

Written Deposition Service, LLC
1750 Valley View Lane, Suite 210, Dallas, Texas 75234
Telephone (972) 488-5555 ~ Facsimile (972) 488-5590 ~ (800) 346-4405

***The following was discovered while preparing the attached records.
Please read thoroughly as it contains important information.***

TO: Cary A. Slobin

OF: Bowman and Brooke LLP

**Records Pertaining To: ACCIDENT ON 1/11/2017
Location: CLASSIC KIA OF CARROLLTON
Type: Dealership Records**

RE: Donald Loughran, et al vs. Kia Motors America, Inc., et al
ORDER NO: 61658.002

**Should you have any questions about the information below please contact Denise Edwards at
972-488-5555, ext. 225 or by email at denise.edwards@writtendeposition.com**

**Attached please find the requested records from the above named location.
Please be advised this entity does not maintain photographs. Therefore, we
are releasing all as provided for your review.**

LOUGHRAN000001

**IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF TEXAS
DALLAS DIVISION**

**DONALD LOUGHRAN and LINDA
LOUGHRAN, Individually and as
Next Friend to M.L., A Minor
vs.**

**KIA MOTORS AMERICA, INC. and
KIA MOTORS CORPORATION**

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CIVIL ACTION NO. 3:17-CV-1632

**NOTICE OF INTENTION
TO TAKE DEPOSITION BY WRITTEN QUESTIONS**

TO: ALL PARTIES BY AND THROUGH THEIR ATTORNEY(S) OF RECORD AS PROVIDED IN THE ATTACHED SERVICE LIST.

You will take notice that fourteen (14) days after the service hereof, with attached questions, a deposition by written questions will be asked of the custodian of records for:

**ALBAYATI MOTORS, INC.-(Dealership Records)
10861 FERGUSON ROAD, DALLAS, TX 75228**

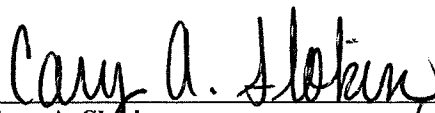
Such questions to be answered on or before **09/11/2017**, before a Notary Public at the instance of:

**Written Deposition Service, LLC
1750 Valley View Lane Suite 210
Dallas, Texas 75234**

The deposition with attached questions may be used in evidence upon the trial of the above-styled and numbered cause pending in the above named court. Notice is further given that request is hereby made as authorized under Rules 31 & 45, Federal Rules of Civil Procedure, to the officer taking this deposition to issue a Subpoena Duces Tecum and cause it to be served on the witness to produce any and all records as described on the attached questions and/or Exhibit(s) and any other such record in the possession, custody or control of the said witness, and every such record to which the witness may have access, and to turn all such records over to the officer authorized to take this deposition so that photographic reproductions of the same may be made and attached to said deposition.

LOUGHRAN000002

Respectfully Submitted,



Cary A. Slobin

SBA #: 00797445

Bowman and Brooke LLP

5830 Granite Pkwy., Suite 1000

Plano, TX 75024

972-616-1700; Fax 972-616-1701

cary.slobin@bowmanandbrooke.com

Attorney for: Defendant Kia Motors America, Inc. and Kia
Motors Corporation

LOUGHRAN000003

CERTIFICATE OF SERVICE

I certify, as authorized agent for the attorney of record, Cary A. Slobin, that a true and exact copy of foregoing Notice of Intention to Take Deposition upon Written Questions was served to all attorneys of record in the above-styled and numbered matter, said service being effected in the following manner:

CERTIFIED MAIL/RETURN RECEIPT REQUESTED _____

HAND DELIVERY _____

TELECOPY _____ ☒

OVERNIGHT/NEXT DAY DELIVERY VIA LONE STAR OR UPS _____

E-MAIL _____

DATED: 8/24/17

BY: Nicol White

SERVED TO ALL PARTIES LISTED BELOW:

Donald Loughran, et al vs. Kia Motors America, Inc., et al

ATTORNEYS OF RECORD

E. Todd Tracy
The Tracy Firm
4701 Bengal Street
Dallas, TX 75235
214-324-9000; Fax: 972-387-2205
Attorney For: Plaintiff

LOUGHRAN000004

United States District Court
FOR THE NORTHERN DISTRICT OF TEXAS
DALLAS DIVISION

DONALD LOUGHRAN and LINDA LOUGHRAN, Individually and as
Next Friend to M.L., A Minor
vs.

SUBPOENA IN A CIVIL CASE

KIA MOTORS AMERICA, INC. and
KIA MOTORS CORPORATION

Civil Action No. 3:17-CV-1632

SUBPOENA TO TESTIFY AT A DEPOSITION IN A CIVIL ACTION

TO: Custodian of Records for: ALBAYATI MOTORS, INC.
10861 FERGUSON ROAD
DALLAS, TX 75228

☒ **Testimony:** YOU ARE COMMANDED to appear at the time, date, and place set forth below to testify at a deposition to be taken in this civil action. If you are an organization that is *not* a party in this case, you must designate one or more officers, directors, or managing agents, or designate other persons who consent to testify on your behalf about the following matters, or those set forth in an attachment.

Place: The office of the custodian
10861 FERGUSON ROAD
DALLAS, TX 75228

DATE AND TIME
09/11/2017, 10:00AM

The Deposition will be recorded by this method: **Deposition by Written Question**

☒ **Production:** You, or your representatives, must also bring with you to the deposition the following documents, electronically stored information, or objects, and permit their inspection, copying, testing, or sampling of the material:
See attached Exhibit

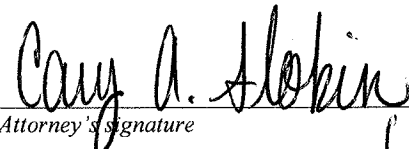
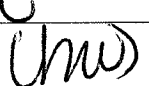
The provisions of Fed. R. Civ. P. 45 are attached - Rule 45(c), relating to the place of compliance; Rule 45 (d) relating to your protection as a person subject to a subpoena and Rule 45(e) and (g), relating to your duty to respond to this subpoena and the potential consequences of not doing so.

Date: 8/24/17

CLERK OF COURT

OR

Signature of Clerk or Deputy Clerk

Cary A. Slobin
Attorney's signature  

The name, address, e-mail, and telephone number of the attorney representing *Kia Motors America, Inc. and Kia Motors Corporation* who issues or requests this subpoena are: **Cary A. Slobin, Bowman and Brooke LLP, 5830 Granite Pkwy., Suite 1000, Plano, TX, 75024**

Oder No. 61190.002

LOUGHRAN000005

EXHIBIT

ANY AND ALL RECORDS, INCLUDING BUT NOT LIMITED TO, CONTRACTS, AGREEMENTS, REPAIRS AND OR MAINTENANCE RECORDS, WORK ORDERS, INVOICES, BILLS, ESTIMATES, PHOTOGRAPHS, RECEIPTS, AND EVERY SUCH RECORD, INCLUDING BUT NOT LIMITED TO, THOSE EXISTING IN ELECTRONIC OR MAGNETIC FORM, PERTAINING TO VEHICLE: 2013 KIA SOUL; VIN: KNDJT2A63D7537209

Civil Action No. **3:17-CV-1632**

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

This subpoena for *(name of individual and title, if any)* _____
was received by me on *(date)* _____.

I served the subpoena by delivering a copy to the named individual as follows:

_____ on *(date)* _____ ; or

I returned the subpoena unexecuted because: _____
_____.

Unless the subpoena was issued on behalf of the United States, or one of its officers or agents, I have also
tendered to the witness fees for one day's attendance, and the mileage allowed by law, in the amount of
\$ _____.

I declare under penalty of perjury that this information is true.

Date: _____

Server's signature

Printed name and title

Server's address

Additional information regarding attempted service, etc:

LOUGHRAN000007

IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF TEXAS
DALLAS DIVISION

DONALD LOUGHRAN and LINDA
LOUGHRAN, Individually and as
Next Friend to M.L., A Minor
vs.

KIA MOTORS AMERICA, INC. and
KIA MOTORS CORPORATION

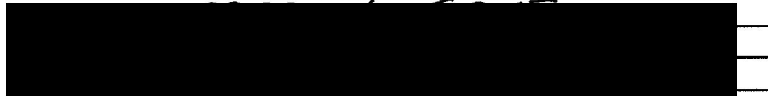
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CIVIL ACTION NO. 3:17-CV-1632

DIRECT QUESTIONS TO BE PROPOUNDED TO
THE WITNESS, CUSTODIAN OF RECORDS FOR:
CLASSIC KIA OF CARROLLTON

1. State your full name and occupation, address and telephone number.

ANSWER: (NAME) WILLIAM MILES
(OCCUPATION) SERVICE DIRECTOR



2. In response to the Subpoena Duces Tecum you received, have you produced ANY AND ALL RECORDS, INCLUDING BUT NOT LIMITED TO, AGREEMENTS, REPAIRS AND OR MAINTENANCE RECORDS, INSPECTION REPORTS, WORK ORDERS, INVOICES, BILLS, ESTIMATES, PHOTOGRAPHS, RECEIPTS, AND EVERY SUCH RECORD, INCLUDING BUT NOT LIMITED TO, THOSE EXISTING IN ELECTRONIC OR MAGNETIC FORM, PERTAINING TO A 2013 KIA SOUL; VIN: KNDJT2A63D7537209?

ANSWER: YES I HAVE

3. Are you able to identify these records and/or photographs as the originals or true and correct copies of the originals?

ANSWER: YES I HAVE

4. Were these records and/or photographs made and kept in the regular course of your business?

ANSWER: YES

5. In the regular course of business of your practice, business, or institution, did the person who signed the records and/or photographs either have personal knowledge of the entries shown on the records and/or photographs, or obtain the information to make the entries from the sources who have such personal knowledge?

ANSWER: YES

6. Were such memoranda or documents and/or photographs then transmitted to your files and thereafter maintained under your care, supervision, direction, custody or control as custodian of this facility?

ANSWER: YES ALTHOUGH MY EMPLOYMENT STARTED 6/1/17

7. Were the memoranda or documents that were transmitted to your files original entries on the part of the Custodian or other employee or member of the staff of this facility?

ANSWER: YES

8. Were the records and/or photographs prepared at or about the time of the events and conditions they record?

ANSWER: YES

9. Were these records and/or photographs kept as described in the previous questions?

ANSWER: YES

10. Please examine copies of the original requested records and/or photographs. Have you produced records and/or photographs for attachment to this Deposition?

ANSWER: YES

11. Has anything been removed from or altered in the original records and/or photographs before making these copies?

ANSWER: NO

12. If you have answered the previous question yes, please state fully and precisely what alterations were made in the original records and/or photographs and attach copies of every document removed from the original records.

ANSWER: _____

13. In the event that no records and/or photographs can be found, are there document archives (i.e. microfiche) or document retention policies which explain their absence? If so, please identify who has knowledge of those archives or policies of the above named facility.

ANSWER: _____

14. Are you aware that it may be necessary to subpoena you or your employer to court at the time of trial if you have not provided all of the papers, notes, documents, records, general correspondence, or other tangible items of any kind pertaining to the above named individual to the Notary Public taking your deposition?

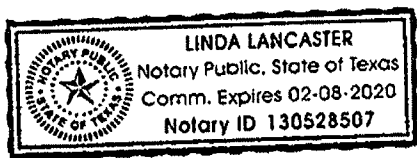
ANSWER: (circle one) YES NO

I, WILLIAM MILES (Custodian of Record), do swear or affirm that my answers to the above questions are the truth, the whole truth and nothing but the truth, so help me God.

William Miles
Custodian of Record

I, Linda Lancaster, A Notary Public, do hereby certify the above Custodian was duly sworn and the non-stenographic recording of this Written Deposition is a true record of the Custodian testimony.

GIVEN UNDER MY HAND AND SEAL OF OFFICE, THIS 17 DAY OF November, 2017.



Linda Lancaster
SIGNATURE OF NOTARY PUBLIC IN AND FOR THE STATE OF TX
Linda Lancaster
NAME OF NOTARY PUBLIC TYPED OR PRINTED
My commission expires: 02-08-2020

CUSTOMER #: D7537209

342113

JIMMY SANDERS

INVOICE

Classic Kia of Carrollton

2920 N. Interstate 35 E
Carrollton, Texas 75007
Phone: (972) 798-6900

PAGE 1

SERVICE ADVISOR: [REDACTED]

SERVICE WORK:							
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
DUNE	13	KIA SOUL	KNDJT2A63D7537209		49213/49213	T9059	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
19DEC12 DD			WAIT 05DEC16			CASH	05DEC16
R.O. OPENED		READY	OPTIONS: -ENG:2.0 Liter DOHC				

11:17 05DEC16 16:54 05DEC16

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A C/S AIRBAG LIGHT IS ON

CD CUSTOMER DECLINED REPAIRS

4075 IS 1.00

(N/C)

49213 1.00 retrieved DTC B1670 (crash recorded in full stage). air bag module has to be replaced and rescanned the air bag system. customer declined repair.

B C/S DRIVER SIDE REAR SEAT IS COMING LOOSE AND CAN BE LIFTED UP;

PLEASE CHECK AND ADVISE

CD CUSTOMER DECLINED REPAIRS

4075 IS 0.00

(N/C)

49213 rear seat bottom is been damaged. it needs to be replaced. customer declined repair.

C INTERIOR DOOR HANDLE(S) INSPECTION AND/OR REPLACEMENT

CAUSE: F

SOP SPECIAL ORDER PART, SERVICE ADVISOR WILL

CONTACT YOU UPON ARRIVAL

4075 IS 0.00

(N/C)

49213 sop right front door handle

WE APPRECIATE YOUR BUSINESS AND WANT YOU TO
BE COMPLETELY SATISFIED WITH YOUR VISIT.
PLEASE CONTACT OUR SERVICE DIRECTOR, JACK
WINN WITH ANY QUESTIONS OR COMMENTS.
PHONE # 972-798-6951

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: D7537209

342113

INTERNAL

Classic Kia of Carrollton

JIMMY SANDERS

2920 N. Interstate 35 E
 Carrollton, Texas 75007
 Phone: (972) 798-6900

PAGE 1

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
DUNE	13	KIA SOUL	KNDJT2A63D7537209		49213/49213	T9059	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
19DEC12 DD			WAIT 05DEC16			CASH	05DEC16
R.O. OPENED	READY	OPTIONS: ENG:2.0 Liter DOHC					

11:17 05DEC16 16:54 05DEC16

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C S AIRBAG LIGHT IS ON

CONCERN CODE:

CD CUSTOMER DECLINED REPAIRS

4075 IS 1.00

30.00 30.00

49213 1.00 retrieved DTC B1670 (crash recorded in full stage). air bag module has to be replaced and rescanned the air bag system. customer declined repair.

B C/S DRIVER SIDE REAR SEAT IS COMING LOOSE AND CAN BE LIFTED UP; PLEASE CHECK AND ADVISE

CONCERN CODE:

CD CUSTOMER DECLINED REPAIRS

4075 IS 0.00

0.00 0.00

49213 rear seat bottom is been damaged. it needs to be replaced. customer declined repair.

C INTERIOR DOOR HANDLE(S) INSPECTION AND/OR REPLACEMENT

CAUSE: F

CONCERN CODE:

SOP SPECIAL ORDER PART, SERVICE ADVISOR WILL

CONTACT YOU UPON ARRIVAL

4075 IS 0.00

0.00 0.00

49213 sop right front door handle

WE APPRECIATE YOUR BUSINESS AND WANT YOU TO BE COMPLETELY SATISFIED WITH YOUR VISIT.

PLEASE CONTACT OUR SERVICE DIRECTOR, JACK

WINN WITH ANY QUESTIONS OR COMMENTS.

PHONE # 972-798-6951

COST, SALE, & COMP TOTALS 2800 3000 0

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	DESCRIPTION	TOTALS
		LABOR AMOUNT	30.00
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	30.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	30.00

INTERNAL COPY

CUSTOMER #: D7537209

342113

** PRE-INVOICE **
ACCOUNTING

Classic Kia of Carrollton

JIMMY SANDERS

2920 N. Interstate 35 E
Carrollton, Texas 75007
Phone: (972) 798-6900

PAGE 1

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
DUNE	13	KIA SOUL	KNDJT2A63D7537209		49213/49213	T9059	
DEL DATE	PROD DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19DEC12 DD			WAIT 05DEC16			CASH	05DEC16
R.O. OPENED	READY	OPTIONS: ENG:2.0 Liter DOHC					

11:17 05DEC16 16:54 05DEC16

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A C/S AIRBAG LIGHT IS ON

CONCERN CODE:

CD CUSTOMER DECLINED REPAIRS

4075 IS 1.60 1.00 2800 3000 30.00 30.00

VERSION 1 (EMP# 4075, 05DEC16 16:37): 49213 1.00 retrieved DTC B1670

(crash recorded in full stage). air bag module has to be replaced and rescanned the air bag system. customer declined repair.

B C/S DRIVER SIDE REAR SEAT IS COMING LOOSE AND CAN BE LIFTED UP;

PLEASE CHECK AND ADVISE

CONCERN CODE:

CD CUSTOMER DECLINED REPAIRS

4075 IS 0.01 0.00 0 0 0.00 0.00

VERSION 1 (EMP# 4075, 05DEC16 16:38): 49213 rear seat bottom is been

damaged. it needs to be replaced. customer declined repair.

C INTERIOR DOOR HANDLE(S) INSPECTION AND/OR REPLACEMENT

CAUSE: F

CONCERN CODE:

SOP SPECIAL ORDER PART, SERVICE ADVISOR WILL

CONTACT YOU UPON ARRIVAL

4075 IS 0.02 0.00 0 0 0.00 0.00

VERSION 1 (EMP# 4075, 05DEC16 16:39): 49213 sop right front door handle

WE APPRECIATE YOUR BUSINESS AND WANT YOU TO
BE COMPLETELY SATISFIED WITH YOUR VISIT.PLEASE CONTACT OUR SERVICE DIRECTOR, JACK
WINN WITH ANY QUESTIONS OR COMMENTS.

PHONE # 972-798-6951

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
12-05-16	14:08	15:41	1.55	W	4075	A	
	16:34	16:37	0.05	W	4075	A	
	16:37	16:38	0.01	W	4075	B	
	16:38	16:39	0.02	W	4075	C	

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

STATEMENT OF DISCLAIMER

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: D7537209

342113

** PRE-INVOICE **
ACCOUNTING

Classic Kia of Carrollton

JIMMY SANDERS

2920 N. Interstate 35 E
Carrollton, Texas 75007
Phone: (972) 798-6900

PAGE 2

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
DUNE	13	KIA SOUL	KNDJT2A63D7537209		49213/49213	T9059	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PG NO	RATE	PAYMENT	INV DATE
19DEC12 DD			WAIT 05DEC16			CASH	05DEC16

R/O OPENED READY OPTIONS: ENG:2.0_Liter_DOHC

11:17 05DEC16 16:54 05DEC16

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
4430	3000	2800		7114	3000	*****	

COST, SALE, & COMP TOTALS 2800 3000 0

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #: D7537209

JIMMY SANDERS

342113

WORKORDER

PAGE 1



2920 N. Interstate 35 E • Carrollton, Texas 75007
Phone: (972) 798-6900

SERVICE ADVISOR:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	13	KIA SOUL	KNDJT2A63D7537209		49213/	T9059
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
19DEC12 DD			** WAITER **			CASH
R.O. OPENED		READY		OPTIONS: ENG:2.0 Liter DOHC		
05DEC2016 11:17						

VEHICLE SERVICE HISTORY

CLSD DTE

RO# S/A MILEAGE OP CODE TECH... TYPE DESCRIPTION

LINE OP CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
A ELEC WK C.S AIRBAG LIGHT IS ON |CC:

4075 CK

B1670 crash recorded in full stage

B INT WK C/S DRIVER SIDE REAR SEAT IS COMING LOOSE AND CAN BE
LIFTED UP; PLEASE CHECK AND ADVISE |CC:

CK

C SA205 WK INTERIOR DOOR HANDLE(S) INSPECTION AND/OR
REPLACEMENT |CC:

Could not find Cust. for Auth.

R/F

Progressive

Policy #
Exp.

587

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

Warranty Coverage

<< Warranty Coverage Validation

Basic Vehicle Information☐ Battery Prorating☐ Warranty History☐ Print

VIN #	KNDJT2A63D7537209	Year / Model	2013 / AM Soul (AM)
Serial	537209	Model Description	SOUL + / B2522
Engine	G4NACH05 2.0 LITER ENGINE	Color(Ext/Int)	A1-DUNE / WK-BLACK
First Name		Last Name	SANDERS
Mileage Entered	49213	Retail Mileage	17
Production Date	Oct 18, 2012	Sales Type	RSale NORMAL RETAIL SALE
Retail Date	Dec 19, 2012	Key Code	C3064
Wholesale Date	Nov 30, 2012	Warranty Start Date	Dec 19, 2012
Selling Dealer	TX115 : PATTERSON KIA OF ARLINGTON	Branded Title	
Lawsuit	No		
Extended Service Plan	N	Open Campaigns	Yes (See Campaign Info below)
Owner Transfers	N	Repairs in Last 60 Days	N
Sirius Subscription	Expired	Sirius ESN	
Sirius Activation Date	Dec 19, 2012	Sirius Expiration Date	Mar 19, 2013
PDI Performed	Y		
Remark			

Service Campaign / Service Action / Recall / Customer Satisfaction Program Information

Issue Number	Issue Type	Description	Dealer Code	Repair Date	Dealer Type
SA205	Service Action	SA205 AM INTERIOR DOOR HANDLE			

Basic Warranty Coverage Information

Basic Warranty Coverage	Y	Remark	
Warranty Start Date	Dec 19, 2012	Warranty Expiration	Dec 19, 2017
Warranty Mileages	60,000	Warranty Terms	60 months (378 days remaining)

Powertrain Coverage Information

Powertrain Coverage	Y	Remark	
Warranty Start Date	Dec 19, 2012	Warranty Expiration	Dec 19, 2017
Warranty Mileage	60,000	Warranty Terms	60 months (378 days remaining)

Other Coverage Information

Coverage Type	Available	Start Date	Expiration Date	Warranty Terms	Mileage
Audio/Radio/RSE	N	Dec 19, 2012	Dec 19, 2015	36 months (Expired)	36,000
Adjustments	N	Dec 19, 2012	Dec 19, 2013	12 months (Expired)	12,000
				60 months (378 days)	

Perforation/Corrosion	Y	Dec 19, 2012	Dec 19, 2017	remaining)	100,000
Emission (8/80)	Y	Dec 19, 2012	Dec 19, 2020	96 months (1474 days remaining)	80,000
Paint	N	Dec 19, 2012	Dec 19, 2015	36 months (Expired)	36,000
Service Part & Acc's	N			12 months	12,000

Vehicle Option Information

Installed By	Option	Option
Port	AR	Center Console Arm Rest
Port	BA	Rear Bumper Applique
Port	CF	Carpeted Floor Mats
Port	CN	Cargo Net
Port	CO	Cargo Cover
Factory	E20	Eco Package
Factory	EP1	- Idle Stop and Go System (ISG)
Factory	EP2	- Battery - 56AH (AGM Type)
Factory	EP3	- Low Rolling Resistance Tires
Port	IPD	IPOD CABLE

Warranty History**Warranty History**

Repair Date	Claim Type	Dealer Code	R.O.#	Version	Repair Labor	Causal Part	Mileage
Nov 29, 2012	I : PDI	TX115	48009 A	01	AMPMI	PDI	3

SERVICE WRITE UP

CUST. NAME Jimmy Sander VIN KN1D3J121A6B1D7537209

ADDRESS _____ CITY _____ STATE _____ ZIP _____

☐ CELL PHONE NO. _____ ☐ EMAIL _____

☐ HOME PHONE NO. _____ ☐ BUSINESS PHONE NO. _____

BEST NUMBER TO REACH YOU _____ YEAR _____ MODEL _____

LICENSE _____ TAG # 9059 S/A # _____

COLOR _____ MILEAGE 49213

1. SERVICE OPERATION (CWI) C/S Airbag light is on

2. SERVICE OPERATION (CWI) C/S D/S of Buck seat is coming up.

3. SERVICE OPERATION (CWI) _____

4. SERVICE OPERATION (CWI) _____

5. SERVICE OPERATION (CWI) _____

6. SERVICE OPERATION (CWI) _____

Recommendations

- ☐ Mile service
- ☐ LOF
- ☐ Tire Rotate
- ☐ F.E. Alignment
- ☐ Tire Balance
- ☐ Trans service
- ☐ Maintenance Tune-up
- ☐ Brakes
- ☐ Cooling system service
- ☐ Differential service
- ☐ Other _____

NOTICE PURSUANT TO §70.001, TEXAS PROPERTY CODE

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR CONTRACT. I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH §9.609, TEXAS BUSINESS AND COMMERCE CODE, IF A WRITTEN ORDER FOR PAYMENT FOR REPAIR ON THE VEHICLE IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE DRAWER OR MAKER OF THE ORDER HAS NO ACCOUNT OR THE ACCOUNT ON WHICH IT IS DRAWN HAS BEEN CLOSED.

SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON

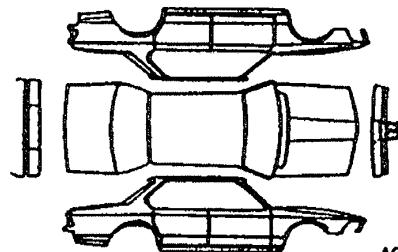
I HAVE BEEN ADVISED OF THE MAINTENANCE NEEDS FOR MY VEHICLE.

CUST. INT. _____

VALUABLES REMOVED FROM VEHICLE
ACKNOWLEDGEMENT

CUST. INT. _____

I HEREBY AUTHORIZE THE REPAIR WORK LISTED TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE, ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABLE PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. I HEREBY GRANT YOU AND / OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND / OR INSPECTION. AN EXPRESS TECHNICIANS LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO.



EXTERIOR
INSPECTION
ACKNOWLEDGEMENT

FORM # SW-300STK

DEALERS CHOICE FORMS & SUPPLY (800) 687-1844

#02

342113

ADV#

MEM

H331

NIJ

TAG#

REQUIRED TO PASS SAFETY INSPECTION

REQUIRED TO PASS SAFETY INSPECTION				QTY	PRICE	HRS	TOTAL	Y/N	Y/N
								IN STOCK?	DAL DC
RECOMMENDED ITEMS				QTY	PRICE	HRS	TOTAL	IN STOCK?	DAL DC
Air bag module				1	578.61	2.0	822.67	Y	
Rear seat bottom				1	809.06	1.0	931.06	N	SOP
<p>Note: After replacing air bag module, have to re-scan the module to make sure about the rest of air bag system.</p>									
TOTAL				TOTAL		TOTAL		MANAGER APPROVAL	
SAFETY ONLY + UCI				RECOMMENDED		1752.73			

LOUGHRAN000020

Classic Kia of Carrollton -00010

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