



National Document Center  
P.O. Box 268944  
Oklahoma City, OK 73126-8994  
Fax: (877) 217-1389  
Email: [claimsdocuments@hpcs.com](mailto:claimsdocuments@hpcs.com)

June 29, 2016

Dave Edwards  
Chief, Claim Services Bureau Division  
Department of Insurance, Consumer Services & Market Conduct Branch  
Claim Services Bureau  
300 South Spring Street  
Los Angeles, CA 90013

Dear Mr. Edwards:

Enclosed please find the attached Farmers Insurance Exchange and 21<sup>st</sup> Century Insurance Company Labor Rate submission for Shasta and Siskiyou Counties which consist of the cities of Anderson, Burney, Fort Jones, Mt. Shasta, Redding, Shasta Lake, Weed and Yreka, California. We are submitting to you for filing as required by California Insurance Code (CIC) Section 758 (C) and Section 2698.91 of the California Code of Regulations.

We have adjusted the body shop labor rate for the following zip codes in Shasta and Siskiyou Counties: 96001, 96002, 96003, 96007, 96013, 96019, 96032, 96067, 96094 and 96097 based upon the data provided by the facilities in these areas. We have attempted to survey all of the repair facilities in each of the zip codes. If Direct Repair Program facilities were included in the survey, they provided us with their door rate.

The prevailing rate for each area was determined by taking the mode of all of rates reported by the shops in that specific area. The mode was utilized as the prevailing rate when there was sufficient data to generate the value.

Please contact me if you have any additional questions.

Farmers Insurance Exchange

Sincerely,

Michele Lyons  
Director of California Auto Claims

## LABOR RATE DATA

AREA: Shasta and Siskiyou Counties: 96001, 96002, 96003, 96007, 96013, 96019, 96032, 96067, 96094 and 96097

BODY RATE: \$72

REFINSH RATE: \$72

PAINT MATERIAL: \$40

STRUCTURAL: \$78

MECHANICAL: \$85

FRAME: \$75

ALUMINUM (STRUCTURAL): \$80

NUMBER OF KNOWN SHOPS SURVEYED – 46

NUMBER OF SHOPS THAT DID NOT RESPOND – 22

NUMBER OF SHOPS THAT DECLINED SURVEY – 0

BODY SHOP NAME	ADDRESS	CITY	STATE	ZIP
Coachmaster	6851 Eastside Road	Redding	CA	96001
Venture II Body & Paint	1244 Redwood Blvd	Redding	CA	96003
Finish Line Collision & Customs	1058 Lake Blvd	Redding	CA	96003
Hild Collision Center	1579 East Cypress Avenue	Redding	CA	96002
Mike's Body Shop	2800 Douglas Street	Anderson	CA	96007
Evans Auto Body	1270 Hartnell Avenue, Suite A	Redding	CA	96002
Norcal Automotive , LLC dba Maaco	3045 Crossroads Drive	Redding	CA	96003
Collision Repair & Auto Painting				
Bernardi's Collision Center	4760 Cedars Road	Redding	CA	96001
Taylor Motors Collision Center	2525 Churn Creek	Redding	CA	96002
SJ Denham Collision Center	773 North Market Street	Redding	CA	96003
Inter Mountain Body Works Corp	38227 Main Street (PO Box 2760)	Burney	CA	96013
BLVD Body Shop	1045 Hartnell Avenue	Redding	CA	96002
Hobbs Auto Body	1807 Cascade Blvd	Shasta Lake	CA	96019
Artistic Body & Paint	553 No. Market Street	Redding	CA	96003
Collins Collision	1634 South Mt. Shasta Blvd	Mt. Shasta	CA	96067
American Truck & Auto Body Shop	7024 HWY 273	Anderson	CA	96007
Miller Collision Center	20303 Charlanne Drive	Redding	CA	96002
Longhair Collision Works	2224 S. Mt. Shasta Blvd	Mt. Shasta	CA	96067
Accurate Auto Body	140 North Weed Blvd	Weed	CA	96094
Mt. View Auto Body & Auto Repair	912 N. Mt. Shasta Blvd	Mt. Shasta	CA	96067
Siskiyou Collision Center	2216 Fairlane Rd Ste C (PO Box 388)	Yreka	CA	96097
TNT Auto Body	3237 Fairlane Road	Yreka	CA	96097
Robustellini's Body Works	513 S. Foothill Drive	Yreka	CA	96097
Pioneer Auto Body	322 Scott River Road	Fort Jones	CA	96032