



555 W. Imperial Highway
Brea, CA 92821

February 13, 2019

California Department of Insurance
Consumer Services and Market Conduct Branch
Claims Services Bureau
300 South Spring Street, 11th Floor
Los Angeles, CA 90013

RE: Auto Body Labor Rate Survey

Dear Claims Services Bureau:

In accordance with California Insurance Code section 758(c) and Section 2698.91 of Title 10 of the California Code of Regulations, please find enclosed our Auto Body Labor Rate Survey for the San Mateo county area.

The information for this survey was gathered from our company's records of paid repairs completed within the previous 90 days. The survey was completed on February 5, 2019. The enclosed spreadsheet identifies the 25 shops included in the survey, with the date the estimate was written, and the labor rates agreed upon and accepted by the shops on that date. No questionnaire was used in the survey. The geographic area covered by this survey includes the following cities: San Mateo, South San Francisco, San Carlos, Belmont, San Bruno, Redwood City, Burlingame, Daily City and Colma (94403, 94080, 94070, 94066, 94010, 94002, 94401, 94063 and 94014). None of the shops included in the survey are members of our company's direct repair program. The formula used to calculate the prevailing auto body rate is the "mode" or modal value, which is the number that appears most often in a set of numbers.

Based on the Department's prior conclusion that our utilization of repair records constitutes a "survey" within the meaning of the Regulations, we are filing our compiled information in order to satisfy the filing requirement in Insurance Code section 758(c). We believe the enclosed survey meets or exceeds all legal requirements.

Please let me know if you have any questions, or if you need additional information.

Sincerely,
Mercury Insurance Company
Mercury Casualty Company
California Automobile Ins. Co

A handwritten signature in black ink, appearing to read "Charlie Barney".

Charlie Barney
Norther Region Manager, Material Damage
(661) 291-6400, ext. 23662
CBarney@mercuryinsurance.com



**2014 Labor Rate Survey
California Material Damage**

Market Area PCP Information

Market area	3
Market area name	San Mateo County

Body Rate	\$90.00
Refinish Rate	\$90.00
Frame Rate	\$90.00
Aluminum Rate	#N/A
Mechanical Rate	\$120.00
Paint Material Rate	\$40.00

Total Data Collection Sheets:	25
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Estimate Creation Date	Repair Facility	Address	City	State	Zip	Phone Number	Body Rate	Refinish Rate	Frame Rate	Alum Rate	Mech Rate	Paint Material Rate	BAR License #
10/3/18	ALL MAKES AUTO BODY SHOP	71 E 21ST AVE STE C	SAN MATEO	CA	94403	(650) 343-0257	\$ 90.00	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ 40.00	206167
1/3/19	DE AUTO COLLISION	233 S MAPLE AVE STE P	SOUTH SAN FRANCISCO	CA	94080	(650) 246-4340	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ -	\$ 40.00	291896
1/11/19	AVENUE AUTO SERVICE	1600 INDUSTRIAL RD	SAN CARLOS	CA	94070	(650) 591-0381	\$ 90.00	\$ 90.00	\$ 90.00	\$ -	\$ 120.00	\$ 40.00	95359
11/27/18	PRIME SHAPE AUTO BODY	1212 MONTGOMERY AVE	SAN BRUNO	CA	94066	(650) 871-0681	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ -	\$ 40.00	236587
12/28/18	PROLINE AUTO BODY	1300 HOLLINS RD	BURLINGAME	CA	94010	(650) 239-9998	\$ 90.00	\$ -	\$ 90.00	\$ -	\$ 120.00	\$ -	289533
12/28/18	VICTORY AUTO BODY LLC	215 S MAPLE AVE	SOUTH SAN FRANCISCO	CA	94080	(650) 588-3361	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ -	\$ 40.00	289382
12/26/18	AUTOBAHN COLLISION CENTER	500 HARBOR BLVD	BELMONT	CA	94002	(650) 591-6800	\$ 95.00	\$ 95.00	\$ -	\$ -	\$ 125.00	\$ 43.00	265347
11/21/18	CARS AUTO BODY SHOP	233 SOUTH MAPLE AVE STE 7	SOUTH SAN FRANCISCO	CA	94080	(650) 290-4462	\$ 90.00	\$ 90.00	\$ 95.00	\$ -	\$ -	\$ 40.00	273212
12/26/18	AW COLLISION OF SERRAMONTE	339 HARBOR WAY	SOUTH SAN FRANCISCO	CA	94080	(650) 992-1400	\$ 95.00	\$ 95.00	\$ -	\$ -	\$ -	\$ 43.00	283638
1/7/19	GAVA'S (FIX) AUTO BODY	1177 SAN MATEO AVE	SAN BRUNO	CA	94066	(650) 871-6467	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ 120.00	\$ 40.00	242740
12/20/18	SAN CARLOS COLLISION	236 INDUSTRIAL RD.	SAN CARLOS	CA	94070	(650) 594-0536	\$ 90.00	\$ 90.00	\$ 90.00	\$ -	\$ 120.00	\$ 40.00	240523
12/20/18	CHILTON AUTO BODY	401 1ST AVE	SAN MATEO	CA	94401	(650) 347-8420	\$ 95.00	\$ 95.00	\$ -	\$ -	\$ 125.00	\$ 43.00	277400
11/27/18	EXCLUSIVE AUTO CARE	830 KAYNNE ST	REDWOOD CITY	CA	94063	(650) 367-7322	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ 120.00	\$ 40.00	277694
1/2/19	CHILTON AUTO BODY	361 QUARRY RD	SAN CARLOS	CA	94070	(650) 591-7700	\$ 95.00	\$ 95.00	\$ -	\$ -	\$ -	\$ 43.00	232139
12/19/18	CALIBER COLLISION BURLINGAME	123 CALIFORNIA DR	BURLINGAME	CA	94010	(650) 735-0600	\$ 90.00	\$ 90.00	\$ 90.00	\$ -	\$ 120.00	\$ 40.00	287993
12/17/18	EUROTECH	171 INDUSTRIAL RD	SAN CARLOS	CA	94070	(650) 654-6805	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ 120.00	\$ 40.00	243955
1/13/19	SUPERIOR BODY SHOP	956 BRANSTEN RD.	SAN CARLOS	CA	94070	(650) 593-1019	\$ 95.00	\$ 95.00	\$ 95.00	\$ -	\$ 125.00	\$ 42.00	229063
12/17/18	S & A AUTO BODY	206 RYAN WAY	S. SAN FRANCISCO	CA	94080	(650) 872-0267	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ -	\$ 40.00	133289
12/12/18	AUTO 360	72 BISMARCK ST	DALY CITY	CA	94014	(415) 286-1128	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ -	\$ 40.00	283586
1/13/19	SUMMIT AUTO BODY & PAINTING	317 OLD COUNTRY RD.	BELMONT	CA	94402	(650) 593-9729	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ 90.00	\$ 40.00	178054
12/11/18	NETWORK COLLISION	1901 HILLSIDE BLVD	COLMA	CA	94014	(650) 731-4922	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ 120.00	\$ 40.00	291501
12/11/18	AUTO EXOTICS	1465 MISSION RD	SOUTH SAN FRANCISCO	CA	94080	(650) 757-4520	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ -	\$ 40.00	208344
11/28/18	QUALITY CARE AUTO BODY	1180 SAN MATEO AVE	SOUTH SAN FRANCISCO	CA	94080	(650) 634-8510	\$ 90.00	\$ 90.00	\$ -	\$ -	\$ 120.00	\$ 40.00	288516
11/30/18	EURO AUTO BODY	119 S LINDEN AVE	SOUTH SAN FRANCISCO	CA	94080	(650) 952-2237	\$ 95.00	\$ 95.00	\$ -	\$ -	\$ 120.00	\$ 43.00	236415
11/27/18	EXTREME AUTO BODY	1300 OLD COUNTRY RD STE B	BELMONT	CA	94002	(650) 703-1333	\$ 85.00	\$ 85.00	\$ -	\$ -	\$ 120.00	\$ 40.00	227922

MODE	\$90.00	\$90.00	\$90.00	#N/A	\$120.00	\$40.00
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LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 10/3/18

Name of shop: ALL MAKES AUTO BODY SHOP

Street Address of shop 71 E 21ST AVE STE C

City SAN MATEO

State CA

Zip Code 94403

Phone # (650) 343-0257

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate: \$90.00

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 206167

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 1/3/19

Name of shop: DF AUTO COLLISION

Street Address of shop 233 S MAPLE AVE STE P
City SOUTH SAN FRANCISCO
State CA
Zip Code 94080
Phone # (650) 246-4340

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 291896

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 1/11/19

Name of shop: AVENUE AUTO SERVICE

Street Address of shop 1600 INDUSTRIAL RD
City SAN CARLOS
State CA
Zip Code 94070
Phone # (650) 591-0381

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate: \$90.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 95359

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 12/27/18

Name of shop: PRIME SHAPE AUTO BODY

Street Address of shop 1212 MONTGOMERY AVE
City SAN BRUNO
State CA
Zip Code 94066
Phone # (650) 871-0681

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 236587

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 12/28/18

Name of shop: PROLINE AUTO BODY

Street Address of shop 1300 ROLLINS RD

City BURLINGAME

State CA

Zip Code 94010

Phone # (650) 239-9998

Body Rate \$90.00

Refinish Rate

Frame Rate: \$90.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate:

BAR License # 289533

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/28/18

Name of shop: VICTORY AUTO BODY LLC

Street Address of shop 215 S MAPLE AVE
City SOUTH SAN FRANCISCO
State CA
Zip Code 94080
Phone # (650) 588-3361

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 289382

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/26/18

Name of shop: AUTOBAHN COLLISION CENTER

Street Address of shop 500 HARBOR BLVD
City BELMONT
State CA
Zip Code 94002
Phone # (650) 591-6800

Body Rate \$95.00

Refinish Rate \$95.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$125.00

Paint Material Rate: \$43.00

BAR License # 265347

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/21/18

Name of shop: CARS AUTO BODY SHOP

Street Address of shop 233 SOUTH MAPLE AVE STE 7
City SOUTH SAN FRANCISCO
State CA
Zip Code 94080
Phone # (650) 290-4462

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate: \$95.00

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 273212

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/26/18

Name of shop: AW COLLISION OF SERRAMONTE

Street Address of shop 339 HARBOR WAY
City SOUTH SAN FRANCISCO
State CA
Zip Code 94080
Phone # (650) 992-1400

Body Rate \$95.00

Refinish Rate \$95.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$43.00

BAR License # 283638

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 1/7/19

Name of shop: GAVA'S (FIX) AUTO BODY

Street Address of shop 1177 SAN MATEO AVE
City SAN BRUNO
State CA
Zip Code 94066
Phone # (650) 871-6467

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 242740

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 12/20/18

Name of shop: SAN CARLOS COLLISION

Street Address of shop 236 INDUSTRIAL RD.
City SAN CARLOS
State CA
Zip Code 94070
Phone # (650) 594-0536

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate: \$90.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 240523

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/20/18

Name of shop: CHILTON AUTO BODY

Street Address of shop 401 1ST AVE

City SAN MATEO

State CA

Zip Code 94401

Phone # (650) 347-8420

Body Rate \$95.00

Refinish Rate \$95.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$125.00

Paint Material Rate: \$43.00

BAR License # 277400

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 12/17/18

Name of shop: EXCLUSIVE AUTO CARE

Street Address of shop 830 KAYNYNE ST
City REDWOOD CITY
State CA
Zip Code 94063
Phone # (650) 367-7322

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 277694

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 1/2/19

Name of shop: CHILTON AUTO BODY

Street Address of shop 361 QUARRY RD

City SAN CARLOS

State CA

Zip Code 94070

Phone # (650) 591-7700

Body Rate \$95.00

Refinish Rate \$95.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$43.00

BAR License # 232139

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/19/18

Name of shop: CALIBER COLLISION BURLINGAME

Street Address of shop 123 CALIFORNIA DR
City BURLINGAME
State CA
Zip Code 94010
Phone # (650) 735-0600

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate: \$90.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 287993

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/17/18

Name of shop: EUROTECH

Street Address of shop 171 INDUSTRIAL RD
City SAN CARLOS
State CA
Zip Code 94070
Phone # (650) 654-6805

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 243955

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 1/13/19

Name of shop: SUPERIOR BODY SHOP

Street Address of shop 956 BRANSTEN RD.
City SAN CARLOS
State CA
Zip Code 94070
Phone # (650) 593-1019

Body Rate \$95.00

Refinish Rate \$95.00

Frame Rate: \$95.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$125.00

Paint Material Rate: \$42.00

BAR License # 229063

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 12/17/18

Name of shop: S & A AUTO BODY

Street Address of shop 206 RYAN WAY
City S. SAN FRANCISCO
State CA
Zip Code 94080
Phone # (650) 872-0267

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 133289

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 12/12/18

Name of shop: AUTO 360

Street Address of shop 72 BISMARK ST

City DALY CITY

State CA

Zip Code 94014

Phone # (415) 286-1128

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 283586

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 1/13/19

Name of shop: SUMMIT AUTO BODY & PAINTING

Street Address of shop 317 OLD COUNTRY RD.
City BELMONT
State CA
Zip Code 94402
Phone # (650) 593-9729

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$90.00

Paint Material Rate: \$40.00

BAR License # 178054

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/11/18

Name of shop: NETWORK COLLISION

Street Address of shop 1901 HILLSIDE BLVD

City COLMA

State CA

Zip Code 94014

Phone # (650) 731-4922

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 291501

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 12/11/18

Name of shop: AUTO EXOTICS

Street Address of shop 1465 MISSION RD
City SOUTH SAN FRANCISCO
State CA
Zip Code 94080
Phone # (650) 757-4520

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 208534

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 11/28/18

Name of shop: QUALITY CARE AUTO BODY

Street Address of shop 1180 SAN MATEO AVE
City SOUTH SAN FRANCISCO
State CA
Zip Code 94080
Phone # (650) 634-8510

Body Rate \$90.00

Refinish Rate \$90.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 288516

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Mateo County

Estimate Creation Date: 11/30/18

Name of shop: EURO AUTO BODY

Street Address of shop 119 S LINDEN AVE
City SOUTH SAN FRANCISCO
State CA
Zip Code 94080
Phone # (650) 952-2237

Body Rate \$95.00

Refinish Rate \$95.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$43.00

BAR License # 236445

LABOR RATE DATA COLLECTION

Supervisor: Stephen Chiavini

Area # 3

Area Name: San Meteo County

Estimate Creation Date: 11/27/18

Name of shop: EXTREME AUTO BODY

Street Address of shop 1300 OLD COUNTY RD STE B

City BELMONT

State CA

Zip Code 94002

Phone # (650) 703-1333

Body Rate \$85.00

Refinish Rate \$85.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$120.00

Paint Material Rate: \$40.00

BAR License # 222922