



July 20, 2018

Mr. Edwards,

Ameriprise Auto & Home Insurance is submitting Standardized Labor Rate Survey pursuant to California Insurance Code 758(C) Section 2695.81 of the California Code of Regulation.

The Standardized Labor Rate Survey was completed for all geographic areas in California, fulfilling the standards and requirements set forth in Section 2695.81(d). This survey was used to determine and set the prevailing auto body rates for each type of labor listed in subdivision (d)(8)(A)3.a. through (d)(8)(A)3.h. of Section 2695.81 and will be used by Ameriprise Auto & Home Insurance pursuant to Section 2695.81(e).

The prevailing auto body rate was calculated for each geographical area surveyed, as defined in 2695.81(d)(8)(A)(4). The prevailing auto body rate or prevailing rate was calculated as the labor rate at or below which a simple majority of surveyed shops charge in a specific Geographical Area, as defined in Section 2695.81(d)(8)(A)4. The criteria set forth in subdivisions (d)(8)(A) through (d)(8)(F) were utilized to determine the prevailing labor rate for each shop by labor rate type.

Ameriprise Auto & Home Insurance attempted to mail a Questionnaire for the Standardized Labor Rate Survey (in accordance with Section 2695.82) to all 6,409 shops licensed or registered with the California Bureau of Automotive Repair. Ameriprise Auto & Home Insurance completed the survey on July 17<sup>th</sup>, 2018.