



National Document Center
P.O. Box 268944
Oklahoma City, OK 73126-8994
Fax: (877) 217-1389
Email: claimsdocuments@hpcs.com

June 29, 2016

Dave Edwards
Chief, Claim Services Bureau Division
Department of Insurance, Consumer Services & Market Conduct Branch
Claim Services Bureau
300 South Spring Street
Los Angeles, CA 90013

Dear Mr. Edwards:

Enclosed please find the attached Farmers Insurance Exchange and 21st Century Insurance Company Labor Rate submission for Colusa County which contains the City of Colusa, California. We are submitting to you for filing as required by California Insurance Code (CIC) Section 758 (C) and Section 2698.91 of the California Code of Regulations.

We have adjusted the body shop labor rate for the following zip code in Colusa County: 95932 based upon the data provided by the facilities in these areas. We have attempted to survey all of the repair facilities in each zip code. If Direct Repair Program facilities were included in the survey, they provided us with their door rate.

The prevailing rate for each area was determined by taking the mode of all of rates reported by the shops in that specific area. The mode was utilized as the prevailing rate when there was sufficient data to generate the value.

Please contact me if you have any additional questions.

Farmers Insurance Exchange
Sincerely,

A handwritten signature in cursive script that reads "Michele Lyons".

Michele Lyons
Director of California Auto Claims

LABOR RATE DATA

AREA: Colusa County: 95932

BODY RATE:	\$81
REFINSH RATE:	\$81
PAINT MATERIAL:	\$42.50
STRUCTURAL:	\$81
MECHANICAL:	\$91
FRAME:	\$81
ALUMINUM (STRUCTURAL):	\$96

NUMBER OF KNOWN SHOPS SURVEYED -- 2

NUMBER OF SHOPS THAT DID NOT RESPOND -- 0

NUMBER OF SHOPS THAT DECLINED SURVEY -- 0

BODY SHOP

NAME	ADDRESS	CITY	STATE	ZIP
Selover's Auto Center	401 Jay Street	Colusa	CA	95932
Colusa Body & Paint	533 Main Street	Colusa	CA	95932