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June 29, 2016

Dave Edwards
Chief, Claim Services Bureau Division
Department of Insurance, Consumer Services & Market Conduct Branch
Claim Services Bureau
300 South Spring Street
Los Angeles, CA 90013

Dear Mr. Edwards:

Enclosed please find the attached Farmers Insurance Exchange and 21st Century Insurance Company Labor Rate submission for Tehama County which contains the City of Red Bluff, California. We are submitting to you for filing as required by California Insurance Code (CIC) Section 758 (C) and Section 2698.91 of the California Code of Regulations.

We have adjusted the body shop labor rate for the following zip codes in Tehama County: 96080 and 96808 based upon the data provided by the facilities in these areas. We have attempted to survey all of the repair facilities in each of the zip codes. If Direct Repair Program facilities were included in the survey, they provided us with their door rate.

The prevailing rate for each area was determined by taking the mode of all of rates reported by the shops in that specific area. The mode was utilized as the prevailing rate when there was sufficient data to generate the value.

Please contact me if you have any additional questions.

Farmers Insurance Exchange
Sincerely,

Michele Lyons
Director of California Auto Claims

LABOR RATE DATA

AREA: Tehama County: 96080 and 96808

BODY RATE: \$68

REFINSH RATE: \$68

PAINT MATERIAL: \$35

STRUCTURAL: \$75

MECHANICAL: \$74

FRAME: \$75

ALUMINUM (STRUCTURAL): \$75

NUMBER OF KNOWN SHOPS SURVEYED – 11

NUMBER OF SHOPS THAT DID NOT RESPOND – 5

NUMBER OF SHOPS THAT DECLINED SURVEY – 0

BODY SHOP NAME	ADDRESS	CITY	STATE	ZIP
Kirk's Body Shop	11791 Hwy 99 West	Red Bluff	CA	96080
Inter-City Body & Paint Inc	1355 Vista Way	Red Bluff	CA	96080
Gary's Auto Body	13540 Trinity Avenue	Red Bluff	CA	96808
Gibbs Auto Body Repair	705 Mill Street	Red Bluff	CA	96080
Red Bluff Autobody &Collision	215 S. Main Street	Red Bluff	CA	96080
Bob's Auto & Truck Painting	11615 Andrews Street	Red Bluff	CA	96080