



RICARDO LARA
CALIFORNIA INSURANCE COMMISSIONER

ACKNOWLEDGEMENT OF RECEIPT AND DISCLAIMER

The Labor Rate Survey attached has been received by the California Department of Insurance ("Department") pursuant to California Insurance Code section 758, subdivision (c) and is hereby being made available to the public upon request.

The Department neither approves nor disapproves the Labor Rate Surveys submitted to it pursuant to Insurance Code section 758, subdivision (c). The Department does not undertake any responsibility regarding the accuracy, completeness, nor fairness of any of the information contained in the Labor Rate survey.

However, pursuant to the California Insurance Code, and any related regulations, the Department may review the Labor Rate Surveys now or at any time in the future to determine if an insurer was reasonable in its reliance on the survey in adjusting any claim pursuant Insurance Code section 790.03 and related regulations, including but not limited to California Code of Regulations Title 10, section 2695.8, subdivision (f). The Department may take any appropriate or necessary action in that regard. If any member of the public has reason to believe a survey made available under Insurance Code section 758, subdivision (c) is being inappropriately used to settle or pay an automobile insurance claim, it may advise the Department in writing at:

California Department of Insurance
Claims Services Bureau
300 South Spring Street
Los Angeles, CA 90013

Inquiries are also accepted through the Department's public web site, www.insurance.ca.gov.