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June 6, 2016

Dave Edwards  
Chief, Claim Services Bureau Division  
Department of Insurance, Consumer Services & Market Conduct Branch  
Claim Services Bureau  
300 South Spring Street  
Los Angeles, CA 90013

Dear Mr. Edwards:

Enclosed please find the attached Farmers Insurance Exchange and 21<sup>st</sup> Century Insurance Company Labor Rate submission for District 72 which consists of the cities of Cypress, Fountain Valley, Garden Grove, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Sunset Beach, and Westminster, California. We are submitting to you for filing as required by California Insurance Code (CIC) Section 758 (C) and Section 2698.91 of the California Code of Regulations.

We have adjusted the body shop labor rate for District 72 for the following zip codes; 90720, 92647, 92649, 92655, 92683, 92708, 92840, 92841, 92843, and 92844, based upon the data provided by the facilities in this area. We have attempted to survey all of the repair facilities in each of the zip codes. If Direct Repair Program facilities were included in the survey, they provided us with their door rate.

The prevailing rate for each area was determined by taking the mode of all of rates reported by the shops in that specific area. The mode was utilized as the prevailing rate when there was sufficient data to generate the value.

Please contact me if you have any additional questions.

Farmers Insurance Exchange  
Sincerely,

A handwritten signature in blue ink, appearing to read "James Peters".

James Peters

Director of California Auto Claims

## LABOR RATE DATA

AREA: District 72 (codes 90720, 92647, 92649, 92655, 92683, 92708, 92840, 92841, 92843, and 92844)

BODY RATE: \$50

REFINISH RATE: \$50

PAINT MATERIAL: \$38

STRUCTURAL: \$65

MECHANICAL: \$95

FRAME: \$65

ALUMINUM (STRUCTURAL): \$75

NUMBER OF KNOWN SHOPS SURVEYED – 92

NUMBER OF SHOPS THAT DID NOT RESPOND – 44

NUMBER OF SHOPS THAT DECLINED SURVEY - 2



BODY SHOP NAME	ADDRESS	CITY	STATE	ZIP
A & D Auto Center Inc	15121 Moran St	Westminster	CA	92683
A C Body Collision	15185 Moran St	Westminster	CA	92683
Alberto G Auto Body And Paint	13861 Harbor Blvd Unit B	Garden Grove	CA	92843
Anthony's Auto Body & Repair	15156 Weststate Street	Westminster	CA	92683
Autobahn Motor Group Inc	17233 Newhope St. Unit # G	Fountain Valley	CA	92708
Benson Auto Body & Paint Inc	15032 Jackson St #a	Midway City	CA	92655
Big Rons Auto Body & Paint Inc	12781 Nelson Street	Garden Grove	CA	92840
		Huntington		
Boulevard Collision Center	16800 Beach Blvd	Beach	CA	92647
Buddys Auto Repair	10601 Acacia Ave	Garden Grove	CA	92840
		Huntington		
Caliber Collision Centers	17411 Apex Circle	Beach	CA	92647
Caliber Collision Centers	13051 Cannery St.	Garden Grove	CA	92844
Caliber Collision Centers	11528 Martens River Circle	Fountain Valley	CA	92708
Changs Auto Body & Painting	7601 Garden Grove Blvd	Garden Grove	CA	92841
Color Wheels Auto Body & Paint	15159 Golden West Circle	Westminster	CA	92683
D & J Auto	18388 Mount Langley St	Fountain Valley	CA	92708
		Huntington		
David Prukops Auto Body & Paint	17412 Gothard	Beach	CA	92647
Dien Auto Body	7551 Park Ave	Garden Grove	CA	92841
Domenics Body Shop	13592 S Harbor Blvd #b	Garden Grove	CA	92843
Do's Auto Body & Paint	15232 Jackson St	Midway City	CA	92655
Flags Collision Center Llc	12796 Nutwood St.	Garden Grove	CA	92840
Fountain Valley Body Works Inc- (COD)	17481 Newhope St	Fountain Valley	CA	92708
Fred Guys Auto Body Inc	10813 Los Vaqueros	Los Alamitos	CA	90720
Global Collision Center	10800 Trask Ave	Garden Grove	CA	92843
Golden Tire And Auto Body	9202 Garden Grove Blvd	Garden Grove	CA	92844
Grove Body Shop	10242 Garden Grove Blvd	Garden Grove	CA	92843
Hai Tech Collision	15215 Weststate St	Westminster	CA	92683
Honda World	13600 Beach Blvd	Westminster	CA	92683
		Huntington		
Imperial Auto Body & Paint	7700 Slater Ave	Beach	CA	92647
		Huntington		
Ital Meccanica	15562 Producer Lane	Beach	CA	92649
Js Auto & Collision Center Inc	10571 Acacia Ave	Garden Grove	CA	92840
K. S. Auto Body Inc	10592 Stanford Ave	Garden Grove	CA	92840
		Huntington		
Lanzini Body Works, Inc	17901 Sampson Lane	Beach	CA	92647
	11322 Westminster Avenue			
Mais Autobody & Paint	Unit D	Garden Grove	CA	92843
		Huntington		
Marina Auto Body	17911 Georgetown Lane	Beach	CA	92647
Midway Collision Repair	15111 Van Buren	Midway City	CA	92655
Ngoi Viet Auto Body Center/NEW NV AUTO	14931 Moran Street	Westminster	CA	92683
Norms Auto Collision Center Inc	11042 Winners Circle	Los Alamitos	CA	90720
Orange Coast Auto Body & Rv	10810 Talbert Ave	Fountain Valley	CA	92708
Prestige Quality Collision Repair	6344 Industry Way	Westminster	CA	92683
Rainbow Auto Center/Power Autobody	13961 Enterprise Dr	Garden Grove	CA	92843
Ryans Auto Center	15081 Moran Street Unit F & E	Westminster	CA	92683
Santinis Paint & Body Werkes	7416 Westminster Rd	Westminster	CA	92683
Sarkis Motors	15142 Beach Blvd	Midway City	CA	92655
Sun Auto Repair	15241 Weststate Street	Westminster	CA	92683
Tommy Body & Paint Auto Repair	8301 Bolsa Ave	Midway City	CA	92655

Tri Star Auto Body

17121 Palmdale St

Huntington  
Beach

CA

92647