



555 W. Imperial Highway  
Brea, CA 92821

February 13, 2019

California Department of Insurance  
Consumer Services and Market Conduct Branch  
Claims Services Bureau  
300 South Spring Street, 11<sup>th</sup> Floor  
Los Angeles, CA 90013

**RE: Auto Body Labor Rate Survey**

Dear Claims Services Bureau:

In accordance with California Insurance Code section 758(c) and Section 2698.91 of Title 10 of the California Code of Regulations, please find enclosed our Auto Body Labor Rate Survey for the West San Fernando area.

The information for this survey was gathered from our company's records of paid repairs completed within the previous 90 days. The survey was completed on February 7, 2019. The enclosed spreadsheet identifies the 25 shops included in the survey, with the date the estimate was written, and the labor rates agreed upon and accepted by the shops on that date. No questionnaire was used in the survey. The geographic area covered by this survey includes the following cities: Van Nuys, Sherman Oaks, Reseda, Northridge and Canoga Park (91406, 91411, 91405, 91401, 91335, 91324, 91303, 91304). None of the shops included in the survey are members of our company's direct repair program. The formula used to calculate the prevailing auto body rate is the "mode" or modal value, which is the number that appears most often in a set of numbers.

Based on the Department's prior conclusion that our utilization of repair records constitutes a "survey" within the meaning of the Regulations, we are filing our compiled information in order to satisfy the filing requirement in Insurance Code section 758(c). We believe the enclosed survey meets or exceeds all legal requirements.

Please let me know if you have any questions, or if you need additional information.

Sincerely,  
Mercury Insurance Company  
Mercury Casualty Company  
California Automobile Ins. Co

A handwritten signature in black ink, appearing to read "Charlie Barney", written over a horizontal line.

Charlie Barney  
Norther Region Manager, Material Damage  
(661) 291-6400, ext. 23662  
[CBarney@mercuryinsurance.com](mailto:CBarney@mercuryinsurance.com)



**2014 Labor Rate Survey  
California Material Damage**

**Market Area PCP Information**

<b>Market area</b>	6
<b>Market area name</b>	West San Fernando Valley

<b>Body Rate</b>	\$52.00
<b>Refinish Rate</b>	\$52.00
<b>Frame Rate</b>	\$75.00
<b>Aluminum Rate</b>	#N/A
<b>Mechanical Rate</b>	\$95.00
<b>Paint Material Rate</b>	\$38.00

<b>Total Data Collection Sheets:</b>	25
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Estimate Creation Date	Repair Facility	Address	City	State	Zip	Phone Number	Body Rate	Refinish Rate	Frame Rate	Alum Rate	Mech Rate	Paint Material Rate	BAR License #
1/2/19	PRIDE AUTO BODY	7950 HASKELL AVE	VAN NUYS	CA	91406	(818) 909-0776	\$ 55.00	\$ 55.00	\$ -	\$ -	\$ 111.00	\$ 40.00	220812
1/10/19	PRIDE AUTO BODY	15106 OXNARD ST	VAN NUYS	CA	91411	(818) 780-2000	\$ 55.00	\$ 55.00	\$ -	\$ -	\$ 111.00	\$ 40.00	254537
12/31/18	JENNIFER'S AUTO BODY SHOP	7750 SEPULVEDA BLVD #8	VAN NUYS	CA	91405	(818) 915-7722	\$ 52.00	\$ 52.00	\$ 75.00	\$ -	\$ 95.00	\$ 38.00	288319
1/2/19	SHERMAN OAKS COLLISION	13218 BURBANK BLVD	SHERMAN OAKS	CA	91401	(818) 782-1505	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ 95.00	\$ 38.00	65719
1/3/19	T&T AUTO & BODY REPAIR	7108 CANBY AVE	RESEDA	CA	91335	(818) 343-3860	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ -	\$ -	226385
12/28/18	RYDELL CHEVROLET	18600 DEVONSHIRE ST	NORTHRIDGE	CA	91324	(818) 832-1600	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ -	\$ 38.00	202745
12/28/18	CANOGA AUTOWORKS	7125 ALABAMA AVE	CANOGA PARK	CA	91303	(818) 340-1221	\$ 52.00	\$ 52.00	\$ 75.00	\$ -	\$ 95.00	\$ 38.00	289637
1/2/19	RESEDA SATICOY AUTO BODY	7544 RESEDA BLVD	RESEDA	CA	91335	(818) 881-8943	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ 95.00	\$ 38.00	288451
12/28/18	DELANO BODY SHOP	14233 OXNARD ST	VAN NUYS	CA	91401	(818) 786-1910	\$ 52.00	\$ 52.00	\$ 75.00	\$ -	\$ 95.00	\$ 38.00	267465
12/28/18	KESTER & QUEEN COLLISION CENTER	6103 KESTER AVE	VAN NUYS	CA	91411	(818) 780-8800	\$ 52.00	\$ 52.00	\$ 75.00	\$ -	\$ 95.00	\$ 38.00	285419
12/31/18	EXPRESS AUTO BODY & PAINT	14358 OXNARD ST	VAN NUYS	CA	91401	(818) 442-0004	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ -	\$ 38.00	224735
12/27/18	DELUXE AUTO BODY INC	21417 INGRAMAR ST STE 1	CANOGA PARK	CA	91304	(818) 703-9863	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ 95.00	\$ 38.00	288438
12/27/18	GOLDEN TOUCH AUTO BODY	14259 OXNARD ST	VAN NUYS	CA	91401	(818) 989-3316	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ -	\$ 38.00	240237
12/27/18	IQ COLLISION CENTER INC	18454 OXNARD ST STE A	TARZANA	CA	91335	(818) 996-3636	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ -	\$ 38.00	281711
12/28/18	PRECISION AUTO BODY	7654 TAMPA AVE	RESEDA	CA	91335	(818) 888-7654	\$ 55.00	\$ 55.00	\$ -	\$ -	\$ 115.00	\$ 40.00	172487
12/28/18	DOUGS CUSTOM PAINT & BODY	10149 CANOGA AVE	CHATSWORTH	CA	91311	(818) 998-5595	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ 95.00	\$ 38.00	206046
12/31/18	AUTO STIEGLER	6700 RESEDA BLVD	RESEDA	CA	91335	(818) 921-3659	\$ 48.00	\$ 48.00	\$ 65.00	\$ -	\$ 94.00	\$ 34.00	276162
12/31/18	NEW CENTURY AUTO BODY	16816 SATICOY ST	VAN NUYS	CA	91406	(818) 782-0008	\$ 52.00	\$ 52.00	\$ 65.00	\$ -	\$ 95.00	\$ 38.00	225565
12/28/18	RICH AND FAMOUS AUTO BODY	14741 BESSEMER ST	VAN NUYS	CA	91411	(818) 782-9039	\$ 55.00	\$ 55.00	\$ -	\$ -	\$ -	\$ 40.00	181793
12/28/18	LAB AUTO COLLISION LLC	18440 HART ST UNIT B	RESEDA	CA	91335	(818) 344-6889	\$ 52.00	\$ 52.00	\$ 75.00	\$ -	\$ 95.00	\$ 38.00	277339
12/26/18	MPC BODY SHOP	14721 CALVERT STREET	VAN NUYS	CA	91411	(818) 370-1137	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ -	\$ 38.00	243573
12/26/18	CELEBRITY COLLISION CENTER	19041 PARTHENIA ST	NORTHRIDGE	CA	91324	(818) 341-9600	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ 95.00	\$ 38.00	286445
12/26/18	US AUTO BODY	14402 CALVERT ST	VAN NUYS	CA	91401	(818) 780-7291	\$ 52.00	\$ 52.00	\$ 75.00	\$ -	\$ 95.00	\$ 38.00	120
12/27/18	PAT'S AUTO CLINIC	7101 RESEDA BLVD	RESEDA	CA	91335	(818) 343-0878	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ -	\$ 38.00	169913
12/21/18	G'S COLLISION & RESTORATION	10142 CANOGA AVE	CHATSWORTH	CA	91311	(818) 717-1133	\$ 52.00	\$ 52.00	\$ -	\$ -	\$ 95.00	\$ 38.00	282266

MODE	\$52.00	\$52.00	\$75.00	#N/A	\$95.00	\$38.00
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## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 1/2/19

Name of shop: PRIDE AUTO BODY

Street Address of shop 7950 HASKELL AVE  
City VAN NUYS  
State CA  
Zip Code 91406  
Phone # (818) 909-0776

Body Rate \$55.00

Refinish Rate \$55.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$111.00

Paint Material Rate: \$40.00

BAR License # 220812

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 1/10/19

Name of shop: PRIDE AUTO BODY

Street Address of shop 15106 OXNARD ST

City VAN NUYS

State CA

Zip Code 91411

Phone # (818) 780-2000

Body Rate \$55.00

Refinish Rate \$55.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$111.00

Paint Material Rate: \$40.00

BAR License # 254537

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/31/18

Name of shop: JENNIFER'S AUTO BODY SHOP

Street Address of shop 7750 SEPULVEDA BLVD #8

City VAN NUYS

State CA

Zip Code 91405

Phone # (818) 915-7722

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate: \$75.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 288319

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 1/2/19

Name of shop: SHERMAN OAKS COLLISION

Street Address of shop 13218 BURBANK BLVD  
City SHERMAN OAKS  
State CA  
Zip Code 91401  
Phone # (818) 782-1505

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 65719

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 1/3/19

Name of shop: T&T AUTO & BODY REPAIR

Street Address of shop 7108 CANBY AVE

City RESEDA

State CA

Zip Code 91335

Phone # (818) 343-3860

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$38.00

BAR License # 226385



## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/28/18

Name of shop: RYDELL CHEVROLET

Street Address of shop 18600 DEVONSHIRE ST

City NORTHRIDGE

State CA

Zip Code 91324

Phone # (818) 832-1600

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$38.00

BAR License # 202745

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/28/18

Name of shop: CANOGA AUTOWORKS

Street Address of shop 7125 ALABAMA AVE  
City CANOGA PARK  
State CA  
Zip Code 91303  
Phone # (818) 340-1221

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate: \$75.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 289637

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 1/2/19

Name of shop: RESEDA SATICOY AUTO BODY

Street Address of shop 7544 RESEDA BLVD

City RESEDA

State CA

Zip Code 91335

Phone # (818) 881-8943

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 288451

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/28/18

Name of shop: DELANO BODY SHOP

Street Address of shop 14223 OXNARD ST

City VAN NUYS

State CA

Zip Code 91401

Phone # (818) 786-1910

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate: \$75.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 267465

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/28/18

Name of shop: KESTER & QUEEN COLLISION CENTER

Street Address of shop 6103 KESTER AVE

City VAN NUYS

State CA

Zip Code 91411

Phone # (818) 780-8800

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate: \$75.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 285419

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/31/18

Name of shop: EXPRESS AUTO BODY & PAINT

Street Address of shop 14358 OXNARD ST

City VAN NUYS

State CA

Zip Code 91401

Phone # (818) 442-0004

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$38.00

BAR License # 234735

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/27/18

Name of shop: DELUXE AUTO BODY INC

Street Address of shop 21417 INGOMAR ST STE 1

City CANOGA PARK

State CA

Zip Code 91304

Phone # (818) 703-9363

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 288438

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/27/18

Name of shop: GOLDEN TOUCH AUTO BODY

Street Address of shop 14259 OXNARD ST

City VAN NUYS

State CA

Zip Code 91401

Phone # (818) 989-3316

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$38.00

BAR License # 240237



## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/27/18

Name of shop: IQ COLLISION CENTER INC

Street Address of shop 18454 OXNARD ST STE A

City TARZANA

State CA

Zip Code 91335

Phone # (818) 996-3636

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$38.00

BAR License # 281711

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/28/18

Name of shop: PRECISION AUTO BODY

Street Address of shop 7654 TAMPA AVE

City RESEDA

State CA

Zip Code 91335

Phone # (818) 888-7654

Body Rate \$55.00

Refinish Rate \$55.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$115.00

Paint Material Rate: \$40.00

BAR License # 172487

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/28/18

Name of shop: DOUGS CUSTOM PAINT & BODY

Street Address of shop 10149 CANOGA AVE

City CHATSWORTH

State CA

Zip Code 91311

Phone # (818) 998-5595

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 206046

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/31/18

Name of shop: AUTO STIEGLER

Street Address of shop 6700 RESEDA BLVD

City RESEDA

State CA

Zip Code 91335

Phone # (818) 921-3659

Body Rate \$48.00

Refinish Rate \$48.00

Frame Rate: \$65.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$94.00

Paint Material Rate: \$34.00

BAR License # 276162

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/31/18

Name of shop: NEW CENTURY AUTO BODY

Street Address of shop 16816 SATICOY ST

City VAN NUYS

State CA

Zip Code 91406

Phone # (818) 782-0008

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate: \$65.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 225565

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/28/18

Name of shop: RICH AND FAMOUS AUTO BODY

Street Address of shop 14741 BESSEMER ST

City VAN NUYS

State CA

Zip Code 91411

Phone # (818) 782-9039

Body Rate \$55.00

Refinish Rate \$55.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$40.00

BAR License # 181793

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/28/18

Name of shop: LAB AUTO COLLISION LLC

Street Address of shop 18440 HART ST UNIT B

City RESEDA

State CA

Zip Code 91335

Phone # (818) 344-6889

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate: \$75.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 277339

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/26/18

Name of shop: MPC BODY SHOP

Street Address of shop 14721 CALVERT STREET

City VAN NUYS

State CA

Zip Code 91411

Phone # (818) 370-1137

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$38.00

BAR License # 243573



# LABOR RATE DATA COLLECTION

Supervisor:	Sheffield Clarke
Area #	6
Area Name:	West San Fernando Valley
Estimate Creation Date:	12/26/18
Name of shop:	CELEBRITY COLLISION CENTER
Street Address of shop	19041 PARTHENIA ST
City	NORTHRIDGE
State	CA
Zip Code	91324
Phone #	(818) 341-9600
Body Rate	\$52.00
Refinish Rate	\$52.00
Frame Rate:	
Aluminum Labor Rate (if applicable):	
Mechanical Rate:	\$95.00
Paint Material Rate:	\$38.00
BAR License #	286445

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/26/18

Name of shop: US AUTO BODY

Street Address of shop 14402 CALVERT ST

City VAN NUYS

State CA

Zip Code 91401

Phone # (818) 780-7291

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate: \$75.00

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 120

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/27/18

Name of shop: PAT'S AUTO CLINIC

Street Address of shop 7101 RESEDA BLVD

City RESEDA

State CA

Zip Code 91335

Phone # (818) 343-0878

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate:

Paint Material Rate: \$38.00

BAR License # 169913

## LABOR RATE DATA COLLECTION

Supervisor: Sheffield Clarke

Area # 6

Area Name: West San Fernando Valley

Estimate Creation Date: 12/21/18

Name of shop: G'S COLLISION & RESTORATION

Street Address of shop 10142 CANOGA AVE  
City CHATSWORTH  
State CA  
Zip Code 91311  
Phone # (818) 717-1133

Body Rate \$52.00

Refinish Rate \$52.00

Frame Rate:

Aluminum Labor Rate (if applicable):

Mechanical Rate: \$95.00

Paint Material Rate: \$38.00

BAR License # 282266