

Repairer Driven News

Subject: FW: The Hartford Auto Parts Policy Update

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The Hartford has aligned align our recycled parts policy to that of new OE (Original Equipment), new AM (Aftermarket) and the industry. Our change is to support the use of **“the same series”** recycled part vs. **“same year or newer”**.

Series is a part which was produced following the same process as the part it is intended to replace. For example a Ford Pick Up fender from 2009 – 2014 was produced using the same identical stamping process, if we have a loss with a 2013 Pick Up today's standard outlines we would only consider a 2013 or 2014 year recycled part potentially reducing any available 2009 – 2012 choice which is an exact fit bolt on made following the same process.

**It should be noted that OE dealers AM suppliers for that same part would sell that part stamped in 2009 for any order up to 2014 as “New OE” as the procurement process doesn't have any age requirement or age indicator just the OE Part number ensuring the same fit & finish.

Thank you,
The Hartford