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May 16, 2016

Dave Edwards
Chief, Claim Services Bureau Division
Department of Insurance, Consumer Services & Market Conduct Branch
Claim Services Bureau
300 South Spring Street
Los Angeles, CA 90013

Dear Mr. Edwards:

Enclosed please find the attached Farmers Insurance Exchange and 21st Century Insurance Company Labor Rate submission for Stanislaus County which consist of the cities of: Ceres, Hughson, Modesto, Newman, Oakdale, Patterson, and Turlock, California. We are submitting to you for filing as required by California Insurance Code (CIC) Section 758 (C) and Section 2698.91 of the California Code of Regulations.

We have adjusted the body shop labor rate for the following zip codes in Stanislaus County: 95307, 95326, 95350, 95351, 95354, 95356, 95357, 95358, 95360, 95361, 95363, and 95380 based upon the data provided by the facilities in these areas. We have attempted to survey all of the repair facilities in each of the zip codes. If Direct Repair Program facilities were included in the survey, they provided us with their door rate.

The prevailing rate for each area was determined by taking the mode of all of rates reported by the shops in that specific area. The mode was utilized as the prevailing rate when there was sufficient data to generate the value.

Please contact me if you have any additional questions.

Farmers Insurance Exchange
Sincerely,

A handwritten signature in black ink, appearing to read "James Peters".

James Peters
Director of California Auto Claims

LABOR RATE DATA

AREA: Stanislaus County (95307, 95326, 95350, 95351, 95354, 95356, 95357, 95358, 95360, 95361, 95363, and 95380)

BODY RATE: \$72

REFINSH RATE: \$72

PAINT MATERIAL: \$40

STRUCTURAL: \$72

MECHANICAL: \$72

FRAME: \$72

ALUMINUM (STRUCTURAL): \$72

NUMBER OF KNOWN SHOPS SURVEYED – 66

NUMBER OF SHOPS THAT DID NOT RESPOND – 31

NUMBER OF SHOPS THAT DECLINED SURVEY – 1

BODY SHOP NAME

ADDRESS

CITY

COUNTY

STATE

ZIP

Superior Paint & Auto Body	400 Motor City Court	Modesto	Stanislaus	CA	95356
Advanced Auto Body	331 Bangs Ave	Modesto	Stanislaus	CA	95356
Kruse Lucas Auto Body Rpr & Paint	328 Motor City Court	Modesto	Stanislaus	CA	95356
Modesto Collision Center	4736 Stratos Way	Modesto	Stanislaus	CA	95356
Prestige Auto Body And Frame Inc	2211 Rockefeller Drive	Ceres	Stanislaus	CA	95307
Cars Etc.	2332 S. Paulson Road	Turlock	Stanislaus	CA	95380
G & C Auto Body Shop	1300 Granite Ln	Modesto	Stanislaus	CA	95351
H & R Auto Body Shop Inc	933 N Golden State Blvd	Turlock	Stanislaus	CA	95380
Alfred Matthews Inc	3807 Mc Henry Ave	Modesto	Stanislaus	CA	95356
Scenic Auto Body & Paint	4703 Yosemite Blvd	Modesto	Stanislaus	CA	95357
New Image Collision Center	622 7 St.	Modesto	Stanislaus	CA	95354
Smith Collision Center	115 Florence	Turlock	Stanislaus	CA	95380
	1040 Zell Lane Bld #3 4and				
A & A Autobody & Detailing	5	Oakdale	Stanislaus	CA	95361
Alfred Matthews Inc	2440 N Golden State Blvd	Turlock	Stanislaus	CA	95380
Concept Auto Body	2521 Railroad Ave	Ceres	Stanislaus	CA	95307
Jester Auto Works	545 South Center	Turlock	Stanislaus	CA	95380
Loveladys Body & Paint Shop Inc	401 10th St	Modesto	Stanislaus	CA	95354
Maaco Collison Repair & Auto Paint	1120 Kansas Ave	Modesto	Stanislaus	CA	95351
Masters Auto Body And Paint	550 Delano Dr	Oakdale	Stanislaus	CA	95361
The Professionals Auto Body Works	4720 Stratos Way	Modesto	Stanislaus	CA	95356
Top 1 Motor Collision Center	4619 Spyres Way # B, C & H	Modesto	Stanislaus	CA	95356
Bodyline Auto Body & Paint	500 S 3rd Street	Patterson	Stanislaus	CA	95363
Bonander Pontiac Buick Gmc	231 South Center St	Turlock	Stanislaus	CA	95380
Haidlen Ford Mercury	1355 East F St	Oakdale	Stanislaus	CA	95361
Hamptons Auto Body Of Restorations	2609 Tully Road #b6	Hughson	Stanislaus	CA	95326
Oak Valley Auto	560 Armstrong Way #2	Oakdale	Stanislaus	CA	95361
Payless Auto Painting	615 North 7th St	Modesto	Stanislaus	CA	95354
Performance Collision Center	1400 N 9th St #50	Modesto	Stanislaus	CA	95350
Thompson Chevrolet Olds Buick	Hwy 33 At Sperry	Patterson	Stanislaus	CA	95363
Certified Collision Center	600 Delano Dr	Oakdale	Stanislaus	CA	95361
Four Star Body & Frame	609 7th St	Modesto	Stanislaus	CA	95354
Ayala's Body Shop	510 Lander Ave	Turlock	Stanislaus	CA	95380
Fixed And Fast Repairs Inc	728 S 9th St	Modesto	Stanislaus	CA	95351
Israels Auto Body Center	501 Sonora Ave Unit A	Modesto	Stanislaus	CA	95351