

# **USAA**

9800 Fredericksburg Road San Antonio, Texas 78288

# FLORIDA AUTO POLICY

# READ YOUR POLICY, DECLARATIONS AND ENDORSEMENTS CAREFULLY

The automobile insurance contract between the named insured and the company shown on the Declarations page consists of this policy plus the Declarations page and any applicable endorsements. The Quick Reference section outlines essential information contained on the Declarations and the major parts of the policy.

The policy provides the coverages and amounts of insurance shown on the Declarations for which a premium is shown.

This is a participating policy. You are entitled to dividends as may be declared by the company's board of directors.

If this policy is issued by United Services Automobile Association ("USAA"), a reciprocal interinsurance exchange, the following apply:

- By purchasing this policy you are a member of USAA and are subject to its bylaws.
- This is a non-assessable policy. You are liable only for the amount of your premium as USAA has a free surplus in compliance with Article 19.03 of the Texas Insurance Code of 1951, as amended.
- The board of directors may annually allocate a portion of USAA's surplus to Subscriber's Accounts. Amounts allocated to such accounts remain a part of USAA's surplus and may be used as necessary to support the operations of the Association. A member shall have no right to any balance in the member's account except until following termination of membership, as provided in the bylaws.

# **QUICK REFERENCE**

QUICK K	EFERENCE					
	DECLARATIONS PAGE					
	Named Insured and Address Policy Period Operators Description of Vehicle(s) Coverages, Amounts of Insurance and Premiums Endorsements					
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Part D	21	Physical Damage Coverage				Misrepresentation Non-Duplication of Payment Our Right to Recover Payment Ownership Policy Period and Territory Reducing the Risk of Loss and Other Benefits Spouse Access Termination Transfer of Your Interest in this Policy Two or More Auto Policies
Insuring Agreem Comprehensive Collision Cove Rental Reimbur USAA Roadsid Limit of Liability Payment of Lose Loss Payable Cla Waiver of Collis Exclusions Mandatory Pre- No Benefit to Be Other Sources of		Definitions Insuring Agreement Comprehensive Coverage Collision Coverage Rental Reimbursement Coverage USAA Roadside Assistance Limit of Liability Payment of Loss Loss Payable Clause Waiver of Collision Deductible Exclusions Mandatory Pre-Insurance Inspection No Benefit to Bailee Other Sources of Recovery Appraisal				

# FLORIDA AUTO POLICY

# **AGREEMENT**

In return for payment of the premium and subject to all the terms of this policy, we will provide the coverages and limits of liability for which a premium is shown on the Declarations.

# **DEFINITIONS**

The words defined below are used throughout this policy. They are in **boldface** when used.

- A. "You" and "your" refer to the "named insured" shown on the Declarations and spouse if a resident of the same household.
- B. "We," "us," and "our" refer to the Company providing this insurance.
- C. "Auto business" means the business of altering, customizing, leasing, parking, repairing, road testing, delivering, selling, servicing, towing, repossessing, or storing vehicles.
- D. "Bodily injury" (referred to as BI).
  - "Bodily injury" means bodily harm, sickness, disease, or death.
  - "Bodily injury" does not include mental injuries such as emotional distress, mental anguish, humiliation, mental distress, or any similar injury unless it arises out of physical injury to some person.
- E. "Driving contest or challenge" includes, but is not limited to:
  - A competition against other people, vehicles, or time; or
  - An activity that challenges the speed or handling characteristics of a vehicle or improves or demonstrates driving skills, provided the activity occurs on a track or course that is closed from nonparticipants.

- F. "Family member" means a person related to you by blood, marriage, or adoption who resides primarily in your household. This includes a ward or foster child.
- G. "Fungi" means any type or form of fungi, including mold or mildew, and includes any mycotoxins, spores, scents, or byproducts produced or released by fungi.
- H. "Miscellaneous vehicle" means the following motorized vehicles: motor home; golf cart; snowmobile; all-terrain vehicle; or dune buggy.
- "Motorcycle" means a two- or threewheeled motor vehicle that is subject to motor vehicle licensing in the location where the motorcycle is principally garaged.
- J. "Newly acquired vehicle."
  - "Newly acquired vehicle" means a vehicle, not insured under another policy, that is acquired by you or any family member during the policy period and is:
    - a. A private passenger auto, pickup, trailer, or van;
    - A miscellaneous vehicle that is not used in any business or occupation; or
    - A motorcycle, but only if a motorcycle is shown on the current Declarations.

- 2. We will automatically provide for the newly acquired vehicle the broadest coverages as are provided for any vehicle shown on the Declarations. If your policy does not provide Comprehensive Coverage or Collision Coverage, we will automatically provide these coverages for the newly acquired vehicle subject to a \$500 deductible for each loss.
- 3. Any automatic provision of coverage under J.2. will apply for up to 30 days after the date you or any family member becomes the owner of the newly acquired vehicle. If you wish to continue coverage for the newly acquired vehicle beyond this 30-day period, you must request it during this 30-day period, and we must agree to provide the coverage you request for this vehicle. If you request coverage after this 30-day period, any coverage that we agree to provide will be effective at the date and time of your request unless we agree to an earlier date.
- K. "Occupying" means in, on, getting into or out of.
- L. "Property damage" (referred to as PD).
  - "Property damage" means physical injury to, destruction of, or loss of use of tangible property.

- For purposes of this policy, electronic data is not tangible property. Electronic data means information, facts or programs:
  - Stored as or on;
  - b. Created or used on; or
  - c. Transmitted to or from;

computer software, including systems and applications software, hard or floppy disks, CD-ROMS, tapes, drives, cells, data processing devices or any other media which are used with electronically controlled equipment.

- M. "Trailer" means a vehicle designed to be pulled by a private passenger auto, pickup, van or miscellaneous vehicle. It also means a farm wagon or implement while towed by such vehicles.
- N. "Van" means a four-wheeled land motor vehicle of the van type with a load capacity of not more than 2,000 pounds.
- O. "Your covered auto" means:
  - 1. Any vehicle shown on the Declarations.
  - 2. Any newly acquired vehicle.
  - 3. Any trailer you own.

# PART A - LIABILITY COVERAGE

### **DEFINITIONS**

"Covered person" as used in this Part means:

- You or any family member for the ownership, maintenance or use of any auto or trailer.
- 2. Any person using your covered auto.
- Any other person or organization, but only with respect to legal liability imposed on them for the acts or omissions of a person for whom

coverage is afforded in 1. or 2. above. With respect to an auto or **trailer** other than **your covered auto**, this provision only applies if the other person or organization does not own or hire the auto or **trailer**.

The following are not **covered persons** under Part A:

1. The United States of America or any of its agencies.

2. Any person with respect to BI or PD resulting from the operation of an auto by that person as an employee of the United States Government. This applies only if the provisions of Section 2679 of Title 28, United States Code as amended, require the Attorney General of the United States to defend that person in any civil action which may be brought for the BI or PD.

# INSURING AGREEMENT

We will pay compensatory damages for BI or PD for which any covered person becomes legally liable because of an auto accident. We will settle or defend, as we consider appropriate, any claim or suit asking for these damages. Our duty to settle or defend ends when our limit of liability for these coverages has been paid or tendered. We have no duty to defend any suit or settle any claim for BI or PD not covered under this policy.

### LIMIT OF LIABILITY

For **BI** sustained by any one person in any one auto accident, **our** maximum limit of liability for all resulting damages, including, but not limited to, all direct, derivative or consequential damages recoverable by any persons, is the limit of liability shown on the Declarations for "each person" for **BI** Liability.

Subject to this limit for "each person," the limit of liability shown on the Declarations for "each accident" for **BI** Liability is **our** maximum limit of liability for all damages for **BI** resulting from any one auto accident. The limit of liability shown on the Declarations for "each accident" for **PD** Liability is **our** maximum limit of liability for all damages to all property resulting from any one auto accident.

These limits are the most **we** will pay regardless of the number of:

- 1. Covered persons;
- 2. Claims made;
- Vehicles or premiums shown on the Declarations; or
- 4. Vehicles involved in the auto accident.

However, if a policy provision that would defeat coverage for a claim under this Part is declared to be unenforceable as a violation of the state's financial responsibility law, **our** limit of liability will be the minimum required by the state's financial responsibility law.

### SUPPLEMENTARY PAYMENTS

In addition to **our** limit of liability, **we** will pay on behalf of a **covered person**:

- Premiums on appeal bonds and bonds to release attachments in any suit we defend. But we will not pay the premium for bonds with a face value over our limit of liability shown on the Declarations.
- Prejudgment interest awarded against the covered person on that part of the judgment we pay. If we make an offer to pay the applicable limit of liability, we will not pay any prejudgment interest based on that period of time after the offer.
- Interest accruing, in any suit we defend, on that part of a judgment that does not exceed our limit of liability. Our duty to pay interest ends when we offer to pay that part of the judgment that does not exceed our limit of liability.
- Up to \$250 a day for loss of wages because of attendance at hearings or trials at our request.
- 5. The amount a covered person must pay to the United States Government because of damage to a government-owned private passenger auto, pickup, or van which occurs while the vehicle is in the care, custody, or control of a covered person. The most we will pay is an amount equal to one month of the basic salary of the covered person at the time of a loss. Only Exclusions A.1. and A.8. apply.
- Other reasonable expenses incurred at our request.

7. All defense costs we incur.

### **EXCLUSIONS**

- A. We do not provide Liability Coverage for any covered person:
  - Who intentionally acts or directs to cause BI or PD, or who acts or directs to cause with reasonable expectation of causing BI or PD.
  - For PD to property owned or being transported by a covered person.
  - For PD to property rented to, used by, or in the care of any covered person.
     This exclusion (A.3.) does not apply to damage to a residence or garage.
  - 4. For BI to an employee of that person which occurs during the course of employment. This exclusion (A.4.) does not apply to a domestic employee unless workers' compensation benefits are required or available for that domestic employee.
  - For that person's liability arising out of the ownership or operation of a vehicle while it is being used to carry persons for a fee. This exclusion (A.5.) does not apply to:
    - a. A share-the-expense car pool; or
    - Your covered auto used for volunteer work when reimbursement is limited to mileage expenses.
  - 6. While employed or otherwise engaged in the auto business. This exclusion (A.6.) does not apply to the ownership, maintenance, or use of your covered auto by you, any family member, or any partner, agent, or employee of you or any family member.
  - 7. Maintaining or using any vehicle while that person is employed or otherwise engaged in any business or occupation other than the **auto business**, farming, or ranching. This exclusion (A.7.) does not apply:

- To the maintenance or use of a private passenger auto; a pickup or van owned by you or any family member; or a trailer used with these vehicles; or
- b. To the maintenance or use of a pickup or van not owned by you or any family member if the vehicle's owner has valid and collectible primary liability insurance or selfinsurance in force at the time of the accident.
- Using a vehicle without expressed or implied permission.
- For BI or PD for which that person is an insured under any nuclear energy liability policy. This exclusion (A.9.) applies even if that policy is terminated due to exhaustion of its limit of liability.
- 10. For BI or PD occurring while your covered auto is rented or leased to others, or shared as part of a personal vehicle sharing program.
- 11. For punitive or exemplary damages.
- 12. For **BI** sustained as a result of exposure to **fungi**, wet or dry rot, or bacteria.
- For BI to a relative who resides primarily in that covered person's household.
- B. We do not provide Liability Coverage for the ownership, maintenance, or use of:
  - Any vehicle that is not your covered auto unless that vehicle is:
    - A four- or six-wheel land motor vehicle designed for use on public roads;
    - b. A moving van for personal use;
    - c. A miscellaneous vehicle; or
    - d. A vehicle used in the business of farming or ranching.

- Any vehicle, other than your covered auto:
  - a. That has fewer than four wheels; or
  - That is designed mainly for use off public roads.

This exclusion (B.2.) does not apply while the vehicle is being used in a medical emergency.

- 3. Any vehicle, other than your covered auto, that is owned by you, or furnished or available for your regular use. This exclusion (B.3.) does not apply to a vehicle not owned by you if the vehicle's owner has valid and collectible primary liability insurance or selfinsurance in force at the time of the accident.
- 4. Any vehicle, other than your covered auto, that is owned by or furnished or available for the regular use of, any family member. This exclusion (B.4.) does not apply:
  - To your maintenance or use of such vehicle; or
  - To a vehicle not owned by any family member if the vehicle's owner has valid and collectible primary liability insurance or selfinsurance in force at the time of the accident.
- Any vehicle while being operated in, or in practice for, any driving contest or challenge.
- C. There is no coverage for liability assumed by any covered person under any contract or agreement.

### **OUT OF STATE COVERAGE**

If an auto accident to which this policy applies occurs in any state or province other than the one in which **your covered auto** is principally garaged, **your** policy will provide at least the minimum amounts and types of liability coverages required by law. However, no one will be entitled to duplicate payments for the same elements of loss.

### FINANCIAL RESPONSIBILITY REQUIRED

When this policy is certified as future proof of financial responsibility, this policy shall comply with the law to the extent required.

### OTHER INSURANCE

- A. If there is other applicable liability insurance, we will pay only our share of the loss. Our share is the proportion that our limit of liability bears to the total of all applicable limits.
- B. With respect to a vehicle you or a family member does not own, any insurance we provide to a covered person shall be excess over:
  - Any other applicable liability insurance; or
  - Any self-insurance in compliance with a state's financial responsibility law or mandatory insurance law.

However, with respect to a vehicle leased or rented by **you**, if **you** have agreed to provide primary coverage in a written lease or rental agreement, the coverage provided by this policy is primary, but only for the minimum limits required by the Florida Financial Responsibility law and the Florida Motor Vehicle No-Fault Law.

# PART B-1 - PERSONAL INJURY PROTECTION COVERAGE

(Referred to as PIP Coverage)

### **DEFINITIONS**

- A. "Covered person" as used in this Part
  - 1. You or any family member:
    - a. While occupying your covered auto within the United States or Canada;
    - While occupying any motor vehicle within the State of Florida; or
    - c. As a pedestrian, for BI caused by physical contact with a motor vehicle and resulting from an accident occurring within the State of Florida.
  - Any other person while occupying or when struck by your covered auto within the State of Florida. However, this (A.2.) does not apply if the person is:
    - An owner of a motor vehicle for which security is required under the Florida Motor Vehicle No-Fault Law; or
    - An insured entitled to receive PIP benefits from the motor vehicle owner's insurer.
- B. "Emergency medical condition" means a medical condition manifesting itself by acute symptoms of sufficient severity, which may include severe pain, such that the absence of immediate medical attention could reasonably be expected to result in any of the following:
  - 1. Serious jeopardy to patient health;
  - Serious impairment to bodily functions; or

- Serious dysfunction of any bodily organ or part.
- C. "Entity wholly owned" means a proprietorship, group practice, partnership, or corporation that provides health care services rendered by licensed health care practitioners and in which licensed health care practioners are the business owners of all aspects of the business entity, including, but not limited to, being reflected as the business owners on the title or lease of the physical facility, filing taxes as the business owners, being account holders on the entity's bank account, being listed as the principals on all incorporation documents required by this state, and having ultimate authority over all personnel and compensation decisions relating to the entity. However, this definition does not apply to an entity that is wholly owned, directly or indirectly, by a hospital licensed under chapter 395.
- D. "Family member" as used in this Part means a relative of any degree by blood, marriage, or by adoption, who usually makes his or her home in the same family unit, whether or not temporarily living elsewhere.
- E. "Medically necessary."
  - "Medically necessary" refers to a medical service or supply that a prudent physician would provide for the purpose of preventing, diagnosing, or treating an illness, injury, disease, or symptom in a manner that is:
    - In accordance with generally accepted standards of medical practice;
    - Clinically appropriate in terms of type, frequency, extent, site, and duration; and
    - Not primarily for the convenience of the patient, physician, or other health care provider.

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- "Medically necessary" does not include the following:
  - Spinal ultrasound, also known as sonography, ultrasonography, and echography;
  - Somatosensory Evoked Potential for use in the diagnosis of radiculopathy or distal nerve entrapment when treating persons sustaining bodily injury covered by personal injury protection benefits; and
  - c. Dermatomal Evoked Potential.
- F. "Medical benefits" means reasonable fees for medically necessary medical, surgical, X-ray, dental, and rehabilitative services, including prosthetic devices, and medically necessary ambulance, hospital, and nursing services if the individual receives initial services and care pursuant to F.1. below within 14 days after the motor vehicle accident. The medical benefits provide reimbursement only for:
  - Initial services and care that are lawfully provided, supervised, ordered, or prescribed by a physician licensed under chapter 458 or chapter 459, a dentist licensed under chapter 466, or a chiropractic physician licensed under chapter 460 or that are provided in a hospital or in a facility that owns, or is wholly owned by, a hospital. Initial services and care may also be provided by a person or entity licensed under part III or chapter 401 which provides emergency transportation and treatment.
  - 2. Upon referral by a provided described in F.1., follow-up services and care consistent with the underlying medical diagnosis rendered pursuant to F.1. which may be provided, supervised, ordered, or prescribed only by a physician licensed under chapter 458 or chapter 459, a chiropractic physician licensed under chapter 460, a dentist licensed under chapter 466, or, to the extent permitted by applicable law and under the supervision of such physician,

- osteopathic physician, chiropractic physician, or dentist, by a physician assistant licensed under chapter 458 or chapter 459 or an advanced registered nurse practitioner licensed under chapter 464. Follow-up services and care may also be provided by any of the following persons or entities:
- A hospital or ambulatory surgical center licensed under chapter 395.
- An entity wholly owned by one or more physicians licensed under chapter 458 or 459, chiropractic physicians licensed under chapter 460, or dentists licensed under chapter 466 or by such practitioners and the spouse, parent, child, or sibling of such practitioners.
- An entity that owns or is wholly owned, directly or indirectly, by a hospital or hospitals.
- d. A physical therapist licensed under chapter 486, based upon a referral by a provider described in F.2.
- e. A health care clinic licensed under part X of chapter 400 which is accredited by the Joint Commission on Accreditation of Healthcare Organizations, the American Osteopathic Association, the Commission on Accreditation of Rehabilitation Facilities, or the Accreditation Association for Ambulatory Health Care, Inc.; or
  - Has a medical director licensed under chapter 485, chapter 459, or chapter 460;
  - (2) Has been continuously licensed for more than 3 years or is a publicly traded corporation that issues securities traded on an exchange registered with the United States Securities and Exchange Commission as a national securities exchange; and

- (3) Provides at least four of the following medical specialties:
  - (a) General medicine;
  - (b) Radiography;
  - (c) Orthopedic medicine;
  - (d) Physical medicine;
  - (e) Physical therapy;
  - (f) Physical rehabilitation;
  - (g) Prescribing or dispensing outpatient prescription medication;
  - (h) Laboratory services.
- 3. Reimbursement for services and care provided in F.1. or F.2. up to \$10,000 if a physician licensed under chapter 458 or chapter 459, a dentist licensed under chapter 466, a physician assistant licensed under chapter 458 or 459, or an advanced registered nurse practitioner licensed under chapter 464 has determined that the injured person had an emergency medical condition.
- Reimbursement for services and care provided in F.1. or F.2. is limited to \$2,500 if any provider listed in F.1. or F.2. determines that the injured person did not have an emergency medical condition.
- 5. Medical benefits do not include massage as defined in s. 480.033 or acupuncture as defined in s. 457.102, regardless of the person, entity, or licensee providing massage or acupuncture, and a licensed massage therapist or licensed acupuncturist may not be reimbursed for medical benefits under this section.
- G. "Motor vehicle."
  - "Motor vehicle" means any self-propelled vehicle with four or more wheels which is of a type both designed and required to be licensed for use on the highways of the State of Florida and any trailer or semi-trailer designed for use with such vehicle.

- "Motor vehicle" does not include a mobile home or any vehicle, other than a motor vehicle used in public school transportation:
  - a. Which is used as mass transit and designed to transport more than five passengers exclusive of the operator of the vehicle; and
  - Owned by a municipality, a transit authority, or a political subdivision of the state.
- H. "Owner" means a person or organization who holds the legal title to a motor vehicle, and also includes:
  - A debtor having the right to possession, in the event a motor vehicle is the subject of a security agreement; and
  - A lessee having the right to possession, in the event a motor vehicle is the subject of a lease with option to purchase and such lease agreement is for a period of six months or more; and
  - A lessee having the right to possession, in the event a motor vehicle is the subject of a lease without option to purchase, and such lease agreement is for a period of six months or more, and the lease agreement provides that the lessee shall be responsible for securing insurance.
- "Pedestrian" means a person while not occupying any self-propelled vehicle.
- J. "Reasonable accessible" means any location within the municipality where the covered person is receiving treatment, or in which the covered person resides, or within 10 miles by road of a covered person's residence, provided such location is within the county in which the covered person resides.

If there is no qualified physician to conduct the examination in a location **reasonably accessible** to the **covered person**, then such examination shall be conducted in an area of the closest proximity to the insured's residence.

- K. "Reasonable fee" is no more than 80 percent of the following schedule of maximum charges:
  - Two hundred (200) percent of Medicare for emergency transport and treatment by providers licensed under chapter 401.
  - Seventy-five (75) percent of the hospital's usual and customary charges for emergency services and care provided by a hospital licensed under chapter 395.
  - The usual and customary charges in the community for emergency services and care as defined by s. 395.002 provided in a facility licensed under chapter 395 rendered by a physician or dentist, and related hospital inpatient services rendered by a physician or dentist.
  - Two hundred (200) percent of Medicare Part A prospective payment applicable to the specific hospital providing the inpatient services for hospital inpatient services, other than emergency services and care.
  - Two hundred (200) percent of Medicare Part A Ambulatory Payment Classification for the specific hospital providing the outpatient services for hospital outpatient services, other than emergency services and care.
  - For all other medical services, supplies and care, two hundred (200) percent of the allowable amount under:
    - Medicare Part B, except as provided in 6.b and 6.c. below;
    - Medicare Part B, in the case of services, supplies, and care provided by ambulatory surgical centers and clinical laboratories;
    - The Durable Medical Equipment Prosthetics/Orthotics and Supplies fee schedule of Medicare Part B, in the case of durable medical equipment; or

d. If such services, supplies or care are not reimbursable under Medicare Part B, we may limit reimbursement to 80 percent of the maximum reimbursable allowance under workers' compensation, as determined under s. 440.13 and rules adopted thereunder which are in effect at the time such services, supplies, or care are provided.

For purposes of this definition (K.), the applicable fee schedule or payment limitation under Medicare is the fee schedule or payment limitation in effect on March 1 of the year in which the services, supplies or care is rendered and for the area in which such services are rendered, and the applicable fee schedule or payment limitation applies throughout the remainder of that year, notwithstanding any subsequent change made to the fee schedule or payment limitation, except that it may not be less than the applicable schedule of Medicare Part B for 2007 for medical services, supplies and care subject to Medicare Part B.

- L. "Replacement services expenses" means, with respect to the period of disability of the covered person, all expenses reasonably incurred in obtaining from others ordinary and necessary services in lieu of those that, but for such injury, the covered person would have performed without income for the benefit of the covered person's household.
- M. "Work loss" means, with respect to the period of disability of the covered person, 60 percent of gross income and earning capacity from inability to work proximately caused by the BI sustained by the covered person. However, "work loss" does not include any loss after death of a covered person.
- N. "Your covered auto" as used in this Part does not include any miscellaneous vehicle or motorcycle for which security is not required under the Florida Motor Vehicle No-Fault Law.

### INSURING AGREEMENT

- A. We will pay, in accordance with the Florida Motor Vehicle No-Fault Law, as amended, to or for the benefit of the covered person:
  - 1. Medical benefits; and
  - 2. Work loss; and
  - Replacement services expenses; and
  - Death benefits of \$5,000. Death benefits are in addition to the medical benefits, work loss and replacement services expenses provided under the insurance policy.

These must be incurred as a result of **BI** (1) caused by an accident arising out of the ownership, maintenance, or use of a **motor vehicle** and (2) sustained by a **covered person**.

- B. We will not be liable for subsequent PIP benefits if a covered person unreasonably refuses to submit to an examination as required in Part E General Provisions, Duties After an Accident or Loss.
- C. Whenever a person making a claim is charged with committing a felony, we shall withhold PIP benefits until 30 days after we receive notice that the prosecution, at the trial level, makes a formal entry on the record that it will not prosecute the case against the person, the charge is dismissed, or the person is acquitted.
- D. We or someone on our behalf will review, by audit or otherwise, claims for benefits under this coverage to determine if the charges are reasonable fees for medically necessary and appropriate services or reasonable expenses for funeral services. A provider of medical or funeral services may charge more than the amount we determine to be reasonable fees and reasonable expenses, but such additional charges are not covered.

- E. If the service provider sues the **covered person** because **we** refuse to pay expenses
  that **we** determine are unreasonable or
  unnecessary, **we** will settle or defend the
  suit, as **we** consider appropriate. **We** will
  pay defense costs and any resulting
  settlement or judgment against the **covered person** for reasonable and necessary
  expenses, subject to the limit of liability for
  this coverage. The **covered person** must
  cooperate with **us** in the defense of any
  claim or lawsuit. **We** will also pay a **covered person** up to \$250 a day for loss of wages
  because of attendance at hearings or trials
  at **our** request.
- F. We may utilize Medicare coding policies and payment methodologies of the federal Centers for Medicare and Medicaid Services, including applicable modifiers, to determine the appropriate amount of reimbursement for medical services, supplies or care if the coding policy or payment methodology does not constitute a utilization limit.

# LIMIT OF LIABILITY

- A. Regardless of the number of **covered persons**, claims made, vehicles or premiums
  shown on the Declarations, or vehicles
  involved in an auto accident, the total
  aggregate limit of PIP benefits available
  under Florida Motor Vehicle No-Fault Law,
  as amended, from all sources combined,
  including this policy, for all loss and
  expense incurred by or on behalf of any
  one person who sustains **BI** as the result of
  one accident shall not exceed the amount
  indicated on the Declarations.
- B. Any amount payable under PIP Coverage shall be reduced by the amount of benefits a covered person has recovered or is entitled to recover for the same elements of loss under the workers' compensation laws of any state or the Federal Government.

C. We will reserve \$5,000 of PIP benefits for payment to physicians licensed under chapter 458 or chapter 459 or dentists licensed under chapter 466 who provide emergency services and care, as defined in s. 395.002, or who provide hospital inpatient care. The amount held in reserve will be used only to pay claims from such physicians or dentists until 30 days after the date we receive notice of the accident. After the 30-day period, any amount of the reserve for which we have not received notice of such claims may be used to pay other PIP benefits for loss or expense incurred because of the accident.

### APPLICATION OF DEDUCTIBLE

The amount of any deductible stated on the Declarations, incurred by or on behalf of each person to whom the deductible applies and who sustains **BI** as a result of any one accident, shall be deducted from 100% of the **medical** benefits, work loss, and replacement services expenses described in F.S. s. 627.736(1) before the application of any percentage limitation that may result because of the lack of Medical Payments benefits coverage. Such deductible shall not apply to:

- 1. The death benefit; or
- 2. Any person determined eligible pursuant to the Florida Crime Compensation Act, excluding s. 960.28 of the act.

# **EXCLUSIONS**

- A. We do not provide PIP Coverage for BI sustained by any covered person:
  - While occupying a motor vehicle you own that is not your covered auto under this Part;
  - While occupying, or when struck by, any vehicle, other than your covered auto, that is owned by or furnished or available for the regular use of, any family member. This exclusion (A.2.)

- does not apply to you.
- While operating your covered auto without expressed or implied consent;
- If that covered person intentionally caused the BI;
- 5. While committing a felony;
- For work loss if an entry on the Declarations indicates such coverage does not apply; or
- While occupying a motor vehicle located for use as a residence or premises.
- B. We will not pay benefits under PIP Coverage for services, supplies or care that is not reimbursable under Medicare or Florida workers' compensation law.
- C. We will not pay benefits under PIP Coverage for any person:
  - 1. Entitled to PIP benefits from:
    - The owner of a motor vehicle other than you; or
    - b. That owner's insurer.
  - Who owns an uninsured motor vehicle subject to the Florida Motor Vehicle No-Fault Law, as amended.

# OTHER INSURANCE

- A. If there is other applicable PIP Coverage, we will pay only our share of the loss and of expenses incurred in processing the claim. Our share is the proportion that our limit of liability bears to the total of all applicable limits.
- B. If a covered person is injured while occupying, or when struck by, a motor vehicle rented or leased under a rental or lease agreement, PIP Coverage under the lessor's policy will be primary unless a statement in bold type on the face of the rental or lease agreement, specifies that PIP Coverage afforded under the lessor's policy shall be excess.

# PART B-2 - MEDICAL PAYMENTS COVERAGE

### **DEFINITIONS**

- A. "Covered person" as used in this Part means:
  - You or any family member while occupying any auto.
  - Any other person while occupying your covered auto.
  - You or any family member while not occupying a motor vehicle if injured by:
    - a. A motor vehicle designed for use mainly on public roads;
    - b. A miscellaneous vehicle; or
    - c. A trailer.
- B. "Medical payment fee" is an amount, as determined by us or someone on our behalf, that we will pay for charges made by a licensed hospital, licensed physician, or other licensed medical provider for medically necessary and appropriate medical services. The amount that we will pay will be one of the following:
  - The amount provided by an applicable agreement with a Preferred Provider Organization, Preferred Provider Network, or other similar agreement; or
  - The amount required, approved, or allowed by a fee schedule established by a state, federal, or other governmental entity in the relevant geographic area; or
  - The amount negotiated with the provider; or
  - 4. The lesser of the following:
    - a. The actual amount billed; or
    - A reasonable fee for the service provided.

- C. "Medically necessary and appropriate medical services" are those services or supplies provided or prescribed by a licensed hospital, licensed physician, or other licensed medical provider that, as determined by us or someone on our behalf, are required to identify or treat BI caused by an auto accident and sustained by a covered person and that are:
  - Consistent with the symptoms, diagnosis, and treatment of the covered person's injury and appropriately documented in the covered person's medical records;
  - Provided in accordance with recognized standards of care for the covered person's injury at the time the charge is incurred;
  - Consistent with published practice guidelines and technology, and assessment standards of national organizations or multi-disciplinary medical groups;
  - Not primarily for the convenience of the covered person, his or her physician, hospital, or other health care provider;
  - The most appropriate supply or level of service that can be safely provided to the covered person; and
  - Not excessive in terms of scope, duration, or intensity of care needed to provide safe, adequate, and appropriate diagnosis and treatment.

However, "medically necessary and appropriate medical services" do not include the following:

 Nutritional supplements or over-thecounter drugs;

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- Experimental services or supplies, which
  means services or supplies that we
  determine have not been accepted by
  the majority of the relevant medical
  specialty as safe and effective for
  treatment of the condition for which its
  use is proposed;
- Inpatient services or supplies provided to the covered person when these could safely have been provided to the covered person as an outpatient;
- Spinal ultrasound, also known as sonography, ultrasonography and echography;
- 5. Surface EMG;
- Somatosensory Evoked Potential for use in the diagnosis of radiculopathy or distal nerve entrapment when treating persons sustaining BI covered by Medical Payments Coverage; and
- 7. Dermatomal Evoked Potential.

# **INSURING AGREEMENT**

- A. We will pay only the medical payment fee for medically necessary and appropriate medical services and the reasonable expense for funeral services. These fees and expenses must:
  - Result from BI sustained by a covered person in an auto accident; and
  - Be incurred for services rendered within three years from the date of the auto accident.
- B. We or someone on our behalf will review, by audit or otherwise, claims for benefits under this coverage to determine if the charges are medical payment fees for medically necessary and appropriate medical services or reasonable expenses for funeral services. A provider of medical or funeral services may charge more than the amount we determine to be medical payment fees and reasonable expenses, but such additional charges are not covered.

For purposes of this Part, we shall not be considered to have been furnished with notice of the amount of a covered loss or medical bills due unless the statements or bills are properly completed in their entirety, with all relevant information being provided.

- All statements and bills for medical services rendered by any physician, hospital, clinic, or other person or institution shall be submitted to us on a properly completed:
  - Centers for Medicare and Medicaid Services (CMS) 1500 form; or
  - b. UB 92 form.
- For purposes of this Part, "properly completed" means that the billing shall, to the extent applicable, use the following in effect for the year in which services are rendered:
  - The Physicians' Current Procedural Terminology (CPT);
  - Healthcare Correct Procedural Coding System (HCPCS); and
  - c. ICD-9.
- 3. In addition to the references shown in B.2.a. through B.2.c. above, we, or someone on our behalf, may seek guidance from one or more of the following to determine whether a form is "properly completed":
  - The Office of the Inspector General (OIG);
  - Physicians Compliance Guidelines; and
  - Other authoritative treatises designated by rule by the Agency for Health Care Administration.

- 4. All providers, other than hospitals, shall include on the applicable claim form the professional license number of the provider in the line or space provided for "Signature of Physician or Supplier, Including Degrees or Credentials."
- No statement of medical services may include charges for medical services performed by a person or entity unless that person or entity possesses the valid licenses required to perform such services.
- C. If the service provider sues the **covered person** because **we** refuse to pay expenses
  that **we** determine are unreasonable or
  unnecessary, **we** will settle or defend the
  suit, as **we** consider appropriate. **We** will
  pay defense costs and any resulting
  settlement or judgment against the **covered person** for reasonable and necessary
  expenses, subject to the limit of liability for
  this coverage. The **covered person** must
  cooperate with **us** in the defense of any
  claim or lawsuit. **We** will also pay a **covered person** up to \$250 a day for loss of wages
  because of attendance at hearings or trials
  at **our** request.
- D. We will not be liable for pending or subsequent benefits if a covered person or assignee of benefits under Medical Payments Coverage refuses to submit to an examination as required in Part E - General Provisions, Duties After an Accident or Loss.

### LIMIT OF LIABILITY

- A. The limit of liability shown on the Declarations for Medical Payments Coverage is the maximum limit of liability for each **covered person** injured in any one accident. This is the most **we** will pay regardless of the number of **covered persons**, claims made, vehicles or premiums shown on the Declarations, or vehicles involved in an auto accident.
- B. No one will be entitled to receive duplicate payments for the same elements of loss under this coverage and Part A or Part C of this policy.

### **EXCLUSIONS**

We do not provide benefits under this Part for any covered person for BI:

- Sustained while occupying any vehicle that is not your covered auto unless that vehicle is:
  - A four- or six-wheel land motor vehicle designed for use on public roads;
  - b. A moving van for personal use;
  - c. A miscellaneous vehicle; or
  - d. A vehicle used in the business of farming or ranching.
- Sustained while occupying your covered auto when it is being used to carry persons for a fee. This exclusion (2.) does not apply to:
  - a. A share-the-expense car pool; or
  - Your covered auto used for volunteer work when reimbursement is limited to mileage expenses.
- Sustained while occupying any vehicle located for use as a residence.
- 4. Occurring during the course of employment if workers' compensation benefits are required or available.
- Sustained while occupying, or when struck by, any vehicle, other than your covered auto, that is owned by you.
- Sustained while occupying, or when struck by, any vehicle, other than your covered auto, that is owned by any family member. This exclusion (6.) does not apply to you.
- Sustained while occupying a vehicle without expressed or implied permission.

- Sustained while occupying a vehicle when it is being used in the business or occupation of a covered person. This exclusion (8.) does not apply to BI sustained while occupying a private passenger auto, pickup or van, or a trailer used with these vehicles.
- Caused by or as a consequence of war, insurrection, revolution, nuclear reaction, or radioactive contamination.
- 10. Sustained while occupying your covered auto while it is rented or leased to others, or shared as part of a personal vehicle sharing program.
- Sustained while a participant in, or in practice for, any driving contest or challenge.
- 12. Sustained as a result of a covered person's exposure to fungi, wet or dry rot, or bacteria.

# OTHER INSURANCE

If there is other applicable auto medical payments insurance, **we** will pay only **our** share of the loss. **Our** share is the proportion that **our** limit of liability bears to the total of all

applicable limits. However, any insurance **we** provide with respect to a vehicle **you** do not own shall be excess over any other collectible auto insurance providing payments for medical or funeral expenses.

### SPECIAL PROVISIONS

- A. If your covered auto and every other motor vehicle you own are within the policy territory referred to in Part E General Provisions, then coverage under Part B-2 Medical Payments Coverage will apply to you and any family member anywhere in the world.
- B. Payment under Part B-2 Medical Payments Coverage shall be applied to that portion of any claim for PIP medical expenses that is otherwise covered but not payable under PIP Coverage due to the limitation of 80% of medical expenses, regardless of whether the full amount of PIP benefits have been exhausted. However, Medical Payments Coverage shall not be payable for the amount of any deductible which has been selected under PIP Coverage.

# PART C - UNINSURED MOTORISTS COVERAGE

(referred to as UM Coverage)

UM Coverage includes underinsured motorists coverage.

# **DEFINITIONS**

- A. "Covered person" as used in this Part means:
  - 1. You or any family member.
  - Any other person occupying your covered auto.
  - Any person for damages that person is entitled to recover because of BI to which this coverage applies sustained by a person described in 1. or 2. above.

However, "covered person" does not include the United States of America or any of its agencies.

- B. "Uninsured Motor Vehicle."
  - "Uninsured motor vehicle" means a land motor vehicle or trailer of any type:
    - To which no liability bond or policy applies at the time of the accident.
    - To which a liability bond or policy applies at the time of the accident but its limit for bodily injury liability is not enough to pay the full amount the covered person is legally entitled to recover as damages.

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- c. That is a hit-and-run motor vehicle. This means a motor vehicle whose owner or operator cannot be identified and that hits or that causes an accident resulting in BI without hitting:
  - (1) You or any family member;
  - (2) A vehicle you or any family member is occupying; or
  - (3) Your covered auto.
- d. To which a liability bond or policy applies at the time of the accident but the bonding or insuring company denies coverage or is or becomes insolvent within 4 years after the accident.
- "Uninsured motor vehicle" does not include any vehicle or equipment:
  - Owned by or furnished or available for the regular use of you or any family member. This exclusion (2.a.) does not apply:
    - If the vehicle or equipment is your covered auto to which Part A of this policy applies; and
    - (2) Liability coverage is excluded for any person other than you or any family member for damages sustained in the accident by you or any family member.
  - Operated on rails or crawler treads, except for a snowmobile.
  - Designed mainly for use off public roads while not on public roads.
  - d. While located for use as a residence or premises.

# **INSURING AGREEMENT**

A. We will pay compensatory damages which a covered person is legally entitled to recover from the owner or operator of an uninsured motor vehicle because of BI

- sustained by a **covered person** and caused by an auto accident. However, **we** will not pay damages for pain, suffering, mental anguish, or inconvenience unless the **BI** consists in whole or in part of:
- Significant and permanent loss of an important bodily function;
- Permanent injury within a reasonable degree of medical probability, other than scarring or disfigurement;
- Significant and permanent scarring or disfigurement; or
- 4. Death.
- B. The owner's or operator's liability for these damages must arise out of the ownership, maintenance, or use of the uninsured motor vehicle. Any judgment for damages arising out of a suit brought without our written consent is not binding on us.

# LIMIT OF LIABILITY (STACKED)

- A. Accidents involving BI to you or any family member.
  - 1. For BI sustained by any one person in any one accident, our maximum limit of liability for all resulting damages, including, but not limited to, all direct, derivative, or consequential damages recoverable by any persons, is the limit of liability shown on the Declarations for "each person" for UM Coverage, multiplied by the number of premiums shown in the Declarations for UM Coverage. Subject to this limit for "each person," our maximum limit of liability for all damages for BI resulting from any one accident is the limit of liability shown on the Declarations for "each accident" for UM Coverage multiplied by the number of premiums shown on the Declarations for UM Coverage.

- 2. Notwithstanding the maximum limits of liability for "each person" and "each accident" set forth in A.1. above, for BI sustained in any one accident by a covered person other than you or any family member, our maximum limit of liability for all resulting damages, including, but not limited to, all direct, derivative, or consequential damages recoverable by any persons is the lesser of:
  - a. The "each person" limit of liability for UM Coverage shown on the Declarations applicable to the vehicle that person was occupying at the time of the accident; or
  - That covered person's pro-rata share of the "each accident" limit of liability for UM Coverage shown on the Declarations applicable to that vehicle.

You or any family member who sustains BI in the accident will also be entitled to a pro-rata share of the "each accident" limit of liability applicable to that vehicle. A person's pro-rata share is the proportion that that person's damages bears to the total damages sustained by all covered persons.

- These limits are the most we will pay, regardless of the number of:
  - Covered persons;
  - b. Claims made; or
  - c. Vehicles involved in the accident.
- B. Accidents not involving BI to you or any family member.
  - For BI sustained by any one person in any one accident, our maximum limit of liability for all resulting damages, including, but not limited to, all direct, derivative, or consequential damages recoverable by any persons, is the limit of liability shown on the Declarations for "each person" for UM Coverage.

- Subject to this limit for "each person", our maximum limit for all damages for BI resulting from any one accident is the limit of liability shown on the Declarations for "each accident" for UM Coverage.
- These limits are the most we will pay, regardless of the number of:
  - a. Covered persons;
  - b. Claims made;
  - Vehicles or premiums shown on the Declarations;
  - d. Premiums paid; or
  - e. Vehicles involved in the accident.
- C. Any amount otherwise payable for damages under UM Coverage shall be reduced by all sums paid or payable because of the BI:
  - Under any workers' compensation law, disability benefits law, or similar law; or
  - Under any PIP Coverage, automobile medical expense coverage, or motor vehicle liability insurance.
- D. Any amount otherwise payable for damages under UM Coverage shall be reduced by all sums paid because of the BI by or on behalf of persons or organizations who may be legally responsible. This includes all sums paid under Part A.

### **EXCLUSIONS**

- A. We do not provide UM Coverage for BI sustained by any covered person:
  - If that person or legal representative settles the BI claim without our written consent. However, this exclusion (A.1.) does not apply:
    - a. If such settlement does not prejudice our right to recover payment; or

- b. If that person or legal representative provides us with advance notice of any proposed settlement as required by Part E - General Provisions, Duties After an Accident or Loss.
- While occupying your covered auto when it is being used to carry persons for a fee. This exclusion (A.2.) does not apply to:
  - a. A share-the-expense car pool; or
  - Your covered auto used for volunteer work when reimbursement is limited to mileage expenses.
- Using a vehicle without expressed or implied permission.
- While your covered auto is rented or leased to others, or shared as part of a personal vehicle sharing program.
- While occupying any vehicle when it is being operated in, or in practice for, any driving contest or challenge.
- B. UM Coverage shall not apply directly or indirectly to benefit any insurer or self-insurer under any workers' compensation law or similar disability benefits law.
- We do not provide UM Coverage for punitive or exemplary damages.

# OTHER INSURANCE

If there is other applicable UM Coverage available under one or more policies or provisions of coverage:

- Any insurance we provide with respect to a vehicle you do not own or to a person other than you or any family member will be excess over any collectible insurance.
- If the coverage under this policy is provided:

- a. On a primary basis, we will pay only our share of the loss that must be paid under insurance providing coverage on a primary basis. Our share is the proportion that our limit of liability bears to the total of all applicable limits of liability for coverage provided on a primary basis.
- b. On an excess basis, we will pay only our share of the loss that must be paid under insurance providing coverage on an excess basis. Our share is the proportion that our limit of liability bears to the total of all applicable limits of liability of coverage provided on an excess basis.

### NON-DUPLICATION

No **covered person** will be entitled to receive duplicate payments under this coverage for the same elements of loss which were:

- Paid because of the **BI** by or on behalf of persons or organizations who may be legally responsible.
- Paid or payable under any workers' compensation law or similar disability benefits law.
- Paid under another provision or coverage in this policy.
- Paid under any PIP Coverage or under any automobile medical expense coverage.

# PART D - PHYSICAL DAMAGE COVERAGE

# **DEFINITIONS**

- A. "Actual cash value" means the amount that it would cost, at the time of loss, to buy a comparable vehicle. As applied to your covered auto, a comparable vehicle is one of the same make, model, model year, body type, and options with substantially similar mileage and physical condition.
- B. "Collision" means the impact with an object and includes upset of a vehicle. Loss caused by the following is covered under Comprehensive Coverage and is not considered collision: fire; missiles or falling objects; hail, water or flood; malicious mischief or vandalism; theft or larceny; riot or civil commotion; explosion or earthquake; contact with bird or animal; windstorm; or breakage of window glass. If breakage of window glass is caused by a collision, you may elect to have it considered a loss caused by collision.
- C. "Custom equipment" means equipment, furnishings and parts permanently installed in or upon your covered auto, other than:
  - Original manufacturer equipment, furnishings, or parts;
  - Any replacement of original manufacturer equipment, furnishings or parts with other equipment, furnishings or parts of like kind and quality;
  - Equipment, furnishings, or parts designed to assist disabled persons;
  - Anti-theft devices and devices intended to monitor or record driving activity; and
  - 5. Tires of a substantially similar size as those installed by the manufacturer.

- D. "Loss" means direct and accidental damage to the operational safety, function, or appearance of, or theft of, your covered auto or personal property contained in your covered auto. Loss includes a total loss, but does not include any damage other than the cost to repair or replace. Loss does not include any loss of use, or diminution in value that would remain after repair or replacement of the damaged or stolen property.
- E. "Nonowned vehicle."
  - "Nonowned vehicle" means any private passenger auto, pickup, van, miscellaneous vehicle, or trailer not owned by, or furnished or available for the regular use of, you or any family member. This applies only when the vehicle is in the custody of or being operated by you or any family member.
  - A nonowned vehicle does not include any of the following vehicles used in any business or occupation other than farming or ranching:
    - a. A pickup;
    - b. A van; or
    - c. A miscellaneous vehicle.
- F. "Repair."
  - "Repair" means restoring the damaged property to its pre-loss operational safety, function, and appearance. This may include the replacement of component parts.
  - 2. Repair does not require:
    - a. A return to the pre-loss market value of the property;

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- Restoration, alteration, or replacement of undamaged property, unless such is needed for the operational safety of the vehicle; or
- Rekeying of locks following theft or misplacement of keys.
- G. "Your covered auto," as used in this Part, includes:
  - Custom equipment, up to a maximum of \$5,000, in or on your covered auto.
  - A nonowned vehicle. If there is a loss to a nonowned vehicle, we will provide the broadest coverage shown on the Declarations.

# **INSURING AGREEMENT**

- Comprehensive Coverage (excluding collision).
  - Physical damage. We will pay for loss caused by other than collision to your covered auto, including its equipment, and personal property contained in your covered auto, minus any applicable deductible shown on the Declarations. However, we will pay for the cost of repairing or replacing the damaged windshield on your covered auto without a deductible.
  - Transportation expenses. We will also pay:
    - a. Up to \$30 a day, to a maximum of \$900, for transportation expenses incurred by you or any family member. This applies only in the event of a total theft of your covered auto. We will pay only transportation expenses incurred during the period beginning 48 hours after the theft and ending when your covered auto is returned to use or, if not recovered or not repairable, up to seven days after we have made a settlement offer.

- b. If Rental Reimbursement Coverage is afforded, limits for transportation expenses are the limits of liability shown on the Declarations for Rental Reimbursement for that vehicle.
- B. Collision Coverage. We will pay for loss caused by collision to your covered auto, including its equipment, and personal property contained in your covered auto, minus any applicable deductible shown on the Declarations.
- C. Rental Reimbursement Coverage (for **loss** other than total theft).
  - We will reimburse you for expenses you or any family member incurs to rent a substitute for your covered auto. This coverage applies only if:
    - Your covered auto is withdrawn from use for more than 24 hours due to a loss, other than a total theft, to that auto; and
    - The loss is covered under Comprehensive Coverage or caused by collision, and the cause of loss is not otherwise excluded under Part D of this policy.
  - 2. We will reimburse you only for that period of time reasonably required to repair or replace your covered auto. If we determine your covered auto is a total loss, the rental period will end no later than seven days after we have made a settlement offer.
- D. USAA Roadside Assistance. We will pay the reasonable costs you or any family member incurs for one of the following each time your covered auto is disabled:
  - Mechanical labor up to one hour at the place of breakdown.
  - Locksmith services to gain entry to your covered auto. This does not include the rekeying of locks following theft or misplacement of keys.

- Towing, to the nearest place where necessary repairs can be made during regular business hours, if the vehicle will not run or is stranded on or immediately next to a public road.
- Delivery of gas or oil to, or a change of tire on a disabled vehicle. However, we do not pay for the cost of these items.

### LIMIT OF LIABILITY

- A. Total loss to your covered auto. Our limit of liability under Comprehensive Coverage and Collision Coverage is the actual cash value of the vehicle, inclusive of any custom equipment.
  - The maximum amount we will include for loss to custom equipment in or on your covered auto is \$5,000.
  - We will declare your covered auto to be a total loss if, in our judgment, the cost to repair it would be greater than its actual cash value minus its salvage value after the loss.
- B. Other than a total loss to your covered auto:
  - Our limit of liability under Comprehensive Coverage and Collision Coverage is the amount necessary to repair the loss based on our estimate or an estimate that we approve, if submitted by you or a third party. Upon request, we will identify at least one facility that is willing and able to complete the repair for the amount of the estimate.
  - Our estimate may specify used, rebuilt, remanufactured, or non-Original Equipment Manufacturer (non-OEM) parts which are at least equivalent in kind and quality to the damaged parts prior to the loss in terms of fit, appearance, and performance.
  - You may request that damaged parts be replaced with new Original Equipment Manufacturer (OEM) parts. You will be responsible, however, for any cost

- difference between the parts included in **our** estimate and the new OEM parts used in the **repair**.
- We will not take a deduction for depreciation. We will take a deduction if prior damage has not been repaired. Prior damage does not include wear and tear.
- C. Personal property contained in your covered auto. The limits of liability described below are separate from the limits available for a loss to your covered auto:
  - Our limit of liability under Comprehensive Coverage and Collision Coverage is the lesser of:
    - The amount necessary to replace the damaged or stolen property; or
    - b. \$250.
  - We will not take a deduction for depreciation.
- D. Under Rental Reimbursement Coverage, our maximum limits of liability are the limits of liability shown on the Declarations for Rental Reimbursement Coverage for that vehicle.
- E. Under USAA Roadside Assistance, our limit of liability is the reasonable price for the covered service.

### PAYMENT OF LOSS

We may pay for loss in money, or repair or replace the damaged or stolen property. We may, at our expense, return any stolen property to you or to the address shown on the Declarations. If we return stolen property we will pay for any damage resulting from the theft. We may keep all or part of the damaged or stolen property and pay you an agreed or appraised value for it. We cannot be required to assume the ownership of damaged property. We may settle a claim either with you or with the owner of the property.

### LOSS PAYABLE CLAUSE

Loss or damage under this policy will be paid, as interest may appear, to the named insured and the loss payee shown on the Declarations. This insurance, with respect to the interest of the loss payee, will not become invalid because of **your** fraudulent acts or omissions unless the loss results from your conversion, secretion, or embezzlement of your covered auto. We may cancel the policy as permitted by policy terms and the cancellation will terminate this agreement as to the loss payee's interest. We will give the same advance notice of cancellation to the loss payee as we give to the named insured shown on the Declarations. We may send notices to the loss payee either by mail or by electronic means. However, if the loss payee requests in writing that we not send notices, including a notice of cancellation, we will abide by that request. When we pay the loss payee we will, to the extent of payment, be subrogated to the loss payee's rights of recovery.

# WAIVER OF COLLISION DEDUCTIBLE

We will not apply the deductible to loss caused by collision with another vehicle if all of these conditions are met:

- The loss to your covered auto is greater than the deductible amount; and
- The owner and driver of the other vehicle are identified; and
- The owner or driver of the other vehicle has a liability policy covering the loss; and
- The driver of your covered auto is not legally responsible, in any way, for causing or contributing to the loss.

# **EXCLUSIONS**

We will not pay for:

 Loss to your covered auto which occurs while it is being used to carry persons for a fee. This exclusion (1.) does not apply to:

- a. A share-the-expense car pool; or
- Your covered auto used for volunteer work when reimbursement is limited to mileage expenses.
- 2. Damage due and confined to:
  - a. Road damage to tires;
  - b. Wear and tear;
  - c. Freezing; or
  - d. Mechanical or electrical breakdown or failure, including such damage resulting from negligent servicing or repair of your covered auto or its equipment. We will pay for ensuing damage only to the extent the damage occurs outside of the major component (such as transmission/ transaxle, electrical system, engine including cooling and lubrication thereof, air conditioning, computer, suspension, braking, drive assembly, and steering) in which the initial mechanical or electrical breakdown or failure occurs.

This exclusion (2.) does not apply if the damage results from the total theft of **your covered auto**, and it does not apply to USAA Roadside Assistance.

- Loss due to or as a consequence of war, insurrection, revolution, nuclear reaction, or radioactive contamination.
- 4. Loss to a camper body or trailer owned by you or any family member which is not shown on the Declarations. This exclusion (4.) does not apply to one you or any family member acquires during the policy period and asks us to insure within 30 days after you or any family member becomes the owner.
- Loss to any nonowned vehicle when used by you or any family member without a reasonable belief that you or that family member is entitled to do so.

- Loss to equipment designed or used to evade or avoid the enforcement of motor vehicle laws.
- Loss to any nonowned vehicle arising out of its use by you or any family member while employed or otherwise engaged in auto business operations.
- Loss to your covered auto while it is rented or leased to others, or shared as part of a personal vehicle sharing program.
- Loss to any vehicle while it is being operated in, or in practice for, any driving contest or challenge.

### 10. Loss resulting from:

- a. The acquisition of a stolen vehicle;
- Any legal or governmental action to return a vehicle to its legal owner;
- Any confiscation or seizure of a vehicle by governmental authorities.

This exclusion (10.) does not apply to innocent purchasers of stolen vehicles for value under circumstances that would not cause a reasonable person to be suspicious of the sales transaction or the validity of the title.

- Loss resulting from use in any illicit or prohibited trade or transportation.
- 12. Any **loss** arising out of any act committed:
  - a. By or at the direction of you or any family member; and
  - b. With the intent to cause a loss.
- 13. Loss caused by fungi, wet or dry rot, or bacteria. This means the presence, growth, proliferation, spread, or any activity of fungi, wet or dry rot, or bacteria. This exclusion (13.) does not apply to damage directly resulting from a loss covered under Comprehensive Coverage or Collision Coverage.

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# MANDATORY PRE-INSURANCE INSPECTION

- A. We have the right to inspect any private passenger motor vehicle which you insure or intend to insure for Physical Damage Coverage under this policy. This right applies only in accordance with Florida Statute 627.744.
- B. When we require an inspection, you must cooperate and make the vehicle available for the inspection.

### NO BENEFIT TO BAILEE

This insurance shall not directly or indirectly benefit any carrier or other bailee for hire.

### OTHER SOURCES OF RECOVERY

If other sources of recovery also cover the loss, we will pay only our share of the loss. Our share is the proportion that our limit of liability bears to the total of all applicable limits. However, any insurance we provide with respect to a nonowned vehicle will be excess over any other collectible source of recovery including, but not limited to:

- Any coverage provided by the owner of the **nonowned vehicle**.
- Any other applicable physical damage insurance.
- Any other source of recovery applicable to the loss.

This provision does not apply to USAA Roadside Assistance.

### **APPRAISAL**

If we and you do not agree on the amount of loss, either may demand an appraisal. In this event, each party will select a competent appraiser. The two appraisers will select an umpire. The appraisers will state separately the actual cash value and the amount of loss. If they fail to agree, they will submit their differences to the umpire. A decision agreed to by any two will be binding. Each party will pay its chosen appraiser and share the expenses of the umpire equally. Neither we nor you waive any rights under this policy by agreeing to an appraisal.

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# PART E - GENERAL PROVISIONS

### **BANKRUPTCY**

Bankruptcy or insolvency of the **covered person**, as defined in this policy, shall not relieve **us** of any obligations under this policy.

### CHANGES

- A. The premium is based on information we have received from you and other sources. You agree to cooperate with us in determining if this information is correct and complete. You agree that if this information changes, or is incorrect or incomplete, we may adjust your premiums accordingly during the policy period.
- B. If, during the policy period, the risk exposure changes for any of the following reasons, we will make the necessary premium adjustments effective the date of change in exposure. Change in exposure means the occurrence of an event listed in B.1. through B.7. or in E. below, or a similar event that may increase or decrease the policy premium. You agree to give us notice of any exposure change as soon as is reasonably possible. Changes that may result in a premium adjustment include, but are not limited to, the following:
  - Change in location where any vehicle is garaged.
  - Change in description, equipment, purchase date, registration, cost, usage, miles driven annually, or operators of any vehicle.
  - Replacement or addition of any vehicle.
     A replacement or additional vehicle is a newly acquired vehicle.
  - 4. Deletion of a vehicle. The named insured may request that a vehicle shown on the Declarations be deleted from this policy. The effective date of this change cannot be earlier than the date of the named insured's request unless we agree to an earlier date.

- Change in date of birth, marital status, driver's license information, or driving record of any operator.
- 6. Addition or deletion of an operator.
- 7. Change, addition, or deletion of any coverage or limits.
- C. We will make any calculations or adjustments of your premium using the applicable rules, rates, and forms as of the effective date of the change.
- D. If we make a change which broadens coverage under this edition of our policy without additional premium charge, that change will automatically apply to your insurance as of the date we implement that change in your location. This paragraph does not apply to changes implemented with a revision that includes both broadenings and restrictions in coverage. Otherwise, this policy includes all of the agreements between you and us. Its terms may not be changed or waived except by endorsement issued by us.

# E. Deployment.

 If, because of your active-duty deployment in one of the military services of the United States, you have reduced the coverage on your covered auto and placed the vehicle in storage, then, upon your return from the deployment, we will reinstate the coverage that was on the vehicle prior to the deployment-caused reduction beginning on the date the vehicle is removed from storage.

- 2. Any reinstatement of coverage under E.1. will apply for up to 60 days after the date you returned from deployment. If you wish to continue the reinstated coverage beyond the 60-day period, you must request it during the 60-day period. If you request reinstated coverage after this 60-day period, any coverage we agree to provide will be effective at the date and time of your request unless we agree to an earlier date.
- 3. You must pay an additional premium, as set out in Part E., Changes, B.7., for the reinstated coverage. However, if you return from deployment on furlough or emergency leave for a period of 30 days or less, we will waive any increase in the premium for the period of time you are on furlough or emergency leave, provided that no claim for coverage under this policy is made for a loss that occurs during that time period. If a loss occurs we will, as of the date of the loss, reinstate the coverage that was on the vehicle prior to the deployment-caused reduction, and you must pay an additional premium for that coverage.

# CONFORMITY TO LAW

If any of the terms of this policy conflict with state or local law, state or local law will apply.

# **DUTIES AFTER AN ACCIDENT OR LOSS**

We will not be required to provide coverage under this policy unless there has been full compliance with the following duties:

- A. We must be notified promptly of how, when, and where an accident or loss happened. Notice should also include the names and addresses of any injured persons and of any witnesses.
- B. A person or entity seeking any coverage or payment of any benefits except payment under Part A - Liability must:
  - Cooperate with us in the investigation, settlement, or defense of any claim or suit.

- Promptly send us copies of any notices or legal papers received in connection with a suit, accident, or loss.
- Submit, as often as we reasonably require:
  - To physical exams by physicians we select. We will pay for these exams.
  - To examination under oath. The examination must be signed.
- 4. Authorize **us** to obtain medical reports and other pertinent records.
- 5. Submit a proof of loss when required by **us**.
- Promptly notify the police if a hit-and-run driver is involved.
- C. A person or entity seeking coverage under Part B-1 - PIP Coverage or Part B-2 -Medical Payments Coverage.
  - As soon as practicable, give to us written proof of claim, under oath if required, which may include full particulars of the nature and extent of the injuries and treatment received and contemplated, and such other information as may assist us in determining the amount due and payable.
  - Submit as often as we reasonably require, to examination under oath. The examination must be signed.
  - 3. Submit to mental examinations by physicians we select at our expense when and as often as we may reasonably require. Mental exams or physical exams as required by us in B.3.a. above will be scheduled in a location reasonably accessible to such person, and a copy of the medical report shall be forwarded to such person if requested. Reasonably accessible means any location:
    - Within the municipality where such person is receiving treatment or in which that person resides; or

 Within 10 miles by road of such person's residence, provided such location is within the county in which that person resides.

If there is no qualified physician to conduct the examination in a location reasonably accessible to such person, then the examination shall be conducted in an area of the closest proximity to that person's residence.

- D. A person seeking coverage under Part C -UM Coverage must also comply with the following:
  - If the covered person and the owner or operator of the uninsured motor vehicle reach a settlement agreement that would exhaust the owner's or operator's limits of liability, the covered person must submit the agreement to us in writing for our approval prior to final execution of the settlement agreement. This applies only if:
    - The settlement would not fully satisfy the covered person's claim for BI; and
    - A claim for UM Coverage has been or will be made against us.
  - The covered person may file suit against us and the owner or operator of the uninsured motor vehicle if, within 30 days after our receipt of the settlement agreement, we do not:
    - a. Approve the settlement;
    - Waive our rights of recovery against the owner or operator of the uninsured motor vehicle;
    - Authorize the signing of a full release; and
    - d. Agree to arbitrate the claim for UM Coverage.

- The suit shall decide if the **covered person** is legally entitled to collect damages and, if so, the amount.
- E. A person seeking coverage under Part D -Physical Damage Coverage must also:
  - Take reasonable steps after loss to protect your covered auto and its equipment from further loss. We will pay reasonable expenses incurred to do this.
  - Promptly notify the police if your covered auto is stolen.
  - Permit us to inspect and appraise the damaged property before its repair or disposal.

### LEGAL ACTION AGAINST US

- A. No legal action may be brought against us until there has been full compliance with all the terms of this policy.
  - In addition, under Part A, no legal action may be brought against us until we agree in writing that the covered person, as defined in Part A, has an obligation to pay, or the amount of that obligation has been finally determined by judgment after trial.
  - 2. In addition, under Part B-1 PIP Coverage and Part B-2 Medical Payments Coverage, if we fail to deny or pay a claim within 30 days of receiving adequate proof of that claim, the covered person shall not file suit for those benefits until providing us with a written demand for payment and giving us 30 days in which to respond to that demand. Any written demand for payment must include an itemized statement specifying each exact amount, the date of treatment, service, or accommodation, and the type of benefits claimed to be due.
- B. No person or organization has any right under this policy to bring us into any action to determine the liability of a covered person, as defined in this policy.

C. Unless we agree otherwise, any legal action against us must be brought in a court of competent jurisdiction in the county and state where the covered person lived at the time of the accident.

#### MEDIATION

We or the covered person may request mediation of any claim for BI in an amount of \$10,000 or less or a claim for PD in any amount arising out of the ownership, operation, use, or maintenance of a motor vehicle prior to the institution of litigation.

Such request shall be filed with the Florida Department of Financial Services on a form approved by the department. The request must state why mediation is being requested and the issue in dispute.

The Florida Department of Financial Services will appoint a mediator. Each party may reject one mediator whether before or after the other party has made a rejection. The mediator will notify the parties of the date, time, and place of the mediation conference, which will be held within 45 days of the request for mediation. The mediation will be conducted informally and may be held by telephone if feasible. Participants must have authority to make a binding decision, and must mediate in good faith. Information and disclosures provided during mediation are not admissible in any subsequent action or proceeding relating to the claim or cause of action giving rise to the claim. Costs of the mediator shall be shared equally by each party unless the mediator determines a party has not mediated in good faith.

If a person files suit which relates to facts already mediated, such facts shall not be mediated again. Only one mediation may be requested for each claim, unless all parties agree to further mediation.

The filing of a request for mediation tolls the applicable time requirements for filing suit for a period of 60 days following the conclusion of the mediation process or the time prescribed in the Limitation of Actions, whichever is later.

### MISREPRESENTATION

**We** do not provide any coverage under this policy for any person who has knowingly concealed or misrepresented any material fact or circumstance relating to this insurance:

- 1. At the time application was made; or
- 2. At any time during the policy period; or
- In connection with the presentation or settlement of a claim.

### NON-DUPLICATION OF PAYMENT

When a claim, or part of a claim, is payable under more than one provision of this policy, we will pay for each element of loss only once under this policy.

### OUR RIGHT TO RECOVER PAYMENT

- A. If we make a payment under this policy and the person to or for whom payment was made has a right to recover damages from another, we will be subrogated to that right. The person to or for whom payment was made shall do whatever is necessary to enable us to exercise our rights, and shall do nothing after loss to prejudice them. However, our rights in this paragraph do not apply:
  - Under Part C UM Coverage, with respect to payments made because of the BI resulting from an accident with an uninsured motor vehicle, as defined in Definition 1.b. of that Part, if we:
    - Have been given prompt written notice of a tentative settlement between a covered person, as defined in Part C, and the insurer of an uninsured motor vehicle; and
    - Fail to advance payment to such person in an amount equal to the tentative settlement within 30 days after receipt of notification.

If we advance payment to the covered person in an amount equal to the tentative settlement within 30 days after receipt of notification, that payment will be separate from any amount the covered person is entitled to recover under the provisions of Part C - UM Coverage. However, we shall have a right to recover such advance payment.

- Under Part D, against any person using your covered auto with a reasonable belief that that person is entitled to do
- B. If we make a payment under this policy and the person to or for whom payment was made recovers damages from another, the person to or for whom payment was made shall hold in trust for us the proceeds of the recovery and reimburse us to the extent of our payment.
- C. If the covered person, as defined in this policy, recovers from the party at fault and we share in the recovery, we will pay our share of the legal expenses. Our share is that percent of the legal expenses that the amount we recover bears to the total recovery. This does not apply to any amounts recovered or recoverable by us from any other insurer under any inter-insurer arbitration agreement.
- D. If we make payment for a claim under Part A, and the covered person, as defined in Part A:
  - Knowingly concealed or misrepresented any material fact or circumstance relating to this insurance; or
  - Failed or refused to comply with the duties specified in this policy and prejudiced our defense of the liability claim by such failure or refusal;

then, the **covered person** shall reimburse **us** to the extent of **our** payment and cost of defense.

E. If we make payment for a claim under Part D and you or any family member has knowingly concealed or misrepresented any material fact or circumstance relating to this insurance, then you shall reimburse us to the extent of our payment.

### **OWNERSHIP**

For purposes of this policy, a vehicle is deemed to be owned by a person if leased under a written agreement to that person for a continuous period of at least six months.

### POLICY PERIOD AND TERRITORY

A. This policy applies only to accidents and losses which occur during the policy period as shown on the Declarations and within the policy territory. The policy territory is the United States of America (USA), its territories and possessions, Puerto Rico, and Canada, including transportation of your covered auto between any ports of these locations.

However, PIP benefits under Part B-1 - PIP Coverage apply only to accidents occurring within the State of Florida with respect to any **covered person**, as defined in Part B-1 - PIP Coverage, other than **you** or any **family member**.

- B. The policy territory also includes Mexico, subject to the following conditions:
  - All coverages afforded by the policy, except PIP Coverage, are extended to include coverage during trips into Mexico. This applies only to loss or accident that occurs within 75 miles of the USA border.
  - Any liability coverage afforded by the policy is extended to include the remainder of Mexico, but only if you have valid and collectible liability coverages from a licensed Mexican insurance company at the time of loss. This paragraph (B.2.) applies only if the original liability suit for BI or PD is brought in the USA.

- Coverage under this policy does not extend:
  - To any covered person, as defined in this policy, who does not live in the USA.
  - To any covered person, as defined in this policy, occupying a vehicle which is not principally garaged and used in the USA.
  - To any vehicle which is not principally garaged and used in the USA.
- 4. The words "state or province" as used in the Out of State Coverage provision in Part A of the policy do not include a "state or province" of Mexico.
- Losses payable under Part D of the policy will be paid in the USA. If the vehicle must be repaired in Mexico, our limit of liability will be determined at the nearest point in the USA where repairs can be made.
- Any insurance we provide will be excess over any other similar valid and collectible insurance.

# REDUCING THE RISK OF LOSS AND OTHER BENEFITS

We may occasionally provide you with products or services that assist you in preventing or reducing the risk of loss, and may provide an incentive for your use of these items. We may also occasionally provide you with items, offers or services we think may benefit you or your family members. Such items, offers and services may be provided in any form we choose.

# SPOUSE ACCESS

A. The named insured and we agree that the named insured and resident spouse are "customers" for purposes of state and federal privacy laws. The resident spouse will have access to the same information available to the named insured and may initiate the same transactions as the named insured. B. The named insured may notify us that he/she no longer agrees that the resident spouse shall be treated as a "customer" for purposes of state and federal privacy laws, and we will not permit the resident spouse to access policy information.

### **TERMINATION**

- A. Cancellation. This policy may be cancelled during the policy period as follows:
  - You may not cancel a new or renewal policy providing PIP Coverage or Property Damage Liability Coverage during the first 60 days this policy is in effect unless:
    - Your covered auto has been totally destroyed so that it is no longer operable on the roads of Florida; or
    - Ownership of your covered auto is transferred; or
    - Another policy is purchased to replace the policy being cancelled; or
    - d. You are a member of the United States Armed Forces and are called to or on active duty outside the United States in an emergency situation.
  - You may cancel this policy for any reason after this policy is in effect for 60 days, but the effective date of cancellation cannot be earlier than the date of the request unless we agree to an earlier date.
  - We may cancel this policy by mailing a notice to the named insured shown on the Declarations at the most recent address you provided to us by giving:
    - At least ten days notice if cancellation is for nonpayment of premium; or
    - At least 45 days notice in all other cases.

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- 4. If this is a new policy providing PIP Coverage and Property Damage Liability Coverage, we will not cancel for nonpayment of premium during the first 60 days following the date of issuance. However, we may cancel if a check used to pay us is dishonored for any reason.
- After this policy is in effect for 60 days, or if this is a renewal policy, we will cancel only:
  - a. For nonpayment of premium; or
  - For material misrepresentation or fraud; or
  - c. If your driver's license, or that of any driver who lives with you or customarily uses your covered auto, has been suspended or revoked. This must have occurred:
    - During the policy period or during the 180 days immediately preceding its effective date; or
    - (2) If the policy is a renewal, during its policy period.
- 6. If this policy is issued to meet the requirements of Florida Statute 627.7275(2)(a) to reinstate a driver's license because of failure to maintain the required security, the following special provisions apply and supersede any contrary provisions in the policy:
  - You may not cancel this policy for any reason.
  - Effective when our underwriting is completed or 30 days from the effective date of the policy, whichever comes first:
    - We may not cancel this policy for any reason.
    - No refund of premium will be allowed.

- (3) This policy may not be changed for any reason that materially increases the risk, including but not limited to, changing to a high risk vehicle, adding vehicles, adding new drivers or moving to a different rating territory.
- (4) If there is a material change in the policy, you must obtain a new six-month non-cancellable policy. If you obtain the policy from us, we will give you a credit on the new policy for any unearned premium paid on the previously issued policy.
- 7. **We** may cancel for any other reason not prohibited by law.
- B. Nonrenewal. If we decide not to renew this policy, we will mail notice by registered or certified mail or United States Post Office certificate of mailing to the named insured shown on the Declarations at the most recent address you provided to us. Notice will be mailed at least 45 days before the end of the policy period.
- C. Automatic Termination.
  - If we offer to renew and you or your representative do not accept, this policy will automatically terminate at the end of the current policy period. Failure to pay the required renewal premium when due will mean that you have not accepted our offer.
  - If you obtain other insurance on your covered auto, any similar insurance provided by this policy will terminate as to that auto on the effective date of the other insurance. This does not apply to liability coverage purchased for travel in Mexico.
- D. Other Termination Provisions.
  - Mailing of any notice by registered or certified mail or United States Post Office proof of mailing of any notice will be sufficient proof of notice.

- If this policy is cancelled, the named insured shown on the Declarations may be entitled to a premium refund. The premium refund, if any, will be computed according to our manuals. However, making or offering to make the refund is not a condition of cancellation.
- The effective date of cancellation stated in the notice will become the end of the policy period.

# TRANSFER OF YOUR INTEREST IN THIS POLICY

Your rights and duties under this policy may not be assigned without our written consent. However, if the named insured shown on the Declarations dies, we will provide coverage until the end of the policy period for:

- The surviving spouse if resident in the same household at the time of death. Coverage applies to the spouse as if the named insured shown on the Declarations; and
- The legal representative of the deceased person as if the named insured shown on the Declarations. This applies only with respect to the representative's legal responsibility to maintain or use your covered auto.

# TWO OR MORE AUTO POLICIES

If this policy and any other auto insurance policy **we** issued to **you** apply to the same accident, the maximum limit of **our** liability under all the policies will not exceed the highest applicable limit of liability under any one policy.

This provision does not apply to UM Coverage.

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