

**Subject:** FW: FARMERS announcement



Effective February 1, 2017, Farmers will be moving to a single parts supplier list for alternative parts. This single parts supplier list will provide a more comprehensive list of parts as well as consistency in parts availability between all Auto Physical Damage (APD) channels and business units for Farmers customers. All vendors will go through the applicable CCC audit rules as only suppliers sent with the assignment will trigger the rules.

Repair facilities will still have the ability to utilize or add their own preferred vendors, however, this single supplier list allows these vendors and their parts to be compared against other available parts in the marketplace. This change should not require any additional shop manual input as the new vendors will be coming over with each assignment.

When selecting a part for a vehicle repair take into consideration all factors involving the repair. These factors would include ensuring you are selecting a cost effective quality part, delivery time of that part, how it may impact customer experience and cycle time. If you have any questions or concerns please contact your GRP Field Consultant or Single Point of Contact.

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