



**Liberty Mutual Insurance**

Auto Physical Damage  
175 Berkeley Street  
Boston, MA 02116  
(617) 357-9500

To Whom It May Concern

5/15/2019

Liberty Mutual/Safeco is currently in the process of conducting a new Labor Rate Survey for 2019 using the shop data provided by the California Department of Insurance. We expect that our 2019 Labor Rate Survey will be complete and submitted to the California Department of Insurance in approximately 90 days.

In the interim we would like to adjust the rates on our current 2017 Labor Rate Survey by the inflation factor outlined in the regulations regarding Auto Body Repair Labor Rate Surveys, CDI Regulation File: REG-2012-00002. We request that all the labor rates in our 2017 Labor Rate Survey be increased 4.8% to remain in compliance with the regulations until our 2019 Labor Rate Survey is complete. That figure was derived by comparing the most recent stated annualized index value of the Monthly Consumer Price Index for All Urban Consumers for California to the measure from August 2017. The earlier date represents the date the oldest labor rate data was collected.

Please feel free to contact me directly with any questions or concerns.

Sincerely,

Patrick O'Brien  
Unit Manager  
APD Field Appraisal Southwest Region  
Liberty Mutual Insurance and Safeco Insurance  
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