



555 W. Imperial Highway
Brea, CA 92821

February 13, 2019

California Department of Insurance
Consumer Services and Market Conduct Branch
Claims Services Bureau
300 South Spring Street, 11th Floor
Los Angeles, CA 90013

RE: Auto Body Labor Rate Survey

Dear Claims Services Bureau:

In accordance with California Insurance Code section 758(c) and Section 2698.91 of Title 10 of the California Code of Regulations, please find enclosed our Auto Body Labor Rate Survey for the Tracy area.

The information for this survey was gathered from our company's records of paid repairs completed within the previous 5 months. The survey was completed February 5, 2019. The enclosed spreadsheet identifies the 6 shops included in the survey, with the date the estimate was written, and the labor rates agreed upon and accepted by the shops on that date. No questionnaire was used in the survey. The geographic area covered by this survey includes the following cities: Tracy (95376,95304). None of the shops included in the survey are members of our company's direct repair program. The formula used to calculate the prevailing auto body rate is the "mode" or modal value, which is the number that appears most often in a set of numbers.

Based on the Department's prior conclusion that our utilization of repair records constitutes a "survey" within the meaning of the Regulations, we are filing our compiled information in order to satisfy the filing requirement in Insurance Code section 758(c). We believe the enclosed survey meets or exceeds all legal requirements.

Please let me know if you have any questions, or if you need additional information.

Sincerely,
Mercury Insurance Company
Mercury Casualty Company
California Automobile Ins. Co

A handwritten signature in black ink, appearing to read "Charlie Barney", with a long horizontal flourish extending to the right.

Charlie Barney
Norther Region Manager, Material Damage
(661) 291-6400, ext. 23662
CBarney@mercuryinsurance.com

LABOR RATE DATA COLLECTION

Supervisor: Sam Phipps

Area # 20

Area Name: Tracy

Estimate Creation Date: 1/10/19

Name of shop: CENTRAL VALLEY COLLISION INC

Street Address of shop 24580 MCARTUR DR.

City TRACY

State CA

Zip Code 95376

Phone # (209) 830-0561

Name of person spoken with: _____

Title of Person spoken with: _____

Body Rate \$75.00

Refinish Rate \$75.00

Frame Rate: _____

Aluminum Labor Rate (if applicable): _____

Mechanical Rate: _____

Paint Material Rate: \$40.00

BAR License # 270504

LABOR RATE DATA COLLECTION

Supervisor: Sam Phipps

Area # 20

Area Name: Tracy

Estimate Creation Date: 1/15/19

Name of shop: ANTHONY'S AUTO BODY & PAINT INC

Street Address of shop 24195 CHRISMAN RD

City TRACY

State CA

Zip Code 95304

Phone # (209) 832-9201

Name of person spoken with: _____

Title of Person spoken with: _____

Body Rate \$77.00

Refinish Rate \$77.00

Frame Rate: _____

Aluminum Labor Rate (if applicable): _____

Mechanical Rate: \$77.00

Paint Material Rate: \$37.00

BAR License # 232829

LABOR RATE DATA COLLECTION

Supervisor: Sam Phipps

Area # 20

Area Name: Tracy

Estimate Creation Date: 8/6/18

Name of shop: RYG AUTO PAINT REPAIR

Street Address of shop 56 W. GRANT LINE RD.

City TRACY

State CA

Zip Code 95376

Phone # (209) 835-5472

Name of person spoken with: _____

Title of Person spoken with: _____

Body Rate \$75.00

Refinish Rate \$75.00

Frame Rate: \$75.00

Aluminum Labor Rate (if applicable): _____

Mechanical Rate: _____

Paint Material Rate: \$36.00

BAR License # 274891

LABOR RATE DATA COLLECTION

Supervisor: Sam Phipps

Area # 20

Area Name: Tracy

Estimate Creation Date: 2/1/19

Name of shop: ULTIMATE AUTO SERVICE

Street Address of shop 5349 S TRACY BLVD

City TRACY

State CA

Zip Code 95377

Phone # (209) 839-9858

Name of person spoken with: _____

Title of Person spoken with: _____

Body Rate \$77.00

Refinish Rate \$77.00

Frame Rate: _____

Aluminum Labor Rate (if applicable): _____

Mechanical Rate: _____

Paint Material Rate: \$37.00

BAR License # 274347

LABOR RATE DATA COLLECTION

Supervisor: Sam Phipps

Area # 20

Area Name: Tracy

Estimate Creation Date: 1/24/19

Name of shop: AD AUTO BODY

Street Address of shop 24110 S CABE RD

City TRACY

State CA

Zip Code 95304

Phone # (209) 855-0310

Name of person spoken with: _____

Title of Person spoken with: _____

Body Rate \$77.00

Refinish Rate \$77.00

Frame Rate: \$77.00

Aluminum Labor Rate (if applicable): _____

Mechanical Rate: _____

Paint Material Rate: \$38.00

BAR License # 276996

LABOR RATE DATA COLLECTION

Supervisor: Sam Phipps

Area # 20

Area Name: Tracy

Estimate Creation Date: 12/14/18

Name of shop: COX BROS TIRE SERVICE

Street Address of shop 507 E. 11TH ST

City TRACY

State CA

Zip Code 95376

Phone # (209) 835-0880

Name of person spoken with: _____

Title of Person spoken with: _____

Body Rate \$72.00

Refinish Rate _____

Frame Rate: _____

Aluminum Labor Rate (if applicable): _____

Mechanical Rate: \$72.00

Paint Material Rate: _____

BAR License # 132595

LABOR RATE DATA COLLECTION

Supervisor: Sam Phipps

Area # 20

Area Name: Tracy

Estimate Creation Date: 11/27/18

Name of shop: D&M AUTOMOTIVE

Street Address of shop 543 W GRANT LINE RD

City TRACY

State CA

Zip Code 95376

Phone # (209) 879-9345

Name of person spoken with: _____

Title of Person spoken with: _____

Body Rate \$77.00

Refinish Rate \$77.00

Frame Rate: _____

Aluminum Labor Rate (if applicable): _____

Mechanical Rate: \$77.00

Paint Material Rate: \$36.00

BAR License # 265683



P.O. Box 10730 Santa Ana, California 92711-0730



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