

██████████ 2020

State Farm Claims  
P.O. Box 52250  
Phoenix AZ 85072-2250

RE: Claim Number: ██████████  
Date of Loss: ██████████

Dear ██████████

Thank you for taking the time to review your claim with us. An initial repair estimate is being created by a State Farm® appraiser using the photos and any estimate or other vehicle damage documentation you have submitted. This information will be used to establish claim payment.

You have the legal right to choose a repair facility to fix your vehicle. We will cover the reasonable costs of repairing your vehicle to its pre-accident condition no matter where you have repairs made. You are free to select repairers who do not have agreements with State Farm. These repairers may perform quality repairs, but may charge more than the prices that are competitive in the market area. We will assist you by working with these repairers as best we can.

You may be responsible for any amounts not agreed to by State Farm including, but not limited to, any of the following:

- Fees associated with storing your vehicle
- Rental expenses
- Supplemental repair charges or tear down fees deemed unnecessary to complete the repair
- Other charges deemed excessive or unreasonable for the market where the vehicle is being repaired

If Paintless Dent Repair (PDR) is specified in whole or in part for your vehicle repairs, payment is based on the competitive prices agreed upon by State Farm and providers of PDR services.

Please do not authorize any tear down or dismantling of the vehicle prior to our inspection.

This is an automated letter to provide you information on the vehicle inspection option you have selected.

If you have questions or comments related to your claim, contact us directly at (855) 341-8184, or by replying to this email.