

Prepared for PRONTO INSURANCE



CLAIM INFORMATION

Owner

Loss Vehicle

Loss Incident Date Claim Reported

2013 Dodge 3500 Tradesman Crew Cab 169" WB

2020 2020 The CCC ONE® Market Valuation Report reflects CCC Information Services Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by PRONTO INSURANCE.

Loss vehicle has 217% greater than average mileage of 119,800.



INSURANCE INFORMATION

Report Reference Number

Claim Reference

Adjuster

Appraiser

Odometer

Last Updated



380,000

06/19/2020 11:30 AM



VALUATION SUMMARY

Base Vehicle Value \$ 6,281.00

Adjusted Vehicle Value \$ 6,281.00

Value before Deductible \$ 6,281.00

Deductible* \$ 500.00

Total

\$ 5,781.00

Adjustments indicated with an Asterisk (*) have been determined by PRONTO INSURANCE and have been added here for convenience.

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

Inside the Report

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VALUATIONMETHODOLOGY

How was the valuation determined?



CLAIM INSPECTION

PRONTO INSURANCE has provided CCC with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.



DATABASE REVIEW

CCC maintains an extensive database of vehicles that currently are or recently were available for sale in the U.S. This database includes vehicles that CCC employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.

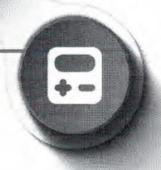


CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the weighted average of the adjusted values of the comparable vehicles based on the following factors:

- Source of the data (such as inspected versus advertised)
- . Similarity (such as equipment, mileage, and year)
- Proximity to the loss vehicle's primary garage location
- Recency of information





VEHICLE INFORMATION

VEHICLE DETAILS

Location

VIN

Year

Make

Model

Trim Body Style

Body Type

Engine -

Cylinders

Displacement

Induction

Fuel Type Carburation

Transmission Curb Weight

2013

Dodge

3500

Tradesman

Crew Cab 169" WB

Pickup

6

6.7L

Turbocharged

Diesel

Direct Injection

Automatic Transmission

6343 lbs

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

VEHICLE HISTORY SUMMARY

CCC VINguard®

6 Vehicle Market History Information

11/02/2016

Experian AutoCheck

No Title Problem Found

12 Recalls

National Highway Traffic

Safety Administration



VEHICLE INFORMATION

VEHICLE EQUIPMENT

Odometer	380,000	
Transmission	Automatic Transmission	~
Power	Power Steering	V
	Power Brakes	4
	Power Windows	4
	Power Locks	4
	Power Mirrors	4
Decor/Convenience	Air Conditioning	~
	Tilt Wheel	
	Cruise Control	~
	Intermittent Wipers	4
	Console/Storage	V
	Message Center	4
Radio	AM Radio	~
	FM Radio	V
	Stereo	~
	Search/Seek	4
	Auxiliary Audio Connection	4
Wheels	Styled Steel Wheels	V
Safety/Brakes	Air Bag (Driver Only)	4
	Passenger Air Bag	V
	Anti-lock Brakes (4)	4
	4-wheel Disc Brakes	~
	Front Side Impact Air Bags	V
	Head/Curtain Air Bags	4
	Positraction	V
	Traction Control	4
	Stability Control	V
Exterior/Paint/Glass	Dual Mirrors	~
	Heated Mirrors	4
	Tinted Glass	~
	Signal Integrated Mirrors	V

To the left is the equipment of the loss vehicle that PRONTO INSURANCE provided to CCC.

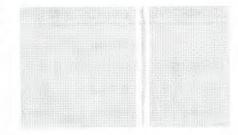
- V Standard This equipment is included in the base configuration of the vehicle at time of purchase.
- Additional Equipment that is not Standard but was noted to be on the loss vehicle.



VEHICLE EQUIPMENT

Other	- 7	Truc	ks

Clearcoat Paint	
Trailer Hitch	~
Trailering Package	~
California Emissions	V





COMPONENT CONDITION

	Condition	Inspection Notes	Value Impac
INTERIOR			
Seats	AVERAGE	NORMAL WEAR	\$0
Carpets	AVERAGE	NORMAL WEAR	\$0
Dashboard	AVERAGE	NORMAL WEAR	\$0
Headliner	AVERAGE	NORMAL WEAR	\$0
EXTERIOR			
Sheet Metal	AVERAGE	NORMAL WEAR	\$0
Trim	AVERAGE	NORMAL WEAR	\$ 0
Paint	AVERAGE	NORMAL WEAR	\$ 0
Glass	AVERAGE	NORMAL WEAR	\$ 0
MECHANICA	L		
Engine	AVERAGE	NORMAL WEAR	\$ 0
Transmission	AVERAGE	NORMAL WEAR	\$ 0
TIRES			
Front Tires	AVERAGE	NORMAL WEAR	\$0
Rear Tires	AVERAGE	NORMAL WEAR	\$ 0
Total Cond	dition Adjustme	nts	\$ 0

PRONTO INSURANCE uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Average condition. These dollar adjustments are based upon interviews with dealerships across the United States.



COMPARABLE VEHICLES

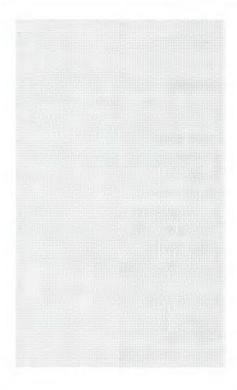
Options	Loss Vehicle	Comp 1	Comp 2
Odometer	380,000	279,765	298,910
Automatic Transmission	~	V	~
Power Steering	4	4	4
Power Brakes	V	4	4
Power Windows	~	V	~
Power Locks	4	V	~
Power Mirrors	~	4	4
Air Conditioning	~	V	~
Tilt Wheel	4	4	4
Cruise Control	4	V	~
Intermittent Wipers	4	· ·	4
Console/Storage	V	4	×
Keyless Entry	×	4	~
Message Center	4	V	~
Cloth Seats	×	V	~
Reclining/Lounge Seats	×	4	V
AM Radio	~	~	- 4
FM Radio	4	4	~
Stereo	~	4	V
Search/Seek	4	4	4
CD Player	×	V	4
Auxiliary Audio Connection	~	~	~
Satellite Radio	X	~	4
Styled Steel Wheels	V	~	~
Drivers Side Air Bag	4	V	~
Passenger Air Bag	4	~	~
Anti-lock Brakes (4)	4	4	~
4-wheel Disc Brakes	4	4	~
Front Side Impact Air Bags	~	~	~
Head/Curtain Air Bags	~	~	4
Positraction	4	V	4
Backup Camera	×	×	~
Parking Sensors	X	×	4
Hands Free	×	4	4
Traction Control	~	~	4
Stability Control	V	~	~
Dual Mirrors	4	4	~
Heated Mirrors	V	~	4
Tinted Glass	~	X	×
Privacy Glass	×	~	~

Comp 1 Updated Date: 05/10/2020 2014 Dodge 3500 Tradesman Crew Cab 169" Wb 6 6.71 Diesel **Turbocharged Diesel Direct Injection** VIN Dealership Telephone Source Autotrader Distance from Brownsville, TX 287 Miles - Houston, TX Updated Date: 05/24/2020 Comp 2 2014 Dodge 3500 Tradesman Crew Cab 169" Wb 6 6.7l Diesel **Turbocharged Diesel Direct Injection** VIN Dealership Telephone Source Autotrader Stock # Distance from Brownsville, TX 483 Miles - Dallas, TX Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale. List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle. Distance is based upon a straight line between loss and comparable vehicle locations. The Condition Adjustment sets that comparable vehicle to Average condition, which the loss vehicle is also compared to in the Vehicle Condition section.



© COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2
Signal Integrated Mirrors	4	~	~
Clearcoat Paint	~	~	4
Rear Step Bumper	x	4	4
Trailer Hitch	~	V	~
Trailering Package	V	~	V
Power Rear Window	×	~	4
Dual Rear Wheels	x	~	4
California Emissions	4	4	4
List Price		\$ 16,500	\$ 15,000
Adjustments:			
Make/Model/Trin	1	- \$ 1,875	- \$ 1,875
Options		- \$ 1,150	- \$ 1,350
Mileage		- \$ 4,579	- \$ 3,554
Condition ¹		- \$ 2,215	- \$ 2,215
Adjusted Comparable Value		\$ 6,681	\$ 6,006





This Market Valuation Report has been prepared exclusively for use by PRONTO INSURANCE, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. CCC is one source of vehicle valuations, and there are other valuation sources available.



SUPPLEMENTAL INFORMATION



VEHICLE HISTORY INFORMATION

VINguard®

VINguard® Message: VINguard has decoded this VIN without any errors

Vehicle Market History Information:

This vehicle was reported to CCC on 11/21/2016 Mileage: 97382

Location: AutoTrader in SAN ANTONIO, TX

This vehicle was reported to CCC on 09/07/2016 Mileage: 97382

Location: AutoTrader in SAN ANTONIO, TX

This vehicle was reported to CCC on 09/17/2016 Mileage: 97382

Location: AutoTrader in SAN ANTONIO, TX

This vehicle was reported to CCC on 10/05/2016 Mileage: 97382

Location: AutoTrader in SAN ANTONIO, TX

This vehicle was reported to CCC on 10/19/2016 Mileage: 97382

Location: AutoTrader in SAN ANTONIO, TX

This vehicle was reported to CCC on 11/02/2016 Mileage: 97382

Location: AutoTrader in SAN ANTONIO, TX

Owner: Rocha, Robert

Claim: PR-000098036-01-001-IV1

SUPPLEMENTAL INFORMATION



EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK		RESULTS FOUND
Abandoned	~	No Abandoned Record Found
Damaged	V	No Damaged Record Found
Fire Damage	V	No Fire Damage Record Found
Grey Market	V	No Grey Market Record Found
Hail Damage	~	No Hail Damage Record Found
Insurance Loss	4	No Insurance Loss Record Found
Junk	4	No Junk Record Found
Rebuilt	~	No Rebuilt Record Found
Salvage	4	No Salvage Record Found
EVENT CHECK		RESULTS FOUND
NHTSA Crash Test Vehicle	4	No NHTSA Crash Test Vehicle Record Found
Frame Damage	~	No Frame Damage Record Found
Major Damage Incident	~	No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	~	No Manufacturer Buyback/Lemon Record Found
Odometer Problem	V	No Odometer Problem Record Found
Recycled	V	No Recycled Record Found
Water Damage	V	No Water Damage Record Found
Salvage Auction	~	No Salvage Auction Record Found
VEHICLE INFORMATION		RESULTS FOUND
Accident		Accident Record Found
Corrected Title		Corrected Title Record Found
Driver Education	4	No Driver Education Record Found
Fire Damage Incident	4	No Fire Damage Incident Record Found
Lease	4	No Lease Record Found
Lien	~	No Lien Record Found
Livery Use	4	No Livery Use Record Found
Government Use	~	No Government Use Record Found
Police Use	V	No Police Use Record Found
Fleet	4	No Fleet Record Found
Rental	~	No Rental Record Found
Fleet and/or Rental	~	No Fleet and/or Rental Record Found
Repossessed	V	No Repossessed Record Found
Taxi use	~	No Taxi use Record Found
Theft	V	No Theft Record Found
Fleet and/or Lease	4	No Fleet and/or Lease Record Found
Emissions Safety Inspection	4	No Emissions Safety Inspection Record Found
Duplicate Title	4	No Duplicate Title Record Found

CCC provides PRONTO INSURANCE information reported by Experian regarding the 2013 Dodge 3500

This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, CCC does not adjust the value of the loss vehicle based upon this information.

LEGEND :

- ✓ No Event Found
- C Event Found
- Information Needed

TITLE CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION

INFORMATION FOUND

AutoCheck found additional information on this vehicle. These records will provide more history for this loss vehicle

ODOMETER CHECK

THIS VEHICLE CHECKS OUT

AutoCheck's result for this loss vehicle show no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

SUPPLEMENTAL INFORMATION

FULL HISTORY REPORT RUN DATE: 06/19/2020

Below are the historical events for this vehicle listed in chronological order.

EVENT	RESULTS	ODOMETER	DATA	EVENT
DATE	FOUND	READING	SOURCE	DETAIL
09/05/2013	TX		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
09/13/2013	TX	15	Motor Vehicle Dept.	TITLE (Lien Reported)
06/01/2014	TX		Motor Vehicle Dept.	CORRECTED TITLE (Lien Reported)
06/20/2014	TX	17250	Motor Vehicle Dept.	TITLE (Lien Reported)
09/01/2014	TX		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
09/26/2014	TX		Motor Vehicle Dept.	TITLE (Lien Reported)
10/23/2014	TX		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
10/30/2014	TX	29007	Motor Vehicle Dept.	TITLE (Lien Reported)
12/28/2015	TX		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
08/15/2016	TX	97288	Auto Auction	REPORTED AT AUTO AUCTION
12/13/2016	TX		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
12/21/2016	TX	97447	Motor Vehicle Dept.	TITLE (Lien Reported)
12/29/2016	NC		Motor Vehicle Dept.	TITLE (Lease Reported)
12/29/2016	NC		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL (Lease Reported)
11/27/2017	NC		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL (Lease Reported)
11/27/2017	NC		Motor Vehicle Dept.	PRO-RATED REGISTRATION
12/29/2017	NC		Police Report	FRONT IMPACT COLLISION
12/29/2017	NC		Police Report	ACCIDENT REPORTED
11/27/2018	NC		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL (Lease Reported)
11/27/2018	NC		Motor Vehicle Dept.	PRO-RATED REGISTRATION
09/19/2019	TX		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL



EVENT RESULTS ODOMETER DATA EVENT
DATE FOUND READING SOURCE DETAIL

02/18/2020 TX State Agency RIGHT REAR IMPACT

WITH ANOTHER

VEHICLE

02/18/2020 TX State Agency MINOR DAMAGE

REPORTED

AUTOCHECK TERMS AND CONDITIONS:

Experian's Reports are compiled from multiple sources. It is not always possible for Experian to obtain complete discrepancy information on all vehicles; therefore, there may be other title brands, odometer readings or discrepancies that apply to a vehicle that are not reflected on that vehicle's Report. Experian searches data from additional sources where possible, but all discrepancies may not be reflected on the Report.

These Reports are based on information supplied to Experian by external sources believed to be reliable, BUT NO RESPONSIBILITY IS ASSUMED BY EXPERIAN OR ITS AGENTS FOR ERRORS, INACCURACIES OR OMISSIONS. THE REPORTS ARE PROVIDED STRICTLY ON AN "AS IS WHERE IS" BASIS, AND EXPERIAN FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THIS REPORT.

YOU AGREE TO INDEMNIFY EXPERIAN FOR ANY CLAIMS OR LOSSES, INCLUDING COSTS, EXPENSES AND ATTORNEYS FEES, INCURRED BY EXPERIAN ARISING DIRECTLY OR INDIRECTLY FROM YOUR IMPROPER OR UNAUTHORIZED USE OF AUTOCHECK VEHICLE HISTORY REPORTS.

Experian shall not be liable for any delay or failure to provide an accurate report if and to the extent which such delay or failure is caused by events beyond the reasonable control of Experian, including, without limitation, "acts of God", terrorism, or public enemies, labor disputes, equipment malfunctions, material or component shortages, supplier failures, embargoes, rationing, acts of local, state or national governments, or public agencies, utility or communication failures or delays, fire, earthquakes, flood, epidemics, riots and strikes.

These terms and the relationship between you and Experian shall be governed by the laws of the State of Illinois (USA) without regard to its conflict of law provisions. You and Experian agree to submit to the personal and exclusive jurisdiction of the courts located within the county of Cook, Illinois.

SUPPLEMENTAL INFORMATION



NHTSA VEHICLE RECALL

NHTSA Campaign ID: 13V122000 Mfg's Report Date: APR 03, 2013

Component : ENGINE AND ENGINE COOLING
Potential Number Of Units Affected : 6,143

Summary: Chrysler Group LLC (Chrysler) is recalling certain model year 2013 Dodge Ram 2500 and 3500 trucks manufactured January 7, 2013, through March 6, 2013. The engine cover may trap an excessive amount of heat under the cover.

Consequence: The excessive heat under the engine cover may result in an under hood fire.

Remedy: Chrysler will notify owners, and dealers will replace the existing engine cover with one that is a different design, free of charge. The recall began on May 31, 2013. Owners may contact Chrysler at 1-800-853-1403. Chrysler's recall campaign number is N19.

Notes: Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA Campaign ID: 13V237000 Mfg's Report Date: JUN 04, 2013 Component: EXTERIOR LIGHTING

Potential Number Of Units Affected: 17,411

Summary: Chrysler is recalling certain model year 2013 Ram 1500, 2500, and 3500 trucks manufactured September 9, 2012, through March 5, 2013 and equipped with optional premium tail lamps. In the affected vehicles, the turn signal indicator may not flash at a double rate to give a notification to the driver of a turn signal malfunction. Thus, these vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 108, "Lamps, reflective devices, and associated equipment."

Consequence: Without a warning that the turn signal is malfunctioning, the driver would continue to use the vehicle, unaware that other drivers on the road are not being notified that the vehicle is turning, increasing the risk of a crash.

Remedy: Chrysler will notify owners, and dealers will reprogram the Central Body Controller software, free of charge. The recall is expected to begin in July 2013. Owners may contact Chrysler at 1-800-853-1403. Chrysler's recall campaign number is N35.

Notes: Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 or go to www.safercar.gov.

NHTSA Campaign ID: 13V240000

Potential Number Of Units Affected: 1,069

The National Highway Traffic Safety
Administration has issued 12 safety
related recall notices that may apply to the
above valued vehicle.

SUPPLEMENTAL INFORMATION

Summary: Chrysler is recalling certain model year 2013 Ram 2500 and 3500 trucks manufactured January 7, 2013, through February 28, 2013 and equipped with optional premium headlamps. The headlamp shutters may function improperly when in high-beam mode. Thus, these vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 108, "Lamps, reflective devices, and associated equipment."

Consequence: Improper headlight shutter function during high beam use may reduce the drivers visibility and possibly blind oncoming traffic. Either condition may increase the risk of crash.

Remedy: Chrysler will notify owners, and dealers will reconfigure the Central Body Controller, free of charge. The recall is expected to begin in July 2013. Owners may contact Chrysler at 1-800-247-9753. Chrysler's recall campaign number is N33.

NHTSA Campaign ID: 14V635000 Mfg's Report Date: OCT 07, 2014

Component: ENGINE AND ENGINE COOLING: ENGINE: DIESEL

Potential Number Of Units Affected: 314704

Summary: Chrysler Group LLC (Chrysler) is recalling certain model year 2010-2014 Ram 2500, 3500, 4500, and 5500 trucks manufactured March 27, 2009, to September 5, 2013. In the affected vehicles, the electrical connectors of the diesel fuel heater may overheat.

Consequence: If the connectors overheat, the fuel heater may leak fuel, increasing the risk of a fire.

Remedy: Chrysler will notify owners, and dealers will replace the harness side connector with a silver plated beryllium copper terminal service kit, and inspect the fuel heater for leaks, replacing it as necessary, free of charge. The recall is expected to begin December 5, 2014. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is P65.

Dates Of Manufacture: MAR 26, 2009 to SEP 04, 2013

Manufacturer Recall No.: P65

NHTSA Campaign ID: 15V459000 Mfg's Report Date: JUL 21, 2015 Component: AIR BAGS:FRONTAL

Potential Number Of Units Affected: 1060531

Summary: Chrysler (FCA US LLC) is recalling certain model year 2012-2014 Ram 1500, 2500, 3500, 4500, and 5500 trucks manufactured January 18, 2011, to October 7, 2014, and equipped with the Electronic Vehicle Information Center option. The affected vehicles have a steering wheel wiring harness that may rub against the driver air bag module retainer spring.

Consequence : This abrasion may result in an electrical short that could cause driver's frontal air bag to unexpectedly deploy. Inadvertent deployment of the air bag may increase the risk of injury and the possibility of a vehicle crash.

SUPPLEMENTAL INFORMATION

Remedy: Chrysler will notify owners, and dealers will inspect, repair as necessary, and secure the steering wheel wiring harness. Additionally, protective caps will be added to the air bag retainer spring ends. These repairs will be done free of charge. The recall is expected to begin September 19, 2015. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is R36.

Dates Of Manufacture: JAN 17, 2011 to OCT 06, 2014

Manufacturer Recall No.: R36

NHTSA Campaign ID: 15V461000 Mfg's Report Date: JUL 23, 2015

Component : EQUIPMENT

Potential Number Of Units Affected: 1,416,376

Summary: Chrysler (FCA US LLC) is recalling certain model year 2013-2015 Ram 1500, 2500, 3500, 4500, and 5500, 2015 Chrysler 200, Chrysler 300, Dodge Charger, and Dodge Challenger, 2014-2015 Jeep Grand Cherokee, Cherokee, and Dodge Durango, and 2013-2015 Dodge Viper vehicles. The affected vehicles are equipped with radios that have software vulnerabilities that can allow third-party access to certain networked vehicle control systems.

Consequence: Exploitation of the software vulnerability may result in unauthorized remote modification and control of certain vehicle systems, increasing the risk of a crash.

Remedy: Chrysler will notify and mail affected owners a USB drive that includes a software update that eliminates the vulnerability, free of charge. Optionally, owners may download the update to their own USB drive from http://www.driveuconnect.com/software-update/ or take their vehicle to a Chrysler dealer for immediate installation. In an effort to mitigate the effects of this security vulnerability, Chrysler has had the wireless service provider close the open cellular connection to the vehicle that provided unauthorized access to the vehicle network. This measure may not have been implemented on all vehicles and does not address access by other means that will be remedied by the software update. The recall began on August 24, 2015. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is R40.

NHTSA Campaign ID: 15V541000 Mfg's Report Date: AUG 26, 2015

Component: STEERING

Potential Number Of Units Affected: 149,512

Summary: Chrysler (FCA US LLC) is recalling certain model year 2014 Ram 2500 trucks and 2013-2014 Ram 3500 trucks and cab chassis manufactured October 9, 2012, to July 29, 2014. The affected vehicles may have inadequate welds securing the front track bar frame brackets, which may result in the bracket components separating from the frame.

Consequence: If the bracket components separate from the frame, the vehicle may be more difficult to steer and control, increasing the risk of a crash.

SUPPLEMENTAL INFORMATION

Remedy: The remedy for this recall is still under development. The recall is expected to begin October 9, 2015. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is R46.

Notes: Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov

NHTSA Campaign ID: 16V739000

Mfg's Report Date: October 13, 2016

Component: ELECTRICAL SYSTEM

Potential Number Of Units Affected: 74,823

Summary: Chrysler (FCA US LLC) is recalling certain model year 2011-2014 Dodge Charger Police vehicles, 2007-2013 RAM 3500 Cab Chassis, 2008-2013 RAM 4500 and 5500 Cab Chassis, and 2013 RAM 2500 and 3500 vehicles. The affected vehicles have a 220 amp alternator that may suddenly fail.

Consequence: If the alternator fails, the vehicle may stall without warning, increasing the risk of a crash. There is also the possibility that the alternator may short circuit, increasing the risk of a fire.

Remedy: Chrysler will notify owners, and dealers will replace the alternator with a revised alternator, free of charge. The recall began on December 23, 2016. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is S68.

NHTSA Campaign ID: 17V562000

Mfg's Report Date: September 12, 2017

Potential Number Of Units Affected: 443,712

Summary: Chrysler (FCA US LLC) is recalling certain 2013-2017 RAM 2500, 3500, 3500 Cab Chassis, 4500 Cab Chassis, and 5500 Cab Chassis vehicles, equipped with Cummins 6.7L Turbo Diesel engines that have Concentric-brand water pumps without a vent hole. These water pumps may leak coolant.

Consequence: The leaking water pump can increase the risk of an engine compartment fire.

Remedy: Chrysler will notify owners, and dealers will replace the water pumps, free of charge. The recall is expected to begin November 1, 2017. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T51.

NHTSA Campaign ID: 17V821000

Mfg's Report Date: December 20, 2017

Component: POWER TRAIN

Potential Number Of Units Affected: 1,482,874



SUPPLEMENTAL INFORMATION

Summary: Chrysler (FCA US LLC) is recalling certain 2016-2017 Ram 3500 Cab Chassis with a Gross Vehicle Weight Rating (GVWR) of less than 10,000 lbs, 2011-2017 Ram 3500, 4500 and 5500 Cab Chassis vehicles, 2009-2017 Ram 1500 and 2010-2017 Ram 2500 and 3500 pickup trucks, all equipped with a column shifter. Pushing the brake pedal for prolonged periods when the vehicle is running and in PARK may cause the Brake Transmission Shift Interlock (BTSI) pin to stick in the open position. With the pin in the open position, the transmission can be shifted out of PARK into any gear without pushing the brake pedal or having the key in the ignition.

Consequence: Being able to shift the transmission without pushing the brake pedal and/ or without a key in the ignition can increase the risk of an unintended vehicle rollaway that may result in personal injury or a crash.

Remedy: The remedy for this recall is still under development. The recall is expected to begin February 8, 2018. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is T79.

NHTSA Campaign ID: 19V021000 Mfg's Report Date: January 25, 2019

Potential Number Of Units Affected: 573,876

Summary: Chrysler (FCA US LLC) is recalling certain 2013-2017 Ram 3500 and 2014-2017 Ram 3500 Chassis Cab and Ram 2500 vehicles. The outboard steering linkage jam nut may loosen, allowing one end of the drag link to separate.

Consequence: A drag link separation can cause a loss of steering control, increasing the risk of crash.

Remedy: Chrysler will notify owners, and dealers will check the steering linkage jam nut tightness, replacing the drag link assembly or welding the nut to the adjuster sleeve, free of charge. The recall is expected to begin on March 16, 2019. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is V06.

NHTSA Campaign ID: 19V347000 Mfg's Report Date: May 9, 2019

Component : LATCHES/LOCKS/LINKAGES

Potential Number Of Units Affected : 1,103,479

Summary: Chrysler (FCA US LLC) is recalling certain 2015-2017 Ram 1500, 2500 and 3500 pickup trucks equipped with an 8 foot bed and a power locking tailgate. Chrysler is also recalling all 2013-2014 and 2018 Ram 1500, 2500 and 3500 pickup trucks built before April 1, 2018 with a 6 or 8 foot bed and a power locking tailgate. On August 29, 2019 Chrysler expanded the recall to include an additional 693,128 model year 2013-2014 Ram 1500, 2500 and 3500 pickup trucks. The tailgate actuator limiter tab may fracture and cause the tailgate to unlatch and open while driving.

Consequence : If the tailgate opens while the vehicle is being driven, cargo may fall out the vehicle and create a road hazard, increasing the risk of crash.

SUPPLEMENTAL INFORMATION

Remedy: Chrysler will notify owners, and dealers will repair the tailgate latch, free of charge. The recall began May 23, 2019. Chrysler is expected to notify owners of the expanded population on October 18, 2019. Owners may contact FCA US customer service at 1-800-853-1403. FCA US's number for this recall is V44. Note: 2015-2017 MY Ram 1500 pickup trucks with truck beds other than 8 foot, are currently covered under NHTSA recall 18V-486 for this issue.

