

December 14, 2018

Mr. Edwards,

**Permanent General Insurance** is submitting Standardized Labor Rate Survey pursuant to California Insurance Code 758(C) Section 2695.81 of the California Code of Regulation.

The Standardized Labor Rate Survey was completed for all geographic areas in California, fulfilling the standards and requirements set forth in Section 2695.81(d). This survey was used to determine and set the prevailing auto body rates for each type of labor listed in subdivision (d)(8)(A)3.a. through (d)(8)(A)3.h. of Section 2695.81 and will be used by **Permanent General Insurance** pursuant to Section 2695.81(e).

The prevailing auto body rate was calculated for each geographical area surveyed, as defined in 2695.81(d)(8)(A)(4). The prevailing auto body rate or prevailing rate was calculated as the labor rate at or below which a simple majority of surveyed shops charge in a specific Geographical Area, as defined in Section 2695.81(d)(8)(A)4. The criteria set forth in subdivisions (d)(8)(A) through (d)(8)(F) were utilized to determine the prevailing labor rate for each shop by labor rate type.

**Permanent General Insurance** attempted to mail a Questionnaire for the Standardized Labor Rate Survey (in accordance with Section 2695.82) to all 6,411 shops licensed or registered with the California Bureau of Automotive Repair. **Permanent General Insurance** completed the survey on December 12th, 2018.