THE ◆IMT◆ GROUP

4445 Corporate Drive • West Des Moines, Iowa • 50266

To:	**Auto Repair Facilities**
From:	**The IMT Group D/B/A:** **IMT Insurance Co. & Wadena Insurance Co.**
Date:	**February 16, 2017**
Re:	**Claim Guideline: Pre- and Post-Scans for Collision Repairs**

When an IMT Group insured or claimant customer's vehicle is damaged we advise them that we will work with the repair facility of their choice. We believe that we all want the damages restored or replaced with quality work.

It is our preference to work closely with your repair facility for each repair. The IMT Group believes that quality communication between your shop and our company achieves a successful result.

With this in mind, here is what you need to know:

➢ The IMT Group is aware of the OEM vehicle Position Statements regarding Pre- and Post-Scanning of cars and trucks related to repairs as a result of an accident.

➢ As in the past, IMT would like to work with your shop on a case-by-case basis as to the need for both Pre- and Post-Scans, recognizing that both IMT and your shop need to consider the Position Statements presented by the manufacturers. As a guideline, we may look at whether or not there is visible damage to the electrical system to the vehicle and whether there is an illumination of a Malfunction Indicator Light (MIL).

➢ In those instances where compliance is necessary, IMT will allow for 0.4 hours labor for the Pre-Scan, to include the scan and time to read the results and determine further action and work to be performed. This will be added to our repair estimate for Pre-Scan labor at your hourly rate for Mechanical.

➢ If a Post-Scan is performed, we will allow an additional 0.4 hours labor to include the scan and time to read the results and determine further action and work to be performed. This can be presented to IMT as a supplement along with a copy of the Post-Scan results.

➢ Please contact your IMT adjuster in cases involving new vehicles and your software does not include that model year. We will work with you as to the need for Pre- and Post-Scans and for sublet and markup.