

PROGRESSIVE

2150 Harvard Street
Sacramento, CA 95815
Fax: 916-246-3198

December 3, 2015

California Department of Insurance
Market Conduct Division
300 South Spring Street, 14th Floor
Los Angeles, CA 90013

RE: Labor Rate Survey for Progressive Casualty Insurance Company (Group Code 0155)

Market Conduct Division:

In accordance with California Insurance Code 758 and California Insurance Code of Regulations §2698.91, find enclosed specific zone updated labor rate survey for Progressive Casualty Insurance Company (Group Code 0155). These rates will be effective on or before 12/14/2015.

As outlined in §2698.91(c)(6), the following method and formula was used:

- Prevailing rate range was determined by taking the average of all shops surveyed.
- A total of 10 shops were surveyed in this updated labor rate survey.

Sincerely,

Mike Reynolds

Mike Reynolds
Process Manager
Phone: 949-988-6551
Email: mreynold@progressive.com

cc. California Department of Insurance
Claim Services Bureau
300 South Spring Street, 11th Floor
Los Angeles, CA 90013

Group Number : 0155

Company/Group Name: Progressive Casualty Insurance Company

Labor Rate Survey

Mailing Address: 2150 Harvard Street, Sacramento, CA 95815

Company Contact Name: Mike Reynolds

Title: California Process Manager

E-mail Address: mreynold@progressive.com

Telephone Number : (949) 988-6551

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Date : 12/02/2015

| UKIAH AREA | Shop Name | Address | City | Zip | SM Body Labor | Paint Labor | Paint & Materials | Structural/Frame | Mechanical |
|-------------------|-------------------------------|--------------------------|-------------------|-------|-----------------|-------------|-------------------|------------------|------------|
| | Farmer Brothers | 949 N State St | Ukiah | 95482 | | | | | |
| | G&C Auto Body Ukiah | 51 Kunzler Ranch Rd | Ukiah | 95482 | | | | | |
| | Classic Auto Body | 2285 S Main St | Lakeport | 95453 | | | | | |
| | P&L Body Shop | 2395 Ogulin Canyon Rd #E | Clearlake | 95422 | | | | | |
| | Advance Collision Repair | 3561 N State St | Ukiah | 95482 | | | | | |
| | Coach Craft Auto Body | 444 N Main St | Lakeport | 95453 | | | | | |
| | Guerrero Brothers | 310 S Main St | Lakeport | 95453 | | | | | |
| | Vallauri's Auto Body | 18195 Spruce Rd Ext. | Hdden Valley Lake | 95467 | | | | | |
| | Premier Auto Body | 3578 N. Main St. | Kelseyville | 95451 | | | | | |
| | Ukiah Valley Collision Center | 2350 N State St | Ukiah | 95482 | | | | | |
| 10 Shops surveyed | | | | | \$83 | \$83 | \$39 | \$82 | \$85 |
| | | | | | Prevailing Rate | | | | |

AREA DEFINITION

| ZIP | CITY | AREA |
|-------|-----------------------------------------|-------|
| 95422 | Clearlake | UKIAH |
| 95423 | Clearlake Oaks, Clearlake Oaks | UKIAH |
| 95443 | Glenhaven | UKIAH |
| 95449 | Hopland | UKIAH |
| 95451 | Kelseyville | UKIAH |
| 95453 | Lakeport | UKIAH |
| 95457 | Lower Lake | UKIAH |
| 95458 | Lucerne | UKIAH |
| 95461 | Middletown, Loch Lomond | UKIAH |
| 95464 | Nice | UKIAH |
| 95467 | Hidden Valley Lake, Hidden V Lk | UKIAH |
| 95470 | Redwood Valley, Redwood Vly | UKIAH |
| 95482 | Ukiah | UKIAH |
| 95485 | Upper Lake | UKIAH |
| 95490 | Willits | UKIAH |
| 95493 | Witter Springs, Upper Lake, Witter Sogs | UKIAH |