

EXHIBIT P



K. Michael Bradshaw <michael@kandmcollision.com>

Supp for Mr. [REDACTED] Porsche

2 messages

Ashworth, Steven <STEVEN.ASHWORTH@libertymutual.com>

Tue, Jun 2, 2015 at 11:42 AM

To: [REDACTED]@yahoo.com)" <[REDACTED]@yahoo.com>

Cc: "K. Michael Bradshaw" <michael@kandmcollision.com>, "Ashworth, Steven"

<STEVEN.ASHWORTH@libertymutual.com>, "Minifield, Kurt" <KURT.MINIFIELD@libertymutual.com>

Please see attached supp for \$2,106.46. I setup for the supp payment to be sent directly to K & M Collision.

There is still a \$3,108.13 difference from K & M's final estimate to this supplement. The major difference is the labor allowances from my system to K & M's. Audatex is the system that is chosen to be used as a basis for our appraisals and I can't alter the preset times or labor operations allowed in it for a procedure. K & M has provided documents from various other resources indicating that our system is incorrect, however I must follow it and not change any preset times to do the procedures. Audatex also takes overlap items into consideration as they are added to a repair appraisal.

Unless K & M can provide information where I overlooked a part or a process, then this is the final supplement for the repairs to this vehicle.

Thanks,

Steven Ashworth

336-301-2835

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23K

K. Michael Bradshaw <michael@kandmcollision.com>

Tue, Jun 2, 2015 at 11:53 AM

To: "Ashworth, Steven" <STEVEN.ASHWORTH@libertymutual.com>

Cc: "[REDACTED]@libertymutual.com" <[REDACTED]@libertymutual.com>, "Minifield, Kurt" <KURT.MINIFIELD@libertymutual.com>

Steve,

What about the document I sent you yesterday where Audatex stated the labor allowance for replacement of lines (ie power steering and AC) only includes the time for basic disconnect and reconnect and does not include the times to change the actual line.

Additionally I cannot understand how you can stand behind Audatex labor times, when by your own admission you have been provided numerous documents that support it is in fact incorrect.

I have provided an immense amount of documentation that supports everything done to the vehicle and Liberty Mutual has outright ignored much if not all of that data.