GLASS,REAR DOOR T LT	\$95.00
PAINT	REFINISH		REAR VENT GLASS R & I LT	\$0.00
PAINT	REFINISH		MASK JAMS	\$15.00
BODY	REPAIR		DENIB	\$40.00
BODY	REPAIR		PINCH WELDS	\$100.00
PAINT	REFINISH		RESET ELECTRICAL COMP.	\$5.00
PAINT	REFINISH		TOUCHUP BOLTS	\$5.00
BODY	REPLACE		PINCH WELDS	\$100.00
BODY	REPLACE		SPLASH SHIELD CLIP	\$0.00
BODY	REPAIR		AIR DEFLECTOR CLIPS @ 5	\$0.00
BODY	REPAIR		TEMP FAB	\$15.00
BODY	REPAIR		LIFT/SUPPORT ENG.	\$25.00
MECH	REPAIR		CLEANUP BROKEN GLASS	\$50.00
BODY	REPLACE		MISC.FLUID LINES	\$150.00
BODY	REPAIR		UPR RAD BRKT GROMM	\$5.00
BODY	REPAIR		COLLISION ACCESS LABOR	\$50.00
BODY	REPAIR		DISCONNECT BATTERY	\$15.00

<i>Type</i>	<i>Operation</i>	<i>Part #</i>	<i>Description</i>	<i>Retail</i>
BODY	R&I		REAR SEAT ASSEM	\$50.00
BODY	R&I		HANDLE,RR DOOR OUTER LT	\$10.00
PAINT	REFINISH		CORROSION PROTECTION	\$40.00
PAINT	REFINISH		COLOR TINT	\$25.00
BODY	REPAIR		CLEAN FOR DELIVERY	\$25.00
PAINT	REFINISH		COLOR, SAND & BUFF	\$100.00
BODY	REPAIR		GLASS CLEANUP	\$25.00
BODY	REPAIR		COLLISION PULL	\$50.00
PAINT	REFINISH		ADHESIVE REMOVAL	\$15.00
BODY	REPAIR		BLEED PWR STEERING	\$20.00
BODY	REPAIR		MASKING FOR PWELD REPAIR	\$50.00

Type	Operation	Part #	Description	Retail
Tow			Towing	\$111.00
			<u>DEPARTMENT</u>	<u>HOURS</u>
				<u>TOTALS</u>
			Body	66.8
			Paint	29.4
			Mech	34
				\$3,340.00
				\$1,470.00
				\$2,550.00
			Labor Totals	\$7,360.00
			Parts Total	\$18,487.82
			Towing	\$111.00
			Sublet	\$332.79
			Net Total	\$26,291.60
			Sales Tax	\$1,570.84
			Job Total	\$27,862.44

*Monies
owed*

SUPPLEMENT RECONCILIATION REPORT

CRAWFORD'S AUTO CENTER, INC.

302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335

PHONE: 610-269-1610 FAX: 610-269-7513

24 HOUR TOWING: 610-363-9111

HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO: 6659-4

DATE: 11/11/10

SUPPLEMENT SEQ#: 006659-000004

DATE: 11/11/10

PREVIOUS TRANS#: 006659-000003

DATE: 11/11/10

OWNER NAME: S [REDACTED]

POLICY#:

INS CO:

CLAIM#:

INSP DATE: 08/05/10

2009 CADILLAC SRX V6 4DOOR WAGON 6CYL GASOLINE 3.6

CODE: T7303A/F OPTNS B/24BEAQK

-----DELETED LINES-----

GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%LABOR	RATE
0708	END,TIE ROD OUTER L/F	NEW PART	S2 45.14		INC	ME
	GRILLE RETAINER	NEW PART	S1 24.18*		0.0	SM*
	FRT BUMPER COVER RET	NEW PART	S1 21.86*		0.0	SM*
	HEADLINER RETAINERS	NEW PART	S1 63.68*		0.0	SM*

-----CHANGED LINES-----

GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%LABOR	RATE
0091	BRKT,HEADLAMP MTG RT	REFINISH	S3		0.2	RF
			S1		*	RF
0755	RADIATOR	NEW PART	S3 583.20		0.5	SM
			S1 309.00*		0.6*	SM
1907	BRKT,RADIATOR MOUNT LT	NEW PART	S3 20.25		INC	SM
			S1 0.00*		INC	SM
1730	MOUNT,RADIATOR RT	NEW PART	S3 9.89		INC	SM
			S1 0.00*		INC	SM
0150	TRAY,BATTERY RT	R&I ASSEMBLY	S3		0.4	SM
			S1		*	SM
0731	CONDENSER,A/C	NEW PART	S3 569.02		INC	ME
			S1 288.00*		0.4*	ME
0105	PANEL,INNER FENDER LT	NEW PART	S3 342.47		8.0*	SM
			S1 342.47		4.0*	SM
0689	CRADLE,ENGINE	NEW PART	S3 1,517.53		3.5	ME
			S2 1,517.53		5.4*	ME
1414	MODULE,COMPUTER	R&I ASSEMBLY	S3		INC*	ME
			S1		0.2*	ME
0791	MOUNT,ENGINE LT	R&I ASSEMBLY	S3		1.6	ME
			S1		*	ME
0792	MOUNT,ENGINE RT	R&I ASSEMBLY	S3		1.6	ME
			S1		*	ME
0974	SUSPENSION ALIGN,FRT	ADDNL LABOR OPER	S3 79.95*		*	ME
			S1 69.96*		*	ME
0657	HUB,FRONT WHEEL LT	NEW PART	S3 440.24		INC	ME
			S1 0.00*		INC	ME

2000 CADILLAC SRX V6 4DOOR WAGON 6CYL GASOLINE 3.6
 ID LOG NO: 6659-4

304 HOSE, FRONT BRAKE	LT	R&I ASSEMBLY	S3		0.4	ME
			S1		*	ME
740 CALIPER, BRAKE DISC	LT	R&I ASSEMBLY	S3		0.3	ME
			S1		*	ME
655 KNUCKLE, STEERING	L/F	NEW PART	S3	202.44	1.8	ME
			S1	0.00*	*	ME
653 ARM, LOWER CONTROL	L/F	NEW PART	S3	287.00	1.3	ME
			S2	287.00	2.0*	ME
654 ARM, LOWER CONTROL	R/F	R&I ASSEMBLY	S3		1.3	ME
			S1		*	ME
668 SPRING, FRONT COIL	LT	R&I ASSEMBLY	S3		0.5	ME
			S1		*	ME
669 SPRING, FRONT COIL	RT	R&I ASSEMBLY	S3		0.8	ME
			S1		*	ME
672 BAR, FRONT STABILIZER		R&I ASSEMBLY	S3		0.4	ME
			S1		*	ME
809 COMPRESSOR, AIR	RT	R&I ASSEMBLY	S3		0.3	ME
			S1		*	ME
651 BRKT, FRONT SUSP SEN	LT	R&I ASSEMBLY	S3		0.4	ME
			S1		*	ME
652 BRKT, FRONT SUSP SEN	RT	R&I ASSEMBLY	S3		0.4	ME
			S1		*	ME
714 SHAFT ASSEMBLY, AXLE L/F		R&I ASSEMBLY	S3		0.7	ME
			S1		*	ME
715 SHAFT ASSEMBLY, AXLE R/F		R&I ASSEMBLY	S3		1.5	ME
			S1		*	ME
768 YOKE, FRONT AXLE	LT	R&I ASSEMBLY	S3		0.1	ME
			S1		*	ME
706 GEAR ASSY, STEERING		NEW PART	S3	641.49	2.4	ME
			S1	0.00*	*	ME
714 HOSE, POWER STRG COOLING		R&I ASSEMBLY	S3		0.5	ME
			S1		*	ME
715 HOSE, POWER STRG COOLING		R&I ASSEMBLY	S3		0.5	ME
			S1		*	ME
717 HOSE, POWER STRG COOLING		R&I ASSEMBLY	S3		0.5	ME
			S1		*	ME
747 HOSE, POWER STRG COOLING		R&I ASSEMBLY	S3		0.3	ME
			S1		*	ME
284 MLDG, W/S REVEAL	SID RT	R&I ASSEMBLY	S3		0.3	SM
			S1		*	SM
149 RESERVOIR, W/S WASHER		R&I ASSEMBLY	S3		0.3*	SM
			S1		0.4*	SM
461 CLOCK SPRING		NEW PART	S3	185.41*	1.4	ME
			S1	0.00*	*	ME
643 RETAINER, HEADLINER	LT	NEW PART	S3	29.75*	INC	SM
			S1	0.00*	INC	SM
938 AIRBAG, ROOF	LT	NEW PART	S3	474.78	1.0	ME
			S1	474.78	1.0*	ME
939 AIRBAG, ROOF	RT	NEW PART	S3	474.78	1.5	ME
			S1	474.78	1.5*	ME
680 SEATBELT, MIDDLE	LT	NEW PART	S3	139.50*	1.1	SM
			S1	119.43*	1.1	SM

2009 CADILLAC SRX V6 4DOOR WAGON 6CYL GASOLINE 3.6
CD LOG NO: 6659-4

0209 PNL, FRONT DOOR OUTE LT	REFINISH	S3		2.4*	RF
		S1		0.4*	RF
0290 PNL, REAR DOOR OUTER RT	REFINISH	S3		2.1	RF
		S1		2.5*	RF
M15 COLOR TINT	REFINISH	S3		0.5*	RF*
		S1		*	RF*
PINCH WELDS	ADDNL LABOR OPER	S3		2.0*	SM*
		S1		0.8*	SM*
PINCH WELDS	REFINISH	S3		2.0*	RF*
		S1		0.8*	RF*
TEMP FAB	ADDNL LABOR OPER	S3		0.3*	SM*
		S1		*	SM*
LIFT/SUPPORT ENG.	ADDNL LABOR OPER	S3		0.5*	SM*
		S1		*	SM*
CLEANUP BROKEN GLASS	ADDNL LABOR OPER	S3		1.0*	SM*
		S1		*	SM*
MISC. FLUID LINES	ADDNL LABOR OPER	S3		2.0*	ME*
		S1		*	ME*
COOLANT	NEW PART	S3	17.46*	0.3*	SM*
		S1	17.46*	*	SM*
PWR STRNG FLUID	NEW PART	S3	19.60*	0.3*	SM*
		S1	19.60*	*	SM*
UPR RAD BRKT GROMM	NEW PART	S3		0.1*	SM*
		S1		*	SM*
CLIP # 2572S191	NEW PART	S3	3.82*	0.0	SM*
		S1	0.00*	0.0	SM*
RETAINER @2 #24574578	NEW PART	S3	13.74*	0.0	SM*
		S1	0.00*	0.0	SM*
RETAINER @10 # 15795653	NEW PART	S3	36.80*	0.0	SM*
		S1	0.00*	0.0	SM*
RETAINER @8 # 11518017	NEW PART	S3	20.88*	0.0	SM*
		S1	0.00*	0.0	SM*
RETAINER @2 # 10121502	NEW PART	S3	.98*	0.0	SM*
		S1	0.00*	0.0	SM*
RETAINER @16 # 11589291	NEW PART	S3	58.88*	0.0	SM*
		S1	0.00*	0.0	SM*
RIVETS @ 6 P/N#11516807	NEW PART	S3	26.76*	0.0	SM*
		S1	0.00*	0.0	SM*
TOW VEHICLE TO SANNERS	SUBLET REPAIR	S3	75.00*	0.0	SM*
		S1		0.0	SM*
TOW VEHICLE FROM SANNERS	SUBLET REPAIR	S3	75.00*	0.0	SM*
		S1		0.0	SM*
MASKING FOR PWELD REPAIR	ADDNL LABOR OPER	S3		1.0*	SM*
		S1		*	SM*
DIAGNOSE A/B-COMPUTER SYS	SUBLET REPAIR	S3	135.00*+33.30	0.0	SM*
		S1	135.00*+25.00	0.0	SM*
REFINISHING MAT'L REQUIRE	NEW PART	S3	662.92*	0.0	SM*
		S1	0.00*	0.0	SM*
ALLIED MAT'L REQUIRED	NEW PART	S3	179.88*	0.0	SM*
		S1	0.00*	0.0	SM*
FABRICATE FISH PLATES	ADDNL LABOR OPER	S3		1.0*	SM*
		S1		*	SM*

20. LOCAL LAC SRX
CD LOG NO: 6659-4

V6 4DOOR WAGON 6CYL GASOLINE 3.6

COLLISION ACCESS LABOR	ADDNL LABOR OPER S3		1.0* SM*
	S1		* SM*
DISCONNECT BATTERY	ADDNL LABOR OPER S3		0.3* SM*
	S1		* SM*
ENGINE COMPARTMENT MASKIN	ADDNL LABOR OPER S3	10.00*	0.5* SM*
	S1	0.00*	* SM*
MASKING FOR PRIMER	ECONOMY PART S3	5.00*	0.3* SM*
	S1	0.00*	* SM*
WELD THU PRIMER	NEW PART S3	5.00*	0.5* SM*
	S1	0.00*	* SM*
REAR SEAT ASSEM	R&I ASSEMBLY S3		1.0* SM*
	S1		* SM*

CALCULATION CHANGES

	FROM		TO	DIFFERENCE
GROSS PARTS	15,061.24		18,020.80	2,959.56
OTHER PARTS	442.03		467.02	24.99
PAINT MATERIAL	24.00	621.60	0.00	621.60-
TAX ON PARTS & MATERIAL		967.49	1,109.27	141.78
M - SHEET METAL	46.00	2,438.00	50.00	3,340.00
E - MECH/ELEC	46.00	805.00	75.00	2,550.00
F - REFINISH	46.00	1,191.40	50.00	1,470.00
TAX ON LABOR		266.06		441.60
SUBLET REPAIRS		171.58		332.78
TAX ON SUBLET		10.29		19.97
				9.68

upp#3 NET SUPPLEMENT TOTAL

5,776.75

SUMMARY

upp#2	NET TOTAL	DATE	TIME	ESTIMATOR
upp#3	22,085.69	11/11/10	04:21 PM	Jack Givler
	27,862.44	11/11/10	04:56 PM	Jack Givler

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R6.37

\$ 5776.75

Check issued for Clock
Spring - No Paperwork - 200.40

Check issued for OEM
Parts as agreed w/ insured
No Paperwork - 588.53

CK# 113925943 J
No Paperwork provided - 576.35

\$ 4411.47

CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO 6659-4 DATE 04/24/14 REP.ORDER 4326

SHOP: CRAWFORDS AUTO CENTER, INC. INSP DATE: 08/05/10
 ADDRESS: 302 WEST UWCHLAN AVENUE CONTACT: JACK GIVLER
 CITY STATE: DOWNINGTOWN, PA PHONE 2: (610)269-1610
 ZIP: 19335- FAX: (610)269-7513

OWNER: [REDACTED] HOME PHONE: (610)269-9009
 ADDRESS: [REDACTED]
 CITY STATE: [REDACTED]
 ZIP: [REDACTED]

LOSS DATE: 08/03/10
 POINT OF IMPACT: 4

TYPE OF LOSS: OTHER/
 SUPPLEMENT

VEH. DROP OFF DATE/TIME: 08/03/10 02:48 PM

LIC#: [REDACTED] STATE: PA VIN: [REDACTED]
 BODY COLOR: BLACK PRL MET. MILEAGE:
 CONDITION: GOOD ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2009 CADILLAC SRX V6 4DOOR WAGON 6CYL GASOLINE 3.6
 CODE: T7303A/F OPTNS B/24BEAQK

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES
 4-WHEEL DRIVE
 MOONROOF
 TIRE PRESSURE WRNG INDICATOR

TWO-STAGE - INTERIOR SURFACES
 HEATED FRONT SEATS
 REAR OBSTACLE WARNING SYSTEM

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
E	0005		BUMPER, FRONT	25994576 GM PART	315.87		S1	1.6	1
E	0010		COVER, FRONT BUMPER	19121106 GM PART	671.43			1.2	1
L	0010	13	COVER, FRONT BUMPER	REFINISH				3.2	4
				2.2 SURFACE					
				0.6 TWO STAGE SETUP					

2009 CADILLAC SRX
CD LOG NO 6659-4V6 4DOOR WAGON
REP. ORDER 4326

				0.4 TWO STAGE			
E 0025	COVER, TOW HOOK ACCESS	12335717	GM PART		INC		1
L 0025	COVER, TOW HOOK ACCESS	REFINISH				0.2	4
				0.2 SURFACE			
E 0028	GRILLE ASSEMBLY	15925771	GM PART	389.97		INC	1
E 0055	BRKT, FRONT END PANE LT	25772204	GM PART	36.01		0.1	1
E 0056	BRKT, FRONT END PANE RT	25772204	GM PART	36.01		0.1	1
E 0041	HEADLAMP ASSY, HALOG LT	15926967	GM PART	644.53		INC	1
E 0042	HEADLAMP ASSY, HALOG RT	15926966	GM PART	651.90		INC	1
N 0973	HEADLAMPS AIM	ADDNL LABOR OPERA				0.4	1
N 0988	FOG LAMPS AIM	ADDNL LABOR OPERA				0.3	1
E 0090	BRKT, HEADLAMP MTG LT	25753157	GM PART	34.25		0.1*	1
E 0091	BRKT, HEADLAMP MTG RT	25753158	GM PART	33.01		S1	0.1 1
	S						
L 0091	BRKT, HEADLAMP MTG RT	REFINISH				S3	0.2 4
	SSS						
				0.2 SURFACE			
E 0011	BRACKET, PARKLAMP LT	15915313	GM PART	123.95		0.1*	1
E 0012	BRACKET, PARKLAMP RT	15915312	GM PART	120.57		0.1*	1
E 0077	LAMP, FOG/PARKING LT	15930685	GM PART	289.53		INC	1
E 0078	LAMP, FOG/PARKING RT	15930686	GM PART	280.63		INC	1
E 1109	BULB, SIDE MARKER LT	1999382	GM PART	3.96		INC	1
E 0083	PANEL, HOOD	89023030	GM PART	929.53		1.1	1
L 0083	PANEL, HOOD	REFINISH				5.4	4
				3.0 SURFACE			
				1.5 EDGE			
				0.9 TWO STAGE			
RI0088	LATCH, HOOD PANEL	R&I ASSEMBLY				INC*	1
RI0129	CABLE, HOOD LOCK	R&I ASSEMBLY				0.2*	1
	>>SETBACK						
RI0086	PAD, INSULATOR HOOD	R&I ASSEMBLY				0.3	1
E 0087	CLIP, HOOD INSULATOR	MULTI-PART GM PAR	10.08				1
E 0119	W/STRIP, HOOD PANEL	25925190	GM PART	20.29		INC	1
E 0093 #	CRSMBR, RAD PANEL UPR	15852778	GM PART	474.96		S1	8.0*1
	# = 01, 07						
L 0093	CRSMBR, RAD PANEL UPR	REFINISH				0.6	4
				0.5 SURFACE			
				0.1 TWO STAGE			
E 0109 07	REINF, RAD SUPT PANE LT	25711276	GM PART	48.29		1.1	1
L 0109	REINF, RAD SUPT PANE LT	REFINISH				0.2	4
				0.2 SURFACE			
I 0110 07	REINF, RAD SUPT PANE RT	REPAIR				0.5*	1
L 0110	REINF, RAD SUPT PANE RT	REFINISH				0.2*	4
				0.2* SURFACE			
E 0755	RADIATOR	19130397	GM PART	583.20		S3	0.5 1
	SSS						
E 0076	LABEL, RADIATOR SUPPORT	12567697	GM PART	4.24*		S1	0.1 1
	S						
E 0098	DEFL, RADIATOR LWR AIR	25802220	GM PART	96.27		INC	1
E 0107	BAFFLE, RADIATOR PAN LT	19130248	GM PART	54.34		INC	1
E 1907	BRKT, RADIATOR MOUNT LT	25729351	GM PART	20.25		S3	INC 1
	SSS						

2009 CADILLAC SRX		V6 4DOOR WAGON			
CD LOG NO 6659-4		REP. ORDER 4326			
E 1730	MOUNT, RADIATOR	RT 15932850 GM PART	9.89	S3	INC 1
	SSS				
RI0150	TRAY, BATTERY	RT R&I ASSEMBLY		S3	0.4 1
	SSS				
E 0065	AIRBAG SENSOR, FRONT LT	15946933 GM PART	82.93		INC 2
E 0066	AIRBAG SENSOR, FRONT RT	15946933 GM PART	82.93		INC 2
N 0977	A/C EVACUATE & RECHARG	ADDNL LABOR OPERA			1.8*2
E 0731	CONDENSER, A/C	88957420 GM PART	569.02	S3	INC 2
	SSS				
E 0794	PIPE, A/C	15932848 GM PART	431.26	S1	0.2 2
	S				
RI0794	PIPE, A/C	R&I ASSEMBLY			0.2 2
E 0877 01	PIPE, A/C	19130334 GM PART	139.02	S1	0.2 2
	S				
RI0877 01	PIPE, A/C	R&I ASSEMBLY			0.3*2
E 0105 07	PANEL, INNER FENDER LT	15903603 GM PART	342.47	S3	8.0*1
	SSS- SECTION FT PNL/INC	MODIFICATIONS INC TIME TO REMOVE NEW APRON SEC			1.2 4
L 0105	PANEL, INNER FENDER LT	REFINISH			
		1.0 SURFACE			
		0.2 TWO STAGE			
E 0689 01	CRADLE, ENGINE	25807366 GM PART	1,517.53	S3	3.5 2
	SS - INCLUDE SUPPORT ENGINE				
E 0103	FENDER, FRONT	LT 88890925 GM PART	370.16		INC 1
L 0103	FENDER, FRONT	LT REFINISH			3.0 4
		2.0 SURFACE			
		0.5 EDGE			
		0.5 TWO STAGE			
I 0104	FENDER, FRONT	RT REPAIR			2.0*1
L 0104	FENDER, FRONT	RT REFINISH			2.4 4
		2.0 SURFACE			
		0.4 TWO STAGE			
RI0021	EMBLEM, FRONT FENDER LT	R&I ASSEMBLY			0.2 1
RI0022	EMBLEM, FRONT FENDER RT	R&I ASSEMBLY			0.2 1
E 0089	LABEL, FENDER	19257194 GM PART	26.05		0.1 1
E 0095	LABEL, FENDER	25759166 GM PART	21.19	S1	0.1 1
	S				
E 0117	SHIELD, FRONT SPLASH LT	25770515 GM PART	38.90		INC 1
RI0191	COVER, RELAY BOX	RT R&I ASSEMBLY		S1	2
	S				
RI0198	COVER, RELAY BOX	R&I ASSEMBLY		S1	2
	S				
RI1414	MODULE, COMPUTER	R&I ASSEMBLY		S3	INC*2
	SSS				
RI0186	BRKT, FUSE BOX	RT R&I ASSEMBLY			0.5*2
E 0151 07	SIDE MEMBER ASSEMBL LT	19209530 GM PART	380.47	S1	7.5*1
	SSS - LABOR TO SECTION RAIL END				
N	FABRICATE FISH PLATES	ADDNL LABOR OPERA		S3	1.0*1*
	SSS				
L 0151	SIDE MEMBER ASSEMBL LT	REFINISH			0.2*4
		0.1*SURFACE			
		0.1 TWO STAGE			
I 0152 07	SIDE MEMBER ASSEMBL RT	REPAIR			0.5*1

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L 0152	SIDE MEMBER ASSEMBL RT REFINISH			0.5*4
			0.3*SURFACE	
			0.2 TWO STAGE	
E 0889	HORN	25789208 GM PART	45.02	0.2 1
E 0786 #	COVER,AIR CLEANER	10391140 GM PART	65.10*	S1 INC 2
	# = 01, 02			
	S			
RI0791	MOUNT,ENGINE	LT R&I ASSEMBLY		S3 1.6 2
	SSS			
RI0792	MOUNT,ENGINE	RT R&I ASSEMBLY		S3 1.6 2
	SSS			
RI1670	PIPE,TRANS OIL COOLER	R&I ASSEMBLY		0.4*2
N 0974	SUSPENSION ALIGN,FRT	ADDNL LABOR OPERA	79.95*	S3 INC*2
	SSS PPI			
E 0657	HUB,FRONT WHEEL	LT 25998408 GM PART	440.24	S3 INC 2
	SSS			
RI0678	DISC,FRONT BRAKE	LT R&I ASSEMBLY		S1 INC 2
	S			
RI1304 01	HOSE,FRONT BRAKE	LT R&I ASSEMBLY		S3 0.4 2
	SSS			
RI1850	PLATE,FRONT BACKING	LT R&I ASSEMBLY		S1 INC 2
	S			
RI1740 01	CALIPER,BRAKE DISC	LT R&I ASSEMBLY		S3 0.3 2
	SSS			
E 0655	KNUCKLE,STEERING	L/F 25998393 GM PART	202.44	S3 1.8 2
	SSS			
E 0653	ARM,LOWER CONTROL	L/F 25862781 GM PART	287.00	S3 1.3 2
	SS			
RI0654	ARM,LOWER CONTROL	R/F R&I ASSEMBLY		S3 1.3 2
	SSS			
RI0659	STRUT ASSEMBLY,FRON	LT R&I ASSEMBLY		0.6*2
RI1668 01	SPRING,FRONT COIL	LT R&I ASSEMBLY		S3 0.5 2
	SSS			
RI1669 01	SPRING,FRONT COIL	RT R&I ASSEMBLY		S3 0.8 2
	SSS			
RI0672	BAR,FRONT STABILIZER	R&I ASSEMBLY		S3 0.4 2
	SSS			
RI0809	COMPRESSOR,AIR	RT R&I ASSEMBLY		S3 0.3 2
	SSS			
RI1651	BRKT,FRONT SUSP SEN	LT R&I ASSEMBLY		S3 0.4 2
	SSS			
RI1652	BRKT,FRONT SUSP SEN	RT R&I ASSEMBLY		S3 0.4 2
	SSS			
RI0714	SHAFT ASSEMBLY,AXLEL/F	R&I ASSEMBLY		S3 0.7 2
	SSS			
RI0715	SHAFT ASSEMBLY,AXLER/F	R&I ASSEMBLY		S3 1.5 2
	SSS			
RI0768	YOKE,FRONT AXLE	LT R&I ASSEMBLY		S3 0.1 2
	SSS			
E 0706	GEAR ASSY,STEERING	25983243 GM PART	641.49	S3 2.4 2
	SSS			
E 1705	COOLER,P/S PUMP OIL	15236156 GM PART	116.83	INC 2

2009 CADILLAC SRX	V6 4DOOR WAGON		
CD LOG NO 6659-4	REP. ORDER 4326		
RI1714	HOSE, POWER STRG COOLIN R&I ASSEMBLY		S3 0.5 2
	SSS		
RI1715	HOSE, POWER STRG COOLIN R&I ASSEMBLY		S3 0.5 2
	SSS		
RI1717	HOSE, POWER STRG COOLIN R&I ASSEMBLY		S3 0.5 2
	SSS		
RI1747	HOSE, POWER STRG COOLIN R&I ASSEMBLY		S3 0.3 2
	SSS		
E 0283 01	MLDG, W/S REVEAL SID LT 19259795 GM PART	103.31*	S1 0.3 1
	S PPI		
RI0284	MLDG, W/S REVEAL SID RT R&I ASSEMBLY		S3 0.3 1
	SSS		
RI0149	RESERVOIR, W/S WASHER R&I ASSEMBLY		S3 0.3*1
	SSS		
E 0461	CLOCK SPRING 26097345 GM PART	185.41*	S3 1.4 2
	SSS		
E 0862	MODULE, AIRBAG CONTROL 15894240 GM PART	766.76*	S1 0.7 2
E 1643	RETAINER, HEADLINER LT 88956206 GM PART	29.75*	S3 INC 1
	SSS		
E 0878 01	AIRBAG, STEERING WHEEL 15940062 GM PART	766.76*	S1 0.7*2
E 0938	AIRBAG, ROOF LT 15894730 GM PART	474.78	S3 1.0 2
	SSS		
E 0939	AIRBAG, ROOF RT 15894731 GM PART	474.78	S3 1.5 2
	SSS		
E 0651 01	BUCKLE, MIDDLE SEATB LT 88957462 GM PART	197.43	S1 0.1 1
	S		
E 0665 01	BUCKLE, FRT SEATBELT LT 25802350 GM PART	100.28*	S1 0.6 1
	S PPI		
E 0666 01	BUCKLE, FRT SEATBELT RT 25802360 GM PART	137.40*	S1 0.6 1
	S		
E 0670 01	SEATBELT, FRONT LT 19150452 GM PART	100.76*	S1 1.3*1
	S PPI		
E 0680 01	SEATBELT, MIDDLE LT 89022860 GM PART	139.50*	S3 1.1 1
	SSS PPI		
RI0262	MLDG, ROCKER PANEL LT R&I ASSEMBLY		0.3*1
RI0263	MLDG, ROCKER PANEL RT R&I ASSEMBLY		0.3*1
E 0258	MLDG, RCKR PANEL FRO LT 19120816 GM PART	103.00	INC 1
L 0258	MLDG, RCKR PANEL FRO LT REFINISH		0.2 4
	0.2 SURFACE		
I 0207	DOOR SHELL, FRONT LT REPAIR		0.5*1
I 0209	PNL, FRONT DOOR OUTE LT REPAIR		1.0*1
L 0209 10	PNL, FRONT DOOR OUTE LT REFINISH		S3 2.4*4
	SSS		
	2.0* SURFACE		
	0.4 TWO STAGE		
RI0244	W/STRIP, BELT OUTER LT R&I ASSEMBLY		INC*1
RI0231	PNL, INNER DOOR TRIM LT R&I ASSEMBLY		0.4*1
RI0554 01	PNL, UPPER DOOR TRIM LT R&I ASSEMBLY		0.5*1
RI0123	APPLIQUE, FRT DOOR F LT R&I ASSEMBLY		1.6*1
I 0270	MLDG, FRONT DOOR SID LT REPAIR		0.8*1
RI0270	MLDG, FRONT DOOR SID LT R&I ASSEMBLY		0.4 1
L 0270 10	MLDG, FRONT DOOR SID LT REFINISH		0.6*4

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V6 4DOOR WAGON
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0.5*SURFACE
0.1 TWO STAGE

RI0215	GLASS, FRONT DOOR T	LT	R&I ASSEMBLY		1.1	1
RI0227	HANDLE, FRONT DOOR O	LT	R&I ASSEMBLY		0.5	1
E 0157	AIRBAG SENSOR, SIDE	LT	10384760 GM PART	82.93	0.4	2
E 0158	AIRBAG SENSOR, SIDE	RT	10384760 GM PART	82.93	1.0	2
I 0290	PNL, REAR DOOR OUTER	RT	REPAIR		0.4*	1
L 0290	PNL, REAR DOOR OUTER	RT	REFINISH		S3	2.1 4

SSS

2.1 SURFACE
INC TWO STAGE

RI0415	W/STRIP, BELT OUTER	LT	R&I ASSEMBLY		INC*	1
RI0348	MLDG, REAR DOOR SIDE	LT	R&I ASSEMBLY		0.4	1
RI0285	APPLIQUE ASSY, REAR	LT	R&I ASSEMBLY		0.6*	1
RI0307	PNL, INNER DOOR TRIM	LT	R&I ASSEMBLY		INC	1
RI0295	GLASS, REAR DOOR T	LT	R&I ASSEMBLY		1.9	1
RI0311	REAR VENT GLASS R &	LT	R&I ASSEMBLY		INC	1
RI0305	HANDLE, RR DOOR OUTE	LT	R&I ASSEMBLY		0.2	1
E 0883	01 HEADLINER, ROOF		19151224 GM PART	941.59*	S1	2.0*1
	SSS					
E 0434	01 PNL, QUARTER TRIM UP	LT	15935511 GM PART	148.31*	S1	0.4 1
	S					
E 0435	01 PNL, QUARTER TRIM UP	RT	15935510 GM PART	148.31	S1	0.2 1
	S					
N M14	CORROSION PROTECTION		ADDNL LABOR OPERA		-	0.8*4
L M15	COLOR TINT		REFINISH		S3	0.5*4*
	SSS					
I M58	CLEAN FOR DELIVERY		REPAIR		-	0.5*1
N M66	COLOR, SAND & BUFF		ADDNL LABOR OPERA		S1	2.0*4*
	S					
N M69	GLASS CLEANUP		ADDNL LABOR OPERA		-	0.5*1
N	FRNT U/BDY-FRAME		ADDNL LABOR OPERA	332.00*		3*
	RT AND LTET FRME RAILS/SWAY/LT FT RAIL BUCKLE/LT STRUT TOWER/ALIGN					
N	COLLISION PULL		ADDNL LABOR OPERA			1.0*1*
N	ADHESIVE REMOVAL		ADDNL LABOR OPERA			0.3*4*
N	BLEED PWR STEERING		ADDNL LABOR OPERA			0.4*1*
EC	CAR COVERS		ECONOMY PART	4.72*		0.2*1*
EC	FLEX ADD		ECONOMY PART	6.00*		1*
SB	HAZARDOUS WASTE DISPOS		SUBLET REPAIR	2.83*		*1*
N	MASK JAMS		ADDNL LABOR OPERA			0.3*4*
N	DENIB		ADDNL LABOR OPERA			0.8*4*
N	PINCH WELDS		ADDNL LABOR OPERA		S3	2.0*1*
	SSS					
EC	REFIDGERANT		ECONOMY PART	21.50*		1*
N	RESET ELECTRICAL COMP.		ADDNL LABOR OPERA			0.1*1*
EC	RETAPE MLDGS		ECONOMY PART	1.85*	S1	0.8*1*
N	TOUCHUP BOLTS		ADDNL LABOR OPERA			0.1*4*
N	TRANS FLUID		ADDNL LABOR OPERA	6.00*		1*
L	PINCH WELDS		REFINISH		S3	2.0*4*
	SSS					
E	SPLASH SHIELD CLIP		R&I ASSEMBLY	*	S1	1*
	S					

2009 CADILLAC SRX
CD LOG NO 6659-4

V6 4DOOR WAGON
REP. ORDER 4326

E	AIR DEFLECTOR CLIPS @ R&I ASSEMBLY	*	S1	1*
S				
N	TEMP FAB	ADDNL LABOR OPERA	S3	0.3*1*
	SSS LT T/ROD TO MOVE-STEER			
N	LIFT/SUPPORT ENG.	ADDNL LABOR OPERA	S3	0.5*1*
	SSS FOR CRADLE TRANSFER			
N	CLEANUP BROKEN GLASS	ADDNL LABOR OPERA	S3	1.0*1*
	SSS			
N	MISC. FLUID LINES	ADDNL LABOR OPERA	S3	2.0*2*
	SSS >>TRANS, PWR STEER., FUEL/AS NECESSARY			
E	COOLANT	NEW PART	17.46*	S3 0.3*1*
	SSS			
E	PWR STRNG FLUID	NEW PART	19.60*	S3 0.3*1*
	SSS			
E	UPR RAD BRKT GROMM	R&I ASSEMBLY		S3 0.1*1*
	SSS			
E	GRILL MLDG #19177175	NEW PART	169.59*	S1 1*
S				
E	COVER, AIR CLEANER 1915	NEW PART	131.61*	S1 1*
S				
E	CLIP # 25725191	NEW PART	3.82*	S3 1*
	SSS			
E	RETAINER @2 #24574578	NEW PART	13.74*	S3 1*
	SSS			
E	RETAINER @10 # 157956	NEW PART	36.80*	S3 1*
	SSS			
E	RETAINER @8 # 11518017	NEW PART	20.88*	S3 1*
	SSS			
E	RETAINER @2 # 10121502	NEW PART	.98*	S3 1*
	SSS			
E	RETAINER @16 # 1158929	NEW PART	58.88*	S3 1*
	SSS			
E	RIVETS @ 6 P/N#1151680	NEW PART	26.76*	S3 1*
	SSS > ROCKER MLDG CLIP/RIVETS			
SB	TOW VEHICLE TO SANNERS SUBLET REPAIR		75.00*	S3 1*
	SSS NON TAXABLE			
SB	TOW VEHICLE FROM SANNE SUBLET REPAIR		75.00*	S3 1*
	SSS NON TAXABLE			
N	MASKING FOR PWELD REPA	ADDNL LABOR OPERA		S3 1.0*1*
	SSS			
SB	DIAGNOSE A/B-COMPUTER	SUBLET REPAIR	135.00*+33.30	S3 1*
	SSS			
E	HEADLINER GRAB BRACKET	NEW PART	5.88*	S1 1*
S				
E	REFINISHING MAT'L REQU	NEW PART	662.92*	S3 1*
	SSS			
E	ALLIED MAT'L REQUIRED	NEW PART	179.88*	S3 1*
	SSS			
N	COLLISION ACCESS LABOR	ADDNL LABOR OPERA		S3 1.0*1*
	SSS			
N	DISCONNECT BATTERY	ADDNL LABOR OPERA		S3 0.3*1*
	SSS			

2009 CADILLAC SRX V6 4DOOR WAGON
CD LOG NO 6659-4 REP. ORDER 4326

N	ENGINE COMPARTMENT MAS ADDNL LABOR OPERA	10.00*	S3	0.5*1*
	SSS			
EC	MASKING FOR PRIMER ECONOMY PART	5.00*	S3	0.3*1*
	SSS			
E	WELD THU PRIMER NEW PART	5.00*	S3	0.5*1*
	SSS			
RI	REAR SEAT ASSEM R&I ASSEMBLY		S3	1.0*1*
	SSS			

195 ITEMS

MC MESSAGE(S)

01 CALL DEALER FOR EXACT PART NUMBER / PRICE
02 PART NO. DISCONTINUED, CALL DEALER FOR EXACT PART NO
07 STRUCTURAL PART AS IDENTIFIED BY I-CAR
10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS	18,020.80
OTHER PARTS	467.02
PARTS & MATERIAL TOTAL	18,487.82
TAX ON PARTS & MATERIAL @	6.000% 1,109.27

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	50.00	50.3	16.5	3,340.00
2-MECH/ELEC	75.00	30.2	3.8	2,550.00
3-FRAME	65.00			
4-REFINISH	50.00	25.1	4.3	1,470.00
5-PAINT MATERIAL				
LABOR TOTAL				7,360.00
TAX ON LABOR	@		6.000%	441.60
SUBLET REPAIRS				332.78
TAX ON SUBLET	@		6.000%	19.97
TOWING				111.00
STORAGE				

GROSS TOTAL 27,862.44

NET TOTAL 27,862.44

LESS: PREVIOUS NET TOTAL 22,085.69-

NET SUPPLEMENT TOTAL 5,776.75

SHOPLINK U3693 S3 CD LOG 6659-4 DATE 04/24/14 11:16:46AM R6.37 CD 03/14
HOST LOG

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

3.9 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.
AUDATEX TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS
ESTIMATE.

2009 CADILLAC SRX V6 4DOOR WAGON
CD LOG NO 6659-4 REP. ORDER 4326

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE UP TO \$15,000.

*** SUPPLEMENT RECONCILIATION ***
 Supplement S4

Claim # : 38-L967-41701
 Claim Rep: Linda Burns x7433162
 Insured: [REDACTED]
 Inspection Date/Time: 11/10/2010 12:00 PM
 Owner Name: [REDACTED]
 Company: STATE FARM
 Vehicle: 2009 Cadillac SRX V6 4 DR Wagon

"This insurance company paperwork is
 accepted for information purposes only
 and will not be used to determine the
 methodology, extent or cost of repairs."

Cumford's Auto Center, Inc. *BA 11/10/10*

Deleted Lines

Ln#	GDE	Part	Operation	Price	AJ%	B%	HRS	Rate
1	776	Pipe,A/C	NEW PART	S2 190.10*			0.3	ME
2		A/C LINE	NEW PART	S3 0.00*				SM
3		ADDITIONAL LINE NOTE	ADDITIONAL OPERAT	S3 0.00*				SM

Added Lines

Ln#	GDE	Part	Operation	Price	AJ%	B%	HRS	Rate
4	794	Pipe,A/C	NEW PART	S4 431.26			0.2	ME

Calculation Changes

	From	To	Difference
Gross Parts	\$12,474.37	\$12,715.53	241.16+
Tax on Parts & Mater	6.000% \$846.16	6.000% \$860.63	14.47+
ME - Mech/Electrical	\$46.00 \$427.80	\$46.00 \$423.20	4.60-
Tax On Labor	6.000% \$238.19	6.000% \$237.91	0.28-

Actual Supplement 4 Net Total

\$250.75+

Summary	Net Total	Date	Time	Appraiser
Supplement 3	\$19,013.48	11/05/2010	02:26 PM	STATE FARM
Supplement 4	\$19,264.23	11/10/2010	12:00 PM	STATE FARM

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STATE FARM INSURANCE COMPANIES
LIKE A GOOD NEIGHBOR, STATE FARM IS THERE

1 STATE FARM DRIVE
CONCORDVILLE, PA 19339

PHONE (800) 839-8050 -- FAX ALL SUPPLEMENT REQUESTS TO (800) 916-0342
*** SUPPLEMENT 4 ***

08/17/2010
S4 11/10/2010 12:00 PM

Owner
Owner:
Address:
City State Zip:

[REDACTED]
[REDACTED]
[REDACTED]

Home/Day:
Work/Day:
Control Information
Claim # :
Loss Date/Time:
Loss Type:
Deductible:

[REDACTED]
[REDACTED]
38-L967-41701
08/02/2010
Collision
\$500.00

Ins. Company:

State Farm

Insured:
Work/Day:
Home/Day:

[REDACTED]
[REDACTED]
[REDACTED]

Claim Rep:
Work/Day:

Linda Burns x7433162
(888)713-4694

Inspection
Inspection Date:
Inspection Type:
Inspection Location:
City State Zip:
Primary Impact:
Driveable:
Received Date/Time:

11/10/2010 12:00 PM
Field
DESK REVEIW
Downingtwn, PA 19335
Left Front Corner
No
08/20/2010 08:26 AM

Company:
Appraiser License # :
Contact:

STATE FARM
141354
JAMES GUTHRIE

Orig Appraiser Name:

JAMES GUTHRIE

Repairer
Repairer
Contact:
Address:
City State Zip:

CRAWFORDS AUTO CENTER
JEFF/JACK
302 W. UWCHLAND AVE
DOWNINGTOWN, PA 19335

Work/Day:

(610)269-1610

Remarks

2009 Cadillac SRX V6 4 DR Wagon 11/10/2010 03:07 PM
Page 1 of 9

Claim # : 38-L967-41701 08/17/2010 11/10/2010
 ESTIMATE WAS PREPARED BY JIM GUTHRIE (ELECTRONIC SIGNATURE)
 SUPPLEMENT REQUEST MUST BE FAXED TO 800-916-0342 PRIOR TO
 STARTING THOSE REPAIRS. IF NO FAX CALL 1-800-839-8050
 ANY SUPPLEMENT TO THIS ESTIMATE REQUIRES THE APPROVAL OF A STATE FARM
 REPRESENTATIVE PRIOR TO THE PERFORMANCE OF THAT REQUEST

Vehicle

2009 Cadillac SRX V6 4 DR Wagon

6cyl Gasoline 3.6

5 Speed Automatic

Lic. Plate: [REDACTED]

Lic State: PA

Lic Expire:

VIN: [REDACTED]

Prod Date:

Mileage: 16,976

Veh Insp# :

Mileage Type: Actual

Condition:

Code: T7303A

Ext. Refinish:

Two-Stage

Ext. Color:

BLACK/MET

Int. Refinish:

Two-Stage

Options

4-Wheel Drive	AM/FM CD Player	Air Conditioning
Alarm System	Aluminum/Alloy Wheels	Amplifier
Anti-lock Brakes	Auto Headlamp Control	Auto Load Leveling
Automatic Dimming Mirror	Bodyside Cladding	Bose Sound System
Bucket Seats	Center Console	Chrome Grille
Cruise Control	Daytime Running Lights	Dual Airbags
Dual Zone Auto A/C	Emergency S.O.S. System	Floor Mats
Fog Lights	Halogen Headlights	Head Airbags
Heated Power Mirrors	Illuminatd Visor Mirrors	Intermittent Wipers
Keyless Entry System	Leather Seats	Leather Steering Wheel
Lighted Entry System	MP3 Player	Metallic Paint
OnStar System	Overhead Console	Power Brakes
Power Door Locks	Power Drivers Seat	Power Liftgate
Power Steering	Power Windows	Privacy Glass
Pwr Driver Lumbar Supp	Rear Window Defroster	Rear Window Wiper/Washer
Rem Trunk-L/Gate Release	Remote Starter	Reverse Sensing System
Roof/Luggage Rack	Side Airbags	Split Folding Rear Seat
Stability Cntrl Suspensn	Strg Wheel Radio Control	Tachometer
Theft Deterrent System	Tilt Steering Wheel	Tinted Glass
Tire Pressure Monitor	Tonneau/Cargo Cover	Traction Control System
Trip Computer	XM Satellite Radio	

Damages

Ln#	Op	GDE	Description	MFR. Part No.	Price	AJ%	B%	HRS	R
1	N		M00 Unibody-Frame Incl S ADDITIONAL OPERA		332.00*				FR
			>> RT AND LT FT RAILS/SWAY/LTFT RAIL.BUCKLE/LT STRUT TOWER/ALIGN						
2	E		5 Bumper, Front	25994576 GM Part	315.87			1.8	SM
3	E		10 Cover, Front Bumper	19121106 GM Part	671.43			1.2	SM
			MC 46						
4	L		10 Cover, Front Bumper	Refinish				3.2	RF
			MC 13						
			2.2 Surface						
			0.6 Two-stage setup						
			0.4 Two-stage						
5	E		113 Ret, Frt Bumper Cover MULTI-PART GM Pa		21.86			INC	SM
6			25 Cover, Tow Hook Acces NEW PART		INC				SM
7	L		25 Cover, Tow Hook Acces Refinish					0.2	RF
			0.2 Surface						

Claim # : 38-1967-41701 08/17/2010 11/10/2010

8 E	28 Grille Assembly	15925771 GM Part	389.97		INC	SM
9 E	55 Brkt, Front End Pa LT	25772204 GM Part	36.01		0.1	SM
10 E	56 Brkt, Front End Pa RT	25772204 GM Part	36.01		0.1	SM
11 E	1204 Retainer, Grille	MULTI-PART GM Pa	24.18		INC	SM
12 E	41 Headlamp Assy, Hal LT	15926967 GM Part	644.53		INC	SM
		MC 46				
13 E	42 Headlamp Assy, Hal RT	15926966 GM Part	651.90		INC	SM
		MC 46				
14 N	973 Headlamps Aim	ADDITIONAL OPERA			0.4	SM
15 N	988 Fog Lamps Aim	ADDITIONAL OPERA			0.3	SM
16 RI	1070 Harness, Frt Lamp Wir R & I Assembly					ME
17 E	90 Brkt, Headlamp Mtg LT	25753157 GM Part	34.25		0.1	SM
18 E	91 Brkt, Headlamp Mtg RT	25753158 GM Part	33.01*	S2	0.1	SM
	>> NO REFINISH TIME REQUIRED					
19 E	11 Bracket, Parklamp LT	15915313 GM Part	123.95		0.1	SM
20 E	12 Bracket, Parklamp RT	15915312 GM Part	120.57		0.1	SM
21 E	77 Lamp, Fog/Parking LT	15930685 GM Part	289.53		INC	SM
		MC 46				
22 E	78 Lamp, Fog/Parking RT	15930686 GM Part	280.63		INC	SM
		MC 46				
23 E	1109 Bulb, Side Marker LT	1999382 GM Part	3.96		INC	SM
24 E	83 Panel, Hood	89023030 GM Part	929.53		1.1	SM
25 L	83 Panel, Hood	Refinish			5.4	RF
		3.0 Surface				
		1.5 Edge				
		0.9 Two-stage				
26 E	96 Mldg, Hood Front	15284129 GM Part	169.59*	S1	INC	SM
	>> PART #19177175					
27 RI	88 Latch, Hood Panel	R & I Assembly			INC	SM
28 RI	129 Cable, Hood Lock	R & I Assembly			0.2*	SM
	>> SETBACK					
29 RI	86 Pad, Insulator Hood	R & I Assembly			0.3	SM
30 E	87 Clip, Hood Insulator	MULTI-PART GM Pa	10.08			SM
31 E	119 W/Strip, Hood Panel	25925190 GM Part	20.29		INC	SM
32 E	93 Crsmbr, Rad Panel Upr	15852778 GM Part	474.96	S1	8.0	SM
		MC #				
# = 01, 07						
33 L	93 Crsmbr, Rad Panel Upr Refinish				0.6	RF
		0.5 Surface				
		0.1 Two-stage				
34 E	109 Reinf, Rad Supt Pa LT	25711276 GM Part	48.29		1.1	SM
		MC 07				
35 L	109 Reinf, Rad Supt Pa LT Refinish				0.2	RF
		0.2 Surface				
36 I	110 Reinf, Rad Supt Pa RT Repair				0.5*	SM
		MC 07				
	>> INCLUDES ALL NECESSARY SANDING					
37 L	110 Reinf, Rad Supt Pa RT Refinish				0.2	RF
		0.2 Surface				
38 EC	755 Radiator	** NON-OEM PART	309.00*	S1	0.6	SM
		MC 46				
	>> CONFIRMED WITH KEYSTONE					
	>> KEYSTONE, 1-877-708-4700					
	>> NO ADDITIONAL ALLOWANCE, EXPLAINED SAME TO INSURED SHE UNDERSTOOD					
	>> AND SAID CLAIMS STATED SAME					
39 E	76 Label, Radiator Suppo	12567697 GM Part	4.24*	S1	0.1	SM
40 E	98 Defl, Radiator Lwr Ai	25802220 GM Part	96.27		INC	SM
41 E	107 Baffle, Radiator P LT	19130248 GM Part	54.34		INC	SM
42 RI	108 Baffle, Radiator P RT R & I Assembly				INC	SM
43 RI	764 Tank, Coolant Recover R & I Assembly				INC	SM
44 E	65 Airbag Sensor, Fro LT	15946933 GM Part	82.93		INC	ME

Claim # : 38-1967-41701 08/17/2010 11/10/2010

45 E	66 Airbag Sensor, Fro RT	15946933 GM Part	82.93		INC	ME
46 N	987 A/C Evac. Rechrq & Rc	ADDITIONAL OPERA			1.8	ME
47 EC	731 Condenser, A/C	** NON-OEM PART	288.00*		0.4	ME
		MC 46				
	>> CONFIRMED WITH KEYSTONE					
	>> KEYSTONE, 1-877-708-4700					
	>> NO ADDITIONAL ALLOWANCE EXPLAINED SAME TO INSURED SHE UNDERSTOOD AND					
	>> CLAIM REP STATED SAME					
48 E	794 Pipe, A/C	15932848 GM Part	431.26	S4	0.2	ME
49 E	877 Pipe, A/C	19130334 GM Part	139.02	S2	0.2	ME
		MC 01				
50 E	105 Panel, Inner Fende LT	15903603 GM Part	342.47		4.0*	SM
		MC 07				
	>> SECTION FT PANEL/INCLUDES MODIFICATION OF NEW PART AS NEEDED					
51 N	COLLISION PULL/TIE D	ADDITIONAL OPERA			1.0*	SM
	>> LT FT APRON/ROUGH PULL FOR SECTIONING					
52 L	105 Panel, Inner Fende LT	Refinish			1.2	RF
		1.0 Surface				
		0.2 Two-stage				
53 ET	173 Side Member, Fron L/F	Partial Replace		S1	4.0	SM
		High Strength Steel				
		MC 07				
54 L	173 Side Member, Fron L/F	Refinish		S1	0.6	RF
		0.5 Surface				
		0.1 Two-stage				
55 I	180 Side Member, Front LT	Repair			2.0*	SM
		MC 07				
	>> AFTER PULL					
	>> INCLUDES ALL NECCESSARY SANDING					
56 L	180 Side Member, Front LT	Refinish			0.2	RF
		0.2 Surface				
57 I	181 Side Member, Front RT	Repair			0.5*	SM
		MC 07				
	>> INCLUDES ALL NECCESSARY SANDING					
58 L	181 Side Member, Front RT	Refinish			0.5	RF
		0.4 Surface				
		0.1 Two-stage				
59 E	103 Fender, Front	LT 88890925 GM Part	370.16	INC		SM
60 L	103 Fender, Front	LT Refinish			3.0	RF
		2.0 Surface				
		0.5 Edge				
		0.5 Two-stage				
61 I	104 Fender, Front	RT Repair			2.0*	SM
	>> BUCKLED AT FT/INCLUDES ALIGN AS NEEDED					
62 L	104 Fender, Front	RT Refinish			2.4	RF
		2.0 Surface				
		0.4 Two-stage				
63 RI	104 Front Fender R &	RT R & I Assembly		INC		SM
64 RI	21 Emblem, Front Fend LT	R & I Assembly			0.2	SM
65 RI	22 Emblem, Front Fend RT	R & I Assembly			0.2	SM
66 E	89 Label, Fender	19256056 GM Part	26.05		0.1	SM
67 E	95 Label, Fender	25759166 GM Part	23.05	S2	0.1	SM
68 RI	175 Filler, Front Fend LT	R & I Assembly		INC		SM
69 RI	176 Filler, Front Fend RT	R & I Assembly		INC		SM
70 RI	125 Skirt, Inner Fende LT	R & I Assembly		INC		SM
71 RI	126 Skirt, Inner Fende RT	R & I Assembly		INC		SM
72 E	117 Shield, Front Spla LT	25770515 GM Part	38.90	INC		SM
73 RI	118 Shield, Front Spla RT	R & I Assembly		INC		SM
74 RI	186 Brkt, Fuse Box	RT R & I Assembly			0.5*	ME
	>> SETBACK					
75 RI	1860 Module, Computer	RT R & I Assembly			0.2	ME

Claim # : 38-1967-41701 08/17/2010 11/10/2010
 >> SETBACK

76 RI	169	Bar, Front Fender Tie R & I Assembly					
77 TE	151	Side Member Assem LT Partial Replace High Strength Steel	380.47		INC	ME	
				S1		SM	
		MC 07					
78 E	889	Horn	25789208 GM Part	45.02			
79 N	974	Suspension Align, Frt	ADDITIONAL OPERA	69.95*	0.2	SM	
80 RI	659	Strut Assembly, Fr LT R & I Assembly			0.0*	ME	
		>> LT FT STRUT REMOVE TO ACCESS LT FT TOWER FOR REPAIR/REFINISH			0.6	ME	
81 E	1705	Cooler, P/S Pump Oil	15236156 GM Part	116.83			
82 RI	1917	Pipe, Power Strg Cool R & I Assembly			INC	ME	
83 SB	143	Windshield, Shaded Sublet Repair	68.90*		0.4	ME	
		>> REPAIR CHIPS		S2		SM	
		>> SAFELITE AUTO GLASS 1-800-800-2727, 2231 SCHROCK RD, WESTERVILLE, OH					
		>> INCLUDES SALES TAX					
84 E	283	Mldg, W/S Reveal S LT	15255467 GM Part	103.31*			
		MC 01			S1	0.3	SM
85 RI	145	Arm, Wiper Blade LT R & I Assembly			INC	SM	
86 RI	146	Arm, Wiper Blade RT R & I Assembly			INC	SM	
87 RI	149	Reservoir, W/S Washer R & I Assembly			S2	0.4	SM
88 RI	67	Grille, Upper Cowl R & I Assembly			INC	SM	
89 E	862	Module, Airbag Contro	15894240 GM Part	766.76*			
		>> PART # 20808933			S1	0.7	ME
90 SB		SRS Diagnostic Sublet Repair	135.00* +25.00		S2		SM*
		>> V-TECH CLEAR SRS CODES/PROGRAM NEW CONTROL MODULE					
91 E	878	Airbag, Steering Whee	15940062 GM Part	782.32			
		MC 01			0.3	ME	
92 E	938	Airbag, Roof LT	15894730 GM Part	474.78			
93 E	939	Airbag, Roof RT	15894731 GM Part	474.78	S2	1.0	ME
94 E	651	Buckle, Middle Sea LT	88957462 GM Part	197.43	S2	1.5	ME
		MC 01			S2	0.1	SM
95 E	665	Buckle, Frt Seatbe LT	25802350 GM Part	100.28*			
		MC 01			S1	0.6	SM
		>> PART #19150455					
96 E	666	Buckle, Frt Seatbe RT	25802360 GM Part	101.00			
		MC 01			S2	0.6	SM
97 E	670	Seatbelt, Front LT	19150452 GM Part	100.76*			
		MC 01			S1	1.3	SM
		>> PART #19150453					
98 E	671	Seatbelt, Front RT	19150463 GM Part	137.40*			
		MC 01			S3	1.2	SM
99 E	680	Seatbelt, Middle LT	89022860 GM Part	119.43			
		MC 01			S2	1.1	SM
100 RI	262	Mldg, Rocker Panel LT R & I Assembly			0.3	SM	
101 RI	263	Mldg, Rocker Panel RT R & I Assembly			0.3	SM	
102 E	258	Mldg, Rckr Panel F LT	19120816 GM Part	103.00			
103 L	258	Mldg, Rckr Panel F LT Refinish			INC	SM	
		0.2 Surface			0.2	RF	
104 RI	258	Mldg, Rckr Panel F LT R & I Assembly			INC	SM	
105 RI	259	Mldg, Rckr Panel F RT R & I Assembly			INC	SM	
106 I	207	Door Shell, Front LT Repair			0.5*	SM	
		>> ALIGN UPPER FRAME/SPRUNG					
107 I	209	Pnl, Front Door Ou LT Repair			1.0*	SM	
		>> FT EDGE/DING AT BODY LINE					
108 RI	244	W/Strip, Belt Oute LT R & I Assembly			INC	SM	
109 RI	231	Pnl, Inner Door Tr LT R & I Assembly			0.5	SM	
110 RI	554	Pnl, Upper Door Tr LT R & I Assembly			0.4	SM	
111 RI	123	Applique, Frt Door LT R & I Assembly			1.6	SM	
112 I	270	Mldg, Front Door S LT Repair			0.8*	SM	
113 L	270	Mldg, Front Door S LT Refinish			0.6	RF	
		0.5 Surface					

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0.1 Two-stage

114 RI	270 Mldg, Front Door S LT R & I Assembly		0.4	SM
115 RI	272 Mirror, Outer R/C LT R & I Assembly		INC	SM
116 RI	215 Glass, Front Door LT R & I Assembly		1.1	SM
	>> INCLUDES RUN CHANNEL			
117 RI	227 Handle, Front Door LT R & I Assembly		0.5	SM
118 E	157 Airbag Sensor, Sid LT 10384760 GM Part	82.93	0.4	ME
119 E	158 Airbag Sensor, Sid RT 10384760 GM Part	82.93	1.0	ME
120 I	289 Pnl, Rear Door Out LT Repair		0.4*	SM
121 L	289 Pnl, Rear Door Out LT Refinish		2.5	RF
	2.1 Surface			
	0.4 Two-stage			
	>> REFINISH WITHIN PANEL BOUNDARIES			
	>> TOP FT DOOR EDGE, CHIPPED			
122 RI	415 W/Strip, Belt Oute LT R & I Assembly		INC	SM
123 RI	348 Mldg, Rear Door Si LT R & I Assembly		0.4	SM
124 RI	285 Applique Assy, Rea LT R & I Assembly		0.6	SM
125 RI	307 Pnl, Inner Door Tr LT R & I Assembly		INC	SM
126 RI	295 Glass, Rear Door T LT R & I Assembly		1.9	SM
127 RI	311 Rear Vent Glass R LT R & I Assembly		INC	SM
128 RI	305 Handle, RR Door Ou LT R & I Assembly		0.2	SM
129 E	883 Headliner, Roof 19149926 GM Part	941.59*	S2 2.0	SM
	MC 01			
130 E	Retainers, Headliner NEW PART	63.68*	S1	SM*
	>> 16 ea. PART #11589291			
131 E	Bracket, Headliner NEW PART	5.88*	S3	SM*
	>> PART #88952116			
132 E	434 Pnl, Quarter Trim LT 15935511 GM Part	148.31*	S2 0.4	SM
	MC 01			
133 E	435 Pnl, Quarter Trim RT 15935510 GM Part	148.31*	S2 0.2	SM
	MC 01			
134 L	Adhesive Removal Refinish		0.3*	RF*
135 N	Antifreeze-Coolant ADDITIONAL OPERA	17.46*	S1	SM*
136 N	Bleed Power Steering ADDITIONAL OPERA		0.4*	SM*
137 I	Car Covers Sublet Repair	5.00*	0.2*	SM*
138 I	Clean for Delivery Repair		0.5*	SM*
139 N	Corrosion Protection ADDITIONAL OPERA		0.8*	RF*
140 N	Flex Additive ADDITIONAL OPERA	6.00*		SM*
141 N	Glass Clean Up ADDITIONAL OPERA		0.5*	SM*
	>> AFTER COWL TRIM REMOVAL			
142 SB	Hazardous Waste Sublet Repair	3.00*		SM*
143 N	Mask Jams ADDITIONAL OPERA		0.3*	RF*
	>> ENGINE COMPARTMENT AS NEEDED			
144 N	Nib Sanding-Denib ADDITIONAL OPERA		0.8*	RF*
145 L	Pinch Weld(s) Refinish		0.8*	RF*
146 N	Pinch Weld(s) ADDITIONAL OPERA		0.8*	SM*
147 E	Power Steering Fluid NEW PART	19.60*	S1	SM*
	>> 2 ea.			
148 EC	Refrigerant ** NON-OEM PART	21.50*		SM*
	>> 1.5 POUNDS AT \$15.00 PER POUND			
149 I	Reset Electronics Repair		0.1*	SM*
150 I	Retape Mldgs-Emb Repair		0.8*	SM*
	>> LT FT DOOR/RT FENDER MOULDINGS			
	>> LT RR DOOR MOULDING			
151 L	Touch Up Bolts Refinish		0.1*	RF*
152 N	Transmission Fluid ADDITIONAL OPERA	6.00*		SM*
	>> 2 qts			
153 E	Air Cleaner Cover NEW PART	131.61*	S1	SM*
	>> PART # 19151528			
154 E	Air Cleaner Housing NEW PART	65.10*	S1	SM*
	>> PART #15147455			

Claim # : 38-1987-41701 08/17/2010 11/10/2010
 155 E Tow Hook Cover NEW PART

0.00* S3 SM*

>> INCLUDED WITH BUMPER ASSY

155 Items

MC Message
 01 CALL DEALER FOR EXACT PART # / PRICE
 07 STRUCTURAL PART AS IDENTIFIED BY I-CAR
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE
 46 PRINTABLE ALTERNATE PARTS COMPARE

Estimate Total & Entries

Gross Parts		
Other Parts		\$12,715.53
Paint Materials		\$1,049.91
Parts & Material Total		\$578.40
Tax on Parts & Material	@ 6.000%	\$14,343.84
		\$860.63

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$46.00	40.2	12.7	52.9	\$2,433.40
Mech/Elec (ME)	\$46.00	7.4	1.8	9.2	\$423.20
Frame (FR)	\$48.00				
Refinish (RF)	\$46.00	22.2	1.9	24.1	\$1,108.60
Paint Materials	\$24.00				

Labor Total	86.2	Hours	\$3,965.20
Tax on Labor	@ 6.000%		\$237.91
Sublet Repairs			\$245.65
Towing			\$111.00
Gross Total			\$19,764.23
Less: Deductible			\$500.00-
Less: Prior Damage			\$0.00-
Net Total			\$19,264.23
Rates / Taxes Adjustment			
Deductible Adjustment			
Actual Supplement Total			\$250.75
Less: Previous Net Total			\$19,013.48-
Net Supplement Total			\$250.75

Alternate Parts Y/00/00/00/00/00 CUM 07/00/00/07/05 Zip Code:
 19331 CONCORDVILLE
 Audatex Estimating 6.0.353 S4 11/10/2010 03:07 PM REL 6.0.353 DT
 10/01/2010 DB 11/08/2010

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3.8 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.

THIS ESTIMATE WAS PREPARED IN ASSOCIATION WITH A PRIOR DAMAGE ESTIMATE

SM-SHEET METAL ME-MECH/ELEC FR-FRAME RE-REFINISH SY-SYSTEM

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO

DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATE FARM

BEFORE MAKING SUCH REPAIRS. REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY

NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH

Claim # : 38-L967-41701 08/17/2010 11/10/2010

PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

Op Codes

* = User-Entered Value	E = NEW PART	NG = Replace NAGS
EC = ** NON-OEM PART	ET = Partial Replace Labo	EP = ** NON-OEM PART
EU = RECYCLED PART	TE = Partial Replace Pric	PM = REMAN/REBUILT PART
UM = REMAN/REBUILT PART	L = Refinish	PC = RECOND PART
UC = RECOND PART	TT = Two-Tone	SB = Sublet Repair
N = ADDITIONAL OPERATION	BR = Blend Refinish	I = Repair
IT = Partial Repair	CG = Chipguard	RI = R & I Assembly
P = Check	RP = RP-RELATED PRIOR	

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Claim # : 38-1967-41701 08/17/2010 11/10/2010

Estimate Summary Page

STATE FARM

Gross Total	
Less: Deductible	\$19,764.23
Less: Prior Damage	\$500.00-
Net Total	\$0.00-
Rates / Taxes Adjustment	\$19,264.23
Deductible Adjustment	
Actual Supplement Total	\$250.75
Less: Previous Net Total	\$19,013.48-
Net Supplement Total	\$250.75

Audatex Estimating 6.0.353 S4 11/10/2010 03:07 PM REL 6.0.353 DT
10/01/2010 DB 11/08/2010

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YOU ARE UNDER NO REQUIREMENT TO USE ANY SPECIFIED REPAIR SHOP.
ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR
OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR A STATEMENT OF CLAIM
CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF
MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A
FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO
CRIMINAL AND CIVIL PENALTIES.
FAILING TO PRESENT THIS ESTIMATE TO THE REPAIRING FACILITY BEFORE A REPAIR MAY
RESULT IN ADDITIONAL EXPENSE TO YOU.
COPY OF THE FORM(S) WAS SENT/GIVEN TO THE CONSUMER CN: _____

EXHIBIT E-1

CRAWFORD'S AUTO CENTER REPAIR ORDER 4366

PAGE 1

006 PONTIAC SOLSTICE STD 2DOOR CONVERTIBLE
 LOG NO 6742-9 REP.ORDER 4366

QTY	DESCRIPTION	PART NO	UNIT	PRICE	QTY	DESCRIPTION	UNIT	PRICE
0007	FRT BUMPER	CVR OVERHAU	ADDNL LABOR OPERA		S1	INC	1	
0006	COVER, FRONT	BUMPER	89025064 GM PART	413.68	S2	1.7	1	
0006	13 COVER, FRONT	BUMPER	REFINISH		S1	3.8	4	
			2.7 SURFACE					
			0.6 TWO STAGE SETUP					
			0.5 TWO STAGE					
0205	REINF, FRONT	BUMPER RT	15943493 GM PART	95.15	S2	INC	1	
	S							
0029	SUPT, FRT	BUMPER COV RT	15818936 GM PART	25.96	S2	INC	1	
	S							
0572	EMBLEM, FRT	BMPR COVER	15275785 GM PART	22.60*	S2	0.2	1	
	S > PPI							
0024	BRKT, FRONT	BUMPER M RT	15822740 GM PART	46.73	S2	1.8	1	
	S							
0031	BRKT, FRONT	BUMPER M RT	15788840 GM PART	34.45	S2	INC	1	
	S							
0041	HEADLAMP ASSY, HALOG	LT	R&I ASSEMBLY		S1	0.3	1	
0042	HEADLAMP ASSY, HALOG	RT	R&I ASSEMBLY		S1	0.3	1	
0083	PANEL, HOOD		REPAIR		S2	0.2*	1	
	S							
0083	10 PANEL, HOOD		REFINISH		S8	4.2*	4	
	SSSS							
			3.5* SURFACE					
			0.7 TWO STAGE					
01144	W/STRIP, HOOD	PANEL LT	R&I ASSEMBLY		S8	0.3*	1	
	SSSS							
01145	W/STRIP, HOOD	PANEL RT	R&I ASSEMBLY		S8	0.3*	1	
	SSSS							
0103	FENDER, FRONT	LT	25996759 GM PART	107.09	S1	0.6	1	
0103	FENDER, FRONT	LT	REFINISH		S1	2.4	4	
			1.5 SURFACE					
			0.5 EDGE					
			0.4 TWO STAGE					
0104	FENDER, FRONT	RT	25996760 GM PART	107.05	S1	0.6	1	
0104	FENDER, FRONT	RT	REFINISH		S1	2.4	4	
			1.5 SURFACE					
			0.5 EDGE					
			0.4 TWO STAGE					
0514	EMBLEM, FRONT	FENDER LT	15223484 GM PART	5.00	S1	0.2	1	
0585	EMBLEM, FRONT	FENDER LT	15880158 GM PART	38.45	S1	0.2	1	
0515	EMBLEM, FRONT	FENDER RT	15223484 GM PART	5.00	S1	0.2	1	
0586	EMBLEM, FRONT	FENDER RT	15880158 GM PART	38.45	S1	0.2	1	
1111	RET, FRT	FENDER DEFL RT	MULTI-PART GM PAR	5.88	S2		1	
	S							
01112	SKIRT, INNER	FENDER LT	R&I ASSEMBLY		S1	INC	1	
0113	SKIRT, INNER	FENDER RT	25914763 GM PART	75.80	S1	INC	1	
0114	BRKT, FRONT	FENDER LT	15884971 GM PART	69.65	S2	0.2	1	
	S							
0114	BRKT, FRONT	FENDER LT	REFINISH		S2	INC*	4	
	S							
0115	BRKT, FRONT	FENDER RT	15884972 GM PART	69.86	S3	0.2	1	

2006 PONTIAC SOLSTICE STD 2DOOR CONVERTIBLE
CD LOG NO 6742-9 REP.ORDER 4366

SS				
L 0115	BRKT, FRONT FENDER RT REFINISH			S8 0.2*4
	SSSS			
		0.2*SURFACE		
UC0909	WHEEL, FRONT RT RECONDITIONED PAR	184.00*		S1 0.2*1
N 0970	SUSP ALIGN, 4 WHEEL ADDNL LABOR OPERA	79.99*		S1 INC*2
SB0143	WINDSHIELD, SHADED SUBLET REPAIR	375.00*+33.30		S8 1
	SSSS > SUBLET IS TAXABLE IN PA			
RI0144 01	W/STRIP, WINDSHIELD R&I ASSEMBLY			S3 1.1*1
I 0163 07	PILLAR, HINGE LT REPAIR			S1 1.0*1
L 0163	PILLAR, HINGE LT REFINISH			S1 1.2 4
		1.0 SURFACE		
		0.2 TWO STAGE		
I 0362 07	PANEL, W/S PLR INNER LT REPAIR			S2 0.2*4*
	S			
I 0363 07	PANEL, W/S PLR INNER RT REPAIR			S2 0.2*4*
	S			
L 0382	FRAME, WINDSHIELD UPR REFINISH			S8 0.5*4
	SSSS			
		0.5*SURFACE		
		INC TWO STAGE		
I 0383	FRAME, WINDSHIELD UP LT REPAIR			S8 1.0*1
	SSSS			
L 0383	FRAME, WINDSHIELD UP LT REFINISH			S5 0.3 4
	SSS			
		0.3 SURFACE		
		INC TWO STAGE		
L 0384	FRAME, WINDSHIELD UP RT REFINISH			S8 0.5*4
	SSSS			
		0.5*SURFACE		
		INC TWO STAGE		
I 0166 07	PANEL ASSY, BODY SID LT REPAIR			S2 4.5*1
	LT QTR UPPER LT QTR AT ROCKER			
L 0166	PANEL ASSY, BODY SID LT REFINISH			S1 3.7 4
		3.1 SURFACE		
		0.6 TWO STAGE		
L 0167	PANEL ASSY, BODY SID RT REFINISH			S8 3.0*4
	SSSS			
		3.0*SURFACE		
		INC TWO STAGE		
RI1818	PANEL, INNER COWL TR LT R&I ASSEMBLY			S1 0.1 1
RI1819	PANEL, INNER COWL TR RT R&I ASSEMBLY			S8 0.1*1
	SSSS			
RI1307 01	SPEAKER, FRONT DOOR LT R&I ASSEMBLY			S1 0.2 1
E 0894	MIRROR, I/S DAY/NIGHT 10345906 GM PART	131.42		S5 0.2 1
	SSS NOT INCLUDED WITH GLASS			
RI0896	MLDG, W/S GARNISH LT R&I ASSEMBLY			S5 0.2 1
	SSS			
RI0897	MLDG, W/S GARNISH RT R&I ASSEMBLY			S5 0.2 1
	SSS			
BR0189	PANEL, ROCKER LT BLEND REFINISH			S1 INC 4
		INC TWO STAGE		

2006 PONTIAC SOLSTICE STD 2DOOR CONVERTIBLE
CD LOG NO 6742-9 REP.ORDER 4366

I 0190	07 PANEL,ROCKER	RT REPAIR		S1	5.0*1
L 0190	PANEL,ROCKER	RT REFINISH		S1	INC 4
		INC TWO STAGE			
RI0119	PLATE,SILL	LT R&I ASSEMBLY		S1	0.2 1
RI0120	PLATE,SILL	RT R&I ASSEMBLY		S1	0.2 1
RI0208	FRONT DOOR R&I	RT R&I ASSEMBLY		S8	0.5*1
	SSSS				
E 0207	DOOR SHELL,FRONT	LT 15940883 GM PART	824.57	S1	4.2 1
L 0207	DOOR SHELL,FRONT	LT REFINISH		S1	3.0 4
		1.8 SURFACE			
		1.0 EDGE			
		0.2 TWO STAGE			
I 0208	DOOR SHELL,FRONT	RT REPAIR		S1	0.5*1
	SURFACE SCRATCHES				
L 0208	DOOR SHELL,FRONT	RT REFINISH		S1	1.8 4
		1.8 SURFACE			
		INC TWO STAGE			
RI0087	W/STRIP,FRONT DOOR	LT R&I ASSEMBLY		S8	INC 1
RI0088	W/STRIP,FRONT DOOR	RT R&I ASSEMBLY		S8	0.2*1
RI0231	PNL,INNER DOOR TRIM	LT R&I ASSEMBLY		S1	INC 1
RI0232	PNL,INNER DOOR TRIM	RT R&I ASSEMBLY		S1	0.1 1
I 0229	MIRROR,OUTER R/C	LT REPAIR		S1	0.3*1
RI0229	MIRROR,OUTER R/C	LT R&I ASSEMBLY		S1	INC 1
L 0229	MIRROR,OUTER R/C	LT REFINISH		S1	0.5 4
		0.5 SURFACE			
		INC TWO STAGE			
RI0230	MIRROR,OUTER R/C	RT R&I ASSEMBLY		S1	0.2 1
E 0213	HINGE,FRONT DOOR LW	LT 25804035 GM PART	25.98	S1	0.2 1
L 0213	HINGE,FRONT DOOR LW	LT REFINISH		S1	0.4 4
		0.3 SURFACE			
		0.1 TWO STAGE			
RI0225	HANDLE,FRONT DOOR O	LT R&I ASSEMBLY		S1	INC 1
RI0226	HANDLE,FRONT DOOR O	RT R&I ASSEMBLY		S1	0.6 1
I 0244	COVER,CONVERTIBLE TOP	REPAIR		S1	0.4*1
	CLOSE AS NEEDED				
RI0245	W/STRIP, TOP	LT R&I ASSEMBLY		S1	0.2 1
RI0246	W/STRIP, TOP	RT R&I ASSEMBLY		S1	0.2 1
RI0418	DOOR,FUEL FILLER	LT R&I ASSEMBLY		S1	0.3 1
BR0418	DOOR,FUEL FILLER	LT BLEND REFINISH		S1	0.2 4
		0.2 BLEND			
		INC TWO STAGE			
RI0493	01 HOUSING,FUEL FILLER	LT R&I ASSEMBLY		S1	0.1 1
RI1645	ANTENNA,QUARTER PAN	RT R&I ASSEMBLY		S1	0.7 1
E 0375	01 PNL,LOCK TRIM	LT 25796018 GM PART	67.53	S2	0.2 1
	S				
RI0376	PNL,LOCK TRIM	RT R&I ASSEMBLY		S8	0.2*1
	SSSS				
RI0422	SHIELD,QUARTER PANE	LT R&I ASSEMBLY		S1	0.3 1
RI0423	SHIELD,QUARTER PANE	RT R&I ASSEMBLY		S1	0.1 1
RI0533	TAILLAMP ASSEMBLY	LT R&I ASSEMBLY		S1	INC 1
RI0534	TAILLAMP ASSEMBLY	RT R&I ASSEMBLY		S1	INC 1
N 0566	REAR BUMPER COVER R&I	ADDNL LABOR OPERA		S1	1.4 1

2006 PONTIAC SOLSTICE STD 2DOOR CONVERTIBLE
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ECM03	FLEX ADDITIVE	ECONOMY PART	6.00*	S1	1*
ECM13	WHEEL BALANCE	ECONOMY PART	7.00*	S2	1*
	INCLUDES WEIGHTS				
ECM14	CORROSION PROTECTION	ECONOMY PART		S1	0.7*4*
ECM17	COVER CAR EXTERIOR	SUBLET REPAIR	7.50*	S3	0.4*1*
	SS				
ECM27	VALVE STEM	ECONOMY PART	1.00*	S1	1*
M58	CLEAN FOR DELIVERY	ADDNL LABOR OPERA		S1	0.5*1*
M66	COLOR, SAND & BUFF	ADDNL LABOR OPERA		S8	2.5*4*
	SSSS				
	LT HINGE PILLAR/PULL/A	ADDNL LABOR OPERA		S1	1.5*1*
	MASK JAMS	ADDNL LABOR OPERA		S1	0.3*4*
	LT FRONT DOOR OPENING				
	RESET ELECTRICAL COMP. REPAIR			S1	0.1*1*
	SET BACK WIRING	ADDNL LABOR OPERA		S1	0.2*1*
	LT FT DOOR				
	TOUCH UP BOLTS	REFINISH		S1	0.1*4*
	2 STAGE SET UP	REFINISH		S1	0.6*4*
	DISCONNECT BATTERY	ADDNL LABOR OPERA		S8	0.3*1*
	SSSS				
	EMISSION STICKER	NEW PART	6.00*	S2	1*
	S				
	INSPECTION STICKER	NEW PART	4.50*	S2	1*
	S				
C	HAZARDOUS WASTE DISPOS	ECONOMY PART	3.00*	S2	1*
	DIFFERENTIAL NOISE REPAIR			S8	1.0*1*
	SSSS PINTON / AXLE BEARING REPLACEMENT ???				
	REMOVE ADHESIVE TAPE	ADDNL LABOR OPERA		S5	0.5*4*
	SSS REMOVE ADH TAPE FROM WEATHERSTRIP				
	COLLISION ACCESS LABOR	ADDNL LABOR OPERA		S8	1.0*1*
	SSSS				
C	MASKING FOR PRIMER	ECONOMY PART	5.00*	S8	0.3*1*
	SSSS				
	REFINISHING MAT'L REQU	NEW PART	817.81*	S8	*1*
	SSSS				
	ALLIED MAT'L REQUIRED	NEW PART	212.39*	S8	*1*
	SSSS				
	R/VIEW MIRROR HARNESS	NEW PART	91.34*	S6	1.0*1*
	SSSSS PN# 15306078 (DEALER QUOTE)				

110 ITEMS

MC MESSAGE(S)
01 CALL DEALER FOR EXACT PART NUMBER / PRICE
07 STRUCTURAL PART AS IDENTIFIED BY I-CAR
10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS	3,342.34
OTHER PARTS	285.99
PARTS & MATERIAL TOTAL	3,628.33

2006 PONTIAC SOLSTICE STD 2DOOR CONVERTIBLE
 CD LOG NO 6742-9 REP.ORDER 4366

TAX ON PARTS & MATERIAL @		6.000%	217.70
LABOR	RATE	REPLACE HRS	REPAIR HRS
1-SHEET METAL	50.00	19.6	19.3
2-MECH/ELEC	75.00		
3-FRAME	65.00		
4-REFINISH	50.00	29.5	3.7
5-PAINT MATERIAL			
LABOR TOTAL			3,605.00
TAX ON LABOR	@	6.000%	216.30
SUBLET REPAIRS			507.37
TAX ON SUBLET	@	6.000%	30.44
TOWING			233.00
STORAGE			
GROSS TOTAL			8,438.14
NET TOTAL			8,438.14
LESS: PREVIOUS NET TOTAL			7,297.37-
NET SUPPLEMENT TOTAL			1,140.77

SHOPLINK U3693 S8 CD LOG 6742-9 DATE 01/13/14 12:50:27AM R6.37 CD 12/13
 HOST LOG
 (C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

3.7 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.
 AUDATEX TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS
 ESTIMATE.

 IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH
 PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY
 ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL
 HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING
 WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER
 FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING
 INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN
 YEARS AND PAYMENT OF A FINE UP TO \$15,000.

SUPPLEMENT RECONCILIATION REPORT
 CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO: 6742-9

DATE: 11/23/13

SUPPLEMENT SEQ#: 006742-000009

DATE: 11/23/13

PREVIOUS TRANS#: 006742-000008

DATE: 11/23/13

OWNER NAME: [REDACTED]

POLICY#:

INS CO:

CLAIM#:

INSP DATE: 09/22/10

2006 PONTIAC SOLSTICE STD 2DOOR CONVERTIBLE 4CYL GASOLINE 2.4
 CODE: W1143A/A OPTNS D/24ABDEGI

-----CHANGED LINES-----							
GDE	DESCRIPTION		OPERATION		PRICE	ADJ%	B%LABOR RATE
0083	PANEL, HOOD		REFINISH	S6			4.2* RF
1144	W/STRIP, HOOD	PANEL LT	R&I ASSEMBLY	S6			3.9* RF
				S6			0.3* SM
1145	W/STRIP, HOOD	PANEL RT	R&I ASSEMBLY	S6			0.2* SM
				S6			0.3* SM
0115	BRKT, FRONT FENDER	RT	REFINISH	S6			0.2* SM
				S6			0.2* RF
0143	WINDSHIELD, SHADED		SUBLET REPAIR	S6			* RF
				S6	375.00*+33.30		0.0 SM
0382	FRAME, WINDSHIELD UPR		REFINISH	S6	424.95*		0.0 SM
				S6			0.5* RF
0383	FRAME, WINDSHIELD UP LT		REPAIR	S6			0.3* RF
				S6			1.0* SM
0384	FRAME, WINDSHIELD UP RT		REFINISH	S6			0.5* SM
				S6			0.5* RF
0167	PANEL ASSY, BODY SID RT		REFINISH	S6			0.3* RF
				S6			3.0* RF
1819	PANEL, INNER COWL TR RT		R&I ASSEMBLY	S6			1.5* RF
				S6			0.1* SM
0208	FRONT DOOR R&I	RT	R&I ASSEMBLY	S6			* SM
				S6			0.5* SM
0087	W/STRIP, FRONT DOOR LT		R&I ASSEMBLY	S6			* SM
				S6			INC SM
0088	W/STRIP, FRONT DOOR RT		R&I ASSEMBLY	S6			INC* SM
				S6			0.2* SM
0376	PNL, LOCK TRIM	RT	R&I ASSEMBLY	S1			0.2* SM
				S6			0.2* SM
466	COLOR, SAND & BUFF		ADDNL LABOR OPER	S6			* SM
				S6			2.5* RF*
	DISCONNECT BATTERY		ADDNL LABOR OPER	S6			1.1* RF*
				S6			0.3* SM*
	DIFFERENTIAL NOISE		REPAIR	S6			0.1* SM*
				S6			1.0* SM*

CD LOG NO: 6742-9 BID 2000R CONVERTIBLE 4CYL GASOLINE 2.4

COLLISION ACCESS LABOR	ADDNL LABOR OPER	S6		* SM*
MASKING FOR PRIMER	ECONOMY PART	S6	5.00*	1.0* SM*
REFINISHING MAT'L REQUIRE NEW PART		S6		* SM*
ALLIED MAT'L REQUIRED	NEW PART	S6	817.81*	0.3* SM*
		S6	212.39*	* SM*
		S6		0.0 SM*
		S6		0.0 SM*

CALCULATION CHANGES		-----FROM-----	-----TO-----	DIFFERENCE
GROSS PARTS		2,312.14	3,342.34	1,030.20
OTHER PARTS		280.99	285.99	5.00
PAINT MATERIAL	24.00	705.60	0.00	705.60-
TAX ON PARTS & MATERIAL		197.92	217.70	19.78
SM - SHEET METAL	46.00	1,605.40	1,945.00	339.60
RF - REFINISH	46.00	1,352.40	1,660.00	307.60
TAX ON LABOR		177.47	216.30	38.83
SUBLET REPAIRS		432.45	507.37	74.92
TAX ON SUBLET	0.000%	0.00	30.44	30.44

Supp#8 NET SUPPLEMENT TOTAL

1,140.77

SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
Supp#7	7,297.37	11/23/13	12:07 PM	Steve Behrndt
Supp#8	8,438.14	11/23/13	12:39 PM	Steve Behrndt

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

R6.37

STATE FARM INSURANCE COMPANIES
LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
1 STATE FARM DRIVE
CONCORDVILLE, PA 19339

PHONE (800) 839-8050 -- FAX ALL SUPPLEMENT REQUESTS TO (800) 916-0342
*** SUPPLEMENT 4 ***

10/26/2010
S4 04/14/2011 02:03 PM

Owner
Owner:
Address:
City State Zip:

[REDACTED]
[REDACTED]
[REDACTED]

Home/Day:
Work/Day:
Control Information
Claim # :
Loss Date/Time:
Loss Type:
Deductible:

[REDACTED]
[REDACTED]
38-L980-44001
08/21/2010
Collision
\$500.00

*"This insurance company paperwork is
accepted for information purposes only
and will not be used to determine the
methodology, extent or cost of repairs."*

Crawford's Auto Center, Inc. BIA 4.14.11

Ins. Company:

State Farm

Insured:
Work/Day:
Home/Day:

[REDACTED]
[REDACTED]
[REDACTED]

Claim Rep:
Work/Day:

Kristy Billeter
(888) 713-4694

Inspection
Inspection Date:
Inspection Type:
Inspection Location:
City State Zip:
Primary Impact:
Secondary Impact:
Driveable:
Received Date/Time:

04/14/2011 02:03 PM
Field
302 W UWCHLAN AVE
Downingtown, PA 19335
Left Side
Right Side
Yes
11/02/2010 07:41 AM

Appraiser Name:
Appraiser License # :

JAMES GUTHRIE
141354

Orig Appraiser Name:

JAMES GUTHRIE

Repairer
Repairer
Contact:
Address:
City State Zip:

CRAWFORDS AUTO CENTER
JEFF/JACK
302 W. UWCHLAND AVE
DOWNINGTOWN, PA 19335

Work/Day:

(610) 269-1610

Remarks

Claim # : 38-L980-44001 10/26/2010 04/14/2011
 ESTIMATE WAS PREPARED BY JIM GUTHRIE (ELECTRONIC SIGNATURE)
 SUPPLEMENT REQUEST MUST BE FAXED TO 800-916-0342 PRIOR TO
 STARTING THOSE REPAIRS. IF NO FAX CALL 1-800-839-8050
 ANY SUPPLEMENT TO THIS ESTIMATE REQUIRES THE APPROVAL OF A STATE FARM
 REPRESENTATIVE PRIOR TO THE PERFORMANCE OF THAT REQUEST
 UNRELATED PRIOR DAMAGE/REAR DIFFERENTIAL LEAKING/SUBJECT TO GENERAL MOTORS
 RECALL/ DATED 12/20/2007

Vehicle

2006 Pontiac Solstice STD 2 DR Convertible

4cyl Gasoline 2.4

5 Speed Manual

Lic. Plate:

Lic State: PA

Lic Expire:

VIN:

Prod Date:

Mileage:

31,500

Veh Insp# :

Mileage Type: Actual

Condition:

Code:

W1143A

Ext. Refinish:

Two-Stage

Ext. Color:

BLUE

Int. Refinish:

Two-Stage

Options

AM/FM CD Player

Air Conditioning

Alarm System

Aluminum/Alloy Wheels

Anti-lock Brakes

Center Console

Cruise Control

Driver Information Sys

Dual Airbags

Floor Mats

Fog Lights

Intermittent Wipers

Keyless Entry System

Leather Seats

Leather Steering Wheel

Lighted Entry System

Power Brakes

Power Door Locks

Power Mirrors

Power Steering

Power Windows

Rear Window Defroster

Rem Trunk-L/Gate Release Strg Wheel Radio Control

Tachometer

Theft Deterrent System

Tilt Steering Wheel

Tinted Glass

Damages

Ln#	Op	GDE	Description	MFR. Part No.	Price	AJ%	B%	HRS	R
1	N	7	Frt Bumper Cvr Overh	ADDITIONAL OPERA					
2	E	6	Cover, Front Bumper	89025064 GM Part	413.68			INC	SM
				MC 46				S1 1.7	SM
3	L	6	Cover, Front Bumper	Refinish				3.8	RF
				MC 13					
				2.7 Surface					
				0.6 Two-stage setup					
				0.5 Two-stage					
4	E	205	Reinf, Front Bumper RT	15943493 GM Part	95.15			S1 INC	SM
5	E	29	Supt, Frt Bumper C RT	15818936 GM Part	25.96			S1 INC	SM
6	E	572	Emblem, Frt Bmpr Cove	15275785 GM Part	22.60*			S1 0.2	SM
7	E	24	Brkt, Front Bumper RT	15822740 GM Part	46.73			S1 1.8	SM
8	E	31	Brkt, Front Bumper RT	15788840 GM Part	34.45			S1 INC	SM
9	RI	41	Headlamp Assy, Hal LT	R & I Assembly				0.3	SM
10	RI	42	Headlamp Assy, Hal RT	R & I Assembly				0.3	SM
11	I	83	Panel, Hood	Repair				S1 0.2*	SM
			>> CHIP ON EDGE UNDER	LIGHT OPENING					
12	L	83	Panel, Hood	Refinish				S1 3.9*	RF
				MC 10					
				3.2 * Surface					
				0.7 Two-stage					
			>> REFINISH WITHIN PANEL BOUNDARIES						
13	RI	1138	W/Strip, Hood Pane LT	R & I Assembly				S1 0.2*	SM

Claim # : 38-L980-44001 10/26/2010 04/14/2011

14 RI	1139	W/Strip, Hood Pane	RT R & I Assembly				
15 E	103	Fender, Front	LT 25996759 GM Part	107.09		S1 0.2* SM	
16 L	103	Fender, Front	LT Refinish			0.6 SM	
			1.5 Surface			2.4 RF	
			0.5 Edge				
			0.4 Two-stage				
17 E	104	Fender, Front	RT 25996760 GM Part	107.05		0.6 SM	
18 L	104	Fender, Front	RT Refinish			2.4 RF	
			1.5 Surface				
			0.5 Edge				
			0.4 Two-stage				
19 E	514	Emblem, Front Fend	LT 15223484 GM Part	5.00		0.2 SM	
20 E	585	Emblem, Front Fend	LT 15880158 GM Part	38.45		0.2 SM	
21 E	515	Emblem, Front Fend	RT 15223484 GM Part	5.00		0.2 SM	
22 E	586	Emblem, Front Fend	RT 15880158 GM Part	38.45		0.2 SM	
23 E	1111	Ret, Frc Fender De	RT MULTI-PART GM Pa	5.88		S1 SM	
		>> INCLUDED IN ORIGINAL ESTIMATE,					
24 RI	112	Skirt, Inner Fende	LT R & I Assembly			INC SM	
25 E	113	Skirt, Inner Fende	RT 25914763 GM Part	75.80		INC SM	
26 E	114	Brkt, Front Fender	LT 15884971 GM Part	69.65		0.2 SM	
27 L	114	Brkt, Front Fender	LT Refinish			S1 INC* RF	
		>> CHASSIS BLACK FROM FACTORY					
28 E	115	Brkt, Front Fender	RT 15884972 GM Part	69.86		S2 0.2 SM	
29 L	115	Brkt, Front Fender	RT Refinish			S2 0.0* RF	
		>> OEM CHASSIS BLACK, NO ADDITIONAL REFINISH REQUIRED					
30 PC	946	Wheel, Front	RT RECOND PART	184.00		0.2 SM	
31 N	970	Susp Align, 4 Wheel	ADDITIONAL OPERA	79.99*		0.0* ME	
32 SB	143	Windshield, Shaded	Sublet Repair	424.95*		S3 SM	
		>> RETAIL QUOTE INCLUDES MOULDING/INSTALL/SALES TAX					
		>> SAFELITE AUTO GLASS 1-800-800-2727, 2231 SCHROCK RD, WESTERVILLE, OH					
		>> SUBLET REPAIR QUOTE INCLUDES LABOR/MOULDTINGS/INSTALL KIT					
		>> DISPOSAL AS PREVIOUSLY QUOTED					
		>> COMPETATIVE QUOTE/INCLUDES SALES TAX/RECONFIRMED 04/04/11					
33 RI	144	W/Strip, Windshield	R & I Assembly			1.1 SM	
34 I	163	Pillar, Hinge	LT Repair			1.0* SM	
		High Strength Steel					
		MC 07					
		>> AFTER COLLISION PULL/BUCKLE UNDER LWR HINGE					
35 N		COLLISION PULL/TIE D ADDITIONAL OPERA				1.5* SM	
		>> LT HINGE PILLAR/PULL AND ALIGN					
36 L	163	Pillar, Hinge	LT Refinish			1.2 RF	
			1.0 Surface				
			0.2 Two-stage				
37 I	362	Panel, W/S Plr Inn	LT Repair			S1 0.2* RF*	
		MC 07					
		>> BACK TAPE . MOULDING					
38 I	363	Panel, W/S Plr Inn	RT Repair			S1 0.2* RF*	
		MC 07					
		>> BACK TAPE MOULDING					
39 L	382	Frame, Windshield Upr	Refinish			S2 0.3 RF	
			0.3 Surface				
			INC Two-stage				
		>> INCLUDES ALL NECESSARY MASKING					
40 I	383	Frame, Windshield	LT Repair			S1 0.5* SM	
		>> .5 HOURS SUFFICIENT TO EFFECT REPAIRS					
		>> INCLUDES ALL NECESSARY MASKING					
41 L	383	Frame, Windshield	LT Refinish			0.3 RF	
			0.3 Surface				
			INC Two-stage				
42 L	384	Frame, Windshield	RT Refinish			S2 0.3 RF	
			0.3 Surface				

Claim # : 38-L980-44001 10/26/2010 04/14/2011

INC Two-stage

>> INCLUDES ALL NECESSARY MASKING

43 I	166	Panel Assy, Body S LT Repair			4.5* SM
		MC 07			
		>> LT QTR UPPER LT QTR AT ROCKER			
44 L	166	Panel Assy, Body S LT Refinish			3.7 RF
		3.1 Surface			
		0.6 Two-stage			
45 BR	167	Panel Assy, Body S RT Blend Refinish			S1 1.5 RF
		1.5 Blend			
		INC Two-stage			
		>> BLEND REFINISH SUFFICIENT TO EFFECT REPAIRS			
46 RI	1818	Panel, Inner Cowl LT R & I Assembly			0.1 SM
47 RI	1307	Speaker, Front Doo LT R & I Assembly			0.2 SM
48 E	894	Mirror, I/S Day/Night 10345906 GM Part	131.42		S3 0.2 SM
49 E		Harness, Mirror NEW PART	91.34*		S4 1.0* SM*
		>> PART #15306078 CONFIRMED WITH JOHN SOUDER CHEVROLET			
50 RI	831	Mldg, W/S Garnish Upr R & I Assembly			S3 INC SM
51 RI	896	Mldg, W/S Garnish LT R & I Assembly			S3 0.2 SM
52 RI	897	Mldg, W/S Garnish RT R & I Assembly			S3 0.2 SM
53 BR	189	Panel, Rocker LT Blend Refinish			INC RF
		INC Two-stage			
54 I	190	Panel, Rocker RT Repair			5.0* SM
		MC 07			
55 L	190	Panel, Rocker RT Refinish			INC RF
		INC Two-stage			
56 RI	119	Plate, Sill LT R & I Assembly			0.2 SM
57 RI	120	Plate, Sill RT R & I Assembly			0.2 SM
58 E	207	Door Shell, Front LT 15940883 GM Part	824.57		4.2 SM
59 L	207	Door Shell, Front LT Refinish			3.0 RF
		1.8 Surface			
		1.0 Edge			
		0.2 Two-stage			
60 I	243	Pnl, Front Door Ou RT Repair			0.5* SM
		>> SURFACE SCRATCHES			
61 L	243	Pnl, Front Door Ou RT Refinish			1.8 RF
		1.8 Surface			
		INC Two-stage			
62 RI	87	W/Strip, Front Doo LT R & I Assembly			INC SM
63 RI	234	W/Strip, Belt Oute RT R & I Assembly			0.2 SM
64 RI	231	Pnl, Inner Door Tr LT R & I Assembly			INC SM
65 RI	232	Pnl, Inner Door Tr RT R & I Assembly			0.1 SM
66 I	229	Mirror, Outer R/C LT Repair			0.3* SM
67 L	229	Mirror, Outer R/C LT Refinish			0.5 RF
		0.5 Surface			
		INC Two-stage			
68 RI	229	Mirror, Outer R/C LT R & I Assembly			INC SM
69 RI	230	Mirror, Outer R/C RT R & I Assembly			0.2 SM
70 E	213	Hinge, Front Door LT 25804035 GM Part	25.98		0.2 SM
71 L	213	Hinge, Front Door LT Refinish			0.4 RF
		0.3 Surface			
		0.1 Two-stage			
72 RI	225	Handle, Front Door LT R & I Assembly			INC SM
73 RI	226	Handle, Front Door RT R & I Assembly			0.6 SM
74 I	244	Cover, Convertible To Repair			0.4* SM
		>> CLOSE AS NEEDED			
75 RI	245	W/Strip, Top LT R & I Assembly			0.2 SM
		>> AT QTR			
76 RI	246	W/Strip, Top RT R & I Assembly			0.2 SM
		>> AT QTR			
77 BR	418	Door, Fuel Filler LT Blend Refinish			0.2 RF

Claim # : 38-L980-44001 10/26/2010 04/14/2011

		0.2 Blend		
		INC Two-stage		
78 RI	418	Door, Fuel Filler LT R & I Assembly		0.3 SM
79 RI	493	Housing, Fuel Fill LT R & I Assembly		0.1 SM
80 RI	1645	Antenna, Quarter P RT R & I Assembly		0.7 SM
81 E	375	Pnl, Lock Trim LT 25796018 GM Part	67.53	S1 0.2 SM
		MC 01		
82 RI	422	Shield, Quarter Pa LT R & I Assembly		0.3 SM
83 RI	423	Shield, Quarter Pa RT R & I Assembly		0.1 SM
84 RI	533	Taillamp Assembly LT R & I Assembly		INC SM
85 RI	534	Taillamp Assembly RT R & I Assembly		INC SM
86 RI	566	Rear Bumper Cover R & R & I Assembly		1.4 SM
87 SB	1890	Differential Assy Sublet Repair		S2 0.0* ME
		>> SUBJECT TO DIAGNOSTIC TEAR DOWN, TO CONFIRM IF CLAIM RELATED		
		>> MUST BE AUTHORIZED BY INSURED, CLAIMS WILL CONTACT AND EXPLAIN POLICY,		
		>> TO INSURED		
88 L		Adhesive Removal Refinish		S3 0.2* RF*
		>> WINDSHIELD WEATHERSTRIP		
89 I		Car Covers Sublet Repair	7.50*	S2 0.4* SM*
		>> \$2.50 PER COVER .2 HOURS ADDITIONAL LABOR 2ND COVER		
90 I		Clean for Delivery Repair		0.5* SM*
91 N		Corrosion Protection ADDITIONAL OPERA		0.7* RF*
92 N		Disconnect Battery ADDITIONAL OPERA		S1 0.1* SM*
		>> INCLUDES RECONNECT		
93 N		Emission Sticker ADDITIONAL OPERA	6.00*	S1 SM*
94 N		Flex Additive ADDITIONAL OPERA	6.00*	SM*
95 N		Hazardous Waste ADDITIONAL OPERA	3.00*	SM*
96 N		Inspection Sticker ADDITIONAL OPERA	4.50*	S1 SM*
97 N		Mask Jambas ADDITIONAL OPERA		0.3* RF*
		>> LT FT DOOR OPENING		
98 N		Nib Sanding-Denib ADDITIONAL OPERA		1.1* RF*
99 I		Reset Electronics Repair		0.1* SM*
100 N		Retape Mldgs-Emb ADDITIONAL OPERA		S3 0.3* RF*
		>> WINDSHIELD WEATHERSTRIP		
101 N		Setback Wiring ADDITIONAL OPERA		0.2* SM*
		>> LT FT DOOR		
102 L		Touch Up Bolts Refinish		0.1* RF*
103 EC		Valve Stem ** NON-OEM PART	1.00*	SM*
104 N		Wheel Balance ADDITIONAL OPERA	6.00*	SM*
105 EC		Wheel Weights ** NON-OEM PART	1.00*	SM*
106 L		2 STAGE SET UP Refinish		S1 0.6* RF*
		>> 2nd Color Set Up		
107 RI		Rt Ft Door R & I Assembly		S1 0.0* SM*
		>> RECEIVED REQUEST/OPERATION NOT REQUIRED TO EFFECT REPAIRS		
108 RI		Rt RR Qtr Trim Panel R & I Assembly		S1 0.0* SM*
		>> RECEIVED REQUEST/OPERATION NOT REQUIRED TO EFFECT REPAIRS		

108 Items

MC Message

01 CALL DEALER FOR EXACT PART # / PRICE
 07 STRUCTURAL PART AS IDENTIFIED BY I-CAR
 10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE
 46 PRINTABLE ALTERNATE PARTS COMPARE

Estimate Total & Entries

Gross Parts		\$2,301.64
Other Parts		\$291.49
Paint Materials		\$705.60
Parts & Material Total		\$3,298.73
Tax on Parts & Material	@ 6.000%	\$197.92

Claim # : 38-L980-44001 10/26/2010 04/14/2011

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$46.00	19.7	15.2	34.9	\$1,605.40
Mech/Elec (ME)	\$46.00				
Frame (FR)	\$48.00				
Refinish (RF)	\$46.00	26.6	2.8	29.4	\$1,352.40
Paint Materials	\$24.00				
Labor Total	64.3	Hours			\$2,957.80
Tax on Labor		@ 6.000%			\$177.47
Sublet Repairs					\$432.45
Gross Total					\$7,064.37
Less: Deductible					\$500.00-
Net Total					\$6,564.37
Rates / Taxes Adjustment					
Deductible Adjustment					
Actual Supplement Total					\$145.58
Less: Previous Net Total					\$6,418.79-
Net Supplement Total					\$145.58

Alternate Parts Y/00/00/00/00/00 CUM 02/01/00/01/01 Zip Code:
 19331 CONCORDVILLE
 Audatex Estimating 6.0.514 S4 04/14/2011 02:26 PM REL 6.0.514 DT
 03/01/2011 DB 04/08/2011
 Copyright (C) 2010 Audatex North America, Inc.
 3.7 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE
 REFINISH FORMULA.
 ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR
 TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.

SM-SHEET METAL ME-MECH/ELEC FR-FRAME RE-REFINISH SY-SYSTEM

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO
 DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATE FARM
 BEFORE MAKING SUCH REPAIRS. REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY
 NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH
 PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING
 WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET
 CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER
 OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY
 OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM
 CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF
 MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A
 FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO
 CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER
 FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING
 INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN
 YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

Op Codes

* = User-Entered Value	E = NEW PART	NG = Replace NAGS
EC = ** NON-OEM PART	ET = Partial Replace Labo	EP = ** NON-OEM PART
EU = RECYCLED PART	TE = Partial Replace Pric	PM = REMAN/REBUILT PART
UM = REMAN/REBUILT PART	L = Refinish	PC = RECOND PART

Claim # : 38-1980-44001 10/26/2010 04/14/2011

UC = RECOND PART

TT = Two-Tone

SB = Sublet Repair

N = ADDITIONAL OPERATION BR = Blend Refinish

I = Repair

IT = Partial Repair

CG = Chipguard

RI = R & I Assembly

P = Check

RP = RP-RELATED PRIOR

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Claim # : 38-L980-44001 10/26/2010 04/14/2011

Estimate Summary Page

JAMES GUTHRIE

Gross Total	
Less: Deductible	\$7,064.37
Net Total	\$500.00-
Rates / Taxes Adjustment	\$6,564.37
Deductible Adjustment	
Actual Supplement Total	\$145.58
Less: Previous Net Total	\$6,418.79-
Net Supplement Total	\$145.58

Audatex Estimating 6.0.514 S4 04/14/2011 02:26 PM REL 6.0.514 DT
03/01/2011 DB 04/08/2011

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YOU ARE UNDER NO REQUIREMENT TO USE ANY SPECIFIED REPAIR SHOP.
ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR
OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR A STATEMENT OF CLAIM
CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF
MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A
FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO
CRIMINAL AND CIVIL PENALTIES.
FAILING TO PRESENT THIS ESTIMATE TO THE REPAIRING FACILITY BEFORE A REPAIR MAY
RESULT IN ADDITIONAL EXPENSE TO YOU.
COPY OF THE FORM(S) WAS SENT/GIVEN TO THE CONSUMER ON; _____.

QUALITY REPLACEMENT PARTS REPORT

Vehicle

2006 Pontiac Solstice STD 2 DR Convertible
4cyl Gasoline 2.4
5 Speed Manual

Options

AM/FM CD Player	Air Conditioning	Alarm System
Aluminum/Alloy Wheels	Anti-lock Brakes	Center Console
Cruise Control	Driver Information Sys	Dual Airbags
Floor Mats	Fog Lights	Intermittent Wipers
Keyless Entry System	Leather Seats	Leather Steering Wheel
Lighted Entry System	Power Brakes	Power Door Locks
Power Mirrors	Power Steering	Power Windows
Rear Window Defroster	Rem Trunk-L/Gate Release	Strg Wheel Radio Control
Tachometer	Theft Deterrent System	Tilt Steering Wheel
Tinted Glass		

Ln#	Part Description	Supplier	Part Number	Sub OEM Part	Supp code	C	S
30	Wheel, Front	RT					
			ALY06601U		9597297 >	1	R 3
			ALY06601U		9597297 >	2	R 3
			ALY06601U80		9597297	3	R 3
			ALY06601U80		9597297	4	R 3

> = ESTIMATE TOTAL IS BASED ON PRICE QUOTED BY THIS SUPPLIER

Key to Classification / Source Codes

CLS = Classification Code

C - CAPA CERTIFIED PART QUOTED BY LISTED SUPPLIER

M - REMANUFACTURED / REBUILT PART

R - RECONDITIONED PART

S - OEM SURPLUS PART

SRC = Source Code

1 - NON ORIGINAL EQUIPMENT MANUFACTURER PART

3 - ORIGINAL EQUIPMENT MANUFACTURER (OEM) PART

Detailed Distributor List

1	PXN0164	LKQ HUNTS POINT #360 1480 SHERIDAN EXPRESS WAY BRONX, NY 10459	(888)893-0309 (718)589-4444
2	PXN6349	TRANSWHEEL RCND 10417 FERGUSON LANE #2000 WILLIAMSPORT, MD 21795	(800)892-3733 (301)223-4855
3	PXN6817	KEYSTONE AUTO 8820 NORTH MAISLIN DRIVE TAMPA, FL 33637	(800)999-8987 (813)980-6166
4	PXN9118	KEYSTONE NWPP RCND MARKET AT JEFFERSON STREET PALMYRA, NJ 08065	(877)708-4700 (356)829-4700

Audatex Estimating 6.0.514 S4 04/14/2011 02:26 PM REL 6.0.514 DT
03/01/2011 DB 04/08/2011

Zip Code: 19331 Search Area: CONCORDVILLE

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2006 Pontiac Solstice STD 2 DR Convertible
claimant and others on a need to know basis in order to
effectuate the claims process) without Audatex's prior written
consent.

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*** SUPPLEMENT RECONCILIATION ***

Supplement S4

Claim # : 38-L980-44001
 Claim Rep: Kristy Billeter
 Insured: JAMES LODGE
 Inspection Date/Time: 04/14/2011 02:03 PM
 Owner Name: JAMES LODGE
 Appraiser Name: JAMES GUTHRIE
 Vehicle: 2006 Pontiac Solstice STD 2 DR Convertible

Added Lines

Ln#	GDE	Part	Operation	Price	AJ%	B%	HRS	Rate
1		Harness, Mirror	NEW PART	S4 91.34*			1.0*	SM

Calculation Changes		From	To	Difference
Gross Parts		\$2,210.30	\$2,301.64	91.34+
Tax on Parts & Mater	6.000%	\$192.44	\$197.92	5.48+
SM - Sheet Metal	\$46.00	\$1,559.40	\$1,605.40	46.00+
Tax On Labor	6.000%	\$174.71	\$177.47	2.76+

Actual Supplement 4 Net Total

\$145.58+

Summary	Net Total	Date	Time	Appraiser
Supplement 3	\$6,418.79	04/04/2011	02:21 PM	JAMES GUTHRIE
Supplement 4	\$6,564.37	04/14/2011	02:03 PM	JAMES GUTHRIE

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EXHIBIT E-1

CRAWFORD'S AUTO CENTER REPAIR ORDER 4702

CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO 7272-5 DATE 01/11/14 REP.ORDER 4702

SHOP: CRAWFORDS AUTO CENTER, INC. INSP DATE: 12/28/11
 ADDRESS: 302 WEST UWCHLAN AVENUE CONTACT: STEVE BEHRNDT
 CITY STATE: DOWNINGTOWN, PA PHONE 2: (610)269-1610
 ZIP: 19335- FAX: (610)269-7513

OWNER: [REDACTED]
 ADDRESS: [REDACTED]
 CITY STATE: [REDACTED]
 ZIP: 19425-2326

HOME PHONE: [REDACTED]
 CELL PHONE: [REDACTED]

CLAIM#: 38-067F-69901
 LOSS DATE: 12/07/11
 POINT OF IMPACT: 0

TYPE OF LOSS: COLLISION/
 SUPPLEMENT

INS. CO: STATE FARM

LIC#: [REDACTED] STATE: PA
 BODY COLOR: SILVER
 CONDITION: GOOD

VIN: [REDACTED]
 MILEAGE: 99,199
 ACCTNG CTL#:

*=USER-ENTERED VALUE
 EC=REPLACE ECONOMY
 UM=REMAN/REBUILT PRT
 OE=REPLACE PXN OE SRPLS
 TE=PARTL REPL PRICE
 I=REPAIR
 TT=TWO-TONE
 N=ADDITIONAL LABOR
 AA=APPEAR ALLOWANCE

E=REPLACE OEM
 UE=REPLACE OE SURPLUS
 EU=REPLACE SALVAGE
 PC=PXN RECONDITIONED
 ET=PARTL REPL LABOR
 L=REFINISH
 CG=CHIPGUARD
 RI=R&I ASSEMBLY
 RP=RELATED PRIOR

NG=REPLACE NAGS
 UC=RECONDITIONED PRT
 EP=REPLACE PXN
 PM=PXN REMAN/REBUILT
 IT=PARTIAL REPAIR
 BR=BLEND REFINISH
 SB=SUBLET
 P=CHECK
 UP=UNRELATED PRIOR

2005 TOYOTA SIENNA XLE LIMITED 4DOOR PASSENGER VAN 6CYL GASOLINE 3.3
 CODE: Y6133D/B OPTNS B/24QBEYCIJGHMWZTUX

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES
 4-WHEEL DRIVE
 PASSENGER POWER FRONT SEAT
 HEATED REMOTE CONTROL MIRRORS
 PRIVACY GLASS
 MOONROOF
 STABILITY CONTROL
 PROXIMITY SENSING CRUISE CTRL
 FRONT SIDE IMPACT AIRBAGS

TWO-STAGE - INTERIOR SURFACES
 BUMPER COVER MOUNTED FOG LAMPS
 HEATED FRONT SEATS
 LT MOTORIZED SLIDING DOOR
 LUGGAGE RACK
 POWER TAILGATE
 CLIMATE CONTROLLED A/C
 ROOF MOUNTED AIRBAGS

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
N	0125		FRT BUMPER CVR OVERHAU	ADDNL LABOR OPERA				S2 1.6	1

2005 TOYOTA SIENNA		XLE LIMITED 4DOOR PASSENGER VAN			
CD LOG,NO 7272-5		REP. ORDER 4702			
I 0006	COVER,FRONT BUMPER	REPAIR		S2	3.0*1
	W				
L 0006 13	COVER,FRONT BUMPER	REFINISH		S2	3.7 4
	W				
		2.6 SURFACE			
		0.6 TWO STAGE SETUP			
		0.5 TWO STAGE			
L 1424	PREP RAW FRT BMPR CVR	REFINISH		S1	0.5 4
	S				
		0.5 SURFACE			
RI0028	GRILLE ASSEMBLY	R&I ASSEMBLY		S2	0.8 1
E 0029	RETAINER,GRILLE	R&I ASSEMBLY	*	S1	1
	SSS				
E 0011	EMBLEM,GRILLE	75314AE010	24.80	S1	0.2 1
	S				
E 0042	HEADLAMP ASSY,HALOG RT	R&I ASSEMBLY	*	S1	INC 1
	S SEAL BROKEN & MOUNT TAB TWISTED INSIDE TAKING IN WATER				
RI0042	HEADLAMP ASSY,HALOG RT	R&I ASSEMBLY			INC 1
N 0980	FOG LAMPS AIM	ADDNL LABOR OPERA			0.3 1
RI0043	LAMP ASSEMBLY,FOG LT	R&I ASSEMBLY			INC 1
RI0044	LAMP ASSEMBLY,FOG RT	R&I ASSEMBLY			INC 1
RI1030	NOZZLE,W/S WASHER LT	R&I ASSEMBLY			0.1 1
RI1031	NOZZLE,W/S WASHER RT	R&I ASSEMBLY			0.1 1
RI1558	BUSHING,ENGINE CRAD LT	R&I ASSEMBLY		S1	INC 2
	S				
RI1559	BUSHING,ENGINE CRAD RT	R&I ASSEMBLY		S1	INC 2
	S				
RI1563	BUSHING,ENGINE CRAD LT	R&I ASSEMBLY		S1	INC 2
	S				
RI1564	BUSHING,ENGINE CRAD RT	R&I ASSEMBLY		S1	INC 2
	S				
EU0587	CRADLE,ENGINE	SALVAGE PART	600.00*+33.00	S1	8.8*2
E 0104 01	FENDER,FRONT	RT 53811AE040	277.84*	S4	1.6 1
	SSS				
L 0104	FENDER,FRONT	RT REFINISH		S2	3.4 4
	S				
		2.3 SURFACE			
		0.5 EDGE			
		0.6 TWO STAGE			
CG0104	FENDER,FRONT	RT CHIPGUARD			0.3 4
RI0282	FILLER,FRONT FENDER	RT R&I ASSEMBLY			INC 1
EC0106	SKIRT,INNER FENDER	RT ECONOMY PART	73.00*	S2	INC 1
	S				
RI0725	COVER,ENGINE	R&I ASSEMBLY			INC 2
RI0786	AIR CLEANER ASSEMBLY	R&I ASSEMBLY		S1	INC 2
	S				
RI0743	DUCT,AIR INTAKE	R&I ASSEMBLY		S1	0.3 2
	S				
E 0788	MOUNT,ENGINE FRONT	123610A130	174.32		0.2 2
RI0730	MOUNT,ENGINE REAR	R&I ASSEMBLY		S4	0.2 2
	SSS				
RI0789	MOUNT,ENGINE REAR	R&I ASSEMBLY		S4	0.4 2

2005 TOYOTA SIENNA XLE LIMITED 4DOOR PASSENGER VAN
CD LOG NO 7272-5 REP. ORDER 4702

Handwritten: Harry R. Ball
Donnell

Part Number	Description	RT	Part Number	Price	Qty	Unit
3C0906	WHEEL, FRONT	RT	ECONOMY PART	195.00*	S1	0.2 1
N 0974	SUSPENSION ALIGN, FRT	ADDNL	LABOR OPERA	79.95*	S4	INC*2
E 0658	HUB, FRONT WHEEL	RT	43502AA021	155.33*	S2	INC 2
E 0669	DISC, FRONT BRAKE	RT	4351208040	125.30*	S2	INC 2
E 1800	BACKING PLATE, BRK D	RT	4778108020	27.61*	S2	INC 2
E 0656	KNUCKLE, STEERING	R/F	4321108020	254.48*	S2	1.8 2
E 0664	BALL JOINT, LOWER AR	RT	4333009560	56.66*	S2	INC 2
E 0654	ARM, LOWER CONTROL	R/F	4806808021	189.10*	S2	1.0 2
E 0660	ABSORBER, STRUT	R/F	48510A9680	154.92*	S2	1.0 2
RI0687	BAR, FRONT STABILIZER	R&I	ASSEMBLY		S1	0.7*2
RI0693	ROD, FRT STABILIZER	LT	R&I ASSEMBLY		S1	INC 2
EC0694	ROD, FRT STABILIZER	RT	ECONOMY PART	47.22*	S1	INC 2
RI0665	SHAFT ASSEMBLY, AXLE L/F	R&I	ASSEMBLY		S2	0.8 2
EC0666	SHAFT ASSEMBLY, AXLER/F	ECONOMY	PART	119.00*	S1	0.9*2
E 0698	BEARING, FRONT AXLE	RT	9008036193	76.34*	S2	INC 2
RI0706	GEAR ASSY, STEERING	R&I	ASSEMBLY		S1	INC 2
E 1028	PUMP, WASHER		85330AE010	53.50	S3	0.4 1
BR0210	CUSTOMER PAY					
	PNL, FRONT DOOR OUTE	RT	BLEND REFINISH			1.3 4
			0.9 BLEND			
			0.4 TWO STAGE			
RI0346	W/STRIP, BELT OUTER	RT	R&I ASSEMBLY			0.3 1
RI0229	PNL, INNER DOOR TRIM	RT	R&I ASSEMBLY			0.4 1
RI0257	MLDG, FRONT DOOR LOW	RT	R&I ASSEMBLY			0.3 1
RI0263	MIRROR, OUTER R/C	RT	R&I ASSEMBLY			0.3 1
RI0241	HANDLE, FRONT DOOR O	RT	R&I ASSEMBLY			0.3 1
ECM03	FLEX ADDITIVE	ECONOMY	PART	12.00*	S4	1*
E M14	CORROSION PROTECTION	NEW	PART	20.00*	S4	0.3*1*
ECM17	COVER CAR EXTERIOR	ECONOMY	PART	4.72*		0.2*1*
SBM22	TIRE, RF, BALANCE	SUBLET	REPAIR	27.00*	S4	1*
ECM27	VALVE STEM	ECONOMY	PART	1.00*		1*
N M58	CLEAN FOR DELIVERY	ADDNL	LABOR OPERA		S4	1.0*1*
N M66	COLOR, SAND & BUFF	ADDNL	LABOR OPERA		S4	1.5*4*

2005 TOYOTA SIENNA
CD LOG NO 7272-5

XLE LIMITED 4DOOR PASSENGER VAN
REP ORDER 4702

	SSS				
ECM72	DOOR EDGE MOULD, KIT	ECONOMY PART	6.00*		0.2*1*
L	BLACKOUT LWR PINCHWELD	REFINISH			0.2*4*
N	REMOVE TAPE ADHESIVE	ADDNL LABOR OPERA		S4	0.3*4*
	SSS				
SB	HAZARDOUS WASTE DISPOS	SUBLET REPAIR	5.00*	S4	*1*
	SSS				
N	RESET ELECTRICAL COMP.	ADDNL LABOR OPERA		S4	0.5*1*
	SSS				
EC	RETAPE MLDGS	ECONOMY PART	3.00*	S4	0.3*1
	SSS				
SB	TIRE DISPOSAL	SUBLET REPAIR	3.00*	S4	*1*
	SSS				
N	TOUCH UP BOLTS	ADDNL LABOR OPERA		S4	0.5*4*
	SSS				
EC	WHEEL WEIGHTS	ECONOMY PART	1.00*		1*
N	CLEAN ENGINE COMPARTME	ADDNL LABOR OPERA			0.3*1*
E	TIRE TURANZA EL42	NEW PART	286.60*	S4	1*
	SSS				
N	SUPPORT ENGINE	ADDNL LABOR OPERA			0.5*1*
N	R/FENDER ACCESS. MLDG	ADDNL LABOR OPERA	6.00*		0.1*1*
EC	BRAKE PAD	ECONOMY PART	99.99*	S2	1*
	SSS CARQUEST QUOTE FOR MID RATED PADS				
N	CLEAN-UP GREASE @ AXLE	ADDNL LABOR OPERA		S4	1.0*1*
	SSS				
N	ENGINE CRADLE DIAGNOSE	ADDNL LABOR OPERA		S4	0.5*1*
	SSS				
SB	TOW VEH FOR S/F INSPEC	SUBLET REPAIR	150.00*	S4	1*
	SSS TOW VEHICLE OUT & BACK FOR S/F INSPECTION	12/14/11			
SB	TOW VEH INTO SHOP	SUBLET REPAIR	75.00*	S4	1*
	SSS TOW INTO SHOP FOR REPAIRS	1/4/12			
SB	TOW VEH FOR S/F S INSP	SUBLET REPAIR	150.00*	S4	1*
	SSS TOW VEH OUT FOR S/F SUP INSPEC THEN BACK INSIDE SHOP	1/10/12			
RI	RT INSIDE ENGINE SHIEL	R&I ASSEMBLY		S1	0.2*1*
	S				
RI	LT INSIDE ENGINE SHIEL	R&I ASSEMBLY		S1	0.2*1*
	S				
RI	L FRONT WHEEL & TIRE	R&I ASSEMBLY		S4	0.5*1*
	SSS ACCESS FOR S/F INSPECTION OF DAMAGE				
N	SET-UP ON JACK STANDS	ADDNL LABOR OPERA		S4	0.5*1*
	SSS SET-UP ON JACK STANDS FOR S/F SUPPLEMENTAL INSPECTION				
N	DISCONNECT BATTERY	ADDNL LABOR OPERA		S4	0.3*1*
	SSS				
N	MASK JAMS	ADDNL LABOR OPERA		S4	0.5*1*
	SSS				

85 ITEMS

MC MESSAGE(S)

01 CALL DEALER FOR EXACT PART NUMBER / PRICE

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

2005 TOYOTA SIENNA
CD LOG NO 7272-5

XLE LIMITED 4DOOR PASSENGER VAN
REP. ORDER 4702

GROSS PARTS				1,876.80
OTHER PARTS				1,247.88
LINE ITEM MARKUP				198.00+
PAINT MATERIAL				304.20
PARTS & MATERIAL TOTAL				3,626.88
TAX ON PARTS & MATERIAL @			6.000%	217.61
LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	48.00	6.9	10.1	816.00
2-MECH/ELEC	48.00	16.1		772.80
3-FRAME	50.00			
4-REFINISH	48.00	9.4	2.3	561.60
5-PAINT MATERIAL	26.00			
LABOR TOTAL				2,150.40
TAX ON LABOR		@	6.000%	129.02
SUBLET REPAIRS				410.00
TAX ON SUBLET		@	6.000%	24.60
TOWING				111.00
STORAGE				
GROSS TOTAL				6,669.51
LESS: DEDUCTIBLE				500.00-
NET TOTAL				6,169.51
LESS: PREVIOUS NET TOTAL				5,072.05-
NET SUPPLEMENT TOTAL				1,097.46

SHOPLINK U3693 S4 CD LOG 7272-5 DATE 01/11/14 11:01:50AM R6.37 CD 11/13
HOST LOG

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

2.1 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE UP TO \$15,000.

SUPPLEMENT RECONCILIATION REPORT
 CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO: 7272-5

DATE: 02/17/12

SUPPLEMENT SEQ#: 007272-000005
 PREVIOUS TRANS#: 007272-000004

DATE: 02/17/12
 DATE: 02/17/12

OWNER NAME: [REDACTED]
 INS CO: STATE FARM
 INSP DATE: 12/28/11

POLICY#:
 CLAIM#: 38-067F-69901

2005 TOYOTA SIENNA XLE LIMITED 4DOOR PASSENGER VAN 6CYL GASOLINE 3.3
 CODE: Y6133D/B OPTNS B/24QBECIJGHMWZTUX

		CHANGED LINES							
CODE	DESCRIPTION	RT	OPERATION		PRICE	ADJ%	B%	LABOR	RATE
0104	FENDER, FRONT	RT	NEW PART	S4	277.84*			1.6	SM
				S1	275.87			1.6	SM
0730	MOUNT, ENGINE REAR		R&I ASSEMBLY	S4				0.2	ME
				S1				*	ME
0789	MOUNT, ENGINE REAR		R&I ASSEMBLY	S4				0.4	ME
				S1				*	ME
0974	SUSPENSION ALIGN, FRT		ADDNL LABOR OPER	S4	79.95*			*	ME
					69.99*			*	ME
403	FLEX ADDITIVE		ECONOMY PART	S4	12.00*			0.0	SM*
				S1	6.00*			0.0	SM*
414	CORROSION PROTECTION		NEW PART	S4	20.00*			0.3*	SM*
				S1	0.00*			*	RF*
422	TIRE, RF, BALANCE		SUBLET REPAIR	S4	27.00*			0.0	SM*
				S1	12.50*			0.0	SM*
458	CLEAN FOR DELIVERY		ADDNL LABOR OPER	S4				1.0*	SM*
				S1				0.3*	SM*
466	COLOR, SAND & BUFF		ADDNL LABOR OPER	S4				1.5*	RF*
				S1				0.6*	RF*
	REMOVE TAPE ADHESIVE		ADDNL LABOR OPER	S4				0.3*	RF*
				S1				0.1*	RF*
	HAZARDOUS WASTE DISPOSAL		SUBLET REPAIR	S4	5.00*			*	SM*
				S1	3.00*			*	SM*
	RESET ELECTRICAL COMP.		ADDNL LABOR OPER	S4				0.5*	SM*
				S1				0.1*	SM*
	RETAPE MLDGS		ECONOMY PART	S4	3.00*			0.3*	SM
				S1	0.00*			0.2*	RF*
	TIRE DISPOSAL		SUBLET REPAIR	S4	3.00*			*	SM*
				S1	1.89*			*	SM*
	TOUCH UP BOLTS		ADDNL LABOR OPER	S4				0.5*	RF*
				S1				0.1*	RF*
	TIRE TURANZA BL42		NEW PART	S4	286.60*			0.0	SM*
					154.52*			0.0	SM*
	CLEAN-UP GREASE @ AXLE		ADDNL LABOR OPER	S4				1.0*	SM*

2005 TOYOTA SIENNA XLE LIMITED 4DOOR PASSENGER VAN 6CYL GASOLINE 3.3
 CD LOG.NO: 7272-5

ENGINE CRADLE	DIAGNOSE	ADDNL LABOR OPER	S1			* SM*
			S4		0.5	* SM*
			S1			* SM*
TOW VEH FOR S/F INSPECT	SUBLET REPAIR		S4	150.00*	0.0	SM*
			S1	0.00*	0.0	SM*
TOW VEH INTO SHOP	SUBLET REPAIR		S4	75.00*	0.0	SM*
			S1	0.00*	0.0	SM*
TOW VEH FOR S/F S INSPEC	SUBLET REPAIR		S4	150.00*	0.0	SM*
			S1	0.00*	0.0	SM*
L FRONT WHEEL & TIRE	R&I ASSEMBLY		S4		0.5	* SM*
			S1			* SM*
SET-UP ON JACK STANDS	ADDNL LABOR OPER		S4		0.5	* SM*
			S1			* SM*
DISCONNECT BATTERY	ADDNL LABOR OPER		S4		0.3	* SM*
			S1			* SM*
MASK JAMS	ADDNL LABOR OPER		S4		0.5	* SM*
			S1			* SM*

CALCULATION CHANGES	-----FROM-----	-----TO-----	DIFFERENCE
GROSS PARTS	1,722.75	1,876.80	154.05
OTHER PARTS	1,228.92	1,247.88	18.96
PAINT MATERIAL	270.40	304.20	33.80
TAX ON PARTS & MATERIAL	205.20	217.61	12.41
SM - SHEET METAL	576.00	816.00	240.00
ME - MECH/ELEC	744.00	772.80	28.80
RF - REFINISH	499.20	561.60	62.40
TAX ON LABOR	109.15	129.02	19.87
SUBLET REPAIRS	17.39	410.00	392.61
TAX ON SUBLET	1.04	24.60	23.56
TOWING	0.00	111.00	111.00

Supp#4 NET SUPPLEMENT TOTAL 1,097.46

SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
Supp#3	5,072.05	02/17/12	12:55 PM	Steve Behrndt
Supp#4	6,169.51	02/17/12	01:11 PM	Steve Behrndt

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

R6.37

STATE FARM INSURANCE COMPANIES
 LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
 1 STATE FARM DRIVE
 CONCORDVILLE, PA 19339

PHONE (888) 713-4694 -- FAX ALL SUPPLEMENT REQUESTS TO (800) 916-0342
 *** SUPPLEMENT 2 ***

12/12/2011
 S2 01/23/2012 01:46 PM

Owner
 Owner:
 Address:
 City State Zip:

[REDACTED]
 [REDACTED]
 [REDACTED] 19335

Home/Day:
 Work/Day:
 Cell:
 Control Information
 Claim # :
 Loss Date/Time:
 Loss Type:
 Deductible:
 Accounting # :

[REDACTED]
 [REDACTED]
 [REDACTED]
 38-067F-69901
 12/07/2011
 Collision
 \$500.00

"This insurance company paperwork is
 accepted for information purposes only
 and will not be used to determine the
 methodology, extent or cost of repairs."

Crawford's Auto Center, Inc. BH 1/24/12

Ins. Company:

State Farm

Insured:
 Work/Day:
 Home/Day:
 Cell:

[REDACTED]
 [REDACTED]
 [REDACTED]
 [REDACTED]

Claim Rep:
 Work/Day:

Team CP Unit C4 ACC COC Auto
 (888) 713-4694

Inspection
 Inspection Date:
 Inspection Type:
 Inspection Location:
 Address:
 City State Zip:
 Primary Impact:
 Secondary Impact:
 Driveable:
 Received Date/Time:
 Appointment Date/Time:

01/23/2012 01:46 PM
 Field
 REVIEW
 302 W Uwchlan Ave
 Downingtown, PA 19335
 Right Front Corner
 Undercarriage
 No
 12/13/2011 03:58 PM
 12/14/2011 04:38 PM

Appraiser Name:
 Appraiser License # :

JAMES GUTHRIE
 141354

Orig Appraiser Name:

JAMES GUTHRIE

Repairer
 Repairer
 Contact:
 Address:
 City State Zip:

CRAWFORDS AUTO CENTER
 JEFF/JACK
 302 W. UWCHLAND AVE
 DOWNINGTOWN, PA 19335

Claim # : 38-0677-69901 12/12/2011 01/23/2012

Work/Day: (610)269-1610

Remarks

ESTIMATE WAS PREPARED BY JIM GUTHRIE (ELECTRONIC SIGNATURE)
 SUPPLEMENT REQUEST MUST BE FAXED TO 800-916-0342 PRIOR TO
 STARTING THOSE REPAIRS. IF NO FAX CALL 1-800-839-8050
 ANY SUPPLEMENT TO THIS ESTIMATE REQUIRES THE APPROVAL OF A STATE FARM
 REPRESENTATIVE PRIOR TO THE PERFORMANCE OF THAT REQUEST
 BUMPER COVER COLOR NOT MATCHING BODY COLOR
 RECYCLED PARTS LOCATED THROUGH
 AL'S, 888-396-2199, 4339 OLD LINCOLN HWY, TREVOSZ, PA 19053
 CONFIRMED PARTS ARE STILL AVAILABLE NEW QUOTE # 1417215
 QUOTE #1409323
 RELATED PRIOR DAMAGE/FT BUMPER/PEELING

Vehicle

2005 Toyota Sienna XLE Limited 4 DR Passenger Van
 6cyl Gasoline 3.3
 5 Speed Automatic

Lic. Plate:	HBS-4388	Lic State:	PA
Lic Expire:		VIN:	5TDBA22C45S030518
Prod Date:		Mileage:	99,199
Veh Insp# :		Mileage Type:	Actual
Condition:		Code:	Y6133D

Ext. Refinish:	Two-Stage
Ext. Color:	SILVER
Int. Refinish:	Two-Stage

Options

4-Wheel Drive	7 Passenger Seating	Alarm System
Aluminum/Alloy Wheels	Anti-lock Brakes	Automatic Dimming Mirror
Bodyside Cladding	Captain Chairs (4)	Center Console
Cruise Control	Dual Air Conditioning	Dual Airbags
Dual Power Seats	Dual Power Sliding Doors	Dual Zone Auto A/C
Fog Lights	Garage Door Opener	Head Airbags
Heated Front Seats	Heated Power Mirrors	Heated W/S Wiper Washers
In-Dash CD Changer & Tape	Intelligent Cruise Cntrl	Intermittent Wipers
JBL Sound System	Keyless Entry System	Leather Seats
Leather/Wood Steer Wheel	Lighted Entry System	Overhead Console
Parking Assist System	Power Brakes	Power Door Locks
Power Liftgate	Power Moonroof	Power Steering
Power Windows	Privacy Glass	Rear Heater
Rear Seat Audio Controls	Rear Window Defroster	Rear Window Wiper/Washer
Roof/Luggage Rack	Side Airbags	Stability Cntrl Suspension
Strg Wheel Radio Control	Tachometer	Telescopic Steering Whl
Theft Deterrent System	Tilt Steering Wheel	Tinted Glass
Traction Control System	Trip Computer	Wood Interior Trim

Damages

Ln#	Op	GDE	Description	MFR. Part No.	Price	AJ%	B#	HRS	R
1	N	125	Frt Bumper Cvr Overh	ADDITIONAL OPERA					
2	E	6	Cover, Front Bumper	52119AE906	296.09			S1 INC	SM
				MC 46				S1 2.8	SM
3	L	6	Cover, Front Bumper	Refinish				S1 3.7	RF
				MC 13					
				2.6 Surface					

2005 Toyota Sienna XLE Limited 4 DR Passenger Van 01/23/2012 03:17 PM
 Page 2 of 6

Claim # : 38-0677-69901 12/12/2011 01/23/2012

			0.6 Two-stage setup			
			0.5 Two-stage			
4 L	1424 Prep Raw Frt Bmpr Cv Refinish			S1	0.5	RF
			0.5 Surface			
5 E	15 Brkt,Front Bumper RT	52115AB010	18.25	S1	INC	SM
6 RI	28 Grille Assembly	R & I Assembly		S1	INC	SM
7 E	11 Emblem,Grille	75314AE010	24.80	S1	0.2	SM
	>> FT BUMPER MOUNTED					
8 RI	42 Headlamp Assy,Hal RT	R & I Assembly		INC		SM
9 N	980 Fog Lamps Aim	ADDITIONAL OPERA		0.3		SM
10 RI	43 Lamp Assembly,Fog LT	R & I Assembly		INC		SM
11 RI	44 Lamp Assembly,Fog RT	R & I Assembly		INC		SM
12 BR	83 Panel,Hood	Blend Refinish		1.7		RF
	High Strength Steel					
			1.1 Blend			
			0.6 Two-stage			
13 RI	1030 Nozzle,W/S Washer LT	R & I Assembly		0.1		SM
14 RI	1031 Nozzle,W/S Washer RT	R & I Assembly		0.1		SM
15 EU	587 Cradle,Engine	RECYCLED PART	600.00* +33.00	S2	8.8	ME
	>> RECYCLED PARTS LOCATED THROUGH					
	>> AL'S 215-322-2199, 4339 OLD LINCOLN HWY, TREVOSE, PA 19053					
	>> QUOTE #1417215					
16 N	Support Engine	ADDITIONAL OPERA		0.5*		SM*
	>> SUPPORT ENGINE FOR COMPONENT TRANSFER					
17 E	104 Fender,Front	RT 53811AE040	275.87		1.6	SM
	High Strength Steel					
			MC 01			
18 N	Accessory Moulding	ADDITIONAL OPERA	6.00*		0.1*	SM*
	>> RT FT WHEEL OPENING					
19 L	104 Fender,Front	RT Refinish			2.9	RF
			1.9 Surface			
			0.5 Edge			
			0.5 Two-stage			
20 CG	104 Fender,Front	RT Chipguard			0.3	RF
21 L	Blackout, Lwr Pinchw	Refinish			0.2*	RF*
22 RI	282 Filler,Front Fend	RT R & I Assembly		INC		SM
23 E	106 Skirt,Inner Fende	RT 53875AE010	92.63	INC		SM
24 RI	725 Cover,Engine	R & I Assembly		INC		ME
25 RI	804 Duct,Air Intake	R & I Assembly		S1	0.3	ME
26 E	788 Mount,Engine Front	123610A130	174.32		0.2	ME
27 UC	938 Wheel,Front	RT RECOND PART	195.00*	S1	0.2	SM
			MC 45			
	>> CONFIRMED PRICE AND AVAILABILITY WITH ED AT					
	>> WHEEL COLLISION CENTER,BATH, PA. 800-292-7467					
28 N	974 Suspension Align,Frt	ADDITIONAL OPERA	69.99*		0.0*	ME
29 EP	669 Disc,Front Brake	RT ** NON-OEM PART	44.61	S1	0.2	ME
30 EU	748 Susp Assembly,Fro	RT RECYCLED PART	250.00* +33.00	S2	0.9	ME
	>> RT FT KNUCKLE/DUST SHIELD/BEARINGS/HUB AND STRUT ASSY					
	>> RECYCLED PARTS LOCATED THROUGH					
	>> AL'S 215-322-2199, 4339 OLD LINCOLN HWY, TREVOSE, PA 19053					
	>> QUOTE #1421519					
31 EU	654 Arm,Lower Contxo	R/F RECYCLED PART	75.00* +33.00	S2	0.8	ME
	>> INCLUDES BALL JOINT, NO GUARANTEE ON BALL JOINT					
	>> RECYCLED PARTS LOCATED THROUGH					
	>> AL'S 215-322-2199, 4339 OLD LINCOLN HWY, TREVOSE, PA 19053					
	>> QUOTE # 1421519					
32 RI	687 Bar,Front Stabilizer	R & I Assembly		S1	0.7	ME
	>> TRANSFER					
33 EC	694 Rod,Frt Stabilize	RT ** NON-OEM PART	47.22*	S2	INC	ME
			MC 45			
	>> NAPA EAST LINCOLN 1960 610 380 7278 COATESVILLE					

Claim # : 38-067F-69901 12/12/2011 01/23/2012

>> CONFIRMED WITH NAPA

34 UC	666 Shaft Assembly, A R/F RECOND PART	119.00*	S2 0.9 ME
	MC 46		

>> NAPA EAST LINCOLN 1960 610 380 7278 COATESVILLE

>> CONFIRMED WITH NAPA AUTO PARTS

35 RI	706 Gear Assy, Steering R & I Assembly		S1 INC ME
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>> SETBACK

36 BR	210 Pnl, Front Door Ou RT Blend Refinish		1.3 RF
	High Strength Steel		

0.9 Blend

0.4 Two-stage

37 RI	346 W/Strip, Belt Out RT R & I Assembly		0.3 SM
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38 RI	229 Pnl, Inner Door Tr RT R & I Assembly		0.4 SM
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39 RI	257 Mldg, Front Door L RT R & I Assembly		0.3 SM
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40 RI	263 Mirror, Outer R/C RT R & I Assembly		0.3 SM
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41 RI	241 Handle, Front Door RT R & I Assembly		0.3 SM
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42 L	Adhesive Removal Refinish		0.1* RF*
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43 I	Car Covers Sublet Repair	5.00*	0.2* SM*
------	--------------------------	-------	----------

44 I	Clean for Delivery Repair		0.3* SM*
------	---------------------------	--	----------

45 N	Door Edge Moulding ADDITIONAL OPERA	6.00*	0.2* SM*
------	-------------------------------------	-------	----------

46 N	Flex Additive ADDITIONAL OPERA	6.00*	SM*
------	--------------------------------	-------	-----

47 N	Hazardous Waste ADDITIONAL OPERA	3.00*	SM*
------	----------------------------------	-------	-----

48 N	Nib Sanding-Denib ADDITIONAL OPERA		0.6* RF*
------	------------------------------------	--	----------

49 I	Reset Electronics Repair		0.1* SM*
------	--------------------------	--	----------

50 N	Retape Mldgs-Emb ADDITIONAL OPERA		0.2* RF*
------	-----------------------------------	--	----------

51 SB	Tire(s) Disposal Sublet Repair	2.00*	SM*
-------	--------------------------------	-------	-----

52 L	Touch Up Bolts Refinish		0.1* RF*
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53 EC	Valve Stem ** NON-OEM PART	1.00*	SM*
-------	----------------------------	-------	-----

54 N	Wheel Balance ADDITIONAL OPERA	12.50*	SM*
------	--------------------------------	--------	-----

55 EC	Wheel Weights ** NON-OEM PART	1.00*	SM*
-------	-------------------------------	-------	-----

56 N	Clean Engine Compart ADDITIONAL OPERA		0.3* SM*
------	---------------------------------------	--	----------

>> AXLE GREASE

57 EC	TURANZA EL42 RF ** NON-OEM PART	154.52	SM
-------	---------------------------------	--------	----

>> BRIDGESTONE 225/60R17 146-608 0 10 98T

>> Tire Rack

>> South Bend IN (800) 445-0179

>> NO MEASURABLE WEAR/NO BETTERMENT

58 RI	Rt Engine Shield R & I Assembly		S1 0.2* SM*
-------	---------------------------------	--	-------------

59 RI	Lt Engine Shield R & I Assembly		S1 0.2* SM*
-------	---------------------------------	--	-------------

59 Items

MC Message

01 CALL DEALER FOR EXACT PART # / PRICE

13 INCLUDES: 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

46 PRINTABLE ALTERNATE PARTS COMPARE

Estimate Total & Entries

Gross Parts	\$881.96
-------------	----------

Other Parts	\$1,590.84
-------------	------------

Paint Materials	\$301.60
-----------------	----------

Line Item Markup	\$305.25
------------------	----------

Parts & Material Total	\$3,079.65
------------------------	------------

Tax on Parts & Material	\$184.78
-------------------------	----------

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$48.00	7.0	2.0	9.0	\$432.00
Mech/Elec (ME)	\$48.00	12.8		12.8	\$614.40
Frame (FR)	\$50.00				
Refinish (RF)	\$48.00	10.8	0.8	11.6	\$556.80
Paint Materials	\$26.00				

900 [9986 ON XH/XL] 19:11 2012 01/23/2012

Claim # : 38-067F-69901	12/12/2011	01/23/2012	
Labor Total	33.4	Hours	\$1,603.20
Tax on Labor		@ 6.000%	\$96.19
Sublet Repairs			\$7.00
Gross Total			\$4,970.02
Less: Deductible			\$500.00-
Net Total			\$4,470.02
Rates / Taxes Adjustment			
Deductible Adjustment			
Actual Supplement Total			\$-76.76
Less: Previous Net Total			\$4,547.58-
Net Supplement Total			\$-76.76

Alternate Parts Y/00/00/00/02/00 CUM 05/01/00/04/01 Zip Code:
19331 CONCORDVILLE

Audatex Estimating 6.0.726 S2 01/23/2012 03:17 PM REL 6.0.726 DT 01/01/2012

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2.6 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE
REFINISH FORMULA.

Op Codes

* = User-Entered Value	E = NEW PART	NG = Replace NAGS
EC = ** NON-OEM PART	ET = Partial Replace Labor	EP = ** NON-OEM PART
EU = RECYCLED PART	TE = Partial Replace Price	PM = REMAN/REBUILT PART
UM = REMAN/REBUILT PART	L = Refinish	PC = RECOND PART
UC = RECOND PART	TT = Two-Tone	SB = Sublet Repair
N = ADDITIONAL OPERATION	BR = Blend Refinish	I = Repair
IT = Partial Repair	CG = Chipguard	RI = R & I Assembly
P = Check	RP = RP-RELATED PRIOR	

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900 [19980 ON XH/XJ] 19:11 ENL 2102/42/10

Claim # : 38-0673-69901 12/12/2011 01/23/2012
 Estimate Summary Page
 JAMES GUTHRIE

Gross Total	\$4,970.82
Less: Deductible	\$500.00-
Net Total	\$4,470.82
Rates / Taxes Adjustment	
Deductible Adjustment	
Actual Supplement Total	\$-76.76
Less: Previous Net Total	\$4,547.58-
Net Supplement Total	\$-76.76

Audatex Estimating 6.0.726 S2 01/23/2012 03:17 PM REL 6.0.726 DT 01/01/2012
 Copyright (C) 2011 Audatex North America, Inc.
 SM-SHEET METAL ME-MECH/ELEC FR-FRAME RE-REFINISH SY-SYSTEM

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATE FARM BEFORE MAKING SUCH REPAIRS. REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF ANY AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

YOU ARE UNDER NO REQUIREMENT TO USE ANY SPECIFIC REPAIR FACILITY TO PERFORM REPAIRS TO YOUR VEHICLE.

COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER.

INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM YOUR CLAIM HANDLER OR ONLINE AT WWW.STATEFARM.COM

THIS APPRAISAL INCLUDES ONLY THOSE INCIDENTAL CHARGES, KNOWN AND AGREED UPON BY THE APPRAISER AT THE TIME OF APPRAISAL, INCLUDING TOWING, PROTECTIVE CARE, CUSTODY STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT.

ANY TOWING, STORAGE, OR OTHER INCIDENTAL CHARGES KNOWN BUT NOT LISTED ON THE ESTIMATE ARE FORWARDED TO THE CLAIM HANDLER FOR DISPOSITION.

FAILING TO PRESENT THIS ESTIMATE TO THE REPAIRING FACILITY BEFORE A REPAIR MAY RESULT IN ADDITIONAL EXPENSE TO YOU.

COPY OF THE FORM(S) WAS SENT/GIVEN TO THE CONSUMER ON : _____.

4000 19980 ON XN/XE] 19:11 HNL 2102/12/10

*** SUPPLEMENT RECONCILIATION ***
Supplement S2

Claim # : 38-067F-69901
 Claim Rep: Team CP Unit C4 ACC COC Auto
 Insured: ~~XXXXXXXXXX~~
 Inspection Date/Time: 01/23/2012 01:46 PM
 Owner Name: ~~XXXXXXXXXX~~
 Appraiser Name: JAMES GUTHRIE
 Vehicle: 2005 Toyota Sienna XLE Limited 4 DR Passenger Van

Deleted Lines	Ln#	GDE	Part	Operation	Price	AJ%	B#	HRS	Rate
	1	666	Shaft Assembly, A R/F	** NON-OEM PART	75.49			0.9	ME
	2	694	Rod, Frt Stabilize RT	** NON-OEM PART	S1 30.15			INC	ME

Added Lines	Ln#	GDE	Part	Operation	Price	AJ%	B#	HRS	Rate
	3	666	Shaft Assembly, A R/F	RECOND PART	S2 119.00*			0.9	ME
	4	694	Rod, Frt Stabilize RT	** NON-OEM PART	S2 47.22*			INC	ME

Changed Lines	Ln#	GDE	Part	Operation	Price	AJ%	B#	HRS	Rate
	5	654	Arm, Lower Contro R/F	RECYCLED PART	S2 75.00*	+33.00		0.8	ME
			Arm, Lower Contro R/F		175.00*	+33.00		0.8	ME

Calculation Changes	From	To	Difference
Other Parts	\$1,630.26	\$1,590.84	39.42-
Line Item Markup	\$338.25	\$305.25	33.00-
Tax on Parts & Mater 6.000%	\$189.12	\$184.78	4.34-

Actual Supplement 2 Net Total \$76.76-

Summary	Net Total	Date	Time	Appraiser
Supplement 1	\$4,547.58	01/10/2012	01:30 PM	JAMES GUTHRIE
Supplement 2	\$4,470.82	01/23/2012	01:46 PM	JAMES GUTHRIE

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01/24/2012 THU 11:51 AM TX/RX UN 88855 0000

QUALITY REPLACEMENT PARTS REPORT

Vehicle

2005 Toyota Sienna XLE Limited 4 DR Passenger Van
6cyl Gasoline 3.3
5 Speed Automatic

Options

4-Wheel Drive	7 Passenger Seating	Alarm System
Aluminum/Alloy Wheels	Anti-lock Brakes	Automatic Dimming Mirror
Bodyside Cladding	Captain Chairs (4)	Center Console
Cruise Control	Dual Air Conditioning	Dual Airbags
Dual Power Seats	Dual Power Sliding Doors	Dual Zone Auto A/C
Fog Lights	Garage Door Opener	Head Airbags
Heated Front Seats	Heated Power Mirrors	Heated W/S Wiper Washers
In-Dash CD Changer & Tape	Intelligent Cruise Cntrl	Intermittent Wipers
JBL Sound System	Keyless Entry System	Leather Seats
Leather/Wood Steer Wheel	Lighted Entry System	Overhead Console
Parking Assist System	Power Brakes	Power Door Locks
Power Liftgate	Power Moonroof	Power Steering
Power Windows	Privacy Glass	Rear Heater
Rear Seat Audio Controls	Rear Window Defroster	Rear Window Wiper/Washer
Roof/Luggage Rack	Side Airbags	Stability Cntrl Suspensn
Strg Wheel Radio Control	Tachometer	Telescopic Steering Whl
Theft Deterrent System	Tilt Steering Wheel	Tinted Glass
Traction Control System	Trip Computer	Wood Interior Trim

Ln#	Part Description	Supplier Part Number	Sub OEM Part	Supp code	C	S
29	Disc, Front Brake RT					
		NB48880077	4351208040 >	1	1	
		NB48880077	4351208040 >	2	1	
		NB48880077	4351208040 >	3	1	

> = ESTIMATE TOTAL IS BASED ON PRICE QUOTED BY THIS SUPPLIER

Key to Classification / Source Codes

CLS = Classification Code

C = CAPA CERTIFIED PART QUOTED BY LISTED SUPPLIER

M = REMANUFACTURED / REBUILT PART

R = RECONDITIONED PART

S = OEM SURPLUS PART

SRC = Source Code

1 - NON ORIGINAL EQUIPMENT MANUFACTURER PART

3 - ORIGINAL EQUIPMENT MANUFACTURER (OEM) PART

Detailed Distributor List

1	PXN6106	NAPA PARTS	(800) 538-6272
		CALL YOUR LOCAL NAPA STORE	
		1-800-LET-NAPA, GA 30339	
2	PXN9471	NAPA PARTS NWPP	(800) 538-6272
		CALL YOUR LOCAL NAPA STORE	
		1-800-LET-NAPA, GA 30339	
3	PXN9815	NAPA PARTS FPPP	(800) 538-6272
		CALL YOUR LOCAL NAPA STORE	
		1-800-LET-NAPA, GA 30339	

Audatex Estimating 6.0.726 S2 01/23/2012 03:17 PM REL 6.0.726 DT 01/01/2012

Zip Code: 19331 Search Area: CONCORDVILLE

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01/23/2012 03:17 PM

Page 1 of 2

01/23/2012 03:17 PM 19086 ON XR/XLJ 19:11 ENL 2102/52/10

2005 Toyota Sienna XLE Limited 4 DR Passenger Van

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EXHIBIT E-1

CRAWFORD'S AUTO CENTER REPAIR ORDER 4981

CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO 7673-8 DATE 01/13/14 REP.ORDER 4981

SHOP: CRAWFORDS AUTO CENTER, INC. INSP DATE: 02/22/13
 ADDRESS: 302 WEST UWCHLAN AVENUE CONTACT: STEVE BEHRNDT
 CITY STATE: DOWNINGTOWN, PA PHONE 2: (610)269-1610
 ZIP: 19335 FAX: (610)269-7513

OWNER: [REDACTED] HOME PHONE: [REDACTED]
 ADDRESS: [REDACTED]
 CITY STATE: [REDACTED]
 ZIP: [REDACTED]

POINT OF IMPACT: 0 SUPPLEMENT

LIC#: [REDACTED] STATE: PA VIN: [REDACTED] 2
 BODY COLOR: BLUE MILEAGE:
 CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2008 PONTIAC G6 STD 4DOOR SEDAN 4CYL GASOLINE 2.4
 CODE: W3503B/D OPTNS E/24ANO

OPTIONS:
 TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
 AUTOMATIC TRANS ROOF MOUNTED AIRBAGS
 CRUISE CONTROL

OP GDE	MC DESCRIPTION	MFG. PART NO.	PRICE	AJ% B%	HOURS	R
EU0006	BUMPER ASSEMBLY, FRONT	SALVAGE PART	252.00*+33.00	S3	INC	1
E 0005	BUMPER, FRONT	25901039 GM PART	131.87	S3	4.0	1
	SS					
L 0005	BUMPER, FRONT	REFINISH		S3	0.8	4
	SS					
		0.7 SURFACE				
		0.1 TWO STAGE				
N 0034	FRT BUMPER CVR OVERHAU	ADDNL LABOR OPERA			1.4	1
L 0006 13	COVER, FRONT BUMPER	REFINISH			3.6	4

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			2.5 SURFACE		
			0.6 TWO STAGE SETUP		
			0.5 TWO STAGE		
E 1023	RET,FRT BUMPER COVER	MULTI-PART GM PAR	2.56		INC 1
E 1219	RET,FRT BUMPER COVER	MULTI-PART GM PAR	7.98*		INC 1
RI0019	SUPT,FRT BUMPER COVER	R&I ASSEMBLY		S5	INC 1
	S4				
RI0174	GRILLE,FRT BUMPER L LT	R&I ASSEMBLY			INC 1
E 0175	GRILLE,FRT BUMPER L RT	15243288 GM PART	54.22	S5	INC 1
	S4				
RI0451	GRILLE,FRT BMR CVR LT	R&I ASSEMBLY		S7	INC 1
	S5 S6				
E 0011	EMBLEM,FRT BMR COVER	22689321 GM PART	51.45	S6	0.2 1
	S5				
E 0062	DEFL,FRONT BUMPER	25995473 GM PART	INC*		INC 1
E 0050	ABSORBER,FRONT BUMPER	20830367 GM PART	146.63	S5	INC 1
	S4				
E 0018	BRKT,FRONT BUMPER M RT	20819714 GM PART	24.32	S5	INC 1
	S4				
E 0044	BRKT,FRONT BUMPER M RT	22626882 GM PART	23.15	S5	0.5 1
	S4				
L 0044	BRKT,FRONT BUMPER M RT	REFINISH		S3	*4
E 0015	GRILLE ASSEMBLY	LT 22699329 GM PART	33.12	S1	INC 1
E 0016	GRILLE ASSEMBLY	RT 22699328 GM PART	33.12	S1	INC 1
RI0172	MOULDING,GRILLE	LT R&I ASSEMBLY			INC 1
E 0173	MOULDING,GRILLE	RT 15221712 GM PART	38.33	S5	INC 1
	S4				
E 0041	HEADLAMP ASSY,HALOG LT	20821143 GM PART	257.18	S5	INC 1
	S4				
RI0041	HEADLAMP ASSY,HALOG LT	R&I ASSEMBLY			INC 1
EU0042	HEADLAMP ASSY,HALOG RT	SALVAGE PART	132.00*+33.00		INC 1
N 0973	HEADLAMPS AIM	ADDNL LABOR OPERA			0.4 1
E 1305	RETAINER,HEADLAMP	LT 11610198 GM PART	4.33	S5	INC 1
	S4				
I 0083	PANEL,HOOD	REPAIR			2.0*1
L 0083	PANEL,HOOD	REFINISH			3.5 4
		2.9 SURFACE			
		0.6 TWO STAGE			
RI0083	HOOD PANEL R & I	R&I ASSEMBLY		S2	0.5 1
	S				
E 1039	NOZZLE,W/S WASHER	LT 15247800 GM PART	24.05	S5	0.2 1
	S4				
RI1039	NOZZLE,W/S WASHER	LT R&I ASSEMBLY		S5	INC 1
E 1040	NOZZLE,W/S WASHER	RT 15247800 GM PART	24.05	S5	0.2 1
	S4				
RI1040	NOZZLE,W/S WASHER	RT R&I ASSEMBLY		S5	INC 1
RI0086	PAD,INSULATOR HOOD	R&I ASSEMBLY			0.3 1
E 0077 07	CRSMBR,RAD PANEL UPR	25864307 GM PART	253.27	S5	6.3*1
L 0077	CRSMBR,RAD PANEL UPR	REFINISH			1.2 4
		1.0 SURFACE			
		0.2 TWO STAGE			
E 0047	PANEL,LOWER SPLASH	25995433 GM PART	82.35	S5	INC 1

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RI0012	S4 TRAY, BATTERY	LT R&I ASSEMBLY		S3	0.3	1
	SS					
RI1031	BATTERY R & I	LT R&I ASSEMBLY		S3	INC	1
	SS					
RI0022	AIRBAG SENSOR, FRONT	LT R&I ASSEMBLY		S5	0.2*	2
	S4					
RI0023	AIRBAG SENSOR, FRONT	RT R&I ASSEMBLY		S5	0.2	2
	S4					
N 0977	A/C EVACUATE & RECHARG	ADDNL LABOR OPERA			1.8*	2
RI0737	PIPE, A/C	R&I ASSEMBLY		S2	0.4	2
	S					
L 0105	PANEL, INNER FENDER	LT REFINISH		S3	0.4*	4
	SS					
		0.3* SURFACE				
		0.1 TWO STAGE				
L 0106	PANEL, INNER FENDER	RT REFINISH		S2	0.6	4
	S					
		0.5 SURFACE				
		0.1 TWO STAGE				
E 0159 #	PANEL, INNER FENDER	RT 10396592 GM PART	68.77	S2	2.1	1
	# = 01, 07					
	S					
L 0159	PANEL, INNER FENDER	RT REFINISH		S2	0.6	4
	S					
		0.5 SURFACE				
		0.1 TWO STAGE				
L 0079	REINF, INNER FENDER	LT REFINISH		S3	0.6*	4
	SS					
		0.5* SURFACE				
		0.1 TWO STAGE				
E 0080 07	REINF, INNER FENDER	RT 25796737 GM PART	251.33	S2	3.2	1
	S					
L 0080	REINF, INNER FENDER	RT REFINISH			0.5	4
		0.4 SURFACE				
		0.1 TWO STAGE				
E 0183 07	REINF, INNER FENDER	RT 22683402 GM PART	97.07	S2	1.0	1
	S					
L 0183	REINF, INNER FENDER	RT REFINISH		S2	0.2	4
	S					
		0.2 SURFACE				
E 0103	FENDER, FRONT	LT 15882267 GM PART	173.55	S4	INC*	1
	SSS					
L 0103 10	FENDER, FRONT	LT REFINISH		S4	3.2*	4
	SSS					
		2.8* SURFACE				
		0.4 TWO STAGE				
E 0104	FENDER, FRONT	RT 15882266 GM PART	167.12	S2	0.2	1
L 0104	FENDER, FRONT	RT REFINISH			2.2	4
		1.3 SURFACE				
		0.5 EDGE				
		0.4 TWO STAGE				

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RI0103	FRONT FENDER R & I	LT R&I ASSEMBLY		S2	INC 1
	S				
RI0111	SKIRT, INNER FENDER	LT R&I ASSEMBLY		S4	INC 1
	SSS				
E 0112	SKIRT, INNER FENDER	RT 20815093 GM PART	44.32	S1	INC 1
E 0675	SHIELD, FRONT SPLASH	RT 15864188 GM PART	30.15	S2	INC 1
	S				
RI0415	BOX, FUSE	LT R&I ASSEMBLY		S3	0.3*2
	SS				
E 0381 01	BRKT, FRONT FENDER	RT 25957744 GM PART	17.57	S5	INC 1
	S4				
L 0115	SIDE MEMBER ASSEMBL	LT REFINISH		S3	0.5*4
	SS				
		0.3* SURFACE			
		0.2 TWO STAGE			
L 0116	SIDE MEMBER ASSEMBL	RT REFINISH		S3	1.0 4
	SS				
		0.8 SURFACE			
		0.2 TWO STAGE			
RI0794	AIR CLEANER ASSEMBLY	R&I ASSEMBLY		S2	INC 2
	S				
E 0804	DUCT, AIR INTAKE	25847919 GM PART	119.98	S5	0.4 2
	S4				
E 0902	WHEEL, FRONT	RT 9595769 GM PART	225.00*	S5	0.2*1
	S4 > TRANSWHEEL DOES NOT DELIVER TO DOWNINGTOWN PER EDWINA				
E 0743	COVER, FRONT WHEEL	RT 9597603 GM PART	103.43 Dollars vs	S5	INC 1
	S4 > TRANSWHEEL DOES NOT DELIVER TO PA PER EDWINA		79.95*		
N 0987	SUSP ALIGN, 4 WHEEL	ADDNL LABOR OPERA			INC*2
RI1820	HOSE, FRONT BRAKE	RT R&I ASSEMBLY		S7	0.4*2
	S5 S6				
E 0654 01	ARM, LOWER CONTROL	R/F 22730776 GM PART	242.87*	S7	1.3*2
	S5				
RI1992	WIRING HARNESS	RT R&I ASSEMBLY		S5	0.5 2
	S4				
RI0147	BLADE ASSEMBLY, WIPE	LT R&I ASSEMBLY		S7	0.1 1
	S5 S6				
RI0148	BLADE ASSEMBLY, WIPE	RT R&I ASSEMBLY		S7	0.1 1
	S5 S6				
RI0070	NECK, WASHER FILLER	R&I ASSEMBLY		S3	INC 1
	SS				
RI0149	RESERVOIR, W/S WASHER	R&I ASSEMBLY		S3	0.3 1
	SS				
RI0169	SCREEN, COWL	R&I ASSEMBLY		S7	0.6 1
	S5 S6				
I 0164 07	PILLAR, HINGE	RT REPAIR		S3	1.0*1
	SSS				
L 0164	PILLAR, HINGE	RT REFINISH		S2	1.2 4
	S				
		1.0 SURFACE			
		0.2 TWO STAGE			
BR0171	PANEL, BODYSIDE OTR	RT BLEND REFINISH		S3	0.7 4
	SS				

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			0.5 BLEND			
			0.2 TWO STAGE			
RI0914	PANEL, INNER COWL TR RT R&I ASSEMBLY			S3	INC	1
	SS					
RI1805	MODULE, COMPUTER R&I ASSEMBLY			S3	0.2	2
	SS					
E 0194	PLATE, FRONT SILL RT 10368227 GM PART	25.13		S5	0.2	1
	S3					
RI0810	PLATE, SILL RT R&I ASSEMBLY			S3	0.8	1
	SS					
E 1199	RETAINER, RCKR PNL M RT MULTI-PART GM PAR	80.24		S3		1
	SS					
RI0118	MLDG, ROCKER PANEL RT R&I ASSEMBLY			S3	INC	1
	SS					
E 1304	CLIP, RCKR PNL DEFLE RT MULTI-PART GM PAR	80.24		S5		1
	S4					
BR0207	DOOR SHELL, FRONT LT BLEND REFINISH			S4	1.2	4
	SSS					
			0.8 BLEND			
			0.4 TWO STAGE			
EU0208	DOOR ASSEMBLY, FRONT RT SALVAGE PART	480.00*+33.00			2.1	1
L 0208 10	DOOR SHELL, FRONT RT REFINISH			S4	3.5*4	
			3.2*SURFACE			
			0.3 TWO STAGE			
RI0265	W/STRIP, FRT DOOR LW RT R&I ASSEMBLY				INC	1
RI0234	W/STRIP, FRT DOOR BO RT R&I ASSEMBLY			S3	0.3*1	
	SS					
RI0239	W/STRIP, BELT OUTER LT R&I ASSEMBLY			S4	0.2	1
	SSS					
RI0240	W/STRIP, BELT OUTER RT R&I ASSEMBLY				INC	1
RI0231	PNL, INNER DOOR TRIM LT R&I ASSEMBLY			S4	INC	1
	SSS					
RI0232	PNL, INNER DOOR TRIM RT R&I ASSEMBLY				INC	1
RI0275	MLDG, FRONT DOOR SCA RT R&I ASSEMBLY				INC	1
RI0243	MLDG, FRONT DOOR SID LT R&I ASSEMBLY			S4	0.3	1
	SSS					
EU0244	MLDG, FRONT DOOR SID RT R&I ASSEMBLY	INC*			INC	1
L 0244	MLDG, FRONT DOOR SID RT REFINISH			S4	0.5*4	
			0.5*SURFACE			
			INC TWO STAGE			
E 0352	EMBLEM, FRONT DOOR L/R 15223484 GM PART	7.78		S4	0.2	1
	SSS					
E 0353	EMBLEM, FRONT DOOR R/R 15223484 GM PART	7.78		S5	0.2	1
	S4					
RI0229	MIRROR, OUTER R/C LT R&I ASSEMBLY			S4	0.7	1
	SSS					
EU0230	MIRROR, OUTER R/C RT SALVAGE PART	50.00*+33.00			INC	1
RI0256	GLASS, FRONT DOOR T RT R&I ASSEMBLY				0.5	1
RI0110	CHANNEL, FRONT GLASS RT R&I ASSEMBLY				1.3	1
E 0212	HINGE, FRONT DOOR UP RT 15929358 GM PART	35.45		S3	0.2	1
	S2 PPI					
L 0212	HINGE, FRONT DOOR UP RT REFINISH				0.4	4

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0.3 SURFACE
0.1 TWO STAGE

RI0283	ROD, FRONT DOOR CHEC RT R&I ASSEMBLY		S7	0.2*1
	S6			
RI0227	HANDLE, FRONT DOOR O LT R&I ASSEMBLY		S4	0.2 1
	SSS			
RI0228	HANDLE, FRONT DOOR O RT R&I ASSEMBLY			INC 1
N 0288	REAR DOOR R&I RT ADDNL LABOR OPERA		S7	0.7 1
	S5 S6			
I 0290	PNL, REAR DOOR OUTER RT REPAIR		S3	4.0*1
	SSS			
L 0290	PNL, REAR DOOR OUTER RT REFINISH		S4	2.1*4
	2.1* SURFACE			
	INC TWO STAGE			
RI0335	W/STRIP, BELT OUTER RT R&I ASSEMBLY			0.2 1
RI0261	MLDG, REAR DOOR SIDE RT R&I ASSEMBLY			0.3 1
N	REMOVE TAPE ADH @ RE M ADDNL LABOR OPERA		S7	0.2*1*
	S5 S6			
N	RETAPE R/F DOOR MLDG ADDNL LABOR OPERA	2.00*	S7	0.2*1*
	S5 S6			
RI0308	PNL, INNER DOOR TRIM RT R&I ASSEMBLY			0.4 1
RI0306	HANDLE, RR DOOR OUTE RT R&I ASSEMBLY			0.2 1
RI0349	MLDG, ROOF SIDE RT R&I ASSEMBLY		S3	0.3 1
	SS			
I 0390	PANEL, QUARTER RT REPAIR		S3	4.0*1
	SSS			
L 0390	PANEL, QUARTER RT REFINISH		S3	2.0 4
	SS			
	2.0 SURFACE			
	INC TWO STAGE			
RI0397	DOOR, FUEL FILLER RT R&I ASSEMBLY		S3	0.2 1
	SS			
BR0397	DOOR, FUEL FILLER RT BLEND REFINISH		S3	0.2 4
	SS			
	0.2 BLEND			
	INC TWO STAGE			
RI0392	SHIELD, QUARTER PANE RT R&I ASSEMBLY		S3	0.5 1
	SS			
RI0534	TAILLAMP ASSEMBLY RT R&I ASSEMBLY		S3	0.8 1
	SS			
N 0566	REAR BUMPER COVER R&I ADDNL LABOR OPERA		S3	0.9 1
	SS			
ECM03	FLEX ADDITIVE	ECONOMY PART	6.00*	1*
SBM13	WHEEL BALANCE	SUBLET REPAIR	8.00*	1*
L M14	CORROSION PROTECTION	REFINISH		S3 0.9*4*
	SS			
ECM17	COVER CAR EXTERIOR	ECONOMY PART	5.00*	0.2*1*
ECM21	REFRIGERANT	ECONOMY PART	3.00*	1*
ECM27	VALVE STEM	ECONOMY PART	1.42*	1*
N M58	CLEAN FOR DELIVERY	ADDNL LABOR OPERA		S3 0.5*1*
	SS			
L M66	COLOR, SAND & BUFF	REFINISH		S7 3.0*4*

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	S5				
I	COLLISION PULL INR FEN REPAIR				2.0*1*
L	REMOVE ADHESIVE	REFINISH			0.3*4*
N	DISCONNECT BATTERY	ADDNL LABOR OPERA			INC*1*
SB	HAZARDOUS WASTE DISPOS	SUBLET REPAIR	3.00*		*1*
EC	REFRIGERANT OIL	ECONOMY PART	1.00*		1*
EC	REFRIGERANT O RINGS	ECONOMY PART	1.00*		1*
N	RESET ELECTRICAL COMP.	ADDNL LABOR OPERA			0.1*1*
N	RETAPE MLDGS	ADDNL LABOR OPERA			0.4*4*
SB	TIRE DISPOSAL	SUBLET REPAIR	2.00*		*1*
N	TIRE TAX	ADDNL LABOR OPERA	1.00*	S3	*1*
	SS				
N	TOUCH UP BOLTS	ADDNL LABOR OPERA			0.1*4*
SB	WHEEL WEIGHTS	SUBLET REPAIR	2.00*		1*
E	EXTENSA HP RF TIRE	NEW PART	134.21*	20	1*
	TOYO 225/50R17				
L	2 TONE PAINTING	REFINISH		S2	0.5*4*
	S				
N	ROPE-OFF REAR GLASS	ADDNL LABOR OPERA		S3	0.4*4*
	SS				
N	MASK JAMS	ADDNL LABOR OPERA		S3	0.8*4*
	SS				
N	ADHESIVE REMOVAL	ADDNL LABOR OPERA		S4	0.3*4*
	SSS				
N	NIB SANDING - DENIB	ADDNL LABOR OPERA		S4	0.2*4*
	SSS				
N	RETAPE MOLDING- EMBLEM	ADDNL LABOR OPERA		S4	0.2*4*
	SSS				
N	TOUCH-UP BOLTS	ADDNL LABOR OPERA		S4	0.1*4*
	SSS				
N	LAYBACK RADIATOR	ADDNL LABOR OPERA		S7	0.5*1*
	S5				
N	LAYBACK A/C CONDENSER	ADDNL LABOR OPERA		S5	0.5*2*
	S4				
N	LAYBACK FAN & SHROUD	ADDNL LABOR OPERA		S5	0.5*1*
	S4				
N	D&R WIRING HARNESS	ADDNL LABOR OPERA		S7	1.0*1*
	S5				
E	FENDER LINER CLIPS	NEW PART	4.83*	S6	1*
	S5				
E	DEFLECTOR # 25995473	NEW PART	80.43*	S5	1*
	S4				
E	WHEEL	NEW PART	97.70*	S5	0.3*1*
N	BLEED BRAKE SYSTEM W/A	ADDNL LABOR OPERA		S7	1.5*2*
	S5 S6				
N	DIAGNOSE R/F SUS DAMAG	ADDNL LABOR OPERA		S7	1.0*2*
	S5 S6				
I	REMOVE ADH @ RR DR MLD REPAIR			S7	0.3*1*
	S5 S6				
I	REMOVE ADH @ RR DR PAN REPAIR			S7	0.3*1*
	S5 S6				
EC	RETAPE RR DR SIDE MLDG	ECONOMY PART	3.00*	S7	0.3*1*

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N	S5 S6			
	DRESS WELDS	ADDNL LABOR OPERA		
L	S5 INCLUDES BOTH INSIDE & OUTSIDE DAMAGE S6		S7	2.0*1*
	DRESS PINCH WELDS	REFINISH		
N	S5 INCLUDES BOTH INSIDE & OUTSIDE REFINISH S6		S7	2.0*4*
	MASKING PINCH WELD REP	ADDNL LABOR OPERA	5.00*	
EC	S5 S6		S7	0.5*1*
	RETAPE L/SIDE GRILLE	ECONOMY PART	2.00*	
RI	S5 S6		S7	0.2*1*
	LKQ CHANGEOVER APPLIQU R&I ASSEMBLY		S7	0.3*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER BELT ML R&I ASSEMBLY		S7	0.5*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER SCALP M R&I ASSEMBLY		S7	0.2*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGE OVER LOWEST R&I ASSEMBLY		S7	0.1*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER DOOR HA R&I ASSEMBLY		S7	0.1*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER TRIM PA R&I ASSEMBLY		S7	0.2*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER GLASS R&I ASSEMBLY		S7	0.8*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER MOTOR/R R&I ASSEMBLY		S7	1.0*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER SPEAKER R&I ASSEMBLY		S7	0.3*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER R/CHANN R&I ASSEMBLY		S7	0.5*1*
RI	S5 - FROM V/O DOOR TO LKQ S6			
	LKQ CHANGEOVER LOCK R&I ASSEMBLY		S7	0.5*1*
I	S5 - FROM V/O DOOR TO LKQ S6			
	PREP LKQ DOOR	REPAIR	S7	2.0*1*
E	S5 S6			
	COVER FOR OVERSPRAY	NEW PART	5.00*	
N	S5 S6		S7	0.3*1*
	ENGINE COMPARTMENT MAS	ADDNL LABOR OPERA	10.00*	
N	S5 S6		S7	0.5*1*
	ROPE WINDSHIELD	ADDNL LABOR OPERA	5.00*	
N	S5 S6		S7	0.5*1*
	ROPE BACK GLASS	ADDNL LABOR OPERA	5.00*	
N	S5 S6		S7	0.5*1*
	TEST DRIVE	ADDNL LABOR OPERA		
E	S5 S6		S7	0.5*1*
	WELD THU PRIMER	NEW PART	5.00*	
I	S5 S6		S7	0.5*1*
	REMOVE ADH @ L/F DOOR	REPAIR	S7	0.3*1*
I	S5 S6		S7	0.3*1*
	REMOVE ADH @ L/F MLDG	REPAIR	S7	0.3*1*
EC	S5 S6		S7	0.3*1*
	RETAPE L/F MLDG	ECONOMY PART	3.00*	
N	S5 S6		S7	0.3*1*
	PREFIT R/F DOOR	ADDNL LABOR OPERA	S7	1.0*1*

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N S5 S6
R/ S L/ WHEEL REMOVE ADDNL LABOR OPERA 100.00* S7 1*
S5 INVOICE # 78811 S6
N R/ S L/ WHEEL INSTALL ADDNL LABOR OPERA 100.00* S7 1*
S5 INVOICE # 78811 S6

196 ITEMS

MC MESSAGE(S)
01 CALL DEALER FOR EXACT PART NUMBER / PRICE
07 STRUCTURAL PART AS IDENTIFIED BY I-CAR
10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS						
OTHER PARTS						3,296.93
LINE ITEM MARKUP						1,247.37
PAINT MATERIAL						301.62+
PARTS & MATERIAL TOTAL						1,197.00
TAX ON PARTS & MATERIAL @					6.000%	6,042.92
						362.58
LABOR						
1-SHEET METAL	RATE	REPLACE HRS		REPAIR HRS		
2-MECH/ELEC	50.00	37.2		28.1		3,265.00
3-FRAME	75.00	3.9		4.8		652.50
4-REFINISH	65.00					
5-PAINT MATERIAL	50.00	37.4		2.5		1,995.00
	30.00					
LABOR TOTAL						5,912.50
TAX ON LABOR		@		6.000%		354.75
SUBLET REPAIRS						15.00
TAX ON SUBLET		@		6.000%		0.90
TOWING						
STORAGE						
GROSS TOTAL						12,688.65
LESS: BETTERMENT AND TAXES						28.45-
NET TOTAL						12,660.20
LESS: PREVIOUS NET TOTAL						10,145.91-
NET SUPPLEMENT TOTAL						2,514.29

SHOPLINK U3693 S7 CD LOG 7673-8 DATE 01/13/14 04:32:51PM R6.37 CD 12/13
HOST LOG
(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

4.9 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.
AUDATEX TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS
ESTIMATE.

2008 PONTIAC G6 STD 4DOOR SEDAN
CD LOG NO 7673-8 REP.ORDER 4981

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE UP TO \$15,000.

SUPPLEMENT RECONCILIATION REPORT
 CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO: 7673-8

DATE: 01/13/14

SUPPLEMENT SEQ#: 007673-000008
 PREVIOUS TRANS#: 007673-000007

DATE: 01/13/14
 DATE: 01/13/14

OWNER NAME: [REDACTED]
 INS CO:
 INSP DATE: 02/22/13

POLICY#:
 CLAIM#:

2008 PONTIAC G6 STD 4DOOR SEDAN 4CYL GASOLINE 2.4
 CODE: W3503B/D OPTNS E/24ANO

-----DELETED LINES-----					
GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%LABOR RATE
	PINCH WELD	REPAIR	S6		0.4* SM*
	PINCH WELD	REFINISH	S6		0.4* RF*

-----CHANGED LINES-----					
GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%LABOR RATE
0451	GRILLE, FRT BEMPR CVR LT	R&I ASSEMBLY	S7		INC* SM
			S6		* SM
1820	HOSE, FRONT BRAKE RT	R&I ASSEMBLY	S7		0.4* ME
			S6		* ME
0654	ARM, LOWER CONTROL R/F	NEW PART	S7	242.87*	1.3* ME
			S6	0.00*	* ME
0147	BLADE ASSEMBLY, WIPE LT	R&I ASSEMBLY	S7		0.1 SM
			S6		* SM
0148	BLADE ASSEMBLY, WIPE RT	R&I ASSEMBLY	S7		0.1 SM
			S6		* SM
0169	SCREEN, COWL	R&I ASSEMBLY	S7		0.6 SM
			S6		* SM
0283	ROD, FRONT DOOR CHEC RT	R&I ASSEMBLY	S7		0.2* SM
			S6		0.2* SM
0288	REAR DOOR R&I RT	ADDNL LABOR OPER	S7		0.7 SM
			S6		* SM
M66	COLOR, SAND & BUFF	REFINISH	S7		3.0* RF*
			S6		1.0* RF*
	LAYBACK RADIATOR	ADDNL LABOR OPER	S7		0.5* SM*
			S6		INC* SM*
	D&R WIRING HARNESS	ADDNL LABOR OPER	S7		1.0* SM*
			S6		0.5* SM*
	BLEED BRAKE SYSTEM W/ABS	ADDNL LABOR OPER	S7		1.5* ME*
			S6		* ME*
	DIAGNOSE R/F SUS DAMAGE	ADDNL LABOR OPER	S7		1.0* ME*
			S6		* ME*
	REMOVE ADH @ RR DR MLDG	REPAIR	S7		0.3* SM*
			S6		* SM*

2008 PONTIAC G6 STD 4DOOR SEDAN 4CYL GASOLINE 2.4
CD LOG NO: 7673-8

REMOVE ADH @ RR DR PANEL	REPAIR	S7		0.3*	SM*
		S6		*	SM*
RETAPE RR DR SIDE MLDG	ECONOMY PART	S7	3.00*	0.3*	SM*
		S6	0.00*	*	SM*
DRESS WELDS	ADDNL LABOR OPER	S7		2.0*	SM*
		S6		*	SM*
DRESS PINCH WELDS	REFINISH	S7		2.0*	RF*
		S6		*	RF*
MASKING PINCH WELD REPAIR	ADDNL LABOR OPER	S7	5.00*	0.5*	SM*
		S6		*	SM*
RETAPE L/SIDE GRILLE	ECONOMY PART	S7	2.00*	0.2*	SM*
		S6		*	SM*
REMOVE TAPE ADH @ RF MLDG	ADDNL LABOR OPER	S7		0.2*	SM*
		S6		*	SM*
RETAPE R/F DOOR MLDG	ADDNL LABOR OPER	S7	2.00*	0.2*	SM*
		S6	0.00*	*	SM*
LKQ CHANGEOVER APPLIQUE	R&I ASSEMBLY	S7		0.3*	SM*
		S6		*	SM*
LKQ CHANGEOVER BELT MLDG	R&I ASSEMBLY	S7		0.5*	SM*
		S6		*	SM*
LKQ CHANGEOVER SCALP MLDG	R&I ASSEMBLY	S7		0.2*	SM*
		S6		INC*	SM*
LKQ CHANGE OVER LOWESTRIP	R&I ASSEMBLY	S7		0.1*	SM*
		S6		*	SM*
LKQ CHANGEOVER DOOR HANDL	R&I ASSEMBLY	S7		0.1*	SM*
		S6		*	SM*
LKQ CHANGEOVER TRIM PANEL	R&I ASSEMBLY	S7		0.2*	SM*
		S6		*	SM*
LKQ CHANGEOVER GLASS	R&I ASSEMBLY	S7		0.8*	SM*
		S6		*	SM*
LKQ CHANGEOVER MOTOR/REG	R&I ASSEMBLY	S7		1.0*	SM*
		S6		*	SM*
LKQ CHANGEOVER SPEAKER	R&I ASSEMBLY	S7		0.3*	SM*
		S6		0.2*	SM*
LKQ CHANGEOVER R/CHANNEL	R&I ASSEMBLY	S7		0.5*	SM*
		S6		*	SM*
LKQ CHANGEOVER LOCK	R&I ASSEMBLY	S7		0.5*	SM*
		S6		0.2*	SM*
PREP LKQ DOOR	REPAIR	S7		2.0*	SM*
		S6		*	SM*
COVER FOR OVERSPRAY	NEW PART	S7	5.00*	0.3*	SM*
		S6		*	SM*
ENGINE COMPARTMENT MASKIN	ADDNL LABOR OPER	S7	10.00*	0.5*	SM*
		S6		*	SM*
ROPE WINDSHIELD	ADDNL LABOR OPER	S7	5.00*	0.5*	SM*
		S6		*	SM*
ROPE BACK GLASS	ADDNL LABOR OPER	S7	5.00*	0.5*	SM*
		S6		*	SM*
TEST DRIVE	ADDNL LABOR OPER	S7		0.5*	SM*
		S6		*	SM*
WELD THU PRIMER	NEW PART	S7	5.00*	0.5*	SM*
		S6		*	SM*

2008 PONTIAC G6 STD 4DOOR SEDAN 4CYL GASOLINE 2.4
 CD LOG NO: 7673-8

REMOVE ADH @ L/F DOOR	REPAIR	S7	0.3*	SM*
		S6	*	SM*
REMOVE ADH @ L/F MLDG	REPAIR	S7	0.3*	SM*
		S6	*	SM*
RETAPE L/F MLDG	ECONOMY PART	S7	0.3*	SM*
		S6	*	SM*
PREFIT R/F DOOR	ADDNL LABOR OPER	S7	1.0*	SM*
		S6	*	SM*
R/ & L/ WHEEL REMOVE	ADDNL LABOR OPER	S7	0.0	SM*
		S6	0.0	SM*
R/ & L/ WHEEL INSTALL	ADDNL LABOR OPER	S7	0.0	SM*
		S6	0.0	SM*

CALCULATION CHANGES	-----FROM-----	-----TO-----	DIFFERENCE
GROSS PARTS	3,044.06	3,296.93	252.87
OTHER PARTS	1,012.37	1,247.37	235.00
PAINT MATERIAL	26.00 943.80	30.00 1,197.00	253.20
TAX ON PARTS & MATERIAL	318.11	362.58	44.47
SM - SHEET METAL	48.00 2,323.20	50.00 3,265.00	941.80
ME - MECH/ELEC	48.00 216.00	75.00 652.50	436.50
RF - REFINISH	48.00 1,742.40	50.00 1,995.00	252.60
TAX ON LABCR	256.90	354.75	97.85

Supp#7 NET SUPPLEMENT TOTAL 2,514.29

SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
Supp#6	10,145.91	01/13/14	03:48 PM	Steve Behrndt
Supp#7	12,660.20	01/13/14	04:32 PM	Steve Behrndt

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

R6.37

STATE FARM INSURANCE COMPANIES
 LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
 1 STATE FARM DRIVE
 CONCORDVILLE, PA 19339

PHONE (800) 839-8050 -- FAX ALL SUPPLEMENT REQUESTS TO (800) 916-0342

*** SUPPLEMENT 4 ***

*"This insurance company paperwork is
 accepted for information purposes only
 and will not be used to determine the
 methodology, extent or cost of repairs."*

Crawford's Auto Center, Inc.

BA 4/13/13

S4

02/24/2013
 04/03/2013 11:29 AM

Owner:
 Address:
 City State Zip:

[REDACTED]

[REDACTED]

[REDACTED]

Home/Day:
 Cell:

[REDACTED]

[REDACTED]

*"This insurance company paperwork is
 accepted for information purposes only
 and will not be used to determine the
 methodology, extent or cost of repairs."*

Control Information

Claim #: 38-2F46-51101
 Loss Date/Time: 02/21/2013
 Deductible: \$500.00

Insured Policy # :
 Loss Type: Collision

Ins. Company: State Farm

Insured: [REDACTED]

City State Zip:

Home/Day: [REDACTED]
 Cell: [REDACTED]

Claim Rep: Team CR Unit C1 ACC PA NJ
 Address:

Work/Day: [REDACTED]

Inspection

Inspection Date: 04/03/2013 11:29 AM
 Inspection Location: CRAWFORD'S AUTO BODY
 Address: 302 W Uwchlan Ave
 City State Zip: Downingtown, PA 19335
 Primary Impact: Right Front Side
 Driveable: Yes

Inspection Type: Field
 Contact:
 Home/Day:

Secondary Impact:
 Rental Assisted:

Assigned Date/Time:
 First Contact Date/Time:

Received Date/Time: 02/26/2013 03:23 PM
 Appointment Date/Time: 02/27/2013 10:47 AM

Company: STATE FARM
 Contact: JAMES GUTHRIE

Appraiser License #: 141354

Orig Company:
 Contact: Jenn Deutel

Appraiser License #: 449198

Repairer:
 Contact:
 Address:
 City State Zip:

CRAWFORDS AUTO CENTER
 JEFF/JACK
 302 W. UWCHLAND AVE
 DOWNINGTOWN, PA 19335

2008 Pontiac G6 STD 4 DR Sedan
 Claim #: 39-2F48-61101

02/24/2013
 04/03/2013 11:29 AM

Work/Day: (610)269-1610

Remarks

ESTIMATE WAS PREPARED BY JIM GUTHRIE (ELECTRONIC SIGNATURE)
 SUPPLEMENT REQUEST MUST BE FAXED TO 800-916-0342 PRIOR TO
 STARTING THOSE REPAIRS. IF NO FAX CALL 1-800-839-8050
 ANY SUPPLEMENT TO THIS ESTIMATE REQUIRES THE APPROVAL OF A STATE FARM
 REPRESENTATIVE PRIOR TO THE PERFORMANCE OF THAT REQUEST
 TOWING CHARGES FOR CLAIM REP REVIEW/MOVE TO FRONT LOT
 TICKET #78812 #78811 \$100.00 EA \$200.00 TOTAL

Vehicle

2008 Pontiac G6 STD 4 DR Sedan
 4cyl Gasoline 2.4
 4 Speed Automatic

Lic. Plate: [REDACTED]
 Lic. Expiry: [REDACTED]
 Prod Date: 10/2007
 Veh Insp#: [REDACTED]
 Condition: [REDACTED]
 Ext. Color: Blue
 Ext. Refinish: Two-Stage

Lic State: PA
 VIN: [REDACTED]
 Mileage: 106,040
 Mileage Type: Actual
 Code: W3503B
 Int. Color: [REDACTED]
 Int. Refinish: Two-Stage

Options - AudaVIN Information Received

AM/FM CD Player
 Aluminum/Alloy Wheels
 Bucket Seats
 Cruise Control
 Head Airbags
 Leather Shift Knob
 Power Brakes
 Power Steering
 Rear Window Defroster
 Side Airbags
 Telescopic Steering Whl
 Tinted Glass
 Velour/Cloth Seats

Air Conditioning
 Anti-Lock Brakes
 Cargo/Trunk Net
 Dual Airbags
 Intermittent Wipers
 Leather Steering Wheel
 Power Door Locks
 Power Windows
 Rem Trunk-L/Gate Release
 Strg Wheel Radio Control
 Theft Deterrent System
 Traction Control System
 XM Satellite Radio

Alarm System
 Automatic Trans
 Center Console
 Floor Mats
 Keyless Entry System
 Lighted Entry System
 Power Mirrors
 Rear Spoiler
 Remote Starter
 Tachometer
 Tilt Steering Wheel
 Trip Computer

AudaVIN options are listed in bold-italic fonts

Damages

Line	Op	Guide	MC	Description	MFR. Part No.	Price	ADJ%	B%	Hours	R
Stripes And Mouldings										
1	E	1199		Retainer, Rckr Pnl Mldg RT	MULTI-PART GM Part	\$160.48*				
				>> 2 SETS/UPPER/LWR SAME PART #						
2	RI	118		Mldg, Rckr Panel RT	R & I Assembly			S3		SM
3	EU	244		Mldg, Front Door Side RT	RECYCLED PART			S2	INC	SM
				>> Included in price of recycled door						
4	L	244		Mldg, Front Door Side RT	Refinish				INC	SM
					0.4 Surface				0.5	RF
					0.1 Two-stage					

04/03/2013 01:50 PM

2008 Pontiac G8 STD 4 DR Sedan
Claim #: 38-2F48-5110102/24/2013
04/03/2013 11:29 AM

04/03/2013 11:29

5	RI	261	Mdg,Rear Door Side RT	R & I Assembly				0.3	SM
Front Bumper									
6	EU	6	Bumper Assembly,Front	RECYCLED PART	\$252.00*	+33.00	S2	INC	SM
			>> Price for recycled cover only						
7	E	5	Bumper,Front	25901039 GM Part	\$131.87		S2	4.0	SM
			High Strength Steel						
8	L	5	Bumper,Front	Refinish			S2	0.8	RF
				0.7 Surface					
				0.1 Two-stage					
9	N	34	Frt Bumper Cvr Overhau	ADDITIONAL OPERATION				1.4	SM
10	L	6	13 Cover,Front Bumper	Refinish				3.6	RF
				2.5 Surface					
				0.6 Two-stage setup					
				0.5 Two-stage					
11	E	1023	Ret,Frt Bumper Cover	MULTI-PART GM Part	\$2.48			INC	SM
12	E	1219	Ret,Frt Bumper Cover	MULTI-PART GM Part	\$7.98*			INC	SM
			>> Price for 3						
13	RI	174	Grille,Frt Bumper Lwr LT	R & I Assembly				INC	SM
14	E	175	Grille,Frt Bumper Lwr RT	15243288 GM Part	\$54.22*		S3	INC	SM
15	E	11	Emblem,Frt Bmpr Cover	22689321 GM Part	\$51.45		S4	0.2	SM
16		62	Defl,Front Bumper	NEW PART	INC				SM
17	E		Deflector	NEW PART	\$80.43*		S3		SM*
			>> NOT INCLUDED AS PART OF ANY ASSY.						
18	E	50	Absorber,Front Bumper	20830367 GM Part	\$146.63*		S3	INC	SM
19	E	18	Brkt,Front Bumper Mtg RT	20819714 GM Part	\$24.32*		S3	INC	SM
20	E	15	Grille Assembly LT	22699329 GM Part	\$33.12			INC	SM
21	E	16	Grille Assembly RT	22699328 GM Part	\$33.12			INC	SM
22	RI	172	Moulding,Grille LT	R & I Assembly				INC	SM
23	E	173	Moulding,Grille RT	15221712 GM Part	\$38.33*		S3	INC	SM
Front End Panel And Lamps									
24	E	41	46 Headlamp Assy,Halogen LT	20821143 GM Part	\$257.18		S3	INC	SM
25	EU	42	Headlamp Assy,Halogen RT	RECYCLED PART	\$132.00*	+33.00		INC	SM
26	N	973	Headlamps Aim	ADDITIONAL OPERATION				0.4	SM
27	RI	1129	Harness,Frt Lamp Wirin	R & I Assembly			S3	0.5*	ME
28	E	1305	Retainer,Headlamp LT	11610198 GM Part	\$4.33		S3	INC	SM
Radiator Support									
29	E	77	07 Crsmbr,Rad Panel Up	25864307 GM Part	\$253.27		S3	6.3	SM
30	L	77	Crsmbr,Rad Panel Up	Refinish				1.2	RF
				1.0 Surface					
				0.2 Two-stage					
31	RI	22	Airbag Sensor,Front LT	R & I Assembly			S3	0.2*	ME
			>> SETBACK						
32	RI	23	Airbag Sensor,Front RT	R & I Assembly			S3	0.2	ME
			>> SETBACK						
Cooling And Air Conditioning									
33	RI	755	Radiator	R & I Assembly			S3	INC	SM
34	RI	701	Fan Assy,Eng Cooling	R & I Assembly			S3	0.5	SM
			>> SETBACK AS NEEDED						
35	N	986	A/C Evac Rechrq & Rcvr	ADDITIONAL OPERATION				1.8	ME
36	RI	731	Condenser,A/C	R & I Assembly			S3	0.5*	ME
			>> SETBACK AS NEEDED						
37	RI	737	Pipe,A/C	R & I Assembly			S1	0.4	ME
38	RI	70	Neck,Washer Filler	R & I Assembly			S2	INC	SM
39	RI	149	Reservoir,W/S Washer	R & I Assembly			S2	0.3	SM
Front Body And Windshield									
40	I	83	Panel,Hood	Repair				2.0*	SM
41	L	83	Panel,Hood	Refinish				3.5	RF
				2.9 Surface					

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2008 Pontiac G8 STD 4 DR Sedan
Claim #: 38-2F46-51101

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04/03/2013 11:29 AM

				0.6 Two-stage				
			>> Refinish within panel boundaries					
42	RI	83	Hood Panel R & I	R & I Assembly		S1	0.5	SM
43	E	1039	Nozzle, W/S Washer LT	15247800 GM Part	\$24.05	S3	0.2	SM
44	RI	1039	Nozzle, W/S Washer LT	R & I Assembly		S3	INC	SM
45	E	1040	Nozzle, W/S Washer RT	15247800 GM Part	\$24.05	S3	0.2	SM
46	RI	1040	Nozzle, W/S Washer RT	R & I Assembly		S3	INC	SM
47	RI	86	Pad, Insulator Hood	R & I Assembly			0.3	SM
48	E	104	Fender, Front RT	15882266 GM Part	\$167.12	S1	0.2	SM
49	L	104	Fender, Front RT	Refinish			2.2	RF
				1.3 Surface				
				0.5 Edge				
				0.4 Two-stage				
50	RI	103	Front Fender R & I LT	R & I Assembly		S1	INC	SM
Front Body Interior Sheetmetal								
51	E	44	Brkt, Front Bumper Mtg RT	22626882 GM Part	\$23.15*	S3	0.5	SM
52		44	Brkt, Front Bumper Mtg RT	Refinish		S2	INC	RF
53	E	47	Panel, Lower Splash	25995433 GM Part	\$82.35*	S3	INC	SM
54	RI	12	Tray, Battery LT	R & I Assembly		S2	0.3	SM
55	RI	1031	Battery R & I LT	R & I Assembly		S2	INC	SM
56	L	158	10 Panel, Inner Fender LT	Refinish		S2	0.4*	RF
				0.3 Surface				
				0.1 Two-stage				
57	L	106	>> INCLUDES ALL NECESSARY SANDING					
			Panel, Inner Fender RT	Refinish		S1	0.6	RF
				0.5 Surface				
				0.1 Two-stage				
58	E	159	# >> Includes all necessary sanding					
			Panel, Inner Fender RT	10396592 GM Part	\$68.77	S1	2.1	SM
			# = 01, 07					
59	L	159	Panel, Inner Fender RT	Refinish		S1	0.6	RF
				0.5 Surface				
				0.1 Two-stage				
60	L	79	10 Reinf, Inner Fender LT	Refinish		S2	0.6*	RF
				0.5 Surface				
				0.1 Two-stage				
61	E	80	07 >> INCLUDES ALL NECESSARY SANDING					
62	L	80	Reinf, Inner Fender RT	25796737 GM Part	\$251.33	S1	3.2	SM
			Reinf, Inner Fender RT	Refinish			0.5	RF
				0.4 Surface				
				0.1 Two-stage				
63	E	183	07 Reinf, Inner Fender RT	22683402 GM Part	\$97.07	S1	1.0	SM
64	L	183	Reinf, Inner Fender RT	Refinish		S1	0.2	RF
				0.2 Surface				
65	E	112	Skirt, Inner Fender RT	20815093 GM Part	\$44.32		INC	SM
66	N		Retainers, Skirt	ADDITIONAL OPERATION	\$4.83*	S4		SM*
			>> 4 ea. RT SIDE					
67	E	675	Shield, Front Splash RT	15864188 GM Part	\$30.15	S1	INC	SM
68	RI	153	Module, Computer	R & I Assembly		S2	0.2	ME
			>> SETBACK					
69	RI	415	Box, Fuse LT	R & I Assembly		S2	0.3*	ME
			>> SETBACK					
70	E	381	01 Brkt, Front Fender RT	25957744 GM Part	\$17.57*	S3	INC	SM
71	L	115	10 Side Member Assembly LT	Refinish		S2	0.5*	RF
				0.3 Surface				
				0.2 Two-stage				
72	L	116	10 >> INCLUDES ALL NECESSARY SANDING					
			Side Member Assembly RT	Refinish		S2	1.0*	RF
				0.8 Surface				
				0.2 Two-stage				
			>> INCLUDES ALL NECESSARY SANDING					

2008 Pontiac G8 STD 4 DR Sedan
Claim #: 38-2F48-5110102/24/2013
04/03/2013 11:29 AM**Engine And Components**

73 RI	794	Air Cleaner Assembly	R & I Assembly			S1	INC	ME
74 E	804	Duct,Air Intake	25847919 GM Part	\$119.98*		S3	0.4	ME

Wheels

75 E	902	46 Wheel,Front RT	9595769 GM Part	\$97.70		S3	0.3	SM
76 E	946	46 Wheel,Front RT	9597824 GM Part	\$225.00		S3	0.2	SM
		>> CONFIRMED PRICE WITH NUCAR 888-545-4845						
77 E	743	46 Cover,Front Wheel RT	9597803 GM Part	\$103.43		S3	INC	SM

Front Suspension

78 N	987	Susp Align,4 Wheel	ADDITIONAL OPERATION	\$79.95*			0.0*	ME
------	-----	--------------------	----------------------	----------	--	--	------	----

Roof

79 RI	349	Mldg,Roof Side RT	R & I Assembly			S2	0.3	SM
-------	-----	-------------------	----------------	--	--	----	-----	----

Dashboard And Components

80 RI	914	Panel,Inner Cowl Trim RT	R & I Assembly			S2	INC	SM
-------	-----	--------------------------	----------------	--	--	----	-----	----

Front Doors

81 RI	1910	Speaker,Front Door RT	R & I Assembly			S4	0.2	SM
		>> TRANSFER						
82 EU	208	Door Assembly,Front RT	RECYCLED PART	\$480.00*	+33.00		2.1	SM
83 L	208	Door Shell,Front RT	Refinish				3.5	RF
			1.9 Surface					
			1.0 Edge					
			0.6 Two-stage					
84 RI	265	W/Strip,Frt Door Lwr RT	R & I Assembly				INC	SM
85 RI	234	W/Strip,Frt Door Body RT	R & I Assembly			S2	0.3*	SM
		>> PARTIAL R&I						
86 RI	240	W/Strip,Belt Outer RT	R & I Assembly				INC	SM
87 RI	232	Pnl,Inner Door Trim RT	R & I Assembly				INC	SM
88 EU	275	Mldg,Front Door Scalp RT	RECYCLED PART	INC*			INC	SM
		>> Included in price of recycled door						
89 RI	275	Mldg,Front Door Scalp RT	R & I Assembly			S4	INC	SM
90 RI	216	Applique,Frt Door Fram RT	R & I Assembly				INC	SM
91 E	353	Emblem,Front Door R/R	15223484 GM Part	\$7.78*		S3	0.2	SM
92 EU	343	Mirror,Outer R/C RT	RECYCLED PART	\$50.00*	+33.00		INC	SM
93 RI	256	Glass,Front Door T RT	R & I Assembly				0.5	SM
94 RI	110	Channel,Front Glass Ru RT	R & I Assembly				1.3	SM
95 E	212	Hinge,Front Door Up RT	15929358 GM Part	\$35.45*		S2	0.2	SM
96 L	212	Hinge,Front Door Up RT	Refinish				0.4	RF
			0.3 Surface					
			0.1 Two-stage					
97 RI	283	Rod,Front Door Check RT	R & I Assembly			S4	0.2	SM
		>> SETBACK						
98 RI	222	Lock,Front Door RT	R & I Assembly			S4	0.2*	SM
		>> SETBACK						
99 RI	228	Handle,Front Door Otr RT	R & I Assembly				INC	SM

Rear Doors

100 I	290	Pnl,Rear Door Outer RT	Repair			S2	4.0*	SM
101 L	290	Pnl,Rear Door Outer RT	Refinish			S2	2.1	RF
			1.8 Surface					
			0.3 Two-stage					
		>> Refinish within panel boundaries						
102 RI	335	W/Strip,Belt Outer RT	R & I Assembly				0.2	SM
103 RI	308	Pnl,Inner Door Trim RT	R & I Assembly				0.4	SM
104 RI	306	Handle,RR Door Outer RT	R & I Assembly				0.2	SM

Quarter And Rocker Panel

105 I	164	07 Pillar,Hinge RT	Repair			S2	1.0*	SM
		>> REPAIRS COMPLETED PRIOR TO INSPECTION						

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2008 Pontiac G8 STD 4 DR Sedan
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106	L	164	Pillar,Hinge RT	Refinish		S2	1.2	RF
				1.0 Surface				
				0.2 Two-stage				
107	N		>> INCLUDES ALL NECESSARY SANDING					
			Second Color	ADDITIONAL OPERATION		S1	0.5*	RF*
108	BR	171	>> Add for 2nd underside color					
			Panel,Bodyside Otr Upr RT	Blend Refinish		S2	0.7	RF
				0.5 Blend				
				0.2 Two-stage				
109	E	194	>> PREP AND CLEAR					
110	RI	810	Plate,Front Sill RT	10368227 GM Part	\$25.13	S2	0.2	SM
111	I	390	Plate,Sill RT	R & I Assembly		S2	0.8	SM
112	L	390	Panel,Quarter RT	Repair		S2	4.0*	SM
			Panel,Quarter RT	Refinish		S2	2.0	RF
				2.0 Surface				
113	BR	397	Door,Fuel Filler RT	INC Two-stage				
				Blend Refinish		S2	0.2	RF
				0.2 Blend				
114	RI	397	Door,Fuel Filler RT	INC Two-stage				
				R & I Assembly		S2	0.2	SM
<u>Inner Quarter & Panels</u>								
115	RI	392	Shield,Quarter Panel RT	R & I Assembly		S2	0.5	SM
<u>Rear Bumper</u>								
116	RI	566	Rear Bumper Cover R&I	R & I Assembly		S2	0.9	SM
<u>Rear Body, Lamps And Floor Pan</u>								
117	RI	534	Taillamp Assembly RT	R & I Assembly		S2	0.8	SM
<u>Manual Entries</u>								
118	N		Backtape Glass Mldgs	ADDITIONAL OPERATION		S4	0.4*	RF*
			>> Allowance at refinish rate/Lift Tape					
119	N		Mask Jamb	ADDITIONAL OPERATION		S2	0.8*	RF*
			>> ENGINE COMPARTMENT/RT FT DOOR OPENING					
120	N		Setback Wiring	ADDITIONAL OPERATION		S3	0.5*	SM*
			>> RT AND LT APRONS AS NEEDED					
121	EC		EXTENSA HP RF	** NON-OEM PART	\$134.21			SM
				Betterment		20		
			>> TOYO 225/50R17 8/32 of 10/32 tread depth remaining					
			>> Apples Tire Co Philadelphia PA (215) 464-8200					
122	I		Collision Pull, Inr Fndr	Repair		S1	2.0*	SM*
			>> Includes tie down, rough pull for replacement					
123	N		Clean for Delivery	ADDITIONAL OPERATION		S2	0.5*	SM*
124	N		Adhesive Removal	ADDITIONAL OPERATION				
125	N		Car Covers	ADDITIONAL OPERATION	\$5.00*		0.3*	RF*
126	N		Disconnect Battery	ADDITIONAL OPERATION	INC*		0.2*	SM*
127	N		Flex Additive	ADDITIONAL OPERATION	\$6.00*			SM*
128	N		Hazardous Waste	ADDITIONAL OPERATION	\$3.00*			SM*
129	N		Nib Sanding-Denib	ADDITIONAL OPERATION				SM*
130	N		Reset Electronics	ADDITIONAL OPERATION		S2	1.0*	RF*
131	N		Refrigerant	ADDITIONAL OPERATION	\$3.00*		0.1*	SM*
			>> top off					SM*
132	N		Refrigerant O Rings	ADDITIONAL OPERATION	\$1.00*			SM*
133	N		Refrigerant Oil	ADDITIONAL OPERATION	\$1.00*			SM*
134	N		Retape Mldgs-Emb	ADDITIONAL OPERATION		S4	0.4*	RF*
			>> Allowance at refinish rate/Moulding tape					
135	N		Touch Up Bolts	ADDITIONAL OPERATION				
136	N		Tire(s) Disposal	ADDITIONAL OPERATION	\$2.00*		0.1*	RF*
137	N		Valve Stem	ADDITIONAL OPERATION	\$1.50*			SM*
138	N		Wheel Balance	ADDITIONAL OPERATION	\$8.00*			SM*
139	N		Wheel Weights	ADDITIONAL OPERATION	\$2.00*			SM*
140	I		Pinch Weld(s)	Repair			0.4*	SM*

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2008 Pontiac G6 STD 4 DR Sedan
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141 L	Pinch Weld(s)	Refinish			0.4*	RF*
142 N	Corrosion Protection	ADDITIONAL OPERATION		S2	0.9*	RF*
143 N	Tire Tax	ADDITIONAL OPERATION	\$1.00*	S2	0.0*	SM*
143 Items						

MC Message

01 CALL DEALER FOR EXACT PART # / PRICE
 07 STRUCTURAL PART AS IDENTIFIED BY I-CAR
 10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE
 46 PRINTABLE ALTERNATE PARTS COMPARE

Estimate Total & Entries

Gross Parts	\$2,723.61	
Other Parts	\$1,166.49	
Paint Materials	\$808.60	
Line Item Markup	\$301.62	
Parts & Material Total		\$5,000.32
Tax on Parts & Material	@ 6.000%	\$300.02

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$48.00	30.3	16.5	46.8	\$2,246.40
Mech/Elec (ME)	\$48.00	2.7	1.8	4.5	\$216.00
Frame (FR)	\$50.00				
Refinish (RF)	\$48.00	26.7	4.4	31.1	\$1,492.80
Paint Materials	\$26.00				

Labor Total	82.4 Hours	\$3,955.20
Tax on Labor	@ 6.000%	\$237.31
Gross Total		\$9,492.85
Less: Deductible		\$500.00-
Less: Prior Damage		\$0.00-
Less: Betterment & Tax		\$28.45-
Net Total		\$8,964.40
Actual Supplement Total	\$87.01	
Less: Previous Net Total		\$8,877.39-
Net Supplement Total		\$87.01

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://sfb.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to statefarm.com and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

Alternate Parts Y/00/00/00/00 CUM 04/00/00/04/04 Zip Code: 19008 Default

Audatex Estimating 6.0.925 S4 04/03/2013 01:50 PM REL 6.0.925 DT 02/01/2013

2008 Pontiac G8 STD 4 DR Sedan
Claim #: 30-2F46-51101

02/24/2013
04/03/2013 11:29 AM

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4.8 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.
ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.

THIS ESTIMATE WAS PREPARED IN ASSOCIATION WITH A PRIOR DAMAGE ESTIMATE

Op Codes

* = User-Entered Value
EC = ** NON-OEM PART
EU = RECYCLED PART
UM = REMAN/REBUILT PART
UC = RECOND PART
N = ADDITIONAL OPERATION
IT = Partial Repair
P = Check

E = NEW PART
ET = Partial Replace Labor
TE = Partial Replace Price
L = Refinish
TT = Two-Tone
BR = Blend Refinish
CG = Chlpguard
RP = RP-RELATED PRIOR

NG = Replace NAGS
EP = ** NON-OEM PART
PM = REMAN/REBUILT PART
PC = RECOND PART
SB = Sublet Repair
I = Repair
RI = R & I Assembly



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2008 Pontiac G8 STD 4 DR Sedan
Claim #: 08-2F48-51101

02/24/2013
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Estimate Summary Page

STATE FARM

Gross Total		\$9,492.85
Less: Deductible		\$500.00-
Less: Prior Damage		\$0.00-
Less: Betterment & Tax		\$28.45-
Net Total		\$8,964.40
Actual Supplement Total	\$87.01	
Less: Previous Net Total		\$8,877.39-
Net Supplement Total		\$87.01

Audatex Estimating 6.0.925 S4 04/03/2013 01:50 PM REL 6.0.925 DT 02/01/2013
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SM-SHEET METAL ME-MECH/ELEC FR-FRAME RE-REFINISH SY-SYSTEM

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATE FARM BEFORE MAKING SUCH REPAIRS. REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF ANY AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

YOU ARE UNDER NO REQUIREMENT TO USE ANY SPECIFIC REPAIR FACILITY TO PERFORM REPAIRS TO YOUR VEHICLE.

COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER.

INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM YOUR CLAIM HANDLER OR ONLINE AT WWW.STATEFARM.COM

THIS APPRAISAL INCLUDES ONLY THOSE INCIDENTAL CHARGES, KNOWN AND AGREED UPON BY THE APPRAISER AT THE TIME OF APPRAISAL, INCLUDING TOWING, PROTECTIVE CARE, CUSTODY STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT.

ANY TOWING, STORAGE, OR OTHER INCIDENTAL CHARGES KNOWN BUT NOT LISTED ON THE

2008 Pontiac G8 STD 4 DR Sedan
Claim #: 38-2F48-51101

02/24/2013
04/03/2013 11:29 AM

ESTIMATE ARE FORWARDED TO THE CLAIM HANDLER FOR DISPOSITION.

FAILING TO PRESENT THIS ESTIMATE TO THE REPAIRING FACILITY BEFORE A REPAIR
MAY RESULT IN ADDITIONAL EXPENSE TO YOU.

COPY OF THE FORM(S) WAS SENT/GIVEN TO THE CONSUMER ON : _____.

2008 Pontiac G8 STD 4 DR Sedan
Claim #: 38-2F46-51101

02/24/2013
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NON-ORIGINAL EQUIPMENT REPLACEMENT PARTS INFORMATION

Whenever ** appears next to the description of a part which is to be replaced, this means:

THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS. IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

*** SUPPLEMENT RECONCILIATION ***

Supplement S4

Claim # 38-2F46-51101
 File #
 Insured: [REDACTED]
 Owner Name: [REDACTED]
 Company: STATE FARM
 Vehicle: 2008 Pontiac G6 STD 4 DR Sedan

Insured Policy #:
 Claim Rep: Team CR Unit C1 ACC PA NJ
 Inspection Date/Time: 04/03/2013 11:29 AM

Deleted Lines						
Line	Guide	Part	Operation	Price	ADJ%	Rate
1	11	Emblem,Frt Bmpr Cover	R & I Assembly			0.2 SM

Added Lines						
Line	Guide	Part	Operation	Price	ADJ%	Rate
2	11	Emblem,Frt Bmpr Cover	NEW PART			
3	222	Lock,Front Dbor RT	R & I Assembly	\$4		0.2 SM
4	275	Mldg,Front Dbor Scalp RT	R & I Assembly	\$4		0.2* SM
5	283	Rod,Front Dbor Check RT	R & I Assembly	\$4		INC SM
6	1910	Speaker,Front Door RT	R & I Assembly	\$4		0.2 SM

Changed Lines						
Line	Guide	Part	Operation	Price	ADJ%	Rate
7		Retainers, Skirt	ADDITIONAL OPERATION	\$4		SM*
		Retainers, Skirt		\$3		SM*

Calculation Changes						
	From	To				Difference
Gross Parts		\$2,672.16		\$2,723.61		\$51.45+
Other Parts		\$1,164.66		\$1,166.49		\$1.83+
Tax on Parts & Material	6.000%	\$296.82	6.000%	\$300.02		\$3.20+
SM - Sheet Metal	\$48.00	\$2,217.60	\$48.00	\$2,246.40		\$28.80+
Tax On Labor	6.000%	\$235.58	6.000%	\$237.31		\$1.73+

Actual Supplement 4 Net Total

\$87.01+

Summary				
	Net Total	Date	Time	Appraiser
Supplement 3	\$6,877.39	03/27/2013	10:58 AM	STATE FARM
Supplement 4	\$8,964.40	04/03/2013	11:29 AM	STATE FARM



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EXHIBIT E-1

CRAWFORD'S AUTO CENTER REPAIR ORDER 5010

CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO 7726-7 DATE 01/13/14 REP.ORDER 5010

SHOP: CRAWFORDS AUTO CENTER, INC.
 ADDRESS: 302 WEST UWCHLAN AVENUE
 CITY STATE: DOWNINGTOWN, PA
 ZIP: 19335-

INSP DATE: 03/29/13
 CONTACT: STEVE BEHRNDT
 PHONE 2: (610) 269-1610
 FAX: (610) 269-7513

OWNER: [REDACTED]
 ADDRESS: [REDACTED]
 CITY STATE: DOWNINGTOWN, PA
 ZIP: 19335

CELL PHONE: ([REDACTED])

CLAIM#: 38-2J39-70001
 LOSS DATE: 03/29/13
 POINT OF IMPACT: 0

TYPE OF LOSS: COLLISION/
 SUPPLEMENT

START DATE: 04/04/13

INS. CO: STATE FARM

LIC#: HVF2393
 BODY COLOR: RED
 CONDITION:

STATE: PA

VIN: 2FMDK4AK7DBA62496
 MILEAGE: 7,341
 ACCTNG CTL#:

*=USER-ENTERED VALUE

EC=REPLACE ECONOMY

UM=REMAN/REBUILT PRT

OE=REPLACE PXN OE SRPLS

TE=PARTL REPL PRICE

I=REPAIR

TT=TWO-TONE

N=ADDITIONAL LABOR

AA=APPEAR ALLOWANCE

E=REPLACE OEM

UE=REPLACE OE SURPLUS

EU=REPLACE SALVAGE

PC=PXN RECONDITIONED

ET=PARTL REPL LABOR

L=REFINISH

CG=CHIPGUARD

RI=R&I ASSEMBLY

RP=RELATED PRIOR

NG=REPLACE NAGS

UC=RECONDITIONED PRT

EP=REPLACE PXN

PM=PXN REMAN/REBUILT

IT=PARTIAL REPAIR

BR=BLEND REFINISH

SB=SUBLET

P=CHECK

UP=UNRELATED PRIOR

2013 FORD EDGE SPORT 4DOOR WAGON 6CYL GASOLINE 3.7
 CODE: P7403E/G OPTNS D/45UBEFRCRVJMLO

OPTIONS:

TWO-STAGE - INTERIOR SURFACES

4-WHEEL DRIVE

DRIVER POWER SEAT

KEYLESS ENTRY SYSTEM

BACKUP CAMERA

CLIMATE CONTROLLED A/C

STRG WHEEL MTD RADIO CONTROLS

THREE STAGE - EXTERIOR USER DEFINED

PASSENGER POWER FRONT SEAT

HEATED FRONT SEATS

HEATED REMOTE CONTROL MIRRORS

REAR OBSTACLE WARNING SYSTEM

OVERHEAD CONSOLE

OP GDE MC DESCRIPTION

MFG. PART NO.

PRICE

AJ% B%

HOURS R

I 0000 UNIBODY-FRAME INC SETU REPAIR

S6 6.0*3*

2013 FORD EDGE SPORT 4DOOR WAGON
CD LOG NO 7726-7 REP.ORDER 5010

S6 - LT FT RAIL/SAG - ADDITIONAL LABOR REQUIRED				
E 0006	CVR, FRONT BUMPER UPR	BT4Z17D957BPTM	285.50	S3 2.1 1
	SS			
L 0006	14 CVR, FRONT BUMPER UPR	REFINISH		3.6 4
		1.9 SURFACE		
		1.0 THREE STAGE SETUP		
		0.7 THREE STAGE		
E 0005	REINF, FRONT BUMPER	AT4Z17757B	175.83	0.2 1
L 0005	REINF, FRONT BUMPER	REFINISH		0.8 4
		0.7 SURFACE		
		0.1 TWO STAGE EDGE		
E 0096	RET, FRT BUMPER COVE LT	BT4Z17C947B	10.08	S3 INC 1
	SSS			
E 0174	GRILLE, UPPER	BT4Z8200CPTM	75.77	S3 INC 1
	SSS PPI			
L 0174	GRILLE, UPPER	REFINISH		0.7 4
		0.5 SURFACE		
		0.2 THREE STAGE		
E 0175	GRILLE, UPPER	BT4Z8200DPTM	92.62	S3 INC 1
	SSS PPI			
L 0175	GRILLE, UPPER	REFINISH		0.7 4
		0.5 SURFACE		
		0.2 THREE STAGE		
E 0176	GRILLE, LOWER	BT4Z8200EPTM	120.57	S3 INC 1
	SSS PPI			
L 0176	GRILLE, LOWER	REFINISH		0.7 4
		0.5 SURFACE		
		0.2 THREE STAGE		
E 0040	REINF, GRILLE ASSEMBLY	BT4Z8A284B	135.30	0.9 1
E 0170	MOULDING, GRILLE	BT4Z8200A	68.58*	0.5 1
E 0029	EMBLEM, GRILLE	BT4Z8213A	51.48	S3 0.2 1
	SSS PPI			
E 0041	HEADLAMP ASSY, HALOG LT	BT4Z13008H	430.47	S3 INC 1
	SSS PPI			
E 0042	HEADLAMP ASSY, HALOG RT	BT4Z13008G	430.47	S3 INC 1
	SSS PPI			
N 0973	HEADLAMPS AIM	ADDNL LABOR OPERA		0.4 1
RI0156	LAMP, SIDE MARKER	LT R&I ASSEMBLY		INC 1
RI0157	LAMP, SIDE MARKER	RT R&I ASSEMBLY		INC 1
E 0083	PANEL, HOOD	BT4Z16612A	608.48*	1.2 1
L 0083	PANEL, HOOD	REFINISH		5.1 4
		2.8 SURFACE		
		1.1 EDGE		
		1.0 THREE STAGE		
		0.2 TWO STAGE EDGE		
E 0015	LATCH, HOOD PANEL	6E5Z16700AA	41.67	S3 INC 1
	SSS PPI			
E 0186	STRIKER, HOOD LATCH	6E5Z16K689A	26.28	S3 INC 1
	SSS			
E 0084	HINGE, HOOD PANEL	LT 7F4Z16797A	35.75	0.2 1
L 0084	HINGE, HOOD PANEL	LT REFINISH		0.4 4
		0.3 SURFACE		

2013 FORD EDGE SPORT 4DOOR WAGON
CD LOG NO 7726-7 REP.ORDER 5010

			0.1 TWO STAGE EDGE		
E 0085	HINGE, HOOD PANEL	RT 7T4Z16796A	35.75		
L 0085	HINGE, HOOD PANEL	RT REFINISH		0.2 1	
				0.4 4	
			0.3 SURFACE		
			0.1 TWO STAGE EDGE		
E 0086	PAD, INSULATOR HOOD	BT4Z16738A	105.92*	S1	0.3 1
	S				
E 0098	W/STRIP, HOOD PANEL	BT4Z16A238A	59.23*	S3	INC 1
	SSS PPI				
RI0098	W/STRIP, HOOD PANEL	R&I ASSEMBLY			INC 1
E 0073	PANEL ASSEMBLY, RAD SUP	CT4Z16138A	235.50	S3	6.8 1
	SSS PPI				
E 1070	CABLE, BATTERY	LT CT4Z14300B	414.84	S2	0.5 2
	SS				
E 0755	RADIATOR	7T4Z8005B	188.00		INC 1
E 0184	PANEL, UPPER RAD MTG	CT4Z16707A	60.30	S3	INC 1
	SSS PPI				
E 0763	LABEL, RADIATOR SUPPORT	XW4Z8653BA	5.17*		0.1 1
E 0049	DEFL, RADIATOR UPR AIR	CT4Z8327A	26.03	S1	INC 1
	S				
E 0705	FAN ASSY, ENG COOLING	CT4Z8C607B	402.93	S1	INC 1
E 0756	HOSE, RADIATOR UPPER	AT4Z8260A	56.00	S1	0.1 1
	S				
E 0113	TRAY, BATTERY	LT BT4Z10732B	17.87	S1	0.3 1
	S				
RI0113	TRAY, BATTERY	LT R&I ASSEMBLY		S1	INC 1
E 0414 01	BATTERY	LT BXT36R	96.76*+33.30	S6	INC 1
	S6 PPI				
RI0414	BATTERY R & I	LT R&I ASSEMBLY			INC 1
E 0035	AIRBAG SENSOR, FRONT	LT 9L3Z14B345A	51.00	S3	0.2 2
	SSS PPI				
E 0036	AIRBAG SENSOR, FRONT	RT 9L3Z14B345A	51.00	S3	0.2 2
	SSS PPI				
N 0980	A/C EVAC RECHRG & RCVR	ADDNL LABOR OPERA			1.8 2
E 0731	CONDENSER, A/C	BT4Z19708B	339.34		INC 2
E 1656	PIPE, A/C	CT4Z19972E	119.08		0.3 2
E 0127 07	PANEL, INNER FENDER	LT BT4Z16055A	385.33	S1	5.0 1
	SECTION FWD APRON				
L 0127	PANEL, INNER FENDER	LT REFINISH			1.2 4
			1.0 SURFACE		
			0.2 TWO STAGE EDGE		
E 0125 07	REINF, INNER FENDER	LT BT4Z16155A	118.65	S2	1.5*1
	SS >>> PANEL NEEDED TO SECTION END EXTENTION				
I 0125 07	REINF, INNER FENDER	LT REPAIR		S1	1.0*1
	S AFTER PULL				
L 0125	REINF, INNER FENDER	LT REFINISH			0.4 4
			0.3 SURFACE		
			0.1 TWO STAGE EDGE		
I 0054 07	SIDE MBR, FRONT INNE	LT REPAIR			1.5*1
	BENT ON END				
L 0054	SIDE MBR, FRONT INNE	LT REFINISH			1.2 4
			1.0 SURFACE		

2013 FORD EDGE SPORT 4DOOR WAGON
CD LOG NO 7726-7 REP.ORDER 5010

			0.2 TWO STAGE EDGE		
E 0103	FENDER, FRONT	LT CT4Z16006A	246.58	S2	2.0*1
L 0103	FENDER, FRONT	LT REFINISH			3.0 4
			1.8 SURFACE		
			0.5 EDGE		
			0.6 THREE STAGE		
			0.1 TWO STAGE EDGE		
I 0104	FENDER, FRONT	RT REPAIR		S1	0.4*1
	S				
L 0104	FENDER, FRONT	RT REFINISH		S1	2.4 4
	S				
			1.8 SURFACE		
			0.6 THREE STAGE		
E 0596	CLIP, FENDER MUDGUAR	LT MULTI-PART	7.50	S1	1
	S				
RI0209	MLDG, FENDER SIDE	L/R R&I ASSEMBLY			INC 1
RI0210	MLDG, FENDER SIDE	R/R R&I ASSEMBLY			0.1 1
E 0123	SKIRT, INNER FENDER	LT BT4Z16103B	89.55		INC 1
RI0124	SKIRT, INNER FENDER	RT R&I ASSEMBLY			0.3 1
E 0092	SEAL, INNER FENDER	LT BT4Z16E133A	53.52	S2	1.0*1
	SS				
E 0152	BRKT, FRONT FENDER	LT 7T4Z16C199A	57.37	S3	INC 1
	SS				
L 0152	BRKT, FRONT FENDER	LT REFINISH			0.1 4
			0.1 SURFACE		
EC0797	HOUSING, AIR CLEANER	ECONOMY PART	551.40*	S5	INC 2
	S5 - PPI >>> K&N COLD	AIR INTAKE #77-2583KS			
E 0645	BRACKET, AIR CLEANER	9T4Z9647A	23.70	S1	0.4 2
	S				
E 1340	SENSOR, OXYGEN	9E5Z9F472D	178.85	S1	0.1 2
	S				
E 1341	SENSOR, OXYGEN	BH6Z9G444A	201.60*	S3	0.1 2
	SSS PPI O2 SENSOR				
E 0882	SHIELD, MANIFOLD HEA	LT AT4Z9Y427A	21.65	S1	0.1 2
	S				
RI0761	MOUNT, TRANSMISSION	LT R&I ASSEMBLY		S1	0.6 2
	S				
RI0798	BRACKET, TRANS MOUNT	LT R&I ASSEMBLY		S1	0.2 2
	S				
E 0874	PIPE, TRANS OIL COOLER	7T4Z7C410C	58.23	S1	0.5 2
	S				
E 0875	PIPE, TRANS OIL COOL	LT 7T4Z7B028C	69.68	S1	0.4 2
	S				
N 0986	SUSP ALIGN, 4 WHEEL	ADDNL LABOR OPERA	74.95*+33.30	S6	INC*2
	S6 <i>Paint it's not hours</i>				
N 0978	SUSPENSION R&I LT	L/F ADDNL LABOR OPERA		S1	0.9 2
	S				
RI0147 01	BLADE ASSEMBLY, WIPE	LT R&I ASSEMBLY			0.1 1
RI0148 01	BLADE ASSEMBLY, WIPE	RT R&I ASSEMBLY			0.1 1
RI1076	EXTN, COWL TOP PANEL	LT R&I ASSEMBLY		S1	INC 1
	S				
RI0200	GRILLE, UPPER COWL	R&I ASSEMBLY			0.2 1

2013 FORD EDGE SPORT 4DOOR WAGON
CD LOG NO 7726-7 REP.ORDER 5010

RI0261	MLDG,ROCKER PANEL	LT R&I ASSEMBLY		0.4	1
RI0262	MLDG,ROCKER PANEL	RT R&I ASSEMBLY		0.4	1
BR0207	DOOR SHELL,FRONT	LT BLEND REFINISH		1.7	4
		0.8 BLEND			
		0.9 THREE STAGE			
RI0231	PNL,INNER DOOR TRIM	LT R&I ASSEMBLY		0.4	1
RI0334	MLDG,FRONT DOOR BEL	LT R&I ASSEMBLY		0.3	1
RI1508	MLDG,FRONT DOOR LOW	LT R&I ASSEMBLY		0.3	1
RI0229	MIRROR,OUTER R/C	LT R&I ASSEMBLY		0.3	1
RI1092	COVER,GLASS CORNER	LT R&I ASSEMBLY		0.2*	1
RI1318 01	PAD,KEYLESS ENTRY	LT R&I ASSEMBLY		0.2	1
RI0227	HANDLE,FRONT DOOR O	LT R&I ASSEMBLY		0.2	1
ECM03	FLEX ADDITIVE	ECONOMY PART	6.00*		1*
N M14	CORROSION PROTECTION	ADDNL LABOR OPERA		0.5*	4*
ECM17	COVER CAR EXTERIOR	ECONOMY PART	5.00*		0.2*
E M20	ANTI-FREEZE-COOLANT	NEW PART	22.35*	S5	1*
	S5 - PPI				
ECM21	REFRIGERANT	ECONOMY PART	1.38*		1*
	2.0 OZS /TOP OFF AS NEEDED				
N M58	CLEAN FOR DELIVERY	ADDNL LABOR OPERA		S6	1.0*1*
	S6				
N M66	COLOR, SAND & BUFF	ADDNL LABOR OPERA		S6	3.0*4*
	S6				
EC	KENSUN,HID CONVERSION	ECONOMY PART	79.99*+33.30	S6	1.0*1*
	S6				
N	COLLISION PUL/TIE DOWN	ADDNL LABOR OPERA			1.5*1*
	LT APRON/ROUGH PULL FOR	SECTIONING/REALIGN CONTROL POINTS			
EC	SEAM SEALER	ECONOMY PART	8.00*		1*
SB	HAZARDOUS WASTE DISPOS	SUBLET REPAIR	3.00*		*1*
N	ENGINE COMPARTMENT MAS	ADDNL LABOR OPERA	*		0.5*4*
N	DRESS WELDS	ADDNL LABOR OPERA		S6	2.0*1*
	S6				
L	DRESS PINCH WELDS	REFINISH		S6	2.0*4*
	S6				
EC	REFRIGERANT OIL	ECONOMY PART	1.00*		1*
N	RESET ELECTRICAL COMP.	ADDNL LABOR OPERA			0.1*1*
N	SETBACK WIRING	ADDNL LABOR OPERA			1.5*1*
	LT APRON / INC FUSE BOX	SETBACK			
N	TOUCH UP BOLTS	ADDNL LABOR OPERA			0.1*4*
L	HOOD/ENGINE COMPARTMEN	REFINISH			0.4*4*
	2ND COLOR SET UP				
L	GRILLE ASSEMBLY	REFINISH			0.4*4*
	3RD COLOR SET UP				
E	ENGINE COVER	NEW PART	87.43*	S3	0.2*1*
	SSS PPI				
E	TRANS PAN	NEW PART	59.97*	S1	1.0*1*
	S				
E	ENGINE HARNESS	NEW PART	368.97*	S6	*1*
	S6				
E	CAT LABLE UNDERHOOD	R&I ASSEMBLY		S1	*1*
	S PER OEM INVOICE				
N	FLUTTER FOAM	ADDNL LABOR OPERA	8.00*	S1	0.2*1*

2013 FORD EDGE SPORT 4DOOR WAGON
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E	S FLUID, TRANSMISSION	NEW PART	77.88*	S2	1*
	SS 12 QTS @ \$ 6.49				
E	S DIPSTICK, TRANS	NEW PART	14.27*	S1	1*
E	S LABEL, EMISSIONS	NEW PART	20.00*	S1	0.1*1*
N	S SUPPORT ENGING	ADDNL LABOR OPERA		S1	0.5*1*
E	S LABEL, A/C	NEW PART	20.00*	S3	0.1*1*
	SSS PPI				
E	S GASKET # 7T4Z7F396A	NEW PART	20.29*	S2	1*
N	SS DISCONNECT BATTERY	ADDNL LABOR OPERA		S6	0.3*1*
SB	S6 SHIPPING - HID CONVER	SUBLET REPAIR	6.73*+33.30	S6	1*
N	S6 ACCESS - HID CONVERS.	ADDNL LABOR OPERA		S5	0.5*1*
SB	S5 ENGINE HARNESS REPLACE	SUBLET REPAIR	776.00*+33.30	S6	1*
SB	S6 TOW RECEIPTS - 4/3/13	SUBLET REPAIR	150.00*	S6	1*
	S6 - # 78809 & 78810				
SB	S6 TOW RECEIPTS - 4/8/13	SUBLET REPAIR	150.00*	S6	1*
	S6 - # 78646 & 78806				
SB	S6 TOW RECEIPTS - 4/12/13	SUBLET REPAIR	150.00*	S6	1*
	S6 - # 78754 & 78753				
SB	S6 TOW RECEIPTS - 4/23/13	SUBLET REPAIR	150.00*	S6	1*
	S6 - # 78741 & 78742				
N	S6 SEPARATE APRON SECTION	ADDNL LABOR OPERA		S6	0.1*1*
	S6 - DRILL OUT & REMOVE RAIL EXTENSION				
N	S6 SEPARATE RAIL EXT.	ADDNL LABOR OPERA		S6	0.5*1*
	S6 - DRILL OUT & REMOVE RAIL EXTENSION				
L	S6 WELD DAMAGE - REFINISH	REFINISH		S6	1.0*4*
N	S6 PREFIT/MEASURE WELDED	ADDNL LABOR OPERA	*	S6	1.0*1*
EC	S6 CAVITY WAX	ECONOMY PART	5.00*	S6	1*
N	S6 PREFIT/MEASURE WELDED	ADDNL LABOR OPERA		S6	1.0*1*
EC	S6 MASK JAMS	ECONOMY PART	10.00*	S6	1.0*1*
EC	S6 MASKING FOR PRIMER	ECONOMY PART	5.00*	S6	0.3*1*
EC	S6 WELD THRU PRIMER	ECONOMY PART	5.00*	S6	0.3*1*
I	S6 WELD BURN REPAIR	REPAIR		S6	1.0*1*
SB	S6 TOW TO SLOANS # 78771	SUBLET REPAIR	87.00*	S6	1*
SB	S6 TOW FROM SLOANS # 7884	SUBLET REPAIR	87.00*	S6	1*

2013 FORD EDGE SPORT 4DOOR WAGON
CD LOG NO 7726-7 REP.ORDER 5010

N	S6	TEST DRIVE	ADDNL LABOR OPERA	S6	0.5*1*
L	S6	TEST PANEL SPRAY OUT	REFINISH	S6	0.5*4*
L	S6	2 TONE REFINISH	REFINISH	S6	0.5*4*
N	S6	REMOVE OEM LABELS	ADDNL LABOR OPERA	S6	0.5*1*

147 ITEMS

MC MESSAGE(S)

01 CALL DEALER FOR EXACT PART NUMBER / PRICE

07 STRUCTURAL PART AS IDENTIFIED BY I-CAR

14 INCLUDES 1.0 HOURS FIRST PANEL THREE-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS	7,056.94
OTHER PARTS	760.72
LINE ITEM MARKUP	83.82+
PAINT MATERIAL	939.00
PARTS & MATERIAL TOTAL	8,840.48
TAX ON PARTS & MATERIAL @	6.000% 530.43

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	60.00	30.3	15.5	2,748.00
2-MECH/ELEC	75.00	3.6	2.7	472.50
3-FRAME	75.00		6.0	450.00
4-REFINISH	60.00	27.2	4.1	1,878.00
5-PAINT MATERIAL	30.00			
LABOR TOTAL				5,548.50
TAX ON LABOR @			6.000%	332.91
SUBLET REPAIRS				1,820.38
TAX ON SUBLET @			6.000%	109.22
TOWING				177.00
STORAGE				

GROSS TOTAL	17,358.92
LESS: DEDUCTIBLE	500.00-

NET TOTAL	16,858.92
LESS: PREVIOUS NET TOTAL	12,799.20-
NET SUPPLEMENT TOTAL	4,059.72

SHOPLINK U3693 S6 CD LOG 7726-7 DATE 01/13/14 02:45:20PM R6.37 CD 12/13
HOST LOG

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

5.4 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX THREE-STAGE REFINISH FORMULA.
1.1 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.

2013 FORD EDGE SPORT 4DOOR WAGON
CD LOG NO 7726-7 REP.ORDER 5010

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH
PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY
ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL
HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING
WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER
FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING
INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN
YEARS AND PAYMENT OF A FINE UP TO \$15,000.

SUPPLEMENT RECONCILIATION REPORT
 CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO: 7726-7

DATE: 05/10/13

SUPPLEMENT SEQ#: 007726-000007
 PREVIOUS TRANS#: 007726-000006

DATE: 05/10/13
 DATE: 05/07/13

OWNER NAME: ~~XXXXXXXXXX~~
 INS CO: STATE FARM
 INSP DATE: 03/29/13

POLICY#: ~~XXXXXXXXXX~~
 CLAIM#: ~~XXXXXXXXXX~~

2013 FORD EDGE SPORT 4DOOR WAGON 6CYL GASOLINE 3.7
 CODE: P7403E/G OPTNS D/45UBFCRVJMLO

-----ADDED LINES-----							
GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%	LABOR	RATE
	ENGINE HARNESS REPLACEMEN	SUBLET REPAIR	\$6	776.00*+33.30		0.0	SM*
	TOW RECEIPTS - 4/3/13	SUBLET REPAIR	\$6	150.00*		0.0	SM*
	TOW RECEIPTS - 4/8/13	SUBLET REPAIR	\$6	150.00*		0.0	SM*
	TOW RECEIPTS - 4/12/13	SUBLET REPAIR	\$6	150.00*		0.0	SM*
	TOW RECEIPTS - 4/23/13	SUBLET REPAIR	\$6	150.00*		0.0	SM*
	SEPARATE APRON SECTION	ADDNL LABOR OPER	\$6			0.1*	SM*
	SEPARATE RAIL EXT.	ADDNL LABOR OPER	\$6			0.5*	SM*
	WELD DAMAGE - REFINISH	REFINISH	\$6			1.0*	RF*
	PREFIT/MEASURE WELDED PAN	ADDNL LABOR OPER	\$6	0.00*		1.0*	SM*
	CAVITY WAX	ECONOMY PART	\$6	5.00*		0.0	SM*
	PREFIT/MEASURE WELDED	ADDNL LABOR OPER	\$6			1.0*	SM*
	MASK JAMS	ECONOMY PART	\$6	10.00*		1.0*	SM*
	MASKING FOR PRIMER	ECONOMY PART	\$6	5.00*		0.3*	SM*
	WELD THU PRIMER	ECONOMY PART	\$6	5.00*		0.3*	SM*
	WELD BURN REPAIR	REPAIR	\$6			1.0*	SM*
	TOW TO SLOANS # 78771	SUBLET REPAIR	\$6	87.00*		0.0	SM*
	TOW FROM SLOANS # 78843	SUBLET REPAIR	\$6	87.00*		0.0	SM*
	TEST DRIVE	ADDNL LABOR OPER	\$6			0.5*	SM*
	TEST PANEL SPRAY OUT	REFINISH	\$6			0.5*	RF*
	2 TONE REFINISH	REFINISH	\$6			0.5*	RF*
	REMOVE OEM LABELS	ADDNL LABOR OPER	\$6			0.5*	SM*

-----CHANGED LINES-----							
GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%	LABOR	RATE
0000	UNIBODY-FRAME INC SETUP	REPAIR	\$6			6.0*	FR*
			\$5			4.0*	FR*
0414	BATTERY LT	NEW PART	\$6	96.76*+33.30		INC	SM
			\$5	109.95*		INC	SM
0986	SUSP ALIGN, 4 WHEEL	ADDNL LABOR OPER	\$6	74.95*+33.30		*	ME
			\$1	79.99*		*	ME
M58	CLEAN FOR DELIVERY	ADDNL LABOR OPER	\$6			1.0*	SM*
			\$5			0.5*	SM*
M66	COLOR, SAND & BUFF	ADDNL LABOR OPER	\$6			3.0*	RF*

2013 FORD EDGE SPORT 4DOOR WAGON 6CYL GASOLINE 3.7
 CD LOG NO: 7726-7

KENSUN,HID CONVERSION	ECONOMY PART	S5		0.9* RF*
		S6	79.99*+33.30	1.0* SM*
DRESS WELDS	ADDNL LABOR OPER	S5	79.99*+20.00	0.5* SM*
		S6		2.0* SM*
DRESS PINCH WELDS	REFINISH	S5		0.8* SM*
		S6		2.0* RF*
ENGINE HARNESS	NEW PART	S5		0.8* RF*
		S6	368.97*	* SM*
DISCONNECT BATTERY	ADDNL LABOR OPER	S5	368.97*	7.0* SM*
		S6		0.3* SM*
		S5		INC* SM*
SHIPPING - HID CONVER KIT SUBLET REPAIR		S6	6.73*+33.30	0.0 SM*
		S5	6.35*	0.0 SM*

CALCULATION CHANGES		-----FROM-----		-----TO-----		DIFFERENCE
GROSS PARTS		7,070.13		7,056.94		13.19-
OTHER PARTS		740.76		760.72		19.96
PAINT MATERIAL	26.00	676.00	30.00	939.00		263.00
LINE ITEM ADJUSTMENT	Mark	16.00	Mark	83.82		67.82
TAX ON PARTS & MATERIAL		510.17		530.43		20.26
SM - SHEET METAL	48.00	2,116.80	60.00	2,748.00		631.20
ME - MECH/ELEC	48.00	302.40	75.00	472.50		170.10
FR - FRAME	50.00	200.00	75.00	450.00		250.00
RF - REFINISH	48.00	1,248.00	60.00	1,878.00		630.00
TAX ON LABOR		232.03		332.91		100.88
SUBLET REPAIRS		9.35		1,820.38		1,811.03
TAX ON SUBLET		.56		109.22		108.66

Supp#6 NET SUPPLEMENT TOTAL 4,059.72

SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
Supp#5	12,799.20	05/07/13	01:13 PM	Steve Behrndt
Supp#6	16,858.92	05/10/13	10:09 AM	Steve Behrndt

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

R6.37

To: 6102697513-CRAWFORDS From: State Farm

Fax: State Farm

KOPAX at: MAY-02-2013-16:08 Doc: 649 Page: 012

"This insurance company paperwork is accepted for information purposes only and will not be used to determine the methodology, extent or cost of repair."

*** SUPPLEMENT RECONCILIATION ***

Supplement S4

Crawford's Auto Center, Inc.

Claim #: 38-2J39-70001
 File #:
 Insured: [REDACTED]
 Owner Name: JEREMY DAVIS
 Company:
 Vehicle: 2013 Ford Edge Sport 4 DR Wagon

Insured Policy #:
 Claim Rep: Team CP Unit C4 ACC PA NJ
 Inspection Date/Time: 04/23/2013

Deleted Lines								
Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
1		Wiring Harness	Repair	S1	INC*		1.5*	SM*

Changed Lines								
Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
2		Wiring Harness	NEW PART	S4	\$368.97*		7.0*	SM*
		Wiring Harness		S1	\$368.97*		2.0*	SM*

Calculation Changes					
	From		To		Difference
SM - Sheet Metal	\$48.00	\$1,924.80	\$48.00	\$2,092.80	\$168.00+
Tax On Labor	6.000%	\$220.51	6.000%	\$230.59	\$10.08+

Actual Supplement 4 Net Total \$178.08+

Summary				
	Net Total	Date	Time	Appraiser
Supplement 3	\$12,414.78	04/23/2013	01:27 PM	
Supplement 4	\$12,592.86	05/01/2013	03:15 PM	

Audatex
 a Solera company

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To: 6102697513-CRAWFORDS From: State Farm

Fax: State Farm

KOFAX? at: MAY-02-2013-16:08 Doc: 649 Page: 002

STATE FARM INSURANCE COMPANIES
 LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
 1 STATE FARM DRIVE
 CONCORDVILLE, PA 19339

PHONE (800) 839-8050 -- FAX ALL SUPPLEMENT REQUESTS TO (800) 916-0342

*** SUPPLEMENT 4 ***

S4

04/01/2013
05/01/2013 03:15 PM

Owner:
 Address:
 City State Zip:

[REDACTED]
 12 [REDACTED]
 [REDACTED]

Work/Day:

(484)364-1293

Control Information

Claim #: 38-2J39-70001
 Loss Date/Time: 03/29/2013
 Deductible: \$500.00

Insured Policy # :
 Loss Type: Collision

Ins. Company: State Farm

Insured: J [REDACTED]
 Address:

Work/Day: [REDACTED]

Claim Rep: Team CP Unit C4 ACC PA NJ
 Address:

Work/Day: (888)713-4694

Inspection

Inspection Date: 04/23/2013
 Inspection Location: CRAWFORDS AUTO CENTER
 Address: 302 W Uwchlan Ave
 City State Zip: Downingtown, PA 19335
 Primary Impact: Front
 Driveable: No

Inspection Type: Field
 Contact:
 Home/Day:

Secondary Impact:
 Rental Assisted:

Assigned Date/Time:
 First Contact Date/Time:

Received Date/Time: 04/02/2013 03:25 PM
 Appointment Date/Time: 04/03/2013 09:25 AM

Company:
 Contact: Jenn Deutel

Appraiser License #: 449198

Orig Appraiser Name: JAMES GUTHRIE

Appraiser License #: 141354

Repairer:
 Contact: CRAWFORDS AUTO CENTER
 Address: JEFF/JACK
 City State Zip: 302 W. UWCHLAND AVE
 DOWNINGTOWN, PA 19335

Work/Day:

(610)269-1610

To: 6102697313-CRAWFORD From: State Farm

Fax: State Farm

KOPAX at: MAY-02-2013-16:08 Doc: 649 Page: 003

2013 Ford Edge Sport 4 DR Wagon
Claim #: 38-2339-7000104/01/2013
05/01/2013 03:15 PM**Remarks**

ESTIMATE WAS PREPARED BY JENNIFER DEUTEL (ELECTRONIC SIGNATURE).
 SUPPLEMENT REQUESTS MUST BE FAXED TO 800-916-0342 PRIOR TO STARTING
 THOSE REPAIRS. IF NO FAX, CALL 800-839-8050.
 ANY SUPPLEMENT TO THIS ESTIMATE REQUIRES THE APPROVAL OF A STATE FARM
 REPRESENTATIVE PRIOR TO THE PERFORMANCE OF THAT REQUEST.
 TOWING CHARGES FOR CLAIM REP REVIEW TICKET # 78809/78810
 78646/78806/78754/78753/78742/78741 \$75.00 EA TOTAL \$600

Vehicle

2013 Ford Edge Sport 4 DR Wagon
 6cyl Gasoline 3.7
 6-Speed Automatic

Lic Plate: FVT 2552
 Lic Expiry:
 Prod Date:
 Veh Insp# :
 Condition:
 Ext. Color: RUBY RED MET
 Ext. Refinish: Three-Stage UserDefined
 Ext. Paint Code: RR

Lic State: PA
 VIN: 2FMDK3D47EAB12424
 Mileage: 7,341
 Mileage Type: Actual
 Code: P7403E
 Int. Color:
 Int. Refinish: Two-Stage
 Int. Trim Code:

Options

2nd Row Head Airbags	4-Wheel Drive	AM/FM CD Player
Air Conditioning	Amplifier	Anti-Lock Brakes
Auto Headlamp Control	Automatic Dimming Mirror	Bodyside Cladding
Bucket Seats	Cargo/Trunk Net	Center Console
Cruise Control	Digital Signal Processor	Driver Seat Memory
Dual Airbags	Dual Power Seats	Dual Zone Auto A/C
Floor Mats	Garage Door Opener	Halogen Headlights
Head Airbags	Heated Front Seats	Heated Power Mirrors
High Definition Radio	Illuminated Visor Mirror	Intermittent Wipers
Keyless Entry Keypad	Keyless Entry System	Leather Seats
Leather Steering Wheel	Lighted Entry System	MP3 Player
Mirror(s) Memory	Overhead Console	Polished Alloy Wheels
Power Brakes	Power Door Locks	Power Steering
Power Windows	Pwr Driver Lumbar Supp	Rear Spoiler
Rear View Camera	Rear Window Defroster	Rear Window Wiper/Washer
Reverse Sensing System	Side Airbags	Sirius Satellite Radio
Special Factory Paint	Split Folding Rear Seat	Sport Suspension
Stability Cntrl Suspensn	Strg Wheel Radio Control	Tachometer
Tilt & Telescopic Steer	Tinted Glass	Tire Pressure Monitor
Traction Control System	Trip Computer	USB Audio Input
Wireless Audio Streaming	Wireless Phone Connect	

Damages

Line	Op	Guide	MC Description	MFR.Part No.	Price	ADJ% B%	Hours	R
Unibody/Frame								
1	N	M00	Unibody-Frame Incl Setup	ADDITIONAL OPERATION				
			>> INCLUDES 2.0 HOURS SET UP, LT FT RAIL/SAG				S3	4.0*
								FR

To: 6102697513-CRAWFORDS From: State Farm

Fax: State Farm

KOFAX? at: MAY-02-2013-16:08 Doc: 649 Page: 004

2013 Ford Edge Sport 4 DR Wagon
Claim #: 38-2J39-7000104/01/2013
05/01/2013 03:15 PMStrikes And Mouldings

2	RI	105	Mldg,Fender Side L/R	R & I Assembly					
3	RI	106	Mldg,Fender Side R/R	R & I Assembly				INC	SM
4	RI	1000	Mldg,Rocker Panel LT	R & I Assembly				0.1	SM
5	RI	1001	Mldg,Rocker Panel RT	R & I Assembly				0.4	SM
6	RI	1004	Mldg,Front Door Lower LT	R & I Assembly				0.4	SM
								0.3	SM

Front Bumper

7	E	6	Cvr,Front Bumper Up	BT4Z17D957BPTM	\$285.50*		S3	2.1	SM
8	L	6	14 Cvr,Front Bumper Up	Refinish				3.6	RF
				1.9 Surface					
				1.0 Three-stage setup					
				0.7 Three-stage					
9	E	5	Reinf,Front Bumper	AT4Z17757B	\$175.83			0.2	SM
10	L	5	Reinf,Front Bumper	Refinish				0.8	RF
				0.7 Surface					
				0.1 Two-stage					
11	E	96	Ret,Frt Bumper Cover LT	BT4Z17C947B	\$10.08*		S3	INC	SM

Front End Panel And Lamps

12	E	174	Grille,Upper	BT4Z8200CPTM	\$75.77*		S3	INC	SM
13	L	174	Grille,Upper	Refinish				0.7	RF
				0.5 Surface					
				0.2 Three-stage					
14	E	175	Grille,Upper	BT4Z8200DPTM	\$92.62*		S3	INC	SM
15	L	175	Grille,Upper	Refinish				0.7	RF
				0.5 Surface					
				0.2 Three-stage					
16	E	176	Grille,Lower	BT4Z8200EPTM	\$120.57*		S3	INC	SM
17	L	176	Grille,Lower	Refinish				0.7	RF
				0.5 Surface					
				0.2 Three-stage					
18	E	40	Reinf,Grille Assembly	BT4Z8A284B	\$135.30			0.9	SM
19	E	170	Moulding,Grille	BT4Z8200A	\$68.58			0.5	SM
20	E	29	Emblem,Grille	BT4Z8213A	\$51.48*		S3	0.2	SM
21	E	41	Headlamp Assy,Halogen LT	BT4Z13008H	\$430.47*		S3	INC	SM
22	EC		KENSUN,HID CONVERSION	** NON-OEM PART	\$79.99*	+20.00	S3	0.5*	SM*
			>> LOCATE THROUGH AMAZON.COM COMPLETE KIT						
			>> Kensun HID Xenon Conversion Kit - 9006(HB4) - 8000k						
23	E	42	Headlamp Assy,Halogen RT	BT4Z13008G	\$430.47*		S3	INC	SM
24	N	973	Headlamps Aim	ADDITIONAL OPERATION				0.4	SM
25	RI	156	Lamp,Side Marker LT	R & I Assembly				INC	SM
26	RI	157	Lamp,Side Marker RT	R & I Assembly				INC	SM

Radiator Support

27	E	73	Panel Assembly,Rad Sup	CT4Z16138A	\$235.50*		S3	6.8	SM
28	E	184	Panel,Upper Rad Mtg	CT4Z16707A	\$60.30*		S3	INC	SM
29	E	763	Label,Radiator Support	XW4Z8653BA	\$5.17			0.1	SM
30	E		Label,Emissions	NEW PART	\$20.00*		S1	0.1*	SM*
			>> No Part # Available						
31	E		Label,A/C	NEW PART	\$20.00*		S3	0.1*	SM*
			>> CT44-19A688AB						
32	E	49	Defl,Radiator Up Air	CT4Z8327A	\$26.03		S1	INC	SM
33	E	35	Airbag Sensor,Front LT	9L3Z14B345A	\$51.00*		S3	0.2	ME
34	E	36	Airbag Sensor,Front RT	9L3Z14B345A	\$51.00*		S3	0.2	ME

Cooling And Air Conditioning

35	E	755	Radiator	7T4Z8005B	\$188.00			INC	SM
36	E	705	Fan Assy,Eng Cooling	CT4Z8C607B	\$402.93		S1	INC	SM
37	E	756	Hose,Radiator Upper	AT4Z8260A	\$56.00		S1	0.1	SM
38	N	980	A/C Evac Rechg & Rcvr	ADDITIONAL OPERATION				1.8	ME
39	E	731	Condenser,A/C	BT4Z19708B	\$339.34			INC	ME

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To: 6102697513-CRAWFORDS From: State Farm

Fax: State Farm

KOPAX? at: MAY-02-2013-16:08 Doc: 649 Page: 003

2013 Ford Edge Sport 4 DR Wagon
Claim #: 38-2339-7000104/01/2015
05/01/2013 03:15 PM

40	E	1656	Pipe, A/C	CT4Z19972E	\$119.08		0.3	ME
41	E	874	Pipe, Trans Oil Cooler	7T4Z7C410C	\$58.23	S1	0.5	ME
42	E	875	Pipe, Trans Oil Cooler LT	7T4Z7B028C	\$69.68	S1	0.4	ME
Front Body And Windshield								
43	E	83	Panel, Hood	BT4Z16612A	\$608.48		1.2	SM
44	L	83	Panel, Hood	Refinish			5.1	RF
				2.8 Surface				
				1.1 Edge				
				1.0 Three-stage				
				0.2 Two-stage				
45	E	15	Latch, Hood Panel	6E5Z16700AA	\$41.67*	S3	INC	SM
46	E	186	Striker, Hood Latch	6E5Z16K889A	\$26.28	S3	INC	SM
47	E	84	Hinge, Hood Panel LT	7T4Z16797A	\$35.75		0.2	SM
48	L	84	Hinge, Hood Panel LT	Refinish			0.4	RF
				0.3 Surface				
				0.1 Two-stage				
49	E	85	Hinge, Hood Panel RT	7T4Z16796A	\$35.75		0.2	SM
50	L	85	Hinge, Hood Panel RT	Refinish			0.4	RF
				0.3 Surface				
				0.1 Two-stage				
51	E	86	Pad, Insulator Hood	BT4Z16738A	\$105.92	S1	0.3	SM
52	E	4	W/Strip, Hood Panel	BT4Z16B990A	\$59.23*	S3	INC	SM
53	E	103	Fender, Front LT	CT4Z16006A	\$246.58		2.0	SM
54	L	103	Fender, Front LT	Refinish			3.0	RF
				1.8 Surface				
				0.5 Edge				
				0.6 Three-stage				
				0.1 Two-stage				
55	I	104	Fender, Front RT	Repair		S1	0.4*	SM
56	L	104	Fender, Front RT	Refinish		S1	2.4	RF
				1.8 Surface				
				0.6 Three-stage				
57	E	152	Brkt, Front Fender LT	7T4Z16C199A	\$57.37*	S3	INC	SM
58	L	152	Brkt, Front Fender LT	Refinish			0.1	RF
				0.1 Surface				
59	RI	147	Blade Assembly, Wiper LT	R & I Assembly			0.1	SM
60	RI	148	Blade Assembly, Wiper RT	R & I Assembly			0.1	SM
61	RI	200	Grille, Upper Cowl	R & I Assembly			0.2	SM
Front Body Interior Sheetmetal								
62	E	1070	Cable, Battery LT	CT4Z14300B	\$414.84	S2	0.5	ME
63	E	113	Tray, Battery LT	BT4Z10732B	\$17.87	S1	0.3	SM
64	E	414	Battery LT	BXT36R	\$109.95	S1	INC	SM
65	E	127	Panel, Inner Fender LT	BT4Z16055A	\$385.33	S1	5.0	SM
			>> SECTION FWD APRON					
66	N		COLLISION PULL/TIE DOWN ADDITIONAL OPERATION					1.5*
			>> LT APRON/ROUGH PULL FOR SECTIONING/REALIGN CONTROL POINTS					SM
67	L	127	Panel, Inner Fender LT	Refinish			1.2	RF
				1.0 Surface				
				0.2 Two-stage				
68	E	125	Reinf, Inner Fender LT	BT4Z16155A	\$118.65*	S2	1.5*	SM
			>> Drill End Plate/Replace					
69	I	125	Reinf, Inner Fender LT	Repair		S1	1.0*	SM
			>> AFTER PULL/BUCKLED/REALIGN					
70	L	125	Reinf, Inner Fender LT	Refinish			0.4	RF
				0.3 Surface				
				0.1 Two-stage				
71	I	54	Side Mbr, Front Inner LT	Repair			1.5*	SM
72	L	54	Side Mbr, Front Inner LT	Refinish		S2	1.2	RF
				1.0 Surface				
				0.2 Two-stage				
			>> BENT ON END, Incl all necessary sanding					

To: 6102697513-CRAWFORDS From: State Farm

Fax: State Farm

KOPAX? at: HAY-02-2013-16:08 Doc: 649 Page: 006

2013 Ford Edge Sport 4 DR Wagon
Claim #: 38-2J39-7000104/01/2013
05/01/2013 03:15 PM

73	E	596	Clip,Fender Mudguard LT	MULTI-PART	\$7.50	S1		SM
74	E	123	Skirt,Inner Fender LT	BT4Z16103B	\$89.55		INC	SM
75	RI	124	Skirt,Inner Fender RT	R & I Assembly			0.3	SM
76	RI	1076	Extn,Cowl Top Panel LT	R & I Assembly		S1	INC	SM
Engine And Components								
77	EC	797	Housing,Air Cleaner	** NON-OEM PART	\$405.44*	S3	INC	ME
			>> K&N COLD AIR INTAKE #77-2583KS Located:NAPA-Downingtown, PA 6108731800					
78	E	645	Bracket,Air Cleaner	9T4Z9647A	\$23.70	S1	0.4	ME
79	E	1340	Sensor,Oxygen	9E5Z9F472D	\$178.85	S1	0.1	ME
80	E	1341	Sensor,Oxygen	8H6Z9G444A	\$201.60*	S3	0.1	ME
81	E	882	Shield,Manifold Heat LT	AT4Z9Y427A	\$21.65	S1	0.1	ME
82	E		Cover,Engine	NEW PART	\$87.43*	S3	0.2*	SM*
			>> Part#BT4Z6N041B					
Engine Mounts								
83	RI	761	Mount,Transmission LT	R & I Assembly		S1	0.6	ME
84	N		Support Engine	ADDITIONAL OPERATION		S1	0.5*	SM*
			>> While Mounts Are Removed/Apron Repair/Refinish Access					
85	RI	798	Bracket,Trans Mount LT	R & I Assembly		S1	0.2	ME
Front Suspension								
86	N	986	Susp Align,4 Wheel	ADDITIONAL OPERATION	\$79.99*	S1	0.0*	ME
Front Doors								
87	BR	207	Door,Shell,Front LT	Blend Refinish			1.7	RF
			High Strength Steel					
				0.8 Blend				
				0.9 Three-stage				
88	RI	231	Pnl,Inner Door Trim LT	R & I Assembly			0.4	SM
89	RI	334	Mldg,Front Door Belt LT	R & I Assembly			0.3	SM
90	RI	229	Mirror,Outer R/C LT	R & I Assembly			0.3	SM
91	RI	1092	Cover,Glass Corner LT	R & I Assembly			0.2*	SM
92	RI	1318	Pad,Keyless Entry LT	R & I Assembly			0.2	SM
93	RI	227	Handle,Front Door Otr LT	R & I Assembly			0.2	SM
Section Replacement & Refinish								
94	RI	990	Susp Assembly,Front LT	R & I Assembly		S1	0.9	ME
Manual Entries								
95	E		Wiring Harness	NEW PART	\$368.97*	S4	7.0*	SM*
			>> Part#CT4Z14290LF					
			>> Complete Harness, Labor to Change Ft Lamp Section					
			>> Repair Labor For Repair of Rearward Engine Harness/Swap Connectors					
			>> As needed					
96	L		2nd Color Set Up	Refinish			0.4*	RF*
			>> Hood/Engine Compartment					
97	L		3rd Color Set Up	Refinish			0.4*	RF*
			>> Grille Assy					
98	N		Flutter Foam	ADDITIONAL OPERATION	\$8.00*	S1	0.2*	SM*
			>> Lt Fender/Partial Tube/Includes 1 Mixing Tip					
99	E		Pan Transmission	NEW PART	\$59.97*	S1	1.0*	SM*
			>> Part #8A8Z7G004A					
100	E		Fluid, Transmission	NEW PART	\$77.88*	S2		SM*
			>> 7 qts. Synthetic					
101	E		Dipstick,Trans	NEW PART	\$14.27*	S1	INC*	SM*
			>> Part#AA527A020A					
102	N		Antifreeze-Coolant	ADDITIONAL OPERATION	\$4.00*			SM*
			>> TOP OFF					
103	N		Touch Up Bolts	ADDITIONAL OPERATION			0.1*	RF*
104	N		Car Covers	ADDITIONAL OPERATION	\$5.00*		0.2*	SM*
105	N		Corrosion Protection	ADDITIONAL OPERATION			0.5*	RF*
106	N		Flex Additive	ADDITIONAL OPERATION	\$6.00*			SM*

To: 6102697513-CRAWFORD From: State Farm

Fax: State Farm

KOPAX at: MAY-02-2013-16:08 Doc: 649 Page: 007

2013 Ford Edge Sport 4 DR Wagon
Claim #: 39-2439-7000104/01/2012
05/01/2013 03:15 PM

107	N	Hazardous Waste	ADDITIONAL OPERATION	\$3.00*				
108	N	Seam Sealer	ADDITIONAL OPERATION	\$8.00*				SM*
109	N	Setback Wiring	ADDITIONAL OPERATION					RF
		>> LT APRON/INCLUDES FUSE BOX SETBACK				1.5*		SM*
110	N	Clean for Delivery	ADDITIONAL OPERATION		S1	0.5*		SM*
		>> INTERIOR SPILL						
111	N	Mask Jamb	ADDITIONAL OPERATION			0.5*		RF*
		>> ENGINE COMPARTMENT						
112	I	Pinch Weld(s)	Repair			0.8*		SM*
113	L	Pinch Weld(s)	Refinish			0.8*		RF*
114	N	Refrigerant	ADDITIONAL OPERATION	\$1.38*				SM*
		>> 2.0 OZS/TOP OFF AS NEEDED						
115	N	Reset Electronics	ADDITIONAL OPERATION			0.1*		SM*
116	N	Refrigerant Oil	ADDITIONAL OPERATION	\$1.00*				SM*
117	N	Nib Sanding-Denib	ADDITIONAL OPERATION			0.9*		RF*
118	E	Gasket	NEW PART	\$20.29*	S2	INC*		SM*
		>> OEM Part #7T4Z7F396A						
119	E	Seal, Lt Inner Fender	NEW PART	\$53.52*	S2	1.0*		SM*
119	Items							

MC

Message

01
07
14CALL DEALER FOR EXACT PART # / PRICE
STRUCTURAL PART AS IDENTIFIED BY I-CAR
INCLUDES 1.0 HOURS FIRST PANEL THREE-STAGE ALLOWANCE

Estimate Total & Entries

Gross Parts		
Other Parts	\$7,047.78	
Paint Materials	\$601.80	
Line Item Markup	\$676.00	
Parts & Material Total	\$16.00	
Tax on Parts & Material		\$8,341.58
	@ 6.000%	\$500.49

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$48.00	35.0	8.6	43.6	\$2,092.80
Mech/Elec (ME)	\$48.00	4.5	1.8	6.3	\$302.40
Frame (FR)	\$50.00		4.0	4.0	\$200.00
Refinish (RF)	\$48.00	24.0	2.0	26.0	\$1,248.00
Paint Materials	\$26.00				

Labor Total		79.9 Hours	
Tax on Labor			\$3,843.20
Towing	@ 6.000%		\$230.59
Gross Total			\$177.00
Less: Deductible			\$13,092.86
Net Total			\$500.00-
Actual Supplement Total	\$178.08		\$12,592.86
Less: Previous Net Total			\$12,414.78-
Net Supplement Total			\$178.08

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



To: 6102697513-CRAWFORDS From: State Farm

Fax: State Farm

KOFAX® at: MAY-02-2013-16:08 Doc: 649 Page: 008

2013 Ford Edge Sport 4 DR Wagon
Claim #: 36-2J39-7000104/01/2013
05/01/2013 03:15 PM

Register online to check the status of your claim and stay connected with State Farm®. To register, go to statefarm.com and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

Alternate Parts C/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 19008 Default

Audatex Estimating 6.0.925 S4 05/01/2013 03:22 PM REL 6.0.925 DT 03/01/2013
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1.1 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.
5.4 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S THREE-STAGE REFINISH FORMULA.

Op Codes

* = User-Entered Value	E = NEW PART	NG= Replace NAGS
EC = ** NON-OEM PART	ET = Partial Replace Labor	EP = ** NON-OEM PART
EU = RECYCLED PART	TE = Partial Replace Price	PM= REMAN/REBUILT PART
UM= REMAN/REBUILT PART	L = Refinish	PC= RECOND PART
UC = RECOND PART	TT = Two-Tone	SB = Sublet Repair
N = ADDITIONAL OPERATION	BR = Blend Refinish	I = Repair
IT = Partial Repair	CG= Chlpguard	RI = R & I Assembly
P = Check	RP= RP-RELATED PRIOR	



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To: 6102697513-CRAWFORD From: State Farm

Fax: State Farm

KOPAX at: MAY-02-2013-16:08 Doc: 649 Page: 009

2013 Ford Edge Sport 4 DR Wagon
Claim #: 38-2J39-7000104/01/2013
05/01/2013 03:15 PM

Estimate Summary Page

Gross Total		
Less: Deductible		\$13,092.86
Net Total		\$500.00-
Actual Supplement Total		\$12,592.86
Less: Previous Net Total	\$178.08	
Net Supplement Total		\$12,414.78-
		\$178.08

Audatex Estimating 6.0.925 S4 05/01/2013 03:22 PM REL 6.0.925 DT 03/01/2013
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SM-SHEET METAL ME-MECH/ELEC FR-FRAME RE-REFINISH SY-SYSTEM

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATE FARM BEFORE MAKING SUCH REPAIRS. REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF ANY AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

YOU ARE UNDER NO REQUIREMENT TO USE ANY SPECIFIC REPAIR FACILITY TO PERFORM REPAIRS TO YOUR VEHICLE.

COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER.

INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM YOUR CLAIM HANDLER OR ONLINE AT WWW.STATEFARM.COM

THIS APPRAISAL INCLUDES ONLY THOSE INCIDENTAL CHARGES, KNOWN AND AGREED UPON BY THE APPRAISER AT THE TIME OF APPRAISAL, INCLUDING TOWING, PROTECTIVE CARE, CUSTODY STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT.

ANY TOWING, STORAGE, OR OTHER INCIDENTAL CHARGES KNOWN BUT NOT LISTED ON THE ESTIMATE ARE FORWARDED TO THE CLAIM HANDLER FOR DISPOSITION.

FAILING TO PRESENT THIS ESTIMATE TO THE REPAIRING FACILITY BEFORE A REPAIR

To: 6102697513-CRAWFORDS From: State Farm

Fax: State Farm

KOFAX at: MAY-02-2013-16:08 Doc: 649 Page: 010

2013 Ford Edge Sport 4 DR Wagon
Claim # : 08-2339-70001

04/01/2013
05/01/2013 03:15 PM

MAY RESULT IN ADDITIONAL EXPENSE TO YOU.

COPY OF THE FORM(S) WAS SENT/GIVEN TO THE CONSUMER ON : _____.

To: 6102697513-CRAWFORDS From: State Farm

Fax: State Farm

KOFAX at: MAY-02-2013-16:08 Doc: 649 Page: 011

2013 Ford Edge Sport 4 DR Wagon
Claim #: 33-2J39-73D01

04/01/2013
05/01/2013 03:15 PM

NON-ORIGINAL EQUIPMENT REPLACEMENT PARTS INFORMATION

Whenever ** appears next to the description of a part which is to be replaced, this means:

THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS. IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

EXHIBIT E-1

CRAWFORD'S AUTO CENTER REPAIR ORDER 5162

Crawford's Auto Center, Inc.
302 W. Uwchlan Ave, Downingtown, PA 19335
610-269-1610 Fax 610-269-7513

FINAL BILL for Repair Order Number: 5162 Date 12/13/2013

██████████
 ██████████
 ██████████ 6
 ██████████
 ██████████

Work -

Insurance Company: STATE FARM

2012 HONDA ACCORD
 Black PRL 4CYL GASOLINE
 2.4
 Vin: 1HGBH6632KA000666
 License: ██████████
 Mileage In: 25255 Out:
 Completion Date :
 Claim Number: 38-3K01-88001

Type	Operation	Part #	Description	Retail
Parts New		04711TA0A91ZZ	COVER,FRONT BUMPER	\$312.90
Parts New		71130TA5A00ZZ	REINF,FRONT BUMPER	\$181.33
Parts New		71190TA0A00	SUPT,FRT BUMPER COVER LT	\$14.52
Parts New		71140TA0A00	SUPT,FRT BUMPER COVER RT	\$14.52
Parts New		71172TA0K00	ABSORBER,FRONT BUMPER	\$33.20
Parts New		71193TA0A00	SHIM,FRONT BUMPER RT	\$2.43
Parts New		71121TA0A11	GRILLE ASSEMBLY	\$104.82
Parts New		71127TA0A11	MOULDING,GRILLE LT	\$51.08
Parts New		71122TA0A11	MOULDING,GRILLE RT	\$51.08
Parts New		71125TA0A11	MOULDING,GRILLE	\$106.08
Parts New		75700TA0A00	EMBLEM,GRILLE	\$36.23
Parts New		33160TA0A01	HEADLAMP ASSY,HALOGEN LT	\$311.08
Parts New		33100TA0A01	HEADLAMP ASSY,HALOGEN RT	\$311.08
Parts New		60100TA5A91ZZ	PANEL,HOOD	\$524.67
Parts New		74120TA6A01	LATCH,HOOD PANEL	\$75.00
Parts New		80050SNAH00	LABEL,HOOD	\$1.55
Parts New		60400TA5A00ZZ	PANEL ASSEMBLY,RAD SUP	\$412.55
Parts New		71123TA5A00	COVER,RAD SUPT PANEL	\$23.67
Parts AM		ECONOMY PART	RADIATOR	\$212.00
Parts New		MULTI-PART	RET,RADIATOR SUPPORT	\$16.94
Parts New		19101R40A00	TANK,COOLANT RECOVERY	\$13.22
Parts AM		ECONOMY PART	CONDENSER,A/C	\$189.00
Parts New		80311TA5A01	HOSE,A/C	\$38.53
Parts New		74206TA0A00	COVER,INNER FENDER RT	\$6.20
Parts New		60210TA0A90ZZ	FENDER,FRONT RT	\$289.52
Parts New		74100TA5A00	SKIRT,INNER FENDER RT	\$63.86
Parts New		MULTI-PART	RETAINER,FRONT FENDER LT	\$24.20
Parts New		MULTI-PART	RETAINER,FRONT FENDER RT	\$24.20
Parts Other		ADDNL LABOR	SUSPENSION ALIGN,FRT	\$89.95
Parts New		OPERATION		
Parts New		56483R40A02	PULLEY,P/S PUMP	\$29.40
Parts New		56992R40A02	BELT,DRIVE	\$45.00
Parts New		53713TA0A04	HOSE,POWER STRG COOLIN	\$148.20
Parts AM			FLEX ADDITIVE	\$6.00
Parts AM			COVER CAR EXTERIOR	\$5.00

Type	Operation	Part #	Description	Retail
Parts AM			REFRIGERANT	\$16.87
Sublet		SUBLET REPAIR	HAZARDOUS WASTE DISPOSAL	\$3.00
Parts AM		ECONOMY PART	REFRIG OIL	\$3.00
Parts AM		ECONOMY PART	REFRIGERANT O RINGS	\$1.00
Parts Other		SUBLET REPAIR	PIPE,A/C	\$95.88
Parts New		MULTI-PART	CLIP,FRT BUMPER	\$14.94
Parts New		80525S30941	SENSOR,TEMPERATURE	\$35.68
Parts New		80521SDAA40	BRKT,FRT BUMPER SENSOR	\$5.03
Parts New		MULTI-PART	CLIP,GRILLE	\$6.00
Parts New		19015R40A01	SHROUD,RADIATOR LT	\$60.30
Parts New		38615R40A01	SHROUD,RADIATOR RT	\$42.00
Parts New		19410R40A00	HOUSING,THERMOSTAT	\$133.20
Parts New		19301R40A02	THERMOSTAT	\$40.77
Parts New		19503RAAA01	HOSE,CONNECTING	\$37.28
Parts New		53701TA0A01	RESERVOIR,P/S PUMP	\$13.92
Parts New		NEW PART	POWER STEERING FLUID	\$7.95
Parts AM		ECONOMY PART	MISC HARDWARE SCREWS/CLIPS	\$6.00
Parts New		74125TA0A00	COVER,HOOD CATCH	\$6.08
Parts New		NEW PART	GRILL SCREWS @ 2	\$2.00
Parts New		NEW PART	2 GRILLE RETAINERS	\$2.00
Parts AM		ECONOMY PART	CAVITY WAX	\$5.00
Parts Other		ADDNL LABOR OPERATION	MASK UNDERSIDE OF FLOOR	\$5.00
Parts Other		ADDNL LABOR OPERATION	ENGINE COMPARTMENT MASKIN	\$10.00
Parts AM		ECONOMY PART	MASKING FOR PRIMER	\$5.00
Parts New		NEW PART	WELD THU PRIMER	\$5.00
Parts New		71129TA0A11	MOULDING,GRILLE LT	\$51.08
Parts New		71124TA0A11	MOULDING,GRILLE RT	\$51.08
Parts New			ANTI-FREEZE-COOLANT	\$19.23
Parts Other		ADDNL LABOR OPERATION	DIAGNOSTIC CHECK AIRBAG SY	\$135.00
BODY	REPLACE		TANK,COOLANT RECOVERY	
BODY	R & I		MOTOR,COOLING FAN LT	
BODY	R & I		MOTOR,COOLING FAN RT	
BODY	REPLACE		SHROUD,RADIATOR LT	
BODY	REPLACE		SHROUD,RADIATOR RT	
MECH	REPLACE		GASKET,THERMOSTAT	
MECH	REPLACE		HOUSING,THERMOSTAT	
MECH	REPLACE		THERMOSTAT	
BODY	R & I		TRAY,BATTERY LT	
BODY	R & I		BATTERY R & I LT	
MECH	REPAIR		A/C EVAC RECHRG & RCVR	
MECH	REPLACE		CONDENSER,A/C	
MECH	REPLACE		HOSE,A/C	
MECH	REPLACE		PIPE,A/C	
BODY	REPAIR		PANEL,INNER FENDER RT	
PAINT	REFINISH		PANEL,INNER FENDER RT	

Type	Operation	Part #	Description	Retail
PAINT	REFINISH		PNL,INR FENDER FRONT LT	
PAINT	REFINISH		PNL,INR FENDER FRONT RT	
BODY	R & I		COVER,INNER FENDER LT	
BODY	REPLACE		COVER,INNER FENDER RT	
BODY	REPAIR		REINF,INNER FENDER LT	
PAINT	REFINISH		REINF,INNER FENDER LT	
BODY	REPAIR		REINF,INNER FENDER RT	
PAINT	REFINISH		REINF,INNER FENDER RT	
MECH	R & I		MOUNT,ENGINE CRADLE LT	
MECH	R & I		MOUNT,ENGINE CRADLE RT	
MECH	R & I		CRADLE,ENGINE	
PAINT	BLEND		FENDER,FRONT LT	
BODY	REPLACE		FENDER,FRONT RT	
PAINT	REFINISH		FENDER,FRONT RT	
BODY	R & I		FRONT FENDER R & I LT	
BODY	R & I		SKIRT,INNER FENDER LT	
BODY	REPLACE		SKIRT,INNER FENDER RT	
BODY	REPLACE		RETAINER,FRONT FENDER LT	
BODY	REPLACE		RETAINER,FRONT FENDER RT	
MECH	R & I		AIRBAG SENSOR,FENDER LT	
MECH	R & I		AIRBAG SENSOR,FENDER RT	
BODY	REPAIR		SIDE MEMBER ASSEMBLY LT	
PAINT	REFINISH		SIDE MEMBER ASSEMBLY LT	
BODY	REPAIR		SIDE MEMBER ASSEMBLY RT	
PAINT	REFINISH		SIDE MEMBER ASSEMBLY RT	
BODY	R & I		HORN,HIGH NOTE	
MECH	R & I		SHIELD,ENGINE LOWER	
MECH	R & I		HOUSING,AIR CLEANER	
MECH	R & I		RESONATOR,AIR CLEANER	
MECH	REPLACE		HOSE,CONNECTING	
MECH	REPAIR		SUSPENSION ALIGN,FRT	
MECH	REPLACE		RESERVOIR,P/S PUMP	
MECH	REPLACE		PULLEY,P/S PUMP	
MECH	REPLACE		BELT,DRIVE	
MECH	REPLACE		HOSE,POWER STRG COOLIN	
BODY	R & I		RESERVOIR,W/S WASHER	
PAINT	BLEND		DOOR SHELL,FRONT LT	
BODY	REPAIR		DOOR SHELL,FRONT RT	
PAINT	REFINISH		DOOR SHELL,FRONT RT	
BODY	R & I		PNL,INNER DOOR TRIM LT	
BODY	R & I		PNL,INNER DOOR TRIM RT	
BODY	R & I		MLDG,FRONT DOOR BELT LT	
BODY	R & I		MLDG,FRONT DOOR BELT RT	
BODY	R & I		HOUSING,MIRROR OUTER LT	
BODY	R & I		HOUSING,MIRROR OUTER RT	
BODY	R & I		HANDLE,FRONT DOOR OTR LT	
BODY	R & I		HANDLE,FRONT DOOR OTR RT	
BODY	REPLACE		FLEX ADDITIVE	
PAINT	REFINISH		CORROSION PROTECTION	
BODY	REPLACE		COVER CAR EXTERIOR	
BODY	REPLACE		ANTI-FREEZE-COOLANT	
BODY	REPLACE		REFRIGERANT	
BODY	REPAIR		CLEAN FOR DELIVERY	
FRAME	REPAIR		UNIBODY - FRAME ALIGNMENT	
PAINT	REFINISH		COLOR, SAND & BUFF	
BODY	REPAIR		DISCONNECT/RECONNECT	
BODY	REPAIR		PINCH WELD	
PAINT	REFINISH		PINCH WELD	
BODY	REPLACE		REFRIG OIL	
BODY	REPLACE		REFRIGERANT O RINGS	
BODY	REPAIR		RESET ELECTRICAL COMP.	
PAINT	REFINISH		TOUCH UP BOLTS	
BODY	REPLACE		GRILL SCREWS @ 2	
BODY	REPLACE		2 GRILLE RETAINERS	
BODY	REPLACE		POWER STEERING FLUID	
BODY	REPAIR		LAYBACK WIRING HARNESS	
PAINT	REFINISH		2 TONE REFIN INNER PANELS	
FRAME	REPAIR		SETUP FOR STRUCTURAL PULL	
BODY	REPAIR		INSIDE R/S FRAME CHANNEL	
PAINT	REFINISH		REF INSIDE R/S CHANNEL	

Type	Operation	Part #	Description	Retail
BODY	REPAIR		INSIDE L/S FRAME CHANNEL	
PAINT	REFINISH		REF INSIDE L/S CHANNEL	
BODY	REPLACE		CAVITY WAX	
BODY	REPAIR		DISCONNECT BATTERY	
BODY	REPAIR		DRESS WELDS	
PAINT	REFINISH		DRESS PINCH WELDS	
BODY	REPAIR		MASK UNDERSIDE OF FLOOR	
BODY	REPAIR		ENGINE COMPARTMENT MASKIN	
BODY	REPAIR		FRONT BUMPER OVERHAUL	
BODY	REPAIR		FRT BUMPER CVR OVERHAU	
BODY	REPLACE		COVER,FRONT BUMPER	
PAINT	REFINISH		COVER,FRONT BUMPER	
BODY	REPLACE		REINF,FRONT BUMPER	
PAINT	REFINISH		REINF,FRONT BUMPER	
BODY	REPLACE		CLIP,FRT BUMPER	
BODY	REPLACE		SUPT,FRT BUMPER COVER LT	
BODY	REPLACE		SUPT,FRT BUMPER COVER RT	
BODY	REPLACE		SENSOR,TEMPERATURE	
BODY	REPLACE		BRKT,FRT BUMPER SENSOR	
BODY	REPLACE		ABSORBER,FRONT BUMPER	
BODY	R & I		SHIM,FRONT BUMPER LT	
BODY	REPLACE		SHIM,FRONT BUMPER RT	
BODY	REPLACE		GRILLE ASSEMBLY	
BODY	REPLACE		CLIP,GRILLE	
BODY	REPLACE		MOULDING,GRILLE LT	
BODY	REPLACE		MOULDING,GRILLE RT	
BODY	REPLACE		MOULDING,GRILLE LT	
BODY	REPLACE		MOULDING,GRILLE RT	
BODY	REPLACE		MOULDING,GRILLE	
BODY	REPLACE		EMBLEM,GRILLE	
BODY	REPLACE		HEADLAMP ASSY,HALOGEN LT	
BODY	REPLACE		HEADLAMP ASSY,HALOGEN RT	
BODY	REPAIR		HEADLAMPS AIM	
BODY	REPLACE		PANEL,HOOD	
PAINT	REFINISH		PANEL,HOOD	
BODY	R & I		NOZZLE,W/S WASHER LT	
BODY	R & I		NOZZLE,W/S WASHER RT	
BODY	REPLACE		LATCH,HOOD PANEL	
BODY	R & I		CABLE,HOOD LOCK	
BODY	REPLACE		COVER,HOOD CATCH	
BODY	REPLACE		LABEL,HOOD	
BODY	REPLACE		PANEL ASSEMBLY,RAD SUP	
PAINT	REFINISH		PANEL ASSEMBLY,RAD SUP	
BODY	REPLACE		COVER,RAD SUPT PANEL	
BODY	REPLACE		RADIATOR	
BODY	REPAIR		MASK JAMS	
BODY	REPLACE		MASKING FOR PRIMER	
BODY	REPAIR		PREFIT/MEASURE WELDED PAN	
BODY	REPAIR		TEST DRIVE	
BODY	REPLACE		WELD THU PRIMER	
BODY	REPLACE		MISC HARDWARE SCREWS/CLIPS	
PAINT	REFINISH		REF INSIDE SUPPORT	
BODY	REPAIR		DIAGNOSTIC CHECK AIRBAG SY	
Pn/Mat			Paint Material	\$1,029.00

Type	Operation	Part #	Description	Retail	
			<u>DEPARTMENT</u>	<u>HOURS</u>	<u>TOTALS</u>
			Body	41.1	\$2,671.50
			Paint	29.4	\$1,911.00
			Frame	8	\$600.00
			Mech	7.8	\$663.00
			Labor Totals		\$5,845.50
			Parts Total		\$4,585.30
			Paint Material		\$1,029.00
			Sublet		\$3.00
			Net Total		\$11,462.80
			Sales Tax		\$687.77
			Job Total		\$12,150.57
			Deductible		\$1,000.00
			Balance		\$11,150.57

monies due

SUPPLEMENT RECONCILIATION REPORT
CRAWFORD'S AUTO CENTER, INC.
302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
PHONE: 610-269-1610 FAX: 610-269-7513
24 HOUR TOWING: 610-363-9111
HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO: 8014-6

DATE: 12/28/13

SUPPLEMENT SEQ#: 008014-000006

DATE: 12/28/13

PREVIOUS TRANS#: 008014-000005

DATE: 12/28/13

OWNER NAME: [REDACTED]

POLICY#:

INS CO: STATE FARM

CLAIM#: 38-3K01-88001

INSP DATE: 11/18/13

2012 HONDA ACCORD EX-L 4DOOR SEDAN 4CYL GASOLINE 2.4
CODE: H1413C/E OPTNS B/24DYOHLNF

GDE DESCRIPTION		CHANGED LINES		OPERATION		PRICE	ADJ%	B%	LABOR	RATE
0004	FRONT BUMPER OVERHAUL			ADDNL LABOR OPER	S5				0.4	SM
					S4				*	SM
0062	MOULDING, GRILLE	LT		NEW PART	S5	51.08			INC	SM
					S4	0.00*			INC	SM
0063	MOULDING, GRILLE	RT		NEW PART	S5	51.08			INC	SM
					S4	0.00*			INC	SM
0092	CABLE, HOOD LOCK			R&I ASSEMBLY	S5				0.8	SM
					S4				0.3*	SM
0102	PANEL, INNER FENDER	RT		REFINISH	S5				1.0	RF
					S4				0.8*	RF
0127	REINF, INNER FENDER	LT		REPAIR	S5				0.5*	SM
					S4				*	SM
0128	REINF, INNER FENDER	RT		REPAIR	S5				4.0*	SM
					S4				3.5*	SM
1524	MOUNT, ENGINE CRADLE	LT		R&I ASSEMBLY	S5				0.4*	ME
					S4				*	ME
1525	MOUNT, ENGINE CRADLE	RT		R&I ASSEMBLY	S5				0.4*	ME
					S4				*	ME
0095	SIDE MEMBER ASSEMBL	LT		REPAIR	S5				1.0*	SM
					S4				*	SM
0095	SIDE MEMBER ASSEMBL	LT		REFINISH	S5				0.8	RF
					S4				0.5*	RF
0096	SIDE MEMBER ASSEMBL	RT		REPAIR	S5				1.0*	SM
					S4				*	SM
0096	SIDE MEMBER ASSEMBL	RT		REFINISH	S5				0.8	RF
					S4				0.5*	RF
M17	COVER CAR EXTERIOR			ECONOMY PART	S5	5.00*			0.5*	SM*
					S4	5.00*			0.2*	SM*
M20	ANTI-FREEZE-COOLANT			NEW PART	S5	19.23*			0.0	SM*
					S4	5.00*			0.0	SM*
M58	CLEAN FOR DELIVERY			ADDNL LABOR OPER	S5				1.0*	SM*
					S4				0.3*	SM*
M64	UNIBODY - FRAME ALIGNMENT REPAIR				S5	0.00*			6.0*	FR*

2012 HONDA ACCORD EX-L 4DOOR SEDAN 4CYL GASOLINE 2.4
CD LOG NO: 8014-6

M66	COLOR, SAND & BUFF	ADDNL LABOR OPER	S4	308.00*	* FR*
			S5		2.0* RF*
	LAYBACK WIRING HARNESS	REPAIR	S4		0.8* RF*
			S5		1.0* SM*
	2 TONE REFIN	INNER PANELS REFINISH	S4		0.5* SM*
			S5		0.5* RF*
	SETUP FOR STRUCTURAL PULL	ADDNL LABOR OPER	S4		* RF*
			S5		2.0* FR*
	INSIDE R/S FRAME CHANNEL	REPAIR	S4		* FR*
			S5		0.5* SM*
	REF INSIDE R/S CHANNEL	REFINISH	S4		* SM*
			S5		0.5* RF*
	INSIDE L/S FRAME CHANNEL	REPAIR	S4		* RF*
			S5		0.5* SM*
	REF INSIDE L/S CHANNEL	REFINISH	S4		* SM*
			S5		0.5* RF*
	CAVITY WAX	ECONOMY PART	S4		* RF*
			S5	5.00*	0.3* SM*
	DISCONNECT BATTERY	ADDNL LABOR OPER	S4	0.00*	* SM*
			S5		0.3* SM*
	DRESS WELDS	ADDNL LABOR OPER	S4		* SM*
			S5		2.0* SM*
	DRESS PINCH WELDS	REFINISH	S4		* SM*
			S5		2.0* RF*
	MASK UNDERSIDE OF FLOOR	ADDNL LABOR OPER	S4		* RF*
			S5	5.00*	0.5* SM*
	ENGINE COMPARTMENT MASKIN	ADDNL LABOR OPER	S4	0.00*	* SM*
			S5	10.00*	0.5* SM*
	MASK JAMS	ADDNL LABOR OPER	S4	0.00*	* SM*
			S5		0.5* SM*
	MASKING FOR PRIMER	ECONOMY PART	S4		* SM*
			S5	5.00*	0.3* SM*
	PREFIT/MEASURE WELDED PAN	ADDNL LABOR OPER	S4	0.00*	* SM*
			S5		1.0* SM*
	TEST DRIVE	ADDNL LABOR OPER	S4		* SM*
			S5		0.5* SM*
	WELD THU PRIMER	NEW PART	S4		* SM*
			S5	5.00*	0.5* SM*
	REF INSIDE SUPPORT	REFINISH	S4	0.00*	* SM*
			S5		0.8* RF*
	DIAGNOSTIC CHECK AIRBAG S	ADDNL LABOR OPER	S4		* RF*
			S5	135.00*	0.0 SM*
			S4	0.00*	0.0 SM*

CALCULATION CHANGES	-----FROM-----	-----TO-----	DIFFERENCE
GROSS PARTS	3,775.09	3,896.48	121.39
OTHER PARTS	528.82	688.82	160.00
PAINT MATERIAL	29.00	669.90	359.10
TAX ON PARTS & MATERIAL		298.43	38.43
SM - SHEET METAL	50.00	1,415.00	1,256.50
ME - MECH/ELEC	50.00	350.00	313.00
FR - FRAME	52.00	0.00	600.00

2012 HONDA ACCORD EX-L 4DOOR SEDAN 4CYL GASOLINE 2.4
 CD LOG NO: 8014-6

RF - REFINISH	50.00	1,155.00	65.00	1,911.00	756.00
TAX ON LABOR		175.20		350.73	175.53
SUBLET REPAIRS		311.00		3.00	308.00-
TAX ON SUBLET		18.66		.18	18.48-

Supp#5 NET SUPPLEMENT TOTAL 3,453.47

SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
Supp#4	7,697.10	12/28/13	01:14 PM	Steve Behrndt
Supp#5	11,150.57	12/28/13	01:23 PM	Steve Behrndt

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R6.37

CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO 8014-6 DATE 07/10/14 REP.ORDER 5162

IOP: CRAWFORDS AUTO CENTER, INC.
 ADDRESS: 302 WEST UWCHLAN AVENUE
 CITY STATE: DOWNINGTOWN, PA
 ZIP: 19335-

INSP DATE: 11/18/13
 CONTACT: STEVE BEHRNDT
 PHONE 2: (610)269-1610
 FAX: (610)269-7513

OWNER: [REDACTED]
 ADDRESS: [REDACTED]
 CITY STATE: [REDACTED]
 ZIP: [REDACTED]

HOME PHONE: (610)269-1610
 CELL PHONE: [REDACTED]

AIM#: 38-3K01-88001
 SS DATE: 11/08/13
 INT OF IMPACT: 0

TYPE OF LOSS: COLLISION/
 FILE HANDLER: CHRIS PRESTON
 SUPPLEMENT

S. CO: STATE FARM

C#: [REDACTED]
 BODY COLOR: BLACK PRL
 CONDITION:

STATE: PA

VIN: [REDACTED]
 MILEAGE: 25,255
 ACCTNG CTL#:

MOD. DATE:

PAINT CODE: NH731P

USER-ENTERED VALUE
 -REPLACE ECONOMY
 -REMAN/REBUILT PRT
 -REPLACE PXN OE SRPLS
 -PARTL REPL PRICE
 REPAIR
 -TWO-TONE
 ADDITIONAL LABOR
 -APPEAR ALLOWANCE

E=REPLACE OEM
 UE=REPLACE OE SURPLUS
 EU=REPLACE SALVAGE
 PC=PXN RECONDITIONED
 ET=PARTL REPL LABOR
 L=REFINISH
 CG=CHIPGUARD
 RI=R&I ASSEMBLY
 RP=RELATED PRIOR

NG=REPLACE NAGS
 UC=RECONDITIONED PRT
 EP=REPLACE PXN
 PM=PXN REMAN/REBUILT
 IT=PARTIAL REPAIR
 BR=BLEND REFINISH
 SB=SUBLET
 P=CHECK
 UP=UNRELATED PRIOR

2 HONDA ACCORD EX-L 4DOOR SEDAN 4CYL GASOLINE 2.4
 E: H1413C/E OPTNS B/24DYOHINF

IONS:
 WO-STAGE - EXTERIOR SURFACES
 EATED FRONT SEATS
 EATED REMOTE CONTROL MIRRORS
 LIMATE CONTROLLED A/C
 LARM SYSTEM

TWO-STAGE - INTERIOR SURFACES
 PASSENGER POWER FRONT SEAT
 MOONROOF
 AUTOMATIC TRANS

GDE	MC DESCRIPTION	MFG. PART NO.	PRICE	AMOUNT	B%	HOURS	R
004	FRONT BUMPER OVERHAUL	ADDNL LABOR OPERA				S5	0.4 1
	S4						

2012 HONDA ACCORD		EX-L 4DOOR SEDAN			
CD LOG NO 8014-6		REP.ORDER 5162			
V 0008	FRT BUMPER CVR OVERHAU	ADDNL LABOR OPERA			INC 1
E 0006	COVER,FRONT BUMPER	04711TA0A91ZZ	312.90		0.7 1
L 0006 13	COVER,FRONT BUMPER	REFINISH			3.7 4
		2.6 SURFACE			
		0.6 TWO STAGE SETUP			
		0.5 TWO STAGE			
E 0005	REINF,FRONT BUMPER	71130TA5A00ZZ	181.33	S1	0.4*1
L 0005	REINF,FRONT BUMPER	REFINISH			0.7 4
		0.6 SURFACE			
		0.1 TWO STAGE			
E 1026	CLIP,FRT BUMPER	MULTI-PART	14.94*	S4	INC 1
	SSS REQUIRED FOR 7 BUTTONS \$2.42 EACH				
E 0045	SUPT,FRT BUMPER COV LT	71190TA0A00	14.52		INC 1
E 0046	SUPT,FRT BUMPER COV RT	71140TA0A00	14.52		INC 1
E 1080	SENSOR,TEMPERATURE	80525S30941	35.68	S1	0.1 1
	S				
E 1083	BRKT,FRT BUMPER SENSOR	80521SDAA40	5.03	S1	0.1 1
	S				
E 0007	ABSORBER,FRONT BUMPER	71172TA0K00	33.20		INC 1
RI0026	SHIM,FRONT BUMPER LT	R&I ASSEMBLY			INC 1
E 0027	SHIM,FRONT BUMPER RT	71193TA0A00	2.43		INC 1
E 0028	GRILLE ASSEMBLY	71121TA0A11	104.82		0.7 1
E 1021	CLIP,GRILLE	MULTI-PART	6.00	S1	INC 1
	S @ 4 CLIPS				
E 0058	MOULDING,GRILLE LT	71127TA0A11	51.08		INC 1
E 0059	MOULDING,GRILLE RT	71122TA0A11	51.08		INC 1
E 0062	MOULDING,GRILLE LT	71129TA0A11	51.08	S5	INC 1
	S4				
E 0063	MOULDING,GRILLE RT	71124TA0A11	51.08	S5	INC 1
	S4				
E 0224	MOULDING,GRILLE	71125TA0A11	106.08		INC 1
E 0152	EMBLEM,GRILLE	75700TA0A00	36.23		INC 1
E 0041	HEADLAMP ASSY,HALOG LT	33150TA0A01	311.08		0.2 1
E 0042	HEADLAMP ASSY,HALOG RT	33100TA0A01	311.08		0.2 1
N 0973	HEADLAMPS AIM	ADDNL LABOR OPERA			0.4 1
E 0083	PANEL,HOOD	60100TA5A91ZZ	524.67		1.3 1
L 0083	PANEL,HOOD	REFINISH			5.0 4
		3.0 SURFACE			
		1.2 EDGE			
		0.8 TWO STAGE			
RI1154	NOZZLE,W/S WASHER LT	R&I ASSEMBLY			INC 1
PI1155	NOZZLE,W/S WASHER RT	R&I ASSEMBLY			INC 1
0088	LATCH,HOOD PANEL	74120TA6A01	75.00		0.1 1
I0092	CABLE,HOOD LOCK	R&I ASSEMBLY		S5	0.8 1
	S4				
E 0040	COVER,HOOD CATCH	74125TA0A00	6.08	S2	INC 1
	SS				
E 0010	LABEL,HOOD	80050SNAH00	1.55		0.1 1
E 0073 07	PANEL ASSEMBLY,RAD SUP	60400TA5A00ZZ	412.55	S2	11.1 1
L 0073	PANEL ASSEMBLY,RAD SUP	REFINISH			1.2 4
		1.0 SURFACE			
		0.2 TWO STAGE			

2012 HONDA ACCORD EX-L 4DOOR SEDAN
CD LOG NO 8014-6 REP.ORDER 5162

E 0025	01	COVER, RAD SUPT PANEL	71123TA5A00	23.67		INC 1
EC0755		RADIATOR	ECONOMY PART	212.00*		0.5 1
E 1043		RET, RADIATOR SUPPORT	MULTI-PART	16.94		1
E 0764		TANK, COOLANT RECOVERY	19101R40A00	13.22		INC 1
RI0688		MOTOR, COOLING FAN LT	R&I ASSEMBLY		S1	0.2 1
		S				
RI0689		MOTOR, COOLING FAN RT	R&I ASSEMBLY		S1	0.2 1
		S				
E 1982		SHROUD, RADIATOR LT	19015R40A01	60.30	S1	INC 1
		S				
E 1983		SHROUD, RADIATOR RT	38615R40A01	42.00	S1	INC 1
		S				
EC1689		GASKET, THERMOSTAT	ECONOMY PART	INC*	S2	INC 2
		SS				
E 1626		HOUSING, THERMOSTAT	19410R40A00	133.20	S1	0.5 2
		S				
E 1964		THERMOSTAT	19301R40A02	40.77	S2	INC 2
		SS				
RI0144		TRAY, BATTERY LT	R&I ASSEMBLY		S2	INC 1
		SS				
RI1085		BATTERY R & I LT	R&I ASSEMBLY		S1	INC 1
		S				
N 0980		A/C EVAC RECHRG & RCVR	ADDNL LABOR OPERA			1.8 2
EC0731		CONDENSER, A/C	ECONOMY PART	189.00*		0.2 2
E 0745		HOSE, A/C	80311TA5A01	38.53		0.2 2
E 0833		PIPE, A/C	80321TA6A01	95.88	S2	0.1 2
		SS				
I 0102	07	PANEL, INNER FENDER RT	REPAIR		S1	3.0*1
		S				
L 0102		PANEL, INNER FENDER RT	REFINISH		S5	1.0 4
		S4				
			0.8 SURFACE			
			0.2 TWO STAGE			
L 0123		PNL, INR FENDER FRON LT	REFINISH			0.4*4
		S				
			0.3*SURFACE			
			0.1 TWO STAGE			
L 0124		PNL, INR FENDER FRON RT	REFINISH		S1	0.3*4
		S				
			0.3*SURFACE			
RI0139		COVER, INNER FENDER LT	R&I ASSEMBLY			INC 1
E 0140		COVER, INNER FENDER RT	74206TA0A00	6.20*		INC 1
I 0127	07	REINF, INNER FENDER LT	REPAIR		S5	0.5*1
		S4 WELD BURN REPAIR				
L 0127		REINF, INNER FENDER LT	REFINISH			0.5 4
			0.4 SURFACE			
			0.1 TWO STAGE			
I 0128	07	REINF, INNER FENDER RT	REPAIR		S5	4.0*1
		S4				
L 0128		REINF, INNER FENDER RT	REFINISH			0.5 4
			0.4 SURFACE			
			0.1 TWO STAGE			

2012 HONDA ACCORD		EX-L 4DOOR SEDAN		
CD LOG NO 8014-6		REP.ORDER 5162		
RI1524	MOUNT,ENGINE CRADLE LT R&I ASSEMBLY			S5 0.4*2
	S4			
RI1525	MOUNT,ENGINE CRADLE RT R&I ASSEMBLY			S5 0.4*2
	S4			
RI0579	CRADLE,ENGINE	R&I ASSEMBLY		S2 2.0*2
	SS			
BR0103	FENDER,FRONT	LT BLEND REFINISH		1.1 4
		0.7 BLEND		
		0.4 TWO STAGE		
E 0104	FENDER,FRONT	RT 60210TA0A90ZZ	289.52	INC 1
L 0104	FENDER,FRONT	RT REFINISH		2.8 4
		1.8 SURFACE		
		0.5 EDGE		
		0.5 TWO STAGE		
RI0103	FRONT FENDER R & I	LT R&I ASSEMBLY		S1 INC 1
	S			
RI0107	SKIRT,INNER FENDER	LT R&I ASSEMBLY		INC 1
E 0108	SKIRT,INNER FENDER	RT 74100TA5A00	63.86	INC 1
E 1416	RETAINER,FRONT FEND	LT MULTI-PART	24.20*	S4 INC 1
	SSS PPI			
E 1417	RETAINER,FRONT FEND	RT MULTI-PART	24.20*	S4 INC 1
	SSS PPI			
RI0098	AIRBAG SENSOR,FENDE	LT R&I ASSEMBLY		S1 0.2 2
	S			
RI0099	AIRBAG SENSOR,FENDE	RT R&I ASSEMBLY		S1 0.2 2
	S			
I 0095 07	SIDE MEMBER ASSEMBL	LT REPAIR		S5 1.0*1
	S4 WELD BURN REPAIR			
L 0095	SIDE MEMBER ASSEMBL	LT REFINISH		S5 0.8 4
	S4 WELD BURN DAMAGE REFINISH			
		0.7 SURFACE		
		0.1 TWO STAGE		
I 0096 07	SIDE MEMBER ASSEMBL	RT REPAIR		S5 1.0*1
	S4 WELD BURN REPAIR			
L 0096	SIDE MEMBER ASSEMBL	RT REFINISH		S5 0.8 4
	S4 WELD BURN DAMAGE REFINISH			
		0.7 SURFACE		
		0.1 TWO STAGE		
RI0890	HORN,HIGH NOTE	R&I ASSEMBLY		S1 0.1 1
	S			
RI0739	SHIELD,ENGINE LOWER	R&I ASSEMBLY		S1 INC 2
	S			
RI0803	HOUSING,AIR CLEANER	R&I ASSEMBLY		S1 0.3 2
	S			
RI0796	RESONATOR,AIR CLEANER	R&I ASSEMBLY		S1 INC 2
	S			
E 1680	HOSE,CONNECTING	19503RAAA01	37.28	S2 0.1 2
	SS			
N 0974	SUSPENSION ALIGN,FRT	ADDNL LABOR OPERA	89.95*	INC*2
E 0785	RESERVOIR,P/S PUMP	537C1TA0A01	13.92	S1 0.4 2
	S			
E 1681	PULLEY,P/S PUMP	56483R40A02	29.40	0.5 2

2012 HONDA ACCORD		EX-L 4DOOR SEDAN			
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E 1894	BELT, DRIVE	56992R40A02	45.00*	S2	INC 2
	SS PPI				
E 1909	HOSE, POWER STRG COOLIN	53713TA0A04	148.20		0.5 2
RI0149	RESERVOIR, W/S WASHER	R&I ASSEMBLY		S1	0.1 1
	S				
BR0207	DOOR SHELL, FRONT	LT BLEND REFINISH			1.2 4
		0.8 BLEND			
		0.4 TWO STAGE			
I 0208	DOOR SHELL, FRONT	RT REPAIR			0.5*1
L 0208	DOOR SHELL, FRONT	RT REFINISH			2.1 4
		2.0 SURFACE			
		0.1 TWO STAGE			
RI0231	PNL, INNER DOOR TRIM	LT R&I ASSEMBLY			INC 1
RI0232	PNL, INNER DOOR TRIM	RT R&I ASSEMBLY			INC 1
RI0241	MLDG, FRONT DOOR BEL	LT R&I ASSEMBLY			0.3 1
RI0242	MLDG, FRONT DOOR BEL	RT R&I ASSEMBLY			0.3 1
RI0229	HOUSING, MIRROR OUTE	LT R&I ASSEMBLY			0.3 1
RI0230	HOUSING, MIRROR OUTE	RT R&I ASSEMBLY			0.3 1
RI0227	HANDLE, FRONT DOOR O	LT R&I ASSEMBLY			0.9 1
RI0228	HANDLE, FRONT DOOR C	RT R&I ASSEMBLY			0.7 1
ECM03	FLEX ADDITIVE	ECONOMY PART	6.00*		1*
N M14	CORROSION PROTECTION	ADDNL LABOR OPERA		S2	0.5*4*
	SS				
ECM17	COVER CAR EXTERIOR	ECONOMY PART	5.00*	S5	0.5*1*
	S4				
E M20	ANTI-FREEZE-COOLANT	NEW PART	19.23*	S5	1*
	S4				
ECM21	REFRIGERANT	ECONOMY PART	16.87*		1*
N M58	CLEAN FOR DELIVERY	ADDNL LABOR OPERA		S5	1.0*1*
	S4				
I M64	UNIBODY - FRAME ALIGNM REPAIR		*	S5	6.0*3*
	S4 UNIBODY FRAME LABOR CALCULATED IN HOURS				
N M66	COLOR, SAND & BUFF	ADDNL LABOR OPERA		S5	2.0*4*
	S4				
N	DISCONNECT/RECONNECT	ADDNL LABOR OPERA			0.2*1*
SB	HAZARDOUS WASTE DISPOS	SUBLET REPAIR	3.00*		*1*
I	PINCH WELD	REPAIR			0.4*1*
L	PINCH WELD	REFINISH			0.4*4*
EC	REFRIG OIL	ECONOMY PART	3.00*		1*
EC	REFRIGERANT O RINGS	ECONOMY PART	1.00*		1*
N	RESET ELECTRICAL COMP.	ADDNL LABOR OPERA			0.1*1*
N	TOUCH UP BOLTS	ADDNL LABOR OPERA			0.1*4*
E	GRILL SCREWS @ 2	NEW PART	2.00*	S2	1*
	SS 2 GRILLE MOUNT SCREWS				
E	2 GRILLE RETAINERS	NEW PART	2.00*	S2	1*
	SS 2 GRILL RETAINERS				
E	POWER STEERING FLUID	NEW PART	7.95*	S1	1*
	S				
I	LAYBACK WIRING HARNESS REPAIR			S5	1.0*1*
	S4				
L	2 TONE REFIN INNER PAN REFINISH			S5	0.5*4*
	S4				

2012 HONDA ACCORD EX-L 4DOOR SEDAN
CD LOG NO 8014-6 REP.ORDER 5162

N	SETUP FOR STRUCTURAL P ADDNL LABOR OPERA		S5	2.0*3*
	S4 SET-UP LABOR CALCULATED IN HOURS			
I	INSIDE R/S FRAME CHANN REPAIR		S5	0.5*1*
	S4 WELD BURN REPAIR			
L	REF INSIDE R/S CHANNEL REFINISH		S5	0.5*4*
	S4 WELD BURN REFINISH			
I	INSIDE L/S FRAME CHANN REPAIR		S5	0.5*1*
	S4 WELD BURN REPAIR			
L	REF INSIDE L/S CHANNEL REFINISH		S5	0.5*4*
	S4 WELD BURN REFINISH			
EC	CAVITY WAX	ECONOMY PART	5.00*	S5 0.3*1*
	S4			
N	DISCONNECT BATTERY	ADDNL LABOR OPERA		S5 0.3*1*
	S4			
N	DRESS WELDS	ADDNL LABOR OPERA		S5 2.0*1*
	S4			
L	DRESS PINCH WELDS	REFINISH		S5 2.0*4*
	S4			
N	MASK UNDERSIDE OF FLOO	ADDNL LABOR OPERA	5.00*	S5 0.5*1*
	S4			
N	ENGINE COMPARTMENT MAS	ADDNL LABOR OPERA	10.00*	S5 0.5*1*
	S4			
N	MASK JAMS	ADDNL LABOR OPERA		S5 0.5*1*
	S4			
EC	MASKING FOR PRIMER	ECONOMY PART	5.00*	S5 0.3*1*
	S4			
N	PREFIT/MEASURE WELDED	ADDNL LABOR OPERA		S5 1.0*1*
	S4 PREFIT RADIATOR SUPPORT			
N	TEST DRIVE	ADDNL LABOR OPERA		S5 0.5*1*
	S4			
E	WELD THU PRIMER	NEW PART	5.00*	S5 0.5*1*
	S4			
EC	MISC HARDWARE SCREWS/C	ECONOMY PART	6.00*	S2 1*
	SS			
L	REF INSIDE SUPPORT	REFINISH		S5 0.8*4*
	S4			
N	DIAGNOSTIC CHECK AIRBA	ADDNL LABOR OPERA	135.00*	S5 1*
	S4			

141 ITEMS

MC MESSAGE(S)
01 CALL DEALER FOR EXACT PART NUMBER / PRICE
07 STRUCTURAL PART AS IDENTIFIED BY I-CAR
13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS		3,896.48
OTHER PARTS		688.82
PAINT MATERIAL		1,029.00
PARTS & MATERIAL TOTAL		5,614.30
TAX ON PARTS & MATERIAL @	6.000%	336.86

2012 HONDA ACCORD EX-L 4DOOR SEDAN
 CD LOG NO 8014-6 REP.ORDER 5162

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	65.00	21.3	19.8	2,671.50
2-MECH/ELEC	85.00	6.0	1.8	663.00
3-FRAME	75.00		8.0	600.00
4-REFINISH	65.00	26.8	2.6	1,911.00
5-PAINT MATERIAL	35.00			
LABOR TOTAL				5,845.50
TAX ON LABOR		@	6.000%	350.73
SUBLET REPAIRS				3.00
TAX ON SUBLET		@	6.000%	0.18
TOWING				
STORAGE				
GROSS TOTAL				12,150.57
LESS: DEDUCTIBLE				1,000.00-
NET TOTAL				11,150.57
LESS: PREVIOUS NET TOTAL				7,697.10-
NET SUPPLEMENT TOTAL				3,453.47

SHOPLINK U3693 S5 CD LOG 8014-6 DATE 07/10/14 03:47:24PM R6.37 CD 06/14
 HOST LOG
 (C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

4.3 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.
 AUDATEX TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS
 ESTIMATE.

 IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH
 PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY
 ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL
 HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING
 WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER
 FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING
 INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN
 YEARS AND PAYMENT OF A FINE UP TO \$15,000.

"This insurance company paper work is accepted for information purposes only and will not be used to determine the methodology, extent or cost of repairs."

STATE FARM INSURANCE COMPANIES
LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
1 STATE FARM DRIVE
CONCORDVILLE, PA 19339

Crawford's Auto Center, Inc.

BA 12/3/13

PHONE (800) 839-8050 -- FAX ALL SUPPLEMENT REQUESTS TO (800) 916-0342

*** SUPPLEMENT 2 ***

S2

11/18/2013
12/03/2013 11:33 AM

Owner

Owner: [REDACTED]

Address: [REDACTED]

Work/Day:

Home/Day: [REDACTED]

Cell: [REDACTED]

City State Zip: [REDACTED]

Control Information

Claim #: 38-3K01-88001
Loss Date/Time: 11/09/2013
Deductible: \$1,000.00

Insured Policy #:

Loss Type: Collision

Insured: [REDACTED]

Home/Day: [REDACTED]

Cell: [REDACTED]

City State Zip:

Claim Rep: Christopher Preston

Address:

Work/Day: (610)358-7505

Inspection

Inspection Date: 11/18/2013 11:51 AM
Inspection Location: CRAWFORD Autobody
Address: 302 W Uwchlan Ave
City State Zip: Downingtown, PA 19335
Primary Impact: Front
Driveable: No

Inspection Type: Field

Contact:

Home/Day:

Secondary Impact:

Rental Assisted:

Assigned Date/Time:
First Contact Date/Time:

Received Date/Time: 11/17/2013 12:15 PM
Appointment Date/Time: 11/18/2013 11:52 AM

Company:
Contact: WILLIAM HAGGERTY 13-03-03

Appraiser License #: 150167

Orig Company:
Contact: WILLIAM HAGGERTY 13-03-03

Appraiser License #: 150167

Repairer

Repairer: Crawford AB
Address: 302 W Uwchlan Ave
City State Zip: Downingtown, PA 19335

Contact:

Home/Day:

FAX:

Remarks

****ESTIMATE WAS PREPARED BY WILLIAM HAGGERTY (ELECTRONIC SIGNATURE)150167
SUPPLEMENTAL REQUEST MUST BE FAXED TO 1-800-916-0342 PRIOR TO STARTING THOSE
REPAIRS. IF NO FAX CALL 1-800-839-8050

2012 Honda Accord EX-L 4 DR Sedan
 Claim # : 38-3K01-86001

11/16/2013
 12/03/2013 11:38 AM

ANY SUPPLEMENT TO THIS ESTIMATE REQUIRES APPROVAL OF A STATEFARM
 REPRESENTATIVE PRIOR TO THE PERFORMANCE OF THAT REQUEST
 NO RECYCLED PARTS AVAILABLE.
 TOW BILL (S) HAVE BEEN SUBMITTED TO THE CLAIMS DEPARTMENT FOR CONSIDERATION
 OF PAYMENT 345.00

Vehicle

2012 Honda Accord EX-L 4 DR Sedan
 4cyl Gasoline 2.4
 5 Speed Automatic

Lic. Plate: [REDACTED]
 Lic. Expire:
 Prod Date:
 Veh Insp# :
 Condition:
 Ext. Color: CRYSTAL BLACK PRL
 Ext. Refinish: Two-Stage
 Ext. Paint Code: NH731P

Lic State: PA
 VIN: [REDACTED]
 Mileage: 25,255
 Mileage Type: Actual
 Code: H1413C
 Int. Color:
 Int. Refinish: Two-Stage
 Int. Trim Code:

Options

2nd Row Head Airbags	AM/FM In-dash CD Changer	Air Conditioning
Alarm System	Aluminum/Alloy Wheels	Amplifier
Anti-Lock Brakes	Auto Headlamp Control	Automatic Dimming Mirror
Bucket Seats	Center Console	Cruise Control
Daytime Running Lights	Dual Airbags	Dual Power Seats
Dual Zone Auto A/C	Floor Mats	Halogen Headlights
Head Airbags	Heated Front Seats	Heated Power Mirrors
Illuminated Visor Mirror	Intermittent Wipers	Keyless Entry System
Leather Seats	Leather Steering Wheel	Lighted Entry System
MP3 Player	Overhead Console	Power Brakes
Power Door Locks	Power Moonroof	Power Steering
Power Windows	Pwr Driver Lumbar Supp	Rear Bench Seat
Rear Window Defroster	Rem Trunk-L/Gate Release	Side Airbags
Stability Cntrl Suspensn	Strg Wheel Radio Control	Tachometer
Theft Deterrent System	Tilt & Telescopic Steer	Tinted Glass
Tire Pressure Monitor	Traction Control System	USB Audio Input
XM Satellite Radio		

Damages

Line	Op	Guide	MC	Description	MFR. Part No.	Price	ADJ% B%	Hours	R
<u>Unibody/Frame</u>									
1	N	M00		Unibody-Frame Incl Setup >> lt rail sag rt rail sag	ADDITIONAL OPERATION	\$308.00*			SM
<u>Front Bumper</u>									
2	N	8		Frt Bumper Cvr Overhau	ADDITIONAL OPERATION			INC	SM
3	E	6		Cover, Front Bumper	04711TA0A91ZZ	\$312.90		0.7	SM
4	L	6	13	Cover, Front Bumper	Refinish			3.7	RF
					2.6 Surface				
					0.6 Two-stage setup				
					0.5 Two-stage				
5	E	5		Reinf, Front Bumper	71130TA5A00ZZ	\$181.33		0.4	SM
6	L	5		Reinf, Front Bumper	Refinish			0.7	RF
					0.6 Surface				

2012 Honda Accord EX-L 4 DR Sedan
Claim #: 38-3K01-88001

11/16/2013
12/03/2013 11:33 AM

				0.1 Two-stage					
7	E	1026	Clip, Frt Bumper	MULTI-PART	\$12.10	S1	INC	SM	
8	E	45	Supt, Frt Bumper Cover LT	71190TA0A00	\$14.52		INC	SM	
9	E	46	Supt, Frt Bumper Cover RT	71140TA0A00	\$14.52		INC	SM	
10	E	1080	Sensor, Temperature	80525S30941	\$35.68	S1	0.1	SM	
11	E	1083	Brkt, Frt Bumper Sensor	80521SDAA40	\$5.03	S1	0.1	SM	
12	E	7	Absorber, Front Bumper	71172TA0K00	\$33.20		INC	SM	
13	RI	26	Shim, Front Bumper LT	R & I Assembly			INC	SM	
14	E	27	Shim, Front Bumper RT	71193TA0A00	\$2.43		INC	SM	
Front End Panel And Lamps									
15	E	28	Grille Assembly	71121TA0A11	\$104.82		0.7	SM	
16	EC		grill misc screws	** NON-OEM PART	\$4.00*	S2		SM*	
			>> www.napa.com						
17	E	1021	Clip, Grille	MULTI-PART	\$6.00	S1	INC	SM	
18	E	58	Moulding, Grille LT	71127TA0A11	\$51.08		INC	SM	
19	E	59	Moulding, Grille RT	71122TA0A11	\$51.08		INC	SM	
20	E	224	Moulding, Grille	71125TA0A11	\$106.08		INC	SM	
21	E	152	Emblem, Grille	75700TA0A00	\$36.23		INC	SM	
22	E	41	Headlamp Assy, Halogen LT	33150TA0A01	\$311.08		0.2	SM	
23	E	42	Headlamp Assy, Halogen RT	33100TA0A01	\$311.08		0.2	SM	
24	N	973	Headlamps Aim	ADDITIONAL OPERATION			0.4	SM	
Radiator Support									
25	E	73	07 Panel Assembly, Rad Sup	60400TA5A00ZZ	\$412.55	S2	11.1	SM	
26	L	73	Panel Assembly, Rad Sup	Refinish			1.2	RF	
				1.0 Surface					
				0.2 Two-stage					
27	E	25	01 Cover, Rad Supt Panel	71123TA5A00	\$23.67		INC	SM	
28	E	1043	Ret, Radiator Support	MULTI-PART	\$16.94			SM	
29	RI	890	Horn, High Note	R & I Assembly		S1	0.1	SM	
Cooling And Air Conditioning									
30	EC	755	46 Radiator	** NON-OEM PART	\$212.00*		0.5	SM	
			>> any keystone dealer or 610	866 0313 bethlehem pa					
31	E	764	46 Tank, Coolant Recovery	19101R40A00	\$13.22		INC	SM	
32	RI	688	Motor, Cooling Fan LT	R & I Assembly		S1	0.2	SM	
33	RI	689	Motor, Cooling Fan RT	R & I Assembly		S1	0.2	SM	
34	E	1982	Shroud, Radiator LT	19015R40A01	\$60.30	S1	INC	SM	
35	E	1983	Shroud, Radiator RT	38615R40A01	\$42.00	S1	INC	SM	
36		1895	Gasket, Thermostat	** NON-OEM PART	INC	S1		ME	
37	E	1626	Housing, Thermostat	19410R40A00	\$133.20	S1	0.5	ME	
38	E	1964	49 Thermostat	19301R40A02	\$40.77	S1	INC	ME	
39	N	980	A/C Evac Rechg & Rcvr	ADDITIONAL OPERATION			1.8	ME	
40	EC	731	46 Condenser, A/C	** NON-OEM PART	\$189.00*		0.2	ME	
			>> any keystone dealer or 610	866 0313 bethlehem pa					
41	E	745	Hose, A/C	80311TA5A01	\$38.53		0.2	ME	
42	E	833	Pipe, A/C	80321TA6A01	\$95.88	S2	0.1	ME	
43	RI	149	Reservoir, W/S Washer	R & I Assembly		S1	0.1	SM	
Front Body And Windshield									
44	E	83	Panel, Hood	60100TA5A91ZZ	\$524.67		1.3	SM	
45	L	83	Panel, Hood	Refinish			5.0	RF	
				3.0 Surface					
				1.2 Edge					
				0.8 Two-stage					
46	RI	1154	Nozzle, W/S Washer LT	R & I Assembly			INC	SM	
47	RI	1155	Nozzle, W/S Washer RT	R & I Assembly			INC	SM	
48	E	88	Latch, Hood Panel	74120TA6A01	\$75.00		0.1	SM	
49	RI	92	Cable, Hood Lock	R & I Assembly		S1	0.3*	SM	
			>> setback only						
50	E	40	Cover, Hood Catch	74125TA0A00	\$6.08	S2	INC	SM	
51	E	10	Label, Hood	80050SNAH00	\$1.55		0.1	SM	

2012 Honda Accord EX-L 4 DR Sedan
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52	BR	103	Fender,Front LT	Blend Refinish 0.7 Blend 0.4 Two-stage		1.1	RF
53	E	104	Fender,Front RT	60210TA0A90ZZ	\$289.52	INC	SM
54	L	104	Fender,Front RT	Refinish 1.8 Surface 0.5 Edge 0.5 Two-stage		2.8	RF
Front Body Interior Sheetmetal							
55	RI	144	Tray,Battery LT	R & I Assembly		S1	INC SM
56	RI	87	Base,Battery Tray LT	R & I Assembly		S2	INC SM
57	RI	1085	Battery R & I LT	R & I Assembly		S1	INC SM
58	I	102	07 Panel,Inner Fender RT	Repair		S1	3.0* SM
59	L	102	10 Panel,Inner Fender RT	Refinish 0.6 Surface 0.2 Two-stage >> Refinish within panel boundaries , includes all necessary sanding		S1	0.8* RF
60	L	123	10 Pnl,Inr Fender Front LT High Strength Steel	Refinish 0.3 Surface 0.1 Two-stage >> Refinish within panel boundaries , includes all necessary sanding		S1	0.4* RF
61		124	Pnl,Inr Fender Front RT High Strength Steel	Refinish 0.3 Surface >> Refinish within panel boundaries , includes all necessary sanding		S1	0.3* RF
62	RI	139	Cover,Inner Fender LT	R & I Assembly			INC SM
63	E	140	Cover,Inner Fender RT	74206TA0A00	\$6.20	INC	SM
64	L	127	10 Reinf,Inner Fender LT High Strength Steel	Refinish 0.4 Surface 0.1 Two-stage >> Refinish within panel boundaries , includes all necessary sanding		\$1	0.5* RF
65	I	128	07 Reinf,Inner Fender RT High Strength Steel	Repair		\$1	3.5* SM
66	L	128	10 Reinf,Inner Fender RT	Refinish 0.4 Surface 0.1 Two-stage >> Refinish within panel boundaries , includes all necessary sanding			0.5* RF
67	RI	579	Cradle,Engine	R & I Assembly		S2	2.0* ME
68	RI	107	Skirt,Inner Fender LT	R & I Assembly			INC SM
69	E	108	Skirt,Inner Fender RT	74100TA5A00	\$63.86	INC	SM
70	E	1416	Retainer,Front Fender LT	MULTI-PART	\$13.50	INC	SM
71	E	1417	Retainer,Front Fender RT	MULTI-PART	\$13.50	INC	SM
72	RI	98	Airbag Sensor,Fender LT	R & I Assembly		S1	0.2 ME
73	RI	99	Airbag Sensor,Fender RT	R & I Assembly		S1	0.2 ME
74	L	95	10 Side Member Assembly LT High Strength Steel	Refinish 0.4 Surface 0.1 Two-stage >> Refinish within panel boundaries , includes all necessary sanding		S1	0.5* RF
75	L	96	10 Side Member Assembly RT High Strength Steel	Refinish 0.4 Surface 0.1 Two-stage >> Refinish within panel boundaries , includes all necessary sanding		S1	0.5* RF
76	RI	739	Shield,Engine Lower	R & I Assembly		S1	INC ME
Engine And Components							
77	RI	803	Housing,Air Cleaner	R & I Assembly		S1	0.3 ME

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78	E	1680	Hose, Connecting	19503RAAA01	\$37.28	S1	0.1	ME
79	E	785	Reservoir, P/S Pump	53701TA0A01	\$13.92	S1	0.4	ME
80	E	1681	Pulley, P/S Pump	56483R40A02	\$29.40		0.5	ME
81	E	1894	46 Belt, Drive	56992R40A02	\$45.00*	S2	INC	ME
			>> with Invoice					
82	E	1909	Hose, Power Strg Coolin	53713TA0A04	\$148.20		0.5	ME
Front Suspension								
83	N	974	Suspension Align, Frt	ADDITIONAL OPERATION	\$89.95*		0.0*	ME
Front Doors								
84	BR	209	Pnl, Front Door Outer LT	Blend Refinish			1.2	RF
				0.8 Blend				
				0.4 Two-stage				
85	I	210	Pnl, Front Door Outer RT	Repair			0.5*	SM
86	L	210	Pnl, Front Door Outer RT	Refinish			2.1	RF
				2.0 Surface				
				0.1 Two-stage				
			>> REFINISH WITHIN PANEL BOUNDRIES.					
87	RI	231	Pnl, Inner Door Trim LT	R & I Assembly			INC	SM
88	RI	232	Pnl, Inner Door Trim RT	R & I Assembly			INC	SM
89	RI	241	Mldg, Front Door Belt LT	R & I Assembly			0.3	SM
90	RI	242	Mldg, Front Door Belt RT	R & I Assembly			0.3	SM
91	RI	229	Housing, Mirror Outer LT	R & I Assembly			0.3	SM
92	RI	230	Housing, Mirror Outer RT	R & I Assembly			0.3	SM
93	RI	227	Handle, Front Door Otr LT	R & I Assembly			0.9	SM
94	RI	228	Handle, Front Door Otr RT	R & I Assembly			0.7	SM
Manual Entries								
95	EC		Antifreeze-Coolant	** NON-OEM PART	\$5.00*			SM*
			>> top off only www.napa.com					
96	N		Car Covers	ADDITIONAL OPERATION	\$5.00*		0.2*	SM*
97	N		Clean for Delivery	ADDITIONAL OPERATION			0.3*	SM*
98	N		Corrosion Protection	ADDITIONAL OPERATION		S1	0.5*	RF*
99	N		Disconnect Battery	ADDITIONAL OPERATION			0.2*	SM*
			>> Includes reconnect					
100	N		Flex Additive	ADDITIONAL OPERATION	\$6.00*			SM*
101	N		Hazardous Waste	ADDITIONAL OPERATION	\$3.00*			SM*
102	N		Nib Sanding-Denib	ADDITIONAL OPERATION			0.8*	RF*
103	I		Pinch Weld(s)	Repair			0.4*	SM*
104	L		Pinch Weld(s)	Refinish			0.4*	RF*
105	EC		Power Steering Fluid	** NON-OEM PART	\$7.95*	S1		SM*
			>> www.napa.com					
106	N		Refrigerant	ADDITIONAL OPERATION	\$16.87*			SM*
			>> 1.5 lb freon r134a @11.25 pr lb					
107	N		Refrigerant Oil	ADDITIONAL OPERATION	\$3.00*			SM*
108	N		Refrigerant O Rings	ADDITIONAL OPERATION	\$1.00*			SM*
109	N		Reset Electronics	ADDITIONAL OPERATION			0.1*	SM*
110	RI		Setback Wiring	R & I Assembly		S2	0.5*	SM*
			>> Partial R&I for refinish access.					
111	N		Touch Up Bolts	ADDITIONAL OPERATION			0.1*	RF*
112	EC		misc hardware screws/clips	** NON-OEM PART	\$6.00*	S1		SM*
			>> www.napa.com					
112 Items								
			MC	Message				
			01	CALL DEALER FOR EXACT PART # / PRICE				
			07	STRUCTURAL PART AS IDENTIFIED BY I-CAR				
			10	INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL				
			13	INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE				
			46	PRINTABLE ALTERNATE PARTS COMPARE				
			49	UNPRINTED ALTERNATE PARTS COMPARE				

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Estimate Total & Entries

Gross Parts	\$3,733.90	
Other Parts	\$856.77	
Paint Materials	\$669.90	
Parts & Material Total		\$5,260.57
Tax on Parts & Material	@ 6.000%	\$315.63

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$50.00	19.7	8.6	28.3	\$1,415.00
Mech/Elec (ME)	\$50.00	5.2	1.8	7.0	\$350.00
Frame (FR)	\$52.00				
Refinish (RF)	\$50.00	21.7	1.4	23.1	\$1,155.00
Paint Materials	\$29.00				

Labor Total	58.4 Hours	\$2,920.00
Tax on Labor	@ 6.000%	\$175.20
Gross Total		\$8,671.40
Less: Deductible		\$1,000.00
Net Total		\$7,671.40
Actual Supplement Total	\$209.91	
Less: Previous Net Total		\$7,461.49
Net Supplement Total		\$209.91

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to statefarm.com and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

Alternate Parts Y/00/00/00/00 CUM 06/01/00/05/02 Zip Code: 19403 CONCORDVILLE

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4.3 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.
ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.

Op Codes

2012 Honda Accord EX-L 4 DR Sedan
Claim #: 38-3K01-88001

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* = User-Entered Value
EC = ** NON-OEM PART
EU = RECYCLED PART
UM = REMAN/REBUILT PART
UC = RECOND PART
N = ADDITIONAL OPERATION
IT = Partial Repair
P = Check

E = NEW PART
ET = Partial Replace Labor
TE = Partial Replace Price
L = Refinish
TT = Two-Tone
BR = Blend Refinish
CG = Chipguard
RP = RP-RELATED PRIOR

NG = Replace NAGS
EP = ** NON-OEM PART
PM = REMAN/REBUILT PART
PC = RECOND PART
SB = Sublet Repair
I = Repair
RI = R & I Assembly



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2012 Honda Accord EX-L 4 DR Sedan
 Claim #: 38-9K01-98001

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Estimate Summary Page

Gross Total		\$8,671.40
Less: Deductible		\$1,000.00
Net Total		\$7,671.40
Actual Supplement Total	\$209.91	
Less: Previous Net Total		\$7,461.49
Net Supplement Total		\$209.91

Audatex Estimating 7.0.123 S2 12/03/2013 12:28 PM REL 7.0.123 DT 11/01/2013
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SM-SHEET METAL ME-MECH/ELEC FR-FRAME RE-REFINISH SY-SYSTEM

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATE FARM BEFORE MAKING SUCH REPAIRS. REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF ANY AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

YOU ARE UNDER NO REQUIREMENT TO USE ANY SPECIFIC REPAIR FACILITY TO PERFORM REPAIRS TO YOUR VEHICLE.

COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER.

INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM YOUR CLAIM HANDLER OR ONLINE AT WWW.STATEFARM.COM

THIS APPRAISAL INCLUDES ONLY THOSE INCIDENTAL CHARGES, KNOWN AND AGREED UPON BY THE APPRAISER AT THE TIME OF APPRAISAL, INCLUDING TOWING, PROTECTIVE CARE, CUSTODY STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT.

ANY TOWING, STORAGE, OR OTHER INCIDENTAL CHARGES KNOWN BUT NOT LISTED ON THE ESTIMATE ARE FORWARDED TO THE CLAIM HANDLER FOR DISPOSITION.

FAILING TO PRESENT THIS ESTIMATE TO THE REPAIRING FACILITY BEFORE A REPAIR

2012 Honda Accord EX-L 4 DR Sedan
Claims #: 38-3K01-88001

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MAY RESULT IN ADDITIONAL EXPENSE TO YOU.

COPY OF THE FORM(S) WAS SENT/GIVEN TO THE CONSUMER ON : _____

2012 Honda Accord EX-L 4 DR Sedan
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NON-ORIGINAL EQUIPMENT REPLACEMENT PARTS INFORMATION

Whenever ** appears next to the description of a part which is to be replaced, this means:

THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS. IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

QUALITY REPLACEMENT PARTS REPORT

Vehicle

2012 Honda Accord EX-L 4 DR Sedan
4cyl Gasoline 2.4
5 Speed Automatic

Options

2nd Row Head Airbags
Alarm System
Anti-Lock Brakes
Bucket Seats
Daytime Running Lights
Dual Zone Auto A/C
Head Airbags
Illuminated Visor Mirror
Leather Seats
MP3 Player
Power Door Locks
Power Windows
Rear Window Defroster
Stability Ctrl Suspension
Theft Deterrent System
Tire Pressure Monitor
XM Satellite Radio

AM/FM In-dash CD Changer
Aluminum/Alloy Wheels
Auto Headlamp Control
Center Console
Dual Airbags
Floor Mats
Heated Front Seats
Intermittent Wipers
Leather Steering Wheel
Overhead Console
Power Moonroof
Pwr Driver Lumbar Supp
Rear Trunk-L/Gate Release
Strg Wheel Radio Control
Tilt & Telescopic Steer
Traction Control System

Air Conditioning
Amplifier
Automatic Dimming Mirror
Cruise Control
Dual Power Seats
Halogen Headlights
Heated Power Mirrors
Keyless Entry System
Lighted Entry System
Power Brakes
Power Steering
Rear Bench Seat
Side Airbags
Tachometer
Tinted Glass
USB Audio Input

Line	Part Description	Supplier Part Number	Substituted For OEM Part Number	Supplier Code	CLS	SRC
36	Gasket,Thermostat	FPG35741	19305PNA003	> 1		1

> = ESTIMATE TOTAL IS BASED ON PRICE QUOTED BY THIS SUPPLIER

Key to Classification / Source Codes

CLS = Classification Code

C - CAPA CERTIFIED PART QUOTED BY LISTED SUPPLIER
M - REMANUFACTURED / REBUILT PART
R - RECONDITIONED PART
S - OEM SURPLUS PART

SRC = Source Code

1 - NON ORIGINAL EQUIPMENT MANUFACTURER PART
3 - ORIGINAL EQUIPMENT MANUFACTURER (OEM) PART

Detailed Distributor List

1	PXN6106	NAPA PARTS CALL YOUR LOCAL NAPA STORE 1-800-LET-NAPA, GA 30339	(800)538-6272
---	---------	--	---------------

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Zip Code: 19403

Search Area:

CONCORDVILLE

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2012 Honda Accord EX-L 4 DR Sedan



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*** SUPPLEMENT RECONCILIATION ***

Supplement S2

Claim #: 38-3K01-88001

Insured Policy # :

File # :

Claim Rep: Christopher Preston

Insured: [REDACTED]

Inspection Date/Time: 11/18/2013 11:51 AM

Owner Name: [REDACTED]

Company:

Vehicle: 2012 Honda Accord EX-L 4 DR Sedan

Added Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
1	40	Cover,Hood Catch	NEW PART	\$6.08			INC	SM
2	87	Base,Battery Tray LT	R & I Assembly				INC	SM
3	579	Cradle,Engine	R & I Assembly				2.0*	ME
4	833	Pipe,A/C	NEW PART	\$95.88			0.1	ME
5		Setback Wiring	R & I Assembly				0.5*	SM*
6		grill misc screws	** NON-OEM PART	\$4.00*				SM*

Changed Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
7	73	Panel Assembly,Rad Sup	NEW PART	\$412.55			11.1	SM
		Panel Assembly,Rad Sup		\$412.55			11.9	SM
8	1894	Belt,Drive	NEW PART	\$45.00*			INC	ME
		Belt,Drive		\$42.93			INC	ME

Calculation Changes

	From	To	Difference
Gross Parts	\$3,629.87	\$3,733.90	\$104.03+
Other Parts	\$852.77	\$856.77	\$4.00+
Tax on Parts & Material	6.000% \$309.15	6.000% \$315.63	\$6.48+
SM - Sheet Metal	\$50.00 \$1,430.00	\$50.00 \$1,415.00	\$15.00-
ME - Mech/Electrical	\$50.00 \$245.00	\$50.00 \$350.00	\$105.00+
Tax On Labor	6.000% \$169.80	6.000% \$175.20	\$5.40+

Actual Supplement 2 Net Total

\$209.91+

Summary

	Net Total	Date	Time	Appraiser
Supplement 1	\$7,461.49	11/25/2013	10:59 AM	
Supplement 2	\$7,671.40	12/03/2013	11:33 AM	



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EXHIBIT E-1

CRAWFORD'S AUTO CENTER REPAIR ORDER 5200

Crawford's Auto Center, Inc.
302 W. Uwchlan Ave, Downingtown, PA 19335
610-269-1610 Fax 610-269-7513

FINAL BILL for Repair Order Number: 5200 Date 07/28/2014

[REDACTED] [REDACTED] [REDACTED] Home - Work - Insurance Company: STATE FARM	2007 TOYOTA TUNDRA BURGANDY 8CYL GASOLINE 5.7 Vin: [REDACTED] License: [REDACTED] Mileage In: Out: Completion Date : Claim Number: 383P3693802
--	---

<i>Type</i>	<i>Operation</i>	<i>Part #</i>	<i>Description</i>	<i>Retail</i>
Parts New		5253530150	RET,FRT BUMPER COVER LT	\$4.45
Parts AM		ECONOMY PART	CLIP,FRT BUMPER	\$4.54
Parts New		525380C020	RETAINER,FRONT BUMPER LT	\$43.62
Body	REPLACE			
Parts New		539320C901	PNL,FRONT END FINISH LT	\$54.10
Parts New		811700C051	LENS,HEADLAMP LT	\$303.73
Parts New		538780C010	BRKT,INNER FENDER LT	\$29.88
Parts New		538080C011	SKIRT,INNER FENDER LT	\$145.17
Parts Other			FLEX ADDITIVE	\$12.00
Parts Other			COVER CAR EXTERIOR	\$5.00
Body	REPAIR			
Parts Other		ADDNL LABOR	HAZARDOUS WASTE DISPOSAL	\$5.00
		OPERATION		
Parts New		521190C944	COVER,FRONT BUMPER	\$266.60
Body	REPLACE			
Parts New		538020C170	FENDER,FRONT LT	\$378.44
Body	REPLACE			
Parts New		7547434020	NAMEPLATE,FENDER LT	\$39.56
Body	REPLACE			
Parts New		759220C020	TAPE,FRONT DOOR LT	\$31.38
Body	REPLACE			
Parts New		754710C040	N/PLATE,FRONT DOOR LT	\$54.45
Body	REPLACE			
Parts New		NEW PART	LINER RETAINERS @ 2	\$6.00
Parts New		NEW PART	COVER FOR OVERSPRAY	\$5.00
Body	REPLACE			
Parts AM		ECONOMY PART	MASKING FOR PRIMER	\$5.00

Type	Operation	Part #	Description	Retail
Body	REPLACE			
Parts New		NEW PART	REFINISHING MATL REQUIRED	\$314.85
Parts New		NEW PART	ALLIED MATL REQUIRED	\$72.11
Parts New		521160C050	BRKT,FRONT BUMPER MTG LT	\$36.86
Body	REPLACE			
Parts Other		ADDNL LABOR	HAZ WASTE	\$3.00
Parts Other		OPERATION		
Parts Other		ADDNL LABOR	ROPE WINDSHIELD	\$5.00
Parts Other		OPERATION		
Body	REPAIR			
Parts Other		ADDNL LABOR	ROPE BACK GLASS	\$5.00
Parts Other		OPERATION		
Body	REPAIR			
Parts Other		REFINISH	COVER FOR OVERSPRAY	\$5.00
Body	REFINISH			
Parts Other		ADDNL LABOR	ADMIN. CHARGE EST	\$75.00
Parts Other		OPERATION		
Parts Other		ADDNL LABOR	ADMIN. CHARGE EST>S1	\$75.00
Parts Other		OPERATION		
Parts Other		ADDNL LABOR	ADMIN CHARGE S2>S3	\$75.00
Parts Other		OPERATION		
PAINT	REFINISH		COVER,FRONT BUMPER	
PAINT	REFINISH		PREP RAW FRT BMPR CVR	
BODY	R & I		PANEL,FRONT VALANCE	
BODY	R & I		FILLER,FRONT BUMPER LT	
BODY	R & I		FILLER,FRONT BUMPER RT	
PAINT	REFINISH		RETAINER,FRONT BUMPER LT	
BODY	R & I		GRILLE ASSEMBLY	
PAINT	REFINISH		PNL,FRONT END FINISH LT	
BODY	R & I		PNL,FRONT END FINISH RT	
BODY	REPAIR		HEADLAMPS AIM	
BODY	REPAIR		FOG LAMPS AIM	
PAINT	BLEND		PANEL,HOOD	
PAINT	REFINISH		FENDER,FRONT LT	
BODY	R & I		MAST,ANTENNA RT	
BODY	R & I		GUARD,FENDER MUD LT	
BODY	R & I		SHIELD,FRONT SPLASH LT	
BODY	REPAIR		PILLAR,HINGE LT	
PAINT	REFINISH		PILLAR,HINGE LT	
PAINT	BLEND		PANEL,BODYSIDE OTR UPR LT	
PAINT	BLEND		PNL,CAB SIDE OUTER LT	
PAINT	BLEND		DOOR SHELL,FRONT LT	
BODY	R & I		W/STRIP,FRT DOOR BODY LT	
BODY	R & I		W/STRIP,BELT OUTER LT	
BODY	R & I		PNL,INNER DOOR TRIM LT	
BODY	R & I		MIRROR,OUTER R/C LT	
BODY	R & I		GLASS,FRONT DOOR T LT	
BODY	R & I		CHANNEL,FRONT GLASS RU LT	
BODY	R & I		HANDLE,FRONT DOOR OTR LT	
BODY	R & I		HANDLE,FRONT DOOR OTR LT	
BODY	R & I		W/STRIP,RR DOOR BODY LT	
BODY	R & I		MLDG,ROOF DRIP LT	
BODY	R & I		MLDG,REAR DRIP LT	

monies owed

SUPPLEMENT RECONCILIATION REPORT

CRAWFORD'S AUTO CENTER, INC.
302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
PHONE: 610-269-1610 FAX: 610-269-7513
24 HOUR TOWING: 610-363-9111
HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO: 8072-4

DATE: 07/28/14

SUPPLEMENT SEQ#: 008072-000004
PREVIOUS TRANS#: 008072-000003

DATE: 07/28/14

DATE: 02/13/14

OWNER NAME: ~~XXXXXXXXXXXX~~
INS CO: STATE FARM
INSP DATE: 01/11/14

POLICY#:
CLAIM#: 383P3693802

2007 TOYOTA TUNDRA LTD 5.7 V8 MAX 4DOOR CREW CAB 8CYL GASOLINE 5.7
CODE: Y8235B/A OPTNS C/24ABJFOZPSVNX

-----ADDED LINES-----					
GDE	DESCRIPTION		OPERATION	PRICE	ADJ% B%LABOR RATE
0163	PILLAR, HINGE	LT	REPAIR S3		1.0* SM
0163	PILLAR, HINGE	LT	REFINISH S3		1.2 RF
0050	PANEL, BODYSIDE OTR	LT	BLEND REFINISH S3		1.5 RF
0321	PNL, CAB SIDE OUTER	LT	BLEND REFINISH S3		0.7 RF
0417	W/STRIP, FRT DOOR BO	LT	R&I ASSEMBLY S3		0.5 SM
0487	W/STRIP, RR DOOR BOD	LT	R&I ASSEMBLY S3		0.5 SM
0377	MLDG, ROOF DRIP	LT	R&I ASSEMBLY S3		0.3 SM
0281	MLDG, REAR DRIP	LT	R&I ASSEMBLY S3		0.1 SM
	CLEAN VEHICLE		ADDNL LABOR OPER S3		1.0* SM*
	COLOR SAND ++ BUFF		REPAIR S3		0.5* SM*
	DIS BATTERY		REPAIR S3		0.3* SM*
	HAZ WASTE		ADDNL LABOR OPER S3	3.00*	0.0 SM*
	ROPE WINDSHIELD		ADDNL LABOR OPER S3	5.00*	0.5* SM*
	ROPE BACK GLASS		ADDNL LABOR OPER S3	5.00*	0.5* SM*
	TINT PAINT TO MATCH		REFINISH S3		0.5* RF*
	COVER FOR OVERSPRAY		REFINISH S3	5.00*	0.5* SM*
	ADMIN. CHARGE EST		ADDNL LABOR OPER S3	75.00*	0.0 SM*
	ADMIN. CHARGE EST>S1		ADDNL LABOR OPER S3	75.00*	0.0 SM*
	ADMIN CHARGE S2>S3		ADDNL LABOR OPER S3	75.00*	0.0 SM*

-----CHANGED LINES-----					
GDE	DESCRIPTION		OPERATION	PRICE	ADJ% B%LABOR RATE
0026	BRKT, FRONT BUMPER M	LT	NEW PART S3	36.86*	1.0 SM
			S2	36.81*	1.0 SM
0350	PNL, FRONT END FINIS	LT	REFINISH S3		0.3 RF
					0.4 RF
0973	HEADLAMPS AIM		ADDNL LABOR OPER S3		0.5* SM
			S2		0.4* SM
0992	FOG LAMPS AIM		ADDNL LABOR OPER S3		0.3* SM
			S2		* SM
0083	PANEL, HOOD		BLEND REFINISH S3		1.9* RF
			S1		2.5* RF
0117	MAST, ANTENNA	RT	R&I ASSEMBLY S3		0.2* SM

2007 TOYOTA TUNDRA LTD 5.7 V8 MAX 4DOOR CREW CAB 8CYL GASOLINE 5.7
CD LOG NO: 8072-4

		S2		* SM
0111 GUARD, FENDER MUD	LT	R&I ASSEMBLY	S3	0.3* SM
			S2	INC* SM
0470 PNL, INNER DOOR TRIM	LT	R&I ASSEMBLY	S3	0.5* SM
			S2	INC* SM
M03 FLEX ADDITIVE		ADDNL LABOR OPER	S3	12.00*
			S2	6.00*
M14 CORROSION PROTECTION		ADDNL LABOR OPER	S3	0.3* RF*
			S2	* RF*
M15 COLOR TINT		REFINISH	S3	0.5* SM*
			S2	* SM*
M17 COVER CAR EXTERIOR		ADDNL LABOR OPER	S3	5.00*
			S2	5.00*
M58 CLEAN FOR DELIVERY		ADDNL LABOR OPER	S3	1.0* SM*
			S2	0.3* SM*
M66 COLOR, SAND & BUFF		ADDNL LABOR OPER	S3	2.0* RF*
			S2	* RF*
REMOVE ADHESIVE		ADDNL LABOR OPER	S3	0.3* RF*
			S2	0.4* RF*
HAZARDOUS WASTE DISPOSAL		ADDNL LABOR OPER	S3	5.00*
			S2	3.00*
RETAPE MLDGS		ADDNL LABOR OPER	S3	0.5* RF*
			S2	* RF*
REMOVE ADHESIVE @ DOOR		REPAIR	S3	0.3* SM*
			S2	* SM*
COLLISION ACCESS LABOR		ADDNL LABOR OPER	S3	1.0* SM*
			S2	* SM*
COVER FOR OVERSPRAY		NEW PART	S3	5.00*
			S2	0.00*
DISCONNECT BATTERY		ADDNL LABOR OPER	S3	0.3* SM*
			S2	0.1* SM*
MASK JAMS		ADDNL LABOR OPER	S3	0.5* SM*
			S2	* SM*
MASKING FOR PRIMER		ECONOMY PART	S3	5.00*
			S2	0.00*
RESET ELECTRICAL COMP.		ADDNL LABOR OPER	S3	0.2* SM*
			S2	0.1* SM*
TEST DRIVE		ADDNL LABOR OPER	S3	0.5* SM*
			S2	* SM*
REFINISHING MAT'L REQUIRE		NEW PART	S3	314.85*
			S2	0.00*
ALLIED MAT'L REQUIRED		NEW PART	S3	72.11*
			S2	0.00*
RAW BUMPER SET-UP		REFINISH	S3	1.0* RF*
			S2	* RF*
RAW FILLER SET-UP		REFINISH	S3	0.3* RF*
			S2	* RF*

	-----FROM-----	-----TO-----	DIFFERENCE
CALCULATION CHANGES			
GROSS PARTS	1,394.19	1,786.20	392.01
OTHER PARTS	18.54	274.54	256.00
PAINT MATERIAL	30.00	372.00	372.00-

2007 TOYOTA TUNDRA LTD 5.7 V8 MAX 4DOOR CREW CAB 8CYL GASOLINE 5.7
 CD LOG NO: 8072-4

TAX ON PARTS & MATERIAL		107.08		123.64	16.56
SM - SHEET METAL	50.00	440.00	65.00	1,326.00	886.00
RF - REFINISH	50.00	620.00	65.00	1,274.00	654.00
TAX ON LABOR		63.60		156.00	92.40

Supp#3 NET SUPPLEMENT TOTAL 1,924.97

SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
Supp#2	3,015.41	02/13/14	02:56 PM	Steve Behrndt
Supp#3	4,940.38	07/28/14	11:22 AM	Steve Behrndt

(C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

R6.37

CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO 8072-4 DATE 07/28/14 REP.ORDER 5200

SHOP: CRAWFORDS AUTO CENTER, INC. INSP DATE: 01/11/14
 ADDRESS: 302 WEST UWCHLAN AVENUE CONTACT: STEVE BEHRNDT
 CITY STATE: DOWNINGTOWN, PA PHONE 2: (610)269-1610
 ZIP: 19335 FAX: (610)269-7513

OWNER: [REDACTED] CELL PHONE: [REDACTED]
 ADDRESS: [REDACTED]
 CITY STATE: [REDACTED]
 ZIP: [REDACTED]
 EMAIL: [REDACTED]

CLAIM#: 383P3693802 SUPPLEMENT
 POINT OF IMPACT: 0

INS. CO: STATE FARM

LIC#: ZCB8433 STATE: PA VIN: 5TBDV58167S460518
 BODY COLOR: BURGANDY MILEAGE:
 CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

2007 TOYOTA TUNDRA LTD 5.7 V8 MAX 4DOOR CREW CAB 8CYL GASOLINE 5.7
 CODE: Y8235B/A OPTNS C/24ABJFOZPSVNX

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
4-WHEEL DRIVE	BUMPER COVER MOUNTED FOG LAMPS
PASSENGER POWER FRONT SEAT	HEATED REMOTE CONTROL MIRRORS
REMOTE KEYLESS ENTRY SYSTEM	OUTSIDE MIRROR LAMP
POWER BACK GLASS	TRAILER HITCH
CLIMATE CONTROLLED A/C	STRG WHEEL MTD RADIO CONTROLS
OVERHEAD CONSOLE	

CP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B%	HOURS	R
E	0092		COVER, FRONT BUMPER	521190C944	266.60			S2 1.2	1
			S - MIKE @ L/V BUMPERS ONLY W/ SENSOR HOLES	QT#TO1000332R					

2007 TOYOTA TUNDRA	LTD 5.7 V8 MAX 4DOOR CREW CAB		
CD LOG NO 8072-4	REP.ORDER 5200		

L 0092	COVER, FRONT BUMPER	REFINISH		S1	3.2	4
	S					
		2.7 SURFACE				
		0.5 TWO STAGE				
E 0380	RET, FRT BUMPER COVE LT	5253530150	4.45*	S2	INC	1
	PPI					
EC1000	CLIP, FRT BUMPER	ECONOMY PART	4.54*		INC	1
	2 CLIPS @ \$2.27					
L 1059	PREP RAW FRT BMR CVR	REFINISH		S1	0.5	4
		0.5 SURFACE				
RI0011	PANEL, FRONT VALANCE	R&I ASSEMBLY			INC	1
RI0006	FILLER, FRONT BUMPER LT	R&I ASSEMBLY			INC	1
RI0007	FILLER, FRONT BUMPER RT	R&I ASSEMBLY			INC	1
E 0293	RETAINER, FRONT BUMP LT	525380C020	43.62*	S2	0.1	1
	SS PPI					
L 0293	RETAINER, FRONT BUMP LT	REFINISH		S1	0.2	4
	SSS					
		0.2 SURFACE				
E 0026	BRKT, FRONT BUMPER M LT	521160C050	36.86*	S3	1.0	1
	SSS					
RI0028	GRILLE ASSEMBLY	R&I ASSEMBLY		S1	0.5	1
E 0350	PNL, FRONT END FINIS LT	539320C901	54.10*	S2	INC	1
	PPI					
L 0350	PNL, FRONT END FINIS LT	REFINISH		S3	0.3	4
		0.3 SURFACE				
		INC TWO STAGE				
RI0351	PNL, FRONT END FINIS RT	R&I ASSEMBLY		S1	INC	1
	S					
N 0973	HEADLAMPS AIM	ADDNL LABOR OPERA		S3	0.5*	1
	SSS S4					
N 0992	FOG LAMPS AIM	ADDNL LABOR OPERA		S3	0.3*	1
	SSS S4					
E 0024	LENS, HEADLAMP	LT 811700C051	303.73*	S2	INC	1
	PPI					
BR0083	10 PANEL, HOOD	BLEND REFINISH		S3	1.9*	4
	S					
		1.3*BLEND				
		0.6 TWO STAGE				
E 1265	BRKT, INNER FENDER	LT 538780C010	29.88*	S2	INC	1
	PPI					
E 0103	FENDER, FRONT	LT 538020C170	378.44*	S2	1.9	1
	S PPI					
L 0103	FENDER, FRONT	LT REFINISH		S1	3.0	4
	W/IN PANEL BOUNDARIES					
		2.0 SURFACE				
		0.5 EDGE				
		0.5 TWO STAGE				
E 0459	NAMEPLATE, FENDER	LT 7547434020	39.56*	S2	0.2	1
	SSS PPI					
RI0117	MAST, ANTENNA	RT R&I ASSEMBLY		S3	0.2*	1
	SSS S4					
RI0111	GUARD, FENDER MUD	LT R&I ASSEMBLY		S3	0.3*	1

2007 TOYOTA TUNDRA LTD 5.7 V8 MAX 4DOOR CREW CAB
CD LOG NO 8072-4 REP.ORDER 5200

E 0109	SS S4 SKIRT, INNER FENDER	LT 538080C011	145.17*	S2	INC 1
RI1051	PPI SHIELD, FRONT SPLASH	LT R&I ASSEMBLY		S2	INC 1
I 0163	SSS PILLAR, HINGE	LT REPAIR		S3	1.0*1
L 0163	S5 PILLAR, HINGE	LT REFINISH		S3	1.2 4
		1.0 SURFACE 0.2 TWO STAGE			
BR0050 13	PANEL, BODYSIDE OTR	LT BLEND REFINISH		S3	1.5 4
	S5	0.6 BLEND 0.6 TWO STAGE SETUP 0.3 TWO STAGE			
BR0321	PNL, CAB SIDE OUTER	LT BLEND REFINISH		S3	0.7 4
	S5	0.6 BLEND 0.1 TWO STAGE			
BR0207	DOOR SHELL, FRONT	LT BLEND REFINISH		S1	1.5 4
	S	1.0 BLEND 0.5 TWO STAGE			
RI0417	W/STRIP, FRT DOOR BO	LT R&I ASSEMBLY		S3	0.5 1
	S5				
RI0152	W/STRIP, BELT OUTER	LT R&I ASSEMBLY		S1	0.5 1
	S				
RI0470	PNL, INNER DOOR TRIM	LT R&I ASSEMBLY		S3	0.5*1
	SSS S4				
E 1073	TAPE, FRONT DOOR	LT 759220C020	31.38*	S2	0.3 1
	SS				
E 0128	N/PLATE, FRONT DOOR	LT 754710C040	54.45*	S2	0.2 1
	S PPI S4				
RI0225	MIRROR, OUTER R/C	LT R&I ASSEMBLY		S1	INC 1
	S				
RI0215	GLASS, FRONT DOOR T	LT R&I ASSEMBLY		S1	INC 1
RI0125	CHANNEL, FRONT GLASS	LT R&I ASSEMBLY		S2	1.5*1
	S S4				
RI0227	HANDLE, FRONT DOOR O	LT R&I ASSEMBLY		S1	0.3 1
RI0277	HANDLE, FRONT DOOR O	LT R&I ASSEMBLY		S1	INC 1
	S				
RI0487	W/STRIP, RR DOOR BOD	LT R&I ASSEMBLY		S3	0.5 1
	S5				
RI0377	MLDG, ROOF DRIP	LT R&I ASSEMBLY		S3	0.3 1
	S5				
RI0281	MLDG, REAR DRIP	LT R&I ASSEMBLY		S3	0.1 1
	S5				
N M03	FLEX ADDITIVE	ADDNL LABOR OPERA	12.00*	S3	1*
	SSS S4				
N M14	CORROSION PROTECTION	ADDNL LABOR OPERA		S3	0.3*4*
	SSS S4				

2007 TOYOTA TUNDRA LTD 5.7 V8 MAX 4DOOR CREW CAB
 CD LOG NO 8072-4 REP.ORDER 5200

L M15	COLOR TINT	REFINISH		S3	0.5*1*
	SSS S4				
N M17	COVER CAR EXTERIOR	ADDNL LABOR OPERA	5.00*	S3	0.3*1*
	SS S4				
N M58	CLEAN FOR DELIVERY	ADDNL LABOR OPERA		S3	1.0*1*
	SS S4				
N M66	COLOR, SAND & BUFF	ADDNL LABOR OPERA		S3	2.0*4*
	SSS S4				
N	REMOVE ADHESIVE	ADDNL LABOR OPERA		S3	0.3*4*
	S4				
N	HAZARDOUS WASTE DISPOS	ADDNL LABOR OPERA	5.00*	S3	1*
	SS S4				
N	RETAPE MLDGS	ADDNL LABOR OPERA		S3	0.5*4*
	SS S4				
I	REMOVE ADHESIVE @ DOOR REPAIR			S3	0.3*1*
	SSS S4				
E	LINER RETAINERS @ 2	NEW PART	6.00*	S1	1*
	S				
N	COLLISION ACCESS LABOR	ADDNL LABOR OPERA		S3	1.0*1*
	SSS S4				
E	COVER FOR OVERSPRAY	NEW PART	5.00*	S3	0.3*1*
	SSS S4				
N	DISCONNECT BATTERY	ADDNL LABOR OPERA		S3	0.3*1*
	SSS S4				
N	MASK JAMS	ADDNL LABOR OPERA		S3	0.5*1*
	SSS S4				
EC	MASKING FOR PRIMER	ECONOMY PART	5.00*	S3	0.3*1*
	SSS S4				
N	RESET ELECTRICAL COMP.	ADDNL LABOR OPERA		S3	0.2*1*
	S S4				
N	TEST DRIVE	ADDNL LABOR OPERA		S3	0.5*1*
	SSS S4				
N	DENIB	ADDNL LABOR OPERA		S1	0.7*4*
	SS				
E	REFINISHING MAT'L REQU	NEW PART	314.85*	S3	1*
	SSS S4				
E	ALLIED MAT'L REQUIRED	NEW PART	72.11*	S3	1*
	SSS S4				
L	RAW BUMPER SET-UP	REFINISH		S3	1.0*4*
	SSS S4				
L	RAW FILLER SET-UP	REFINISH		S3	0.3*4*
	SSS S4				
N	CLEAN VEHICLE	ADDNL LABOR OPERA		S3	1.0*1*
	S5				
I	COLOR SAND ++ BUFF	REPAIR		S3	0.5*1*
	S5				
I	DIS BATTERY	REPAIR		S3	0.3*1*
	S5				
N	HAZ WASTE	ADDNL LABOR OPERA	3.00*	S3	1*
	S5				
N	ROPE WINDSHIELD	ADDNL LABOR OPERA	5.00*	S3	0.5*1*
	S5				

2007 TOYOTA TUNDRA LTD 5.7 V8 MAX 4DOOR CREW CAB
 CD LOG NO 8072-4 REP.ORDER 5200

N	ROPE BACK GLASS	ADDNL LABOR OPERA	5.00*	S3	0.5*1*
	S5				
L	TINT PAINT TO MATCH	REFINISH		S3	0.5*4*
	S5				
L	COVER FOR OVERSPRAY	REFINISH	5.00*	S3	0.5*1*
N	ADMIN. CHARGE EST	ADDNL LABOR OPERA	75.00*	S3	1*
N	ADMIN. CHARGE EST>S1	ADDNL LABOR OPERA	75.00*	S3	1*
N	ADMIN CHARGE S2>S3	ADDNL LABOR OPERA	75.00*	S3	1*

79 ITEMS

MC MESSAGE(S)
 10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS	1,786.20
OTHER PARTS	274.54
PARTS & MATERIAL TOTAL	2,060.74
TAX ON PARTS & MATERIAL @	6.000% 123.64

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	65.00	11.7	8.7	1,326.00
2-MECH/ELEC	85.00			
3-FRAME	75.00			
4-REFINISH	65.00	15.8	3.8	1,274.00
5-PAINT MATERIAL				
LABOR TOTAL				2,600.00
TAX ON LABOR @			6.000%	156.00
SUBLET REPAIRS				
TOWING				
STORAGE				

GROSS TOTAL	4,940.38
LESS: DEDUCTIBLE	NONE

NET TOTAL	4,940.38
LESS: PREVIOUS NET TOTAL	3,015.41-
NET SUPPLEMENT TOTAL	1,924.97

SHOPLINK U3693 S3 CD LOG 8072-4 DATE 07/28/14 11:26:53AM R6.37 CD 07/14
 HOST LOG
 (C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

3.3 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.
 AUDATEX TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS
 ESTIMATE.

 IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH
 PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY

2007 TOYOTA TUNDRA LTD 5.7 V8 MAX 4DOOR CREW CAB
CD LOG NO 8072-4 REP.ORDER 5200

ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE, OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE UP TO \$15,000.

STATE FARM INSURANCE COMPANIES
 LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
 1 STATE FARM DRIVE
 CONCORDVILLE, PA 19339
 FAX ALL SUPPLEMENT REQUESTS TO (800) 916-0342

"This insurance company paperwork
 accepted for information purposes
 and will not be used to determine
 methodology, extent or cost of repair
 Crawford's Auto Center, Inc. 3/13

*** SUPPLEMENT 4 ***

S4 01/03/2014
 03/13/2014 12:23 PM

Owner

Owner: [REDACTED]
 Address: [REDACTED]
 City State Zip: [REDACTED]

Work/Day: [REDACTED]
 Cell: [REDACTED]

Control Information

Claim #: 38-3P36-93802
 Loss Date/Time: 12/24/2013

Insured Policy #: [REDACTED]
 Loss Type: Liability

Ins. Company: State Farm

Insured: State Farm Insured

Claimant: [REDACTED]
 Address: [REDACTED]
 City State Zip: [REDACTED]

Work/Day: [REDACTED]
 Cell: [REDACTED]

Claim Rep: Team CP Unit C4 ACC PA NJ
 Address: [REDACTED]

Work/Day: (888)713-4694

Inspection

Inspection Date: 02/11/2014 01:00 AM
 Inspection Location: Crawford's Auto Body
 Address: 302 W Uwchlan Ave
 City State Zip: Downingtown, PA 19335
 Primary Impact: Left Front Corner
 Driveable: Yes

Inspection Type: Field
 Contact: [REDACTED]
 Work/Day: [REDACTED]
 FAX: [REDACTED]
 Secondary Impact: [REDACTED]
 Rental Assisted: [REDACTED]

Assigned Date/Time:

Received Date/Time: 01/06/2014 04:15 PM

Company:
 Contact: WILLIAM HAGGERTY 13-03-03

Appraiser License #: 150167

Orig Company:
 Contact: BOB INNOCENT 13-03-01
 Address:
 City State Zip:

Appraiser License #: 134057

Work/Day: (800)839-8050
 FAX: (800)916-0342

Repairer

Repairer: CRAWFORDS AUTO CENTER
 Address: 302 W. UWCHLAND AVE
 City State Zip: DOWNINGTOWN, PA 19335

Contact: JEFF/JACK
 Work/Day: (610)269-1610
 FAX: [REDACTED]

Remarks

2007 Toyota Tundra LTD 5.7 V8 MAX 4 DR Crew Cab Short Bed
 Claim #: 38-3P35-83802

01/03/2014
 03/13/2014 12:23 PM

****ESTIMATE WAS PREPARED BY WILLIAM HAGGERTY (ELECTRONIC SIGNATURE)150107

THIS IS NOT AN AUTHORIZATION TO REPAIR.
 TO CONTACT STATE FARM FOR SUPPLEMENTS, CALL 1-866-EST-INFO.
 NO SUPPLEMENTS WITHOUT PRIOR APPROVAL.

=====

No Recycled parts available.

"Bumper covers do not match color of vehicle"

note none related mutple chips in windshield and scratch in it windshield
 pillar not related to loss

Vehicle

2007 Toyota Tundra LTD 5.7 V8 MAX 4 DR Crew Cab Short Bed
 8cyl Gasoline 5.7
 6-Speed Automatic

Lic.Plate: [REDACTED]
 Lic Expire:
 Prod Date:
 Veh Insp# :
 Condition:
 Ext. Color: SALSA RED PRL
 Ext. Refinish: Two-Stage
 Ext. Paint Code: 3Q3

Lic State: PA
 VIN: [REDACTED]
 Mileage: 74,389
 Mileage Type: Actual
 Code: Y8235B
 Int. Color:
 Int. Refinish: Two-Stage
 Int. Trim Code:

Options

4-Wheel Drive	AM/FM In-dash CD Changer	Air Conditioning
Alarm System	Aluminum/Alloy Wheels	Amplifier
Anti-Lock Brakes	Auto Locking Hubs (4WD)	Automatic Dimming Mirror
Bucket Seats	Camper/Towing Package	Center Console
Chrome Grille	Chrome Step Bumper	Cruise Control
Driver Seat Memory	Dual Airbags	Dual Power Seats
Dual Zone Auto A/C	Electronic Transfer Case	Fog Lights
Full Size Spare Tire	Garage Door Opener	Halogen Headlights
Head Airbags	Heated Front Seats	Heated Power Mirrors
Illuminated Visor Mirror	Intermittent Wipers	JBL Sound System
Keyless Entry System	Leather Seats	Leather Steering Wheel
Lighted Entry System	Limited Slip Differential	MP3 Player
Overhead Console	Power Brakes	Power Door Locks
Power Steering	Power Windows	Privacy Glass
Pwr Sliding Rear Window	Side Airbags	Skid Plates
Split Folding Rear Seat	Stability Cntrl Suspensn	Strg Wheel Radio Control
Tachometer	Theft Deterrent System	Tilt & Telescopic Steer
Tinted Glass	Tow Hooks	Traction Control System
Trailer Hitch	Trip Computer	

Damages

Line	Op	Guide	MC	Description	MFR,Part No.	Price	ADJ% B%	Hours	R
Front Bumper									
1	E	92		Cover,Front Bumper	521190C944	\$266.60	S3	1.2	SM
2	L	92		Cover,Front Bumper	Refinish		S1	3.2	RF
					2.7 Surface				
					0.5 Two-stage				
3	E	1000		Clip,Frt Bumper	MULTI-PART	\$4.54*		INC	SM
				>> Two clips @ \$2.27					
4	L	1059		Prep Raw Frt Bmpr Cvr	Refinish		S1	0.5	RF

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2007 Toyota Tundra LTD 5.7 V8 MAX 4 DR Crew Cab Short Bed
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			0.5 Surface						
5 RI	11	Panel,Front Valance	R & I Assembly			INC	SM		
6 RI	6	Filler,Front Bumper LT	R & I Assembly			INC	SM		
7 RI	7	Filler,Front Bumper RT	R & I Assembly			INC	SM		
8 E	293	Retainer,Front Bumper LT	525380C020	\$43.62*	S2	0.1	SM		
9 L	293	Retainer,Front Bumper LT	Refinish		S1	0.2	RF		
			0.2 Surface						
10 E	26	Brkt,Front Bumper Mtg LT	521160C050	\$36.81*	S3	1.0	SM		
11 E	350	Pnl,Front End Finish LT	539320C901	\$54.10*	S2	INC	SM		
12 L	350	Pnl,Front End Finish LT	Refinish			0.4	RF		
			0.3 Surface						
			0.1 Two-stage						
13 RI	351	Pnl,Front End Finish RT	R & I Assembly		S1	INC	SM		
Front End Panel And Lamps									
14 RI	30	Grille Assembly	R & I Assembly		S1	0.5	SM		
15 N	973	Headlamps Alm	ADDITIONAL OPERATION			0.4	SM		
16 E	24	Lens,Headlamp LT	811700C051	\$303.73*	S2	INC	SM		
Front Body And Windshield									
17 E	380	Ret,Frt Bumper Cover LT	5253530150	\$4.45*	S2	INC	SM		
18 BR	83	13 Panel,Hood High Strength Steel	Blend Refinish		S1	2.5	RF		
			1.3 Blend						
			0.6 Two-stage setup						
			0.6 Two-stage						
19 E	103	Fender,Front LT	538020C170	\$378.44*	S2	1.9	SM		
20 L	103	Fender,Front LT	Refinish		S1	3.0	RF		
			2.0 Surface						
			0.5 Edge						
			0.5 Two-stage						
21 E	459	>> REFINISH WITHIN PANEL BOUNDARIES Nameplate,Fender LT	7547434020	\$39.56	S3	0.2	SM		
22 RI	111	Guard,Fender Mud LT	R & I Assembly			INC	SM		
Front Body Interior Sheetmetal									
23 E	1265	Brkt,Inner Fender LT	538780C010	\$29.88*	S2	INC	SM		
24 E	109	Skirt,Inner Fender LT	538080C011	\$145.17*	S2	INC	SM		
Front Doors									
25 BR	209	Pnl,Front Door Outer LT High Strength Steel	Blend Refinish		S1	1.5	RF		
			1.0 Blend						
			0.5 Two-stage						
26 RI	152	W/Strip,Belt Outer LT	R & I Assembly		S1	0.5	SM		
27 RI	470	Pnl,Inner Door Trim LT	R & I Assembly		S1	INC	SM		
28 E	1073	Tape,Front Door LT	759220C020	\$31.38	S1	0.3	SM		
29 E	128	N/Plate,Front Door LT	754710C040	\$54.45*	S2	0.2	SM		
30 RI	229	Mirror,Outer R/C LT	R & I Assembly		S1	INC	SM		
31 RI	215	Glass,Front Door T LT	R & I Assembly		S1	INC	SM		
32 RI	125	Channel,Front Glass Ru LT	R & I Assembly		S1	1.5	SM		
33 RI	277	Handle,Front Door Otr LT	R & I Assembly		S1	0.3	SM		
34 RI	1233	Cover,Frt Door Handle LT	R & I Assembly		S1	INC	SM		
Manual Entries									
35 N		Adhesive Removal	ADDITIONAL OPERATION		S1	0.4*	RF*		
36 N		Car Covers	ADDITIONAL OPERATION	\$5.00*		0.2*	SM*		
37 N		Clean for Delivery	ADDITIONAL OPERATION			0.3*	SM*		
38 N		Flex Additive	ADDITIONAL OPERATION	\$6.00*			SM*		
39 N		Hazardous Waste	ADDITIONAL OPERATION	\$3.00*			SM*		
40 N		Nib Sanding-Denib	ADDITIONAL OPERATION		S1	0.7*	RF*		
41 E		Retainers, Lt Liner	Replace OEM	\$6.00*	S1		SM*		
		>> Price for 2							

2007 Toyota Tundra LTD 5.7 V8 MAX 4 DR Crew Cab Short Bed
Claim #: 38-3P38-93802

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42	N	Reset Electronics	ADDITIONAL OPERATION	\$1	0.1*	SM*
43	N	Disconnect Battery	ADDITIONAL OPERATION	\$1	0.1*	SM*
		>> Includes reconnect				
44	I	s4 notes/photos only	Repair	\$0.00*	\$4	SM*
44	Items					
		MC	Message			
13		INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE				

Estimate Total & Entries

Gross Parts					\$1,398.73	
Other Parts					\$14.00	
Paint Materials					\$372.00	
Parts & Material Total						\$1,784.73
Tax on Parts & Material			@ 6.000%			\$107.08
Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs		
Sheet Metal (SM)	\$50.00	7.7	1.1	8.8	\$440.00	
Mech/Elec (ME)	\$50.00					
Frame (FR)	\$52.00					
Refinish (RF)	\$50.00	11.3	1.1	12.4	\$620.00	
Paint Materials	\$30.00					
Labor Total				21.2 Hours		\$1,060.00
Tax on Labor			@ 6.000%		\$63.60	
Gross Total						\$3,015.41
Net Total						\$3,015.41
Rates / Taxes Adjustment					\$1	
Less: Previous Net Total						\$3,015.41-
Net Supplement Total						\$0.00

Register online to check the status of your claim and stay connected with State Farm®. To register, go to statefarm.com and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 19403 CONCORDVILLE

Audatex Estimating 7.0.123 S4 03/13/2014 12:47 PM REL 7.0.123 DT 02/01/2014
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2.8 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

Op Codes

2007 Toyota Tundra LTD 5.7 V8 MAX 4 DR Crew Cab Short Bed
 Claim # : 38-3P38-93802

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* = User-Entered Value
 EC = ** NON-OEM PART
 ET = Partial Replace Labor
 TE = Partial Replace Price
 L = Refinish
 TT = Two-Tone
 BR = Blend Refinish
 CG = Chlpguard
 RP = RP-RELATED PRIOR

E = Replace OEM
 OE = Replace PXN OE Srpls
 EP = ** NON-OEM PART
 PM = REMAN/REBUILT PART
 PC = RECOND PART
 SB = Sublet Repair
 I = Repair
 RI = R & I Assembly

NG = Replace NAGS
 UE = Replace OE Surplus
 EU = RECYCLED PART
 UM = REMAN/REBUILT PART
 UC = RECOND PART
 N = ADDITIONAL OPERATION
 IT = Partial Repair
 P = Check



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2007 Toyota Tundra LTD 5.7 V8 MAX 4 DR Crew Cab Short Bed
 Claim #: 38-3P36-83802

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Estimate Summary Page

Gross Total		\$3,015.41
Net Total		\$3,015.41
Rates / Taxes Adjustment	\$1	
Less: Previous Net Total		\$3,015.41-
Net Supplement Total		\$0.00

Audatex Estimating 7.0.123 \$4 03/13/2014 12:47 PM REL 7.0.123 DT 02/01/2014
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SM-SHEET METAL ME-MECH/ELEC FR-FRAME RE-REFINISH SY-SYSTEM

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATE FARM BEFORE MAKING SUCH REPAIRS. REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF ANY AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

YOU ARE UNDER NO REQUIREMENT TO USE ANY SPECIFIC REPAIR FACILITY TO PERFORM REPAIRS TO YOUR VEHICLE.

COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER.

INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM YOUR CLAIM HANDLER OR ONLINE AT WWW.STATEFARM.COM

THIS APPRAISAL INCLUDES ONLY THOSE INCIDENTAL CHARGES, KNOWN AND AGREED UPON BY THE APPRAISER AT THE TIME OF APPRAISAL, INCLUDING TOWING, PROTECTIVE CARE, CUSTODY STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT.

ANY TOWING, STORAGE, OR OTHER INCIDENTAL CHARGES KNOWN BUT NOT LISTED ON THE ESTIMATE ARE FORWARDED TO THE CLAIM HANDLER FOR DISPOSITION.

FAILING TO PRESENT THIS ESTIMATE TO THE REPAIRING FACILITY BEFORE A REPAIR MAY RESULT IN ADDITIONAL EXPENSE TO YOU.

2007 Toyota Tundra LTD 5.7 V8 MAX 4 DR Crew Cab Short Bed
Claim #: 38-3P38-93602

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COPY OF THE FORM(S) WAS SENT/GIVEN TO THE CONSUMER ON : _____.

*** SUPPLEMENT RECONCILIATION ***

Supplement 54

Claim # : 38-3P36-93802
 File # :
 Insured: State Farm Insured
 Owner Name: J. [REDACTED]
 Company:
 Vehicle: 2007 Toyota Tundra LTD 5.7 V8 MAX 4 DR Crew Cab Short Bed

Insured Policy # :
 Claim Rep: Team CP Unit C4 ACC PA NJ
 Inspection Date/Time: 02/11/2014 01:00 AM

Added Lines									
Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate	
1		s4 notes/photos only	Repair	\$4			\$0.00*		SM*

Actual Supplement 4 Net Total \$0.00+

Summary				
	Net Total	Date	Time	Appraiser
Supplement 3	\$3,015.41	02/11/2014	03:17 PM	
Supplement 4	\$3,015.41	03/13/2014	12:23 PM	



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EXHIBIT E-1

CRAWFORD'S AUTO CENTER REPAIR ORDER 5363

Crawford's Auto Center, Inc.
302 W. Uwchlan Ave, Downingtown, PA 19335
610-269-1610 Fax 610-269-7513

FINAL BILL for Repair Order Number: 5363 Date 10/24/2014

SEMPER PARVO

2012 DODGE RAM 1500

2012 DODGE RAM 1500

Home -

Work -

Customer PO#

Insurance Company: STATE FARM

2012 DODGE RAM 1500/1500

Gray 8CYL GASOLINE 5.7 HE

Vin: 1C3CJLH18E000000000

License: 5004700

Mileage In: Out:

Completion Date :

Claim Number: 38509F070

Type	Operation	Part #	Description	Retail
Parts New		68088194AA	GRILLE,FRT BMPR CVR	\$57.70
Parts New		5182064AA	GRILLE ASSEMBLY	\$557.00
Parts New		55277409AF	LENS,HEADLAMP LT	\$259.00
Body	REPLACE			
Parts New		55277410AF	LENS,HEADLAMP RT	\$259.00
Body	REPLACE			
Parts New		68160234AC	PANEL,HOOD	\$457.00
Body	REPLACE			
Parts New		68050996AE	PANEL ASSEMBLY,RAD SUP	\$859.00
Body	REPLACE			
Parts New		55057072AD	COVER,RAD SUPT PANEL	\$46.50
Parts New		68050749AA	TANK,COOLANT RECOVERY	\$82.25
Parts New		5182065AA	NAMEPLATE,FENDER LT	\$41.25
Body	REPLACE			
Parts New		5182065AA	NAMEPLATE,FENDER RT	\$41.25
Body	REPLACE			
Parts New		55056800AE	COOLER,P/S PUMP OIL	\$145.00
Mech	REPLACE			
Parts New		68146556AA	PANEL,BEDSIDE OUTER RT	\$762.00
Body	REPLACE			
Parts Other			REFRIGERANT	\$16.83
Parts Other		ADDNL LABOR	COVER FOR OVERSPRAY	\$5.00
Body	REPAIR	OPERATION		
Parts Other		ADDNL LABOR	REFRIGERANT OIL	\$3.00
Parts Other		OPERATION		
Parts Other		ADDNL LABOR	REFRIGERANT O RINGS	\$1.00
Parts Other		OPERATION		
Parts AM		ECONOMY PART	TRANSMISSION FLUID	\$3.95
Parts Other		ADDNL LABOR	ADMIN. CHARGE EST	\$56.25
Parts Other		OPERATION		

<i>Type</i>	<i>Operation</i>	<i>Part #</i>	<i>Description</i>	<i>Retail</i>
Parts New		68206066AA	BUMPER,FRONT	\$617.00
Body	REPLACE			
Parts New		68031521AC	REINF,FRT BMPR COVER	\$44.60
Parts New		4805742AB	NOZZLE,W/S WASHER LT	\$20.60
Parts New		55056858AE	RADIATOR	\$315.00
Parts New		52014588AB	CONDENSER,A/C	\$599.00
Mech	REPLACE			
Parts New		68230233AB	PIPE,EXHAUST RT	\$254.00
Mech	REPLACE			
Parts New		55398254AE	PIPE,EXHAUST	\$237.00
Mech	REPLACE			
Parts New		68082444AA	N/PLATE,FRONT DOOR LT	\$64.50
Body	REPLACE			
Parts New		68082444AA	N/PLATE,FRONT DOOR RT	\$64.50
Body	REPLACE			
Parts New		55372456AB	MLDG,ROOF DRIP RT	\$48.35
Body	REPLACE			
Parts New		55277414AC	TAILLAMP ASSEMBLY RT	\$80.20
Parts New		55112601AD	BUMPER ASSY,REAR STEP	\$604.00
Body	REPLACE			
Parts Other		ADDNL LABOR OPERATION	ADMIN. CHARGE EST>S1	\$56.25
Parts Other		ADDNL LABOR OPERATION	BACK TAPE REAR GLASS	\$5.00
Body	REPAIR			
Parts Other		ADDNL LABOR OPERATION	BACK TAPE WINDSHIELD	\$5.00
Body	REPAIR			
Parts Other		ADDNL LABOR OPERATION	CS&B FOR MASKING	\$5.00
Body	REPAIR			
Parts Other		ADDNL LABOR OPERATION	ENGINE COMPARTMENT MASKIN	\$10.00
Body	REPAIR			
Parts AM		ECONOMY PART	MASKING FOR PRIMER	\$5.00
Body	REPLACE			

Type	Operation	Part #	Description	Retail
Parts New		NEW PART	WELD THU PRIMER	\$5.00
Body	REPLACE			
Parts Other		ADDNL LABOR	HOOD SEAM SEAL & CAULK	\$5.00
Body	REPAIR	OPERATION		
Parts Other		ADDNL LABOR	ADMIN CHARGE S1>S2	\$112.50
		OPERATION		
Parts New			ANTI-FREEZE-COOLANT	\$46.40
Parts New		NEW PART	REAR STEP PAD #55112621AB	\$58.45
Parts New		NEW PART	REFINISHING MATL REQUIRED	\$1,041.04
Parts New		NEW PART	ALLIED MATL REQUIRED	\$199.29
Sublet		SUBLET REPAIR	HAZARDOUS WASTE DISPOSAL	\$3.00
Parts Other		ADDNL LABOR	ADMIN CHARGE S2>S3	\$112.50
		OPERATION		
Parts Other		ADDNL LABOR	ADMIN CHARGE S3>S4	\$112.50
		OPERATION		
BODY	REPAIR		FILLER,FRONT BUMPER	
BODY	R & I		FILLER,FRONT BUMPER	
PAINT	REFINISH		FILLER,FRONT BUMPER	
PAINT	REFINISH		PANEL,HOOD	
BODY	R & I		NOZZLE,W/S WASHER LT	
BODY	R & I		NOZZLE,W/S WASHER RT	
PAINT	REFINISH		PANEL ASSEMBLY,RAD SUP	
MECH	R & I		AIRBAG SENSOR,FRONT LT	
MECH	R & I		AIRBAG SENSOR,FRONT RT	
MECH	REPAIR		A/C EVACUATE & RECHARG	
PAINT	REFINISH		PANEL,INNER FENDER LT	
PAINT	REFINISH		PANEL,INNER FENDER RT	
FRAME	REPAIR		EXTENSION,FRONT FRAME LT	
PAINT	REFINISH		EXTENSION,FRONT FRAME LT	
FRAME	REPAIR		EXTENSION,FRONT FRAME RT	
PAINT	REFINISH		EXTENSION,FRONT FRAME RT	
BODY	REPAIR		FENDER,FRONT LT	
PAINT	REFINISH		FENDER,FRONT LT	
BODY	REPAIR		FENDER,FRONT RT	
PAINT	REFINISH		FENDER,FRONT RT	
BODY	R & I		MAST,ANTENNA RT	
BODY	R & I		GUARD,FENDER MUD LT	
BODY	R & I		GUARD,FENDER MUD RT	
BODY	R & I		SKIRT,INNER FENDER LT	
BODY	R & I		SKIRT,INNER FENDER RT	
BODY	R & I		HORN	
BODY	R & I		ARM,WIPER BLADE LT	
BODY	R & I		ARM,WIPER BLADE RT	
BODY	R & I		GRILLE,UPPER COWL	
PAINT	BLEND		PILLAR,WINDSHIELD RT	

Type	Operation	Part #	Description	Retail
BODY	R & I		MLDG,PILLAR DRIP RT	
PAINT	BLEND		PILLAR,DOOR FRAME REAR RT	
PAINT	BLEND		DOOR SHELL,FRONT LT	
PAINT	BLEND		DOOR SHELL,FRONT RT	
BODY	R & I		W/STRIP,FRT DOOR BODY RT	
BODY	R & I		W/STRIP,BELT OUTER LT	
BODY	R & I		W/STRIP,BELT OUTER RT	
BODY	R & I		PNL,INNER DOOR TRIM LT	
BODY	R & I		PNL,INNER DOOR TRIM RT	
BODY	R & I		MIRROR,OUTER R/C LT	
BODY	R & I		MIRROR,OUTER R/C RT	
BODY	R & I		CHANNEL,FRONT GLASS RU LT	
BODY	R & I		CHANNEL,FRONT GLASS RU RT	
BODY	R & I		HANDLE,FRONT DOOR OTR LT	
BODY	R & I		HANDLE,FRONT DOOR OTR RT	
PAINT	BLEND		PNL,REAR DOOR OUTER RT	
BODY	R & I		W/STRIP,REAR DOOR RT	
BODY	R & I		W/STRIP,BELT OUTER RT	
BODY	R & I		PNL,INNER DOOR TRIM RT	
BODY	R & I		CHANNEL,REAR GLASS RUN RT	
BODY	R & I		HANDLE,RR DOOR OUTER RT	
PAINT	REFINISH		PANEL,BEDSIDE OUTER RT	
BODY	R & I		MLDG,BEDSIDE PNL UPR RT	
PAINT	REFINISH		PANEL,BEDSIDE INNER RT	
BODY	REPAIR		PILLAR,BEDSIDE FRONT RT	
PAINT	REFINISH		PILLAR,BEDSIDE FRONT RT	
BODY	REPAIR		PILLAR,BEDSIDE REAR RT	
PAINT	REFINISH		PILLAR,BEDSIDE REAR RT	
BODY	R & I		SHIELD,BEDSIDE PANEL LT	
BODY	R & I		SHIELD,BEDSIDE PANEL RT	
BODY	R & I		SHIELD,BEDSIDE PANEL RT	
BODY	R & I		GUARD,MUD RT	
PAINT	REFINISH		PANEL,REAR BODY SILL	
PAINT	REFINISH		PANEL,BED FRONT	
BODY	R & I		BED LINER R & I	
BODY	R & I		TAILLAMP ASSEMBLY LT	
BODY	REPAIR		BRKT,REAR BUMPER MTG RT	
PAINT	REFINISH		CORROSION PROTECTION	
PAINT	REFINISH		COLOR TINT	
BODY	REPAIR		CLEAN FOR DELIVERY	
FRAME	REPAIR		UNIBODY - FRAME ALIGNMENT	
PAINT	REFINISH		COLOR, SAND & BUFF	
PAINT	REFINISH		BACKTAPE GLASS MLDGS	
PAINT	REFINISH		TOUCH UP BOLTS	
BODY	REPAIR		LAYBACK HARNESS	
BODY	REPAIR		R/DOOR ADHESIVE REMOVAL	
BODY	REPAIR		L/DOOR ADHESIVE REMOVAL	
FRAME	REPAIR		SET-UP & MEASURE-TRUCK	
BODY	REPAIR		WELD BURN AT TOP BED RAIL	
BODY	REPAIR		WELD BURN INSIDE LIP	
PAINT	REFINISH		REFINISH INSIDE BED LIP	
BODY	REPAIR		TAIL LAMP POCKET INNER	
PAINT	REFINISH		TAIL LAMP POCKET INNER	
BODY	REPAIR		WHEEL OPENING REPAIR	
BODY	REPAIR		WHEEL OPENING INSIDE LIP	
BODY	REPAIR		RE ATTACH BED BRACE	
BODY	REPAIR		PREFIT/MEASURE WELDED PAN	
BODY	REPAIR		PREFIT HOOD	
BODY	REPAIR		DISCONNECT BATTERY	
PAINT	REFINISH		FEATHEREDGE SAND AND BLOC	
BODY	REPAIR		MASK JAMS	
BODY	REPAIR		REMOVE ADHESIVE	
MECH	REPAIR		RESET ELECTRICAL COMP.	
BODY	REPAIR		TEST DRIVE	
BODY	REPAIR		DRESS FRAME RAILS (REPAIR	
PAINT	REFINISH		DRESS FRAME RAILS (REF)	
Misc.				\$182.00

CRAWFORD'S AUTO CENTER, INC.
 302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
 PHONE: 610-269-1610 FAX: 610-269-7513
 24 HOUR TOWING: 610-363-9111
 HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO 8377-5 DATE 10/24/14 REP.ORDER 5363

SHOP: CRAWFORDS AUTO CENTER, INC. INSP DATE: 08/14/14
 ADDRESS: 302 WEST UWCHLAN AVENUE CONTACT: STEVE BEHRNDT
 CITY STATE: DOWNINGTOWN, PA PHONE 2: (610)269-1610
 ZIP: 19335 FAX: (610)269-7513

OWNER: [REDACTED] CELL PHONE: [REDACTED]
 ADDRESS: [REDACTED]
 CITY STATE: [REDACTED]
 ZIP: [REDACTED]

CLAIM#: 38509F070 POLICY#: 2152650A0438
 LOSS DATE: 08/14/14 SUPPLEMENT
 POINT OF IMPACT: 0

VEH. DROP OFF DATE/TIME: 08/14/14 09:49 AM

INS. CO: STATE FARM

LIC#: ZCS1750 STATE: PA VIN: 1C6RD7GT8CS305539
 BODY COLOR: GREY MILEAGE:
 CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UE=REPLACE OE SURPLUS	UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=REPLACE SALVAGE	EP=REPLACE PXN
OE=REPLACE PXN OE SRPLS	PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT
TE=PARTL REPL PRICE	ET=PARTL REPL LABOR	IT=PARTIAL REPAIR
I=REPAIR	L=REFINISH	BR=BLEND REFINISH
TT=TWO-TONE	CG=CHIPGUARD	SB=SUBLET
N=ADDITIONAL LABOR	RI=R&I ASSEMBLY	P=CHECK
AA=APPEAR ALLOWANCE	RP=RELATED PRIOR	UP=UNRELATED PRIOR

** CUSTOMER NOTICE: THIS ESTIMATE IS BASED ON INITIAL VISUAL INSPECTION OF DAMAGES. ACTUAL COST OF REPAIRS MAY REQUIRE ADDITIONAL PARTS AND OR LABOR AFTER DISMANTLING. OEM AND OTHER VENDOR PART PRICES MAY CHANGE DUE TO VENDOR PRICING. PAINT REFINISHING MATERIAL AND ALLIED REPAIR PRODUCTS WILL BE CALCULATED BY INVOICE AFTER COMPLETION OF THE REPAIR PROCESS. THIS DOCUMENT IS AN ESTIMATE ONLY AND NOT INTENDED TO REPRESENT A FINAL INVOICE FOR YOUR VEHICLE REPAIRS. THANK YOU, CRAWFORD'S AUTO CENTER, INC.

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB 8CYL GASOLINE 5.7 HEMI
 CODE: N8512A/D OPTNS D/24HFMSW

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES
 POWER BACK GLASS

TWO-STAGE - INTERIOR SURFACES
 4-WHEEL DRIVE

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB
 CD LOG NO 8377-5 REP.ORDER 5363

HEATED REMOTE CONTROL MIRRORS
 OVERHEAD CONSOLE

STRG WHEEL MTD RADIO CONTROLS
 FRAME MOUNTED TRAILER HITCH

OP GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
---	---	-----	-----	-----	---	---	-----	---
E 0005		BUMPER, FRONT	68206066AA	617.00*		S4	2.8*1	
		SSSS N 617.00 2.8						
E 0075		REINF, FRT BMPR COVER	68031521AC	44.60		S1	INC 1	
		S						
E 0017		GRILLE, FRT BMPR CVR	68088194AA	57.70			INC 1	
I 0033		FILLER, FRONT BUMPER	REPAIR				1.0*1	
RI0033		FILLER, FRONT BUMPER	R&I ASSEMBLY				INC 1	
L 0033		FILLER, FRONT BUMPER	REFINISH				1.8 4	
		1.8 SURFACE						
TE0473		BRKT, FRONT BUMPER MTG	PART/PARTIAL REPL	182.00		S3	1	
		SSS						
E 0044		GRILLE ASSEMBLY	5182064AA	557.00			INC 1	
E 0052	01	LENS, HEADLAMP	LT 55277409AF	259.00*		S3	0.3 1	
		SSS						
E 0053	01	LENS, HEADLAMP	RT 55277410AF	259.00*		S3	0.3 1	
		SSS						
E 0083		PANEL, HOOD	68160234AC	457.00			1.4 1	
L 0083	13	PANEL, HOOD	REFINISH				6.7 4	
		3.6 SURFACE						
		1.5 EDGE						
		0.6 TWO STAGE SETUP						
		1.0 TWO STAGE						
E 1030		NOZZLE, W/S WASHER	LT 4805742AB	20.60		S2	INC 1	
		SS						
RI1030		NOZZLE, W/S WASHER	LT R&I ASSEMBLY				INC 1	
RI1031		NOZZLE, W/S WASHER	RT R&I ASSEMBLY				INC 1	
E 0074		PANEL ASSEMBLY, RAD SUP	68050996AE	859.00		S1	5.5 1	
L 0074		PANEL ASSEMBLY, RAD SUP	REFINISH				1.6 4	
		1.3 SURFACE						
		0.3 TWO STAGE						
E 1170		COVER, RAD SUPT PANEL	55057072AD	46.50*		S3	INC 1	
		SSS						
E 0755	01	RADIATOR	55056858AE	315.00*		S4	INC*1	
		SSSS N CAC 315.00 INC						
E 0764		TANK, COOLANT RECOVERY	68050749AA	82.25			INC 1	
RI0133		AIRBAG SENSOR, FRONT	LT R&I ASSEMBLY			S1	INC 2	
		S						
RI0134		AIRBAG SENSOR, FRONT	RT R&I ASSEMBLY			S1	INC 2	
		S						
N 0977		A/C EVACUATE & RECHARG	ADDNL LABOR OPERA				1.8*2	
E 0731		CONDENSER, A/C	52014588AB	599.00		S1	0.6 2	
		S						
L 0193		PANEL, INNER FENDER	LT REFINISH			S4	1.2 4	
		SSSS 1.2						
		1.0 SURFACE						
		0.2 TWO STAGE						
L 0194		PANEL, INNER FENDER	RT REFINISH			S4	1.2 4	

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB
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	SSSS 1.2				
			1.0 SURFACE		
			0.2 TWO STAGE		
I 0602	EXTENSION, FRONT FRA LT REPAIR			S1	1.0*3
	S				
L 0602	EXTENSION, FRONT FRA LT REFINISH			S1	0.6 4
	S				
			0.5 SURFACE		
			0.1 TWO STAGE		
I 0603	EXTENSION, FRONT FRA RT REPAIR			S1	1.0*3
	S				
L 0603	EXTENSION, FRONT FRA RT REFINISH			S1	0.6 4
	S				
			0.5 SURFACE		
			0.1 TWO STAGE		
E 0542	PIPE, EXHAUST	RT 68230233AB	254.00*	S4	0.1 2
	SSSS N CAC 0.1				
E 1349	PIPE, EXHAUST	55398254AE	237.00*	20S4	0.3*2
	SSSS 0.3				
I 0103	FENDER, FRONT	LT REPAIR		S4	3.0*1
	SSSS 3.0				
L 0103	FENDER, FRONT	LT REFINISH		S1	2.5 4
	S				
			2.1 SURFACE		
			0.4 TWO STAGE		
I 0104	FENDER, FRONT	RT REPAIR		S4	4.0*1
	SSSS 4.0				
L 0104	FENDER, FRONT	RT REFINISH		S1	2.5 4
	S				
			2.1 SURFACE		
			0.4 TWO STAGE		
E 0127	NAMEPLATE, FENDER	LT 5182065AA	41.25*	S3	0.2 1
	SSS				
E 0128	NAMEPLATE, FENDER	RT 5182065AA	41.25*	S3	0.2 1
	SSS				
RI0110	MAST, ANTENNA	RT R&I ASSEMBLY			0.1 1
RI0185	GUARD, FENDER MUD	LT R&I ASSEMBLY			0.2 1
RI0186	GUARD, FENDER MUD	RT R&I ASSEMBLY			0.2 1
RI0156	SKIRT, INNER FENDER	LT R&I ASSEMBLY			0.3 1
RI0157	SKIRT, INNER FENDER	RT R&I ASSEMBLY			0.3 1
RI0890	HORN	R&I ASSEMBLY		S1	INC 1
	S				
E 0797	COOLER, P/S PUMP OIL	55056800AE	145.00		0.3 2
RI0145	ARM, WIPER BLADE	LT R&I ASSEMBLY		S1	INC 1
	S				
RI0146	ARM, WIPER BLADE	RT R&I ASSEMBLY		S1	INC 1
	S				
RI0173	GRILLE, UPPER COWL	R&I ASSEMBLY		S1	0.6 1
	S				
BR0626	PILLAR, WINDSHIELD	RT BLEND REFINISH			0.3 4
		0.3 BLEND			
		INC TWO STAGE			

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB
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RI1106	MLDG,PILLAR DRIP	RT R&I ASSEMBLY		S4	0.2*1
	SSSS 0.2				
BR0183	PILLAR,DOOR FRAME R	RT BLEND REFINISH			0.9 4
		0.6 BLEND			
		0.3 TWO STAGE			
BR0207	DOOR SHELL,FRONT	LT BLEND REFINISH		S2	1.4 4
	SS				
		1.3 BLEND			
		0.1 TWO STAGE			
BR0208	DOOR SHELL,FRONT	RT BLEND REFINISH		S2	1.3 4
	SS				
		1.3 BLEND			
		INC TWO STAGE			
RI0246	W/STRIP,FRT DOOR BO	RT R&I ASSEMBLY		S4	0.5 1
	SSSS 0.5				
RI0277	W/STRIP,BELT OUTER	LT R&I ASSEMBLY		S1	0.2 1
	S				
RI0278	W/STRIP,BELT OUTER	RT R&I ASSEMBLY		S1	0.2 1
	S				
RI0231	PNL,INNER DOOR TRIM	LT R&I ASSEMBLY		S1	0.4 1
	S				
RI0232	PNL,INNER DOOR TRIM	RT R&I ASSEMBLY		S1	0.4 1
	S				
E 0293	N/PLATE,FRONT DOOR	LT 68082444AA	64.50	S1	0.2 1
	S				
E 0294	N/PLATE,FRONT DOOR	RT 68082444AA	64.50	S1	0.2 1
	S				
RI0400	MIRROR,OUTER R/C	LT R&I ASSEMBLY		S1	0.3 1
	S				
RI0401	MIRROR,OUTER R/C	RT R&I ASSEMBLY		S1	0.3 1
	S				
RI0251	CHANNEL,FRONT GLASS	LT R&I ASSEMBLY		S1	0.9 1
	S				
RI0252	CHANNEL,FRONT GLASS	RT R&I ASSEMBLY		S1	0.9 1
	S				
RI0239	HANDLE,FRONT DOOR O	LT R&I ASSEMBLY		S1	0.6 1
	S				
RI0240	HANDLE,FRONT DOOR O	RT R&I ASSEMBLY		S1	0.6 1
	S				
BR0290 10	PNL,REAR DOOR OUTER	RT BLEND REFINISH		S4	1.2*4
	SSSS 1.2				
		1.2*BLEND			
		INC TWO STAGE			
RI0248	W/STRIP,REAR DOOR	RT R&I ASSEMBLY		S4	0.3 1
	SSSS 0.3				
RI0332	W/STRIP,BELT OUTER	RT R&I ASSEMBLY			0.2 1
RI0328	PNL,INNER DOOR TRIM	RT R&I ASSEMBLY			INC 1
RI0302	CHANNEL,REAR GLASS	RT R&I ASSEMBLY			1.7*1
RI0423	HANDLE,RR DOOR OUTE	RT R&I ASSEMBLY			1.1*1
E 0358	MLDG,ROOF DRIP	RT 55372456AB	48.35	S2	0.3 1
	SS				
E 0316	PANEL,BEDSIDE OUTER	RT 68146556AA	762.00	S2	13.8 1

2012 DODGE RAM 1500/1500 BIG HORN 4DOOR EXT CAB			
CD LOG NO 8377-5 REP.ORDER 5363			
L 0316	PANEL,BEDSIDE OUTER RT REFINISH		S4 3.5*4
	SSSS 3.5		
		3.5*SURFACE	
		INC TWO STAGE	
RI0321	MLDG,BEDSIDE PNL UP RT R&I ASSEMBLY		INC 1
L 0380	PANEL,BEDSIDE INNER RT REFINISH		S3 1.0*4
	SSS		
		1.0*SURFACE	
		INC TWO STAGE	
I 0413	PILLAR,BEDSIDE FRON RT REPAIR		S4 0.8*1
	SSSS 0.8 WELD BURN REPAIR FRONT PILLAR		
L 0413	PILLAR,BEDSIDE FRON RT REFINISH		S4 0.8*4
	SSSS 0.8 WELD BURN FRONT PILLAR REFINISH		
		0.8*SURFACE	
		INC TWO STAGE	
I 0417	PILLAR,BEDSIDE REAR RT REPAIR		S4 0.8*1
	SSSS 0.8 WELD BURN REPAIR		
L 0417	PILLAR,BEDSIDE REAR RT REFINISH		S4 0.4 4
	SSSS 0.4 WELD BURN REFINISH PILLAR		
		0.4 SURFACE	
		INC TWO STAGE	
RI0307 01	SHIELD,BEDSIDE PANE LT R&I ASSEMBLY		S4 0.3*1
	SSSS 0.3		
RI0308 01	SHIELD,BEDSIDE PANE RT R&I ASSEMBLY		S3 *1
	SSS		
RI1508	SHIELD,BEDSIDE PANE RT R&I ASSEMBLY		S2 INC*1
RI0451	GUARD,MUD RT R&I ASSEMBLY		INC 1
L 0521	PANEL,REAR BODY SILL REFINISH		0.6 4
		0.6 SURFACE	
		INC TWO STAGE	
L 0519	PANEL,BED FRONT REFINISH		S2 1.0 4
	SS		
		1.0 SURFACE	
		INC TWO STAGE	
RI0518	BED LINER R & I R&I ASSEMBLY		0.5 1
RI0533	TAILLAMP ASSEMBLY LT R&I ASSEMBLY		S4 0.3 1
	SSSS 0.3		
E 0534	TAILLAMP ASSEMBLY RT 55277414AC	80.20	S1 INC 1
	S		
E 0565	BUMPER ASSY,REAR STEP 55112601AD	604.00*	S4 0.2 1
	SSSS N CAC 604.00 0.2		
I 0471	BRKT,REAR BUMPER MT RT REPAIR		S4 0.5*1
	SSSS 0.5		
N M14	CORROSION PROTECTION ADDNL LABOR OPERA		0.4*4*
L M15	COLOR TINT REFINISH		S4 0.5*4*
	SSSS 0.5		
E M20	ANTI-FREEZE-COOLANT NEW PART	46.40*	S4 1*
	SSSS		
N M21	REFRIGERANT ADDNL LABOR OPERA	16.83*	S1 1*
	SS 2 OZ FREON R 134A		
N M58	CLEAN FOR DELIVERY ADDNL LABOR OPERA		S4 1.0*1*
	SSSS 1.0		

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB
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I M64	UNIBODY - FRAME ALIGNM REPAIR		S4	2.5*3*
	SSSS 2.5			
I M66	COLOR, SAND & BUFF REPAIR		S4	4.0*4*
	SSSS 4.0			
N	BACKTAPE GLASS MLDGS	ADDNL LABOR OPERA		0.2*4*
N	COVER FOR OVERSPRAY	ADDNL LABOR OPERA	5.00*	0.2*1*
N	REFRIGERANT OIL	ADDNL LABOR OPERA	3.00*	1*
N	REFRIGERANT O RINGS	ADDNL LABOR OPERA	1.00*	1*
N	TOUCH UP BOLTS	ADDNL LABOR OPERA		0.1*4*
EC	TRANSMISSION FLUID	ECONOMY PART	3.95*	1*
N	ADMIN. CHARGE EST	ADDNL LABOR OPERA	56.25*	1*
	SSSS 56.25		S4	
N	LAYBACK HARNESS	ADDNL LABOR OPERA	S4	1.0*1*
	SSSS 1.0			
N	R/DOOR ADHESIVE REMOVA	ADDNL LABOR OPERA	S4	0.2*1*
	SSSS 0.2			
N	L/DOOR ADHESIVE REMOVA	ADDNL LABOR OPERA	S4	0.2*1*
	SSSS 0.2			
N	SET-UP & MEASURE-TRUCK	ADDNL LABOR OPERA	S4	4.0*3*
	SSSS 4.0			
N	ADMIN. CHARGE EST>S1	ADDNL LABOR OPERA	56.25*	*1*
	SSSS 56.25		S4	
I	WELD BURN AT TOP BED R REPAIR		S4	0.5*1*
	SSSS 0.5 WELD BURN REPAIR @ TOP BED SIDE			
I	WELD BURN INSIDE LIP REPAIR		S4	0.5*1*
	SSSS 0.5 WELD BURN REPAIR @ INSIDE BED RAIL LIP			
L	REFINISH INSIDE BED LI REFINISH		S4	0.5*4*
	SSSS 0.5 REFINISH INSIDE BED RAIL LIP			
I	TAIL LAMP POCKET INNER REPAIR		S4	0.5*1*
	SSSS 0.5 WELD BURN REPAIR @ INNER TAIL LAMP POCKET			
L	TAIL LAMP POCKET INNER REFINISH		S4	0.5*4*
	SSSS 0.5 INSIDE @ TAIL LAMP POCKET REFINISH WELD BURN DAMAGE			
I	WHEEL OPENING REPAIR REPAIR		S4	0.5*1*
	SSSS 0.5 WELD BURN DAMAGE @ WHEEL OPENING			
I	WHEEL OPENING INSIDE L REPAIR		S4	0.8*1*
	SSSS 0.8 WELD BURN DAMAGE @ INSIDE W/O LIP			
I	RE ATTACH BED BRACE REPAIR		S4	0.8*1*
	SSSS 0.8 REATTACH FRONT BED BRACE FROM OLD BED TO NEW BED			
N	BACK TAPE REAR GLASS	ADDNL LABOR OPERA	5.00*	0.5*1*
	SSSS 5.00 0.5		S4	
N	BACK TAPE WINDSHIELD	ADDNL LABOR OPERA	5.00*	0.5*1*
	SSSS 5.00 0.5		S4	
N	PREFIT/MEASURE WELDED	ADDNL LABOR OPERA	S4	1.0*1*
	SSSS 1.0 PRESET PANEL THEN REMOVE TO APPLY URETHANE ADHESIVE			
I	PREFIT HOOD REPAIR		S4	1.0*1*
	SSSS 1.0 PREFIT HOOD TO REPAIR R&L FENDERS			
N	CS&B FOR MASKING	ADDNL LABOR OPERA	5.00*	0.5*1*
	SSSS 5.00 0.5		S4	
N	DISCONNECT BATTERY	ADDNL LABOR OPERA	S4	0.3*1*
	SSSS 0.3			
N	ENGINE COMPARTMENT MAS	ADDNL LABOR OPERA	10.00*	0.5*1*
	SSSS 10.00 0.5		S4	

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB
 CD LOG NO 8377-5 REP.ORDER 5363

N	FEATHEREDGE SAND AND B ADDNL LABOR OPERA		S4	1.0*4*
	SSSS 1.0			
N	MASK JAMS ADDNL LABOR OPERA		S4	0.5*1*
	SSSS 0.5			
EC	MASKING FOR PRIMER ECONOMY PART	5.00*	S4	0.3*1*
	SSSS 5.00 0.3			
N	REMOVE ADHESIVE ADDNL LABOR OPERA		S4	0.5*1*
	SSSS 0.5 REMOVE EMBLEM ADHESIVE			
N	RESET ELECTRICAL COMP. ADDNL LABOR OPERA		S4	0.2*2*
	SSSS 0.2			
N	TEST DRIVE ADDNL LABOR OPERA		S4	0.5*1*
	SSSS 0.5			
E	WELD THU PRIMER NEW PART	5.00*	S4	0.5*1*
	SSSS 0.5			
N	HOOD SEAM SEAL & CAULK ADDNL LABOR OPERA	5.00*	S4	0.5*1*
	SSSS 5.00 0.5			
I	DRESS FRAME RAILS (REP REPAIR		S4	1.0*1*
	SSSS 1.0			
L	DRESS FRAME RAILS (REF REFINISH		S4	1.0*4*
	SSSS 1.0			
N	ADMIN CHARGE S1>S2 ADDNL LABOR OPERA	112.50*	S4	1*
	SSSS N CAC 112.50			
E	REAR STEP PAD #5511262 NEW PART	56.45*	S4	1*
	SSSS N CAC 56.45			
E	REFINISHING MAT'L REQU NEW PART	1,041.04*	S4	1*
	SSSS 1041.04			
E	ALLIED MAT'L REQUIRED NEW PART	199.29*	S4	1*
	SSSS N CAC 199.29			
SB	HAZARDOUS WASTE DISPOS SUBLET REPAIR	3.00*	S4	*1*
	SSSS			
N	ADMIN CHARGE S2>S3 ADDNL LABOR OPERA	112.50*	S4	1*
	SSSS			
N	ADMIN CHARGE S3>S4 ADDNL LABOR OPERA	112.50*	S4	1*
	SSSS			

143 ITEMS

MC MESSAGE(S)
 01 CALL DEALER FOR EXACT PART NUMBER / PRICE
 10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS	8,045.88
OTHER PARTS	514.78
PARTS & MATERIAL TOTAL	8,560.66
TAX ON PARTS & MATERIAL @ 6.000%	513.64

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	65.00	37.8	23.6	3,991.00
2-MECH/ELEC	85.00	1.3	2.0	280.50
3-FRAME	75.00		8.5	637.50

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB
 CD LOG NO 8377-5 REP.ORDER 5363

4-REFINISH	65.00	33.6	5.7	2,554.50
5-PAINT MATERIAL				
LABOR TOTAL				7,463.50
TAX ON LABOR		@	6.000%	447.81
SUBLET REPAIRS				3.00
TAX ON SUBLET		@	6.000%	0.18
TOWING				
STORAGE				
GROSS TOTAL				16,988.79
LESS: DEDUCTIBLE				250.00-
LESS: BETTERMENT				47.40-
NET TOTAL				16,691.39
LESS: PREVIOUS NET TOTAL				11,689.58-
NET SUPPLEMENT TOTAL				5,001.81

SHOPLINK U3693 S4 CD LOG 8377-5 DATE 10/24/14 02:35:42PM R6.37 CD 10/14
 HOST LOG
 (C) 1998 - 2008 AUDATEX NORTH AMERICA, INC.

3.7 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX TWO-STAGE REFINISH FORMULA.
 AUDATEX TWO-STAGE EXTERIOR THRESHOLD OF 2.5 HOURS WAS CALCULATED IN THIS
 ESTIMATE.

 IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH
 PARTS, AND IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY
 ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL
 HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING
 WARRANTY. ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE
 COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF
 CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE
 OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A
 FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO
 CRIMINAL AND CIVIL PENALTIES. ANY PERSON WHO KNOWINGLY AND WITH INTENT TO
 INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY
 FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT
 TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

monies owed

SUPPLEMENT RECONCILIATION REPORT
CRAWFORD'S AUTO CENTER, INC.
302 WEST UWCHLAN AVE. DOWNINGTOWN, PA 19335
PHONE: 610-269-1610 FAX: 610-269-7513
24 HOUR TOWING: 610-363-9111
HTTP://WWW.CRAWFORDSAC.COM

CD LOG NO: 8377-5

DATE: 10/24/14

SUPPLEMENT SEQ#: 008377-000005
PREVIOUS TRANS#: 008377-000004

DATE: 10/24/14

DATE: 10/24/14

OWNER NAME: WILSON, JEFF
INS CO: STATE FARM
INSP DATE: 08/14/14

POLICY#: 2152650A0438
CLAIM#: 38509F070

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB 8CYL GASOLINE 5.7 HEMI
CODE: N8512A/D OPTNS D/24HFEMSW

-----DELETED LINES-----						
GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%LABOR	RATE
	HOOD, LABEL	NEW PART S3	9.75*		0.1*	SM*
	FRONT BUMPER	ECONOMY PART S3	524.00*		3.2*	SM*
	BUMPER, REAR STEP	ECONOMY PART S3	467.00*		1.1*	SM*
	RADIATOR	ECONOMY PART S3	268.00*		INC*	SM*
	PAD, REAR BUMPER STEP	NEW PART S3	56.45*		INC*	SM*
	NIB SAND & POLISH	ADDNL LABOR OPER S3			1.1*	RF*
	HAZARDOUS WASTE DISPOSAL	ADDNL LABOR OPER S3	3.00*		0.0	SM*

-----ADDED LINES-----						
GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%LABOR	RATE
	HAZARDOUS WASTE DISPOSAL	SUBLET REPAIR S4	3.00*			* SM*
	ADMIN CHARGE S2>S3	ADDNL LABOR OPER S4	112.50*		0.0	SM*
	ADMIN CHARGE S3>S4	ADDNL LABOR OPER S4	112.50*		0.0	SM*

-----CHANGED LINES-----						
GDE	DESCRIPTION	OPERATION	PRICE	ADJ%	B%LABOR	RATE
0005	BUMPER, FRONT	NEW PART S4	617.00*		2.8*	SM
		S3	0.00*			* SM
0755	RADIATOR	NEW PART S4	315.00*		INC*	SM
		S3	0.00*			* SM
0193	PANEL, INNER FENDER LT	REFINISH S4			1.2	RF
		S3			0.6*	RF
0194	PANEL, INNER FENDER RT	REFINISH S4			1.2	RF
		S3			0.6*	RF
0542	PIPE, EXHAUST RT	NEW PART S4	254.00*		0.1	ME
		S3	254.00		0.2*	ME
1349	PIPE, EXHAUST	NEW PART S4	237.00*	20	0.3*	ME
		S3	254.00*	20	0.1*	ME
0103	FENDER, FRONT LT	REPAIR S4			3.0*	SM
		S3			2.0*	SM
0104	FENDER, FRONT RT	REPAIR S4			4.0*	SM
		S3			2.0*	SM
1106	MLDC, PILLAR DRIP RT	R&I ASSEMBLY S4			0.2*	SM

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB 8CYL GASOLINE 5.7 HEMI
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0246 W/STRIP, FRT DOOR BO RT	R&I ASSEMBLY	S3		* SM
		S4		0.5 SM
0290 PNL, REAR DOOR OUTER RT	BLEND REFINISH	S3		0.2* SM
		S4		1.2* RF
0248 W/STRIP, REAR DOOR RT	R&I ASSEMBLY	S3		1.0* RF
		S4		0.3 SM
0316 PANEL, BEDSIDE OUTER RT	REFINISH	S3		0.2* SM
		S4		3.5* RF
0413 PILLAR, BEDSIDE FRON RT	REPAIR	S3		2.9* RF
		S4		0.8* SM
0413 PILLAR, BEDSIDE FRON RT	REFINISH	S3		* SM
		S4		0.8* RF
0417 PILLAR, BEDSIDE REAR RT	REPAIR	S3		* RF
		S4		0.8* SM
0417 PILLAR, BEDSIDE REAR RT	REFINISH	S3		* SM
		S4		0.4 RF
0307 SHIELD, BEDSIDE PANE LT	R&I ASSEMBLY	S3		* RF
		S4		0.3* SM
0533 TAILLAMP ASSEMBLY LT	R&I ASSEMBLY	S3		* SM
		S4		0.3 SM
0565 BUMPER ASSY, REAR STEP	NEW PART	S3		* SM
		S4	604.00*	0.2 SM
0471 BRKT, REAR BUMPER MT RT	REPAIR	S3	0.00*	* SM
		S4		0.5* SM
M15 COLOR TINT	REFINISH	S3		* SM
		S4		0.5* RF*
M20 ANTI-FREEZE-COOLANT	NEW PART	S3		* RF*
		S4	46.40*	0.0 SM*
M58 CLEAN FOR DELIVERY	ADDNL LABOR OPER	S3	0.00*	0.0 SM*
		S4		1.0* SM*
M64 UNIBODY - FRAME ALIGNMENT REPAIR		S3		0.3* SM*
		S4		2.5* FR*
M66 COLOR, SAND & BUFF	REPAIR	S3		* FR*
		S4		4.0* RF*
ADMIN. CHARGE EST	ADDNL LABOR OPER	S3		* RF*
		S4	56.25*	0.0 SM*
LAYBACK HARNESS	ADDNL LABOR OPER	S3	0.00*	0.0 SM*
		S4		1.0* SM*
R/DOOR ADHESIVE REMOVAL	ADDNL LABOR OPER	S3		* SM*
		S4		0.2* SM*
L/DOOR ADHESIVE REMOVAL	ADDNL LABOR OPER	S3		* SM*
		S4		0.2* SM*
SET-UP & MEASURE-TRUCK	ADDNL LABOR OPER	S3		* SM*
		S4		4.0* FR*
ADMIN. CHARGE EST>S1	ADDNL LABOR OPER	S3		* FR*
		S4	56.25*	* SM*
WELD BURN AT TOP BED RAIL REPAIR		S3	0.00*	* SM*
		S4		0.5* SM*
WELD BURN INSIDE LIP	REPAIR	S3		* SM*
		S4		0.5* SM*
REFINISH INSIDE BED LIP	REFINISH	S3		* SM*
		S4		0.5* RF*

2012 DODGE RAM 150/1500 BIG HORN 4DOOR EXT CAB 8CYL GASOLINE 5.7 HEMI
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TAIL LAMP POCKET INNER	REPAIR	S3		* RF*
		S4	0.5*	SM*
TAIL LAMP POCKET INNER	REFINISH	S3		* SM*
		S4	0.5*	RF*
WHEEL OPENING REPAIR	REPAIR	S3		* RF*
		S4	0.5*	SM*
WHEEL OPENING INSIDE LIP	REPAIR	S3		* SM*
		S4	0.8*	SM*
RE ATTACH BED BRACE	REPAIR	S3		* SM*
		S4	0.8*	SM*
BACK TAPE REAR GLASS	ADDNL LABOR OPER	S3		* SM*
		S4	5.00*	0.5* SM*
BACK TAPE WINDSHIELD	ADDNL LABOR OPER	S3	0.00*	* SM*
		S4	5.00*	0.5* SM*
PREFIT/MEASURE WELDED PAN	ADDNL LABOR OPER	S3	0.00*	* SM*
		S4		1.0* SM*
PREFIT HOOD	REPAIR	S3		* SM*
		S4		1.0* SM*
CS&B FOR MASKING	ADDNL LABOR OPER	S3		* SM*
		S4	5.00*	0.5* SM*
DISCONNECT BATTERY	ADDNL LABOR OPER	S3	0.00*	* SM*
		S4		0.3* SM*
ENGINE COMPARTMENT MASKIN	ADDNL LABOR OPER	S3		0.2* SM*
		S4	10.00*	0.5* SM*
FEATHEREDGE SAND AND BLOC	ADDNL LABOR OPER	S3	0.00*	* SM*
		S4		1.0* RF*
MASK JAMS	ADDNL LABOR OPER	S3		* RF*
		S4		0.5* SM*
MASKING FOR PRIMER	ECONOMY PART	S3		* SM*
		S4	5.00*	0.3* SM*
REMOVE ADHESIVE	ADDNL LABOR OPER	S3	0.00*	* SM*
		S4		0.5* SM*
RESET ELECTRICAL COMP.	ADDNL LABOR OPER	S3		* SM*
		S4		0.2* ME*
TEST DRIVE	ADDNL LABOR OPER	S3		* ME*
		S4		0.5* SM*
WELD THU PRIMER	NEW PART	S3		* SM*
		S4	5.00*	0.5* SM*
HOOD SEAM SEAL & CAULK	ADDNL LABOR OPER	S3	0.00*	* SM*
		S4	5.00*	0.5* SM*
DRESS FRAME RAILS (REPAIR	REPAIR	S3	0.00*	* SM*
		S4		1.0* SM*
DRESS FRAME RAILS (REF)	REFINISH	S3		* SM*
		S4		1.0* RF*
ADMIN CHARGE S1>S2	ADDNL LABOR OPER	S3		* RF*
		S4	112.50*	0.0 SM*
REAR STEP PAD #55112621AB	NEW PART	S3	0.00*	0.0 SM*
		S4	56.45*	0.0 SM*
REFINISHING MAT'L REQUIRE	NEW PART	S3	0.00*	0.0 SM*
		S4	1,041.04*	0.0 SM*
ALLIED MAT'L REQUIRED	NEW PART	S3	0.00*	0.0 SM*
		S4	199.29*	0.0 SM*

2012 DODGE RAM 150/1500
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BIG HORN 4DOOR EXT CAB 8CYL GASOLINE 5.7 HEMI

S3 0.00* 0.0 SM*

CALCULATION CHANGES	-----FROM-----	-----TO-----	DIFFERENCE
GROSS PARTS	5,244.90	8,045.88	2,800.98
OTHER PARTS	1,291.78	514.78	777.00-
PAINT MATERIAL	30.00 891.00	0.00 0.00	891.00-
TAX ON PARTS & MATERIAL	445.66	513.64	67.98
SM - SHEET METAL	50.00 2,145.00	65.00 3,991.00	1,846.00
ME - MECH/ELEC	50.00 150.00	85.00 280.50	130.50
FR - FRAME	52.00 104.00	75.00 637.50	533.50
RF - REFINISH	50.00 1,485.00	65.00 2,554.50	1,069.50
TAX ON LABOR	233.04	447.81	214.77
SUBLET REPAIRS	0.00	3.00	3.00
TAX ON SUBLET	0.00	.18	.18
BETTERMENT & TAX	50.80	47.40	3.40

Supp#4 NET SUPPLEMENT TOTAL

5,001.81

SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
Supp#3	11,689.58	10/24/14	01:02 PM	Steve Behrndt
Supp#4	16,691.39	10/24/14	02:34 PM	Steve Behrndt

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R6.37

STATE FARM INSURANCE COMPANIES
 LIKE A GOOD NEIGHBOR, STATE FARM IS THERE
 1 STATE FARM DRIVE
 CONCORDVILLE, PA 19339
 FAX ALL SUPPLEMENT REQUESTS TO (800) 916-0342

This insurance company paperwork is accepted for information purposes only and will not be used to determine the methodology, extent or cost of repairs.

*** SUPPLEMENT 4 ***

Crawford's Auto Center, Inc. **BA 9/30/14**

S4 08/23/2014
 09/30/2014 12:19 PM

Owner

Owner: [REDACTED]
 Address: [REDACTED]
 City State Zip: [REDACTED]
 Home/Day: [REDACTED]
 Work/Day: [REDACTED]
 Cell: [REDACTED]

Control Information

Claim #: 38-509F-07001
 Loss Date/Time: 08/14/2014
 Deductible: \$250.00
 Insured Policy #: [REDACTED]
 Loss Type: Collision

Insured: [REDACTED]
 Address: [REDACTED]
 City State Zip: [REDACTED]
 Home/Day: [REDACTED]
 Work/Day: [REDACTED]
 Cell: [REDACTED]

Claim Rep: Jessica Mayewski
 Address: [REDACTED]
 Work/Day: [REDACTED]

Inspection

Inspection Date: 08/25/2014 12:49 PM
 Inspection Location: Crawford's Auto Center
 Address: 302 W Uwchlan Ave
 City State Zip: Downingtown, PA 19335
 Primary Impact: Front
 Driveable: Yes
 Inspection Type: Field
 Contact: [REDACTED]
 Home/Day: (610)269-1610
 Secondary Impact: Rear
 Rental Assisted: [REDACTED]
 Assigned Date/Time: [REDACTED]
 First Contact Date/Time: [REDACTED]
 Company: [REDACTED]
 Contact: WILLIAM HAGGERTY 13-03-03
 Appraiser License #: 150167
 Orig Company: [REDACTED]
 Contact: WILLIAM HAGGERTY 13-03-03
 Appraiser License #: 150167
 Received Date/Time: 08/25/2014 12:19 PM
 Appointment Date/Time: 08/25/2014 02:29 PM

Repairer

Repairer: Crawford's Ab
 Address: 302 W Uwchlan Ave
 City State Zip: Downingtown, PA 19335
 Contact: [REDACTED]
 FAX: [REDACTED]

Remarks

****ESTIMATE WAS PREPARED BY WILLIAM HAGGERTY (ELECTRONIC SIGNATURE)150167
 SUPPLEMENTAL REQUEST MUST BE FAXED TO 1-800-916-0342 PRIOR TO STARTING THOSE

2012 Dodge Ram 150/1500 Big Horn 4 DR Ext Cab Short Bed
 Claim #: 36-508F-07001

08/23/2014
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REPAIRS. IF NO FAX CALL 1-800-839-8050
 ANY SUPPLEMENT TO THIS ESTIMATE REQUIRES APPROVAL OF A STATEFARM
 REPRESENTATIVE PRIOR TO THE PERFORMANCE OF THAT REQUEST
 .THIS IS NOT AN AUTHORIZATION TO REPAIR
 NO RECYCLED PARTS AVAILABLE

Vehicle

2012 Dodge Ram 150/1500 Big Horn 4 DR Ext Cab Short Bed
 8cyl Gasoline 5.7 HEMI
 6-Speed Automatic

Lic. Plate: **282-2240**
 Lic. Expiry:
 Prod Date:
 Veh Insp# :
 Condition:
 Ext. Color: MINERAL GRAY MET
 Ext. Refinish: Two-Stage
 Ext. Paint Code: PDM

Lic State: PA
 VIN: **3C63R020200000000**
 Mileage: 42,996
 Mileage Type: Actual
 Code: N8512A
 Int. Color: Dark Slate/Medium Graystone
 Int. Refinish: Two-Stage
 Int. Trim Code: MJV3

Options - AudaVIN Information Received

2nd Row Head Airbags	4-Wheel Drive	AM/FM CD Player
Air Conditioning	Alarm System	Anti-Lock Brakes
Auto Headlamp Control	Auto Locking Hubs (4WD)	Automatic Dimming Mirror
Auxiliary Audio Input	Bucket Seats	Camper/Towing Package
Center Console	Chrome Grille	Chrome Step Bumper
Cruise Control	Dual Airbags	Electronic Compass
Electronic Transfer Case	Floor Mats	Fog Lights
Full Size Spare Tire	Halogen Headlights	Head Airbags
Heated Power Mirrors	Heavy Duty Suspension	Intermittent Wipers
Keyless Entry System	Leather Steering Wheel	Lighted Entry System
Limited Slip Differential	MP3 Player	Overhead Console
Polished Alloy Wheels	Power Brakes	Power Door Locks
Power Drivers Seat	Power Steering	Power Windows
Pwr Driver Lumbar Supp	Pwr Sliding Rear Window	Remote Starter
Side Airbags	Sirius Satellite Radio	Split Folding Rear Seat
Stability Ctrl Suspension	Strg Wheel Radio Control	Tachometer
Tilt Steering Wheel	Tinted Glass	Tire Pressure Monitor
Traction Control System	Trailer Hitch	Trip Computer
USB Audio Input(s)	Velour/Cloth Seats	Wheel Locks

AudaVIN options are listed in bold-italic fonts

Damages

Line	Op	Guide	MC Description	MFR.Part No.	Price	ADJ% B%	Hours	R
Front Bumper								
1	EC	6	Bumper,Front	** NON-OEM PART	\$524.00*	S4	3.2	SM
			>> any keystone dealer or 610 866 0313 bethlehem pa					
2	E	75	Reinf,Frt Bmpr Cover	68031521AC	\$44.60	S1	INC	SM
3	E	17	Grille,Frt Bmpr Cvr	68088194AA	\$57.70		INC	SM
4	I	33	Filler,Front Bumper	Repair			1.0*	SM
5	L	33	Filler,Front Bumper	Refinish			1.8	RF
				1.8 Surface				
6	RI	33	Filler,Front Bumper	R & I Assembly			INC	SM
7	TE	473	Brkl,Front Bumper Mtg	Partial Replace Price	\$182.00	S4		SM

Front End Panel And Lamps

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2012 Dodge Ram 150/1500 Big Horn 4 DR Ext Cab Short Bed
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8	E	44	Grille Assembly	5182064AA	\$557.00				
9	E	52	01 Lens,Headlamp LT	55277409AF	\$259.00*			INC	SM
10	E	53	01 Lens,Headlamp RT	55277410AF	\$259.00*	S3	0.3	SM	
						S3	0.3	SM	
Radiator Support									
11	E	74	Panel Assembly,Rad Sup	68050996AE	\$859.00	S1	5.5	SM	
12	L	74	Panel Assembly,Rad Sup	Refinish			1.6	RF	
				1.3 Surface					
				0.3 Two-stage					
13	E	1170	Cover,Rad Supt Panel	55057072AD	\$48.50*	S3		INC	SM
14	RI	133	Airbag Sensor,Front LT	R & I Assembly		S1		INC	ME
15	RI	134	Airbag Sensor,Front RT	R & I Assembly		S1		INC	ME
Cooling And Air Conditioning									
16	EC	755	46 Radiator	** NON-OEM PART	\$268.00*	S4		INC	SM
			>> any keystone dealer or 610 866 0313 bethlehem pa						
17	E	764	Tank,Coolant Recovery	68050749AA	\$82.25			INC	SM
18	N	983	A/C Evac Rechrq & Rcvr	ADDITIONAL OPERATION				1.8	ME
19	E	731	Condenser,A/C	52014588AB	\$599.00	S1	0.6	ME	
20	E	797	Cooler,P/S Pump Oil	55056800AE	\$145.00		0.3	ME	
Front Body And Windshield									
21	E	83	Panel,Hood	68160234AC	\$457.00		1.4	SM	
			Aluminum						
22	L	83	13 Panel,Hood	Refinish			6.7	RF	
				3.6 Surface					
				1.5 Edge					
				0.6 Two-stage setup					
				1.0 Two-stage					
23	E	1030	Nozzle,W/S Washer LT	4805742AB	\$20.60	S2		INC	SM
24	RI	1030	Nozzle,W/S Washer LT	R & I Assembly				INC	SM
25	RI	1031	Nozzle,W/S Washer RT	R & I Assembly				INC	SM
26	E	35	Label,Hood	52014671AA	\$9.75	S4	0.1	SM	
27	I	103	Fender,Front LT	Repair		S1	2.0*	SM	
			>> includes alignment						
28	L	103	Fender,Front LT	Refinish		S1	2.5	RF	
				2.1 Surface					
				0.4 Two-stage					
			>> REFINISH WITHIN PANEL BOUNDRIES.						
29	I	104	Fender,Front RT	Repair		S1	2.0*	SM	
			>> Includes alignment						
30	L	104	Fender,Front RT	Refinish		S1	2.5	RF	
				2.1 Surface					
				0.4 Two-stage					
			>> REFINISH WITHIN PANEL BOUNDRIES.						
31	E	127	Nameplate,Fender LT	5182065AA	\$41.25*	S4	0.2	SM	
32	E	128	Nameplate,Fender RT	5182065AA	\$41.25*	S4	0.2	SM	
33	RI	110	Mast,Antenna RT	R & I Assembly			0.1	SM	
34	RI	185	Guard,Fender Mud LT	R & I Assembly			0.2	SM	
35	RI	186	Guard,Fender Mud RT	R & I Assembly			0.2	SM	
36	RI	145	Arm,Wiper Blade LT	R & I Assembly		S1		INC	SM
37	RI	146	Arm,Wiper Blade RT	R & I Assembly		S1		INC	SM
38	RI	173	Grille,Upper Cowl	R & I Assembly		S1	0.6	SM	
Front Body Interior Sheetmetal									
39	L	193	10 Panel,Inner Fender LT	Refinish			0.6*	RF	
				0.4 Surface					
				0.2 Two-stage					
			>> Refinish within panel boundaires , includes all necessary sanding						
40	L	194	10 Panel,Inner Fender RT	Refinish			0.6*	RF	
				0.4 Surface					
				0.2 Two-stage					
			>> Refinish within panel boundaires , includes all necessary sanding						

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2012 Dodge Ram 150/1600 Big Horn 4 DR Ext Cab Short Bed
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41	RI	156	Skirt,Inner Fender LT	R & I Assembly				0.3	SM
42	RI	157	Skirt,Inner Fender RT	R & I Assembly				0.3	SM
Frame									
43	I	602	Extension,Front Frame LT	Repair			S1	1.0*	FR
44	L	602	Extension,Front Frame LT	Refinish			S1	0.6	RF
				0.5 Surface					
				0.1 Two-stage					
			>> REFINISH WITHIN PANEL BOUNDRIES.						
45	I	603	Extension,Front Frame RT	Repair			S1	1.0*	FR
46	L	603	Extension,Front Frame RT	Refinish			S1	0.6	RF
				0.5 Surface					
				0.1 Two-stage					
			>> REFINISH WITHIN PANEL BOUNDRIES.						
Cab And Components									
47	BR	626	Pillar,Windshield RT	Blend Refinish				0.3	RF
				0.3 Blend					
				INC Two-stage					
			>> prep and clear						
48	BR	183	Pillar,Door Frame Rear RT	Blend Refinish				0.9	RF
				0.6 Blend					
				0.3 Two-stage					
49	E	358	Mldg,Roof Drip RT	55372456AB	\$48.35		S2	0.3	SM
Front Doors									
50	BR	209	Pnl,Front Door Outer LT	Blend Refinish			S2	1.4	RF
				1.3 Blend					
				0.1 Two-stage					
51	BR	210	Pnl,Front Door Outer RT	Blend Refinish			S2	1.3	RF
				1.3 Blend					
				INC Two-stage					
52	RI	246	W/Strip,Frt Door Body RT	R & I Assembly				0.2*	SM
			>> Partial R&I for refinish access.						
53	RI	277	W/Strip,Belt Outer LT	R & I Assembly			S1	0.2	SM
54	RI	278	W/Strip,Belt Outer RT	R & I Assembly			S1	0.2	SM
55	RI	231	Pnl,Inner Door Trim LT	R & I Assembly			S1	0.4	SM
56	RI	232	Pnl,Inner Door Trim RT	R & I Assembly			S1	0.4	SM
57	E	293	N/Plate,Front Door LT	68082444AA	\$64.50		S1	0.2	SM
58	E	294	N/Plate,Front Door RT	68082444AA	\$64.50		S1	0.2	SM
59	RI	498	Mirror,Outer R/C LT	R & I Assembly			S1	0.3	SM
60	RI	499	Mirror,Outer R/C RT	R & I Assembly			S1	0.3	SM
61	RI	251	Channel,Front Glass Ru LT	R & I Assembly			S1	0.9	SM
62	RI	252	Channel,Front Glass Ru RT	R & I Assembly			S1	0.9	SM
63	RI	239	Handle,Front Door Otr LT	R & I Assembly			S1	0.6	SM
64	RI	240	Handle,Front Door Otr RT	R & I Assembly			S1	0.6	SM
Rear Doors									
65	BR	290	Pnl,Rear Door Outer RT	Blend Refinish			S2	1.0	RF
				1.0 Blend					
				INC Two-stage					
66	RI	466	W/Strip,Rear Door RT	R & I Assembly				0.2*	SM
			>> Partial R&I for refinish access.						
67	RI	331	W/Strip,Belt Outer LT	R & I Assembly				0.2	SM
68	RI	328	Pnl,Inner Door Trim RT	R & I Assembly				INC	SM
69	RI	302	Channel,Rear Glass Run RT	R & I Assembly				1.7	SM
70	RI	422	Handle,RR Door Outer LT	R & I Assembly				1.1	SM
Bed									
71	E	316	Panel,Bedside Outer RT	68146556AA	\$762.00			13.8	SM
72	L	316	Panel,Bedside Outer RT	Refinish			S2	2.9	RF
				2.9 Surface					
				INC Two-stage					

2012 Dodge Ram 1500/1500 Big Horn 4 DR Ext Cab Short Bed
 Claim #: 38-508F-07001

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73 N	975	Bed Assembly, Set Back	ADDITIONAL OPERATION					
74 RI	321	Mldg, Bedside Pnl Upr RT	R & I Assembly			INC	SM	
75 L	380	Panel, Bedside Inner RT	Refinish			INC	SM	
			1.0 Surface	S2		1.0*	RF	
			INC Two-stage					
76 RI	1508	>> Refinish within panel boundaries, includes all necessary sanding						
77 RI	451	Shield, Bedside Panel RT	R & I Assembly			INC	SM	
78 L	521	Guard, Mud RT	R & I Assembly			INC	SM	
		Panel, Rear Body Sill	Refinish			0.6	RF	
			0.6 Surface					
			INC Two-stage					
79 L	519	>> Refinish within panel boundaries, includes all necessary sanding						
		Panel, Bed Front	Refinish			1.0*	RF	
			1.0 Surface					
			INC Two-stage					
80 RI	518	>> Refinish within panel boundaries, includes all necessary sanding						
		Bed Liner R & I	R & I Assembly			0.6	SM	
Rear Bumper								
81 EC	456	Bumper, Rear Step	** NON-OEM PART	\$467.00*				
82 E	572	>> any keystone dealer of 610 866 0313 bethlehem pa	866 0313 bethlehem pa	\$56.45	S4	1.1	SM	
		Pad, Rear Bumper Step	55112621AB			INC	SM	
Rear Body Lamps And Floor Pan								
83 E	542	Pipe, Exhaust RT	68230233AB	\$254.00	S4	0.1	ME	
84 E	1351	Pipe, Exhaust RT	55398333AH	\$254.00*	S4	0.2	ME	
85 E	534	Taillamp Assembly RT	Betterment	\$80.20	20			
			55277414AC		S1	INC	SM	
Manual Entries								
86 N		Backtape Glass Mldgs	ADDITIONAL OPERATION			0.2*	RF*	
87 N		Car Covers	ADDITIONAL OPERATION	\$5.00*		0.2*	SM*	
88 N		Clean for Delivery	ADDITIONAL OPERATION			0.3*	SM*	
89 N		Corrosion Protection	ADDITIONAL OPERATION			0.4*	RF*	
90 N		Disconnect Battery	ADDITIONAL OPERATION			0.2*	SM*	
		>> Includes reconnect			S4			
91 N		Hazardous Waste	ADDITIONAL OPERATION	\$3.00*				
92 N		Nib Sanding-Denib	ADDITIONAL OPERATION	\$16.83*		1.1*	SM*	
93 N		Refrigerant	ADDITIONAL OPERATION		S1		RF*	
		>> 1.5 lb freon r134a @11.25 pr lb					SM*	
94 N		Refrigerant Oil	ADDITIONAL OPERATION	\$3.00*				
95 N		Refrigerant O Rings	ADDITIONAL OPERATION	\$1.00*				
96 N		Touch Up Bolts	ADDITIONAL OPERATION					
97 EC		transmission fluid	** NON-OEM PART	\$3.95*		0.1*	RF*	
		>> 1 qt www.napa.com					SM*	
97	Items							

MC Message

01 CALL DEALER FOR EXACT PART # / PRICE
 10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE
 46 PRINTABLE ALTERNATE PARTS COMPARE

Estimate Total & Entries

Gross Parts			
Other Parts		\$5,244.90	
Paint Materials		\$1,291.78	
Parts & Material Total		\$891.00	
Tax on Parts & Material	@ 6.000%		\$7,427.68
			\$445.66

2012 Dodge Ram 150/1500 Big Horn 4 DR Ext Cab Short Bed
Claim #: 38-509F-07001

09/23/2014
09/30/2014 12:19 PM

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$50.00	37.2	5.7	42.9	\$2,145.00
Mech/Elec (ME)	\$50.00	1.2	1.8	3.0	\$150.00
Frame (FR)	\$52.00		2.0	2.0	\$104.00
Refinish (RF)	\$50.00	27.9	1.8	29.7	\$1,485.00
Paint Materials	\$30.00				
Labor Total				77.6 Hours	
Tax on Labor		@ 6.000%			\$3,884.00
Gross Total					\$233.04
Less: Deductible					\$11,990.38
Less: Betterment					\$250.00-
Net Total					\$52.80-
Actual Supplement Total					\$11,687.58
Less: Previous Net Total		\$609.70			
Net Supplement Total					\$11,077.88- \$609.70

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to statefarm.com and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

Alternate Parts Y/00/00/00/00/00 CUM 01/00/00/01/00 Zip Code: 19403 CONCORDVILLE

Audatex Estimating 7.0.226 S4 09/30/2014 01:15 PM REL 7.0.226 DT 09/01/2014
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3.7 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.
ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE REFINISH OF NON-FLEX, EXTERIOR SURFACES.

Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = ** NON-OEM PART	OE = Replace PXN OE Srpls	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = ** NON-OEM PART	EU = RECYCLED PART
TE = Partial Replace Price	PM = REMAN/REBUILT PART	UM = REMAN/REBUILT PART
L = Refinish	PC = RECOND PART	UC = RECOND PART
TT = Two-Tone	SB = Sublet Repair	N = ADDITIONAL OPERATION
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	Ri = R & I Assembly	P = Check

09/30/2014 01:15 PM

2012 Dodge Ram 150/1500 Big Horn 4 DR Ext Cab Short Bed
Claim #: 38-600P-07001

RP = RP-RELATED PRIOR

09/23/2014
09/30/2014 12:10 PM



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2012 Dodge Ram 150/1600 Big Horn 4 DR Ex Cab Short Bed
 Claim #: 38-309F-07001

08/23/2014
 09/30/2014 12:19 PM

Estimate Summary Page

Gross Total		\$11,990.38
Less: Deductible		\$250.00-
Less: Betterment		\$52.80-
Net Total		\$11,687.58
Actual Supplement Total	\$609.70	
Less: Previous Net Total		\$11,077.88-
Net Supplement Total		\$609.70

Audatex Estimating 7.0.226 S4 09/30/2014 01:15 PM REL 7.0.226 DT 09/01/2014
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SM-SHEET METAL ME-MECH/ELEC FR-FRAME RE-REFINISH SY-SYSTEM

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATE FARM BEFORE MAKING SUCH REPAIRS. REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

IF THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS, AND IF THE USE OF ANY AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO CRIMINAL AND CIVIL PENALTIES.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO INJURE OR DEFRAUD ANY INSURER FILES AN APPLICATION OR CLAIM CONTAINING ANY FALSE, INCOMPLETE OR MISLEADING INFORMATION SHALL, UPON CONVICTION, BE SUBJECT TO IMPRISONMENT FOR UP TO SEVEN YEARS AND PAYMENT OF A FINE OF UP TO \$15,000.

YOU ARE UNDER NO REQUIREMENT TO USE ANY SPECIFIC REPAIR FACILITY TO PERFORM REPAIRS TO YOUR VEHICLE.

COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER.

INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM YOUR CLAIM HANDLER OR ONLINE AT WWW.STATEFARM.COM

THIS APPRAISAL INCLUDES ONLY THOSE INCIDENTAL CHARGES, KNOWN AND AGREED UPON BY THE APPRAISER AT THE TIME OF APPRAISAL, INCLUDING TOWING, PROTECTIVE CARE, CUSTODY STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT.

ANY TOWING, STORAGE, OR OTHER INCIDENTAL CHARGES KNOWN BUT NOT LISTED ON THE ESTIMATE ARE FORWARDED TO THE CLAIM HANDLER FOR DISPOSITION.

2012 Dodge Ram 150/1500 Big Horn 4 DR Ext Cab Short Bed
Claim #: 38-809F-07001

08/23/2014
09/30/2014 12:19 PM

FAILING TO PRESENT THIS ESTIMATE TO THE REPAIRING FACILITY BEFORE A REPAIR
MAY RESULT IN ADDITIONAL EXPENSE TO YOU.

COPY OF THE FORM(S) WAS SENT/GIVEN TO THE CONSUMER ON : _____.

2012 Dodge Ram 150/1500 Big Horn 4 DR Ext Cab Short Bed
Claim # : 38-509F-07001

08/23/2014
09/30/2014 12:19 PM

NON-ORIGINAL EQUIPMENT REPLACEMENT PARTS INFORMATION

Whenever ** appears next to the description of a part which is to be replaced, this means:

THIS APPRAISAL HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS. IF THE USE OF AN AFTERMARKET CRASH PART VOIDS THE EXISTING WARRANTY ON THE PART BEING REPLACED OR ANY OTHER PART, THE AFTERMARKET CRASH PART SHALL HAVE A WARRANTY EQUAL TO OR BETTER THAN THE REMAINDER OF THE EXISTING WARRANTY.

*** SUPPLEMENT RECONCILIATION ***

Supplement S4

Claim #: 38-509F-07001

File #:

Insured:

Owner Name:

Company:

Vehicle: 2012 Dodge Ram 150/1500 Big Horn 4 DR Ext Cab Short Bed

Insured Policy #:

Claim Rep: Jessica Mayewski

Inspection Date/Time: 09/25/2014 12:49 PM

Added Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
1	35	Label,Hood	Replace OEM	\$4				
2	473	Brkt,Front Bumper Mtg	Partial Replace Price	\$4			0.1	SM
3	542	Pipe,Exhaust RT	Replace OEM	\$4				SM
4		Disconnect Battery	ADDITIONAL OPERATION	\$4			0.1	ME
							0.2*	SM*

Changed Lines

Line	Guide	Part	Operation	Price	ADJ%	B%	Labor	Rate
5	6	Bumper,Front	** NON-OEM PART	\$4			3.2	SM
		Bumper,Front		\$524.00*				
6	127	Nameplate,Fender LT	Replace OEM	\$4			3.2	SM
		Nameplate,Fender LT		\$435.00*				
		Nameplate,Fender LT		\$41.25*			0.2	SM
7	128	Nameplate,Fender RT	Replace OEM	\$4			0.2	SM
		Nameplate,Fender RT		\$40.00				
		Nameplate,Fender RT		\$41.25*			0.2	SM
8	456	Bumper,Rear Step	** NON-OEM PART	\$4			0.2	SM
		Bumper,Rear Step		\$467.00*				
9	755	Radiator	** NON-OEM PART	\$4			1.1	SM
		Radiator		\$453.00*				
		Radiator		\$268.00*			INC	SM
10	1351	Pipe,Exhaust RT	Replace OEM	\$4			INC	SM
		Pipe,Exhaust RT		\$1				
		Pipe,Exhaust RT		\$280.00*				
				\$3				
				\$254.00*		20	0.2	ME
						20	0.3	ME

Calculation Changes

	From	To	Difference
Gross Parts			
Other Parts	\$4,798.85	\$5,244.90	\$446.05+
Tax on Parts & Material	\$1,180.78	\$1,291.78	\$111.00+
SM - Sheet Metal	6.000% \$412.11	6.000% \$445.66	\$33.55+
Tax On Labor	\$50.00	\$50.00	\$15.00+
Betterment	6.000% \$232.14	6.000% \$233.04	\$0.90+
	\$53.80	\$52.80	\$1.00+

Actual Supplement 4 Net Total

\$609.70+

Summary

	Net Total	Date	Time	Appraiser
Supplement 3	\$11,077.88	09/29/2014	12:42 PM	
Supplement 4	\$11,687.58	09/30/2014	12:19 PM	



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EXHIBIT E-1

K & M COLLISION REPAIR ORDER 7220

K & M COLLISION
 Collision Center of the South

BAR #: EPA #:
 Delivered Date: 6/14/2013

K & M Collision
 161 Lenoir Rhyne Blvd SE
 Hickory, NC 28602

(828) 635-0322, (866) 752-8063 (fax)

11 GMC Terrain

Color:

Type: TK 4D Ut

Prod Date: Plate:

Mileage:

Engine:

INVOICE

RO #: 7220; Est #: 1217

Est: MICHAEL
 BRADSHAW

STATE FARM INSURANCE
 COMPANIES

Adjustor:

Phone:

Claim #: 42-273H-83104

Deductible: 0

Loss Type:

P = Who Pays? (I = Insurance, C = Customer)

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
		Spare Tire/Wheel				Body	R&I	9.60		I
	Parts Existing	R Qtr Quarter Tail Lamp Pocket				Body	Rpr	96.00		I
		R Lamp Panel					Refn		38.40	I
	Parts Existing	R Inr Quarter Tail Lamp Pocket				Body	Rpr	48.00		I
		R Inr Quarter Tail Lamp Pocket A					Refn		24.00	I
	Parts Existing	R Quarter Trim Panel				Body	R&I	19.20		I
	Parts Existing	L Quarter Trim Panel				Body	R&I	19.20		I
	Parts Existing	R Upr Quarter Trim Panel				Body	R&I	14.40		I
	Parts Existing	L Upr Quarter Trim Panel				Body	R&I	14.40		I
1	Parts New	Liftgate Shell	22756614 GM PART	902.68		Body	Repl	225.60		I
		Liftgate Outside					Refn		115.20	I
		Add For Edge & Inside					Refn		57.60	I
1	Parts New	Liftgate Striker	15929713 GM PART	8.97		Body	Repl	9.60		I
1	Parts New	Liftgate Latch	13584872	138.98		Body	Repl			I
		Lwr Liftgate Trim Panel				Body	R&I			I
1	Parts New	R Liftgate Applique	22923435 GM PART	73.38		Body	Repl			I
		Upr Liftgate Trim Panel				Body	R&I			I
1	Parts New	L Liftgate Applique	22923434 GM PART	73.67		Body	Repl			I
1	Parts New	Liftgate Adhesive Nameplate	25822412 GM PART	20.27		Body	Repl	4.80		I
1	Parts New	Liftgate Adhesive Nameplate A	25795265 GM PART	21.45		Body	Repl	4.80		I
6	Parts New	Liftgate Trim Panel Retainer	11519031 GM PART	28.68		Body	Repl			I
1	Parts New	Lwr Liftgate Inner Trim Panel	22788451 GM PART	156.18		Body	Repl			I
1	Parts New	Rear Body Panel	25830264 GM PART	279.73		Body	Repl	335.00		I
		Rear Body Panel A					Refn		76.80	I
		Add For Inside					Refn		38.40	I
1	Parts New	R Rear Body Crossmember Reinf	25830262 GM PART	50.42		Body	Repl	72.00		I
		R Rear Reinforcement					Refn		28.80	I
	Parts Existing	L Rear Body Crossmember Reinf				Body	Rpr	72.00		I
		L Rear Reinforcement					Refn		28.80	I
1	Parts New	Rear Body Bar	25887002 GM PART	58.80		Body	Repl	672.00		I

INVOICE

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K & M Collision
 Page 1

BAR #: EPA #:
Delivered Date: 6/14/2013

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
1	Parts New	Rear Body Reinforcement	20832573 GM PART	5.77		Body	Repl			1
1	Parts New	Rear Body Jack Bracket	25842437 GM PART	60.85		Body	Repl	72.00		1
	Parts Existing	Rear Body Floor Pan				Body	Rpr	144.00		1
		Floor Pan Assy					Refn		72.00	1
		Rear Bumper Cover Assy				Body	Ovrh	62.40		1
1	Parts AM	Rear Bumper Cover	20983260 GM PART	574.00		Body	Repl			1
		Rear Bumper Cover A					Refn		105.60	1
1	Misc	Rear Lwr Bumper Cover	25798802 GM PART	501.93		Body	Repl	19.20		1
		Rear Bumper Cover B				Body	R&I			1
1	Parts New	Rear Bumper Access Hole Cover	25798816 GM PART	15.78		Body	Repl			1
1	Parts New	Rear Up'r Bumper Pad	25798801 GM PART	53.68		Body	Repl			1
1	Parts New	R Rear Bumper Reflector	22950586 GM PART	33.65		Body	Repl			1
1	Parts New	L Rear Bumper Reflector	25809893 GM PART	32.07		Body	Repl			1
1	Parts New	R Rear Bumper Cap	25802076 GM PART	4.95		Body	Repl			1
1	Parts New	L Rear Bumper Cap	25802076 GM PART	4.95		Body	Repl			1
1	Parts New	Rear Bumper Energy Absorber	22948170	184.08		Body	Repl			1
1	Parts New	Rear Bumper Impact Bar	22891609 GM PART	280.37		Body	Repl			1
1	Parts New	Rear Bumper Cover Support	22879575 GM PART	51.00		Body	Repl			1
	Parts Existing	Tag				Body	R&I	4.80		1
	Parts Existing	Unibody Setup				Frame	Add	195.00		1
	Parts Existing	Unibody Pull				Frame	Rpr	130.00		1
	Parts Existing	Pinch Welds (Clamp Damage)				Body	Rpr	96.00		1
		Pinch Welds (Clamp Damage) A					Refn		48.00	1
1	Parts New	3M Bare Metal Seam Sealer	New	54.41	37.08	Body	Repl			1
1	Parts New	3M Panel Bonding Adhesive	New	57.45	46.05	Body	Repl			1
	Parts Existing	Road Test Vehicle				Mech	Add	25.50		1
	Parts Existing	Collision Access Time				Body	Add	72.00		1
	Parts Existing	Remove Wax, Grease & Tar From					Add		24.00	1
	Parts Existing	Repair Are					Add		144.00	1
	Parts Existing	Detail Vehicle								1
	Parts Existing	Inspect Airbag/SRS System				Mech	Add	170.00		1
1	Sublet	4 Wheel Alignment		79.95		Mech	Chk			1
	Parts Existing	Reset Electronic Memory Functions				Mech	Add	42.50		1
	Parts Existing	D & R Battery (for welding operations)				Mech	Add	25.50		1
	Parts Existing	Wiring				Mech	R&I	85.00		1
1	Bdy/Sup NT	Weld Thru Primer	New	12.00			Repl		48.00	1
1	Bdy/Sup NT	Shield Corrosion Protection System	New	15.00			Repl		48.00	1
	Parts Existing	Dress And Fill Welds				Body	Add	96.00		1

BAR #: EPA #:
Delivered Date: 6/14/2013

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
	Parts	Protect Interior From Welding Damage				Body	Addl	24.00		1
	Existing									
	Parts	Tint Color					Addl		48.00	1
	Existing									
	Parts	Additional Clear Coat Mix					Addl		14.40	1
	Existing									
	Parts	Mask Trunk Compartment/Liftgate					Addl		19.20	1
	Existing									
1	Pnt/Mat NT	Cover Car For Primer	New	8.00			Repl		14.40	1
1	Pnt/Mat NT	Cover Car For Paint	New	8.00			Addl		14.40	1
		De-Nib And Finesse					Addl		76.80	1
		Clear Coat					Addl		139.20	1
		Undercoating				Body	Addl	24.00		1
1	Pnt/Mat	Paint/Materials		717.00	612.00		Addl			1
1	Haz	Hazardous Waste Disposal		5.00			Addl			1

Labor 3,804.50
Parts 3,776.15
Frame Repair 325.00
Sublet 79.95
Additional Costs 722.00
SubTotal 8,707.60
Taxes 254.54
Grand Total 8,962.14

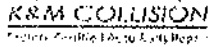
	Due from Insurance		Due from Customer	
Sub-Total	8,707.60	Sub-Total	0.00	
Tax	254.54	Tax	0.00	
Total	8,962.14	Total	0.00	
	Total Amount		8,962.14	

K-M
48 Body
48 Refinish
85 Frame
85 Mech

State Farm
44 Body
44 Refinish
55 Frame
85 Mech

EXHIBIT E-1

K & M COLLISION REPAIR ORDER 7304


 BAR #: EPA #:
 Delivered Date: 11/20/2013

K & M Collision
 161 Lenoir Rhyne Blvd SE
 Hickory, NC 28602
 (828) 635-0322, (866) 752-8063 (fax)

INVOICE

RO #: 7304; Est #: 1462

Bar #: [REDACTED]
 [REDACTED]
 [REDACTED]
 Home:
 Work:
 [REDACTED]

12 Volvo S60
 Color: White
 Type: PC 4 Door Sedan
 VIN: [REDACTED]
 Prod Date: Plate:
 Mileage:
 Engine: 2.5L 5 Cyl Gas Injected
 Turbocharged

STATE FARM INSURANCE
 COMPANIES
 Adjustor:
 Phone:
 Claim #: Deductible: 0
 Loss Type:

P = Who Pays? (I = Insurance, C = Customer)

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
	Parts	Alloy Wheel				Body	R&I	14.40		I
	Existing									
	Parts	Alloy Wheel A				Body	R&I	14.40		I
	Existing									
	Parts	Alloy Wheel B				Body	R&I	14.40		I
	Existing									
	Parts	Alloy Wheel C				Body	R&I	14.40		I
	Existing									
	Parts	Engine Under Cover				Body	R&I	24.00		I
	Existing									
	Parts	Rear Engine Under Cover				Body	R&I	14.40		I
	Existing									
	Parts	R Frt Floor Under Cover				Body	R&I	14.40		I
	Existing									
	Parts	L Frt Floor Under Cover				Body	R&I	14.40		I
	Existing									
	Parts	R Rear Floor Under Cover				Body	R&I	14.40		I
	Existing									
	Parts	L Rear Floor Under Cover				Body	R&I	14.40		I
	Existing									
	Parts	Windshield				Glass	R&I	220.60		I
1	Parts New	Lwr W/Shield Moulding	30799704-9	107.98		Body	Rep			I
1	Parts New	W/Shield Adhesive	N.A.	40.00		Body	Rep			I
		Rear Seat Assy				Body	R&I			I
		R Frt Door Assembly				Body	R&I	48.00		I
		L Frt Door Assembly				Body	R&I	48.00		I
	Parts	R Frt Door Opening Weatherstrip				Body	R&I	24.00		I
	Existing									
	Parts	L Frt Door Opening Weatherstrip				Body	R&I	24.00		I
	Existing									
		R Rear Door Assembly				Body	R&I	48.00		I
		L Rear Door Assembly				Body	R&I	48.00		I
	Parts	R Rear Door Weatherstrip				Body	R&I	24.00		I
	Existing									
	Parts	L Rear Door Weatherstrip				Body	R&I	24.00		I
	Existing									
		Roof Panel Outside					Blnd		67.20	I
		Antenna				Body	R&I	19.20		I
		Roof Headliner				Body	R&I	249.60		I
		Sunroof Assy				Body	R&I	81.60		I
	Parts	Sunroof Glass Weatherstrip				Body	R&I	24.00		I
	Existing									
	Parts	Back Window Glass				Glass	Rpr	14.40		I
	Existing									
		PERCISION MASK FOR REFINISH								I
		R Side Body Panel Complete					Blnd		85.40	I
	Parts	R Quarter Wheelhouse Liner				Body	R&I	19.20		I
	Existing									

INVOICE

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K & M Collision
Page 1

BAR #: EPA #:
Delivered Date: 11/20/2013

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
	Parts Existing	R Quarter Extension				Body	Rpr	48.00		I
		R Quarter Extension A					Refn		48.00	I
	Parts Existing	R Quarter Pressure Release Vent				Body	R&I	9.60		I
		Rear Bumper Cover				Body	R&I			I
	Parts Existing	R Quarter Lamp Hsg Panel				Body	Rpr	48.00		I
		R Quarter Lamp Hsg Panel A					Refn		48.00	I
		L Side Body Panel Complete					Refn		220.80	I
	Parts Existing	L Quarter Outer Panel				Body	Rpr	384.00		I
	Parts Existing	L Quarter Wheelhouse Liner				Body	R&I	19.20		I
1	Parts New	L Quarter Extension	31395024-8	60.55		Body	Repl	144.00		I
		L Quarter Extension A					Refn		48.00	I
1	Parts New	L Quarter Air Exhaust Vent	31291229-8	41.77		Body	Repl	9.60		I
		ORDER FROM DEALER								
1	Parts New	L Quarter Lamp Hsg Panel		65.13		Body	Repl	177.60		I
		L Quarter Lamp Hsg Panel A					Refn		48.00	I
1	Parts New	L Quarter Lamp Panel Reinf	31353278-0	33.98		Body	Repl	24.00		I
		L Quarter Lamp Panel Reinf A					Refn		24.00	I
		R Rocker Moulding				Body	R&I	24.00		I
		L Rocker Moulding				Body	R&I	24.00		I
		R Quarter Mudguard				Body	R&I	9.60		I
7	Parts New	R Rocker Moulding Clip	31216744-8	10.01		Body	Repl			I
7	Parts New	L Rocker Moulding Clip	31216744-8	10.01		Body	Repl			I
8	Parts New	R Rocker Moulding Clip A	30640643-0	10.32		Body	Repl			I
8	Parts New	L Rocker Moulding Clip A	30640643-0	10.32		Body	Repl			I
	Parts Existing	Quarter Package Tray Trim Panel				Body	R&I	24.00		I
		TO R&R TRUNK HINGES								I
1	Parts New	Luggage Lid Panel	31395582-5	650.99		Body	Repl	182.40		I
		Luggage Lid Outside					Refn		120.00	I
		Luggage Lid Underside					Refn		62.40	I
1	Parts New	Luggage Lid Opening Weatherstrip	31335404-5	24.41		Body	Repl			I
1	Parts New	Luggage Lid Handle	31391199-2	103.34		Body	Repl			I
1	Parts New	R Luggage Lid Hinge	31349172-2	75.32		Body	Repl	19.20		I
		R Hinge					Refn		24.00	I
		Luggage Lid Assy				Body	R&I			I
1	Parts New	L Luggage Lid Hinge	31349171-4	75.32		Body	Repl	19.20		I
		L Hinge					Refn		24.00	I
1	Parts New	Luggage Lid Lock Cylinder	31335050-6	170.30		Body	Repl			I
1	Parts New	Luggage Lid Cover	8679504-4	1.18		Body	Repl			I
9	Parts New	Luggage Lid Clip	30715711-5	20.43		Body	Repl			I
1	Parts New	Luggage Lid Adhesive Nameplate	30796589-7	38.06		Body	Repl	4.80		I
1	Parts New	Luggage Lid Adhesive Nameplate A	31301197-5	34.81		Body	Repl	4.80		I
1	Parts New	Luggage Lid Adhesive Nameplate B	31333650-5	37.25		Body	Repl	4.80		I
1	Parts New	Rear Body Panel	31371446-1	216.98		Body	Repl	600.00		I
		Rear Body Panel A					Refn		76.80	I
		Add For Inside					Refn		48.00	I
	Parts Existing	Rear Body Floor Pan				Body	Rpr	120.00		I
		Rear Floor Pan					Refn		96.00	I
1	Parts New	Rear Body Sill Trim	31307102-9	131.16		Body	Repl			I
	Parts Existing	Rear Body Compartment Cover				Body	R&I	14.40		I
	Parts Existing	R Rear Body Side Trim Panel				Body	R&I	19.20		I
	Parts Existing	L Rear Body Side Trim Panel				Body	R&I	19.20		I
1	Parts New	R Otr UpR Rear Body Cover	31306889-0	24.30		Body	Repl			I
1	Parts New	L Otr UpR Rear Body Cover	31306888-4	24.30		Body	Repl			I
1	Parts New	R Inr UpR Rear Body Cover	31306889-3	24.30		Body	Repl			I
1	Parts New	L Inr UpR Rear Body Cover	31306889-2	24.30		Body	Repl			I

INVOICE

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K & M Collision
Page 2

BAR #: EPA #:
Delivered Date: 11/20/2013

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
1	Parts New	L Rear Combination Lamp Assembly	30796267-0	230.42		Body	Repl			
1	Parts New	L Rear Combination Lamp Assembly A	30796271-2	141.80		Body	Repl			
		Rear Bumper Cover Assy				Body	Ovrh	38.40		
1	Parts New	Rear Bumper Cover A	39808149-7	755.35		Body	Repl			
1	Parts New	Rear Bumper Spoiler	30795031-1	165.17		Body	Repl			
1	Parts New	R Rear Bumper Bracket	30857220-7	6.01		Body	Repl			
1	Parts New	L Rear Bumper Bracket	30857220-7	6.01		Body	Repl			
1	Parts New	L Rear Otr Bumper Bracket	31386720-2	19.52		Body	Repl			
1	Parts New	L Rear Inr Bumper Bracket	30795054-3	19.22		Body	Repl			
1	Parts New	Rear Ctr Bumper Bracket	30795056-8	24.61		Body	Repl			
1	Parts New	Rear Bumper Impact Bar	31278835-9	369.52		Body	Repl			
		Rear Bumper Impact Bar A					Refn		48.00	
1	Bdy/Sup NT	Pre-Wash and Degrease Vehicle	New	10.00		Body	Repl	24.00		
1	Bdy/Sup NT	Cover Steering Wheel, Seats and Floor	New	5.00			Repl		9.60	
	Parts Existing	Pre-Measure Unibody				Frame	Add	65.00		
	Parts Existing	Pre-Measure Suspension				Frame	Add	65.00		
	Parts Existing	Structural Damage Diagnostics				Frame	Add	32.50		
	Parts Existing	Unibody Setup and Measure				Frame	Add	260.00		
	Parts Existing	Unibody Pull				Frame	Rpr	260.00		
	Parts Existing	Additional EVO Setup				Frame	Add	130.00		
		SUPPLEMENTAL ANCHORING REQUIRED TO PULL								
	Parts Existing	Pinch Welds (Clamp Damage)				Body	Rpr	96.00		
		Pinch Welds (Clamp Damage) A					Refn		96.00	
	Parts Existing	EVO Mount Locations				Body	Rpr	48.00		
		EVO Mount Locations A					Refn		48.00	
	Parts Existing	D & R Battery (for welding operations)				Mech	Add	28.50		
	Parts Existing	Inspect SRS Components Per OE Requirement				Mech	Add	190.00		
1	Parts New	3M Weld Wrap	New	20.00		Body	Repl	24.00		
	Parts Existing	Protect Interior From Welding Damage				Body	Add	24.00		
	Bdy/Sup NT	Weld Thru Primer	New	12.00			Repl		48.00	
1	Pnt/Mat NT	Epoxy Primer	New	15.00			Repl		48.00	
1	Bdy/Sup NT	Shield Corrosion Protection System	New	15.00			Repl		48.00	
1	Parts New	Seam Sealer Kent KT12401 2@96.74	New	193.48		Body	Repl			
	Parts Existing	Wiring				Mech	R&I	47.50		
	Parts Existing	Electronic Modules/Components in Trunk				Mech	R&I	95.00		
	Parts Existing	Reset Electronic Memory Functions				Mech	Add	47.50		
	Parts Existing	Road Test and Normalize Functions				Mech	Add	47.50		
1	Sublet	4 Wheel Alignment		79.95		Mech	Chk			
1	Sublet	Transport To/From Alignment		100.00		Mech	Add			
1	Bdy/Sup NT	Wash/Tack after Repair	New	5.00		Body	Repl	14.40		
1	Bdy/Sup NT	Wash/Tack after Blocking	New	5.00		Body	Repl	14.40		
	Parts Existing	Tint Color					Add		24.00	

INVOICE

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K & M Collision
Page 3

BAR #: EPA #:
Delivered Date: 11/20/2013

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
	Parts	Mix/Tint Inner Body Color					Addl		24.00	I
	Existing	Trim Trunk Attachment Bolts					Refn		48.00	I
	Parts	Additional Clear Coat Mix					Addl		14.40	I
	Existing	Mask L Front Door Opening					Addl		19.20	I
	Parts	Mask R Front Door Opening					Addl		19.20	I
	Existing	Mask L Rear Door Opening					Addl		19.20	I
	Parts	Mask R Rear Door Opening					Addl		19.20	I
	Existing	Mask Trunk Compartment Opening					Addl		19.20	I
1	Bdy/Sup NT	Cover Car For Repairs	New	8.00			Repl		14.40	I
1	Pnt/Mat NT	Cover Car For Primer	New	8.00			Repl		14.40	I
1	Pnt/Mat NT	Cover Car For Paint	New	8.00			Addl		14.40	I
1	Pnt/Mat NT	Cover Car For Buffing/Polishing	New	8.00			Repl		14.40	I
	Parts	Hand Glaze After Buffing					Addl		48.00	I
1	Bdy/Sup NT	Clean Repair Debris From Vehicle/Final W	New	10.00			Repl		96.00	I
		De-Nib And Finesse					Addl		163.20	I
		Clear Coat					Addl		144.00	I
1	Pnt/Mat	Paint/Materials		1,212.00	Paid \$ 756.00		Addl			I
1	Haz	Hazardous Waste Disposal		5.00			Addl			I

Parts	4,136.92
Labor	5,865.60
Frame Repair	812.50
Sublet	179.95
Additional Costs	1,217.00
SubTotal	12,211.97
Taxes	267.01
Grand Total	12,478.98

Sub-Total	12,211.97	Sub-Total	0.00
Tax	267.01	Tax	0.00
Total	12,478.98	Total	0.00

Total Amount 12,478.98

K&M

Body \$48
 Refinish: \$48
 mechanical \$95
 Frame \$65

State Farm

Body \$44
 Refinish: \$44
 mechanical: \$90
 Frame: \$55

EXHIBIT E-1

K & M COLLISION REPAIR ORDER 7409

K & M COLLISION
 161 Lenoir Rhyne Blvd SE
 Hickory, NC 28602

BAR #: EPA #:
 Printed Date: 8/20/2014

K & M Collision
 161 Lenoir Rhyne Blvd SE
 Hickory, NC 28602

(828) 635-0322, (866) 752-8063 (fax)

INVOICE

RO #: 7409; Est #: 2231

Est: MICHAEL
 BRADSHAW

STATE FARM INSURANCE
 COMPANIES

Adjustor:

Phone:

Claim #: 33-398m-69301

Deductible: 0

Loss Type: Collision

~~Alt: [REDACTED]~~
~~Alt: [REDACTED]~~
~~Alt: [REDACTED]~~
~~Alt: [REDACTED]~~
~~Alt: [REDACTED]~~
~~Alt: [REDACTED]~~
~~Alt: [REDACTED]~~
~~Alt: [REDACTED]~~

09 Audi A4
 Color:
 Type: PC 4D Sed
 Prod Date: Plate:
 Mileage:
 Engine: 3.2L 6 Cyl Gas Injected

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
		Frt Tow Hook Cover					Refn		16.50	
		Frt Bumper Cover Assy				Body	Ovrh	198.00		
		Frt Add w/Fog Lamps				Body	Repl	22.00		
	Parts Existing	Frt Bumper Cover Assy A				Body	Rpr	55.00		
1	Parts New	Frt Bumper Cover					Refn		143.00	
		R Front Combination Lamp Assembly	8K0 941 030 J	930.00		Body	Repl	33.00		
		Headlamps				Body	Chk	22.00		
		HEADLAMP SCRATCHED FROM ACCIDENT								
		Hood Outside					Blnd		60.50	
1	Parts New	R Fender Panel	8K0 821 106 A	313.00		Body	Repl	88.00		
		R Fender Outside					Refn		110.00	
		R Add To Edge Fender					Refn		27.50	
1	Parts New	Alloy Wheel	ORDER FROM DEALER	417.00		Body	Repl	16.50		
				A/m 125.00						
		R Frt Door Outside					Blnd		55.00	
		R Frt Door Assembly				Body	R&I	60.50		
		R Frt Belt Moulding				Body	R&I	60.50		
		R Frt Rear View Mirror				Body	R&I			
		R Frt Door Trim Panel				Body	R&I			
	Parts Existing	R Frt Door Armrest				Body	R&I	11.00		
	Parts Existing	R Frt Door Power Window Switch				Body	R&I	11.00		
	Parts Existing	R Frt Otr Door Handle				Body	R&I	15.50		
1	Bdy/Sup NT	Pre-Wash and Degrease Vehicle	New	10.00		Body	Repl	27.50		
1	Bdy/Sup NT	Cover Steering Wheel Seats and Floor	New	5.00			Repl		11.00	
	Parts Existing	Audi Seat Belt Check				Mech	Add	220.00		
	Parts Existing	Audi PCI				Mech	Add	220.00		
1	Parts New	4 Wheel Alignment	New	199.93 Paid 199.95		Mech	Repl			
1	Parts New	Line Markup %25.00								
1	Parts New	Scan and Clear Stored DTCs	New	146.67		Mech	Repl			
		Line Markup %25.00 A								
1	Sublet	Transport To Audi Asheville		415.85		Mech	Add			
1	Sublet	Transport From Audi Asheville		415.85		Mech	Add			
	Parts Existing	Tint Color					Add		55.00	
	Parts Existing	Mask Engine Compartment/Underhood					Add		22.00	
	Parts Existing	Additional Clear Coat Mix					Add		16.50	

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K & M Collision
 Page 1

BAR #: EPA #:
Printed Date: 8/20/2014

Qty	Type	Description	Part #	Amount	Sup #	Labor	Op	Labor	Paint	P
	Parts Existing	Mask R Front Door Jamb					Addl		22.00	I
	Parts Existing	Trim Fender Attachment Bolts					Refn		27.50	I
1	Bdy/Sup NT	Cover Car For Repairs	New	8.00		Body	Repl	16.50		I
1	Pnt/Mat NT	Cover Car For Paint	New	8.00			Addl		16.50	I
1	Bdy/Sup NT	Clean Repair Debris From Vehicle/Final W	New	10.00			Repl		55.00	I
		De-Nib And Finessa					Addl		110.00	I
		Clear Coat					Addl		115.50	I
1	Pnt/Mat	Paint/Materials		411.00			Addl			I
1	Haz	Hazardous Waste Disposal Adjustment		5.00			Addl			I
				-86.65						

Parts 1,941.50
Sublet 2,134.25
Additional Costs 831.70
SubTotal 329.35
Taxes 5,236.80
Grand Total 140.46
5,377.26

Sub-Total	Due from Insurance	5,236.80	Sub-Total	Due from Customer	0.00
Tax		140.46	Tax		0.00
Total		5,377.26	Total		0.00

Total Amount 5,377.26

K+M

State Farm

#55 Body

#44 Body

#55 Refinish

#44 Refinish

#85 Frame

#110 Mech

#85 (110)

#110 Mechanical

EXHIBIT E-1

K & M COLLISION REPAIR ORDER 7788

K&M COLLISION
Factory Certified Auto Body Repair

K & M Collision
Factory Certified Auto Body Repair
161 Lenoir Rhyne Blvd SE, HICKORY, NC 28602
Phone: (828) 569-1275
FAX: (866) 752-8063

Workfile ID: 72a10114
Federal ID: 46-2948966

Preliminary Estimate

RO Number: 778B

Written By: William Barkley

Insured: [REDACTED]
Type of Loss: Collision
Point of Impact:

Policy #:
Date of Loss:

Claim #: 33625N19301
Days to Repair: 0

Owner:
[REDACTED]
[REDACTED]
[REDACTED]
(828) 466-7788

Inspection Location:
K & M Collision
161 Lenoir Rhyne Blvd SE
HICKORY, NC 28602
Repair Facility
(828) 569-1275 Business

Insurance Company:
STATE FARM INSURANCE COMPANIES

VEHICLE

Year: 2014
Make: KIA
Model: FORTE LX
Color: Silver Int:

Body Style: 4D SED
Engine: 4-1.6L-FI
Production Date:
Condition:

VIN: [REDACTED]
License:
State:
Job #:

Mileage In:
Mileage Out:
Vehicle Out: 4/29/2015

TRANSMISSION

6 Speed Transmission

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors

DECOR

Dual Mirrors
Tinted Glass

Console/Storage

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Rear Defogger
Steering Wheel Touch Controls
Telescopic Wheel

RADIO

AM Radio
FM Radio
Stereo

Search/Seek

CD Player
Auxiliary Audio Connection
Satellite Radio

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device

SEATS

Cloth Seats
Bucket Seats
Reclining/Lounge Seats

WHEELS

Wheel Covers

PAINT

Clear Coat Paint

OTHER

Traction Control
Stability Control
Power Trunk/Gate Release

Get live updates at www.carwise.com/e/qNAS3

Preliminary Estimate

RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	Structural damage diagnostics		1		0.5 F	
2	#	Mechanical damage diagnostics		1		0.5 F	
3	#	Unibody setup		1		3.0 F	
4	#	EVO fixture set-up for supplemental anchoring		1		2.0 F	
5	#	Rpr Pinch welds for clamp damage				2.0	2.0
6	FRONT BUMPER & GRILLE						
7		O/H front bumper				1.8	
8		Repl Bumper cover w/o pik sensor	86511A7000	1	275.00	Incl.	2.8
9		Add for Clear Coat					
10		Repl LT Bumper cover bolt	1244105207B	1	0.35		
11		Repl RT Bumper cover grommet	1491005000	1	0.33		
12	*	R&L RT Upper retainer				Incl.	
13	*	Repl LT Upper retainer	86517A7000	1	23.55	Incl.	
14		Repl LT Upper retainer screw	1125106256B	2	0.80		
15		R&L RT Side bracket				0.1	
16	*	Repl LT Side bracket	86513A7000	1	9.93	0.1	
17	*	Repl Filler strip	86357A7001	1	25.03		
18	*	Repl Emblem	863201W250	1	32.32	Incl.	
19	*	Repl Tow eye cap	86588A7000	1	9.33		0.2
20		Add for Clear Coat					0.1
21	*	Repl RT Cover w/o fog lamps	86564A7000	1	16.13	Incl.	
22	*	Repl LT Cover w/o fog lamps	86563A7000	1	16.13	Incl.	
23	*	Repl Lower deflector	86590A7100	1	41.17	Incl.	
24		Repl Absorber	86520A7010	1	70.00	Incl.	
25		Repl RT Absorber nut	0K2A150044	1	0.45		
26		Repl LT Absorber nut	0K2A150044	1	0.45		
27		Repl Impact bar	86530A7100	1	250.00	0.3	
28		Repl RT Impact bar nut	1327006007K	4	2.12		
29		Repl LT Impact bar nut	1327006007K	4	2.12		
30	*	R&L Upper grille				Incl.	
31		Repl Lower grille	86522A7000	1	57.13	Incl.	
32	*	Repl Lower grille screw	1249205147E	12	14.26		
33	FRONT LAMPS						
34		R&L RT Headlamp assy				Incl.	
35		Repl LT Headlamp assy	92101A7200	1	341.67	Incl.	
36		Repl Aim headlamps		1		0.5	
37	RADIATOR SUPPORT						
38		Repl Radiator support	64101A7001	1	485.30	4.2	
39		Evacuate & recharge			m	1.4 M	
40		Refrigerant recovery			m	0.4 M	
41		Add for auto trans			m	0.2 M	
42	*	Repl LT Splash shield	29130A7000	1	19.22	Incl.	

Preliminary Estimate

RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

43	*	Repl	Sight shield	86356A7000	1	30.08	0.2	
44	*	Repl	Under cover	29110A7100	1	29.20	0.2	
45		Repl	Under cover retainer	8659028000	10	16.20		
46	COOLING							
47		R&I	Radiator auto trans			m	2.1	M
48		R&I	RT Air guide				Incl.	
49	*	Repl	LT Air guide	29136A7000	1	17.43	Incl.	
50	#	Repl	Air guide clip	1244106207B	4	6.60		
51	#		Vacuum fill cooling system		1		1.0	M
52	#		Coolant		2	50.00		M
53	AIR CONDITIONER & HEATER							
54		R&I	Condenser			m	0.6	M
55	HOOD							
56		Repl	Hood	66400A7000	1	443.33	1.1	2.4
57			Add for Clear Coat					1.0
58			Add for Underside(Complete)					1.2
59			Add for Clear Coat					0.2
60	*	Rpr	RT Hinge				0.3	0.3
61			Add for Clear Coat					0.1
62	*	Rpr	LT Hinge				0.3	0.3
63			Add for Clear Coat					0.1
64		R&I	Latch w/o security alarm				Incl.	
65		Repl	Insulator pad retainer	8112637010	11	9.13		
66	**	Repl	A/M Auto Data Labels		1	65.80	0.2	
67	FENDER							
68	*	Rpr	RT Fender				0.5	1.8
69			Overlap Major Adj. Panel					-0.4
70			Add for Clear Coat					0.3
71		Repl	LT Fender	66311A7000	1	225.00	1.5	1.8
72			Overlap Major Adj. Panel					-0.4
73			Add for Clear Coat					0.3
74			Add for Edging					0.5
75			Add for Clear Coat					0.1
76		R&I	RT Fender liner				0.3	
77		Repl	RT Fender liner fastener	1416005130	1	0.33		
78		Repl	RT Fender liner retainer	8659028000	1	1.62		
79		Repl	LT Fender liner retainer	8659028000	1	1.62		
80	*	R&I	RT Rear seal				0.1	
81	*	R&I	LT Rear seal				0.1	
82		R&I	RT Mud guard				0.4	
83	*	Repl	LT Apron assy	64510A7000	1	249.25	6.4	1.1
84			Add for Clear Coat					0.2
85	*	Repl	LT Reinf bracket	64616A7000	1	16.92	1.2	0.3
86			Add for Clear Coat					0.1
87	*	Repl	LT Gusset	64635A7000	1	21.18		

Preliminary Estimate

RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

88	*	Repl	LT Inner reinf	647533X000	1	15.95			
89	*	Repl	LT H/lamp bracket	64554A5000	1	5.15			
90	#		3M weld wrap		1	20.00	X	0.5	
91	#		Remove factory seam sealer		1			0.5	
92	#		HSS spot weld bit		1	20.00	X		
93	#		Weld-thru primer application		1	12.00	X	0.5	
94	#		Test fit welded panel		1			1.5	S
95	#		Setup and test STRS welder		1			0.5	S
96	#		Setup and test MAG welder		1			0.5	S
97	#		Epoxy primer application		1	20.00	X	1.0	
98	#		Seam sealer KT1240		1	96.74	X		
99	#		Metal bonding adhesive KT12577		1	81.28	X		
100	*	Rpr	LT Rail assy					3.0	1.5 1.4
Note: Repair adjacent welded panel installation damage @ rail end bracket install and @ apron assy install locations.									
101			Overlap Major Non-Adj. Panel						-0.2
102			Add for Clear Coat						0.2
103		Repl	LT Fender liner	86811A7000	1	75.00		Incl.	
104		Repl	LT Mud guard	86831A7000	1	19.55		0.4	
105	ELECTRICAL								
106	#		R&I Wiring		1			0.5	M
107	#	Repl	Frt Wiring harness	91870A7260	1	79.27		0.5	
108		R&I	Battery 1.8L 60AH				m	0.3	M
109		R&I	Battery tray					0.2	
110	#		Reset electronic memory functions		1			0.5	M
111	#		Test drive and normalize functions		1			0.5	M
112	#		Transport to and from dealer		1	150.00	X	100.00	
113	#	Subl	Paramount +33%		1	287.61	X		
114	ENGINE / TRANSAXLE								
115	*	Repl	Air cleaner assy Federal	28110A5300	1	95.40	m	Incl. M	Body
116	#		Add for incorrect overlap deduct		1			0.5	M
117	*	Repl	Resonator	28220A7000	1	104.23			
118	*	Repl	Air duct from 12/10/13	282103X900	1	52.38		Incl.	
119		Repl	Air inlet shield retainer	861552H100	2	3.84			
120	*	R&I	RT Side mount auto trans					1.0	M
121	*	Repl	Wiring harness	91204A7992	1	1,491.66	m	2.0	M
122	WHEELS								
123		R&I	RT/Front R&I wheel				m	0.1	M
124		R&I	LT/Front R&I wheel				m	0.1	M
125		R&I	RT/Front R&I wheel				m	0.1	M
126		R&I	LT/Front R&I wheel				m	0.1	M
127	FRONT SUSPENSION								
128		R&I	LT R&I front suspension one side				m	2.5	M 1.5
129	RESTRAINT SYSTEMS								

Preliminary Estimate

RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

130	Repl	Air bag system diagnosis		1				
131 *	Repl	LT Ft Impact sensor	959303X100	1	m	0.5 M	3M	
132	PILLARS, ROCKER & FLOOR			1	124.88 m	0.2 M	Inc	
133 *	Rpr	RT Hinge pillar						
134		Overlap Major Non-Adj. Panel			s	1.0	1.5	
135 #		Feather, prime and block repair area		1			-0.2	0.3
136	Blnd	RT Center pillar						
137	R&I	RT Fixed glass w/black trim			s		0.9	
138	R&I	RT W/S pillar trim				1.0		
139	R&I	RT Front w'strip				0.2		
140	R&I	RT Rear w'strip				0.4		
141	R&I	RT Front sill plate				0.4		
142	R&I	RT Rear sill plate				0.1		
143	FRONT DOOR					0.1		
144	R&I	LT R&I door assy				1.1		
145 *	Rpr	LT Door shell				1.0	2.0	
146		Overlap Major Adj. Panel					-0.4	
147		Add for Clear Coat					0.3	
148		Add for Edging					0.5	
149		Add for Inside					0.5	
150 #		Feather, prime and block repair area		1			0.3	
151	R&I	LT Door w'strip				0.5		
152	Repl	LT Door w'strip clip	8213422000	10	12.30			
153 *	Repl	LT Belt molding black	82210A7000	1	44.82	0.2		
154	R&I	LT Mirror assy w/o power folding, w/o signal lamp				0.3		
155	R&I	LT Door glass Kia w/anti-theft						
156 *	R&I	LT Run channel				Incl.		
157	R&I	LT Regulator module				0.2		
158	R&I	LT Handle, outside w/o chrome from 11/27/13				1.1		
159 *	R&I	LT Latch assy w/o smart key, w/o keyless entry to 11/27/13				0.5		
160	R&I	LT R&I trim panel				0.2		
161	Repl	LT Door trim panel fastener type 1	8231536000	3	3.81	0.5		
162	Repl	LT Door trim panel fastener type 2	823152P000	6	17.22			
163	R&I	RT R&I door assy						
164	R&I	RT Striker				1.1		
165	REAR DOOR					0.2		
166	R&I	RT R&I door assy						
167	R&I	RT Striker				1.1		
168	QUARTER PANEL					0.2		
169	Blnd	RT Quarter pnl assy						1.1

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Preliminary Estimate

RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

170	R&I	RT Splash shield				0.2	
171	Repl	RT Stone guard	84126A7000	1	22.62	0.2	
172	#	Adhesive residue removal		1	1.00 X	0.2	
173	REAR LAMPS						
174	R&I	RT Combo lamp assy				0.3	
175	R&I	LT Combo lamp assy				0.3	
176	REAR BUMPER						
177	R&I	R&I bumper cover				1.1	
178	MISCELLANEOUS OPERATIONS						
179	#	Cover steering wheel, seats and floor		1	5.00 X		
180	#	Pre-wash and degrease vehicle		1	10.00 X	0.5	
181	#	Cover car for repairs		1	5.00 X	0.2	
182	#	Wash & tack after repairs		1	5.00 X	0.3	
183	#	Cover car for primer		1	5.00 X	0.2	
184	#	Wash & tack after blocking		1	5.00 X	0.3	
185	#	Cover car for refinish		1	5.00 X	0.2	
186	#	Cover car for refinish		1	5.00 X	0.2	
187	#	Match and tint exterior color		1			1.0
188	#	Spray out card for variant/tint		1			0.3
189	#	Additional clear coat mix (each)		1			0.2
190	#	Prep plastic bumper cover (each)		1			1.0
191	#	Mask engine compartment/underhood		1			0.4
192	#	Mask L fender opening/jamb		1			0.3
193	#	Mask R fender opening/jamb		1			0.3
194	#	Mask L front door jamb		1			0.4
195	#	Mask R front door jamb		1			0.4
196	#	Mask R rear door jamb		1			0.4
197	#	Mask R quarter opening/jamb		1			0.4
198	#	Mask trunk compartment/liftgate		1			0.4
199	#	Trim fender attachment bolts		1			0.5
200		Add for Clear Coat					0.1
201	#	Trim hood attachment bolts		1			1.0
202	*	Add for Clear Coat					0.2
203	#	Chip resistant material application (per panel)		1			0.5
204	#	Cover car for buffing/polishing		1	5.00 X	0.2	
205	#	DeNlb and fully polish painted panels (25% base refinish)		1			4.0
206	#	Clean repair debris from vehicle/final wash		1	10.00 X	1.5	
SUBTOTALS					5,799.79	68.8	37.5

Preliminary Estimate

RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			5,051.16
Body Labor	38.1 hrs @	\$ 50.00 /hr	1,905.00
Paint Labor	37.5 hrs @	\$ 50.00 /hr	1,875.00
Mechanical Labor	14.6 hrs @	\$ 90.00 /hr	1,314.00
Frame Labor	6.0 hrs @	\$ 70.00 /hr	420.00
Structural Labor	10.1 hrs @	\$ 70.00 /hr	707.00
Paint	37.5 hrs @	\$ 40.00 /hr	1,500.00
Body Supplies	28.0 hrs @	\$ 10.50 /hr	294.00
Miscellaneous			748.63
Subtotal			13,814.79
Sales Tax	\$ 5,051.16 @	7.0000 %	353.58
Grand Total			14,168.37
Deductible			50.00
CUSTOMER PAY			50.00
INSURANCE PAY			14,118.37

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. PARTS USED IN THE REPAIR OF YOUR VEHICLE MADE BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE AT LEAST EQUIVALENT IN TERMS OF FIT, QUALITY, PERFORMANCE, AND WARRANTY TO THE ORIGINAL MANUFACTURER PARTS THEY ARE REPLACING.

Preliminary Estimate**RO Number: 7788**

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARY2471, CCC Data Date 12/16/2015, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) Indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Record. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2016 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blend=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

Preliminary Estimate**RO Number: 7788**

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

RECALL INFO

Year: 2014	Body Style: 4D SED	VIN: KNAFK4A60F5288173	Mileage In:
Make: KIA	Engine: 4-1.8L-FI	License:	Mileage Out:
Model: FORTE LX	Production Date:	State:	Vehicle Out: 4/29/2015
Color: Silver Int:	Condition:	Job #:	

The National Highway Transportation and Safety Administration (NHTSA) has issued 1 safety-related recall notice(s) that may apply to the selected vehicle.

NHTSA ID: 15V015000**Issued:****Number of Vehicles: 00086880**

Electrical system KIA motors America (KIA) is recalling certain model year 2014 KIA forte Vehicles manufactured December 5, 2012, to April 17, 2014. In the affected Vehicles, the cooling fan resistor may overheat and melt. If the cooling fan resistor overheats and melts, there is an increased risk of a Vehicle Fire. KIA will notify owners, and for Vehicles produced from December 5, 2012 to January 27, 2014, Dealers will replace the cooling fan resistor and multi-fuse unit. For Vehicles produced from January 28, 2014 to April 17, 2014, Dealers will replace the multi-fuse unit only. Owners of Vehicles with a 1.8L Engine will also have the Engine control unit software updated. The recall is expected to begin February 24, 2015. Owners may contact KIA Customer service at 1-800-333-4542. KIA's number for this recall is SC1113.

K&M COLLISION

Factory Certified Auto Body Repair

K & M Collision
 Factory Certified Auto Body Repair
 161 Lenoir Rhyne Blvd SE, HICKORY, NC 28602
 Phone: (828) 569-1275
 FAX: (866) 752-8063

Workfile ID: 72810114
 Federal ID: 46-2948966

Final Bill

RO Number: 7788

Customer:	Insurance:	Adjuster:	Estimator:	William Barkley
[REDACTED]	STATE FARM INSURANCE	Phone:	Create Date:	4/1/2015
[REDACTED]		Claim:		33626N19301
[REDACTED]		Loss Date:		
[REDACTED]		Deductible:		50.00

Year:	2014	Style:	4D SED	VIN:	[REDACTED]	Mileage In:
Make:	KIA	Color:	Silver			Mileage Out:
Model:	FORTE LX	License:		Job Number:		Vehicle Out: 4/29/2015

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor \$	Type	Paint
1	E01		Structural damage diagnostics				35.00	Frame	
2	E01		Mechanical damage diagnostics				35.00	Frame	
3	E01		Unibody setup				210.00	Frame	
4	E01		EVO fixture set-up for supplemental anchoring				140.00	Frame	
5	E01	Repair	Pinch welds for clamp damage				100.00	Body	100.00
6	E01		FRONT BUMPER & GRILLE						
7	E01	Remove/Replace	O/H front bumper				90.00	Body	
8	E01	Remove/Replace	Bumper cover w/o prk sensor	1	275.00T	OEM	0.00	Body	140.00
9	E01		Add for Clear Coat						55.00
10	E01	Remove/Replace	LT Bumper cover bolt	1	0.35T	OEM			
11	E01	Remove/Replace	RT Bumper cover grommet	1	0.33T	OEM			
12	E01	Remove/Install	RT Upper retainer				0.00	Body	
13	E01	Remove/Replace	LT Upper retainer	1	23.55T	OEM	0.00	Body	
14	E01	Remove/Replace	LT Upper retainer screw	2	0.80T	OEM			
15	E01	Remove/Install	RT Side bracket				5.00	Body	
16	E01	Remove/Replace	LT Side bracket	1	9.93T	OEM	5.00	Body	
17	E01	Remove/Replace	Filler strip	1	25.03T	OEM			
18	E01	Remove/Replace	Emblem	1	32.37T	OEM	0.00	Body	
19	E01	Remove/Replace	Tow eye cap	1	9.33T	OEM			10.00
20	E01		Add for Clear Coat						5.00
21	E01	Remove/Replace	RT Cover w/o fog lamps	1	16.13T	OEM	0.00	Body	
22	E01	Remove/Replace	LT Cover w/o fog lamps	1	16.13T	OEM	0.00	Body	
23	E01	Remove/Replace	Lower deflector	1	41.17T	OEM	0.00	Body	
24	E01	Remove/Replace	Absorber	1	70.00T	OEM	0.00	Body	
25	E01	Remove/Replace	RT Absorber nut	1	0.45T	OEM			

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UFO = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-core, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Stuc = Structural

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RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

26	E01	Remove/Replace	LT Absorber nut	1	0.45T	OEM		
27	E01	Remove/Replace	Impact bar	1	250.00T	OEM	15.00	Body
28	E01	Remove/Replace	RT Impact bar nut	4	2.12T	OEM		
29	E01	Remove/Replace	LT Impact bar nut	4	2.12T	OEM		
30	E01	Remove/Install	Upper grille				0.00	Body
31	E01	Remove/Replace	Lower grille	1	57.13T	OEM	0.00	Body
32	E01	Remove/Replace	Lower grille screw	12	14.76T	OEM		
33	E01		FRONT LAMPS					
34	E01	Remove/Install	RT Headlamp assy				0.00	Body
35	E01	Remove/Replace	LT Headlamp assy	1	341.67T	OEM	0.00	Body
36	E01	Remove/Replace	Aim headlamps				25.00	Body
37	E01		RADIATOR SUPPORT					
38	E01	Remove/Replace	Radiator support	1	485.30T	OEM	210.00	Body
39	E01	Remove/Replace	Evacuate & recharge				126.00	Mech
40	E01	Remove/Replace	Refrigerant recovery				36.00	Mech
41	E01	Remove/Replace	Add for auto trans				18.00	Mech
42	E01	Remove/Replace	LT Splash shield	1	19.72T	OEM	0.00	Body
43	E01	Remove/Replace	Slight shield	1	30.00T	OEM	10.00	Body
44	E01	Remove/Replace	Under cover	1	29.20T	OEM	10.00	Body
45	E01	Remove/Replace	Under cover retainer	10	16.20T	OEM		
46	E01		COOLING					
47	E01	Remove/Install	Radiator auto trans				189.00	Mech
48	E01	Remove/Install	RT Air guide				0.00	Body
49	E01	Remove/Replace	LT Air guide	1	17.43T	OEM	0.00	Body
50	E01	Remove/Replace	Air guide clip	4	6.60T	OEM		
51	E01		Vacuum fill cooling system				90.00	Mech
52	E01		Coolant	2	50.00T	Other		
53	E01		AIR CONDITIONER & HEATER					
54	E01	Remove/Install	Condenser				54.00	Mech
55	E01		HOOD					
56	E01	Remove/Replace	Hood	1	443.33T	OEM	55.00	Body 120.00
57	E01		Add for Clear Coat					50.00
58	E01		Add for Underside(Complete)					60.00
59	E01		Add for Clear Coat					10.00
60	E01	Repair	RT Hinge				15.00	Body 15.00
61	E01		Add for Clear Coat					5.00
62	E01	Repair	LT Hinge				15.00	Body 15.00
63	E01		Add for Clear Coat					5.00
64	E01	Remove/Install	Latch w/o security alarm				0.00	Body
65	E01	Remove/Replace	Insulator pad retainer	11	9.13T	OEM		
66	E01	Remove/Replace	Auto Data Labels	1	65.80T	A/M	10.00	Body
67	E01		FENDER					

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, FDR = Paintless Dent Repair, A/M = Aftermarket, Redr = Rechromed, Reman = Remanufactured, OEI = New Original Equipment Manufacturer, Recor = Re-coated, UKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

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Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

68	E01	Repair	RT Fender				25.00	Body	90.00
69	E01		Overlap Major Adj. Panel						(20.00)
70	E01		Add for Clear Coat						15.00
71	E01	Remove/Replace	LT Fender	1	225.00T	OEM	75.00	Body	90.00
72	E01		Overlap Major Adj. Panel						(20.00)
73	E01		Add for Clear Coat						15.00
74	E01		Add for Edging						25.00
75	E01		Add for Clear Coat						5.00
76	E01	Remove/Install	RT Fender liner				15.00	Body	
77	E01	Remove/Replace	RT Fender liner fastener	1	0.33T	OEM			
78	E01	Remove/Replace	RT Fender liner retainer	1	1.62T	OEM			
79	E01	Remove/Replace	LT Fender liner retainer	1	1.62T	OEM			
80	E01	Remove/Install	RT Rear seal				5.00	Body	
81	E01	Remove/Install	LT Rear seal				5.00	Body	
82	E01	Remove/Install	RT Mud guard				20.00	Body	
83	E01	Remove/Replace	LT Apron assy	1	249.25T	OEM	448.00	Struc	55.00
84	E01		Add for Clear Coat						10.00
85	E01	Remove/Replace	LT Reinf bracket	1	16.92T	OEM	84.00	Struc	15.00
86	E01		Add for Clear Coat						5.00
87	E01	Remove/Replace	LT Gusset	1	21.18T	OEM			
88	E01	Remove/Replace	LT Inner reinf	1	15.95T	OEM			
89	E01	Remove/Replace	LT H/lamp bracket	1	5.15T	OEM			
90	E01		3M weld wrap	1	20.00	Other	25.00	Body	
91	E01		Remove factory seam sealer				25.00	Body	
92	E01		HSS spot weld bit	1	20.00	Other			
93	E01		Weld-thru primer application	1	12.00	Other	25.00	Body	
94	E01		Test fit welded panel				105.00	Struc	
95	E01		Setup and test STRS welder				35.00	Struc	
96	E01		Setup and test MAG welder				35.00	Struc	
97	E01		Epoxy primer application	1	20.00	Other	50.00	Body	
98	E01		Seam sealer KT1240	1	96.74	Other			
99	E01		Metal bonding adhesive KT12577	1	81.28	Other			
100	E01	Repair	LT Rail assy				150.00	Body	70.00
			NOTE: Repair adjacent welded panel installation damage @ rail end bracket install and @ apron assy install locations.						
101	E01		Overlap Major Non-Adj. Panel						(10.00)
102	E01		Add for Clear Coat						10.00
103	E01	Remove/Replace	LT Fender liner	1	75.00T	OEM	0.00	Body	
104	E01	Remove/Replace	LT Mud guard	1	19.55T	OEM	20.00	Body	
105	E01		ELECTRICAL						
106	E01		R&L Wiring				45.00	Mech	
107	E01	Remove/Replace	Frt Wiring harness	1	79.27T	OEM	25.00	Body	
108	E01	Remove/Install	Battery 1.8L 60AH				27.00	Mech	

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/H = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Reocr = Re-coated, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

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Vehicle: 2014 KIA FORTE LX 40 SED 4-1.8L-Ft Silver

109	E01	Remove/Install	Battery tray				10.00	Body	
110	E01		Reset electronic memory functions				45.00	Mech	
111	E01		Test drive and normalize functions				45.00	Mech	
112	E01		Transport to and from dealer	1	150.00	Other			
113	E01	Sublet	Paramount +33%	1	287.61	Other			
114	E01		ENGINE / TRANSAXLE						
115	E01	Remove/Replace	Air cleaner assy Federal	1	95.40T	OEM	0.00	Mech	
116	E01		Add for Incorrect overlap deduct				45.00	Mech	
117	E01	Remove/Replace	Resonator	1	104.73T	OEM			
118	E01	Remove/Replace	Air duct from 12/10/13	1	57.38T	OEM	0.00	Body	
119	E01	Remove/Replace	Air Inlet shield retainer	2	3.84T	OEM			
120	E01	Remove/Install	RT Side mount auto trans				90.00	Mech	
121	E01	Remove/Replace	Wiring harness	1	1,491.66T	OEM	180.00	Mech	
122	E01		WHEELS						
123	E01	Remove/Install	RT/Front R&I wheel				9.00	Mech	
124	E01	Remove/Install	LT/Front R&I wheel				9.00	Mech	
125	E01	Remove/Install	RT/Front R&I wheel				9.00	Mech	
126	E01	Remove/Install	LT/Front R&I wheel				9.00	Mech	
127	E01		FRONT SUSPENSION						
128	E01	Remove/Install	LT R&I front suspension one side				225.00	Mech	
129	E01		RESTRAINT SYSTEMS						
130	E01	Remove/Replace	Air bag system diagnosis				45.00	Mech	
131	E01	Remove/Replace	LT Ft Impact sensor	1	124.88T	OEM	18.00	Mech	
132	E01		PILLARS, ROCKER & FLOOR						
133	E01	Repair	RT Hinge pillar				50.00	Body	75.00
134	E01		Overlap Major Non-Adj. Panel						(10.00)
135	E01		Feather, prime and block repair area						15.00
136	E01	Blend	RT Center pillar						45.00
137	E01	Remove/Install	RT Fixed glass w/black trim				50.00	Body	
138	E01	Remove/Install	RT W/S pillar trim				10.00	Body	
139	E01	Remove/Install	RT Front w'strip				20.00	Body	
140	E01	Remove/Install	RT Rear w'strip				20.00	Body	
141	E01	Remove/Install	RT Front sill plate				5.00	Body	
142	E01	Remove/Install	RT Rear sill plate				5.00	Body	
143	E01		FRONT DOOR						
144	E01	Remove/Install	LT R&I door assy				55.00	Body	
145	E01	Repair	LT Door shell				50.00	Body	100.00
146	E01		Overlap Major Adj. Panel						(20.00)
147	E01		Add for Clear Coat						15.00
148	E01		Add for Edging						25.00
149	E01		Add for Inside						25.00
150	E01		Feather, prime and block repair area						15.00

T = Tearable Item, APD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/H = Aftermarket, Redir = Repchromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Re-coated, LKQ = Like kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struct = Structural

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Final Bill

RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

151	E01	Remove/Install	LT Door w/strip				25.00	Body
152	E01	Remove/Replace	LT Door w/strip clip	10	12.30T	OEM		
153	E01	Remove/Replace	LT Belt molding black	1	44.82T	OEM	10.00	Body
154	E01	Remove/Install	LT Mirror assy w/o power folding, w/o signal lamp				15.00	Body
155	E01	Remove/Install	LT Door glass Kia w/anti-theft				0.00	Body
156	E01	Remove/Install	LT Run channel				10.00	Body
157	E01	Remove/Install	LT Regulator module				55.00	Body
158	E01	Remove/Install	LT Handle, outside w/o chrome from 11/27/13				25.00	Body
159	E01	Remove/Install	LT Latch assy w/o smart key, w/o keyless entry to 11/27/13				10.00	Body
160	E01	Remove/Install	LT R&I trim panel				25.00	Body
161	E01	Remove/Replace	LT Door trim panel fastener type 1	3	3.81T	OEM		
162	E01	Remove/Replace	LT Door trim panel fastener type 2	6	17.22T	OEM		
163	E01	Remove/Install	RT R&I door assy				55.00	Body
164	E01	Remove/Install	RT Striker				10.00	Body
165	E01		REAR DOOR					
166	E01	Remove/Install	RT R&I door assy				55.00	Body
167	E01	Remove/Install	RT Striker				10.00	Body
168	E01		QUARTER PANEL					
169	E01	Blend	RT Quarter pnl assy					55.00
170	E01	Remove/Install	RT Splash shield				10.00	Body
171	E01	Remove/Replace	RT Stone guard	1	22.67T	OEM	10.00	Body
172	E01		Adhesive residue removal	1	1.00	Other	10.00	Body
173	E01		REAR LAMPS					
174	E01	Remove/Install	RT Combo lamp assy				15.00	Body
175	E01	Remove/Install	LT Combo lamp assy				15.00	Body
176	E01		REAR BUMPER					
177	E01	Remove/Install	R&I bumper cover				55.00	Body
178	E01		MISCELLANEOUS OPERATIONS					
179	E01		Cover steering wheel, seats and floor	1	5.00	Other		
180	E01		Pre-wash and degrease vehicle	1	10.00	Other	25.00	Body
181	E01		Cover car for repairs	1	5.00	Other	10.00	Body
182	E01		Wash & tack after repairs	1	5.00	Other	15.00	Body
183	E01		Cover car for primer	1	5.00	Other	10.00	Body
184	E01		Wash & tack after blocking	1	5.00	Other	15.00	Body
185	E01		Cover car for refinish	1	5.00	Other	10.00	Body
186	E01		Cover car for refinish	1	5.00	Other	10.00	Body
187	E01		Match and tint exterior color					50.00
188	E01		Spray out card for variant/tint					15.00
189	E01		Additional clear coat mix (each)					10.00
190	E01		Prep plastic bumper cover (each)					50.00

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Alterance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Restor = Restored, LKQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

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Final Bill

RO Number: 7788

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

191	E01	Mask engine compartment/underhood					20.00
192	E01	Mask L fender opening/jamb					15.00
193	E01	Mask R fender opening/jamb					15.00
194	E01	Mask L front door jamb					20.00
195	E01	Mask R front door jamb					20.00
196	E01	Mask R rear door jamb					20.00
197	E01	Mask R quarter opening/jamb					20.00
198	E01	Mask trunk compartment/liftgate					20.00
199	E01	Trim fender attachment bolts					25.00
200	E01	Add for Clear Coat					5.00
201	E01	Trim hood attachment bolts					50.00
202	E01	Add for Clear Coat					10.00
203	E01	Chip resistant material application (per panel)					25.00
204	E01	Cover car for buffing/polishing	1	5.00	Other	10.00 Body	
205	E01	DeNib and fully polish painted panels (25% base refinish)					200.00
206	E01	Clean repair debris from vehicle/final wash	1	10.00	Other	75.00 Body	

Estimate Totals	Discount \$	Markup \$	Rate \$	Total \$
Parts				5,512.18
Sublet/Miscellaneous				287.61
Labor, Body			50.00	1,905.00
Labor, Refinish			50.00	1,875.00
Labor, Structural			70.00	707.00
Labor, Frame			70.00	420.00
Labor, Mechanical			90.00	1,314.00
Material, Paint				1,500.00
Material, Shop			10.50	294.00
Subtotal				13,814.79
Sales Tax				353.58
Grand Total				14,168.37
Deductible				(50.00)
Net Total				14,118.37

Estimate Version	Total \$
Original	14,168.37

Insurance Total \$: 14,118.37
Received from Insurance \$: 5,512.29
STATE FARM INSURANCE COMPANIES 4/13/2015 5,512.29

T = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recur = Recored, UKQ = Use Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

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Final Bill**RO Number: 7788**

Vehicle: 2014 KIA FORTE LX 4D SED 4-1.8L-FI Silver

Balance due from Insurance \$:	8,606.08
Customer Total \$:	50.00
Received from Customer \$:	6,090.82
Hamm, Patricia 4/29/2015	2,152.19
Hamm, Patricia 4/29/2015	2,799.87
Hamm, Patricia 4/29/2015	50.00
Hamm, Patricia 6/23/2015	1,088.76
Balance due from Customer \$:	(6,040.82)

Y = Taxable Item, RPD = Related Prior Damage, AA = Appearance Allowance, UPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, A/M = Aftermarket, Rechr = Rechromed, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Recor = Recored, LXQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

12/30/2015 8:46:52 AM

Date: 5/27/2015 01:22 PM
 Estimate ID: 33-626N-19301
 Estimate Version: 3
 Supplement: 3 (P F) 5/27/2015 01:22:17 PM
 Profile ID: * [90822] CATAWABA

State Farm Insurance Companies

Charlottesville Operation Cent 1600 State Farm Blvd., Charlottesville, VA 22909
 Fax: (800) 489-9915

Damage Assessed By: PHILLIP "C80Z" STAFF

Appraised For: Express Team A
 (855) 341-8184

Supplemented By: PHILLIP "C80Z" STAFF
 Classification: Field

Supplements must be approved by State Farm®. Itemized supplement requests and any supporting documentation should be emailed to supteam8@statefarm.com or faxed to 1-800-489-9915

Type of Loss: Collision
 Date of Loss: 3/28/2015
 Deductible: 50.00
 Claim Number: 33-626N-19301

Insured: [REDACTED]
 Owner: [REDACTED]
 Address: [REDACTED]
 Telephone: Home Phone: (828) 458-7774

FOR
 INFORMATIONAL
 PURPOSES
 ONLY

Mitchell Service: 911665

Description: 2015 Kia Forte LX
 Body Style: 4D Sed
 VIN: [REDACTED]
 Mileage: 382
 GEN/ALT: A
 Color: SILVER
 Options: PASSENGER AIRBAG, POWER LOCK, POWER WINDOW, POWER STEERING, REAR WINDOW DEFOGGER, CRUISE CONTROL, TILT STEERING COLUMN, ANTI-LOCK BRAKE SYS., CD PLAYER

Vehicle Production Date: 8/14
 Drive Train: 1.8L Inj 4 Cyl 6A FWD
 License: [REDACTED]

Search Code: NCWEST

Additional Equipment: POWER BRAKES, AM-FM RADIO

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
<u>Front Bumper</u>							
1	101137	REF	REFINISH	Frt Tow Hook Cover			INC
2		BDY	OVERHAUL	Frt Bumper Cover Assy			2.4 #
3	100025	BDY	REMOVE/REPLACE	Frt Bumper Cover			INC #
4		REF	REFINISH	Frt Bumper Cover	86511 A7000	275.00	C 2.8
<u>MANUAL ENTRIES</u>							
2 5	900600	BDY *	REMOVE/REPLACE	Left Bumper Cover Bolt	New	0.35 *	INC*
2 6	900500	BDY *	REMOVE/REPLACE	Left Bumper Cover Grommet	New	0.33 *	INC*
1 7	900500	REF *	REFINISH/REPAIR	Prep Plastic Bumper Cover shipped raw	Existing		1.0*
<u>Front Bumper</u>							
1 8	100026	BDY	REMOVE/REPLACE	Frt Bumper Tow Hook Cover	86588 A7000	9.33	INC
9	101847	BDY	REMOVE/REPLACE	Frt Bumper Adhesive Emblem	86320 1W250	32.37	INC
10	101640	BDY	REMOVE/REPLACE	Frt Up'r Bumper Cover Moulding	86367 A7001	25.03	INC
11	101649	BDY	REMOVE/REPLACE	Frt Lwr Bumper Moulding	88590 A7100	41.17	INC #
12		BDY	REMOVE/INSTALL	Frt Bumper Cover			INC #

ESTIMATE RECALL NUMBER: 04/01/2015 12:24:46 33-626N-19301

Mitchell Data Version: OEM: APR_16_V0625

Software Version: MAPP-APR_16_V
 7.1.177

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				Date: 5/27/2015 01:22 PM			
				Estimate ID: 33-826N-19301			
				Estimate Version: 3			
				Supplement: 3 (P F) 5/27/2015 01:22:17 PM			
				Profile ID: * (00822) CATAWABA			
				86522 A7000 57.13 INC #			
13	100012	BDY	REMOVE/REPLACE	Frnt Bumper Grille			
				<u>MANUAL ENTRIES</u>			
83	14	900500	BDY *	REMOVE/REPLACE	Grille Screws	New	14.78 * 0.0*
15					12 @ 1.23 each		
				<u>Front Bumper</u>			
51	18	100013	BDY	REMOVE/REPLACE	R Frt Bumper Fog Lamp Opening Cover	86584 A7000	16.13 INC #
17		100007	BDY	REMOVE/REPLACE	L Frt Bumper Fog Lamp Opening Cover	86503 A7000	16.13 INC #
18		100608	BDY	REMOVE/REPLACE	L Frt Uptr Bumper Bracket	86517 A7000	23.86 INC
19		100574	BDY	REMOVE/REPLACE	L Frt Bumper Bracket	86513 A7000	9.93 INC #
20		100016	BDY	REMOVE/REPLACE	Frnt Bumper Energy Absorber	86520 A7010	70.00 INC
21		100017	BDY	REMOVE/REPLACE	Frnt Bumper Reinforcement Bar	86530 A7100	250.00 INC #
				<u>MANUAL ENTRIES</u>			
53	22	900500	BDY *	REMOVE/REPLACE	Frnt Bumper Reinforcement Bar nuts	New	4.24 * 0.0*
23					8 @ .53 each		
51	24	900500	BDY *	REMOVE/REPLACE	Front Wiring Harness	New	79.27 * 0.2*
				<u>Grille</u>			
25		100575	BDY	REMOVE/INSTALL	Grille	Existing	INC #
92	26	100576	BDY	REMOVE/REPLACE	Grille Garnish	86356 A7000	30.08 INC
				<u>Front Lamps</u>			
27		100835	BDY	REMOVE/INSTALL	R Front Combination Lamp		0.3 #
28		100777	BDY	REMOVE/REPLACE	L Frnt Combination Lamp Assembly	92101 A7200	341.67 0.3 #
29			BDY	CHECK/ADJUST	Headlamps		0.4
				<u>Hood</u>			
51	30	100841	REF	REFINISH	R Hinge		C 0.5
51	31	100842	REF	REFINISH	L Hinge		C 0.5
32		100784	BDY	REMOVE/REPLACE	Hood Panel (HSS)	66400 A7000	443.33 1.3
33			REF	REFINISH	Hood Outside		C 2.6
34			REF	REFINISH	Add For Hood Underside		C 1.3
				<u>MANUAL ENTRIES</u>			
35		900500	BDY *	REPAIR	Feather, Prime & Block Hood	Existing	0.5*
				<u>Hood</u>			
31	36	100785	BDY	REPAIR	R Hood Hinge	Existing	0.2* #
31	37		BDY	REMOVE/INSTALL	Cowl Top Panel		0.5 #
31	38	100786	BDY	REPAIR	L Hood Hinge	Existing	0.2* #
39		100787	BDY	REMOVE/INSTALL	Hood Insulator	Existing	INC r
31	40	100788	BDY	REMOVE/REPLACE	Hood Insulator Retainer 11 @ 0.83	81126 37010	9.13
11	41	100796	BDY	REMOVE/INSTALL	Hood Latch	Existing	INC r
				<u>MANUAL ENTRIES</u>			
13	42	900500	BDY *	REMOVE/REPLACE	Hood Labels	Sublet	65.60 * 0.1*
				<u>Cooling</u>			
43		100957	BDY	REMOVE/INSTALL	Radiator		INC #
44			BDY	REMOVE/INSTALL	L Front Combination Lamp		INC #
				<u>A/C Heater/Ventilation</u>			
45		101157	MCH	REMOVE/INSTALL	A/C Condenser	-M	1.6
46		101158	MCH	REMOVE/REPLACE	Evacuate & Recharge A/C	-M	1.4
47		101159	MCH	REMOVE/REPLACE	A/C Refrigerant Recovery	-M	0.3
12	48	101319	BDY	REMOVE/REPLACE	L Air Deflector	29136 A7000	17.43 0.4 #
12	49	101323	BDY	REMOVE/REPLACE	L Retainer 2 @ 1.62	66590 28000	3.24
				<u>Front Fender</u>			
1	50	100380	BDY	REPAIR	R Fender Panel (HSS)	Existing	0.5* #
1	51		REF	REFINISH	R Fender Outside		C 1.6
				<u>MANUAL ENTRIES</u>			
1	52	900500	BDY *	REPAIR	Feather, Prime & Block Right Fender	Existing	0.6*
				<u>Front Fender</u>			
63		100398	BDY	REMOVE/REPLACE	L Fender Panel (HSS)	66311 A7000	225.00 0.8 #
64			REF	REFINISH	L Fender Outside		C 1.6
65			REF	REFINISH	L Add To Edge Fender		C 0.6
3	56	100391	BDY	REMOVE/INSTALL	R Fender Insulator	Existing	0.1 r
ESTIMATE RECALL NUMBER: 04/01/2015 12:24:45 33-826N-19301							

ESTIMATE RECALL NUMBER: 04/01/2015 12:24:46 33-826N-19301

Mitchell Data Version: OEM: APR_15_V0526

Software Version: MAPP: APR_15_V 7.1.177

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				Date:	5/27/2015 01:22 PM		
				Estimate ID:	33-826N-19301		
				Estimate Version:	3		
				Supplement:	3 (P F) 5/27/2015 01:22:17 PM		
				Profile ID:	* (00622) CATAWABA		
53 57	100397	BDY	REMOVE/INSTALL	L Fender Insulator	Existing		
58	100398	BDY	REMOVE/REPLACE	L Fender Liner	88811 A7000	75.00	0.4
59	100400	BDY	REMOVE/REPLACE	L Fender Splash Shield Retainer 4@1.82	88590 28000	0.48	
80	100845	BDY	REMOVE/INSTALL	R Fender Mudguard			
53 81	100401	BDY	REMOVE/REPLACE	L Frt Fender Mudguard	88831 A7000	18.55	0.2
83 82	101655	BDY	REMOVE/REPLACE	<u>Front Inner Structure</u>			
83		MCH	REMOVE/REPLACE	Frt Body Radiator Support (Com/Steel)	84101 A7001	485.30	4.7 #
83 84	936003		ADD'L COST	Add To R&R Mechanical Components -M			0.4 #
				<u>Additional Costs & Materials</u>			
				Coolant		50.00	*
81 85	100408	BDY	REMOVE/REPLACE	<u>Front Inner Structure</u>			
81 86		REF	REFINISH	L Frt Body Front Apron Panel (Steel/HSS)	84510 A7000	249.25	7.0
				L Apron Panel			1.5
81 87	900500	BDY *	REPAIR	<u>MANUAL ENTRIES</u>			
82 88	900500	BDY *	REPAIR	Metal Bonding Adhesive KT 12577	Sublet	81.28	0.0*
82 89	900500	BDY *	ADD'L LABOR OP	Seam sealer KT 1240	Sublet	98.74	0.5*
				Remove Old Seam Sealer	Existing		0.5*
83 70	101732	BDY	REPAIR	<u>Front Inner Structure</u>			
71				L Frt Body Sidemember Assy (HSS) -S	Existing		1.6* #
82 72		REF	REFINISH/REPAIR	Residual Burn Panel Damage/Refinish Both Sides			
73	100413	BDY	REMOVE/REPLACE	L Frt Body Sidemember Assy (HSS) -S	84815 A7000	18.92	1.0
74	100415	BDY	REMOVE/REPLACE	L Bumper Mounting Bracket (HSS) -S	84835 A7000	21.18	0.5
75	100417	BDY	REMOVE/REPLACE	L Frt Body Gusset (HSS) -S	84763 3X000	16.95	0.5
76	100419	BDY	REMOVE/REPLACE	L Frt Body Sidemember Rainf (HSS) -S	84834 A5000	3.15	
82 77	101160	MCH	REMOVE/REPLACE	<u>Air Bag System</u>			
81 78	100350	MCH	REMOVE/REPLACE	Disable & Enable Air Bag System -M			
				L Air Bag Impact Sensor -M	95930 3X100	124.88	0.3
81 79	100387	BDY	REMOVE/INSTALL	<u>Wheel</u>	Existing		0.3 r
				Wheel			
81 80	101138	MCH	REMOVE/INSTALL	<u>Front Suspension</u>			
				L Front Suspension One Side -M			1.5
82 81	101635	MCH	REMOVE/INSTALL	<u>Engine/Trans Mounts</u>	Existing		1.1 r
				Eng Supt Trans Mount -M			
82 82	900500	MCH *	ADD'L LABOR OP	<u>MANUAL ENTRIES</u>			
83				Attach Mount Fixture To Support Transmission	Existing		1.0*
84				Loosen Cradle & Other Related Items Access			
				To Drop Down & Support Transmission			
83 85	101537	BDY	REMOVE/REPLACE	<u>Engine/Body Under Covers</u>			
				Frt Engine Under Cover	29110 A7300	29.20	0.3
83 86	900500	BDY *	REMOVE/REPLACE	<u>MANUAL ENTRIES</u>			
87				Under Cover Retainers	New	18.20	0.0*
				10 @ 1.82 each			
83 88	101539	BDY	REMOVE/REPLACE	<u>Engine/Body Under Covers</u>			
82 89	101530	BDY	REMOVE/REPLACE	L Engine Under Cover	29130 A7300	19.72	0.3
82 90	101531	BDY	REMOVE/REPLACE	R Engine Clip 2@0.82	84219 A8000	1.04	
				L Engine Clip 2@0.62	84219 A8000	1.04	
82 91	101445	BDY	REMOVE/REPLACE	<u>Air Cleaner</u>			
81 92	101449	BDY	REMOVE/REPLACE	Air Cleaner Assembly	28110 A5300	95.40	0.6
81 93	101641	BDY	REMOVE/REPLACE	Air Cleaner Retainer 2@1.92	88155 2H100	3.84	
94	101452	BDY	REMOVE/REPLACE	Air Cleaner Intake Duct	28210 3X000	57.38	0.3
				Air Cleaner Intake Duct	28220 A7000	104.73	0.8
82 95	101261	BDY	REMOVE/INSTALL	<u>Electrical</u>			
82 96	101730	MCH	REMOVE/INSTALL	Battery	Existing		INC r
				Battery Tray -M	Existing		0.5 #r
81 97	100801	REF	BLEND	<u>Rockers/Pillars/Floor</u>			
				R Door Opening Panel Complete			
				<u>MANUAL ENTRIES</u>			
							C 1.4

ESTIMATE RECALL NUMBER: 04/01/2016 12:24:46 33-826N-19301

Mitchell Data Version: OEM: APR_15_V0525

MAPP: APR_15_V

Software Version:

7.1.177

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			Date: 5/27/2015 01:22 PM	
			Estimate ID: 33-828N-19301	
			Estimate Version: 3	
			Supplement: 3 (P F) 5/27/2015 01:22:17 PM	
			Profile ID: * (00822) CATAWABA	
98	900500	BDY *	REPAIR	Feather, Prime & Block Right Hinge Pillar
99				Damage @ Front from Hood
				Existing
82	100	101434	BDY	REMOVE/INSTALL
S2	101	101435	BDY	REMOVE/INSTALL
S2	102	101484	BDY	REMOVE/INSTALL
	103	100871	BDY	REMOVE/INSTALL
				R Frit Otr Rocker Scuff Plate
				R Frit Inr Rocker Scuff Plate
				R Frit Door Opening Weatherstrip
				R Pillar Glass
				Existing
				Existing
				Existing
				0.2 r
				0.2 r
				0.2 #r
				1.4 #
104	900500	GLS *	REMOVE/REPLACE	WINDOW URETHANE KIT
105				2 Urethane Kits
				Sublet
				48.00 * 0.0*
108	100872	BDY	REMOVE/INSTALL	L Pillar Glass
				Existing
				1.4 #
S3	107	100900	REF	REFINISH
				L Frit Door Outside
				Existing
				1.0*
S3	108	900500	BDY *	REPAIR
	109			Feather, Prime & Block Left Frit Door Repair Panel
				Front edge of door
				Existing
				1.0*
S1	110	100851	BDY	REMOVE/INSTALL
S1	111	100852	BDY	REMOVE/INSTALL
	112	100858	BDY	REMOVE/INSTALL
	113	100860	BDY	REMOVE/INSTALL
	114	100854	BDY	REMOVE/INSTALL
	115	100884	BDY	REMOVE/INSTALL
	116		BDY	REMOVE/INSTALL
	117	101872	BDY	REMOVE/INSTALL
S1	118	100193	BDY	REMOVE/INSTALL
				L Frit Door Assembly
				L Frit Door Assembly
				L Frit Rear View Mirror
				L Frit Otr Belt Moulding
				L Frit Door Trim Panel
				L Frit Otr Door Handle
				L Frit Door Cambar Module
				L Frit Door Latch Assembly
				L Frit Door Weatherstrip
				Existing
				Existing
				0.6
				0.6
				0.3
				0.2 #
				INC
				0.3 #
				1.3 #
				0.3 #r
				0.4 r
S1	119	900500	BDY *	REMOVE/REPLACE
				LT Frit Door Weatherstrip clips 10 @ 1.23
				New
				12.30 * 0.0*
S1	120	101270	GLS	REMOVE/INSTALL
S1	121	101273	BDY	REMOVE/INSTALL
				L Frit Door Moveable Glass
				L Frit Door Glass Run
				Existing
				Existing
				INC #r
				0.2 r
122	100715	BDY	REMOVE/INSTALL	R Roof Moulding
				Existing
				0.3
123	100008	REF	BLEND	Quarter Panel
				R Quarter Panel Outside
				Existing
				C 0.9
S2	124	900500	BDY *	REMOVE/REPLACE
S2	125	900500	BDY *	ADD'L LABOR OP
				Right Stone Guard Decal
				Remove Right Stone Guard Decal Adhesive
				New
				Existing
				22.87 * 0.1*
				0.1*
126	101120	BDY	REMOVE/INSTALL	Rear Body Trim Panel
127	101123	BDY	REMOVE/INSTALL	R Rear Body Slide Trim Panel
128	101132	BDY	REMOVE/INSTALL	L Rear Body Slide Trim Panel
				Existing
				Existing
				Existing
				INC r
				0.7 #r
				0.5 #r
129	100949	BDY	REMOVE/INSTALL	R Rear Combination Lamp
130	100950	BDY	REMOVE/INSTALL	L Rear Combination Lamp
131				to Remove Bumper Cover
				Existing
				0.3
				0.3
132	100955	BDY	REMOVE/INSTALL	Rear Bumper Assy
				Additional Costs & Materials
				1.0 #
S3	133	938001	ADD'L COST	Towing
134				to dealer for service dept charges
135	938018	ADD'L COST		R134A Freon & Oil
				100.00 *
S3	138	933008	FRM	ADD'L OPR
137				Frame/Rack Bat Up
				3.0 hrs Setup & Measure
				3.0*
1	138	900500	BDY *	REPAIR
				Pinch Weld Clamp Damage
				Existing
				2.0*

ESTIMATE RECALL NUMBER: 04/01/2015 12:24:45 33-828N-19301

Mitchell Data Version: OEM: APR_15_V0525

Software Version: MAP: APR_15_V

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Date: 5/27/2015 01:22 PM
 Estimate ID: 33-626N-19301
 Estimate Version: 3
 Supplement: 3 (P F) 5/27/2015 01:22:17 PM
 Profile ID: * (00622) CATAWABA 2.0*

S1 139	REF	REFINISH/REPAIR	Pinch Weld Clamp Damage			
140	REF	ADD'L OPR	Clear Coat			3.8
141	900500 REF *	REFINISH/REPAIR	FLEX ADDITIVE	Sublet	4.00 *	INC*
142	900500 BODY *	ADD'L LABOR OP	CAR COVER	Sublet	16.00 *	INC*
143			1 for Primer, 1 for Refinish			
144	900500 MCH *	ALIGN	FOUR WHEEL ALIGNMENT	Sublet	69.96 *	INC*
145	900500 MCH *	REMOVE/REPLACE	Wiring Cover	New	12.00 *	0.1*
S1 146	900500 REF *	REFINISH/REPAIR	Mask Hood opening	Existing		0.3*
S1 147	900500 REF *	REFINISH/REPAIR	Mask RT side Door openings	Existing		0.6*
S1 148	900500 REF *	REFINISH/REPAIR	Mask Lt Frt Door Opening	Existing		0.3*
S1 149	900500 REF *	REFINISH/REPAIR	Mask Trunk Opening	Existing		0.3*
S2 150	900500 REF *	ADD'L LABOR OP	Mask Left & Right Fender Openings	Existing		0.2*
151			.1 each -overlap deduction with hood mask			
S2 152	900500 REF *	ADD'L LABOR OP	Mask R Quarter Opening	Existing		0.1*
153			overlap with trunk opening			
S1 154	900500 REF *	REFINISH/REPAIR	Trim Hood, Fender bolts	Existing		0.8*
S3 155	900500 MCH *	REMOVE/REPLACE	Front BRS Wiring Harness	ORDER FROM DEALER	1,491.66 *	3.0*
156			Left sensor connector damaged, not serviced			
157			separately. Per CRASH- no repairs to harness per			
158			manufacture guidelines.			
159			per Invoice			
S2 160	900500 REF *	ADD'L LABOR OP	RESTORE ALL CORROSION PROTECTION	Existing		1.0*
161			Inc. weld through primers, cavity wax, etc.			
S2 162	900500 REF *	ADD'L LABOR OP	Chip Resistant Material	Existing		0.5*
S3 163	900500 MCH *	ADD'L LABOR OP	Reset Electronic Memory Functions	Existing		0.3*
S3 164	900500 REF *	REFINISH/REPAIR	De-Nib & Finess	Existing		2.7*
S3 165	900500 REF *	REFINISH/REPAIR	Prep Plastic Bumper Cover	Existing		1.0*
166			per Dealer all bumpers are shipped Raw			
S3 167	900500 REF *	REFINISH/REPAIR	TINT	Existing		1.0*
168			Includes labor to Spray out Test Panels			
S3 169	900500 MCH *	REPAIR	Scan & Clear Codes set during collision &	Sublet	177.18 *	0.0*
170			repairs per dealer Inv 141.75 + 25%			
S3 171	900500 MCH *	ALIGN	FOUR WHEEL ALIGNMENT	Sublet	74.50 *	INC*
172		ADD'L COST	<u>Additional Costs & Materials</u>			
173		ADD'L COST	Paint/Materials		1,002.00 *	
			Hazardous Waste Disposal		5.00 *	

* - Judgment Item

- Labor Note Applies

C - Included In Clear Coat Calc

r - CEG R&R Time Used For This Labor Operation

ESTIMATE RECALL NUMBER: 04/01/2015 12:24:40 33-626N-19301

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I. Labor Subtotals						II. Part Replacement Summary		
	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals			Amount
Body	42.7	44.00	0.00	194.02	2,072.82	Taxable Parts		4,881.44
Refinish	33.4	44.00	0.00	4.00	1,473.60	Sales Tax	@ 7.000%	341.70
Frame	3.0	55.00	0.00	0.00	165.00	Non-Taxable Parts		113.00
Mechanical	11.7	90.00	0.00	321.64	1,374.64	Total Replacement Parts Amount		5,336.94
Non-Taxable Labor					5,088.08			
Labor Summary	90.8				5,086.06			
III. Additional Costs						IV. Adjustments		
					Amount			Amount
Taxable Costs					73.00	Insurance Deductible		50.00-
Sales Tax		@	7.000%		5.11	Customer Responsibility		50.00-
Non-Taxable Costs					1,102.00			
Total Additional Costs					1,180.11			
Paint Material Method: Rates								
Init Rate = 30.00 , Init Max Hours = 89.8, Add'l Rate = 0.00								
						I.	Total Labor:	5,088.08
						II.	Total Replacement Parts:	5,336.94
						III.	Total Additional Costs:	1,180.11
							Gross Total:	11,603.11
						IV.	Total Adjustments:	50.00-
							Net Total:	11,553.11
							Less Original Net Total:	5,512.20
							Net Supplement Amount:	5,040.82
							S1: PHILLIP "C802" STAFF	2,152.19-
							S2: BARRY "LBID" STAFF	2,789.87
							S3: PHILLIP "C802" STAFF	1,088.76

Register online to check the status of your claim and stay connected with State Farm®. To register, go to www.statefarm.com and select Check the Status of a Claim. If you are already registered, thank you! Not available in New Mexico.

Point(s) of Impact
11 Left Front Corner (P)

Insurance Co: State Farm

Inspection Site: K & M Collision
Address: 181 Lenoir Rhyno Blvd SE
Hickory, NC 28602
(828) 589-1275

Inspection Date: 4/1/2015

ESTIMATE RECALL NUMBER: 04/01/2015 12:24:46 33-828N-19301

Mitchell Data Version: OEM: APR_15_V0526

MAPP: APR 15 V

Software Version: 7.1.177

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Date: 6/27/2015 01:22 PM
Estimate ID: 33-626N-19301
Estimate Version: 3
Supplement: 3 (P F) 5/27/2015 01:22:17 PM
Profile ID: * (00822) CATAWASA

Body Shop: K & M Collision
Address: 161 Lenoir Rhyme Blvd
Hickory, NC 28602
Telephone: (828) 635-0322

THIS IS NOT AN AUTHORIZATION TO REPAIR - OWNER PAYS TOTAL REPAIR COST.

THIS IS AN ESTIMATE. REPAIR FACILITIES MUST INSPECT THE VEHICLE TO DETERMINE IF ANY REPAIRS NOT LISTED ARE REQUIRED, AND TO CONTACT STATEFARM BEFORE MAKING SUCH REPAIRS.

REPAIRER ALSO IS RESPONSIBLE FOR CONDUCTING ANY NECESSARY INSPECTION AND SAFETY CHECKS PRIOR TO AND AFTER COMPLETING REPAIRS.

ESTIMATE RECALL NUMBER: 04/01/2015 12:24:46 33-626N-19301

Mitchell Data Version: OEM: APR_15_V0525
MAPP: APR_15_V

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Date: 5/27/2015 01:22 PM
 Estimate ID: 33-626N-19301
 Estimate Version: 3
 Supplement: 3 (P F) 5/27/2015 01:22:17 PM
 Profile ID: * (00627) CATAWABA

State Farm Insurance Companies

Charlottesville Operation Cent 1500 State Farm Blvd., Charlottesville, VA 22909
 Fax: (800) 489-9915

Supplement Delta Report
 Comparison of Estimate 33-626N-19301 Supplement 2 and Supplement 3

Damage Assessed By: PHILLIP "C80Z" STAFF
 Supplemented By: PHILLIP "C80Z" STAFF

Insured: ~~PHILLIP "C80Z" STAFF~~
 Owner: ~~PHILLIP "C80Z" STAFF~~
 Vehicle Description: 2016 Kia Forte LX
 Date of Loss: 3/28/2016

Line Item	Labor Type	Operation	Line Item Description	Part Type	Dollar Amount	Labor Units	GEG Unit
Changed Entries							
55	BDY	REMOVE/REPLACE	Frt Body Radiator Support (Corn/Steel)	84101 A7001	493.07	4.7	4.5T
S3 62<	BDY	REMOVE/REPLACE	Frt Body Radiator Support (Corn/Steel)	84101 A7001	485.30	*<	4.5T
S2 67		ADD'L COST	Coolant		27.98	*	T
S3 84<		ADD'L COST	Coolant		50.00	*<	T
S2 68	BDY	REPAIR	L Frt Body Sldemember Assy (HS5) -S	Existing		0.5*	13.5
S3 70<	BDY	REPAIR	L Frt Body Sldemember Assy (HS5) -S	Existing		1.5*<	13.5
S2 81	BDY	REMOVE/REPLACE	L Engine Under Cover	29130 A7300	21.08	0.3	0.3T
S3 88<	BDY	REMOVE/REPLACE	L Engine Under Cover	29130 A7300	19.72	*<	0.3T
101	REF	BLEND	L Frt Door Outside			0.9	2.1
S3 107<	REF	REFINISH<	L Frt Door Outside			1.7	2.1
102	BDY	REPAIR	Feather, Prime & Block Left Frt Door Repair Panel	Existing		0.3*	
S3 108<	BDY	REPAIR	Feather, Prime & Block Left Frt Door Repair Panel	Existing		1.0*<	
128	FRM	ADD'L OPR	Frame/Rack Set Up			2.0*	
S3 130<	FRM	ADD'L OPR	Frame/Rack Set Up			3.0*<	
132	REF	ADD'L OPR	Clear Coat			3.8	
140<	REF	ADD'L OPR	Clear Coat			3.8	
S2 149	MCH	REMOVE/REPLACE	Front SRS Wiring Harness	ORDER FROM DEALER	1,333.73	*	T
S3 155<	MCH	REMOVE/REPLACE	Front SRS Wiring Harness	ORDER FROM DEALER	1,491.68	*<	T
S2 166	BDY	ADD'L LABOR OP	Reset Electronic Memory Functions	Existing		0.3*	
S3 163<	MCH<	ADD'L LABOR OP	Reset Electronic Memory Functions	Existing		0.5*<	
157		ADD'L COST	Paint/Materials		912.00	*	0.0
172<		ADD'L COST	Paint/Materials		1,002.00	*<	0.0
Deleted Entries							
54	BDY	REMOVE/INSTALL	L Fender Mudguard			0.2	0.2
58			\$13.99 per gallon walkin retail per Tucker @ Napa			0.0	
59			by phone/828-322-5414-OEM replacement			0.0	
80			Part#675130- 2 gallons allowed.			0.0	
S1 82	BDY	REMOVE/REPLACE	L Engine Retainer	88590 28000	6.48	0.0	T
S2 133	REF	ADD'L LABOR OP	De-Nib & Finesse	Existing		2.7*	
134			Per mitchell calculations.			0.0	
Added Entries							
S3 14	BDY	REMOVE/REPLACE	Grille Screws	New	14.76	*	T
16			12 @ 1.23 each			0.0	

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Date: 5/27/2015 01:22 PM
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 Profile ID: * (00622) CATAWABA

93 22	BDY	REMOVE/REPLACE	Frt Bumper Reinforcement Bar nuts	New	4.24 *	0.0*	T
23			8 @ .63 each			0.0	
83 42	BDY	REMOVE/REPLACE	Hood Labels	Sublet	85.80 *	0.1*	
83 58	BDY	REMOVE/INSTALL	R Fender Insulator	Existing		0.1	0.1
93 67	BDY	REMOVE/INSTALL	L Fender Insulator	Existing		INC	0.1
93 61	BDY	REMOVE/REPLACE	L Fri Fender Mudguard	86831 A7000	19.55	0.2	0.2T
93 85	BDY	REMOVE/REPLACE	Frt Engine Under Cover	20110 A7300	29.20 *	0.3	0.3T
83 88	BDY	REMOVE/REPLACE	Under Cover Retainers	New	16.20 *	0.0*	T
87			10 @ 1.62 each			0.0	
93 133		ADD'L COST	Towing			0.0	
134			to dealer for service dept charges		100.00 *	0.0	
169			per invoice			0.0	
93 164	REF	REFINISH/REPAIR	De-Nib & Finesse	Existing		0.0	
93 165	REF	REFINISH/REPAIR	Prep Plastic Bumper Cover	Existing		2.7*	
166			per Dealer all bumpers are shipped Raw	Existing		1.0*	
93 167	REF	REFINISH/REPAIR	TINT	Existing		0.0	
168			Includes labor to Spray out Test Panels			1.0*	
93 169	MCH	REPAIR	Scan & Clear Codes set during collision &	Sublet	177.19 *	0.0*	
170			repairs per dealer inv 141.75 + 25 %			0.0	
93 171	MCH	ALIGN	FOUR WHEEL ALIGNMENT	Sublet	74.50 *	INC*	

Global Changes

No Deductible, Customer Responsibility, Labor Rate, or Part Adjustment changes were made.

	Amount
Original Estimate:	5,612.29
Supplement 1	2,152.19
Supplement 2	2,799.87
Supplement 3	1,088.78
Supp 2 Total Tax	329.43
Supp 3 Total Tax	346.81
Net Supplement Amount	6,040.82
Net Total	11,553.11
Supp 2	Program Calc Versions
Supp 3	7.1.177
	Data Versions
	MAR_16_V
	APR_16_V0525

ESTIMATE RECALL NUMBER: 4/1/2015 12:24:40 33-626N-19301

Software Version: 7.1.177

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