



KANSAS
INSURANCE
DEPARTMENT

Vicki Schmidt, Commissioner

April 24, 2020

TONY ADAMS



Re: State Farm Mutual Insurance Company

Case: 

Dear Mr. Adams:

We have received the company's reply and have reviewed all information. We are enclosing a copy of the response letter.

As previously noted, there is no known legislation related to your concerns of specified repair shops.

From the response it appears that State Farm is wanting people to use specific shops for estimates but there is no requirement to use those shops for repair.

If you obtain any additional information on what legislation this may be related to you could provide that information to our office or speak to your local legislator to express your concern.

Sincerely,

Karen Wallace
Consumer Assistance Supervisor
Property and Casualty Unit
Consumer Assistance Division