



RECEIVED
DEPT OF INSURANCE
LOS ANGELES

555 W. Imperial Highway
Brea, CA 92821

2019 FEB 15 AM 11:15

February 14, 2019

California Department of Insurance
Consumer Services and Market Conduct Branch
Claims Services Bureau
300 South Spring Street, 11th Floor
Los Angeles, CA 90013

RE: Auto Body Labor Rate Survey

Dear Claims Services Bureau:

In accordance with California Insurance Code section 758(c) and Section 2698.91 of Title 10 of the California Code of Regulations, please find enclosed our Auto Body Labor Rate Survey for the Central Orange County area.

The information for this survey was gathered from our company's records of paid repairs completed within the previous 90 days. The survey was completed on January 14, 2019. The enclosed spreadsheet identifies the 25 shops included in the survey, with the date the estimate was written, and the labor rates agreed upon and accepted by the shops on that date. No questionnaire was used in the survey. The geographic area covered by this survey includes the following cities La Habra, Fullerton, Anaheim, and Brea. None of the shops included in the survey are members of our company's direct repair program. The formula used to calculate the prevailing auto body rate is the "mode" or modal value, which is the number that appears most often in a set of numbers.

Based on the Department's prior conclusion that our utilization of repair records constitutes a "survey" within the meaning of the Regulations, we are filing our compiled information in order to satisfy the filing requirement in Insurance Code section 758(c). We believe the enclosed survey meets or exceeds all legal requirements.

Please let me know if you have any questions, or if you need additional information.

Sincerely,
Mercury Insurance Company
Mercury Casualty Company
California Automobile Ins. Co

A handwritten signature in black ink, appearing to read "Edward Chin".

Edward Chin
Southern Region Manager, Material Damage
(714) 671-6700 extension 26846
Echin@mercuryinsurance.com

Market Area PCP Information

Market area	4
Market area name	Central Orange County

Body Rate	\$48.00
Refinish Rate	\$48.00
Frame Rate	\$65.00
Aluminum Rate	#N/A
Mechanical Rate	\$95.00
Paint Material Rate	\$35.00

Total Data Collection Sheets:	25
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Estimate Creation Date	Repair Facility	Address	City	State	Zip
10/25/18	Carstar La Habra Collision & Glass Center	2061 E Lambert RD	La Habra	CA	90631
10/23/18	Supreme Collision Center	144 N Gilbert St	Fullerton	CA	92833
10/12/18	West Coast Collision	361 N Harbor	La Habra	CA	90631
10/15/18	Autopedic Body Center	860 E Whittier BLVD	La Habra	CA	90631
10/26/18	Fullerton Automotive Clinic	148 Lloyd Ave STE A	Fullerton	CA	92833
10/5/18	USA Auto Collision	441 W Imperial HWY	La Habra	CA	90631
10/23/18	C&J Collision Repair	630 W Mountain View AVE	La Habra	CA	90631
10/11/18	BK Automotive Inc.	3906 W Commonwealth Ave	Fullerton	CA	92833
10/10/18	Active Auto Body & Paint	94E Orangethorpe Ave	Anaheim	CA	92801
10/15/18	In & Out Paint & Collision Center	518 N Gilbert St	Fullerton	CA	92833
10/30/18	New Life Auto Collision	148 Lloyd AVE STE E	Fullerton	CA	92833
10/24/18	California Auto Body & Paint	148 Lloyd Ave Ste B	Fullerton	CA	92833
10/29/18	USA-I Auto Body	3811 Artesia Ave	Fullerton	CA	92833
12/5/18	Insurance Auto Collision Center	561 S Cypress ST	La Habra	CA	90631
12/20/18	Bro's Auto Collision Center	1646 W Lincoln ave	Anaheim	CA	92801
10/26/18	Xpress Auto Service	2507 Orangethorpe ave ste 105	Fullerton	CA	92833
12/19/18	Automart Collision Center	1163 N Knollwood Cir Ste A	Anaheim	CA	92801
10/3/18	Brea Auto Body	436 N Berry St	Brea	CA	92821
10/22/18	Union Auto Service	1284 N Euclid St	Anaheim	CA	92801
12/19/18	Fix Auto Brea	300 N Orange Ave	Brea	CA	92821
12/12/18	Mr D'S Custom Paint & Body	282 Gemini Ave	Brea	CA	92821
10/16/18	Team Thompson	161 Foundation Ave	La Habra	Ca	90631
10/10/18	Mills Collision Center	1600 W Lincoln Ave	Anaheim	CA	92801
10/30/18	Orange County Collision & Glass	152 N Gilbert St	Fullerton	CA	92833
10/18/18	JY Auto Body	748 Williamson Ave	Fullerton	CA	92832

Phone Number	Body Rate	Refinsih Rate	Frame Rate	Alum Rate	Mech Rate	Paint Material Rate	BAR License #
562 694 8834	\$ 48.00	\$ 48.00	\$ 65.00	\$ -	\$ 90.00	\$ 35.00	260725
714 349 3197	\$ 50.00	\$ 50.00	\$ 65.00	\$ -	\$ 95.00	\$ 36.00	289515
562 697 3954	\$ 50.00	\$ 50.00	\$ 65.00	\$ -	\$ -	\$ 36.00	255849
562 691 8727	\$ 50.00	\$ 50.00	\$ -	\$ -	\$ -	\$ 36.00	286386
714 525 7522	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ 95.00	\$ 35.00	249714
714 441 2918	\$ 46.00	\$ 46.00	\$ -	\$ -	\$ 90.00	\$ 35.00	226491
562 691 0900	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ 90.00	\$ 35.00	267937
714 992 5086	\$ 48.00	\$ 48.00	\$ 65.00	\$ -	\$ -	\$ 35.00	271786
714 239 2020	\$ 50.00	\$ 50.00	\$ -	\$ -	\$ 95.00	\$ 36.00	188703
714 961 1085	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ 95.00	\$ 30.00	251552
714 446 0882	\$ 48.00	\$ 48.00	\$ 65.00	\$ -	\$ -	\$ 35.00	235232
714 747 5270	\$ 48.00	\$ 48.00	\$ 65.00	\$ -	\$ 95.00	\$ 35.00	289153
714 523 4741	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ -	\$ 35.00	227791
562 691 2900	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ -	\$ 35.00	274133
714 956 1849	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ -	\$ 34.00	288520
714 278 9727	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ 95.00	\$ 35.00	243818
714 991 7227	\$ 42.00	\$ 42.00	\$ -	\$ -	\$ 85.00	\$ 30.00	219772
714 996 3031	\$ 50.00	\$ 50.00	\$ 65.00	\$ -	\$ 95.00	\$ 36.00	224624
714 583 9535	\$ 42.00	\$ 42.00	\$ -	\$ -	\$ -	\$ 32.00	207129
714 255 9614	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ 90.00	\$ 34.00	292183
714 870 1321	\$ 50.00	\$ 50.00	\$ 65.00	\$ -	\$ 90.00	\$ 35.00	197942
714 278 8080	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ 95.00	\$ 34.00	211703
714 776 1330	\$ 45.00	\$ 45.00	\$ 55.00	\$ -	\$ 85.00	\$ 34.00	264752
714 992 2494	\$ 48.00	\$ 48.00	\$ -	\$ -	\$ 95.00	\$ 35.00	275583
714 773 0007	\$ 48.00	\$ 48.00	\$ 65.00	\$ -	\$ 95.00	\$ 30.00	277078

MODE	\$48.00	\$48.00	\$65.00	#N/A	\$95.00	\$35.00
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