#### **SCA CLAIM SERVICES**

PO Box 1455 BURBANK, CA 91505 Phone: Workfile ID:

-0001

**SEATS** 

**Bucket Seats** 

Claim #:

# For: SCA FRANCHISING CORPORATION

LIBERTY MUTUAL INSURANCE COMPANY

#### **Estimate of Record**

Owner: Corbett, Suzanne Job Number:

Written By: Jason Boschert Adjuster: STEIN, MATTHEW

Insured: Corbett, Suzanne Policy #: AMC

Type of Loss: Collision Date of Loss: 6/21/2019 7:00 AM Days to Repair: 0

Point of Impact: 05 Right Rear

Owner: Inspection Location: Repair Facility:

Corbett, Suzanne

**CONVENIENCE** 

2017 VW Jetta SE Manual 4D SED 4-1.4L Turbocharged Gasoline Gasoline Direct Injection black

VIN: Production Date: 11/2016 Interior Color: tan

License: Odometer: 26,821 Exterior Color: black

State: MO Condition: Good

**TRANSMISSION** Air Conditioning CD Player
5 Speed Transmission Intermittent Wipers Auxiliary Audio Connection

Search/Seek

POWERTilt WheelSatellite RadioLeather SeatsPower SteeringCruise ControlSAFETYHeated Seats

Power Brakes Rear Defogger Drivers Side Air Bag WHEELS

Power Windows Keyless Entry Passenger Air Bag Aluminum/Alloy Wheels

Power Locks Message Center Anti-Lock Brakes (4) PAINT

**VEHICLE** 

Power MirrorsSteering Wheel Touch Controls4 Wheel Disc BrakesClear Coat PaintHeated MirrorsTelescopic WheelFront Side Impact Air BagsOTHERDECORBackup CameraHead/Curtain Air BagsTraction Control

Dual MirrorsRADIOCommunications SystemStability ControlTinted GlassAM RadioHands Free DeviceSignal Integrated MirrorsConsole/StorageFM RadioBlind Spot DetectionPower Trunk/Gate Release

Overhead Console Stereo ROOF

**Electric Glass Sunroof** 

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## **Owner: Corbett, Suzanne**

Job Number:

2017 VW Jetta SE Manual 4D SED 4-1.4L Turbocharged Gasoline Gasoline Direct Injection black

| Line     |              | Oper | Description                             | Part Number   | Qty | Extended<br>Price \$ | Labor        | Paint |
|----------|--------------|------|---|---------------|-----|----------------------|--------------|-------|
| 1        | #            | Rpr  | pre repair scan                         |               |     |                      | 0.5 M        |       |
| 2        | #            |      | pre wash for blueprinting               |               | 1   | 5.00                 | 0.5          |       |
| 3        | #            |      | access oem information                  |               | 1   | 43.75                |              |       |
| 4        | #            |      | research procedeures                    |               | 1   | 255.00               |              |       |
| 5        | FENDER       |      |   |               |     |                      |              |       |
| 6        |              | R&I  | RT R&I fender assy                      |               |     |                      | 1.5          |       |
| 7        |              | R&I  | LT R&I fender assy                      |               |     |                      | 1.5          |       |
| 8        | *            | R&I  | RT Sound absorber front                 |               |     |                      | <u>Incl.</u> |       |
| 9        | *            | R&I  | LT Sound absorber front                 |               |     |                      | <u>Incl.</u> |       |
| 10       | *            | R&I  | RT Sound absorber rear                  |               |     |                      | <u>Incl.</u> |       |
| 11       | *            | R&I  | LT Sound absorber rear                  |               |     |                      | <u>Incl.</u> |       |
| 12       |              | R&I  | RT End plate                            |               |     |                      | Incl.        |       |
| 13       |              | R&I  | LT End plate                            |               |     |                      | Incl.        |       |
| 14       | ELECTRICAL   |      |   |               |     |                      |              |       |
| 15       | *            | Repl | High voltage system deactivate/activate |               | 1   | m                    | <u>1.2</u>   |       |
| 16       | WHEELS       |      |   |               |     |                      |              |       |
| 17       |              | R&I  | LT/Front R&I wheel                      |               |     | m                    | 0.1          |       |
| 18       |              | R&I  | RT/Front R&I wheel                      |               |     | m                    | 0.1          |       |
| 19       |              | R&I  | LT/Rear R&I wheel                       |               |     | m                    | 0.1          |       |
| 20       |              | R&I  | RT/Rear R&I wheel                       |               |     | m                    | 0.1          |       |
| 21       | WINDSHIELD   |      |   |               |     |                      |              |       |
| 22       | *            | Subl | Windshield Volkswagen w/o rain sensor   |               | 1   | <u>125.00</u> X      |              |       |
|          |              |      | Note: R&I for paint                     |               |     |                      |              |       |
| 23       |              | Repl | RT W'shield molding                     | 5C6854328C5AP | 1   | 96.67                | 0.3          |       |
| 24       |              | Repl | LT Retaining strip from 02/2011         | 5C6854541A    | 1   | 32.80                | 0.5          |       |
| 25       |              | Repl | RT Retaining strip from 02/2011         | 5C6854542A    | 1   | 32.80                | 0.5          |       |
| 26       | *            | Repl | LT Retaining strip rivet                | N90787802     | 1   | <u>10.40</u>         |              |       |
| 27       | *            | Repl | RT Retaining strip rivet                | N90787802     | 1   | <u>10.40</u>         |              |       |
| 28       |              | R&I  | RT Wiper arm from 11/16/2015            |               |     |                      | Incl.        |       |
| 29       |              | R&I  | LT Wiper arm from 11/16/2015            |               |     |                      | Incl.        |       |
| 30       |              | Repl | LT W'shield molding                     | 5C6854327C5AP | 1   | 96.67                | 0.3          |       |
| 31       | COWL         |      |   |               |     |                      |              |       |
| 32       |              | R&I  | RT Cowl grille                          |               |     |                      | 0.8          |       |
| 33       |              | R&I  | LT Cowl grille                          |               |     |                      | 0.8          |       |
| 34       | SEATS & TRAC |      |   |               |     |                      |              |       |
| 35       |              | R&I  | R&I rear seat as an assy                |               |     |                      | 0.8          |       |
| 36<br>37 | ROOF         | R&I  | R&I headliner                           |               |     |                      | 3.3          |       |
| 38       |              | R&I  | RT Sunvisor beige                       |               |     |                      | Incl.        |       |
| 39       |              | R&I  | LT Sunvisor beige                       |               |     |                      | Incl.        |       |
| 40       |              | R&I  | Sunroof glass                           |               |     |                      | 0.9          |       |
| +∪       |              | KØI  | SurffOOI glass                          |               |     |                      | 0.9          |       |

|        | er: Corbet    | -           |   |                           |    | Job    | Number:      |     |
|--------|---------------|-------------|---|---------------------------|----|--------|--------------|-----|
| 2017 V | W Jetta SE Ma | nual 4D SEI | D 4-1.4L Turbocharged Gasoline Gasolir      | ne Direct Injection black |    |        |              |     |
| 41     |               | Blnd        | Roof panel w/sunroof                        |                           |    |        |              | 1.5 |
| 42     |               | R&I         | RT Cover beige                              |                           |    |        |              |     |
| 43     |               | R&I         | LT Cover beige                              |                           |    |        |              |     |
| 44     | *             | R&I         | Sunshade black                              |                           |    |        | <u>0.4</u>   |     |
| 45     |               | R&I         | RT Trim from 01/2012                        |                           |    |        |              |     |
| 46     |               | R&I         | LT Trim from 01/2012                        |                           |    |        |              |     |
| 47     |               | Repl        | Sunroof glass gasket                        | 8K5877297A                | 1  | 290.00 |              |     |
| 48     | *             | R&I         | RT Grip handle front beige                  |                           |    |        | <u>Incl.</u> |     |
| 49     | *             | R&I         | LT Grip handle front beige                  |                           |    |        | <u>Incl.</u> |     |
| 50     | *             | R&I         | Front lamp assy w/sunroof beige             |                           |    |        | <u>Incl.</u> |     |
| 51     |               | R&I         | Lamp bezel beige                            |                           |    |        |              |     |
| 52     | *             | R&I         | Map lamp assy w/o front lamp assembly beige |                           |    |        | <u>Incl.</u> |     |
| 53     |               | Repl        | LT Cover clip                               | 6R0867633A                | 1  | 4.76   |              |     |
| 54     |               | Repl        | RT Cover clip                               | 6R0867633A                | 1  | 4.76   |              |     |
| 55     |               | Repl        | Headliner clamp                             | 6N0867190A                | 1  | 1.52   |              |     |
| 56     |               | Repl        | LT Retainer from 03/2012                    | 5C6867785D                | 1  | 10.10  |              |     |
| 57     |               | Repl        | RT Retainer from 03/2012                    | 5C6867785E                | 1  | 10.08  |              |     |
| 58     |               | Repl        | Headliner clip                              | 6X0867549                 | 12 | 31.20  |              |     |
| 59     | PILLARS,      | ROCKER &    | FLOOR                                       |                           |    |        |              |     |
| 60     |               | Blnd        | RT Aperture panel                           |                           |    |        |              | 1.8 |
| 61     |               | Blnd        | LT Aperture panel                           |                           |    |        |              | 1.8 |
| 62     |               | R&I         | RT End cover                                |                           |    |        | 0.2          |     |
| 63     |               | R&I         | LT End cover                                |                           |    |        | 0.2          |     |
| 64     |               | R&I         | RT Applique                                 |                           |    |        | 0.3          |     |
| 65     |               | R&I         | LT Applique                                 |                           |    |        | 0.3          |     |
| 66     |               | Repl        | RT Applique rivet                           | WHT004994                 | 1  | 1.30   |              |     |
| 67     |               | R&I         | RT Applique rivet                           |                           |    |        |              |     |
| 68     |               | R&I         | LT Applique rivet                           |                           |    |        |              |     |
| 69     |               | R&I         | RT Cowl trim                                |                           |    |        | 0.2          |     |
| 70     |               | R&I         | LT Cowl trim                                |                           |    |        | 0.2          |     |
| 71     |               | R&I         | RT W/S pillar trim w/o speaker<br>beige     |                           |    |        | Incl.        |     |
| 72     |               | R&I         | LT W/S pillar trim w/o speaker<br>beige     |                           |    |        | Incl.        |     |
| 73     |               | R&I         | RT Lining                                   |                           |    |        | 0.1          |     |
| 74     |               | R&I         | LT Lining                                   |                           |    |        | 0.1          |     |
| 75     |               | R&I         | RT Upr ctr plr trim beige                   |                           |    |        | Incl.        |     |
| 76     |               | R&I         | LT Upr ctr plr trim beige                   |                           |    |        | Incl.        |     |
| 77     |               | R&I         | RT Lwr ctr plr trim                         |                           |    |        | 0.3          |     |
| 78     |               | R&I         | LT Lwr ctr plr trim                         |                           |    |        | 0.3          |     |
| 79     |               | R&I         | RT Sill plate                               |                           |    |        | 0.2          |     |
| 80     |               | R&I         | LT Sill plate                               |                           |    |        | 0.2          |     |
| 81     |               | R&I         | RT Protect plate front all                  |                           |    |        | 0.2          |     |
| 82     |               | R&I         | LT Protect plate front all                  |                           |    |        | 0.2          |     |
| 83     |               | Repl        | RT Applique                                 | 5C6853290041              | 1  | 181.67 | 0.3          |     |

|     | r: Corbett, S   |       | <b>ne</b><br>D 4-1.4L Turbocharged Gasoline Gasolin | e Direct Injection black                |   | יו מסע          | lumber:    |    |
|-----|-----------------|-------|---|---|---|-----------------|------------|----|
| 84  | Jetta St Manuai | Repl  | LT Applique   | 5C6853289041                            | 1 | 181.67          | 0.3        |    |
| 85  |                 | Repl  | LT Applique rivet                                   | WHT004994                               | 1 | 1.30            | 0.5        |    |
| 86  | FRONT DOOR      | пері  | 21 Applique Mee                                     | *************************************** |   | 1.50            |            |    |
| 87  | rkom book       | Blnd  | RT Outer panel                                      |   |   |                 |            | 1  |
| 88  |                 | R&I   | RT Belt molding w/o chrome strip                    |   |   |                 | 0.3        |    |
| 89  |                 | R&I   | RT R&I mirror                                       |   |   |                 | 0.3        |    |
| 90  |                 | R&I   | RT Handle, outside w/keyless                        |   |   |                 | 0.5        |    |
| 50  |                 | r (CL | entry   |   |   |                 | 0.5        |    |
| 91  |                 | R&I   | RT R&I trim panel                                   |   |   |                 | 0.6        |    |
| 92  |                 | R&I   | RT R&I door assy                                    |   |   |                 | 1.2        |    |
| 93  |                 | R&I   | RT Surround w'strip from 09/01/2015                 |   |   |                 | 0.5        |    |
| 94  |                 | R&I   | RT Lower seal                                       |   |   |                 | 0.3        |    |
| 95  |                 | R&I   | RT Handle plate                                     |   |   |                 | 0.3        |    |
| 96  | *               | R&I   | RT Handle, outside seal                             |   |   |                 | <u>0.1</u> |    |
| 97  | *               | R&I   | RT Lock cylinder w/keyless entry w/o key            |   |   |                 | <u>0.1</u> |    |
| 98  |                 | R&I   | LT R&I door assy                                    |   |   |                 | 1.2        |    |
| 99  |                 | R&I   | LT Surround w'strip from 09/01/2015                 |   |   |                 | 0.5        |    |
| 100 | REAR DOOR       |       |   |   |   |                 |            |    |
| 101 | *               | Rpr   | RT Outer panel                                      |   |   |                 | <u>2.0</u> | 2  |
| 102 |                 |       | Add for Clear Coat                                  |   |   |                 |            | 0  |
| 103 | #               | Refn  | feather prime and block                             |   |   |                 |            | 0  |
| 104 |                 | R&I   | RT R&I door assy                                    |   |   |                 | 1.2        |    |
| 105 |                 | R&I   | RT Belt w'strip w/o chrome strip                    |   |   |                 | 0.1        |    |
| 106 | #               | R&I   | harness   |   |   |                 | 0.4 M      |    |
| 107 |                 | R&I   | RT R&I trim panel                                   |   |   |                 | 0.5        |    |
| 108 |                 | R&I   | RT Seal strip                                       |   |   |                 | 0.4        |    |
| 109 |                 | R&I   | RT Handle, outside                                  |   |   |                 | 0.5        |    |
| 110 | *               | R&I   | RT Handle, inside from 12/2011                      |   |   |                 | <u>0.2</u> |    |
| 111 | *               | R&I   | RT Door check from 10/2014                          |   |   |                 | <u>0.1</u> |    |
| 112 |                 | R&I   | RT Weatherstrip from 09/28/2015                     |   |   |                 | 0.5        |    |
| 113 |                 | R&I   | LT Weatherstrip from 09/28/2015                     |   |   |                 | 0.5        |    |
| 114 |                 | R&I   | LT R&I door assy                                    |   |   |                 | 1.2        |    |
| 115 |                 | R&I   | LT Seal strip                                       |   |   |                 | 0.4        |    |
| 116 | #               | R&I   | rt front harness                                    |   |   |                 | 0.4 M      |    |
| 117 | BACK GLASS      |       |   |   |   |                 |            |    |
| 118 | *               | Subl  | Back glass Volkswagen                               |   | 1 | <u>125.00</u> X |            |    |
|     |                 |       | Note: R&I for paint                                 |   |   |                 |            |    |
| 119 | QUARTER PAN     | IEL   |   |   |   |                 |            |    |
| 120 | *               | Rpr   | RT Quarter panel                                    |   |   |                 | <u>3.0</u> | 2  |
| 121 |                 |       | Overlap Major Adj. Panel                            |   |   |                 |            | -0 |
| 122 |                 |       | Add for Clear Coat                                  |   |   |                 |            | 0  |
| 123 |                 | R&I   | RT Wheelhouse liner                                 |   |   |                 | 0.4        |    |
| 124 |                 | R&I   | LT Wheelhouse liner                                 |   |   |                 | 0.4        |    |

| Owne    | er: Corbett, S   | Suzan   | ne   |                 |   | Job Nu | ımber:       |     |
|---------|------------------|---------|--|-----------------|---|--------|--------------|-----|
| 2017 VV | / Jetta SE Manua | I 4D SE | D 4-1.4L Turbocharged Gasoline Gasoline Direct | Injection black |   |        |              |     |
| 125     |                  | R&I     | RT Upper qtr trim beige w/o<br>acoustic pkg    |                 |   |        | Incl.        |     |
| 126     |                  | R&I     | LT Upper qtr trim beige w/o acoustic pkg       |                 |   |        | Incl.        |     |
| 127     | #                |         | feather prime and block                        |                 | 1 |        |              | 1.0 |
| 128     |                  | R&I     | RT Lower qtr trim beige                        |                 |   |        | 0.3          |     |
| 129     | #                |         | cavity wax                                     |                 | 1 | 33.64  | 0.3          |     |
| 130     |                  | R&I     | LT Lower qtr trim beige                        |                 |   |        | 0.3          |     |
| 131     |                  | Blnd    | LT Quarter panel                               |                 |   |        |              | 1.2 |
| 132     |                  | R&I     | Fuel door                                      |                 |   |        | 0.3          |     |
| 133     |                  | Blnd    | Fuel door                                      |                 |   |        |              | 0.2 |
| 134     |                  | R&I     | Relief valve                                   |                 |   |        | 0.1          |     |
| 135     | REAR BODY &      | FLOO    | R  |                 |   |        |              |     |
| 136     |                  | R&I     | Rear body trim w/o sports equipment            |                 |   |        | 0.2          |     |
| 137     |                  | R&I     | RT Side trim panel w/o premium sound           |                 |   |        | 0.3          |     |
| 138     |                  | R&I     | LT Side trim panel w/o premium sound           |                 |   |        | 0.3          |     |
| 139     |                  | R&I     | Spare cover                                    |                 |   |        |              |     |
| 140     | TRUNK LID        |         |  |                 |   |        |              |     |
| 141     |                  | R&I     | R&I trunk lid                                  |                 |   |        | 1.1          |     |
| 142     |                  | R&I     | Weatherstrip                                   |                 |   |        | 0.4          |     |
| 143     |                  | R&I     | RT Wire shield                                 |                 |   |        |              |     |
| 144     |                  | R&I     | LT Wire shield                                 |                 |   |        |              |     |
| 145     | #                | R&I     | remove wiring                                  |                 |   |        | 0.3 M        |     |
| 146     | REAR LAMPS       |         |  |                 |   |        |              |     |
| 147     |                  | R&I     | RT Tail lamp assy                              |                 |   |        | 0.4          |     |
| 148     |                  | R&I     | LT Tail lamp assy                              |                 |   |        | 0.4          |     |
| 149     |                  | R&I     | RT Tail lamp assy gasket                       |                 |   |        |              |     |
| 150     |                  | R&I     | LT Tail lamp assy gasket                       |                 |   |        |              |     |
| 151     | #                | Repl    | adhesive kit                                   |                 | 2 | 50.00  |              |     |
| 152     |                  | Repl    | LT Tail lamp assy gasket                       | 5C6998191A      | 1 | 55.80  |              |     |
| 153     |                  | Repl    | RT Tail lamp assy gasket                       | 5C6998192A      | 1 | 29.17  |              |     |
| 154     | REAR BUMPER      | ł       |  |                 |   |        |              |     |
| 155     |                  | R&I     | R&I bumper cover                               |                 |   |        | 1.0          |     |
| 156     | *                | R&I     | Wire harness                                   |                 |   |        | <u>0.2</u> M |     |
| 157     | #                | Refn    | mask door openings for prep                    |                 |   |        |              | 1.2 |
| 158     | #                | Refn    | mask door openings for body                    |                 |   |        |              | 1.2 |
| 159     | #                | Refn    | spray out card                                 |                 |   |        |              | 0.5 |
| 160     | #                | Repl    | cover for primer                               |                 | 1 | 10.00  | 0.5          |     |
| 161     | #                | Repl    | cover for paint                                |                 | 1 | 10.00  |              | 0.5 |
| 162     | #                |         | road test vehicle                              |                 | 1 |        | 0.5          |     |
| 163     | #                | Refn    | touch up bolt heads                            |                 |   |        |              | 0.4 |
| 164     | #                | Refn    | de nib   |                 |   |        |              | 1.6 |
| 165     | #                | Refn    | wet sand and buff                              |                 |   |        |              | 6.2 |

| Owne    | er: Cor   | bett, Suzan     | ne                                    |                                 | Job Number: |          |       |      |
|---------|-----------|-----------------|---------------------------------------|---------------------------------|-------------|----------|-------|------|
| 2017 V\ | N Jetta S | E Manual 4D SEI | D 4-1.4L Turbocharged Gasoline G      | Gasoline Direct Injection black |             |          |       |      |
| 166     | #         | Refn            | prep undamaged panels for<br>blending |                                 |             |          |       | 4.3  |
| 167     | #         | Repl            | cavity wax                            |                                 | 1           | 33.64    | 0.4   |      |
| 168     | #         | R&I             | pillar wiring                         |                                 |             |          | 0.6 M |      |
| 169     | #         |                 | disable airbag system                 |                                 | 1           |          | 1.0 M |      |
| 170     |           |                 |                                       | OTHER CHARGES                   |             |          |       |      |
| 171     | #         |                 |                                       | Towing                          | 1           | 272.50   |       |      |
|         | •         |                 |                                       | SUBTOTALS                       |             | 2,046.60 | 44.8  | 30.3 |

## **ESTIMATE TOTALS**

| Category              | Basis       |   | Rate         | Cost \$  |
|-----------------------|-------------|---|--------------|----------|
| Parts                 |             |   |              | 1,774.10 |
| Body Labor            | 41.4 hrs    | @ | \$ 62.00 /hr | 2,566.80 |
| Paint Labor           | 30.3 hrs    | @ | \$ 62.00 /hr | 1,878.60 |
| Mechanical Labor      | 3.4 hrs     | @ | \$ 96.00 /hr | 326.40   |
| Paint Supplies        | 30.3 hrs    | @ | \$ 34.00 /hr | 1,030.20 |
| Other Charges         |             |   |              | 272.50   |
| Subtotal              |             |   |              | 7,848.60 |
| Sales Tax             | \$ 2,554.30 | @ | 7.6130 %     | 194.46   |
| Total Cost of Repairs |             |   |              | 8,043.06 |
| Deductible            |             |   |              | 250.00   |
| Total Adjustments     |             |   |              | 250.00   |
| Net Cost of Repairs   |             |   |              | 7,793.06 |

| Job Number: |
|-------------|
|             |

2017 VW Jetta SE Manual 4D SED 4-1.4L Turbocharged Gasoline Gasoline Direct Injection black

#### SUPPLEMENT INSTRUCTIONS:

THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL..

For all supplements, contact SCA Appraisal company at or email supplements@

REQUEST A SUPPLEMENT 24 HRS A DAY 7 DAYS A WEEK AT: WWW.SCA-APPRAISAL.COM FOR ADDITIONAL ASSISTANCE CALL

REPAIRER: THIS IS NOT A REPAIR AUTHORIZATION. AUTHORIZATION CAN ONLY COME FROM VEHICLE OWNER AFTER THE INSURANCE CO HAS ACCEPTED THE ESTIMATE AND HAS AGREED TO PAY. DO NOT ORDER PARTS OR START REPAIRS UNTIL A TEARDOWN OR FULL DAMAGE ASSESSMENT IS DONE. IF ADDITIONAL DAMAGE IS SEEN NOT INCLUDED IN THIS ESTIMATE OR YOU DO NOT AGREE WITH ANY ENTRIES, DO NOT START REPAIRS OR ORDER ANY PARTS UNTIL APPRAISER HAS WRITTEN A SUPPLEMENT, THE INSURER HAS ACCEPTED AND AGREED TO PAY SUPPLEMENT AND THE VEHICLE OWNER HAS GIVEN AUTHORIZATION TO PROCEED.

SUPPLEMENTS TO THIS ESTIMATE WILL NOT BE HONORED WITHOUT PRIOR APPROVAL FROM INSURANCE COMPANY. A REINSPECTION MAY BE NECESSARY FOR APPROVAL TO BE GRANTED. ADDITIONAL DAMAGES MY BE FOUND AFTER TEARDOWN. IF FURTHER DAMAGE IS LOCATED BY THE BODY SHOP, SUPPLEMENTAL REINSPECTION MAY BE REQUIRED PRIOR TO COMMITMENT OF PAYMENT.

BY LAW, YOU MUST KEEP CUSTOMER INFORMATION WE PROVIDE TO YOU CONFIDENTIAL. YOU MAY USE IT ONLY TO PERFORM INSURANCE-RELATED SERVICES/FUNCTIONS FOR US AND/OR OUR CUSTOMER(S). YOU MAY NOT USE, SHARE, SELL OF OTHERWISE DISCLOSE THIS INFORMATION FOR OTHER PURPOSES OR TO ANYONE ELSE WITHOUT PRIOR CONSENT.

IF YOU DO NOT AGREE TO THESE TERMS, YOU MUST RETURN THIS INFORMATION TO US AT ONCE.

FOR YOUR PROTECTION THE LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM: ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON. FALSE REPRESENTATIONS MADE ON A SIGNED AUTO THEFT CLAIM FORM SUBJECTS THE INSURED TO A PENALTY OF PERJURY.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AFTERMARKET CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. THE AFTERMARKET CRASH PARTS USED IN THE PREPARATION OF THIS ESTIMATE ARE WARRANTED BY THE MANUFACTURER OR DISTRIBUTOR OF SUCH PARTS RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

#### QUALITY REPLACEMENT PARTS WARRANTY

OUR REPAIR ESTIMATE MAY SPECIFY THE USE OF QUALITY REPLACEMENT PARTS, QUALITY REPLACEMENT PARTS ARE PARTS NOT MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER. WE WILL STAND BEHIND THE QUALITY REPLACEMENT PARTS THAT ARE SPECIFIED ON THIS ESTIMATE AND USED IN THE REPAIR OF YOUR VEHICLE, FOR AS LONG AS YOU OWN/LEASE THE VEHICLE. WE WARRANT THESE PARTS ARE OF LIKE KIND,

QUALITY, SAFETY, FIT AND PERFORMANCE TO PARTS MANUFACTURED BY OR FOR THE ORIGINAL EQUIPMENT MANUFACTURER.

THIS WARRANTY EXCLUSIVELY COVERS LOSS OR DAMAGE THAT IS RELATED TO DEFECTS IN THE QUALITY REPLACEMENT PART. THIS WARRANTY DOES NOT COVER DAMAGE OR PART FAILURE DUE TO IMPROPER INSTALLATION, MISUSE, NEGLECT, ABUSE, IMPROPER

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MAINTENANCE, ABNORMAL OPERATION, OR NORMAL WEAR & TEAR.

SHOULD A SUPPLIER OF A PART SPECIFIED IN OUR REPAIR ESTIMATE, OR THE REPAIR

FACILITY THAT PERFORMS THE REPAIR ON YOUR VEHICLE, BE UNABLE TO RESOLVE A

LEGITIMATE COMPLAINT ABOUT THE QUALITY REPLACEMENT PART USED IN THE REPAIR,

WE WILL MAKE EVERY EFFORT TO SEE THAT THE PROBLEM IS CORRECTED. THIS WARRANTY AND ANY
REPRESENTATIONS MADE HEREIN ARE NON-TRANSFERABLE AND EXTEND ONLY TO THE PARTY OWNING/LEASING
THE VEHICLE AT THE TIME OF THE REPAIR.

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ERA9283, CCC Data Date 10/01/2019, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2020 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

#### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

#### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

## Owner: Corbett, Suzanne

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CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.