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April 18, 2016

Dave Edwards
Chief, Claim Services Bureau Division
Department of Insurance, Consumer Services & Market Conduct Branch
Claim Services Bureau
300 South Spring Street
Los Angeles, CA 90013

Dear Mr. Edwards:

Enclosed please find the attached Farmers Insurance Exchange and 21st Century Insurance Company Labor Rate submission for District 29 which consist of the cities of: Carmel Valley, Marina, Monterey, Pacific Grove, Seaside, Capitola, Santa Cruz and Scott's Valley California. We are submitting to you for filing as required by California Insurance Code (CIC) Section 758 (C) and Section 2698.91 of the California Code of Regulations.

We have adjusted the body shop labor rate for the following zip codes in District 29: 93924, 93933, 93940, 93950, 93955, 95010, 95060, 95062 and 95066 based upon the data provided by the facilities in these areas. We have attempted to survey all of the repair facilities in each of the zip codes. If Direct Repair Program facilities were included in the survey, they provided us with their door rate.

The prevailing rate for each area was determined by taking the mode of all of rates reported by the shops in that specific area. The mode was utilized as the prevailing rate when there was sufficient data to generate the value.

Please contact me if you have any additional questions.

Farmers Insurance Exchange
Sincerely,

James Peters
Director of California Auto Claims

LABOR RATE DATA

AREA: District 29 (93924, 93933, 93940, 93950, 93955, 95010, 95060, 95062 and 95066)

BODY RATE: \$78

REFINSH RATE: \$78

PAINT MATERIAL: \$40

STRUCTURAL: \$78

MECHANICAL: \$110

FRAME: \$78

ALUMINUM (STRUCTURAL): \$85

NUMBER OF KNOWN SHOPS SURVEYED – 43 with 25 replying.

NUMBER OF SHOPS THAT DID NOT RESPOND – 18

NUMBER OF SHOPS THAT DECLINED SURVEY – 0

BODY SHOP NAME	ADDRESS	CITY	STATE	ZIP
All Around Auto Body Inc	3340 Paul Davis Dr Ste B	Marina	Ca	93933
Carmat Collision Center, Inc	1650 Mansfield St	Santa Cruz	Ca	95062
Storelli Borthers Auto Body	1845 Del Monte Blvd	Seaside	Ca	93955
Fanucci Auto body Inc	211 McPherson St	Santa Cruz	Ca	95060
AA Auto Collision Center	1240 Thompson Ave	Santa Cruz	Ca	95062
J and J Auto Body	1105 Airport Rd Ste A	Monterey	Ca	93940
Jerry Graham Auto Body	101 Calle Del Oaks	Del Rey Oaks	Ca	93940
Keener Auto Body	1215 Water St	Santa Cruz	Ca	95062
Ken's Auto Body and Striping	1226 Brommer St	Santa Cruz	Ca	95062
Kraft's' Body Shop	610 Soquel Ave	Santa Cruz	Ca	95062
Mark's Barn Auto Body and Paint	654 Ortiz Ave	Seaside	Ca	93955
No Problem Auto Body	73 W Carmel Valley Rd #2	Carmel Valley	Ca	93924
Pestana's Auto Center Auto Body	3 Heitzinger Plaza	Seaside	Ca	93955
Phil's Auto Body	2750 Soquel Ave Ste F	Santa Cruz	Ca	95062
Professional Touch Auto Body	5500 Scott's Valley Rd	Scott's Valley	Ca	95066
Riley Collins Auto Body	113 Watson St	Santa Cruz	Ca	95062
Robert's Collision & Repair	234 Ramona Ave	Monterey	Ca	93940
Ronnie's Auto Body	4255 Scott's Valley Dr	Scott's Valley	Ca	95066
Scott's Body Shop	140 Center St	Santa Cruz	Ca	95060
Sergio's Auto Body	105 Airport Pl #A	Monterey	Ca	93940
Val Strough Collision Center	1 Heitzinger Plaza	Seaside	Ca	93955
Perrigo's Auto Body	251 Washington St	Santa Cruz	Ca	95060
Gene's Import Auto Body	531 A Shasta St	Sand City	Ca	93955
Leland's Automotive Refinishing	5274 Scotts Valley Dr	Scott's Valley	Ca	95066
Gunter Madsen Auto Body	1231 Del Monte Ave	Monterey	Ca	93940