



## Notes

Some car companies have strong "recommendations" about this situation when the repair is "customer pay" as well!

## Blending Techniques

### Clearcoat Guarantee/Warranty Issues

Consumers demand a high level of **quality** in their vehicles appearance. **All** OEM car companies offer extensive paint warranties. Almost all automobiles, vans, and light trucks are finished with an OEM basecoat/clearcoat paint system. The OEM clearcoat provides protection for the vehicles painted exterior panels against **UV rays, rock chips, and the environment in general.**

**Some car companies have specific procedures for warranty repairs when refinishing an OEM clearcoat where no definite break line exists for "stopping" the clear.**

Essentially, the OEM warranty procedures or recommendations mentioned above are similar to the statement below:

***"When performing warranty repairs on an OEM basecoat/clearcoat finish, if no clean break or body line exists for stopping the application of clearcoat, extend the application of clear to the nearest panel edge or break point".***

- ♦ The following statements are **very important, please read them carefully:**

**If a collision center provides paint warranty repair services to any OEM dealership they **MUST** be aware of all appropriate paint related OEM technical bulletins and warranty policies.**

**This information can ensure the collision center is following proper warranty procedures!**