IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DONALD LOUGHRAN and LINDA	§	
LOUGHRAN, Individually and as	§	
Next Friend to M.L., A Minor	§	
vs.	§	CIVIL ACTION NO. 3:17-CV-1632
	§	
KIA MOTORS AMERICA, INC. and	§	
KIA MOTORS CORPORATION	§	

NOTICE OF INTENTION TO TAKE DEPOSITION BY WRITTEN QUESTIONS

TO: ALL PARTIES BY AND THROUGH THEIR ATTORNEY(S) OF RECORD AS PROVIDED IN THE ATTACHED SERVICE LIST.

You will take notice that fourteen (14) days after the service hereof, with attached questions, a deposition by written questions will be asked of the custodian of records for:

LORENTZ AUTOMOTIVE-(Auto Repair Records) 600 N. MILL STREET, LEWISVILLE, TX 75057

Such questions to be answered on or before 11/20/2017, before a Notary Public at the instance of:

Written Deposition Service, LLC 1750 Valley View Lane Suite 210 Dallas, Texas 75234

The deposition with attached questions may be used in evidence upon the trial of the above-styled and numbered cause pending in the above named court. Notice is further given that request is hereby made as authorized under Rules 31 & 45, Federal Rules of Civil Procedure, to the officer taking this deposition to issue a Subpoena Duces Tecum and cause it to be served on the witness to produce any and all records as described on the attached questions and/or Exhibit(s) and any other such record in the possession, custody or control of the said witness, and every such record to which the witness may have access, and to turn all such records over to the officer authorized to take this deposition so that photographic reproductions of the same may be made and attached to said deposition.

Respectfully Submitted,

Cary A. Slobin

SBA #: 00797445

Bowman and Brooke LLP

5830 Granite Pkwy., Suite 1000

Plano, TX 75024

972-616-1700; Fax 972-616-1701 cary.slobin@bowmanandbrooke.com

Attorney for: Defendant Kia Motors America, Inc. and Kia

Motors Corporation

CERTIFICATE OF SERVICE

I certify, as authorized agent for the attorney of record, Cary A. Slobin, that a true and exact copy of foregoing Notice of Intention to Take Deposition upon Written Questions was served to all attorneys of record in the above-styled and numbered matter, said service being effected in the following manner:

CERTIFIED MAIL/RETURN RECEIPT REQUESTED	
HAND DELIVERY	
TELECOPY	
OVERNIGHT/NEXT DAY DELIVERY VIA LONE STAR OR UPS	
E-MAIL	
DATED:	
BY:	

SERVED TO ALL PARTIES LISTED BELOW:

Donald Loughran, et al vs. Kia Motors America, Inc., et al

ATTORNEYS OF RECORD

E. Todd Tracy The Tracy Firm 4701 Bengal Street Dallas, TX 75235

214-324-9000; Fax: 972-387-2205

Attorney For: Plaintiff

United States District Court

FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

DONALD LOUGHRAN and LINDA LOUGHRAN, Individually and as Next Friend to M.L., A Minor

SUBPOENA IN A CIVIL CASE

KIA MOTORS AMERICA, INC. and KIA MOTORS CORPORATION

Civil Action No. 3:17-CV-1632

SURPOENA TO TESTIFY AT A DEPOSITION IN A CIVIL ACTION

TO:	Custodian of Records for:	LORENTZ AUTOMOTIVE 600 N. MILL STREET LEWISVILLE, TX 75057	
to mo	be taken in this civil action. I	f you are an organization that is not aging agents, or designate other personal.	d place set forth below to testify at a deposition a party in this case, you must designate one or ons who consent to testify on your behalf about
D1	Tl CC - C41		DATE AND TIME
600 N.	The office of the custodian MILL STREET SVILLE, TX 75057		11/20/2017, 10:00AM
	The provisions of Fed. R. C. g to your protection as a perso	on subject to a subpoena and Rule 45	elating to the place of compliance; Rule 45 (d) (e) and (g), relating to your duty to respond to
Date:_	CLERK OF COURT	OR	Attorney's signature (FG)
	Signature of Clerk or De	eputy Clerk	Attorney's signature (Kb)
Corpor	ame, address, e-mail, and telepation who issues or requests 000, Plano, TX, 75024	phone number of the attorney representation this subpoena are: Cary A. Slobin, E	enting <i>Kia Motors America, Inc. and Kia Motors</i> Bowman and Brooke LLP, 5830 Granite Pkwy.,

EXHIBIT

ANY AND ALL RECORDS, INCLUDING BUT NOT LIMITED TO, AGREEMENTS, REPAIRS AND OR MAINTENANCE RECORDS, INSPECTION REPORTS, WORK ORDERS, INVOICES, BILLS, ESTIMATES, PHOTOGRAPHS, RECEIPTS, AND EVERY SUCH RECORD, INCLUDING BUT NOT LIMITED TO, THOSE EXISTING IN ELECTRONIC OR MAGNETIC FORM, PERTAINING TO A 2013 KIA SOUL; VIN: KNDJT2A63D7537209

Civil Action No. **3:17-CV-1632**

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

Learned the submoone by delivering	as a convite the named individual as follows	•
I served the subpoena by delivern	ng a copy to the named individual as follows	•
	on (date)	; or
I returned the subpoena unexecute	ed because:	
Unless the subpoena was issued on	n behalf of the United States, or one of its off	icers or agents, I have a
Unless the subpoena was issued on	h behalf of the United States, or one of its offer day's attendance, and the mileage allowed	icers or agents, I have a
tendered to the witness fees for one	a behalf of the United States, or one of its off e day's attendance, and the mileage allowed	icers or agents, I have a by law, in the amount o
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tendered to the witness fees for one \$	e day's attendance, and the mileage allowed that this information is true.	icers or agents, I have a by law, in the amount o
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tendered to the witness fees for one \$ I declare under penalty of perjury t	e day's attendance, and the mileage allowed that this information is true. Server	by law, in the amount o

Additional information regarding attempted service, etc:

Federal Rule of Civil Procedure 45 (c), (d), (e), and (g) (Effective 12/1/13)

c) Place of Compliance.

- (1) For a Trial, Hearing, or Deposition. A subpoena may command a person to attend a trial, hearing, or deposition only as follows:
- (A) within 100 miles of where the person resides, is employed, or regularly transacts business in person; or
- (B) within the state where the person resides, is employed, or regularly transacts business in person, if the person
 - (i) is a party or a party's officer; or
- (ii) is commanded to attend a trial and would not incur substantial expense.

(2) For Other Discovery. A subpoena may command:

- (A) production of documents, electronically stored information, or tangible things at a place within 100 miles of where the person resides, is employed, or regularly transacts business in person; and
- (B) inspection of premises at the premises to be inspected.

(d) Protecting a Person Subject to a Subpoena; Enforcement.

(1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The court for the district where compliance is required must enforce this duty and impose an appropriate sanction—which may include lost earnings and reasonable attorney's fees—on a party or attorney who fails to comply.

(2) Command to Produce Materials or Permit Inspection.

- (A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.
- (B) Objections. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing, or sampling any or all of the materials or to inspecting the premises—or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:
- (i) At any time, on notice to the commanded person, the serving party may move the court for the district where compliance is required for an order compelling production or inspection.
- (ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.

(3) Quashing or Modifying a Subpoena.

- (A) When Required. On timely motion, the court for the district where compliance is required must quash or modify a subpoena that:
 - (i) fails to allow a reasonable time to comply;
- (ii) requires a person to comply beyond the geographical limits specified in Rule 45(c);
- (iii) requires disclosure of privileged or other protected matter, if no exception or waiver applies; or
 - (iv) subjects a person to undue burden.
- (B) When Permitted. To protect a person subject to or affected by a subpoena, the court for the district where compliance is required may, on motion, quash or modify the subpoena if it requires:

- (i) disclosing a trade secret or other confidential research, development, or commercial information; or
- (ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party.
- (C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(d)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:
- (i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and
- (ii) ensures that the subpoenaed person will be reasonably compensated.

(e) Duties in Responding to a Subpoena.

- (1) Producing Documents or Electronically Stored Information.

 These procedures apply to producing documents or electronically stored information:
- (A) Documents. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.
- (B) Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.
- (C) Electronically Stored Information Produced in Only One Form. The person responding need not produce the same electronically stored information in more than one form.
- (D) Inaccessible Electronically Stored Information. The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.

(2) Claiming Privilege or Protection.

- (A) Information Withheld. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:
 - (i) expressly make the claim; and
- (ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.
- (B) Information Produced. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information under seal to the court for the district where compliance is required for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.

(g) Contempt.

The court for the district where compliance is required—and also, after a motion is transferred, the issuing court—may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena or an order related to it.

For access to subpoena materials, see Fed. R. Civ. P. 45(a) Committee Note (2013).

IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

LOI Nex vs. KIA	NALD LOUGHRAN and LINDA UGHRAN, Individually and as t Friend to M.L., A Minor MOTORS AMERICA, INC. and MOTORS CORPORATION	§ § CIVIL ACTION NO. 3:17-CV-1632 § § §
	DIRECT O	ESTIONS TO BE PROPOUNDED TO SS, CUSTODIAN OF RECORDS FOR: ORENTZ AUTOMOTIVE
1.	State your full name and occupa	on, address and telephone number.
	ANSWER: (NAME) &	Own of Lorentz Automotiva, inc
2.	MAINTENANCE RECORDS ESTIMATES, PHOTOGRAF BUT NOT LIMITED TO, T	uces Tecum you received, have you produced ANY AND ALL NOT LIMITED TO, AGREEMENTS, REPAIRS AND OR USPECTION REPORTS, WORK ORDERS, INVOICES, BILLS, S, RECEIPTS, AND EVERY SUCH RECORD, INCLUDING OSE EXISTING IN ELECTRONIC OR MAGNETIC FORM, SOUL; VIN: KNDJT2A63D7537209?
		all records in Lorentz Automotore's possession that one respondent to part Supporter is hand Copy.
3.	. at lon note to inclinity filese b	ords and/or photographs as the originals or true and correct copies of
		i and correct copies of
	ANSWER: yes	

Our Ref. # 61658.001

4.	Were these records and/or photographs made and kept in the regular course of your business?
	ANSWER: Yes
5.	In the regular course of business of your practice, business, or institution, did the person who signed the records and/or photographs either have personal knowledge of the entries shown on the records and/or photographs, or obtain the information to make the entries from the sources who have such personal knowledge?
	ANSWER: ULS
6.	Were such memoranda or documents and/or photographs then transmitted to your files and thereafter maintained under your care, supervision, direction, custody or control as custodian of this facility?
	ANSWER: YES
e.	Were the memoranda or documents that were transmitted to your files original entries on the part of the Custodian or other employee or member of the staff of this facility?
	ANSWER: Yes
8.	Were the records and/or photographs prepared at or about the time of the events and conditions they record?
	ANSWER: Jes
9.	Were these records and/or photographs kept as described in the previous questions?
	ANSWER: 405
10.	Please examine copies of the original requested records and/or photographs. Have you produced records and/or photographs for attachment to this Deposition?
	ANSWER: Yes
11.	Has anything been removed from or altered in the original records and/or photographs before making these copies?
	ANSWER:

and the state of t
If you have answered the previous question yes, please state fully and precisely what alterations were made in the original records and/or photographs and attach copies of every document removed from the original records.
ANSWER: MA
In the event that no records and/or photographs can be found, are there document archives (i.e. microfiche) or document retention policies which explain their absence? If so, please identify who has knowledge of those archives or policies of the above named facility.
ANSWER: I believe that all responsive records are perfected.
Are you aware that it may be necessary to subpoen you or your employer to court at the time of trial if you have not provided all of the papers, notes, documents, records, general correspondence, or other tangible items of any kind pertaining to the above named individual to the Notary Public taking your deposition?
ANSWER: (circle one) YE\$/NO
1, Renal south (Custodian of Record), do swear or affirm that my ers to the above questions are the truth, the whole truth and nothing but the truth, so help me God. Custodian of Record
I, <u>Oursteaney Daelia</u> , Sander, A Notary Public, do hereby certify the above odian was duly sworn and the non-stenographic recording of this Written Deposition is a true record of the odian testimony.
GIVEN UNDER MY HAND AND SEAL OF OFFICE, THIS <u>28</u> DAY OF WEMBER 18, 2017.
SIGNATURE OF NOTARY PUBLIC IN AND FOR THE STATE OF TX NAME OF NOTARY PUBLIC TYPED OR PRINTED My commission expires: 08-12-2020 Notary ID 128894008

Our Ref. # '61658.001

Lorentz Automotive Inc. 600 N.Mill St. Lewisville, Tx. 75057

> LORENTZ AUTOMOTIVE INC 600 N MILL ST LEWISVILLE, TX, 75057 972-353-2100

Auth: Amount: \$93.8

I HANEY/JOHN cardholder agree to pay the above amount according to the card issuer agreement. (Merchant agreement if credit voucher)

Thank Youl

We would like to take a moment and THANK YOU for your business!

Lorentz Automotive, Inc 600 N Mill Street Lewisville, TX 75057 (972) 353-2100

Invoice #: 0115073 Date: 11/21/2016

Page 1 of 1

Service Advisor:

Customer: Address: City: Phone 1:

/EHICLE: 2013 Kia Soul

ENGINE: 4-1999 2.0L DOHC V.I.N.: KNDJT2A63D7537209

TYPE:

Ext: CELL

LICENSE: 63D5017

AILEAGE: 49188

Payments:

VISA, \$93.84, on 11/21/16

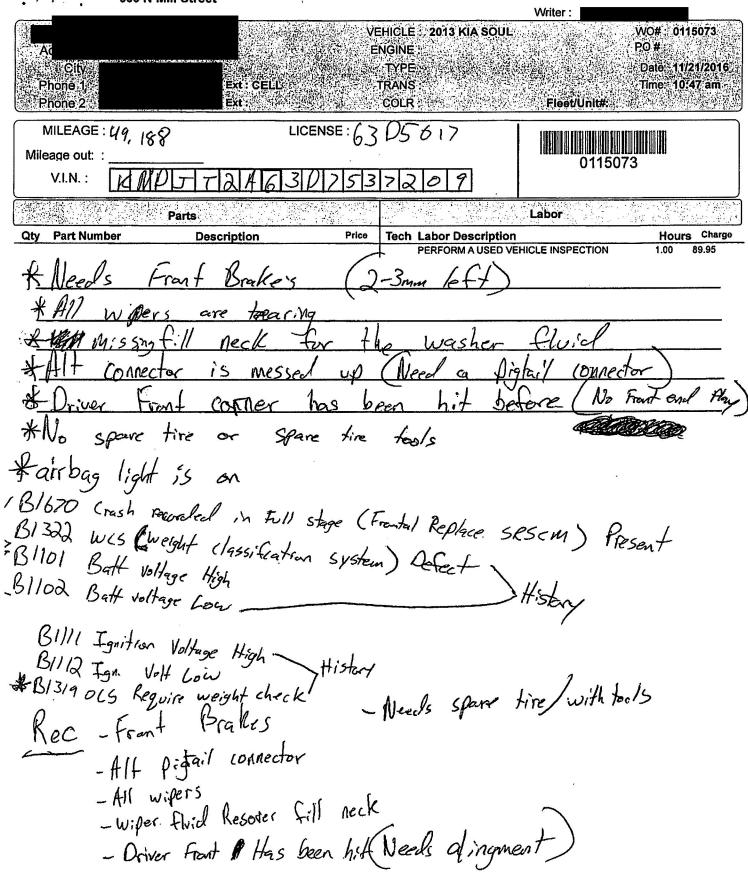
CardNo: [**********8529]. AuthorizationNo: [015913]

	Caldino. [6329], Addition2ation140. [613913]			
	Job Description	Parts	Labor	Job Total
SA	is your PERSONAL SERVICE ADVISOR,I Want to THANK YOU for		····	\$0.00
	allowing me this opportunity of assisting you with your vehicle repair			
-	experience.	,		
BDE	PERFORM A USED VEHICLE INSPECTION		89.95	
BDI	3 1.NEEDS FRONT BRAKES ALMOST METAL TO METAL			\$0.0
	2. ALL WIPER BLADES ARE TORN 3. MISSING FILLER NECK FOR WASHER FLUID			
	4. ALTINATOR CONNECTOR IS MESSED UP 5. DRIVERS FRONT CORNER HAS BEEN HIT			
	HARD 6. NO SPARE TIRE OR TOOLS	•		
	7. AIR BAG LIGHT IS ON FOR AIR BAG CODES B1670, B1322, B1101, B1102, B1111,			
	B1112, B1319. 8. FRONT TIRES LEANING IN			
	RECOMMENDATIONS			
	1. FRONT BRAKES AND TURN ROTORS 2. ALTINATOR PIGTAIL			
	3. ALL WIPERS 4. WIPER FLUID FILL NECK			
	5. FRONT END ALIGNMENT			

Notice Pursuant to #70,001, Texas Property Code: I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with #9,503, Texas Business	Total Parts Total Labor	0.00 89.95
and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because the	Sublet	0.00
drawer or maker of the order has no account or the account on which it is drawn has been closed. All warranties, expressed or implied are only valid at our facility. Work completed elsewhere will void Lorentz warranty.	Shop Supplies	3.60
x	Subtotal	93.55
	Other Fees	0.00
Repair Order Notes:	Sales Tax	0.29
ļ	Total Invoice	\$93.84
	Paid	\$93.84
	Total Due	\$0.00
	Paid By :	VISA
Customer Signature Date:	Pay Ref :	

Lorentz Automotive, Inc 600 N Mill Street

Lewisville, TX 75057 (972) 353-2100



Front Rotors Specs 1,025 1033

, , ,	VEHICLE INGLEGIBLE	
* Customer :	VEHICLE 2013 KIA SOUL	WO#: 0115073
ENGINE:	2WD 4WD AWL VI.N.:	JCENSE:
ABS: I	학생 경우의 학생님이 제공로 생각했다. 살면하지 중국학생님에 되어 그는 아는 학생들은 이 사람들은 사람들이 들어 들어 먹었다.	TYPE:
TMS Yes N	No Tire Size ST. Inspect	

1. ln	nprove Performa	nce	□ 2. Pre	ventive Maintenand	e	0 :	3. Sy	stem Failure	·	1	
NTER	OR				57		AKE				
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000	Lighting	Ok	Replace		7-] [Front Pads		Réplace	
000	Horn	ж	Service					Front Rotors	0	Turn / Rep	Os.
							10	F. Caliper/Slides	7		<u>L</u>
XTER	IOR							Front Hardware	Ok	Replace	R
	Headlamps	/Ok	Replace					R. Shoes Pads	OR,	Replace	Rear
	Tail Lights	O,			-			R. Drum/Rotor	700	Turn / Rep	Min. CMM
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			Replace					R. Axle Seals	Ok	L//R	
	Reverse Lights / Oth				-			R. Hardware	Ok	Replace	R
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	Hub Caps		Replace	TOTY WOLLAN	-						
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000	Coolant (OK) Add	Flush				Axle Shaft Seals		Replace	3 ECSE 550
300	Brake Fluid	Ö	Add	Flush				Pinion Seal	0)	Replace	4
	Diff. Fluid	Ok	Add	Flush			00	Oil Leaks	OK	Diagnose	1. 1.
	Trans Case Fluid	Ok	Add	Flush	_			Trans Leaks	ZOK.	Diagnose	No leaks
	Washer Fluid	Ok	Add					U-Joints	OK		
								Exhaust	Ok	Replace	
ΛΔΙΝ'	TENANCE										
	30/60/90/120	Ok	Service			TE	חידו	RIVE	6		
	Fuel Filter	Ok						Warning Lights	6k	Diagnose	Airbig
	Injector Service		Service	Flush				Starting	ZOK.	Diagnose	111111111111111111111111111111111111111
	Throttle Body	Ok		Cleaning				Shifting (Diagnose	
	Mass Air	OK OK		Cleaning				Vibration (Diagnose	
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