

State Farm Insurance Companies  
Take this initial estimate to the repair facility of your choice. If additional damage is found have the repair facility use the Request Supplement link at b2b.statefarm.com. \*\*This is not an email address; it is the site to submit a Supplement\*\*. All supplements must be approved by State Farm®.

\*\*\* SUPPLEMENT 3 \*\*\*

S3 09/16/2020 11:16 AM  
10/27/2020 01:35 PM

Owner

Owner: [REDACTED]  
Address: [REDACTED]  
City State Zip: [REDACTED]

Home/Day: [REDACTED]  
Cell: [REDACTED]  
Home/Evening: [REDACTED]

Control Information

Claim # : [REDACTED]  
Loss Date/Time: 09/12/2020 07:00 AM  
Deductible: \$1,000.00

Insured Policy # :  
Loss Type: Collision

Ins. Company: State Farm

Insured: [REDACTED]  
Address: [REDACTED]  
City State Zip: [REDACTED]

Home/Day: [REDACTED]  
Cell: [REDACTED]  
Home/Evening: [REDACTED]

Claim Rep: Express Team U  
Address: [REDACTED]

Work/Day: [REDACTED]

Inspection

Inspection Date: 09/16/2020 10:15 AM  
Inspection Location: WALLACE COLLISION CENTER  
Address: 1625 Bluff City Highway  
City State Zip: Bristol, TN 37620  
Primary Impact: Left Front Corner  
Driveable: No

Inspection Type: Virtual  
Contact: [REDACTED]  
Home/Day: [REDACTED]

Secondary Impact:  
Rental Assisted:

Assigned Date/Time:  
First Contact Date/Time:

Received Date/Time: 09/15/2020 02:51 PM  
Appointment Date/Time: 09/16/2020 10:49 AM

Appraiser Name: [REDACTED]  
Orig Appraiser Name: [REDACTED]

Appraiser License # :  
Appraiser License # :

Repairer

Repairer: WALLACE COLLISION CENTER  
Address: 1625 Bluff City Highway  
City State Zip: Bristol, TN 37620

Contact:  
Home/Day: [REDACTED]

Vehicle

2020 Subaru Ascent Touring 4 DR Wagon

4cyl Gasoline Turbo 2.4  
Continuously Variable Tr

**Lic. Plate:** [REDACTED]  
**Lic Expire:** 05/2021  
**Prod Date:**  
**Veh Insp# :**  
**Condition:**  
**Ext. Color:** CRYSTAL WHITE PRL  
**Ext. Refinish:** Three-Stage User Defined  
**Ext. Paint Code:** K1X

**Lic State:** TN  
**VIN:** [REDACTED]  
**Mileage:** 4,704  
**Mileage Type:** Actual  
**Code:** F1205A  
**Int. Color:** Java Brown Leather  
**Int. Refinish:** Two-Stage  
**Int. Trim Code:** JBL

**Options - AudaVIN Information Received**

1st Row LCD Monitor(s)	2nd Row Head Airbags	3rd Row Head Airbags
AM/FM Stereo	Adaptive Cruise Control	Adaptive Headlights
Amplifier	Anti-Lock Brakes	Armrest(s)
Auxiliary Audio Input	Blind Spot Sensor	Bucket Seats
<b>Cargo/Trunk Net</b>	Carpeting	Chrome Grille
Chrome Trim	Collision Avoidance Sys	Color-Keyed Bumper(s)
Compact Spare Tire	Corrective Lane Assist	Cruise Control
Daytime Running Lights	Dual Airbags	Dual Exhaust System
Dual Panel Moonroof	Dual Pwr Lumbar Supports	Dual Zone Auto A/C
Elect. Stability Control	Electric Parking Brake	Electronic Compass
Electronic Transfer Case	Emergency S.O.S. System	Ext Mirror Turn Signals
Floor Mats	Fog Lights	Front & Rear Camera
Garage Door Opener	Harman Kardon Sound Sys	Heated Power Mirrors
Heated Steering Wheel	Heated Wiper Park	Heated/Cooled Frt Seats
Intermittent Wipers	Keyless Entry System	Keyless Ignition System
Knee Air Bags	LED Brakelights	Lane Departure Alert
Leather Shift Knob	MP3 Decoder	Memory Seats
Overhead Console	Paddle Shifter	Perimeter Alarm System
Power Antenna	Power Door Locks	Power Liftgate
Power Rear Window	Power Steering	Power Windows
Pwr Accessory Outlet(s)	Pwr Folding Ext Mirrors	Racks And Bins
Rain-Sensing W/S Wipers	Rear Lip Spoiler	Rear View Camera
Roll/Light Bar	Roof/Luggage Rack	Side Airbags
SiriusXM Satellite Radio	Spring Suspension	Stop & Go System
Strg Wheel Radio Control	Subwoofer	Tachometer
Temperature Gauge(s)	Tilt & Telescopic Steer	Tinted Glass
Tire Pressure Monitor	Tonneau/Cargo Cover	Touch Screen Display
Traction Control System	USB Audio Input(s)	Vehicle Tracking Service
Wireless Phone Connect		

**AudaVIN options are listed in bold-italic fonts**

**Damages**

Line	Op	Guide	MC Description	MFR.Part No.	Price	ADJ% B%	Hours	R
<b>Unibody/Frame</b>								
1	I	M00	Unibody-Frame Incl Setup >> LF LOWER RAIL	Repair		S1	2.5*	FR
<b>Stripes And Mouldings</b>								
2	E	289	Mldg,Wheel Opening LT	91112XC01B	\$49.82		INC	SM
3	E	290	Mldg,Wheel Opening RT	91112XC00B	\$40.33	S2	0.2	SM
4	E	271	Clip,Fender Mldg RT	99045SG000	\$1.78	S2		SM
5	E	279	Clip,Fender Mldg RT	909130088	\$5.90	S2		SM
6	E	675	Quantity of 2 @ \$2.95 each Clip,Fender Mldg RT	909140044	\$1.54	S2		SM

7	E	572	Quantity of 1 @ \$1.54 each Mldg,Front Door Lower L/R	91112XC17B	\$186.75		0.4	SM
<b>Front Bumper</b>								
8	PC	6	Cover,Front Bumper	RECOND PART	\$258.00	S1	1.2	SM
9	L	6	14 Cover,Front Bumper	Refinish			4.2	RF
				2.4 Surface				
				1.0 Three-stage setup				
				0.8 Three-stage				
10	E	5	Reinf,Front Bumper	57711XC00A9P	\$329.95	S1	1.2	SM
11	L	5	Reinf,Front Bumper	Refinish		S1	1.0	RF
				0.8 Surface				
				0.2 Two-stage				
			>> REFINISH REQUIRED					
12	E	19	Clip,Frt Bumper LT	909140007	\$2.65	S1		SM
13	E	20	Clip,Frt Bumper RT	909140007	\$2.65	S1		SM
14	L	16	Prep Raw Frt Bmpr Cvr	Refinish		S2	0.5	RF
				0.5 Surface				
15	E	23	Filler,Front Bumper LT	57731XC03A	\$45.40		INC	SM
16	E	7	Absorber,Front Bumper	57705XC01A	\$75.95	S1	INC	SM
17	E	13	Absorber,Front Bumper	57705XC00A	\$82.95	S1	0.6	SM
18	E	10	Brkt,Front Bumper Mtg	57707XC04A	\$120.45		0.6	SM
<b>Front End Panel And Lamps</b>								
19	E	28	Grille Assembly	91121XC00A	\$309.95		INC	SM
20	E	93	Brkt,Grille Mounting	91165XC00A	\$35.90		INC	SM
21	E	33	Clip,Grille	909140007	\$15.90			SM
			Quantity of 6 @ \$2.65 each					
22	E	41	46 Headlamp Assy,Halogen LT	84001XC01A	\$688.31*	S3	INC	SM
			>> LED headlamp					
23	RI	42	Headlamp Assy,Halogen RT	R & I Assembly		S1	0.3	SM
24	N	973	Headlamps Aim	ADDITIONAL OPERATION			0.5	SM
25	N	980	Fog Lamps Aim	ADDITIONAL OPERATION			0.3	SM
26	E	101	Rivet,Front Lamp	909130013	\$1.38	S1		SM
27	E	1061	Brkt,Headlamp Mtg LT	57707XC01A	\$22.08	S1	INC	SM
<b>Radiator Support</b>								
28	I	73	07 Panel Assembly,Rad Sup	Repair			0.4*	SM
			>> weld damages repair					
29	L	73	10 Panel Assembly,Rad Sup	Refinish			0.5*	RF
				0.1 Surface				
				0.3 Two-stage				
				0.1 Feather, Prime & Block				
30	E	303	07 Panel,Upper Rad Mtg LT	53029XC03A9P	\$279.95		2.8	SM
31		303	Panel,Upper Rad Mtg LT	Refinish			INC	RF
32	E	180	Label,Radiator Support	73772XC00A	\$0.84	S1	0.1	SM
<b>Cooling And Air Conditioning</b>								
33	E	755	Radiator	45111XC00A	\$329.65	S2	INC	SM
34	E	871	Guide,Air LT	73233XC01A	\$11.80	S1	0.1	SM
35	N	996	A/C Evac Rechrq & Rcvr	ADDITIONAL OPERATION		S1	1.8	ME
36	RI	731	Condenser,A/C	R & I Assembly		S1	INC	ME
<b>Front Body And Windshield</b>								
37	E	83	Panel,Hood	57229XC00A9P	\$599.95	S1	1.2	SM
38	L	83	Panel,Hood	Refinish		S1	5.8	RF
				3.1 Surface				
				1.3 Edge				
				1.1 Three-stage				
				0.3 Two-stage				
39	I	90	Hood Underside	Repair			1.5*	SM
40	L	90	Hood Underside	Refinish		S1	0.2*	RF
				0.2 Surface				

41	E	1131	Striker,Hood Latch	57311XC030	\$31.98	S1	INC	SM
42	RI	362	Pad,Insulator Hood LT	R & I Assembly		S1	INC	SM
43	RI	363	Pad,Insulator Hood RT	R & I Assembly		S1	INC	SM
44	RI	1065	W/Strip,Hood Panel	R & I Assembly			0.2	SM
45	E	1362	Label,Hood	14808AJ15A	\$14.07	S1	0.1	SM
46	E	201	Clip,Hood Insulator LT	90814FC001	\$6.16	S1		SM
			Quantity of 4 @ \$1.54 each					
47	E	202	Clip,Hood Insulator RT	90814FC001	\$6.16	S1		SM
			Quantity of 4 @ \$1.54 each					
48	E	103	Fender,Front LT	57120XC01A9P	\$259.95		1.8	SM
49	L	103	Fender,Front LT	Refinish			3.2	RF
				1.9 Surface				
				0.5 Edge				
				0.7 Three-stage				
				0.1 Two-stage				
50	BR	104	Fender,Front RT	Blend Refinish		S1	1.3	RF
				0.6 Blend				
				0.7 Three-stage				
51	RI	1063	Mldg,Fender Upper L/F	R & I Assembly			INC	SM
52	RI	1064	Mldg,Fender Upper R/F	R & I Assembly		S1	0.1	SM

#### Front Body Interior Sheetmetal

53	I	339	07 Panel,Inner Fender Upr LT	Repair		S1	0.7*	SM
			>> SPOT REFINISH					
54	L	339	Panel,Inner Fender Upr LT	Refinish		S1	0.8	RF
				0.4 Surface				
				0.1 Two-stage				
				0.3 Feather, Prime & Block				
55	RI	113	Skirt,Inner Fender LT	R & I Assembly			INC	SM
56	RI	114	Skirt,Inner Fender RT	R & I Assembly		S1	0.3	SM
57	I	173	07 Side Member Assembly LT	Repair		S1	0.8*	SM
			High Strength Steel					
			>> EDGE OF RAIL AT THE END					
58	L	173	10 Side Member Assembly LT	Refinish		S1	0.8*	RF
				0.4 Surface				
				0.2 Two-stage				
				0.2 Feather, Prime & Block				
			>> SPOT REFINISH					

#### Front Doors

59	BR	207	Door Shell,Front LT	Blend Refinish			1.6	RF
				0.8 Blend				
				0.8 Three-stage				
60	E	246	W/Strip,Belt Outer LT	61280XC01A	\$37.95		0.5	SM
61	RI	231	Pnl,Inner Door Trim LT	R & I Assembly			0.4	SM
62	RI	383	Housing,Mirror Outer LT	R & I Assembly			0.1	SM
63	RI	223	Cyl,Front Door Lock LT	R & I Assembly			INC	SM
64	RI	379	Handle,Front Door Otr LT	R & I Assembly			0.2	SM

#### Manual Entries

65	L		Corrosion Protection	Refinish			0.2*	RF*
66	N		Car Cover	ADDITIONAL OPERATION	\$10.00*			SM
67	N		Seam Sealer	ADDITIONAL OPERATION	\$15.00*		0.3*	SM
68	N		Hazardous Waste Removal	ADDITIONAL OPERATION	\$5.00*			SM
69	N		Clean Interior	ADDITIONAL OPERATION	\$25.00*		1.0*	SM
			>> Covid-19 disinfectant					
70	E		Antifreeze Coolant	New Part	\$51.92*	S3		SM
			>> TOP OFF					
71	N		D&R Battery	ADDITIONAL OPERATION			0.3*	ME*
72	N		Scan,Pre-repair	ADDITIONAL OPERATION			0.5*	ME*
73	N		Scan,Post-repair	ADDITIONAL OPERATION			0.5*	ME*
74	I		align hood hinges	Repair			0.5*	SM*

74 Items

MC	Message
07	STRUCTURAL PART AS IDENTIFIED BY I-CAR
10	INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL
14	INCLUDES 1.0 HOURS FIRST PANEL THREE-STAGE ALLOWANCE
46	PRINTABLE ALTERNATE PARTS COMPARE

### Estimate Total & Entries

OEM Parts		\$3,650.02	
Other Parts		\$313.00	
Paint & Materials	19.5 Hours @ \$34.00	\$650.00**	
Parts & Material Total			\$4,613.02
Tax on Parts & Material	@ 9.550%		\$440.54

Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs	
Sheet Metal (SM)	\$46.00	12.4	6.0	18.4	\$846.40
Mech/Elec (ME)	\$65.00		3.1	3.1	\$201.50
Frame (FR)	\$65.00		2.5	2.5	\$162.50
Refinish (RF)	\$46.00	20.1		20.1	\$924.60

Labor Total		44.1 Hours		\$2,135.00
Tax on Labor	@ 9.550%		\$203.89	
Towing			\$100.00	
Tax On Towing	@ 9.550%		\$9.55	
Gross Total				<b>\$7,502.00</b>
Less: Deductible				\$1,000.00-
Net Total				<b>\$6,502.00</b>
Rates / Taxes Adjustment			S3	
Actual Supplement Total		\$506.99		
Less: Previous Net Total				\$5,995.01-
Net Supplement Total				<b>\$506.99</b>

For more information regarding State Farm's promise of satisfaction relating to new non-original equipment manufacturer (non-OEM) and recycled parts, please visit: <http://st8.fm/7X4> or QR code.



Register online to check the status of your claim and stay connected with State Farm®. To register, go to [statefarm.com](http://statefarm.com) and select Check the Status of a Claim. If you are already registered, thank you!

Alternate Parts Y/00/00/00/00/00 Cumulative 02/01/00/01/01 Zip Code: [REDACTED] PXN Region 12  
Recycled Parts NOT REQUESTED  
Rate Name (02350) TN-VA Kingsport

Audatex Estimating 8.0.911 S3 10/27/2020 01:43 PM REL 8.0.911 DT 09/01/2020  
State Disclosure:TN  
Department of Insurance Disclosure:TN  
© 2020 Audatex North America, Inc.

0.6 HOURS OF REPAIR TIME WERE ALLOCATED TO FEATHER, PRIME & BLOCK AS INDICATED BY THE ESTIMATE PREPARER'S LABOR ITEMIZATION. FEATHER, PRIME & BLOCK LABOR IS REFLECTED UNDER THE REFINISH OPERATION FOR THE APPLICABLE DAMAGE ENTRY.

**\*\* USER-ESTABLISHED THRESHOLD FOR PAINT AND MATERIAL HAS BEEN REACHED. A REQUEST FOR AN ADDITIONAL MATERIALS ALLOWANCE SHOULD BE HANDLED THROUGH THE NORMAL SUPPLEMENT PROCESS. \*\***

**1.2 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.**



**5.1 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S THREE-STAGE REFINISH FORMULA.**

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE PARTS MANUFACTURER OR DISTRIBUTOR RATHER THAN BY THE MANUFACTURER OF YOUR VEHICLE.

IT IS A CRIME TO KNOWINGLY PROVIDE FALSE, INCOMPLETE OR MISLEADING INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING THE COMPANY. PENALTIES INCLUDE IMPRISONMENT, FINES AND DENIAL OF INSURANCE BENEFITS.


Op Codes

- |                          |   |                           |
|--------------------------|---|---------------------------|
| * = User-Entered Value   | ^ = Labor Matches System Assigned Rates | E = New Part              |
| NG = Replace NAGS        | EC = ** NON-OEM PART                    | OE = Replace PXN OE Srpls |
| UE = Replace OE Surplus  | ET = Partial Replace Labor              | EP = ** NON-OEM PART      |
| EU = RECYCLED PART       | TE = Partial Replace Price              | PM= REMAN/REBUILT PART    |
| UM= REMAN/REBUILT PART   | L = Refinish                            | PC = RECOND PART          |
| UC = RECOND PART         | TT = Two-Tone                           | SB = Sublet Repair        |
| N = ADDITIONAL OPERATION | BR = Blend Refinish                     | I = Repair                |
| IT = Partial Repair      | CG= Chipguard                           | RI = R & I Assembly       |
| P = Check                | RP = RP-RELATED PRIOR                   |                           |



This report contains proprietary information of Audatex and may not be disclosed to any third party (other than the insured, claimant and others on a need to know basis in order to effectuate the claims process) without Audatex's prior written consent.

© 2020 Audatex North America, Inc.  
AUDATEX is a trademark owned by Audatex North America, Inc. All rights reserved.



## QUALITY REPLACEMENT PARTS REPORT

### Vehicle

2020 Subaru Ascent Touring 4 DR Wagon  
4cyl Gasoline Turbo 2.4  
Continuously Variable Tr

### Options

1st Row LCD Monitor(s)	2nd Row Head Airbags	3rd Row Head Airbags
AM/FM Stereo	Adaptive Cruise Control	Adaptive Headlights
Amplifier	Anti-Lock Brakes	Armrest(s)
Auxiliary Audio Input	Blind Spot Sensor	Bucket Seats
Cargo/Trunk Net	Carpeting	Chrome Grille
Chrome Trim	Collision Avoidance Sys	Color-Keyed Bumper(s)
Compact Spare Tire	Corrective Lane Assist	Cruise Control
Daytime Running Lights	Dual Airbags	Dual Exhaust System
Dual Panel Moonroof	Dual Pwr Lumbar Supports	Dual Zone Auto A/C
Elect. Stability Control	Electric Parking Brake	Electronic Compass
Electronic Transfer Case	Emergency S.O.S. System	Ext Mirror Turn Signals
Floor Mats	Fog Lights	Front & Rear Camera
Garage Door Opener	Harman Kardon Sound Sys	Heated Power Mirrors
Heated Steering Wheel	Heated Wiper Park	Heated/Cooled Frt Seats
Intermittent Wipers	Keyless Entry System	Keyless Ignition System
Knee Air Bags	LED Brakelights	Lane Departure Alert
Leather Shift Knob	MP3 Decoder	Memory Seats
Overhead Console	Paddle Shifter	Perimeter Alarm System
Power Antenna	Power Door Locks	Power Liftgate
Power Rear Window	Power Steering	Power Windows
Pwr Accessory Outlet(s)	Pwr Folding Ext Mirrors	Racks And Bins
Rain-Sensing W/S Wipers	Rear Lip Spoiler	Rear View Camera
Roll/Light Bar	Roof/Luggage Rack	Side Airbags
SiriusXM Satellite Radio	Spring Suspension	Stop & Go System
Strg Wheel Radio Control	Subwoofer	Tachometer
Temperature Gauge(s)	Tilt & Telescopic Steer	Tinted Glass
Tire Pressure Monitor	Tonneau/Cargo Cover	Touch Screen Display
Traction Control System	USB Audio Input(s)	Vehicle Tracking Service
Wireless Phone Connect		

Line	Part Description	Supplier Part Number	Substituted For OEM Part Number	Supplier Code
8	Cover,Front Bumper	SU1000188R	57704XC00A	> 1

> = ESTIMATE TOTAL IS BASED ON PRICE QUOTED BY THIS SUPPLIER

### Detailed Distributor List

1	PXN0058	KEYSTONE AUTO RCND KEYSTONE USA 855-375-4325 ALL, US 99999	
---	---------	--	--

Audatex Estimating 8.0.911 S3 10/27/2020 01:44 PM REL 8.0.911 DT 09/01/2020  
Zip Code:

Search Area:

PXN Region 12

State Disclosure:TN

Department of Insurance Disclosure:TN

© 2020 Audatex North America, Inc.



**Audatex**

This report contains proprietary information of Audatex and may not be disclosed to any third party (other than the insured, claimant and others on a need to know basis in order to effectuate the claims process) without Audatex's prior written consent.

© 2020 Audatex North America, Inc.

AUDATEX is a trademark owned by Audatex North America, Inc. All rights reserved.





**\*\*\* SUPPLEMENT RECONCILIATION \*\*\***

**Supplement S3**

**Claim # :** [REDACTED]  
**File # :** [REDACTED]  
**Insured:** [REDACTED]  
**Owner Name:** [REDACTED]  
**Appraiser Name:** [REDACTED]  
**Vehicle:** 2020 Subaru Ascent Touring 4 DR Wagon

**Insured Policy # :**  
**Claim Rep:** Express Team U  
**Inspection Date/Time:** 09/16/2020 10:15 AM

**Changed Lines**

Line	Guide	Part	Operation		Price	ADJ%	B%	Labor	Rate
1	41	Headlamp Assy, Halogen LT	New Part	S3	\$688.31*			INC	SM
		Headlamp Assy, Halogen LT		S1	\$379.96			INC	SM
2		Antifreeze Coolant	New Part	S3	\$51.92*				SM
		Antifreeze Coolant		S1	\$15.00*				SM

**Calculation Changes**

	From		To		Difference
OEM Parts		\$3,304.75		\$3,650.02	\$345.27+
Tax on Parts & Material	9.250%	\$394.77	9.550%	\$440.54	\$45.77+
Tax On Labor	9.250%	\$197.49	9.550%	\$203.89	\$6.40+
Tax On Sublet	9.250%		9.550%		
Towing		\$0.00		\$100.00	\$100.00+
Tax On Towing	9.250%	\$0.00	9.550%	\$9.55	\$9.55+
Tax On Storage	9.250%		9.550%		

**Actual Supplement 3 Net Total** **\$506.99+**

**Summary**

	Net Total	Date	Time	Appraiser
Supplement 2	\$5,995.01	10/15/2020	01:25 PM	[REDACTED]
Supplement 3	\$6,502.00	10/27/2020	01:35 PM	[REDACTED]



**Audatex**

This report contains proprietary information of Audatex and may not be disclosed to any third party (other than the insured, claimant and others on a need to know basis in order to effectuate the claims process) without Audatex's prior written consent.

© 2020 Audatex North America, Inc.

AUDATEX is a trademark owned by Audatex North America, Inc. All rights reserved.

