

May 3, 2018

## Non-Original Equipment Manufacturer Replacement Parts

When an estimate is prepared by State Farm or a Select Service repairer, the following new non-OEM crash related parts, when subject to certification standards developed by an organization approved by State Farm,\* will be certified unless otherwise requested by the vehicle owner:

- Bumper components
- Lighting components
- Radiator supports/tie bars and associated mounting components
- Outer sheet metal and plastic / composite parts

*\*The Certified Automotive Parts Association (CAPA) and NSF International (NSF) represent the only certification entities that we currently approve.*

### **Note:**

The State Farm Car Policy and many local laws allow for settlement on the basis of using non-OEM crash parts in repairs. State Farm made a business decision in October 1999 to suspend the specification of these parts when estimates are prepared by State Farm or repair facility personnel who participate in our claim service programs. During this period of suspension State Farm representatives and Select Service repairers are not to specify non-OEM crash parts in repairs paid by State Farm unless those parts are requested by the vehicle owner. A listing of the specific part types currently under suspension is as follows:

- Bumper Brackets/Supports
- Bumper Cover/Face Bars
- Bumpers (excluding chrome bumpers)
- Deck Lids
- Door Body Side Moldings
- Door Shells
- Doors
- Fenders
- Filler Panels
- Front and Rear Fascias
- Front End Panels
- Front Wheel Opening Moldings
- Grills
- Head Lamp Mounting Panel/Brackets/Housings/Lenses/Doors
- Header Panels
- Hoods

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Luggage Lid Panels  
Outer Body Moldings  
Outer Panel Mounting Brackets, Supports, and Surroundings  
Pickup Truck Beds, Box Sides, and Tail Gates  
Quarter Panels  
Radiator/Grill Support Panels  
Rear Outer Panels  
Side Moldings  
Tail Lamp Mounting Panels/Brackets/Housings/Lenses

We consider non-OEM structural parts such as face bars, reinforcements, brackets/supports to be included in the list of crash parts we currently have under suspension.

Parts not specifically listed above are not considered to be suspended. Some examples of such parts that can be utilized if certified by CAPA or NSF when subject to certification by either entity are as follows (this is not an all-encompassing list):

- Bumper Absorbers
- Door Mirrors
- Wheelhouse Liners
- Wheel Opening Flare
- Fog Lamps
- Park Lamps
- Side Marker Lamps
- Chrome Bumpers