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REPORT SUMMARY

CLAIM INFORMATION

Owner	[REDACTED]
Loss Vehicle	2014 Cadillac CTS Coupe RWD
Loss Incident Date	12/04/2020
Claim Reported	01/07/2021

The CCC ONE® Market Valuation Report reflects CCC Information Services Inc.'s opinion as to the value of the loss vehicle, based on information provided to CCC by GEICO.

Loss vehicle has 38% fewer than average mileage of 83,600.

INSURANCE INFORMATION

Report Reference Number	[REDACTED]
Claim Reference	[REDACTED]
Adjuster	Abob
Appraiser	Ibarra, Alexander
Odometer	51,416
Last Updated	01/14/2021 02:57 PM

VALUATION SUMMARY

Base Vehicle Value	\$ 15,041.00
Adjusted Vehicle Value	\$ 15,041.00
Vehicular Tax (6.25%)	+ \$ 940.06
Tax reflects applicable state, county and municipal taxes.	
Value before Deductible	\$ 15,981.06
Deductible*	- \$ 501.00

Total \$ 15,480.06

Adjustments indicated with an Asterisk (*) have been determined by GEICO and have been added here for convenience.

The total may not represent the total of the settlement as other factors (e.g. license and fees) may need to be taken into account.

BASE VEHICLE VALUE

This is derived per our Valuation methodology described on the next page.

ADJUSTED VEHICLE VALUE

This is determined by adjusting the Base Vehicle Value to account for the actual condition of the loss vehicle and certain other reported attributes, if any, such as refurbishments and after factory equipment.

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VALUATION METHODOLOGY

How was the valuation determined?



CLAIM INSPECTION

GEICO has provided CCC with the zip code where the loss vehicle is garaged, loss vehicle VIN, mileage, equipment, as well as loss vehicle condition, which is used to assist in determining the value of the loss vehicle.



DATABASE REVIEW

CCC maintains an extensive database of vehicles that currently are or recently were available for sale in the U.S. This database includes vehicles that CCC employees have physically inspected, as well as vehicles advertised for sale by dealerships or private parties. All of these sources are updated regularly.

SEARCH FOR COMPARABLES

When a valuation is created the database is searched and comparable vehicles in the area are selected. The zip code where the loss vehicle is garaged determines the starting point for the search. Comparable vehicles are similar to the loss vehicle based on relevant factors.



CALCULATE BASE VEHICLE VALUE

Adjustments to the price of the selected comparable vehicles are made to reflect differences in vehicle attributes, including mileage and options. Dollar adjustments are based upon market research.

Finally, the Base Vehicle Value is the weighted average of the adjusted values of the comparable vehicles based on the following factors:

- Source of the data (such as inspected versus advertised)
- Similarity (such as equipment, mileage, and year)
- Proximity to the loss vehicle's primary garage location
- Recency of information





VEHICLE INFORMATION

VEHICLE DETAILS

Location	ARTHUR CITY, TX 75411-4923
VIN	[REDACTED]
Year	2014
Make	Cadillac
Model	CTS Coupe
Body Style	RWD
Body Type	Coupe
Engine -	
Cylinders	6
Displacement	3.6L
Fuel Type	Gasoline
Carburation	Direct Injection
Transmission	Automatic Transmission
Curb Weight	3898 lbs

VEHICLE ALLOWANCES

Odometer	51,416	+ 2,210
Options		
Alarm	Reported	+ 150

Reported* Option(s) added after initial valuation

VEHICLE HISTORY SUMMARY

CCC VINguard®	28 Vehicle Market History Information	05/31/2020
Experian AutoCheck	No Title Problem Found	
Insurance Services Organization/ National Insurance Crime Bureau	1 Record Found	
National Highway Traffic Safety Administration	6 Recalls	

Vehicles sold in the United States are required to have a manufacturer assigned Vehicle Identification Number(VIN). This number provides certain specifications of the vehicle.

Please review the information in the Vehicle Information Section to confirm the reported mileage and to verify that the information accurately reflects the options, additional equipment or other aspects of the loss vehicle that may impact the value.

Allowances are factors influencing the value of the loss vehicle when compared to a typical vehicle. The typical vehicle is a vehicle of the same year, make, and model as the loss vehicle, including average mileage, and all standard equipment. These allowances are displayed for illustrative purposes only.

The Base Vehicle Value is calculated from the comparable vehicles with adjustments to reflect the loss vehicle configuration



VEHICLE INFORMATION

VEHICLE EQUIPMENT

Odometer	51,416	
Transmission	Automatic Transmission	✓
Driver Convenience	Keyless Entry	✓
	Remote Starter	✓
	Message Center	✓
	Power Driver Seat	✓
	Power Windows	✓
	Power Locks	✓
	Power Mirrors	✓
	Heated Mirrors	✓
	Power Trunk/Liftgate	✓
	Cruise Control	✓
	Intermittent Wipers	✓
	Tilt Wheel	✓
	Telescopic Wheel	✓
	Steering Wheel Touch Controls	✓
	Console/Storage	✓
Instrument Panel	Traction Control	✓
	Stability Control	✓
	Positraction	✓
	Alarm	📄
	Air Conditioning	✓
	Climate Control	✓
	Rear Defogger	✓
	Hands Free	✓
	Communications System	✓
	Radio	AM Radio
FM Radio		✓
Stereo		✓
Search/Seek		✓
CD Player		✓
	Auxiliary Audio Connection	✓

To the left is the equipment of the loss vehicle that GEICO provided to CCC.

✓ **Standard** This equipment is included in the base configuration of the vehicle at time of purchase.

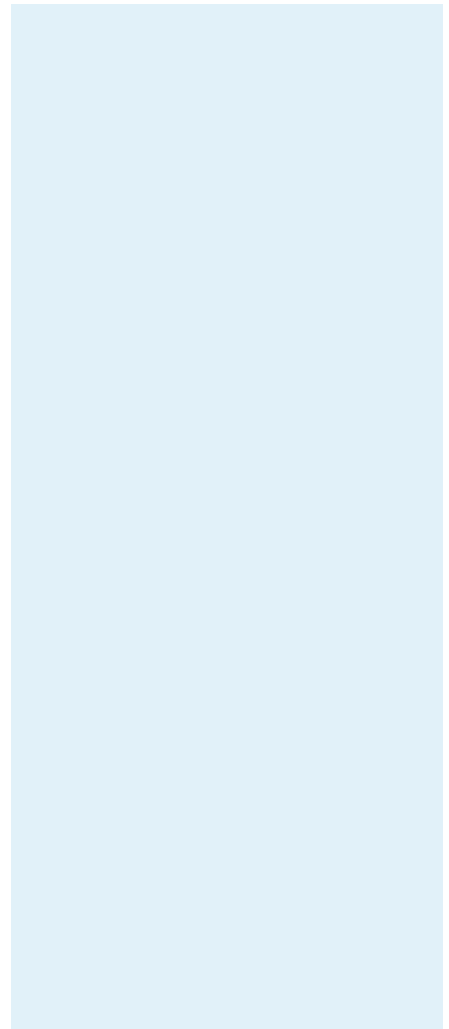
📄 **Additional** Equipment that is not Standard but was noted to be on the loss vehicle.



VEHICLE INFORMATION

VEHICLE EQUIPMENT

	Premium Radio	✓
	Satellite Radio	✓
Safety	Air Bag (Driver Only)	✓
	Passenger Air Bag	✓
	Front Side Impact Air Bags	✓
	Head/Curtain Air Bags	✓
	Rear Side Impact Air Bags	✓
Paint	Clearcoat Paint	☒
Front End	Power Steering	✓
	Power Brakes	✓
	Anti-lock Brakes (4)	✓
Glass And Mirrors	Dual Mirrors	✓
	Tinted Glass	✓
Seats	Leather Seats	✓
	Bucket Seats	✓
	Reclining/Lounge Seats	☒
	Power Passenger Seat	✓
Rear End	Parking Sensors	✓
Wheels	4-wheel Disc Brakes	✓
	Aluminum/Alloy Wheels	✓





VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes/Guidelines	Value Impact
Mechanical	AVERAGE PRIVATE	<p>Notes: BELTS HOSES FIRM NO SIG DIRT/GREASE.</p> <p>Guideline:</p> <p>Transmission: Fluid slightly discolored. A few areas of seepage.</p> <p>Engine: Minor seepage. Belts and hoses firm, show minimal wear. Minimal dirt and grease in engine compartment.</p>	\$ 0
Tires	AVERAGE PRIVATE	<p>Notes: LT FT 8 RT FT 8 RT RR 5 LT RR 6 AVG 6.75</p> <p>Guideline:</p> <p>Rear Tires: 41% to 68% of new. Example: Typical new car tires are 11/32, loss measures at 5/32 = 46% (5/11)</p> <p>Front Tires: 41% to 68% of new. Example: Typical new car tires are 11/32, loss measures at 5/32 = 46% (5/11)</p>	\$ 0
Paint	AVERAGE PRIVATE	<p>Notes: DMG FROM CLAIM ON VEH HAS MANY SCRATCHES. DMG TO FT BUMPER SCRAPING.</p> <p>Guideline:</p> <p>Few small deep chips and/or scratches. No significant peeling and/or flaking. Minor swirl marks. Slight Fading.</p>	\$ 0
Body	AVERAGE PRIVATE	<p>Notes: DMG TO FT BUMPER ALL OTHER PART OF CLAIM.</p> <p>Guideline:</p> <p>Sheet Metal: Few dents and/or numerous dings. No significant surface rust.</p> <p>Trim: Minimal damage to components. Few dents and/or numerous dings.</p>	\$ 0
Glass	AVERAGE PRIVATE	<p>Notes: ALL GLASS AND TINT IN TACT SMALL CHIPPING NO MAJOR CRACKS</p> <p>Guideline:</p> <p>Light surface scratches and/or pitting. Few chips.</p>	\$ 0

GEICO uses condition inspection guidelines to determine the condition of key components of the loss vehicle prior to the loss. The guidelines describe physical characteristics for these key components, for the condition selected based upon age. Inspection Notes reflect observations from the appraiser regarding the loss vehicle's condition.

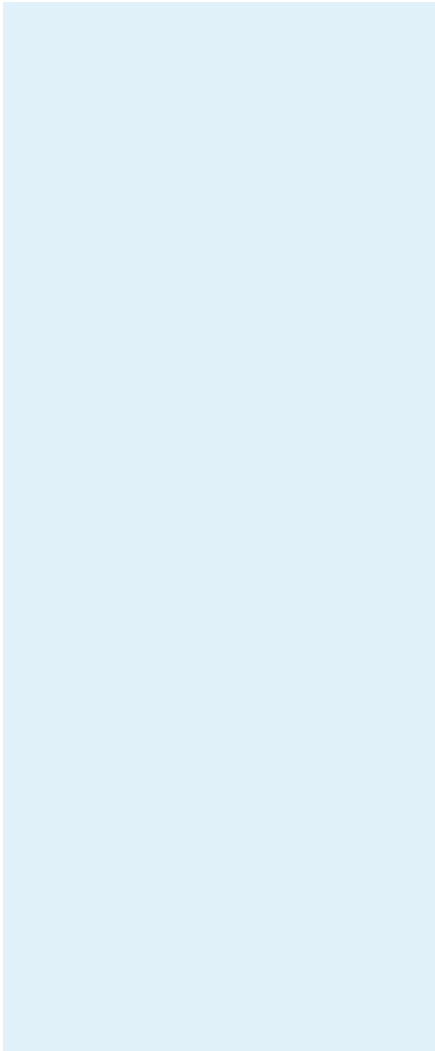
CCC makes dollar adjustments that reflect the impact the reported condition has on the value of the loss vehicle as compared to Average Private condition. These dollar adjustments are based upon interviews with dealerships across the United States.



VEHICLE CONDITION

COMPONENT CONDITION

	Condition	Inspection Notes/Guidelines	Value Impact
Seats	AVERAGE PRIVATE	<p>Notes: SMALL TEARING/WEAR LIGHT SOILING AND FADING LEATHER.</p> <p>Guideline: Lightly soiled, faded and/or discolored. Few small tears, holes and/or burn marks. No significant bare spots.</p>	\$ 0
Carpets	AVERAGE PRIVATE	<p>Notes: SMALL TEARING/WEAR LIGHT SOILING AND FADING</p> <p>Guideline: Lightly soiled and/or stained. Few small tears, holes and/or burn marks. No significant bare spots.</p>	\$ 0
Dashboard	AVERAGE PRIVATE	<p>Notes: SMALL TEARING/WEAR LIGHT SOILING AND FADING</p> <p>Guideline: Few small scratches and/or gouges. Minimal damage to components. Light wear.</p>	\$ 0
Headliner	AVERAGE PRIVATE	<p>Notes: SMALL TEARING/WEAR LIGHT SOILING AND FADING</p> <p>Guideline: Few small holes and/or burn marks. Lightly scuffed.</p>	\$ 0
Total Condition Adjustments			\$ 0



COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3 (*)
Odometer	51,416	42,711	71,393	64,491
Automatic Transmission	✓	✓	✓	✓
4 Wheel Drive	✗	✗	✓	✗
Keyless Entry	✓	✓	✓	✓
Remote Starter	✓	✓	✓	✓
Message Center	✓	✓	✓	✓
Power Driver Seat	✓	✓	✓	✓
Power Windows	✓	✓	✓	✓
Power Locks	✓	✓	✓	✓
Power Mirrors	✓	✓	✓	✓
Heated Mirrors	✓	✓	✓	✓
Power Trunk/Liftgate	✓	✓	✓	✓
Cruise Control	✓	✓	✓	✓
Intermittent Wipers	✓	✓	✓	✓
Tilt Wheel	✓	✓	✓	✓
Telescopic Wheel	✓	✓	✓	✓
Steering Wheel Touch Controls	✓	✓	✓	✓
Console/Storage	✓	✓	✓	✓
Overhead Console	✗	✓	✓	✓
Traction Control	✓	✓	✓	✓
Stability Control	✓	✓	✓	✓
Positraction	✓	✓	✓	✓
Alarm	✓	✗	✗	✗
Air Conditioning	✓	✓	✓	✓
Climate Control	✓	✓	✓	✓
Rear Defogger	✓	✓	✓	✓
Hands Free	✓	✓	✓	✓
Communications System	✓	✓	✓	✓
AM Radio	✓	✓	✓	✓
FM Radio	✓	✓	✓	✓
Stereo	✓	✓	✓	✓
Search/Seek	✓	✓	✓	✓
CD Player	✓	✓	✓	✓
Auxiliary Audio Connection	✓	✓	✓	✓
Premium Radio	✓	✓	✓	✓
Satellite Radio	✓	✓	✓	✓
Drivers Side Air Bag	✓	✓	✓	✓
Passenger Air Bag	✓	✓	✓	✓
Front Side Impact Air Bags	✓	✓	✓	✓
Head/Curtain Air Bags	✓	✓	✓	✓

Comp 1 Updated Date: 12/20/2020

2014 Cadillac Cts Coupe Rwd 6 3.6I

Gasoline Direct Injection

VIN [REDACTED]

Dealership Mercedes-benz Of Mckinney

Telephone (844) 809-4894

Source Autotrader

Stock # [REDACTED]

Distance from Arthur City, TX

79 Miles - Mckinney, TX

Comp 2 Updated Date: 11/16/2020

2014 Cadillac Cts Coupe Awd 6 3.6I

Gasoline Direct Injection

VIN [REDACTED]

Dealership Young Chevrolet

Telephone (972) 636-4594

Source Autotrader

Stock # [REDACTED]

Distance from Arthur City, TX

95 Miles - Dallas, TX

Comp 3 Updated Date: 01/10/2021

2014 Cadillac Cts Coupe Rwd 6 3.6I

Gasoline Direct Injection

VIN [REDACTED]

Dealership Waxahachie Nissan

Telephone (972) 303-8988

Source Truecar

Stock # [REDACTED]

Distance from Arthur City, TX

128 Miles - Waxahachie, TX

Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Distance is based upon a straight line between loss and comparable vehicle locations.

The Condition Adjustment sets that comparable vehicle to Average Private condition, which the loss vehicle is also

COMPARABLE VEHICLES

Options	Loss Vehicle	Comp 1	Comp 2	Comp 3 (*)
Rear Side Impact Air Bags	✓	✓	✓	✓
Clearcoat Paint	✓	✗	✗	✗
Metallic Paint	✗	✓	✓	✗
Power Steering	✓	✓	✓	✓
Power Brakes	✓	✓	✓	✓
Anti-lock Brakes (4)	✓	✓	✓	✓
Dual Mirrors	✓	✓	✓	✓
Tinted Glass	✓	✓	✓	✓
Leather Seats	✓	✓	✓	✓
Bucket Seats	✓	✓	✓	✓
Reclining/Lounge Seats	✓	✗	✗	✗
Power Passenger Seat	✓	✓	✓	✓
Parking Sensors	✓	✓	✓	✓
4-wheel Disc Brakes	✓	✓	✓	✓
Aluminum/Alloy Wheels	✓	✓	✓	✓
List Price		\$ 17,497	\$ 15,987	\$ 15,991
Adjustments:				
Make/Model/Trim			- \$ 475	
Options		+ \$ 150	+ \$ 150	+ \$ 150
Mileage		- \$ 492	+ \$ 1,144	+ \$ 739
Condition ¹		- \$ 1,976	- \$ 1,976	- \$ 1,976
Adjusted Comparable Value		\$ 15,179	\$ 14,830	\$ 14,904

compared to in the Vehicle Condition section.

*The comparable vehicle was added, for informational purposes, and was not used to determine the vehicle value.



COMPARABLE VEHICLES

ADDITIONAL COMPARABLE VEHICLES

Source	Vehicle	Price	Adjusted Comparable Value
Comp 4(*)			
Source: Inspected Inventory Cable-dahmer Chevy Kansas City, MO (816) 941-0555 356 Miles From Arthur City, TX	2014 Cadillac Cts Coupe Awd 6 3.6l Gasoline Direct Injection Odometer: 50,525 VIN: [REDACTED] Stock #: [REDACTED] Updated Date: 12/17/2020	\$ 17,000 (Take)	\$ 14,098
Comp 5(*)			
Source: Autotrader Granbury Nissan Granbury, TX (817) 776-5951 157 Miles From Arthur City, TX	2014 Cadillac Cts Coupe Rwd 6 3.6l Gasoline Direct Injection Odometer: 70,561 VIN: [REDACTED] Stock #: [REDACTED] Updated Date: 01/10/2021	\$ 15,995 (List)	\$ 14,759

Additional Comparable Vehicles are in summary format, but are adjusted the same as those on the previous page.

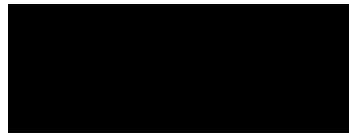
Comparable vehicles used in the determination of the Base Vehicle Value are not intended to be replacement vehicles but are reflective of the market value, and may no longer be available for sale.

List Price is the sticker price of an inspected dealer vehicle and the advertised price for the advertised vehicle.

Take Price is the amount that the dealership will accept to sell the inspected vehicle, though a lower price may be obtainable through negotiation.

Distance is based upon a straight line between loss and comparable vehicle locations.

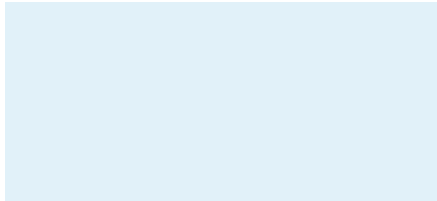
*The comparable vehicle was added, for informational purposes, and was not used to determine the vehicle value.



 VALUATION NOTES

01/14/2021 14:55 - PVADJ CHANGE REQUESTED BY: IBARRA,ALEXANDER(CTAD)

This Market Valuation Report has been prepared exclusively for use by GEICO, and no other person or entity is entitled to or should rely upon this Market Valuation Report and/or any of its contents. CCC is one source of vehicle valuations, and there are other valuation sources available.



SUPPLEMENTAL INFORMATION



CARRIER INFORMATION

Prepared for: GEICO

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VEHICLE HISTORY INFORMATION

VINGuard®

VINGuard® Message: VINGuard has decoded this VIN without any errors

ISO Vehicle History:

Number of times reported to ISO:	1
ISO's file number:	[REDACTED]
Loss date:	12/04/2020
Phone:	8008413000
Claim ref:	[REDACTED]
ISO notified:	12/15/2020

Vehicle Market History Information:

This vehicle was reported to CCC on 01/03/2015	Mileage: 3570
Location: AutoTrader in TYLER, TX	
This vehicle was reported to CCC on 03/10/2017	Mileage: 31072
Location: TrueCar in LITTLE ROCK, AR	
This vehicle was reported to CCC on 03/10/2017	Mileage: 31072
Location: TrueCar in LITTLE ROCK, AR	
This vehicle was reported to CCC on 03/10/2017	Mileage: 31072
Location: TrueCar in LITTLE ROCK, AR	
This vehicle was reported to CCC on 03/10/2017	Mileage: 31072
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 03/10/2017	Mileage: 31072
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 03/10/2017	Mileage: 31072
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 04/17/2017	Mileage: 31072
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 04/17/2017	Mileage: 31072

SUPPLEMENTAL INFORMATION

VEHICLE HISTORY INFORMATION

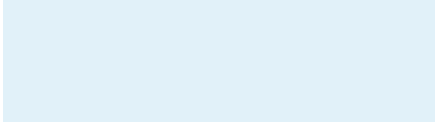
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 04/17/2017	Mileage: 31072
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/25/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/25/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/25/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/25/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/25/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/25/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/17/2020	Mileage: 40390
Location: TrueCar in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/17/2020	Mileage: 40390
Location: TrueCar in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/17/2020	Mileage: 40390
Location: TrueCar in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/07/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/07/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 06/07/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/24/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/24/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/24/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/31/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/31/2020	Mileage: 40390
Location: AutoTrader in LITTLE ROCK, AR	
This vehicle was reported to CCC on 05/31/2020	Mileage: 40390



SUPPLEMENTAL INFORMATION



VEHICLE HISTORY INFORMATION



Location: AutoTrader in LITTLE ROCK, AR

SUPPLEMENTAL INFORMATION



EXPERIAN® AUTOCHECK® VEHICLE HISTORY REPORT

TITLE CHECK	RESULTS FOUND
Abandoned	✓ No Abandoned Record Found
Damaged	✓ No Damaged Record Found
Fire Damage	✓ No Fire Damage Record Found
Grey Market	✓ No Grey Market Record Found
Hail Damage	✓ No Hail Damage Record Found
Insurance Loss	✓ No Insurance Loss Record Found
Junk	✓ No Junk Record Found
Rebuilt	✓ No Rebuilt Record Found
Salvage	✓ No Salvage Record Found
EVENT CHECK	RESULTS FOUND
NHTSA Crash Test Vehicle	✓ No NHTSA Crash Test Vehicle Record Found
Frame Damage	✓ No Frame Damage Record Found
Major Damage Incident	✓ No Major Damage Incident Record Found
Manufacturer Buyback/Lemon	✓ No Manufacturer Buyback/Lemon Record Found
Odometer Problem	✓ No Odometer Problem Record Found
Recycled	✓ No Recycled Record Found
Water Damage	✓ No Water Damage Record Found
Salvage Auction	✓ No Salvage Auction Record Found
VEHICLE INFORMATION	RESULTS FOUND
Accident	✓ No Accident Record Found
Corrected Title	✓ No Corrected Title Record Found
Driver Education	✓ No Driver Education Record Found
Fire Damage Incident	✓ No Fire Damage Incident Record Found
Lease	✓ No Lease Record Found
Lien	✓ No Lien Record Found
Livery Use	✓ No Livery Use Record Found
Government Use	✓ No Government Use Record Found
Police Use	✓ No Police Use Record Found
Fleet	✓ No Fleet Record Found
Rental	✓ No Rental Record Found
Fleet and/or Rental	✓ No Fleet and/or Rental Record Found
Repossessed	✓ No Repossessed Record Found
Taxi use	✓ No Taxi use Record Found
Theft	✓ No Theft Record Found
Fleet and/or Lease	✓ No Fleet and/or Lease Record Found
Emissions Safety Inspection	✓ No Emissions Safety Inspection Record Found
Duplicate Title	✓ No Duplicate Title Record Found

CCC provides GEICO information reported by Experian regarding the 2014 Cadillac CTS Coupe ([REDACTED]). This data is provided for informational purposes. Unless otherwise noted in this Valuation Detail, CCC does not adjust the value of the loss vehicle based upon this information.

- LEGEND :**
- ✓ No Event Found
 - ⊘ Event Found
 - 📄 Information Needed

TITLE CHECK
THIS VEHICLE CHECKS OUT
 AutoCheck's result for this loss vehicle show no significant title events. When found, events often indicate automotive damage or warnings associated with the vehicle.

EVENT CHECK
THIS VEHICLE CHECKS OUT
 AutoCheck's result for this loss vehicle show no historical events that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

VEHICLE INFORMATION
THIS VEHICLE CHECKS OUT
 AutoCheck's result for this loss vehicle show no vehicle information that indicate a significant automotive problem. These problems can indicate past previous car damage, theft, or other significant problems.

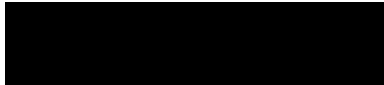
ODOMETER CHECK
THIS VEHICLE CHECKS OUT
 AutoCheck's result for this loss vehicle show no indication of odometer rollback or tampering was found. AutoCheck determines odometer rollbacks by searching for records that indicate odometer readings less than a previously reported value. Other odometer events can report events of tampering, or possible odometer breakage.

SUPPLEMENTAL INFORMATION

 FULL HISTORY REPORT RUN DATE: 01/14/2021

Below are the historical events for this vehicle listed in chronological order.

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
04/11/2014	BROKEN ARROW, OK	56	Motor Vehicle Dept.	TITLE
04/11/2014	BROKEN ARROW, OK		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
03/04/2015	BRYANT, AR	181	Motor Vehicle Dept.	TITLE
03/30/2015	BAUXITE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
04/15/2015	BAUXITE, AR	3848	Motor Vehicle Dept.	TITLE (Lien Reported)
04/18/2016	BAUXITE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
04/20/2017	LITTLE ROCK, AR	31229	Dealer Service	ACCESSORIES SERVICED OR INSTALLED
04/20/2017	LITTLE ROCK, AR		Dealer Service	VEHICLE DETAILED
04/20/2017	LITTLE ROCK, AR		Dealer Service	VEHICLE INSPECTED
04/20/2017	LITTLE ROCK, AR		Dealer Service	CABIN FILTER CHANGED
04/20/2017	LITTLE ROCK, AR		Dealer Service	BRAKES SERVICED
04/20/2017	LITTLE ROCK, AR		Dealer Service	TIRES OR WHEELS SERVICE PERFORMED
05/11/2017	LITTLE ROCK, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
06/08/2017	LITTLE ROCK, AR	31072	Motor Vehicle Dept.	TITLE (Lien Reported)
02/26/2018	LITTLE ROCK, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
03/08/2018	LITTLE ROCK, AR		Dealer Service	MULTIPLE POINT VEHICLE INSPECTION
03/08/2018	LITTLE ROCK, AR		Dealer Service	VEHICLE SERVICED
02/25/2019	LITTLE ROCK, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
09/20/2019	LITTLE ROCK, AR		Dealer Service	EXTERIOR LIGHTS SERVICED
09/20/2019	LITTLE ROCK, AR		Dealer Service	MULTIPLE POINT VEHICLE INSPECTION
09/20/2019	LITTLE ROCK, AR		Dealer Service	TIRES OR WHEELS SERVICE PERFORMED
02/25/2020	LITTLE ROCK, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
03/05/2020	LITTLE ROCK, AR		Dealer Service	MULTIPLE POINT VEHICLE INSPECTION
03/05/2020	LITTLE ROCK, AR		Dealer Service	VEHICLE SERVICED



SUPPLEMENTAL INFORMATION

EVENT DATE	RESULTS FOUND	ODOMETER READING	DATA SOURCE	EVENT DETAIL
05/12/2020	LITTLE ROCK, AR		Dealer Service	MULTIPLE POINT VEHICLE INSPECTION
05/12/2020	LITTLE ROCK, AR		Dealer Service	AIR CONDITIONING SERVICED
05/12/2020	LITTLE ROCK, AR		Dealer Service	TIRES OR WHEELS SERVICE PERFORMED
05/12/2020	LITTLE ROCK, AR		Dealer Service	LUBE, OIL AND/OR FILTER CHANGED
05/12/2020	LITTLE ROCK, AR		Dealer Service	VEHICLE SERVICED
05/18/2020	LITTLE ROCK, AR		Dealer Service	VEHICLE SERVICED
05/26/2020	LITTLE ROCK, AR		Dealer Service	COOLING SYSTEM SERVICED
05/26/2020	LITTLE ROCK, AR		Dealer Service	2 TIRES REPLACED
05/26/2020	LITTLE ROCK, AR		Dealer Service	VEHICLE DETAILED
05/26/2020	LITTLE ROCK, AR		Dealer Service	VEHICLE INSPECTED
07/01/2020	MABELVALE, AR	40390	Motor Vehicle Dept.	TITLE (Lien Reported)
07/01/2020	MABELVALE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL
07/18/2020	MABELVALE, AR		Motor Vehicle Dept.	REGISTRATION EVENT/ RENEWAL

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SUPPLEMENTAL INFORMATION



NHTSA VEHICLE RECALL

NHTSA Campaign ID : 14V253000

Mfg's Report Date : MAY 15, 2014

Potential Number Of Units Affected : 19,225

Summary : General Motors LLC (GM) is recalling certain model year 2014 Cadillac CTS vehicles manufactured June 10, 2013, through February 26, 2014. If the vehicle is turned off with wiper functionality left on and the wipers then become restricted, such as when covered in ice or snow, and the vehicle's battery goes dead and needs to be jump started, upon being jump started, the wipers will be inoperative.

Consequence : An inoperative windshield wiper system may decrease the driver's visibility, increasing the risk of a crash.

Remedy : GM will notify owners, and dealers will replace the front wiper module, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Cadillac customer service at 1-800-458-8006. GM's number for this recall is 14157.

Notes : Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA Campaign ID : 14V394000

Mfg's Report Date : JUL 02, 2014

Potential Number Of Units Affected : 554,328

Summary : This defect can affect the safe operation of the airbag system. Until this recall is performed, customers should remove all items from their key rings, leaving only the ignition key. The key fob (if applicable), should also be removed from the key ring. General Motors LLC (GM) notified the agency on July 2, 2014 that they are recalling 554,328 model year 2003-2014 Cadillac CTS vehicles manufactured August 16, 2001, to April 28, 2014, and 2004-2006 Cadillac SRX vehicles manufactured March 20, 2003, to August 11, 2006. In these models, the weight on the key ring and/or road conditions or some other jarring event may cause the ignition switch to move out of the run position, turning off the engine.

Consequence : If the key is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury.

Remedy : GM will notify owners, and dealers will provide two replacement key rings, and vehicles with slotted keys will receive key inserts, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Cadillac customer service at 1-800-458-8006. GM's number for this recall is 14172.

NHTSA Campaign ID : 14V338000

Mfg's Report Date : JUN 19, 2014

The National Highway Traffic Safety Administration has issued 6 safety related recall notices that may apply to the above valued vehicle.

SUPPLEMENTAL INFORMATION

Potential Number Of Units Affected : 90,750

Summary : General Motors LLC (GM) is recalling certain model year 2013-2014 Cadillac ATS vehicles manufactured April 23, 2012, to March 20, 2014, and 2014 Cadillac CTS vehicles manufactured June 10, 2013, to March 20, 2014. In the affected vehicles, the transmission shift cable may detach from either the bracket on the transmission shifter or the bracket on the transmission.

Consequence : If the transmission shift cable detaches while the vehicle is being driven, the transmission gear selection may not match the indicated gear and the vehicle may move in an unintended or unexpected direction, increasing the risk of a crash. Furthermore, when the driver goes to stop and park the vehicle, despite selecting the 'PARK' position, the transmission may not be in 'PARK.' If the vehicle is not in the 'PARK' position there is a risk the vehicle will roll away as the driver and other occupants exit the vehicle or anytime thereafter. A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.

Remedy : GM will notify owners, and dealers will inspect the vehicles to make sure the cable is properly seated at the transmission and shifter brackets, free of charge. The recall is expected to begin in early August 2014. Owners may contact Cadillac customer service at 1-800-458-8006. GM's number for this recall is 14179.

NHTSA Campaign ID : 14V614000

Mfg's Report Date : OCT 01, 2014

Potential Number Of Units Affected : 97,540

Summary : General Motors LLC (GM) is recalling certain model year 2013-2014 Cadillac CTS, Escalade, Escalade ESV, Chevrolet Suburban, Tahoe, GMC Yukon, and Yukon XL, and 2014 Buick Enclave, Chevrolet Express, Impala, Silverado HD, Traverse, GMC Acadia, Savana, and Sierra HD vehicles. In the affected vehicles, the chassis electronic module may be internally contaminated, resulting in an electrical short.

Consequence : If the module experiences an electrical short, the vehicle could stall, increasing the risk of a crash.

Remedy : GM will notify owners, and dealers will replace the chassis electronic module, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact GM customer service at 1-800-521-7300 (Buick), 1-800-458-8006 (Cadillac), 1-800-222-1020 (Chevrolet), and 1-800-462-8782 (GMC). GM's number for this recall is 14515.

NHTSA Campaign ID : 14V446000

Mfg's Report Date : JUL 23, 2014

Component : SEATS

Potential Number Of Units Affected : 124,007

SUPPLEMENTAL INFORMATION

Summary : General Motors LLC (GM) is recalling certain model year 2013-2014 Buick Encore and Cadillac ATS; 2014 Cadillac CTS, ELR, Chevrolet Caprice and SS vehicles; and 2014-2015 Chevrolet Silverado and GMC Sierra Trucks. Due to an incomplete weld on the seat hook bracket assembly, the front seats in the affected vehicles may not stay secured in place during a high load condition such as a crash.

Consequence : A seat that does not stay secured increases the risk of occupant injury in a vehicle crash.

Remedy : GM will notify owners, and dealers will inspect the seat hook bracket assembly weld and replace the lower seat track, as necessary, free of charge. The recall began on August 15, 2014. Owners may contact GM customer service at 1-800-521-7300 (Buick), 1-800-458-8006 (Cadillac), 1-800-222-1020 (Chevrolet), and 1-800-462-8782 (GMC). GM's number for this recall is 14340.

NHTSA Campaign ID : 18V595000

Mfg's Report Date : September 7, 2018

Potential Number Of Units Affected : 53,586

Summary : General Motors LLC (GM) is recalling certain 2014-2016 Cadillac CTS vehicles, equipped with heated front seats. The flexible heating mats in the front seats may be damaged over time, resulting in the seat heaters producing excessive heat.

Consequence : In cold ambient temperatures, the seat heaters in these vehicles can turn on automatically when the vehicle is remotely started. If a damaged seat heater is turned on while no one is inside the vehicle, the damaged seat heater can overheat, increasing the risk of a fire.

Remedy : GM will notify owners, and dealers will recalibrate the body control module, disabling the automatic activation of the heated seat when the vehicle is remotely started, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Cadillac customer service at 1-800-458-8006. GM's number for the recall is 18286.